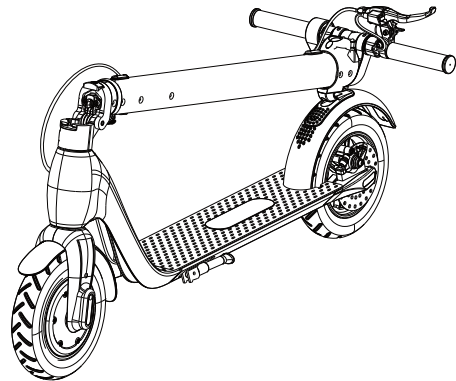
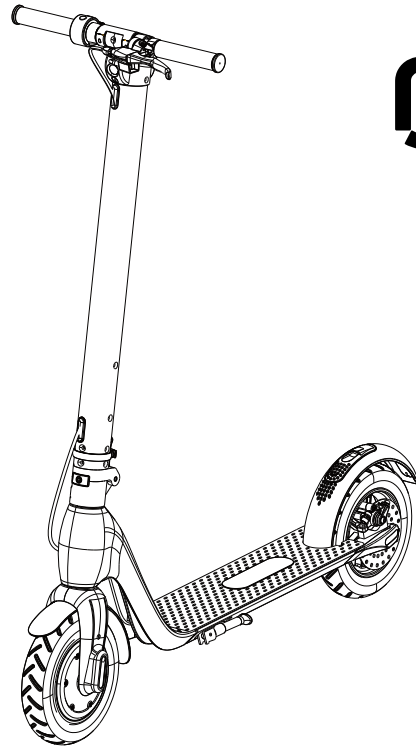




# Jivr | Scooter

USER MANUAL



## About the manual

- Congratulations on your purchase of the JIVR | Scooter.
- For your riding safety, please read this user manual carefully before using the JIVR | Scooter.
- Please pay close attention to "warnings" and "tips" in this manual.  
**Warnings:** Improper operation may result in personal injury.  
**Tips:** Helpful advice for the usage of JIVR | Scooter.
- Should you have any inquiries, please contact your dealer or JIVR Customer Service at [contact@jivr.co](mailto:contact@jivr.co).

### Tips:

- A. Children below 14 years should be accompanied by an adult.
- B. Users without scooter riding experience, poor physical coordination, should learn to ride with the assistance of an experienced rider. Please read this manual carefully before you ride the electric scooter.
- C. Children are prohibited from cleaning and maintaining the product without the supervision of an adult.

### WARNING!

**IMPROPER USE OF THE SCOOTER AND / OR FAILURE TO READ THIS USER MANUAL MAY LEAD TO SERIOUS BODILY INJURY. SELLER WILL TAKE NO RESPONSIBILITY FOR ANY INJURIES CAUSED BY IMPROPER USE OR NOT FOLLOWING THE INSTRUCTIONS FROM THIS MANUAL.**

## Content

|                                     |       |
|-------------------------------------|-------|
| 1.Safety Notes .....                | 3-5   |
| 2.Product Introduction .....        | 6-10  |
| 3.How to ride .....                 | 11-12 |
| 4.Battery Instruction .....         | 13-14 |
| 5.Parameter .....                   | 15    |
| 6.Maintenance .....                 | 16    |
| 7.Troubleshooting .....             | 17    |
| 8.Packing List .....                | 17    |
| 9.Product Quality Certificate ..... | 18    |
| 10.Product Warranty Card .....      | 18    |

# 1 Safety Notes

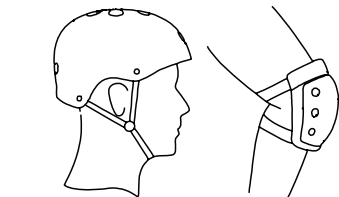
## 1.1 About safety

For your safety, please learn to ride safely and obey the local rules and laws.

- Please check if the tire is not damaged and if parts are tightened before riding. Please contact your local dealer in case of any unexpected issues.
- Please do not do anything that may harm other people or their properties with the e-scooter.
- Any modification of the e-scooter is prohibited as it will change its performance or damage the structure, which may bring serious injury.
- DO NOT put the electric scooter in water. It may damage the e-scooter, and become a safety hazard for those around it.

