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**PAP 22**  
Raccolta Carta

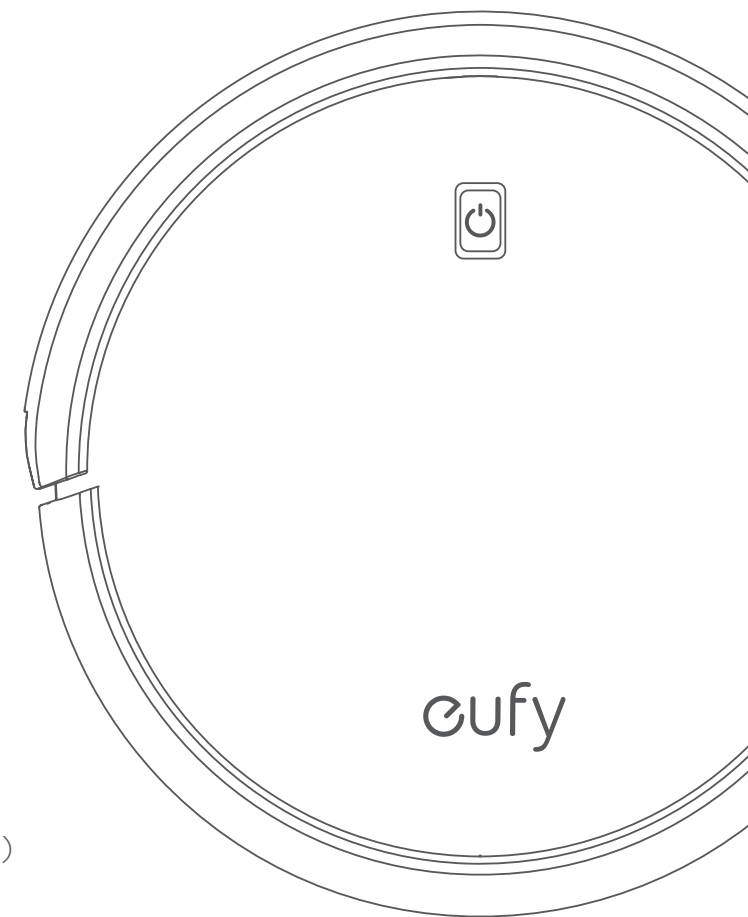
T2108/T2126/T2128 51005003762 V01



RoboVac

## Owner's Manual

11S (T2108)/11S Max (T2126)/15C Max (T2128)



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Thank you for purchasing RoboVac. Read all instructions before using this product, and keep it properly for future reference.

## Important Safety Instructions

To reduce the risk of injury or damage, read these safety instructions carefully and keep them at hand when setting up, using, and maintaining this device.



**WARNING SYMBOLS USED**

This is the safety alert symbol. This symbol alerts you to potential hazards that could result in property damage and/or serious bodily harm or death.

### WARNING - To reduce the risk of fire or injury:

- For household use only.
- Use only as described in this manual. Only use attachments recommended by the manufacturer.
- Do not unplug the device by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle the plug or the device with wet hands.
- Keep hair, loose clothing, fingers, and all parts

of your body away from open and moving parts.

- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not use the device on wet surfaces.
- Do not use without the dust collector and/or filters in place.
- Prevent unintentional starting by ensuring the switch is in the off-position before picking up or carrying the device.
- Under extreme conditions, liquid may eject from the battery; if this occurs, avoid all contact. If contact accidentally occurs, thoroughly wash with water and soap. If the liquid makes contact with your eyes, seek medical help immediately. Liquid from the battery may cause irritation or burns.
- Do not expose the device to fire or excessive temperatures. Exposure to fire or temperatures above 130°C / 265°F may cause explosion.
- Follow the charging instructions in this manual and do not charge the battery pack

or appliance outside of the temperature range specified. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.

- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the device except as indicated in the instructions for use and care.
- The plug must be removed from the socket-outlet before cleaning or maintaining the device.
- The device contains a battery that is only replaceable by a skilled professional.
- The device must be disconnected from the supply mains when removing the battery.
- Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.

- The device can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the device in a safe way and understand the hazards involved.
- Children should be supervised to ensure they do not play with the device.
- Cleaning and maintenance shall not be performed by children without adult supervision.
- For the purposes of recharging the battery, only use the detachable power supply unit (US: GSCU0600S019V12E EU: GSCV0600S019V12E UK: GSCB0600S019V12E AU: GSCS0600S019V12E) provided with the device.
- The battery must be removed before the device is disposed of. To remove the battery from the device, unscrew the battery cover on the bottom using a screwdriver.

- The used battery should be placed in a sealed plastic bag and disposed of safely according to local environmental regulations.
- The external flexible cable or cord of the power supply unit cannot be replaced; if the cord is damaged, the power supply unit shall be disposed of.
- The device is for indoor use only.
- The device is not a toy. Do not sit or stand on the device. Small children and pets should be supervised when the device is operating.
- Clean with a cloth dampened with water only.
- Do not use the device to pick up anything that is burning or smoking.
- Do not use the device to clean up spills of bleach, paint, chemicals, or anything wet.
- Before using the device, pick up objects like clothing and loose paper. Lift up cords for blinds or curtains, and move power cords and fragile objects out of the way. If the device passes over a power cord and drags it, an object could be pulled off a table or shelf.
- If the room to be cleaned has a balcony, a physical barrier should be used to prevent

access to the balcony and to ensure safe operation.

