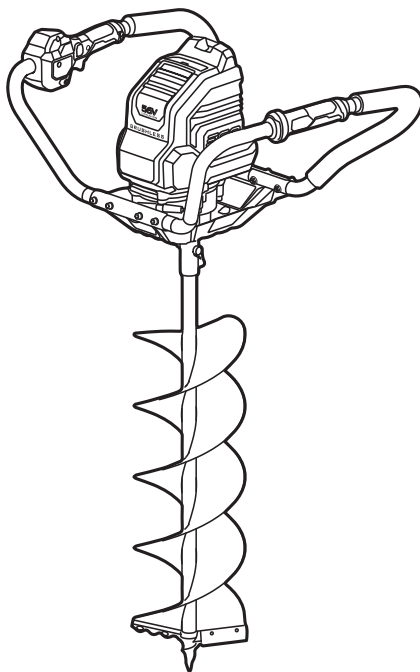


# EGO<sup>TM</sup>

POWER<sup>+</sup> EARTH AUGER



## OPERATOR'S MANUAL

# 56V LITHIUM-ION

# CORDLESS

# EARTH AUGER

MODEL NUMBER EG0800E

### SAFETY WARNING - BEFORE YOU DIG:

Before using Earth Auger please ensure you check with relevant safe digging organisations in your region:

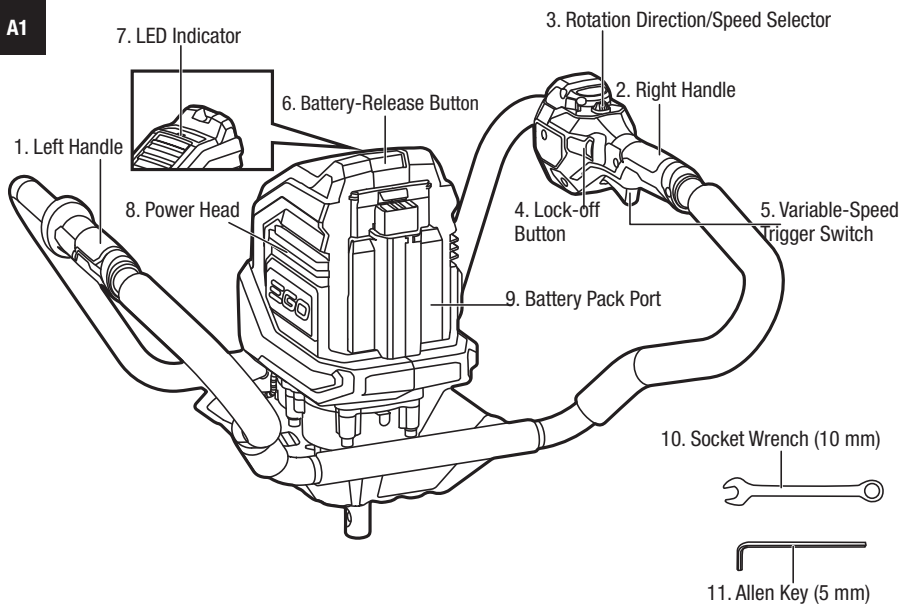
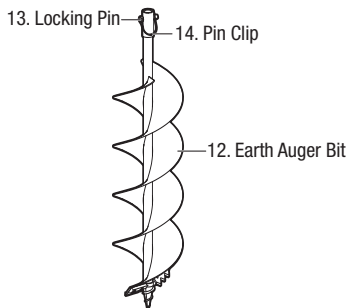
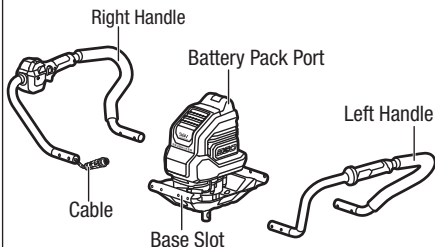
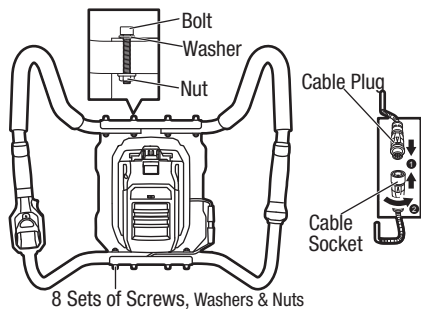
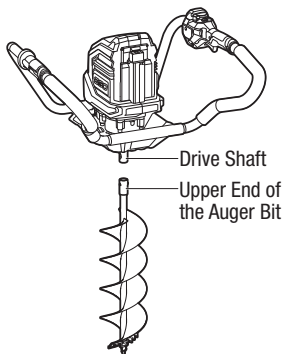
Australia