## 1.2 Safety Precautions

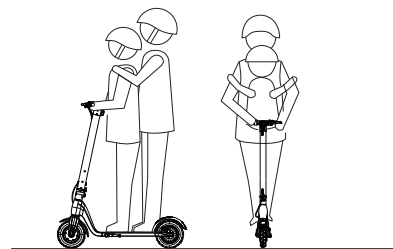
Please note that you may lose balance, crash or fall down when you ride an e-scooter. To avoid injury, you should be familiar with this manual and maintain the e-scooter in good condition.



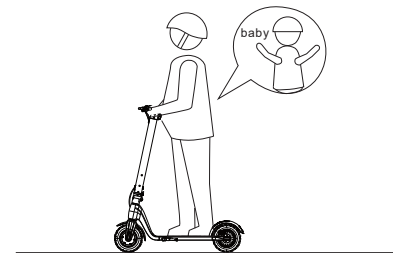
Safety measurements should be taken before riding, eg: wear sportswear, helmet, kneecap, elbow pads and so on.



DO NOT ride when it rains.



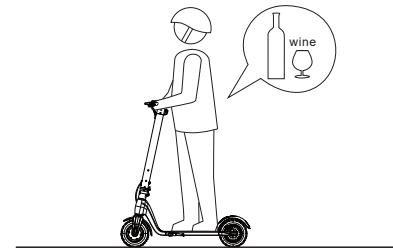
DO NOT ride with extra load.  
DO NOT ride with two people or more, only for one rider.



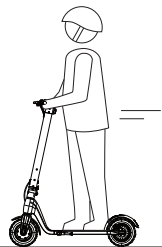
Children under the age of 14 are not allowed to ride the e-scooter,  
DO NOT ride the e-scooter while pregnant.



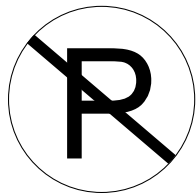
Max Load: 100 kg



DO NOT ride after drinking alcohol or taking medicine.



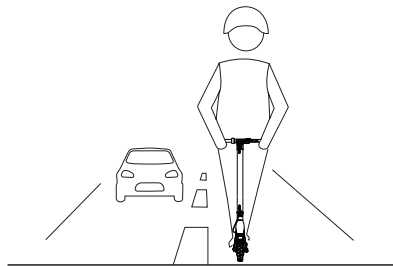
⚠ DO NOT use phone or listen to music when you ride the e-scooter.



⚠ DO NOT park the e-scooter in evacuation corridors or safety exits.



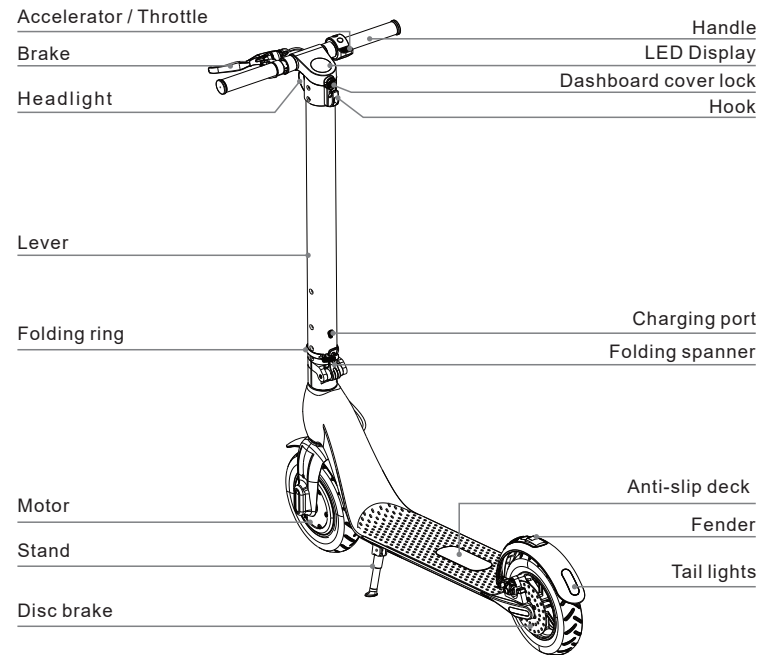
⚠ Be careful when riding off road, cobblestone roads, mud, wet surfaces, ice and snow, slope (angle >15°) stairs and dark areas.

