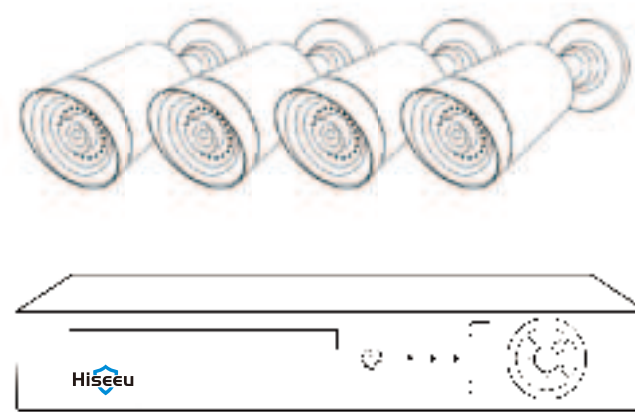




PoE Security Camera System

Quick Guide



CUSTOMER SUPPORT

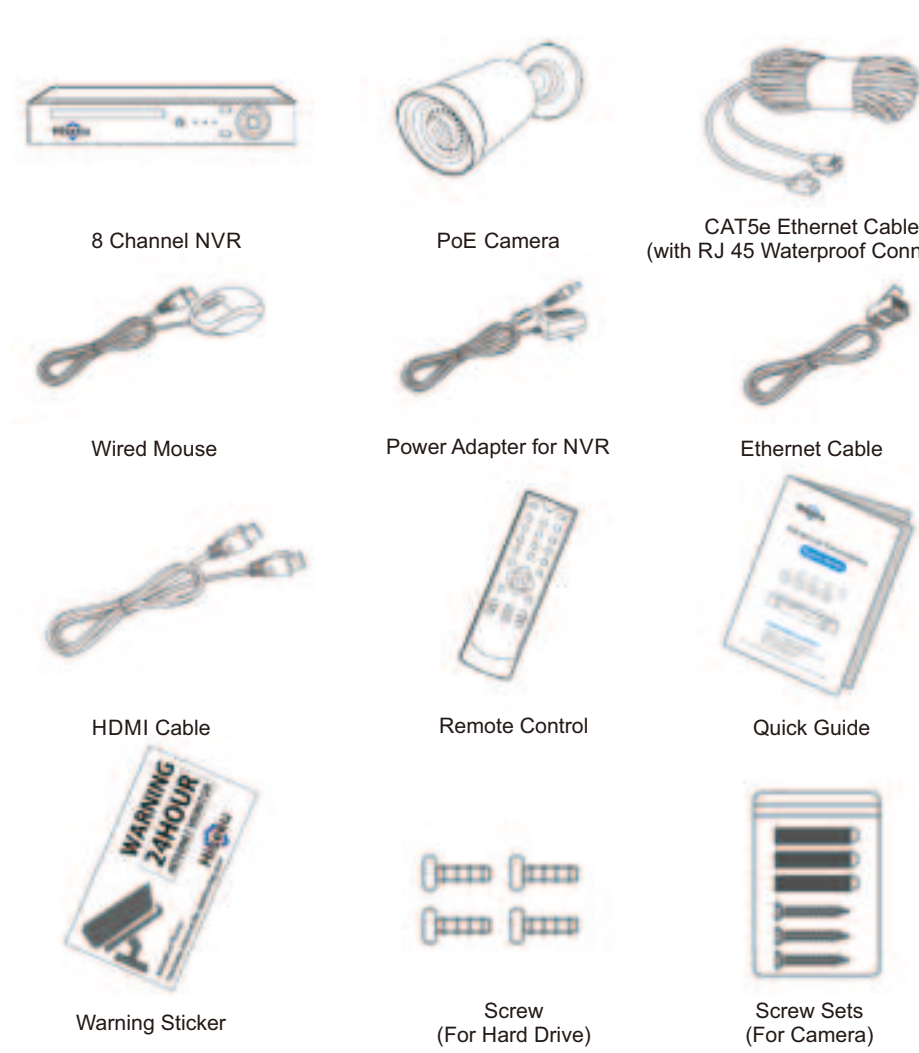
Amazon: Love@Hiseeu.com
Aliexpress: Overseas@Hiseeu.com
Web: www.hiseeu.com
Tel: +1 917 688 2228

ⓘ Please read this quick guide thoroughly before using and keep it well for future reference.