- Do not place anything on top of the device.
- Be aware that the device moves around on its own. Take care when walking in the area where the device is operating to avoid stepping on it.
- Do not operate the device in areas with exposed electrical outlets on the floor.
- Do not expose the electronics of the device, its battery, or the integrated Charging Base. There are no user-serviceable parts inside.
- Do not use the device on an unfinished, unsealed, waxed or rough floor. It may result in damage to the floor and the device. Use only on hard floor surfaces or low-pile carpet.
- The device has been designed to be used on floors without scratching them. We still recommend that you test the device on a small area of the room to be cleaned to ensure no scratches are made before cleaning the whole room.

## SAVE THESE INSTRUCTIONS

## Notice



This symbol on the device or its packaging indicates:

Do not dispose of electrical appliances as unsorted municipal waste; use separate collection facilities. Contact your local authorities for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being. When replacing old appliances with new ones, the retailer is legally obliged to take back your old appliance for disposal free of charge.

## FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and radiates radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following

measures: (1) Reorient or relocate the receiving antenna. (2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio / TV technician for help.

The following importer is the responsible party (for FCC matters only).

Company Name: POWER MOBILE LIFE, LLC

Address: 400 108th Ave NE Ste 400, Bellevue, WA 98004-5541

Telephone: +1 (800) 994 3056

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- Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc., registered in the U.S. and other countries.
- Google Play and the Google Play logo are trademarks of Google Inc.

## ISED Compliance Statement

- This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
- This device may not cause interference.
- This device must accept any interference, including interference that may cause undesired operation of the device.

## RF Exposure Compliance Statement (For T2128 with Wi-Fi)

This equipment complies with the FCC/IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

## EU Declaration of Conformity (For T2108/T2126 without Wi-Fi)

Hereby, Anker Innovations Limited declares that the product type T2108/T2126 is in compliance with Directives 2014/35/EU & 2014/30/EU. The full text of the EU declaration of conformity is available at the following internet address:  
<https://support.eufylife.com/s/articleRecommend?type=Download>

## GB Declaration of Conformity (For T2108/T2126 without Wi-Fi)

Hereby, Anker Innovations Limited declares that the device is in compliance with Electrical Equipment (Safety) Regulations 2016 & Electromagnetic Compatibility Regulations 2016 & The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 & The Ecodesign for Energy-Related Products Regulations 2010. The full text of the GB declaration of conformity is available at the following internet address:  
<https://support.eufylife.com/s/articleRecommend?type=Download>

## Declaration of Conformity (For T2128 with Wi-Fi)

This product complies with the radio interference requirements of the European Community. Hereby, Anker Innovations Limited declares that the radio equipment type T2128 is in compliance with Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available at the following website:  
<https://support.eufylife.com/s/articleRecommend?type=Download>

## GB Declaration of Conformity (For T2128 with Wi-Fi)

Hereby, Anker Innovations Limited declares that the device is in compliance with Radio Equipment Regulations 2017 and The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012. The full text of the GB Declaration of Conformity is available at the following website: <https://support.eufylife.com/s/articleRecommend?type=Download>.

Maximum output power: 14 dBm  
Frequency band: 2.4G band (2.4000GHz - 2.4835GHz)

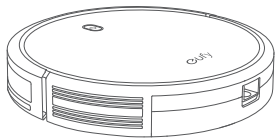
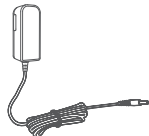
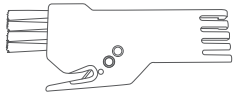
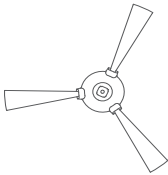
The following importer is the responsible party for EU and UK matters.  
Anker Technology (UK) Ltd  
GNR8, 49 Clarendon Road, Watford, Hertfordshire, WD17 1HP, United Kingdom

Anker Innovations Deutschland GmbH  
Georg-Muche-Strasse 3, 80807 Munich, Germany

Manufacturer:  
Anker Innovations Limited  
Room 1318-19, Hollywood Plaza, 610 Nathan Road, Mongkok, Kowloon, Hong Kong

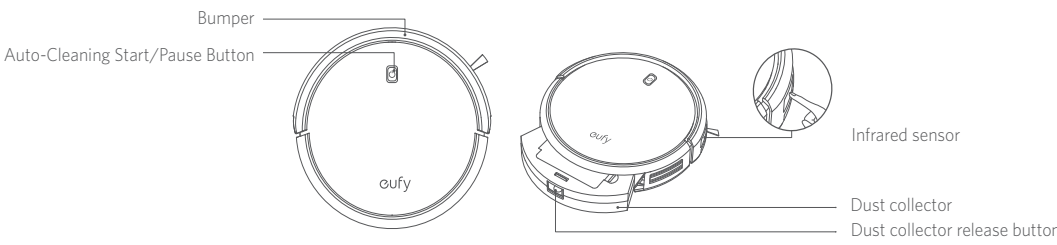
# About Your RoboVac

## What's in the Box

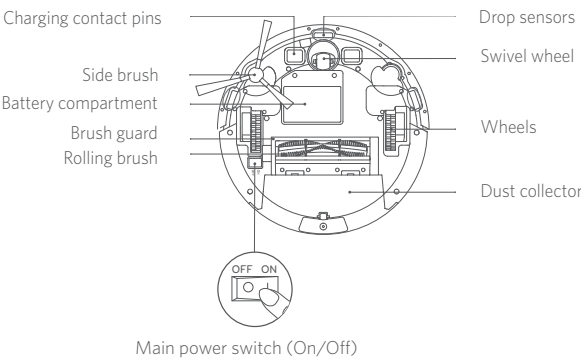
|                                                                                   |                                                                                   |                                                                                                                                                                                              |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  | <br>Remote Control (AAA Battery ×2)<br><small>*Only available for 11S (T2108) and 11S Max (T2126)</small> |
| RoboVac                                                                           | Charging Base                                                                     |                                                                                                                                                                                              |
|  |  |                                                                                                           |
| Power Adapter                                                                     | Cleaning Tool                                                                     | Side Brush (×1)                                                                                                                                                                              |
|  |                                                                                   |                                                                                                                                                                                              |
| Owner's Manual & Other Documents                                                  |                                                                                   |                                                                                                                                                                                              |

