

SupaWarm



2000 Watt Fan Heater

This manual is to be used with the following SupaWarm heater: **SFH15**

IMPORTANT: Read these instructions before use. Please retain for future reference.

INSTRUCTION MANUAL



This product is only suitable for well insulated spaces or occasional use.

✓
RoHS



UK
CA




PARTS IDENTIFICATION

- (A) Air Outlet
- (B) Heat Setting Dial
- (C) Indicator Light
- (D) Thermostat Dial
- (E) Air Inlet



ELECTRICAL SAFETY

RATING

- AC 220-240V ~ 50Hz, 1800-2000W (1000w + 1000w)
- Class of insulation: II 
- Ensure that the voltage indicated on the identification plate corresponds with the mains voltage.

Please read these instructions fully before use.

THE HEATER MUST BE POSITIONED UPRIGHT.

DISPOSAL

IMPORTANT INFORMATION FOR CORRECT DISPOSAL OF THE PRODUCT IN ACCORDANCE WITH EC DIRECTIVE 2002/96/EC.

At the end of its working life, the product must not be disposed of as urban waste. It must be taken to a special local authority differentiated waste collection centre or to a dealer providing this service. Disposing of a household appliance separately avoids possible negative consequences for the environment and health, avoiding inappropriate disposal enables the constituent materials to be recovered to obtain significant savings in energy and resources. As a reminder of the need to dispose of household appliances separately, the product is marked with a crossed-out wheeled dustbin.



IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE USING THE PRODUCT.

When using an electrical appliance, basic safety precautions should always be observed, as explained in this manual.

WARNING: To reduce the risk of fire, electrical shock, or injury to person or property:

- Remove the packing and make sure that the appliance is intact. The appliance must be intact without visible damages which could be caused by transport. In case of doubt, do not use it and contact our after-sales service.
- **DO NOT** leave packaging materials like plastic bags, foam polystyrene, buttons and staples within reach of children.
- Before connecting the appliance, check if the electrical voltage and frequency of the circuit correspond to those indicated on the appliance.
- In case there is incompatibility between the plug and the outlet, get the outlet replaced by a skilled electrician.
- In general, it is not suggested to use adapters, multiple outlets and/or extension cords. In cases where they must be used, only simple or multiple adapters and extension cords that comply with the current safety rules must be used. Pay attention to the capacity limit and ensure it is not exceeded.
- Use the appliance only for the mentioned purpose, namely for heating and for domestic use.
- **DO NOT** use it for any other application as it could be dangerous.
- The manufacturer is not responsible for any eventual damages caused by improper or faulty use.

IMPORTANT SAFETY INSTRUCTIONS

The use of every electrical appliance calls for the awareness of some basic rules, such as:

- **NEVER** touch the appliance with wet or damp hands or feet.
- **NEVER** use the appliance with bare feet.
- **DO NOT** use extension cords in rooms with a bath or shower unless you adopt particular prudence.
- **NEVER** unplug the appliance by pulling the power cord or the appliance and **NEVER** expose the appliance to atmospheric conditions (rain, sun, etc.)
- **NEVER** let the appliance be used by children or unable people without supervision.
- Before cleaning the appliance or carrying out any maintenance, switch off the whole system or disconnect the appliance.
- If the appliance malfunctions or is out of order, switch it off without tampering with it. If any repair is required please contact the after-sale centres approved by the manufacturer and ask for original spare parts. Otherwise safety of the appliance can be compromised.
- Check that the electrical capacity of the plant and the current outlets are adequate to the max power of the appliance indicated on the rating label.
- To avoid overheating risks, you are recommended to completely unwind the extension cord.
- The appliance must not be unnecessarily plugged in. Switch it off and unplug it when not in use.
- **DO NOT** obstruct the ventilation or heating louvre.
- Keep a minimum distance of 50cm from walls and objects and avoid direct air flow towards them. On wall corners make sure there is a minimum distance of 15cm. Fabric, clothing or other flammable materials may ignite if placed against or in close proximity to the heater.