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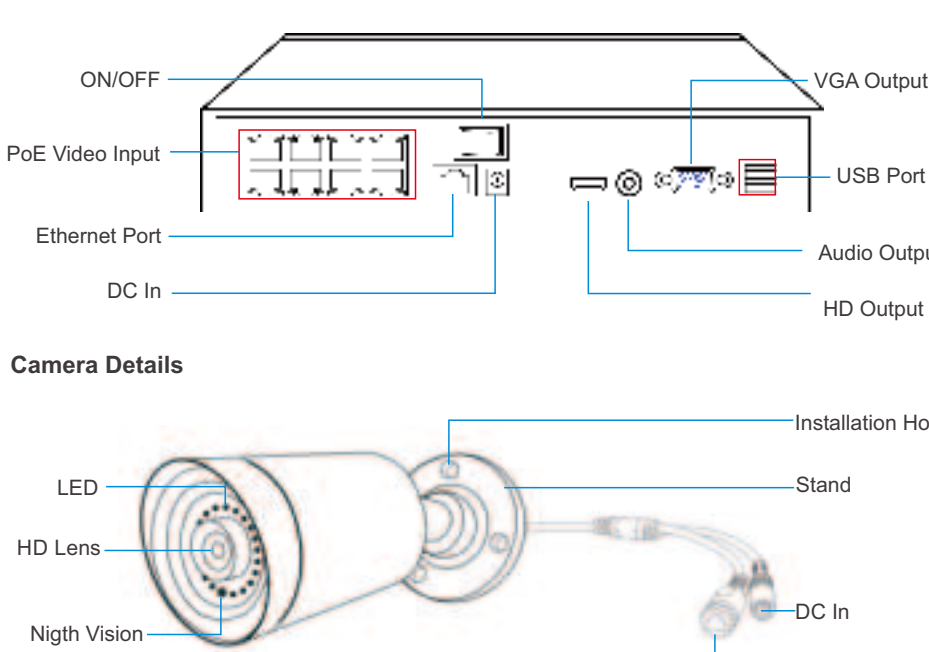
PACKAGE CONTENTS



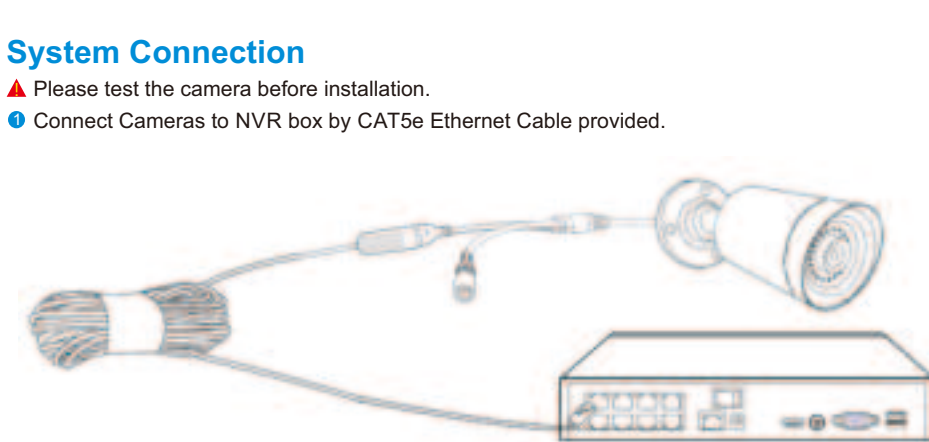
ⓘ If there is any part missing or damaged, please contact Hiseeu support.