# RoboVac Anatomy

## A. Top & Side

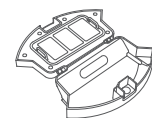


## B. Bottom



## C. Dust Box

-For 11S (T2108)



Pre-filter

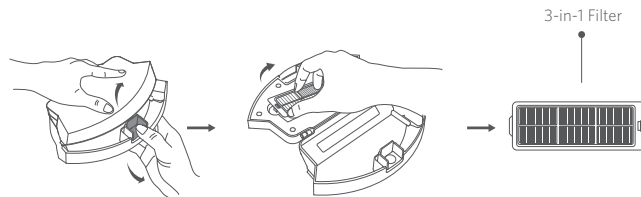


High-performance filter



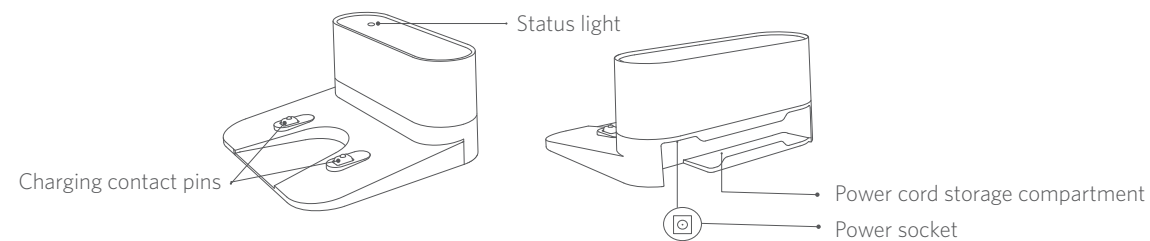
Foam filter

-For 11S Max (T2126) & 15C Max (T2128)



3-in-1 Filter

## D. Charging Base



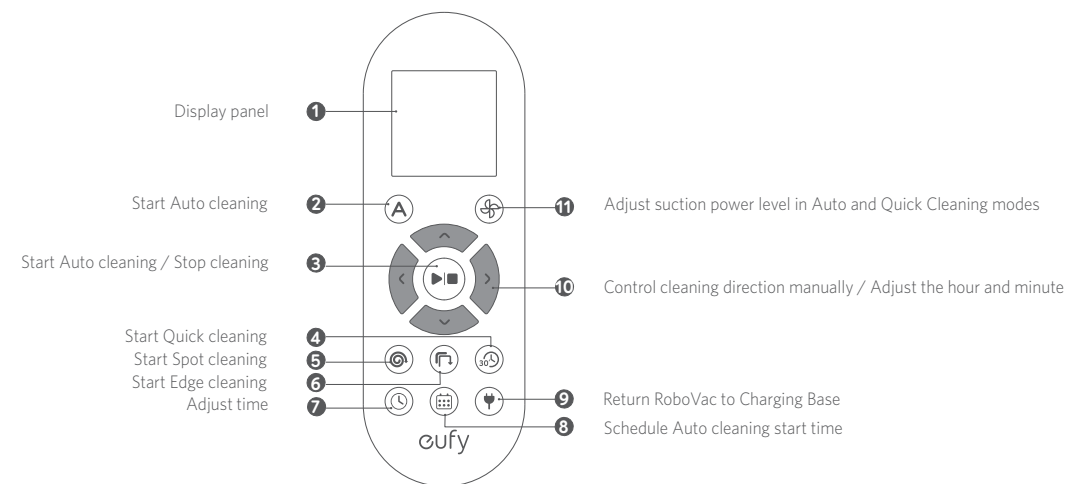
Status light

Charging contact pins

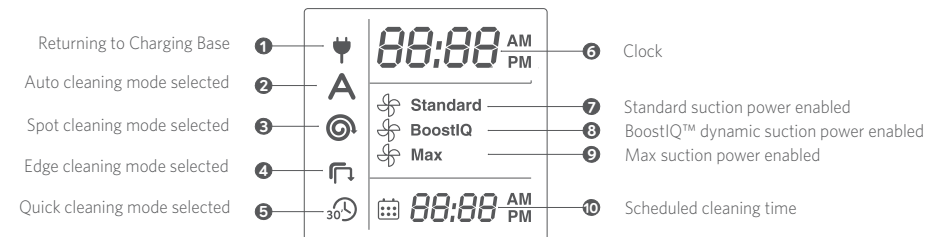
Power cord storage compartment

Power socket

## E. Remote Control



## F. Remote Control Display





- Install 2 AAA batteries before using the remote control for the first time. Make sure the positive and negative ends are facing the correct polarity direction as marked in the battery compartment.