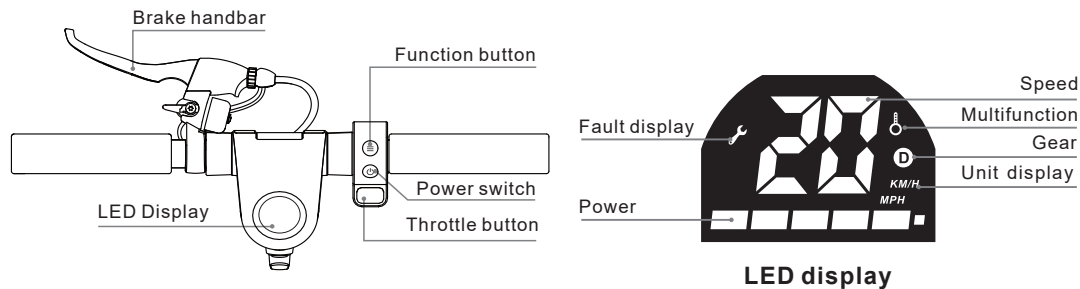


⚠ DO NOT ride on vehicle road.

## 2 Production Introduction

### 2.1 Overall View

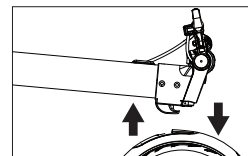
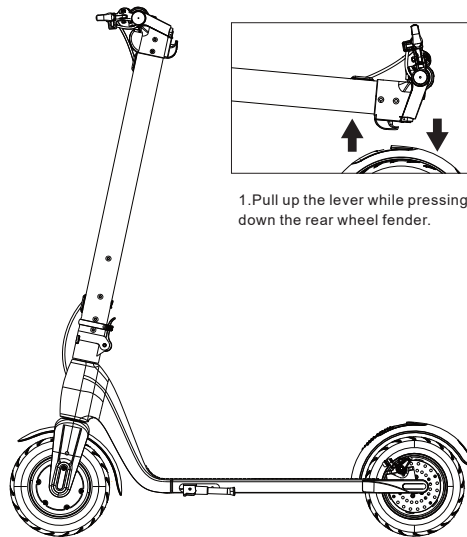




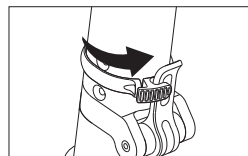
## Instructions of Buttons

- 1. Power Switch:** Long press the power button to turn on/off.
- 2. Function key:**
  - A:** Short press function key: Cycle to switch gears.  
 Beginner mode: Gear indicator **D** is not displayed.  
 Normal mode: Gear indicator **D** shows white.  
 Sports mode: Gear indicator **D** shows red.
  - B:** Shortly press the function key twice to turn on/off the headlights (tail lights are always on).
- 3. Accelerator:** Press the acceleration button to start and accelerate.
- 4. Brake:** Hold the brake handle to brake. Lightly step on the rear fender to assist the brakes.
- 5. Cruise mode:** Keep the current speed for 6 seconds to enter the cruise mode;  
 Exit the cruise mode by pressing accelerator again or brake.

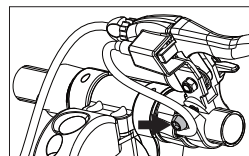
## 2.2 Pre-assembly instructions



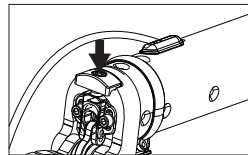
1. Pull up the lever while pressing down the rear wheel fender.



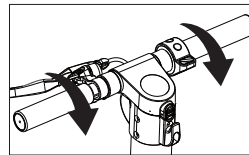
2. Raise the pole, Fasten the folding spanner, And use the folder fixing ring to fix the folder wrench.