PRODUCTS REVIEW

NVR Details



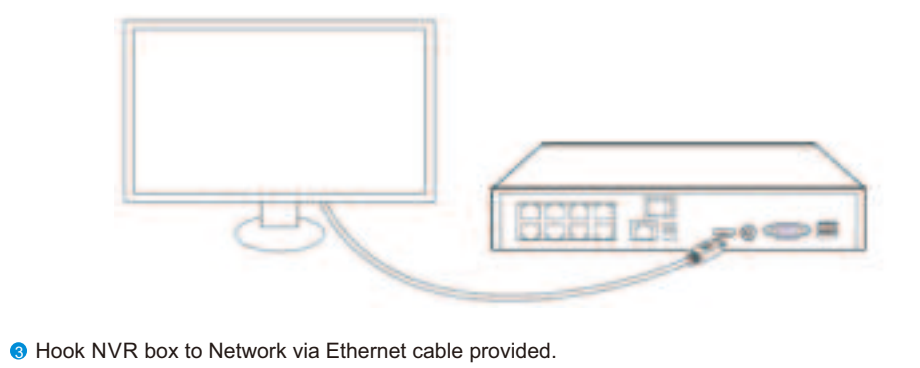
Camera Details



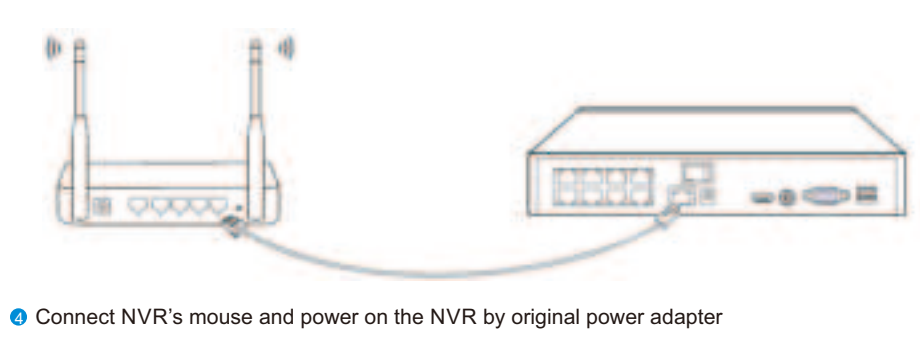
- ▲ Please test the camera before installation.
- Connect Cameras to NVR box by CAT5e Ethernet Cable provided.

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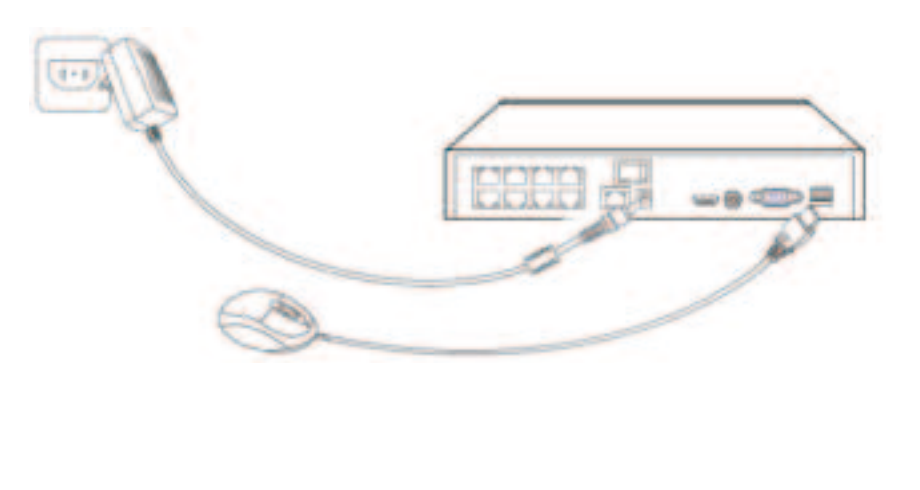
- Hook NVR box to TV monitor via HDMI cable provided.



- Hook NVR box to Network via Ethernet cable provided.