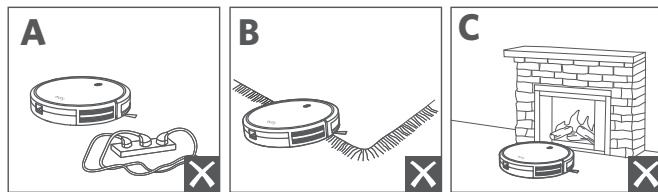
## LED Indication

You can see the status of RoboVac from the LED indicator.

| <br>(Status Light) | Status                                                                                                                                                                                                              |
|-----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Breathing orange                                                                                    | Charging                                                                                                                                                                                                            |
| Solid blue                                                                                          | Standby / Cleaning / Fully charged                                                                                                                                                                                  |
| Solid orange                                                                                        | Low power and returning to Charging Base                                                                                                                                                                            |
| Off                                                                                                 | <ul style="list-style-type: none"> <li>RoboVac is off.</li> <li>To conserve power, the light automatically turns off when RoboVac is not docked to the Charging Base and has been inactive for 1 minute.</li> </ul> |
| Flashing / Solid red + Beeping                                                                      | <ul style="list-style-type: none"> <li>RoboVac has an error.</li> <li>Refer to the <b>"Troubleshooting&gt;Error Tone"</b> section in this manual for solutions.</li> </ul>                                          |

## Using Your RoboVac

### Important Tips Before Use



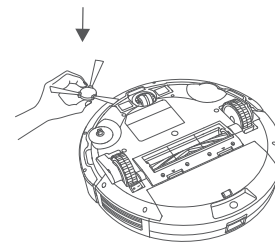
- Remove power cords and small objects from the floor that may entangle RoboVac.
- Fold tasseled edges of rugs underneath to prevent tangling RoboVac. Avoid cleaning dark-colored high-pile rugs or rugs thicker than 1.02 in / 26 mm as they may cause RoboVac to malfunction.
- It is strongly recommended to place physical barriers in front of fireplaces and certain areas (i.e. air vents) that may cause damage to RoboVac if entered.



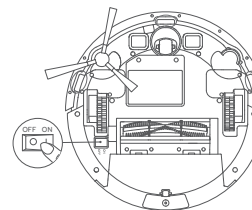
- Keep RoboVac away from wet areas during cleaning.
- RoboVac may climb on top of objects less than 0.63 in / 16 mm in height. Remove these objects if possible.
- Anti-drop sensors prevent RoboVac from tumbling down stairs and steep drops. They may work less effectively if dirty or used on reflective/very dark-colored floors. It is recommended to place physical barriers to block off areas where RoboVac may fall, such as stairs covered by carpets or the rounded edges of wood floors.

### Preparation

- Install the side brush before use.

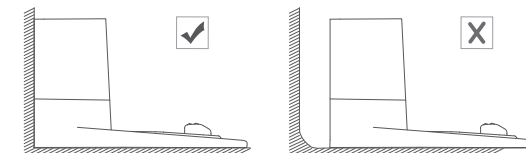


- Turn on the main power switch on the bottom of RoboVac.

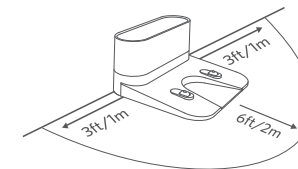


- Remove the foam blocks beside the bumper before use.

- Place the Charging Base on a hard, level surface and against a wall.



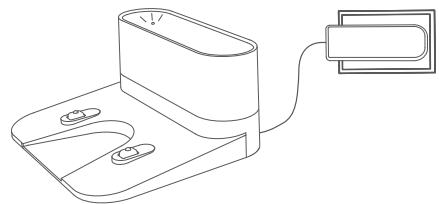
- Remove objects within 3ft / 1 m of the left and right side and within 6ft / 2 m of the front of the Charging Base. If you cannot remove the objects, check whether RoboVac can return to the Charging Base normally; if not, contact eufy customer service for help.



- Do not place the Charging Base within 3ft / 1m from the stairs or cliff.

- 5 Connect the round connector of the adapter into the power socket on the Charging Base and the other end into a wall outlet.

- When the Charging Base connects to AC power, the LED indicator on the Charging Base is SOLID WHITE.

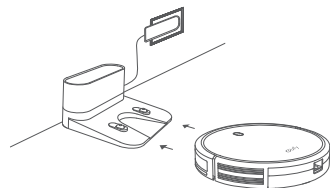


- Install the Charging Base in a location that RoboVac can easily access. It is recommended to place the Charging Base against a wall, and on a hard-level surface rather than on rugs or carpets.
- Always keep the Charging Base plugged in, otherwise RoboVac will not automatically return to it.

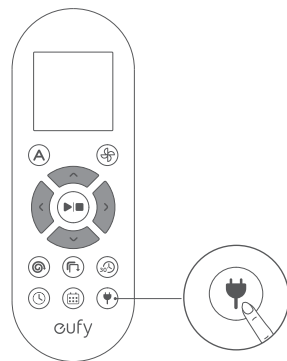
## Charge Your RoboVac

- RoboVac has a pre-installed rechargeable battery that has to be fully charged before use.
- RoboVac returns to the Charging Base at the end of a cleaning cycle or when its battery is running low.

- 1 Attach RoboVac to the Charging Base by aligning its charging pins with the charging pins on the base.



- 2 Press  to return RoboVac to the Charging Base.



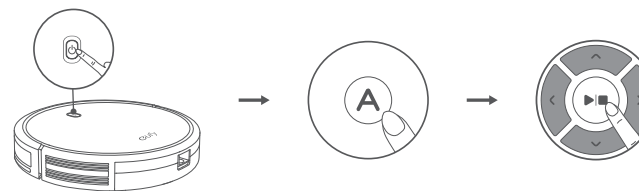
- Turn off the main power switch if RoboVac will not be used for a long period of time. To preserve the battery's lifespan, recharge at least once every 6 months.