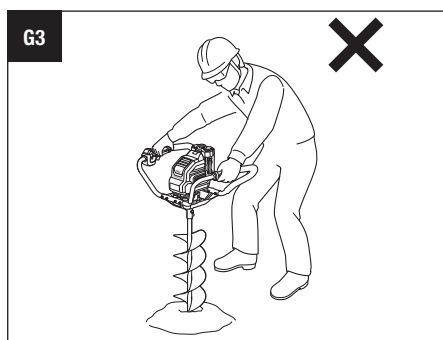
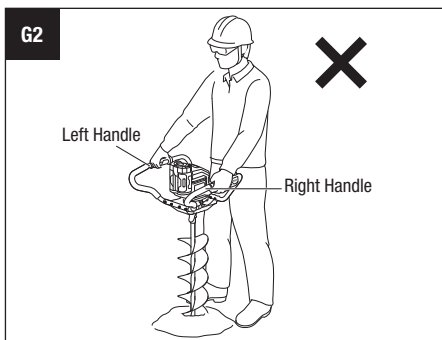
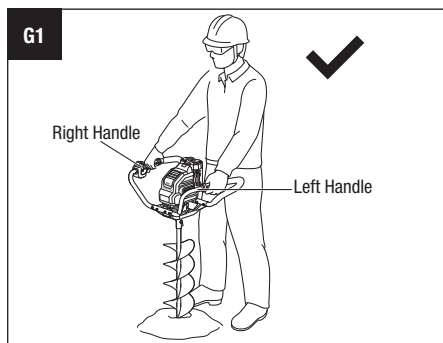
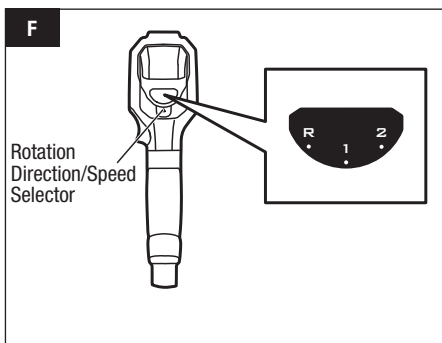
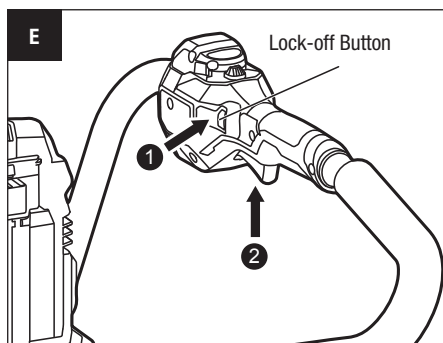
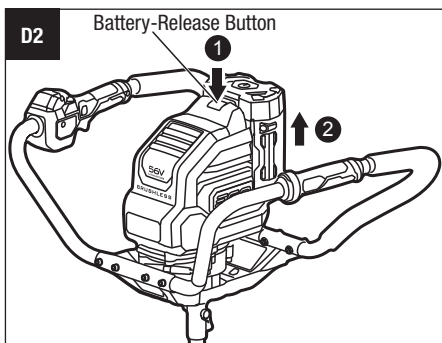
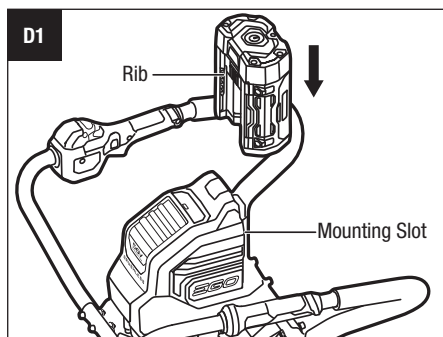
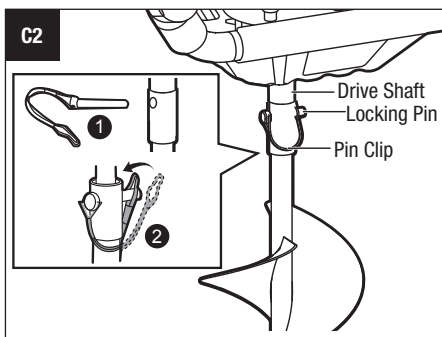
<https://www.byda.com.au/>

New Zealand

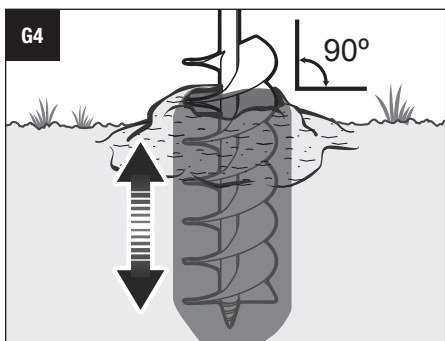
<https://www.beforeudig.co.nz/nz/home/>

**⚠ WARNING:** To reduce the risk of injury, the user must read and understand the Operator's Manual before using this product. Save these instructions for future reference.