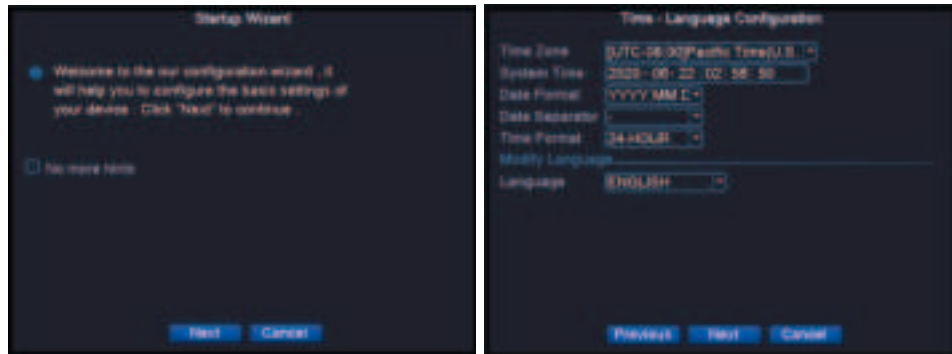
- Connect NVR's mouse and power on the NVR by original power adapter



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System Wizard

- Hit 'No more hints' to exist system wizard.

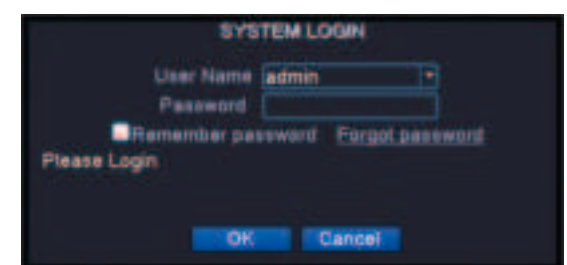


- Mobile APP name is 'XMeye', you can scan the 'APP' QR Code to download it or go to Google Play/APP store to download it.



System Login

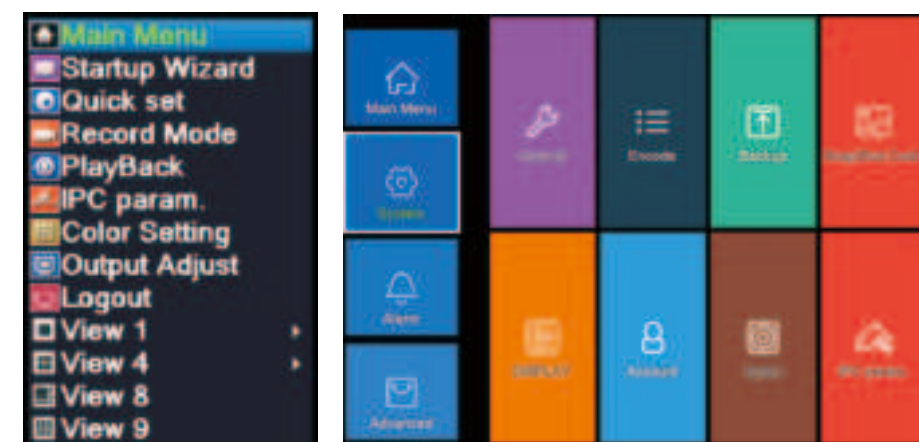
- Default password is blank (no password)



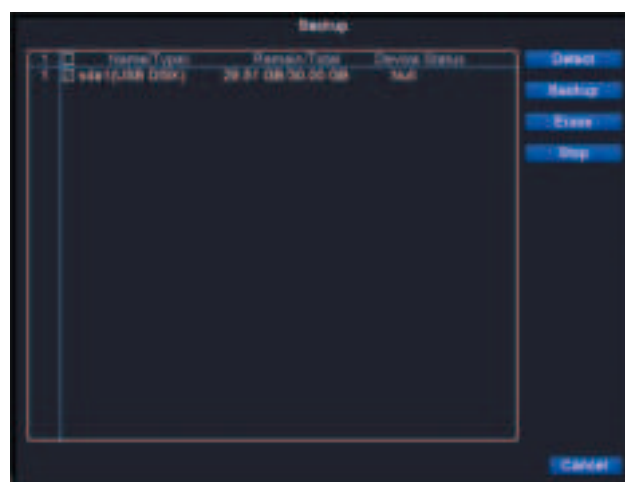
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How to backup video?

