USER MANUAL

Wireless CarPlay Adapter

Thank you for choosing us!
If you have any problems during setup,
please contact us by scanning the QR code.

Important Notice

Your car must support wired CarPlay, and your phone must be an iPhone!

1.Your iPhone must be an iPhone 6 or a higher version.

2.Your iPhone's operating system must be iOS 10 or a higher version.

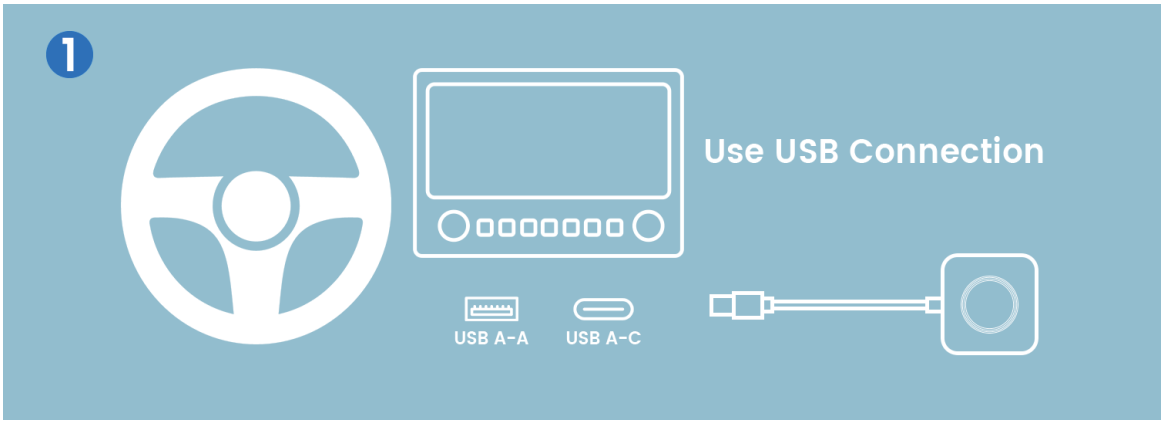
3.If you can’t make sure whether your car support it, you can Google search(Car year + car model,for example: Does the 2015 BMW X5 support wired CarPlay?) , ask your car’s manufacturer,or scan the QR code below.

4.If your vehicle has customized features like front facing view car camera with monitor, 360-degree surround view monitoring, etc., there may be a chance of successful connection but a black screen. This appearance does not indicate a product issue. In this case, we recommend you promptly contacting our after-sale service team to help you find a solution.

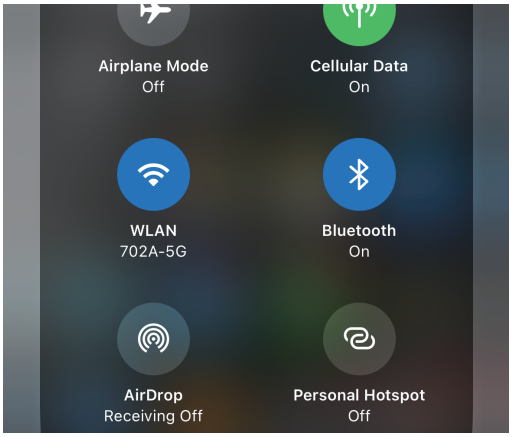
5.When connecting to wireless CarPlay, please keep your iPhone only connect to the Hotspot and Wi-Fi of the MarsByte-xxxx wireless CarPlay adapter,ignore other auto-connect Hotspot device .

6.During the connection process, please make sure that only your iPhone is connected to the Hotspot and Wi-Fi of the MarsByte-xxxx wireless CarPlay adapter.