## Start / Stop Cleaning

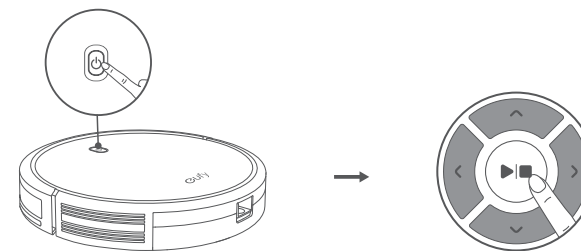


- Make sure the main power switch on the bottom of RoboVac is turned on before use.

- 1 Press  on RoboVac or  /  on the remote control to start cleaning in Auto Mode.



- 2 Press  on RoboVac or  on the remote control to stop cleaning.

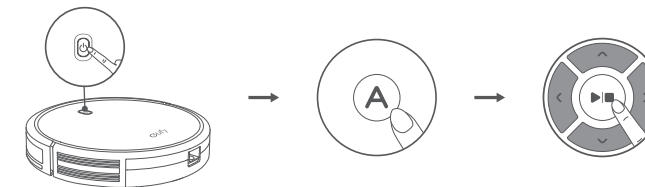


## Select a Cleaning Mode

### A. Auto cleaning

RoboVac optimizes its cleaning path by selecting different cleaning modes automatically until cleaning is complete. This is the most commonly used cleaning mode.

- Press  on RoboVac or  /  on the remote control to start cleaning in Auto Mode for 11S (T2108) and 11S Max (T2126). You can control 15C Max (T2128) via eufy Clean app.



- RoboVac will return to the Charging Base automatically when the battery level becomes low or when RoboVac finishes cleaning.
- By default, RoboVac starts in Auto cleaning mode when it is turned on.

### BoostIQ™ Feature

When the BoostIQ™ feature is enabled, RoboVac will automatically increase the suction power if it detects stronger power is needed to ensure the best clean. BoostIQ™ is ideal for cleaning thicker carpets and hard-to-sweep messes, which will reduce the total cleaning time, but increase the noise level. If the vacuuming noise caused by BoostIQ™ disturbs you, you can disable this feature. This feature only works in Auto and Quick cleaning modes.

In Auto or Quick cleaning mode, press  on the remote control repeatedly to adjust the suction power level.

- The corresponding icon is displayed on the remote control.

| Icon                                                                                       | Suction Power Level                                                  |
|--------------------------------------------------------------------------------------------|----------------------------------------------------------------------|
|  Standard | Standard power                                                       |
|  BoostIQ  | Automatically switches between Standard and Enhanced power (default) |
|  Max      | Maximum power                                                        |

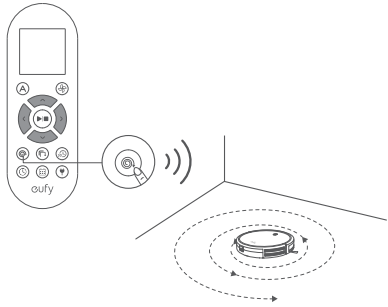


- When RoboVac starts cleaning in Auto or Quick cleaning mode the next time, it will clean according to the suction power level you previously selected.

### B. Spot cleaning

RoboVac intensively cleans a specific area in a spiral pattern, useful if there is a concentrated area of dust or debris. In Spot mode, RoboVac will stop cleaning after 2 minutes.

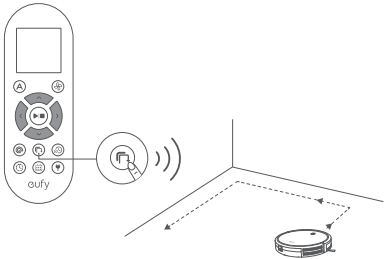
Press  on the remote control to start cleaning in Spot mode.



### C. Edge cleaning

RoboVac reduces its speed when it detects a wall and then follows the wall to ensure the edge is cleaned thoroughly. In Edge mode, RoboVac will clean for 20 minutes and return to the Charging Base.

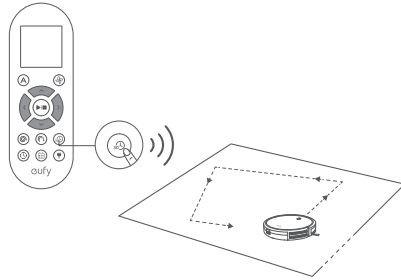
Press  on the remote control to start cleaning in Edge mode.



### D. Quick cleaning

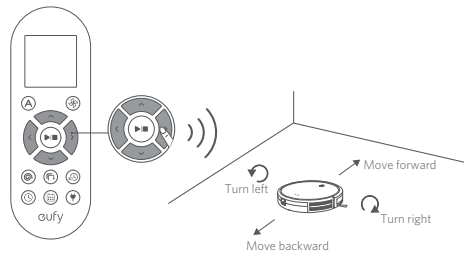
RoboVac will automatically stop cleaning after 30 minutes and return to the Charging Base in this mode. If any small room or area needs to be cleaned, it is recommended to select this mode to save time and power.

Press  on the remote control to start quick cleaning mode.



### E. Manual cleaning

You can direct RoboVac to clean a particular area by using the directional buttons on the remote control.



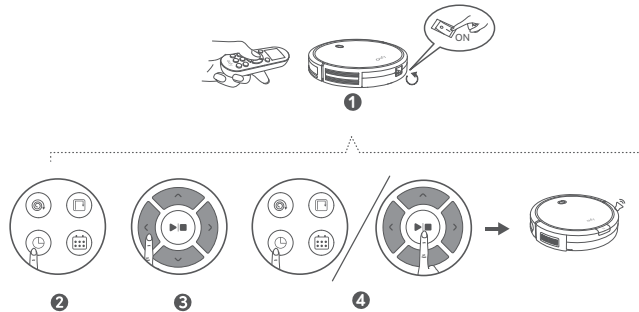
## Set Time and Scheduled Cleaning

### Set Time



- Make sure the time is set correctly to your local time before setting a scheduled cleaning.
- For 15C Max (T2128) without the remote controller, you can directly set time and scheduled cleaning via eufy Clean app.

