

CallToU

User Manual



Receiver model : CC28

Transmitter model:BT009-WH

CallToU

A Good Life in Old Age
Monitoring and Improving Quality in Long-term Care

As a growing number of frail old people in need of home care, delivering quality long-term care services, which are effective and responsive in time, has become a priority for every family.

"Call to You" is determined to provide perfect solutions that enable your loved ones to retain their independence and dignity in daily life, so they can live on their own and release your burden with peace of mind.

We "CallToU" focus on professional home caregiver pagers for more than a decade, and have helped and cared for millions of ELDERLY and those in need to help timely.

"Call to you" gives more care for the elderly
You Need, We Here!

For FAQs and more information, please visit:



CallToU Brand



Product Introduce

www.calltou.com

service01@calltou.com

Anywhere in The Home

Connected Care

Deliver users' help signal to their family or caregivers



Product diagram



Receiver



Transmitter

Feature

1、ON/OFF

- ①Power on: Hold  for 5 second, receiver will beep with number " 00" on the display
- ②Power on: Hold  for 5 second, receiver will beep with number " --" on the display.

2、Adjust the volume

Press  once to adjust the volume (default from level 1). There are 5 levels from 0-120dB.

Note: When power off, all setting will remain the same for the Memory Function.

3、Ringtone switch

Push  to switch from 2 ringtones, "Ding-dong" and Alarm sound. When triggered, will ring for 90 second before it stops, or you can press any key on the receiver to stop ringing.

4、Vibration

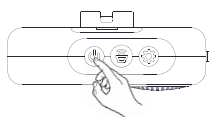
When triggered, the receiver will vibrate 10 times, and stop for 3 seconds, lasting 90 seconds before it stops, or you can press any key on the receiver to stop it. Press and hold "Volume" and "On/OFF" buttons simultaneously until the sound stops to turn the vibration function off or on.

5、Low battery warning

When voltage is low, the receiver will flash red or blue. Red means the receiver needs battery changing, and the Blue light means the transmitter need battery changing.

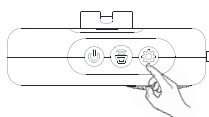
Operating Instructions

① How To Use? (Paired Before Delivery)



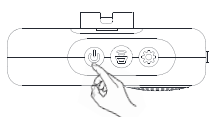
1. Firstly, put the batteries in the receiver.
2. Hold  for 5 seconds to turn on the receiver, and you will have 00 on the display screen.

② How To Pair? (Paired Before Delivery)



Step 1

Hold  Setting button for 5 seconds, and there will be a "Ding", meaning it's under pairing mode.



Step 2

Choose a number for the transmitter by pressing  /  (forward/backward). The number you choose will display on the screen.

Operating Instructions



Step 3

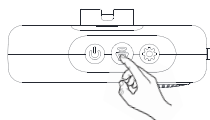
Press the transmitter once to pair with receiver. If the pairing is successful, there will be a "DingDing" from receiver, the number appears on the display screen.

※Pair to more transmitter/ receivers

If you want to pair more transmitter/ receivers, just repeat step 1-3 one by one.

One receiver can work with 20 transmitters. One transmitter can pair to one number on the receiver.

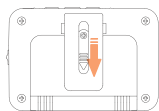
③Clearing All Settings



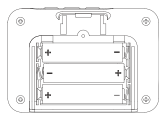
Hold Volume button  for 5 seconds to reset receiver to default mode.

The receiver will ding with number "01" on the screen, meaning clearing is done. If you want to pair the them again, just repeat step 1-3 one by one.

Battery Replacement

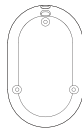


1. Push the Backclip down.
2. You need a screw driver to remove the cover.



3. Replace AAA batteries in the slot, pain attention to the right terminal ends. Then put the cover back and secure with the screws.

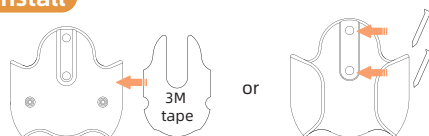
Receiver



Transmitter

1. You need a screw driver to remove the cover from the back.
2. Replace 12v23A batteries in the slot, pain attention to the right terminal ends. Then put the cover back and secure with the screws.

Install



1. Fix the transmitter of the button to certain place.
Tape up the back clip with 3M tape, or fix it with screws.



2. Then place the transmitter on the back clip.

Transmitter lanyard mounting



Remove the back clip

Slide the tip of lanyard through lanyard hange

Slipping the other end to tie it up.

How it looks with Lanyard

Specifications

	Receiver	Transmitter
Power	4.5V	12V23A Battery
Frequency	433.882MHz	433.882MHz
Working Range	500ft/150m	500ft/150m
Waterproof Level	N/A	IP55
Operating Temperature	-30°C-70°C/-22°F-158°F	

Q&A

Q: Why does the receiver doesn't work?

A1: Press volume button to check if receiver works probably. it's might be under the mute mode. If it worked, meaning the receiver is ok. If not, refer to the customer service problem with receiver.

A2: Press transmitter to check if light indicator works probably. If it worked, meaning the transmitter is ok. If not, try to replay batteries and check again. If still not working, refer to the customer service problem with transmitter

A3: If receiver and transmitter are ok, try pairing again by repeating Step 1-3.

Q:What factors affect the use distance of the pager?
The transmitter directly determines the working distance of the product. It may be affected by other radios or metal or concrete walls during use.

Q:Can the receiver vibration function be turned off?
Press and hold "Volume" and "On/OFF" buttons simultaneously until the sound stops to turn vibration function off or on.

Q:Do I need to pair the receiver and transmitter myself?
The receiver and transmitter are factory paired and do not need to be paired yourself.

Q:Can I purchase multiple sets and pair them together?
Expandable pairing, support one receiver to pair multiple transmitters or one transmitter to pair multiple receivers.

Q:Is there any warning when the receiver and transmitter low battery ?
Both the receiver and transmitter have low battery alerts. The receiver has an indicator to show whether it is the receiver or transmitter that is low battery, with a voice reminder.

Q:Can I wear the call button in the shower?
IP55 waterproof, sometimes splashed by water will not affect the work , but it is not recommended to stay in the water for too long. We recommend installing a call button on the bathroom wall.

A Letter from CallToU

Many thanks for thinking of us and choosing us!

For everyone in CALLTOU family, it's our honor to have you as our customers. It's always a pleasure serving you and certainly looking forward to more in the future.

A big thank you for helping us to grow.

Our customer service , especially in the after-sales phase , guarantees the satisfaction of our clients. In line with this strategy we hope you share with us your feedback at any time, be it positive or negative. There is always room for improvement, so if we can serve you better in any way please do inform us.

We provide **1 -year limited product warranty** to the original purchaser against manufacturing defects in materials and workmanship, not covering any normal wear and tear, improper handling, or accidental damage.

CallToU Customer Care Support Team

ELDERLY CAREGIVER PAGER
CC28 HOME CAREGIVING - - MAKING HOME CARE EASY FOR EVERYONE

FCC Statement

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be located or operating in conjunction with any other antenna or transmitter.

ISED RSS Warning/ISED RF Exposure Statement

ISED RSS Warning:

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

ISED RF exposure statement:

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Le rayonnement de la classe b respecte ISED fixaient un environnement non contrôlés.

Lanceurs ou ne peuvent pas coexister cette antenne ou capteurs avec d'autres.