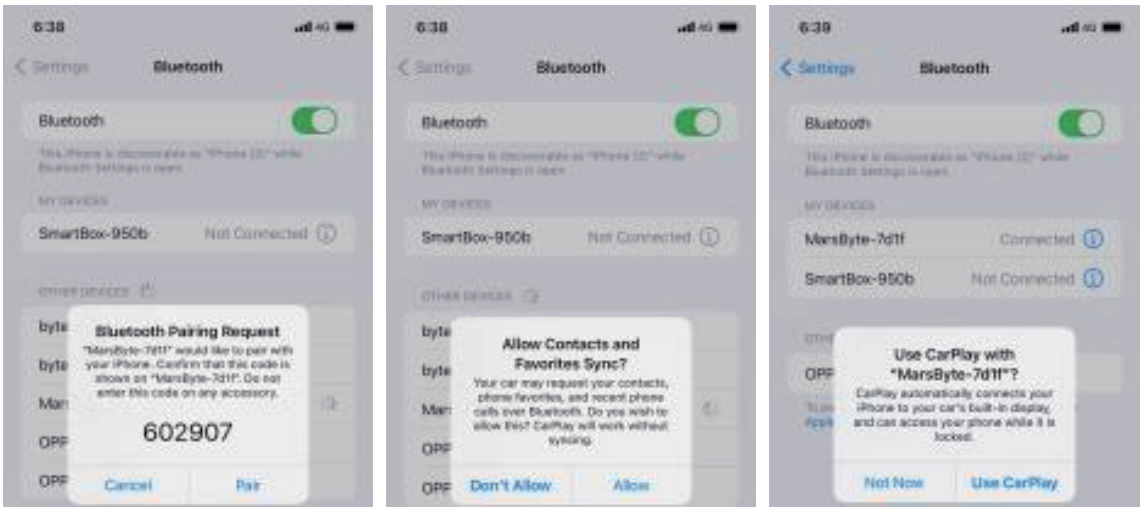
Operation steps



Step 1: Start your car and wait for the car's engine system to load. Then plug the adapter into your vehicle's USB or USB C port that can transfer data (Note: The port must be able to transfer data, do not plug into a port that only provides power).



Step 2: Activate the Hotspot and Wi-Fi on your iPhone, search for and pair with the Hotspot device named "MarsByte-****" (It is recommended to turn off other Hotspot and Wi-Fi devices around you at this time to avoid signal interference and ensure a better experience).



Click in sequence of steps.

Step 3: After the initial pairing is complete, when you use the Wireless CarPlay Adapter again, it will automatically connect to your iPhone (make sure your iPhone's Wi-Fi and Hotspot are enabled). However, in some cars, you may need to click on the CarPlay icon on the car's display screen to initiate the connection.

Pay More Attention

Notice: "MarsByte-xxxx"Hotspot plays a pairing role in the operation of the Carplay. When the pairing is completed, it only needs Wi-Fi to keep working, so it doesn't matter if you turn off Hotspot . PS:when you use it next time, you still need to turn on the iPhone's Hotspot .

1. While using the Wireless CarPlay function, your iPhone will connect to Wireless CarPlay Adapter‘s Wi-Fi named "MarsByte-xxxx".To make sure the connection between your iPhone and Wireless CarPlay Adapter,you had better manually disconnect other Wi-Fi.

2. The automatic connection of Wireless Carplay Adapter requires you to keep your iPhone's Wi-Fi and Hotspot available.In addition, please set the Wireless Carplay Adapter's MarsByte-xxxx Wi-Fi network to "Auto Join":
A.Settings>WLAN>Ask to Join Networks: select "Notify".
B.Settings>WLAN>Click the"ⓘ" symbol on the far right of" MarsByte-xxxx">Turn on"Auto-Join".

3.The Wireless Carplay Adapter will disconnect the Hotspot c onnection with your iPhone after pairing. If the iPhone's Hotspot connects to other devices at this time, it may cause C arplay mic input or sound playing to be unavailable.You may n eed to manually disconnect your iPhone from the other Hotspot or switch off the Hotspot directly to fix it.
A. Settings > Hotspot > Choose the Hotspot that comes with the car like "Car model xxxx"> Click the exclamation mark: select "Forget This Device".

FAQs & Troubleshooting

What is the password to connect to Wi-Fi?

Possible Causes: The Wi-Fi connection is dependent on Hotspot connection. If Hotspot pairing is successful, Wi-Fi will be automatically connected and password are not required.

Solution: When pairing Hotspot , make sure Wi-Fi is on and not o ccupied.

The indicator light of the Wireless Carplay Adapter is still on after the car is turned off.

Possible Causes: The light on the Wireless Carplay Adapter doesn't turn off immediately, but takes a while. We assured that its power consumption is minimal and will not drain the car battery

Solution: No operation

Can't find the Hotspot or Wi-Fi of the Wireless Carplay Adapter?

Possible Causes:
1.The Wi-Fi and Hotspot modules of the iPhone are defective.
2.The Wireless Carplay Adapter has defects.
Solution: If convenient, you can test it with another iPhone. If only a specific iPhone cannot find the Hotspot or Wi-Fi of the Wireless Carplay Adapter, please try to reset the network and Hotspot settings of this iPhone and then restart the iPhone once； if the same problem happens on other iPhones, the unit may be defective.In this case, please let us know and we will refund you

or send you a replacement.In this case, please let us know and we will refund you or send you a replacement.

Audio input or output issues: calls rejected or forwarded to voice mail / no play sound / microphone not working/music play back interrupted or paused/voice functioning abnormally ...

Possible Causes: The Hotspot connection has multiple connections.the background device of the mobile iPhone occupies the Hotspot device, and the audio output selection is wrong

Solution:
1) Please check your iPhone's Hotspot to see if it is connected to another device. If so, please ignore or turn off other auto-connected Hotspot devices..

A.Settings> Hotspot > Choose the Hotspot that comes with the ca r like "Car model xxxx">Click the exclamation mark:select "Forget This Device".

2)Clear the programs running in the background of your iPhone when using the Wireless Carplay Adapter.