3. Fix the brake lever with M5 hex wrench.

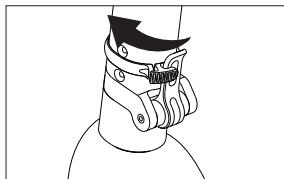


5. Adjust the folder screw to tighten the pole hinge.

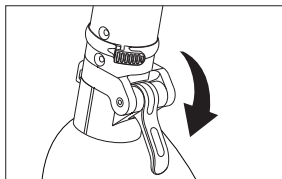


4. Tighten handlebars (Pay attention to the direction of rotation when tightening).

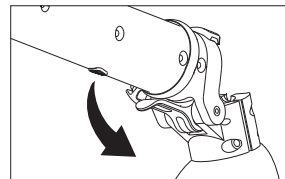
## 2.3 Folding chart



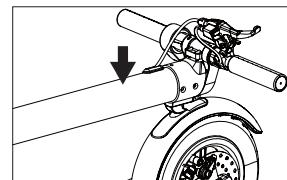
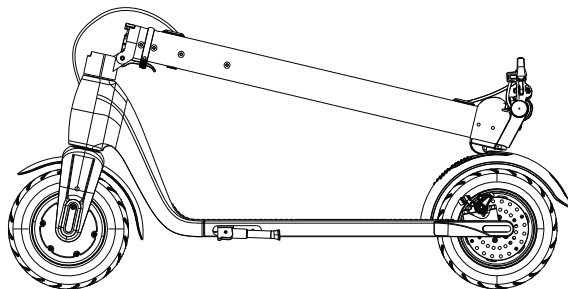
1. Loosen the folder fixing ring.



2. Open the folder wrench.

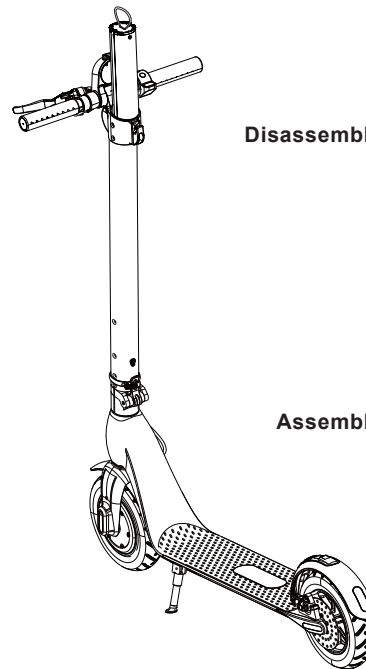


3. Open the folder wrench and lower the pole.

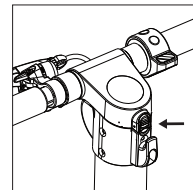


4. Align the hook with the hole of the rear fender and press down.

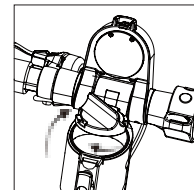
## 2.4 Battery Disassemble and assemble Instructions



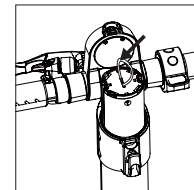
### Disassemble



1. Pull up and press the dashboard cover lock to open the cover

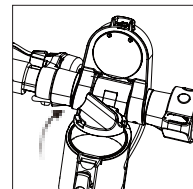


2. Unscrew the battery cover

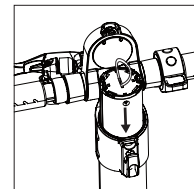


3. Pull the battery straight up to remove the battery

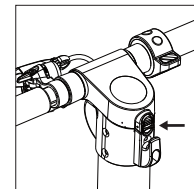
### Assemble



1. Open the dashboard cover and battery cover

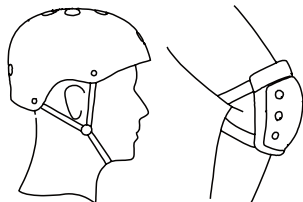


2. Align the battery groove with the groove in the pole and slowly put the battery inside (please pay attention to the groove direction)

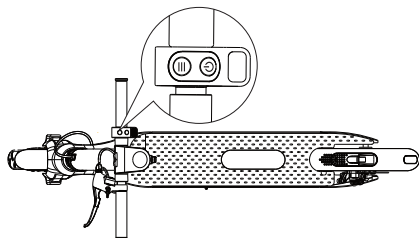


3. Tighten the battery cover and push the dashboard cover lock down, complete the installation.

### 3 How to ride the scooter



Please wear helmet, kneecap, elbow-pad when you learn to ride the scooter.



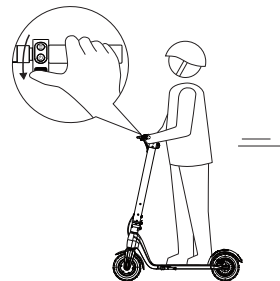
1. Press the POWER button for 2 seconds.