- Insert your USB Device to NVR's USB port.
- Right-Click Mouse, navigates to **Main Menu > System > Backup**.

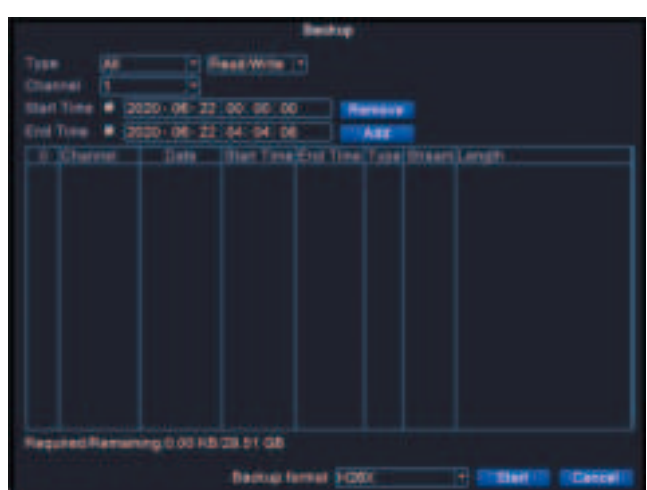


- NVR will Detect available USB Device. Click 'Backup' if your USB Device didn't show up, click 'Detect'.

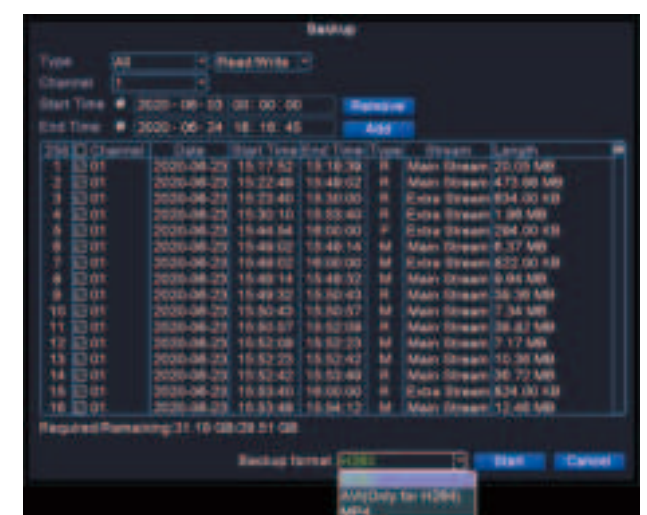


- Select Record Type > Select Channel > Set the Time > Click Add

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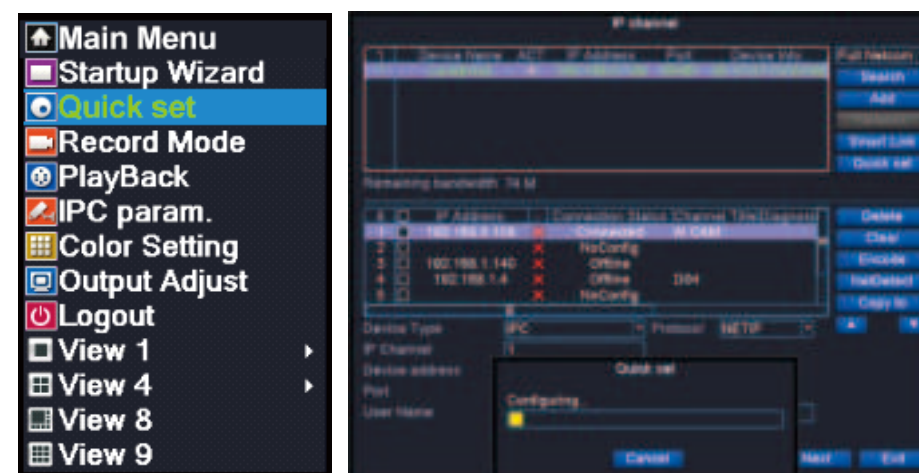
- Select the video Files> Choose Backup format > Start. Please choose 'MP4', it's compatible with most of video player.