3) When on a call, check that your "Audio" output option is Carplay.

Persistent disconnection?

Possible Causes: The Wi-Fi connection is disrupted

Solution:
1)The Wireless Carplay Adapter relies on a Wi-Fi connection to your iPhone to work. Dropped connections are usually caused by Wi-Fi interference, Do you have other Wi-Fi devices in your car, such as a car camera with a Wi-Fi function?If so, you may need to ignore other Wi-Fi networks when using the Wireless Carplay Adapter.

2)You can also improve this problem by resetting your mobile WLAN network.Also, updating the firmware of your Wireless Carplay Adapter is worth trying.

Reset network settings (this will cause you to reenter you password when using a network you have previously connected to)

Go to Settings> General >Transfer or Reset iPhone> Reset>Reset Network Settings.

Can the Wireless Carplay Adapter be paired with multiple iPhones?

Solution:
The Wireless Carplay Adapter can be paired with multiple iPhones,but only one device can be connected at a time.

If you want to pair it with a new iPhone, please disconnect the currently connected device.

Please note, by Hotspot function default, the adapter's system will only auto-connect back to the last used iPhone.

Unable to automatically reconnect?

Possible Causes: iPhone's Setting conflict

Solution:

1)In some cars, you need to select "automatic connection" in the Carplay setting so that the automatic connection function of the Wireless Carplay Adapter. can be used.

2) Check iPhone settings:

A Settings> WLAN> Ask to Join Networks: select "Notify"

B.Settings>WLAN>Click the "ⓘ" symbol on the far right of"MarsByte-xxxx">Turn on "Auto-Join".

3) Other cases:

A.Please make sure that the Hotspot and Wi-Fi functions of your mobile iPhone are turned on and the Hotspot is not paired to any other devices when you get in the car.

B.Clear the pairing history, restart the iPhone, and pair the iPhone again.

C. Restore factory default settings: Press and hold the button for about 3 seconds.

D.Update the firmware.

When the iPhone plays videos, the audio is not synchronized with the video?

Solution: Even the original Wireless Carplay that comes with the car also has an audio delay when watching the video. his occurs because transcoding video is more complex and time-consuming than regular audio files. We have used a dual module design to

improve product transmission speed. This is not a problem with the adapter but a common issue with Wireless Carplay.

Online Firmware Upgrade

1 To check for new versions available for upgrade during normal device use, follow the steps. If none are found, no update is needed.

When the iPhone and device are in normal wireless CarPlay mode, scan the QR code below for updates. (Note: Before scanning the QR code, please ensure that the iPhone and the device are successfully connected.)
Upgrade link：

http://192.168.49.1

Scan the QR code above or enter the following URL in your browser: http://192.168.49.1 Once on the web page, click on "Firmware Upgrade" to complete the update. Note: There is no need to update this product under normal usage.

2 If the device is experiencing issues and cannot pair with Wi-Fi via Hotspot , you can manually connect to Wi-Fi for the update. U se your iPhone's Wi-Fi to search for " MarsByte-XXXX," click to c onnect, and enter the password: 12345678. Once the Wi-Fi connection is successful, scan the QR code above or enter the following URL in your browser: http://192.168.49.1 On the web page, click on " Upgrade" to complete the update. Note: There is

no need to update this product under normal usage.

Waranty Information

MarsByte Wireless Carplay Adapter is warranted against defects in materials and workmanship for a period of one year from the date of purchase.In the event that a defect covered by this warranty occurs during the period stated above, please contact after-sales support for assistance

The warranty doesn't apply under the following conditions.
1. The one-year warranty period has expired.
2.All product's damage caused by mishandling and improper use according to the user manual instructions.
3. Damage caused by repairs made by the customer or unauthorized repair service personnel.
4.Damage caused by human factors (such as dropping, water submerging, use of unknown liquid corrosion, etc.).

WARRANTY & SERVICE

Warranty (in the case of non-artificial damage)
1.Lifetime technical support.
2.Not working.
3.Fail to connect.
4.Blank screen.
5.Audio is not smooth.
6.Intermittent failure.
7.Connection delay, multimedia delay.
8.Receipt of defective, damaged products.

Customer Support

Contact Us on Amazon:

a.Go to "Your orders" on your Amazon account,
b. Find the corresponding order,
c.Select "Problem with order" and choose the topic,
d.Select "Contact seller".

If there is any issue while using the Adapter or any dissatisfaction,we sincerely hope to have an opportunity to make it right.

Warning:
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.These limits are designed to provide reasonable protection against harmful interference in a residential installation.This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However. there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
--Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver
--Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

--Consult the dealer or an experienced radio/TV technician for help

RF Exposure Statement
To maintain compliance with FCC's RF Exposure guidelines, this equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

The CarPlay protocol needs to be supported by the car's central control in order to use it, and cannot be used with a laptop.