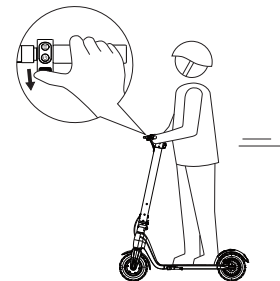
2. Put one foot on the pedal,  
Push off the ground with your leg.



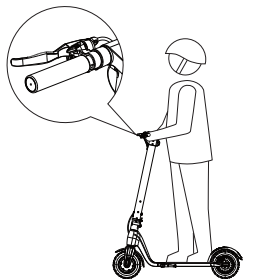
3. Balance both feet on your scooter when you  
have enough momentum



4. Press the THROTTLE button slightly on your  
right hand side to start and rotate the handle to turn.



5. Press the THROTTLE button to speed up.  
Do not ride too fast.



6. Press the brake lever to brake, and gently  
press the rear fender to assist the brake.



7. Step of the scooter only when it comes to a full stop.



## 4 Battery Instruction

Please use the battery properly according to this instruction to prolong the battery life and its performance.

### 4.1 Battery Parameters

| Name          | Parameter      | Name                 | Parameter | Name                   | Parameter              |
|---------------|----------------|----------------------|-----------|------------------------|------------------------|
| Type          | Li-ion battery | Working Temperature  | 0°C -35°C | StoreTime ( -10°C-40°C | 3 months (full charge) |
| Charging Time | 3-4 hours      | Charging Temperature | 0°C -35°C | Initial Volume         | 5Ah/6.4Ah              |
| Voltage       | 36V            | Max Charging Voltage | 42V       | Max Charging Current   | 2A                     |

### 4.2 Battery Safety

**Do not continue to use the battery when the following conditions occur:**

- The battery of the electric scooter should be used only with local law. DO NOT disassemble the battery on your own. If an intense odour, excessive heat or leak of a substance occurs; do not touch anything leaking from the battery.
- Do not let children and animals touch the battery. Must unplug the charger before installing the battery or riding.
- Do not modify the charger or battery in any way.

In order for the electric scooter to run most efficiently, the battery must be charged and used within the temperature range indicated in the battery specifications.

- Lithium batteries are considered dangerous and require local law to allow transportation.
- The battery contains dangerous substances. Please do not open the battery. Do not insert anything into the battery.
- It is forbidden to charge a lithium battery that has been over-discharged. A battery that has been over-discharged is a safety hazard and must be scrapped.

• **Tip: The internal components of the battery are protected from temperatures exceeding 45 ° C.**

⚠ Do not charge the battery when the internal temperature exceeds 45 ° C.

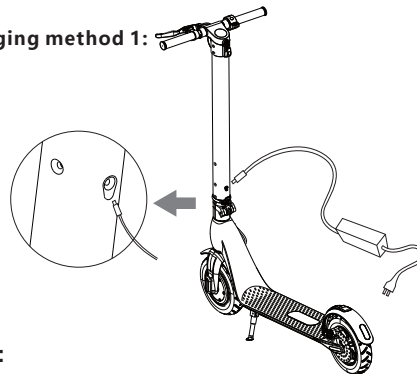
⚠ Do not charge the battery in a high temperature (40 ° C) environment.

⚠ Only use the original charging equipment to charge the electric scooter battery.

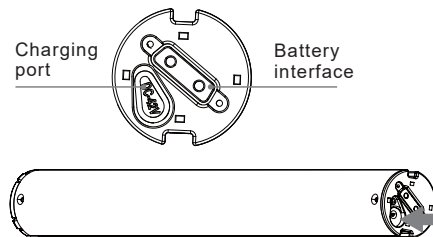
### 4.3 Charging step

- Open the charging port cover, Make sure the charging port is clean and dry.
- Connect the charger with the battery and the other end with power(100V-240V;50/60Hz), make sure the charging indicator is on.
- When the charger indicator is red, it will charge normally. Otherwise, please check if the plug is connected properly.
- When the charger indicator is green, charging is complete.

Charging method 1:



Charging method 2:

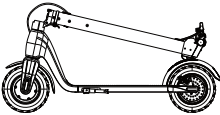


#### Tips:

Connect the charger to the AC (100V-240V; 50/60Hz) power first. When the green indicator light on the charger is on, please connect it to the battery using the charging cable.