**A1****A2****B1****B2****C1**



G4



## READ ALL INSTRUCTIONS!



### READ OPERATOR'S MANUAL

**WARNING:** To ensure safety and reliability, all repairs should be performed by a qualified service technician.

## SAFETY SYMBOL

The purpose of safety symbols is to attract your attention to possible dangers. The safety symbols and the explanations with them deserve your careful attention and understanding. The symbol warnings do not, by themselves, eliminate any danger. The instructions and warnings they give are no substitutes for proper accident prevention measures.

**WARNING:** Be sure to read and understand all safety instructions in this Operator's Manual, including all safety alert symbols such as "**DANGER**," "**WARNING**," and "**CAUTION**" before using this machine. Failure to follow all instructions listed below may result in electric shock, fire, and/or serious personal injury.

## SYMBOL MEANING

**SAFETY ALERT SYMBOL:** Indicates **DANGER**, **WARNING**, or **CAUTION**, may be used in conjunction with other symbols or pictographs.

## SAFETY INSTRUCTIONS

This page depicts and describes safety symbols that may appear on this product. Read, understand, and follow all instructions on the machine before attempting to assemble and operate.

|       |                                |                                                                                                                    |
|-------|--------------------------------|--------------------------------------------------------------------------------------------------------------------|
|       | Safety Alert                   | Indicates a potential personal injury hazard.                                                                      |
|       | Read Operator's Manual         | To reduce the risk of injury, user must read operator's manual.                                                    |
|       | Ear Protection                 | Always wear ear protection when operating this product.                                                            |
|       | Eye Protection                 | Always wear safety goggles or safety glasses with side shields and a full face shield when operating this product. |
|       | Regulatory Compliance Mark     | This product complies with applicable Australian standards.                                                        |
|       | WEEE                           | Waste electrical products should not be disposed of with household waste. Take to an authorized recycler.          |
|       | Direct Current                 | Type or a characteristic of current                                                                                |
| IPX4  | Ingress Protection (IP) Rating | Protection from splashing water.                                                                                   |
| $n_0$ | No Load Speed                  | Rotational speed, at no load                                                                                       |
| mm    | Millimeter                     | Length or size                                                                                                     |
| kg    | Kilogram                       | Weight                                                                                                             |
| °C    | Degrees Celsius                | Temperature                                                                                                        |

## GENERAL MACHINE SAFETY WARNINGS

**⚠ WARNING: READ ALL SAFETY WARNINGS, INSTRUCTIONS, ILLUSTRATIONS AND SPECIFICATIONS PROVIDED WITH THIS MACHINE.** Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury.

### SAVE ALL WARNINGS AND INSTRUCTIONS FOR FUTURE REFERENCE.

The term “machine” in the warnings refers to your mains-operated (corded) machine or battery-operated (cordless) machine.

### WORK AREA SAFETY

- **Keep work area clean and well lit.** Cluttered or dark areas invite accidents.
- **Do not operate machines in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** Machines create sparks which may ignite the dust or fumes.
- **Keep children and bystanders away while operating a machine.** Distractions can cause you to lose control.

### ELECTRICAL SAFETY

- **Machine plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) machines.** Unmodified plugs and matching outlets will reduce risk of electric shock.
- **Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.** There is an increased risk of electric shock if your body is earthed or grounded.
- **Do not expose machines to rain or wet conditions.** Water entering a machine will increase the risk of electric shock.
- **Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the machine. Keep cord away from heat, oil, sharp edges or moving parts.** Damaged or entangled cords increase the risk of electric shock.
- **When operating a machine outdoors, use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.
- **If operating a machine in a damp location is unavoidable, use a residual current device (RCD) protected supply.** Use of an RCD reduces the risk of electric shock.