IMPORTANT SAFETY INSTRUCTIONS

- If the supply cord is damaged or worn it must be replaced by a suitably qualified person in order to avoid a hazard.
- **CAUTION!** In order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- When the appliance is not in use, switch it off and unplug it.
- Check that the electrical capacity of the plant and the current outlets are adequate to the max power of the appliance indicated on the rating label.
- Ensure the cord is not in front of the warm air outlet grill.
- **DO NOT** use this heater in the immediate surroundings of a bath, shower or a swimming pool.
- **DO NOT** use the heater so either the air inlet or air outlet is blocked or inhibited. The heater must be placed and used on its feet.
- Keep the outlet grille clean.
- **NEVER** install and use the appliance immediately below a fixed outlet.
- **DO NOT** use the appliance near liquids or inflammable matters.
- At the end of its life, the appliance must not be disposed of as common waste. Take to your local refuse centre and dispose of correctly.
- **WARNING!** In order to avoid overheating, do not cover the heater.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

IMPORTANT SAFETY INSTRUCTIONS

- Children should be supervised to ensure that they do not play with the appliance.
- The heater must not be located immediately below a socket-outlet.
- Always use the heater on a flat level stable surface.
- Children of less than 3 years should be kept away unless continuously supervised.
- Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- **CAUTION!** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

USING YOUR HEATER

Before Switching On

Ensure that all the packing items are removed (read any warning labels carefully) and that all warnings and instructions in this instruction manual have been read carefully.

Operation

When you are certain that you have positioned the heater correctly (taking note of all the advice in this manual regarding positioning and switching on), plug into a suitable power outlet and switch on at the wall socket. Check that the outlet has at least a 10 AMPERE current carrying capacity.

WARNING! PLEASE NOTE

There may be a small amount of smoke emitted as the element first heats and burns any residue left from manufacture, this will stop fairly quickly, but it is recommended that a window is briefly opened to vent smoke released when first used.

USING YOUR HEATER

Controls

The fan heater incorporates a rotating control knob. You can select the different speed options by turning the knob clockwise:

- O OFF
- ↖ Cool Air
- ~ Warm Air (1000W)
- ≈ Hot Air (2000W)

Use of the Thermostat

Turn clockwise to increase the heat output

To Use the Fan Only Function

- Turn the control dial to “FAN”. The fan will blow out air at room temperature.
- If the fan does not operate, the ambient room temperature is cooler than the built-in thermostat “OFF” level.
- Turn the thermostat dial gradually clockwise and the fan will start blowing.
- As soon as the fan starts, the light in the front of the machine will illuminate.

To Use the Machine for Heating:

- Turn clockwise to increase the heat output
- Turn the control dial to “I” for low heat and “II” for full heat.
- Set the level of heat by turning the thermostat dial gradually clockwise for the lowest heat and fully clockwise for maximum.
- The thermostat will turn the machine off when the selected room heating is achieved. When the temperature drops, it will turn on again automatically.
- For maximum heat output use “II” with the thermostat turned fully clockwise.

OVERHEATING

The thermostat will turn the machine off if it overheats.

Overheating can be caused by obstruction to the air intakes on the back of the machine or the grille on the front. If this occurs please disconnect the machine and allow it to cool for 30 minutes. Remove any obstruction and turn the machine back on.

If the heater ceases to function, the most likely cause is a blown fuse. Simply replace the 13amp fuse in the plug and reconnect. If the heater still ceases to function, please unplug it, do not use it and contact the repair centre.

SAFETY DEVICE

- This appliance is provided with two safety devices, one is self-resetting thermal safety device which cuts the power to the appliance in case of overheating.
- This safety device will reset after it has cooled, to enable the self-resetting switch off the appliance and unplug it until it has cooled (about 10 minutes). Once cooled plug it in and switch on.

MAINTENANCE

There are no parts inside the machine that require your attention or servicing. Do not try to open the outer case. By doing so you could damage the motor and heating element and invalidate the warranty. If you have a problem with the heater, or if the power cord gets damaged in any way you **MUST** take the unit to a suitably qualified engineer or electrical repair centre.