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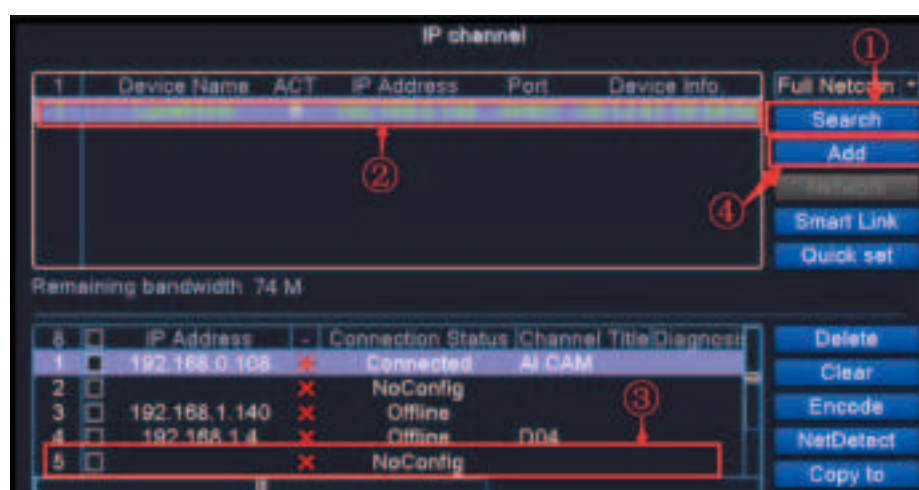
Add new camera or replace defective camera

- Please connect camera to NVR box via Ethernet cable, make sure camera and NVR are powered.
- Right-click mouse > **Quick Set** (Normally NVR will be configuring automatically)



- If your camera still not connected, please manual add as below.

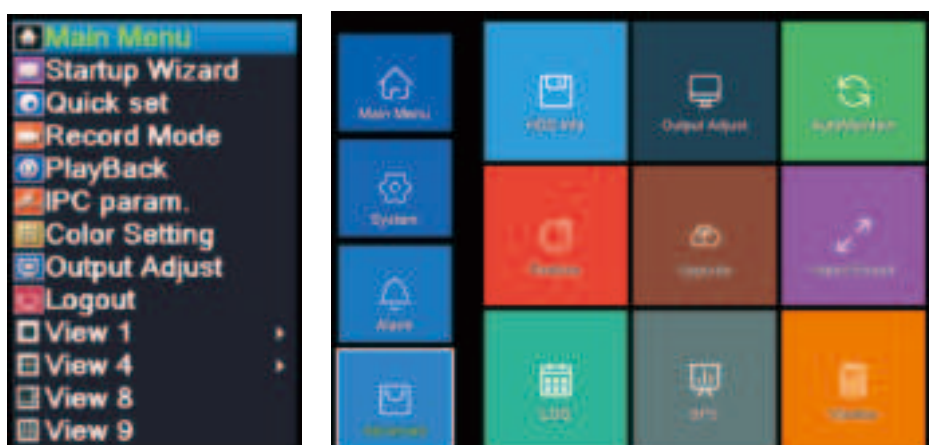
- a) Click 'Search'. NVR will search camera with same IP segment, then select the new camera's IP address.
- b) Select an empty Channel for the new camera (for example #5), then click 'Add'
- c) After configuration successful, click 'Apply' to save settings then click 'Exit'.



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Restore to Factory Setting

Please right-click mouse navigates to **Main Menu > Advanced > Restore**.



Tick of 'Select all' > Click 'OK'.