### PERSONAL SAFETY

- **Stay alert, watch what you are doing and use common sense when operating a machine. Do not use a machine while you are tired or under the influence of drugs, alcohol medication.** A moment of inattention while operating machines may result in serious personal injury.
- **Use personal protective equipment. Always wear eye protection.** Protective equipment such as a dust mask, non-skid safety shoes, hard hat or hearing protection used for appropriate conditions will reduce personal injuries.
- **Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool.** Carrying machines with your finger on the switch or energizing machines that have the switch on invites accidents.
- **Remove any adjusting key or wrench before turning the machine on.** A wrench or a key left attached to a rotating part of the machine may result in personal injury.
- **Do not overreach. Keep proper footing and balance at all times.** This enables better control of the machine in unexpected situations.
- **Dress properly. Do not wear loose clothing or jewelry. Keep your hair and clothing away from moving parts.** Loose clothes, jewelry or long hair can be caught in moving parts.
- **If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** Use of dust collection can reduce dust-related hazards.
- **Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles.** A careless action can cause severe injury within a fraction of a second.

### MACHINE USE AND CARE

- **Do not force the machine. Use the correct machine for your application.** The correct machine will do the job better and safer at the rate for which it was designed.
- **Do not use the machine if the switch does not turn it on and off.** Any machine that cannot be controlled with the switch is dangerous and must be repaired.
- **Disconnect the plug from the power source and/or remove the battery pack, if detachable, from the machine before making any adjustments, changing accessories, or storing machines.** Such preventive safety measures reduce the risk of starting the machine accidentally.

- **Store idle machines out of the reach of children and do not allow persons unfamiliar with the machine or these instructions to operate the machine.** Machines are dangerous in the hands of untrained users.
- **Maintain machines and accessories. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the machine's operation. If damaged, have the machine repaired before use.** Many accidents are caused by poorly maintained machines.
- **Keep cutting tools sharp and clean.** Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
- **Use the machine, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed.** Use of the machine for operations different from those intended could result in a hazardous situation.
- **Keep handles and grasping surface dry, clean and free from oil and grease.** Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.

#### BATTERY TOOL USE AND CARE

- **Recharge only with the charger specified by the manufacturer.** A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- **Use machines only with specifically designated battery packs listed below.** Use of any other battery packs may create a risk of injury and fire.
- **When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another.** Shorting the battery terminals together may cause burns or a fire.
- **Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water.** If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- **Do not use a battery pack or tool that is damaged or modified.** Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- **Do not expose a battery pack or tool to fire or excessive temperature.** Exposure to fire or temperature above 130 °C may cause explosion.
- **Follow all charging instructions and do not charge the battery pack or tool outside the temperature range specified in the instructions.** Charging improperly or at temperatures outside the specified range may damage the battery and increase the risk of fire.

#### SERVICE

- **Have your machine serviced by a qualified repair person using only identical replacement parts.** This will ensure that the safety of the machine is maintained.
- **Never service damaged battery packs.** Service of battery packs should only be performed by the manufacturer or authorized service providers.

#### SAFETY WARNINGS FOR EARTH AUGER

- **Replace augers if cracked, bent, or damaged in any way.** Operating the machine with a damaged auger can result in serious injury.
- **Never use the auger with the handles above waist level.** This restricts control of the auger and may increase the risk of injury.
- **Hold the machine with both hands at the intended handles.** Loss of control can cause personal injury.
- **Hold the machine by insulated gripping surfaces, when performing an operation where the digging accessory may contact hidden wiring.** Digging accessory contacting a "live" wire may make exposed metal parts of the machine "live" and could give the operator an electric shock.
- **To reduce the risk of electrocution, never use the auger near any buried electrical power cables.** Contact with or use near buried electrical power cables may cause serious injury or electric shock resulting in death.
- **Always start the machine at low speed and with the auger bit tip in contact with the ground.** At higher speeds, the bit is likely to bend if allowed to rotate freely without contacting the ground, resulting in personal injury.
- **Apply pressure only in direct line with the bit and do not apply excessive pressure.** Bits can bend causing breakage or loss of control, resulting in personal injury.
- **Always be sure you have a firm footing.** Be sure no one is below when using the machine in high locations.
- **Hold the machine firmly.**
- **Keep hands away from rotating parts.**
- **Do not leave the machine running. Operate the machine only when hand-held.**