- 1 Make sure the main power switch on the bottom of RoboVac is turned on.
- 2 Press  on the remote control. The time will blink on the display.
- 3 Press     to set the “hour” and “minute”.
- 4 Press  or  to save the setting. RoboVac will BEEP ONCE to indicate the time has been set.





- To ensure the time is set successfully, make sure RoboVac is turned on. You will hear a beep when the time has been set.

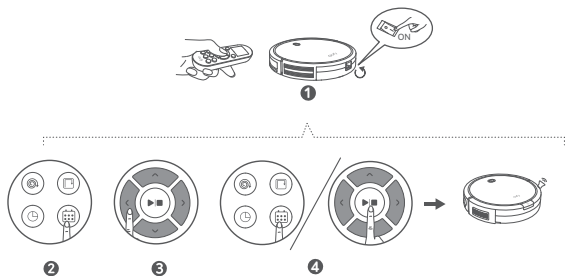
## Set a Scheduled Cleaning

You can schedule RoboVac to start cleaning at a specified time.



- Before setting a scheduled cleaning, make sure the time has been set correctly to your local time; refer to the previous section “Set Time” for how to set the time.

- 1 Make sure the main power switch on the bottom of RoboVac is turned on.
- 2 Press on the remote control. The time will blink on the display.
- 3 Press to set the “hour” and “minute”.
- 4 Press or to save the setting. RoboVac will BEEP ONCE to indicate the schedule has been set.



5

- To cancel a previously scheduled clean, press and hold for 3 seconds until RoboVac beeps twice and the icon disappears.



- To ensure the schedule is set successfully, make sure RoboVac is turned on. You will hear a beep when the schedule has been set.

## Cleaning and Maintenance

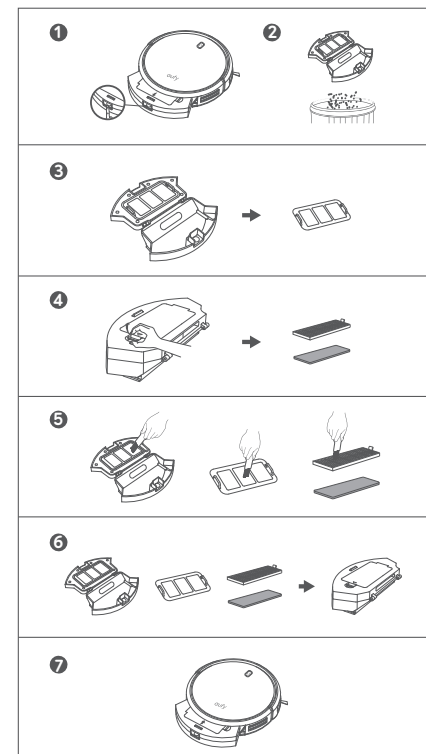
For optimal performance, follow the instructions below to clean and maintain RoboVac regularly. The cleaning/replacement frequency will depend on your usage habits of RoboVac.

### Recommended Cleaning and Replacement Frequency

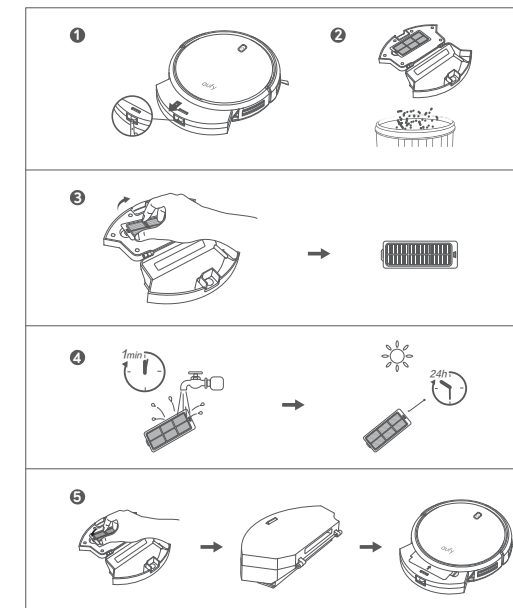
| RoboVac Part   | Cleaning Frequency | Replacement Frequency                                                                        |
|----------------|--------------------|----------------------------------------------------------------------------------------------|
| Dust Collector | After each use     | -                                                                                            |
| Filters        | Once every week    | Every 2 months                                                                               |
| Rolling Brush  | Once every week    | Every 6-12 months                                                                            |
| Side Brush     | Once every month   | Every 3-6 months (or when visibly worn)                                                      |
| Brush Guard    | Once every month   | Every 3-6 months (or when the silicone rubber strip on the brush guard becomes visibly worn) |
| Sensors        | Once every month   | -                                                                                            |
| Charging Pins  | Once every month   | -                                                                                            |
| Swivel Wheel   | Once every month   | -                                                                                            |