Explanation of Icons

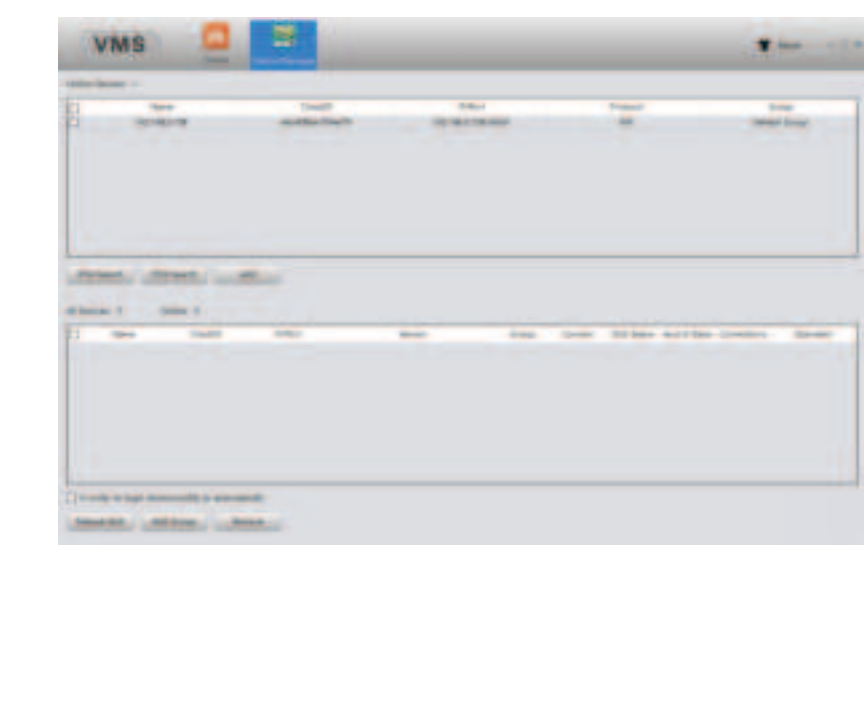
Icon	Channel's Name	Icon	Icon
Recording	CAM01	Motion Detected(Default)	
Mute/Unmute	192.168.1.140	Play the video recorded for latest 5 minutes	
Human Shape Detected(Default)	192.168.1.4	Face Detected(Display only after enabling)	
		Video Feed Loss Detected(Display only after enabling)	
		Camera Blocked Detected(Display only after enabling)	

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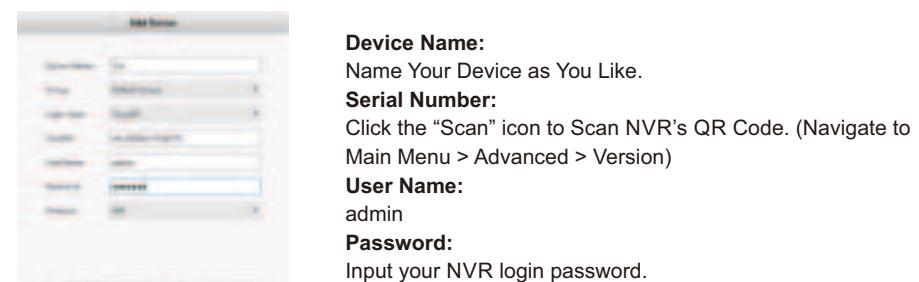
- Navigate to 'Device Manager'.