- **Do not touch the auger bit immediately after operation.** It may be extremely hot and could burn your skin.
- **If something is wrong with the machine, such as abnormal sounds, stop operating immediately and contact your local service centre for repair.**
- **To reduce the risk of explosion, never use the auger near any buried gas lines, including water lines and pipes.** Contact with or use near buried water or gas lines may result in bursting of water lines and explosion from gas lines which may cause serious injury or death.
- **Never operate at higher speed than the maximum speed rating of the auger bit.** At higher speeds, the bit is likely to bend if allowed to rotate freely without contacting the workpiece, resulting in personal injury.
- **Battery-operated machines do not have to be plugged into an electrical outlet; therefore, they are always in operating condition. Be aware of possible hazards even when the machine is not operating.** Take care when performing maintenance or service.
- **Do not wash with a hose; avoid getting water in motor and electrical connections.**
- **Frequently check and ensure that the locking screw is secured in place.**
- **The product can only be used for drilling holes, and should not be used for other purposes.**
- **Use only with the specified battery packs and chargers listed below:**

| BATTERY                                                             | CHARGER                   |
|---------------------------------------------------------------------|---------------------------|
| BA1400, BA2800, BA4200, BA1400T, BA2800T, BA4200T, BA5600T, BA6720T | CH2100E, CH5500E, CH7000E |

**Save these instructions.** Refer to them frequently and use them to instruct others who may use this machine. If you lend someone this machine, lend them these instructions also to prevent misuse of the product and possible injury.

## SPECIFICATIONS

|                         |        |
|-------------------------|--------|
| Voltage                 | 56V    |
| Torque                  | 74 Nm  |
| Auger Bit/Hole Diameter | 200 mm |
| Maximum Drilling Depth  | 800 mm |

|                                   |         |                                     |
|-----------------------------------|---------|-------------------------------------|
| No-load Speed (n <sub>o</sub> )   | Forward | Low: 0-150 /min<br>High: 0-210 /min |
|                                   | Reverse | 100 /min                            |
| Weight (Without battery pack)     |         | 15.5 kg                             |
| Recommended Operating Temperature |         | -20°C-40°C                          |
| Recommended Storage Temperature   |         | -40°C-70°C                          |

## PACKING LIST (FIG. A1 & A2)

## RECOMMENDED ACCESSORIES

**WARNING:** Use only accessories listed below. Use of accessories that do not meet the original equipment specifications may lead to improper performance and compromised safety.

| PART NAME                 | MODEL NUMBER |
|---------------------------|--------------|
| 500mm Auger Bit Extension | ABE2000      |
| 100mm Earth Auger Bit     | AET0400      |
| 150mm Earth Auger Bit     | AET0600      |
| 200mm Earth Auger Bit     | AET0800      |
| 250mm Earth Auger Bit     | AET1000      |

## DESCRIPTION

### KNOW YOUR POWER HEAD (Fig. A1)

### KNOW YOUR EARTH AUGER BIT (Fig. A2)

### ASSEMBLY

#### INSTALLING THE HANDLES

1. With the battery pack port facing backward, insert the tubes of the right and left handles into the curved slots on the power head base (Fig. B1).
2. Align the two holes in each handle tube with the two holes in each base slot.

**NOTE:** Incorrect right/left installation of the handles will prevent these holes from aligning.

3. Use 8 sets of bolts, washers, and nuts to secure the handles to the power head. Use the wrench and 5 mm Allen key to tighten them securely (Fig. B2).
4. Align the arrow on the right handle cable with the arrow on the power head cable. Then insert the cable plug of the right handle into the cable socket of the power head. Tighten them securely (Fig. B2).

**NOTICE:** To prevent cable damage do not bend or twist it during assembly.

## INSTALLING THE AUGER BIT

**⚠ WARNING:** The auger bit is very sharp. To prevent personal injury, exercise extreme caution when cleaning, installing, or removing the auger bit. Always wear protective gloves when performing maintenance on the auger bit.

1. Remove the locking pin with pin clip from the earth auger bit.
2. Mount the upper end of the auger bit onto the drive shaft of the power head (Fig. C1).
3. Align the connection holes on the auger bit and drive shaft.
4. Insert the locking pin through the aligned connection holes.
5. Close the pin clip to prevent the locking pin from falling out (Fig. C2).

## OPERATION

### APPLICATION

You may use this product for the purposes listed below:

- Drilling holes in soil

### ATTACHING/DETACHING THE BATTERY PACK

**Fully charge before first use.**

#### To attach

Align the battery ribs with the mounting slots and press the battery pack down until you hear a “click” (Fig. D1).

#### To detach

Depress the battery-release button and pull the battery pack out (Fig. D2).

### STARTING/STOPPING THE AUGER (Fig. E)

- **To turn the auger on,** press and hold the lock-off button and then squeeze variable-speed trigger switch. Release the lock-off button and continue to squeeze the trigger switch for continued operation.