## Clean the Dust Collector and Filters

### For 11S (T2108):

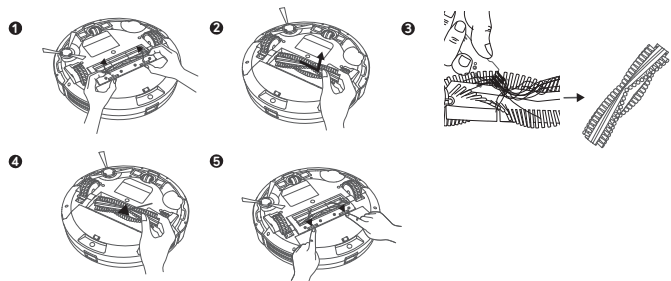


### For 11S Max (T2126) & 15C Max (T2128):

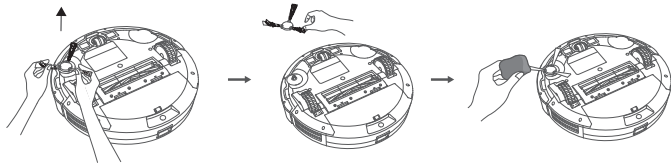


- You can wash the dust collector, pre-filter and foam filter with water. Be sure to wash them with care and air-dry them thoroughly before reassembling.
- Do not wash the high-performance filter with water, as it may damage the filter and reduce the suction power.
- Do not use a brush, hot water, or any detergent to clean the filter.

Clean the Rolling Brush

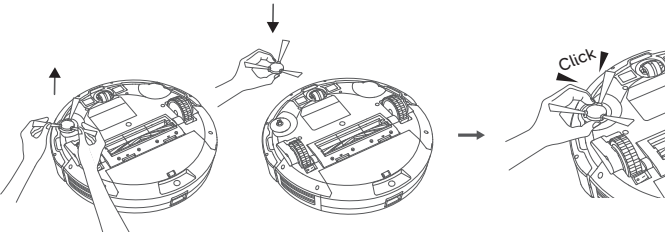


Clean the Side Brush

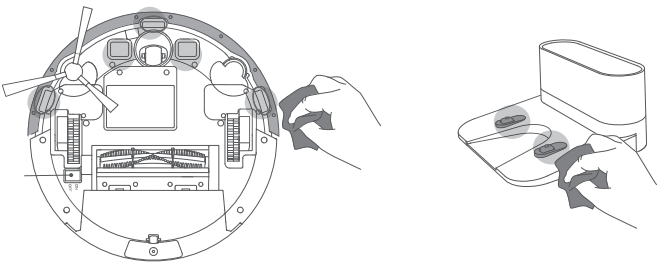


• Only use the side brush when it is completely dry.

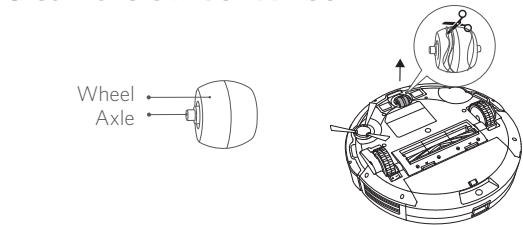
Replace the Side Brush



Clean the Bumper, Sensors and Charging Pins



Clean the Swivel Wheel



• You can clean the swivel wheel with water.  
• Use the swivel wheel only when it is completely dry.

Troubleshooting

Frequently asked questions:

The solutions below are for general questions. If your problem persists, visit [www.eufylife.com](http://www.eufylife.com) or contact [support@eufylife.com](mailto:support@eufylife.com) for help.

| Problems                     | Solutions                                                                                                                                                                                                                                                                                                                                                                                              |
|------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RoboVac cannot be activated. | <ul style="list-style-type: none"><li>Make sure the main power switch is set to the "I" (On) position.</li><li>Make sure the battery is fully charged.</li><li>Replace the batteries (2 AAA) in the remote control.</li><li>Make sure the remote control is within range (16 ft/5 m) of RoboVac.</li><li>If you still have trouble, turn off the main power switch and then turn it back on.</li></ul> |

| Problems                          | Solutions                                                                                                                                                                                                                                                                                                                                   |
|-----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The remote control does not work. | <ul style="list-style-type: none"><li>Replace the batteries in the remote control.</li><li>Make sure RoboVac is turned on and fully charged.</li><li>Make sure the remote control is within range (16 ft/5 m) of RoboVac.</li></ul>                                                                                                         |
| RoboVac stops working suddenly.   | <ul style="list-style-type: none"><li>Check if RoboVac is trapped or stuck on an obstacle.</li><li>Check if the battery level is too low.</li><li>Check the "Error Tones" section to find the solution.</li><li>If you still have trouble, turn off the main power switch, wait for 2 seconds, and then turn it back on.</li></ul>          |
| You cannot schedule cleanings.    | <ul style="list-style-type: none"><li>Make sure the main power switch on the bottom of RoboVac is turned on.</li><li>Make sure the time, time of day (AM/PM), and the scheduled time on the remote controller have been set correctly.</li><li>Check if RoboVac's power is too low to start cleaning.</li></ul>                             |
| Suction power is weak.            | <ul style="list-style-type: none"><li>Check if any obstructions are blocking the suction inlet.</li><li>Empty the dust collector.</li><li>Clean the filters with a vacuum cleaner or a cleaning brush.</li><li>Check if the filters are wet due to water or other liquid on the floor. Air-dry the filters completely before use.</li></ul> |