- Before cleaning the machine, please make sure it is disconnected from the power supply and has cooled down completely.
- Do not clean the machine in water and do not let it get wet under any circumstances.
- The outer casing can be cleaned using a slightly damp lint-free cloth (a small amount of detergent can be used if required).
- To remove any dust from inside the front grille, or the rear air intakes, you can use a regular vacuum cleaner.
- Always make sure the machine is completely dry before using.
- If you are not going to use the heater for a while, it is best to make sure that it is clean and dry and then store it inside a plastic bag in a cool dry place.
- With sensible care and attention, this heater will give you many years of good service and economical heating.

CORRECT DISPOSAL OF THIS PRODUCT



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling

THANK YOU FOR PURCHASING

For a complete range of fires, radiators and heaters please call or visit Supa Brands for further information:

SupaWarm

Website: **www.supabrands.co.uk**

Helpline: **01473 237 997**

Part of the extensive Supa Brand Range

PO Box 1042, Ipswich, IP1 9XY

TECHNICAL DETAILS

Model No: SFH15

Table: Model Identifier for Electric Local Space Heaters

| Item | Symbol | Value | Unit |
|---|-------------------------------|-------|---|
| Heat Output | | | |
| Nominal heat output | P _{nom} | 2 | kW |
| Minimum heat output (indicative) | P _{min} | 0.015 | kW |
| Maximum continuous heat output | P _{max, c} | 2 | kW |
| Auxiliary Electricity Consumption | | | |
| At nominal heat output | e _{lmax} | 0 | kW |
| At minimum heat output | e _{lmin} | 0 | kW |
| In standby mode | e _{lsb} | 0 | kW |
| Type of heat input, for electric storage local space heaters only (single select) | | | |
| Manual heat charge control, with integrated thermostat | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Manual heat charge control, with room and/or outdoor temperature feedback | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Electronic heat charge control with room and/or outdoor temperature feedback | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Fan assisted heat output | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Type of heat output/room temperature control (single select) | | | |
| Single stage heat output and no room temperature control | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Two or more manual stages, no room temperature control | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| With mechanic thermostat room temperature control | | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| With electronic room temperature control | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Electronic room temperature control plus day timer | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Electronic room temperature control plus week timer | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Other control options (multiple selections possible) | | | |
| Room temperature control, with presence detection | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Room temperature control, with open window detection | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| With distance control option | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| With adaptive start control | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| With working time limitation | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| With black bulb sensor | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Contact Details | PO Box 1042, Ipswich, IP1 9XY | | |

CONFORMITY WITH DIRECTIVES



MUNRO IMPORTERS LTD
Declaration of Conformity
In accordance with Government Guidance



We, the importer:

Munro Importers Ltd
First Floor, Unit 1 The Quadrangle The Drift, Nacton Road,
Ipswich Suffolk IP3 9QR

Declare that the product:

Product code: 881564 SFH15
Product description: SupaWarm 2000w Fan Heater

Is in conformity with the relevant statutory instruments and their amendments:

Electromagnetic Compatibility Regulations 2016 and EMC Directive 2014/30/EU
Electrical Equipment (Safety) Regulations 2016 and Low Voltage Directive 2014/35/EU
COMMISSION REGULATION (EU) 2015/1188 of 28 April 2015 implementing Directive 2009/125/EC of the European Parliament and of the Council with regard to ecodesign requirements for local space heaters
Directive 2011/65/EU on the Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment (RoHS) with its Amendments (EU) 2015/863

And is manufactured in accordance with the following Standard or standardized documents:

EMC

EN 55014-1:2017+A11, EN 55014-2:2015, EN 61000-3-3:2013+A1, EN IEC 61000-3-2:2019
BS EN 60335-2-30:2009+A11, BS EN 60335-1:2012+A11+A13+A1+A14+A2, BS EN 62233:2008, AfPS GS 2019:01 PAK
EN 62321-1:2013, EN 62321-2:2014, EN 62321-3-1:2014, EN 62321-4:2014/A1:2017, EN 62321-5:2014, EN 62321-7-1:2015,
EN 62321-7-2:2017, EN 62321-6:2015, EN 62321-8:2017

All documentation is held on file and is available, on request, for review.

Authorized Signatory:

Date: 16.05.2023
Name: Dominic Richardson
Position: Product Coordinator
Year of Manufacture: 2023

NOTES



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