**NOTE:** The variable-speed trigger switch delivers higher speed with increased trigger pressure and lower speed with decreased trigger pressure.

- **To turn the auger off,** release the trigger switch and allow the auger bit to come to a complete stop.

### SELECTING ROTATION DIRECTION AND SPEED (Fig. F)

Hold the right handle with your right hand.

- Push the selector to the “2” position to activate forward rotation at high speed.
- Push the selector to the “1” position to activate forward rotation at low speed.
- Push the selector to the “R” position to activate reverse rotation.

**NOTE:** Switching direction of rotation between forward and reverse is only possible when the auger is stopped.

**NOTE:** The forward speed adjustment could be achieved at any time, regardless if the auger is rotating or stopped.

## STATUS INDICATOR

The power head of the auger features an LED status indicator to display the working status of the machine. The LED indicator will illuminate only when the auger is started.

| LED Status Indicator                | Working Condition                                                                                      | Action                                                                                                                                                                                                                                                                              |
|-------------------------------------|--------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Solid green                         | The auger works properly.                                                                              | Normal operation. No action needed.                                                                                                                                                                                                                                                 |
| Solid Red                           | The auger is overloaded.                                                                               | Release the trigger, lift the auger from the hole and check for the causes of overload. You may need to find an alternative place to dig if a large obstruction has caused the machine to stop.<br>If the problem still can not be solved, contact EGO customer service for repair. |
|                                     | The auger is too cold.                                                                                 | Release the trigger. Bring the auger indoors to warm it up.                                                                                                                                                                                                                         |
| Solid Orange                        | Anti-kickback protection.                                                                              | Release the trigger, lift the auger from the hole. Restart the auger and gently lower it back into the hole.                                                                                                                                                                        |
| Flashing Red                        | The battery pack charge is nearly depleted.                                                            | Charge the battery pack.                                                                                                                                                                                                                                                            |
| Flashing orange                     | The auger is overheated.                                                                               | Stop the auger and wait for some time to cool the auger.                                                                                                                                                                                                                            |
| Flashing green and red alternately. | Communication fault.                                                                                   | Contact EGO customer service for repair.                                                                                                                                                                                                                                            |
| No light.                           | If the LED indicator on the battery pack flashes orange or shines red, the battery pack is overheated. | Allow the battery pack to cool down and restart the auger again.                                                                                                                                                                                                                    |
|                                     | Other electronics error.                                                                               | Contact EGO customer service for repair.                                                                                                                                                                                                                                            |

## WORKING WITH THE EARTH AUGER

### **WARNING:**

- Contact local utility for underground service marking before using machine to avoid contact with underground utilities
- Do not use the auger for anything other than its intended purpose.
- Use the earth auger only for drilling holes in soil.
- Avoid digging in material that you suspect contains hidden nails or other things that may cause the auger bit to bind or break.
- Stay alert to the torque reaction force of the machine. Always keep the operating position that you can withstand the torque reaction force.
- Be extremely cautious when working on slopes or uneven surface.

**NOTICE:** Before operating, check that there is no foreign matter (sand, dirt, etc.) stuck in the openings or moving parts.

- a. Make sure feet are firmly planted above the work surface and stand with the handles close to waist. Firmly hold the right handle with your right hand and the left handle with your left hand (Fig. G1)

 **WARNING:** Never hold the right handle with your left hand and the left handle with your right hand. Improper hand positions may result in serious injury (Fig. G2).

 **WARNING:** Avoid improper positioning (Fig. G3). Do not stand too far from the machine. Proper reaction and control may not be achieved in the event of kickback.

- b. Keep the auger bit away from your body and the auger bit pointing downward at a 90° angle to the surface.
- c. Set the direction of rotation and rotation speed.
- d. Lift the machine above the surface. Press and hold the lock-off button and squeeze the switch trigger.

 **WARNING:** Do not touch the auger bit when the product is switched on.

- e. Allow the auger to gain full speed.
- f. Lower the auger bit into the surface maintaining the 90° angle (Fig. G4). Allow the auger bit to bite into the material, letting the machine do the work.
- g. As the auger bit begins to fill with debris, it is important to constantly clear it to produce a clean cut and reduce the amount of effort required – while the auger is operating at full speed, slowly lift it from the hole and allow the debris to clear from the auger bit.
- h. After using this machine, release the trigger switch and allow the auger to come to a complete stop.

- i. When leaving the machine, such as during a break, do not leave the machine inserted in the soil or lean it against a wall.