| Problems                                    | Solutions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|---------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RoboVac cannot be charged.                  | <ul style="list-style-type: none"><li>• Check if the indicator on the Charging Base lights up. If not, contact the eufy service center to repair or replace the Charging Base.</li><li>• Check if the indicator on RoboVac is solid red and there is no beep during charging. If yes, it indicates the battery has failed. Reinstall the battery, then turn RoboVac on and off. If the problem persists, contact the eufy service center to repair or replace the battery.</li><li>• Dust off the charging contact pins with a dry cloth.</li><li>• Check if you can hear a beep when RoboVac is docked onto the Charging Base. If not, contact the eufy service center to repair or replace the Charging Base.</li></ul> |
| RoboVac cannot return to the Charging Base. | <ul style="list-style-type: none"><li>• Remove objects within 3 ft/1 m to the left and right side and within 6 ft/2 m of the front of the Charging Base.</li><li>• When RoboVac is in the vicinity of the Charging Base, it will return more quickly. However, if the Charging Base is located far away, RoboVac will need more time to return. Please be patient as it works its way back.</li><li>• Clean the charging contact pins.</li></ul>                                                                                                                                                                                                                                                                          |
| The rolling brush does not rotate.          | <ul style="list-style-type: none"><li>• Clean the rolling brush.</li><li>• Check if the rolling brush and brush guard have been installed properly.</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |

| Problems                                                                                 | Solutions                                                                                                                                                                                                                                                                                                                              |
|------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RoboVac's movements or travel path are abnormal.                                         | <ul style="list-style-type: none"><li>• Clean the sensors carefully with a dry cloth.</li><li>• Restart RoboVac by turning the power switch off and on.</li></ul>                                                                                                                                                                      |
| RoboVac cannot connect to a Wi-Fi network.<br><b>*Only applicable to 15C Max (T2128)</b> | <ul style="list-style-type: none"><li>• Make sure you entered the Wi-Fi password correctly.</li><li>• Make sure your RoboVac, router, and mobile phone are close enough to ensure a strong signal strength.</li><li>• Make sure your Wi-Fi router supports the 2.4GHz and 802.11b/g/n bands; the 5GHz band is not supported.</li></ul> |

#### Error Tones

When RoboVac is in trouble, it will emit a series of short or long beeps and the red indicator on RoboVac will be solid or flashing.

#### Flashing red indicator light

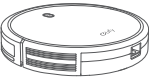
| Error Tone | Cause                                                                                             | Solution                                                                                  |
|------------|---------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
| One beep   | RoboVac is stuck and one of the wheels is not making contact with the floor (hanging in mid-air). | Restart cleaning in a new location.                                                       |
| Two beeps  | RoboVac's bumper is stuck.                                                                        | Tap RoboVac's bumper several times to dislodge any debris that may be trapped underneath. |

| Error Tone  | Cause                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Solution                                                                                                                                                                                                     |
|-------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Three beeps | <p>RoboVac can get stuck in the following scenarios:</p> <ul style="list-style-type: none"><li>• When RoboVac does not have enough power to reverse when on the edge of a staircase that is covered by a rug.</li><li>• When RoboVac tries to reverse due to exposure to strong sunshine, but cannot reverse due to physical barriers in the way.</li><li>• When RoboVac reverses due to exposure to strong sunshine, but continues to be exposed to strong sunshine after reversing for 3 seconds.</li></ul> | <ul style="list-style-type: none"><li>• Clean the drop sensors gently with a dry cloth.</li><li>• Place RoboVac in a new location.</li><li>• Use a physical barrier to block off the problem area.</li></ul> |
| Four beeps  | RoboVac's power level is too low.                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Manually charge RoboVac for at least 5 hours.                                                                                                                                                                |

#### Solid red indicator light

| Error Tone  | Cause                                | Solution                                                                                                                                                                                  |
|-------------|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| One beep    | RoboVac's left/right wheel is stuck. | Turn off RoboVac and remove any hair or debris from the left/right wheel.                                                                                                                 |
| Two beeps   | RoboVac's side brush is stuck.       | Turn off RoboVac and remove any hair or debris from the side brush.                                                                                                                       |
| Three beeps | RoboVac's suction fan is stuck.      | <ul style="list-style-type: none"><li>• Turn off RoboVac, then remove and empty the dust collector.</li><li>• Make sure the suction inlet is not blocked by any hair or debris.</li></ul> |
| Four beeps  | RoboVac's rolling brush is stuck.    | Turn off RoboVac and remove any hair or debris from the rolling brush.                                                                                                                    |

# Specifications

|                                                                                   |                         |                                                                                              |
|-----------------------------------------------------------------------------------|-------------------------|----------------------------------------------------------------------------------------------|
|  | Input                   | 19V  0.6A   |
|                                                                                   | Battery Voltage         | DC 14.4 V                                                                                    |
|                                                                                   | Power Consumption       | 11S (T2108): 25W<br>11S Max & 15C Max (T2126 & T2128): 40W                                   |
|                                                                                   | Battery Type            | DC 14.4 V<br>Li-ion 2600 mAh                                                                 |
|                                                                                   | Dust Collector Capacity | 0.6 L                                                                                        |
|                                                                                   | Cleaning Time           | Max. 100 mins                                                                                |
|                                                                                   | Charging Time           | 300 - 360 mins                                                                               |
|                                                                                   | Charging Temperature    | 5°C - 40°C                                                                                   |
|                                                                                   | Storage Temperature     | -20°C - 60°C                                                                                 |
|  | Max Mode Suction Power  | 11S (T2108): 1300Pa<br>11S Max (T2126): 2000Pa<br>15 C Max (T2128): 2000Pa                   |
|                                                                                   | Input                   | 19 V  0.6 A |
|                                                                                   | Output                  | 19 V  0.6 A |

# Customer Service

## Contact Us

-  [support@eufylife.com](mailto:support@eufylife.com)
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For more support phone numbers, please visit:  
<https://support.eufylife.com/s/phonecontactus>  
Or scan the QR code below:



For tutorial videos, FAQs, manuals, and more information, please visit:  
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