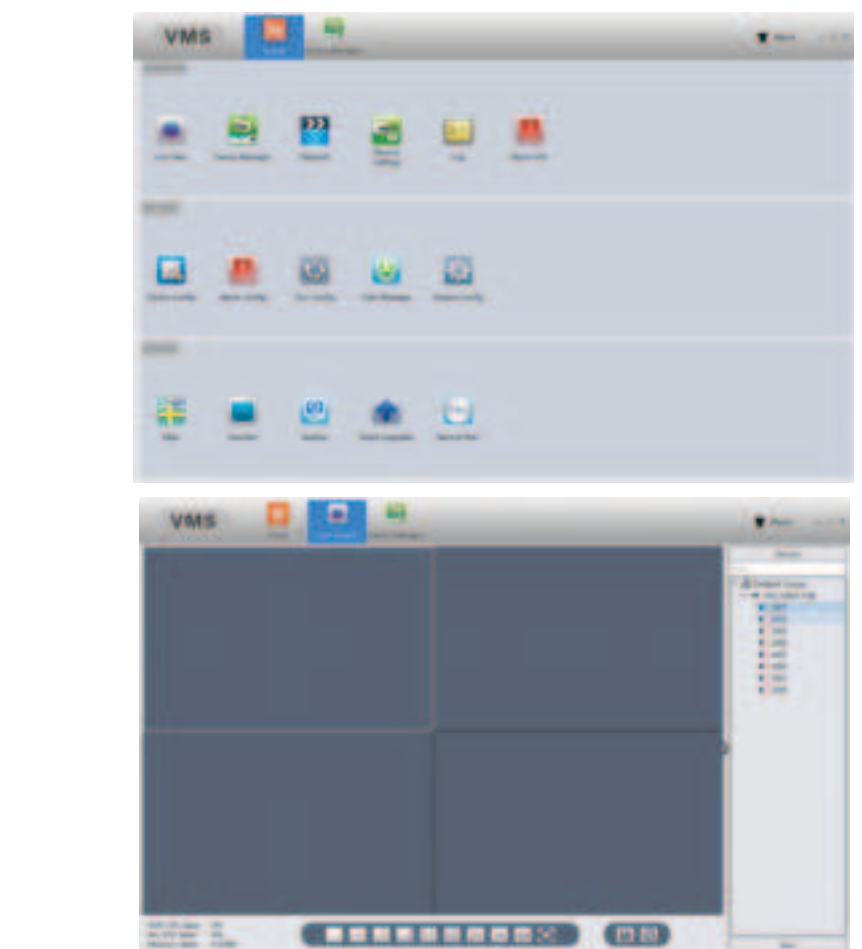
- Manual Add.



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- Navigate to Home > Live View.



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FAQ

- Q1. What's the warranty?**
All of our products with 2-year warranty, any difficulties please contact the vendor.
- Q2. How to modify NVR password?**
Please Right-Click Mouse Navigates to **Main Menu > System > Account > Modify Password**.
- Q3. What should I do if I forget my password?**
 - Please Click **Forgot Password > Forget Answer**, you will get the 'CAPTCHA' QR code.
 - Open the mobile APP 'XMeye', click 'x' icon > **Forget Your Device Password (FIND PWD)**.
 - Scan the 'CAPTCHA' QR code, you will get a super password.
 - Use the super password to login your device and modify password. (If device ask for old password, let it blank)
- Q4. How to find my NVR's serial number?**
Please right-click mouse navigates to **Main Menu > Advanced > Version**.
- Q5. How to change my camera's name?**
Please Right-Click mouse navigates to **Main Menu > System > Display > Channel Title 'Set'**.
- Q6. What if the hard drive is full?**
Hard drive will overwrite itself when it's full. You also can format hard drive by navigate to **Main Menu > Advanced > HDD info > Format**.
- Q7. How to get motion alerts on my phone?**
 - Please make sure 'Motion Detect' was setup properly and enabled 'Mobile Report' (Refer to Motion Detect Recording in Page 07).
 - Open 'XMeye' mobile App, navigate to **Alarm > Alarm Push > Enable 'Allow Notifications'**.
- Q8. What should I do if I got too many push notifications from App?**
 - Please right-click mouse navigates to **Main Menu > Alarm > Intelligent Alert**.
 - Customize 'Sensitivity', 'Region' and 'Period' settings, set alerts for certain areas and period to reduce unnecessary alerts.

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How can I get product and technical support?
US Toll Free: 1-917-688-2228(Available Pacific Time 5:00pm-12:00pm)
Amazon Email: love@hiseeu.com
Aliexpress Email: Overseas@hiseeu.com
WeChat ID: +86 13392810296
Skype ID: johnny.chen1204
Website: www.hiseeu.com
Whatsapp: +86 13392810296
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