## TIPS FOR USING THE EARTH AUGER

- Pressing excessively on the machine will not speed up the digging. Excessive pressure will only serve to damage the tip of the auger bit, decrease the machine performance, and shorten the service life of the machine.
- When drilling a deep hole or drilling in clay soil, do not try to dig at once. Dig the hole by lifting the machine up and down so that the loose soil in the hole can be discharged.
- If the rotation speed of the machine slows down due to high load operation, lift the machine up little, and move the machine up and down to drill in small steps.
- A stuck auger bit can be removed simply by setting the auger into reverse rotation in order to back out. When reversing, brace the machine by your body to prevent a clockwise reaction.

## MAINTENANCE

 **WARNING:** To prevent serious personal injury, remove the battery pack from the product before servicing, cleaning, changing attachments, or removing material from the unit.

### GENERAL MAINTENANCE

Avoid using solvents when cleaning plastic parts. Most plastics are susceptible to damage from various types of commercial solvents and may be damaged by their use. Use a clean cloth to remove dirt, dust, oil, grease, etc.

 **WARNING:** Do not at any time allow brake fluids, gasoline, petroleum-based products, penetrating oils, etc. to come in contact with plastic parts. Chemicals can damage, weaken or destroy plastic which may result in serious personal injury.

Use a small brush or a vacuum cleaner with brush nozzle to clear dust or debris from the air vents in the power head.

### STORING THE EARTH AUGER

1. Remove the battery pack from the auger.
2. Remove the auger bit from the drive shaft of the power head.
3. Clean the auger thoroughly before storing it.
4. Store the auger in a dry, well-ventilated area, locked-up or up high, out of the reach of children. Do not store the auger on or adjacent to fertilizers, gasoline, or other chemicals.

**Protecting the environment**

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities.

Contact your local government for information regarding the collection systems available.

If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.

## TROUBLESHOOTING

| PROBLEM                                                                                                     | CAUSE                                                                                                                                                     | SOLUTION                                                                                                                                                                                    |
|-------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Machine fails to start or stops unexpectedly.                                                               | <ul style="list-style-type: none"> <li>Low battery pack capacity</li> </ul>                                                                               | <ul style="list-style-type: none"> <li>Charge the battery pack.</li> </ul>                                                                                                                  |
|                                                                                                             | <ul style="list-style-type: none"> <li>Battery pack is overheated or too cold.</li> </ul>                                                                 | <ul style="list-style-type: none"> <li>Wait for the battery pack to cool down or warm up, at which point the auger can be started again.</li> </ul>                                         |
|                                                                                                             | <ul style="list-style-type: none"> <li>The right handle cable is not connected with the power head cable properly.</li> </ul>                             | <ul style="list-style-type: none"> <li>Connect the cables of the right handle and the power head following the step 4 in section <b>"INSTALLING THE HANDLES"</b> in this manual.</li> </ul> |
| There is too much noise and/or vibration during operation.                                                  | <ul style="list-style-type: none"> <li>Some parts are loose.</li> </ul>                                                                                   | <ul style="list-style-type: none"> <li>Stop the auger, remove the battery pack, check and tighten loose parts.</li> </ul>                                                                   |
| Motor runs, but auger bit remains stationary.                                                               | <ul style="list-style-type: none"> <li>Loose auger bit</li> </ul>                                                                                         | <ul style="list-style-type: none"> <li>Reinstall the auger bit following the section <b>"INSTALLING THE AUGER BIT"</b> in this manual.</li> </ul>                                           |
| The auger rotation direction or speed is not switched after pushing the rotation direction/ speed selector. | <ul style="list-style-type: none"> <li>Switching direction of rotation between forward and reverse is only possible when the auger is stopped.</li> </ul> | <ul style="list-style-type: none"> <li>Stop the auger completely, push the rotation direction/speed selector to desired rotation and then start the auger again.</li> </ul>                 |
|                                                                                                             | <ul style="list-style-type: none"> <li>Other unidentified causes.</li> </ul>                                                                              | <ul style="list-style-type: none"> <li>Contact EGO service centre for repair.</li> </ul>                                                                                                    |



## WARRANTY POLICY

For warranty service or to make a claim, please visit our Warranty Portal at [egopowerplus.com.au/warranty-policy](http://egopowerplus.com.au/warranty-policy), alternatively you can contact EGO customer service via the following: **Australia 1300 000 346, New Zealand 0508 000 346.**

Chervon Australia Pty Ltd ABN 36 165 077 501 and Chervon New Zealand Subsidiary Ltd NZBN 9429049277616 ("Chervon") warrants to the original domestic purchaser that this product will be free from defects in materials and workmanship for 5 years from date of purchase, and any battery or charger will be free from defects in materials and workmanship for 3 years from date of purchase.

