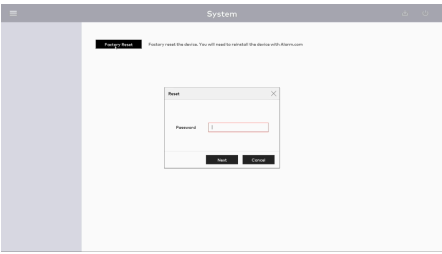![Knowledge Base powered by ALARM.COM]

Factory reset an ADC-CSVR126 to its default settings

The ADC-CSVR126 can be factory reset using its local interface.

Caution: All footage and programming is removed from the device after it is factory reset.
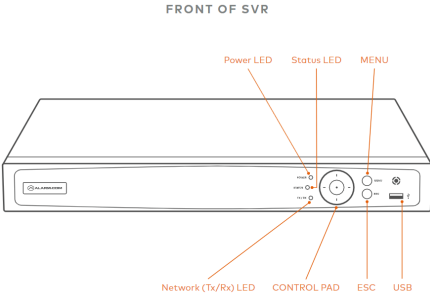
Software factory reset process

Reset procedure	Reset location	Reset image
1. Log into the local interface. 2. Click ≡. 3. Click **System**. 4. Click **Factory Reset**. 5. If a password is set for the local display: ◦ In the *Password* field, enter the password. For more information about finding the password, see [Password protect the ADC-CSVR126 local interface](#). 6. Click **Next**. 7. After the reset is complete, re-enroll the ADC-CSVR126.	The local interface on the *System* page.	

Physical factory reset process

Important: Wait at least 2 minutes for the video device to power on fully before performing the following procedure. The factory reset might fail if the device is still powering on.

Reset procedure	Reset location	Reset image
1. Press and hold the up button for 30 seconds and release. 2. Immediately press and hold the down button for 30 seconds and release. 3. Wait approximately 3 minutes for the ADC-CSVR126 to beep indicating it has rebooted and successfully reset. 4. After the reset is complete, re-enroll the ADC-CSVR126.	The up and down buttons are located on the ADC-CSVR126's control pad.	FRONT OF SVR Power LED Status LED MENU Network (Tx/Rx) LED CONTROL PAD ESC USB