**After charging, cover the charging port with the dustproof cap to prevent dust from entering the charging port which may cause battery failure.**

## 5 Specification

| Item                         | 10 inch                                                                            |
|------------------------------|------------------------------------------------------------------------------------|
| Product                      |  |
| <b>Scooter Specification</b> |                                                                                    |
| Unfolded size                | 1083*401*1221mm                                                                    |
| Folded size                  | 1083*401*508mm                                                                     |
| Height from deck to ground   | 115mm                                                                              |
| Net weight                   | 13kg                                                                               |
| <b>Basic Information</b>     |                                                                                    |
| Capacity                     | 36V/6.4Ah                                                                          |
| Motor power                  | 250W/350W                                                                          |
| Mileage per charge           | 15-25km                                                                            |
| Max speed                    | 25km/h                                                                             |
| Max loading                  | 100kg                                                                              |
| Climbing angle               | 15°                                                                                |
| <b>Charger Specification</b> |                                                                                    |
| Input voltage                | 100-240Vac                                                                         |
| Frequency                    | 50-60Hz                                                                            |
| Output voltage               | 42V                                                                                |
| Output current               | 1.5A                                                                               |
| Store temperature            | -10°C-35°C                                                                         |

## 6 Maintenance

### Maintenance considerations:

- Make sure the electric scooter charger and charging cable are disconnected and ensure that the electric scooter is off.
- Wipe the frame with a soft cloth to clean the electric scooter. Please do not put more lubricating oil on bearings.

### ⚠ Warning

- It is forbidden to clean the electric scooters using pressure washers or submerging in water. This will cause permanent damage to the electronics in the e-scooter.

### Storage

- Please charge your electric scooter fully before storing it over a long period of time. Please ensure to charge at least once every three months.
- If the storage environment temperature is lower than 0 °C, please do not charge the electric scooter. Please store in a warmer environment (above 10 °C ) and then charge, storage temperature must be within range; from 10 °C to 35 °C.
- Please keep the electric scooter in a suitable place indoor, dry and room temperature.

### ⚠ Warning

- In order to protect your safety, do not take apart the electric scooter. Doing otherwise, will render the warranty of the product void automatically.

## 7 Trouble shooting

Please contact customer service or your dealer when the electric scooter fails to ride normally.

| ISSUE                            | SOLUTION                                                                                                                                                                                                                              |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Unable to startup the e-scooter. | Check if the battery is charged and mounted correctly                                                                                                                                                                                 |
| Battery is not charging          | 1.Check whether the socket has electricity ;<br>2.Check if the charger AC plug is plugged in correctly.<br>(the light on the charger should be on);<br>3.Check if the charging plug has been inserted to the charging port correctly. |

## 8 Packing List

### Item list:

JIVR | Scooter Plus: 1PC

Charger: 1PC

Manual: 1PC

Screws & Wrench: 1set

If any of these items are not in the box please contact our customer service or your dealer.

## 9 Product Quality Certificate

**This product has passed the QC inspection and is allowed to be sold on the market.**

The warranty card (with manufacturer's seal and serial number) along with proof of purchase (sales invoice) are required for warranty purposes. Please fill out and keep the warranty card and the proof of purchase. To make a claim for services covered by warranty, contact your dealer or JIVR Customer Service at [contact@jivr.co](mailto:contact@jivr.co)

Release date:

QC Qualified Seal:

## 10 Product Warranty Card

|                   |  |                 |  |
|-------------------|--|-----------------|--|
| Name              |  |                 |  |
| Address           |  |                 |  |
| Telephone         |  | Zip             |  |
| Purchase Site     |  |                 |  |
| Purchase Price    |  | Serial Number   |  |
| Product Name      |  |                 |  |
| Dealers Signature |  | Owner Signature |  |

**Please note that warranties covering any part of the JIVR | Scooter Plus may be invalidated by subjecting it to unintended uses or conditions specified earlier in this document.**

1. One year warranty for the main body including handlebar stem, motor and charger.

2. Six month warranty for the battery.

3. Plastic decorative covers, rubber handlebar, rear wheel are not in the scope of warranty.

4.Components that are subject to wear under normal use are not covered by warranty. This includes tyres, components of the braking mechanism and handlebar grips. Also, cosmetic damage, including, but not limited to scratches and dents, is not covered under warranty.