Warranty for commercial use is 1 year on all product, battery and chargers. The Commercial Range Product Warranty for commercial users is 2 years for commercial tools, commercial batteries and commercial chargers. Please refer to product warranty table below for further clarification.

The warranty period for routine accessories, consumables or maintenance parts, such as, but not limited to, ride-on mower seat, wheels, tyres, anti-scalp wheels, brake discs, blades, trimmer heads, chain bars, saw chains, augers, blower nozzles, and all other EGO accessories is 90 days for residential purpose, 30 days for industrial, professional or commercial purpose. These parts are covered for 90/30 days from manufacture defects in normal working conditions.

To make a claim, call 1300 000 346 for AU or 0508 000 346 for NZ or lodge a claim via our portal link above. Any handling and transportation costs (and other expenses incurred in claiming this warranty) are not covered by this warranty and will not be borne by Chervon. The replacement product or part or repaired product will be made available for your collection at an address nominated by Chervon. Where a valid warranty claim is made, Chervon will replace the defective product or repair the fault. Where the product is repaired, Chervon may use refurbished parts. This warranty does not cover normal wear and tear, misuse or abuse (including overloading of the product beyond capacity and exposure to water or rain), accidents, neglect or lack of proper installation, and improper maintenance or storage. This warranty does not cover the damage resulting from modification, alteration or unauthorised repair. This warranty does not cover normal deterioration of the exterior finish, including but not limited to scratches, dents, paint chips, or to any corrosion or discolouring by heat, abrasive and chemical cleaners. This warranty is void if the product has been used for rental purpose. This warranty may also be further limited or voided as specifically detailed in the product Manual. Chervon has no other liability under this warranty. The benefits to you given by this warranty are in addition to other rights and remedies imposed by State and Federal legislation that cannot be excluded. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law and the New Zealand Consumer Guarantee Act 1993. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The warranty applies to the original purchaser and applies only to purchases made from authorised EGO Dealers, which can be confirmed on the website store locator. For avoidance of doubt, 3rd party online stores such as eBay, Gumtree, Amazon, etc. are excluded.

**Chervon Australia Pty Ltd, Unit 14, 5 Kelletts Rd, Rowville, VIC. 3178.**

**Ph Australia; 1300 000 346. Email: [support@egopowerplus.com.au](mailto:support@egopowerplus.com.au)**

**Chervon New Zealand Subsidiary Ltd, 4th Floor, Smith & Caughey Building, 253 Queen St, Auckland, 1141.**

**Ph New Zealand; 0508 000 346. Email: [support@egopowerplus.co.nz](mailto:support@egopowerplus.co.nz)**

| PRODUCT OR MODEL #                                                | LIMITED WARRANTY FOR<br>CONSUMER USE<br>(PERSONAL, HOUSEHOLD USE) | LIMITED WARRANTY FOR<br>PROFESSIONAL USE (ANY<br>COMMERCIAL, AGRICULTURAL,<br>INSTITUTIONAL,<br>OR INCOME-PRODUCING USE) |
|-------------------------------------------------------------------|-------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| EGO Power+ Outdoor Power Equipment and<br>Portable Power Products | 5 years                                                           | 1 year                                                                                                                   |
| EGO Power+ Battery Packs and Chargers                             | 3 years                                                           | 1 year                                                                                                                   |
| <b>Specific warranties apply to the products below:</b>           |                                                                   |                                                                                                                          |
| Commercial Tools*                                                 | 5 years                                                           | 2 years                                                                                                                  |
| Commercial Batteries & Chargers**                                 | 3 years                                                           | 2 years                                                                                                                  |
| Mini Bike (MB1000E)                                               | 1 Year                                                            | N/A                                                                                                                      |
| Accessories / Consumables                                         | 90 Days                                                           | 30 Days                                                                                                                  |

\*Commercial Tools include: BCX3800, BCX4500, BHX1001, CSX3000, CSX5000, EDX2000, HTX5300-P, HTX5300-PA, HTX7500, LBPX8000, LBX1000, LBX6000, LMX5300SP, PPX1000, PTX5100, PSX2500, PSX2510, STX3800, STX4500.

\*\*Commercial Batteries & Chargers include: BAX1501, CHU6000E, CHX5500E, HC2240T, PGX1400PB, PGX1600E-H, PGX3000D.

