





Model: CMP


 Les piles et batteries se recyclent

 A DÉPOSER EN MAGASIN


OU

 A DÉPOSER EN DÉCHÈTERIE

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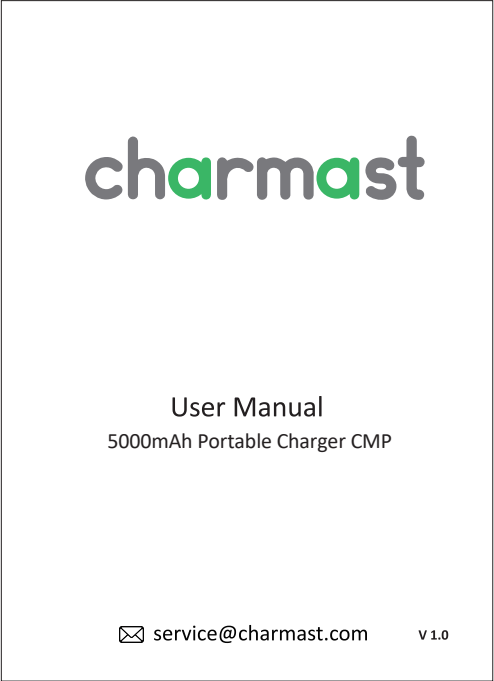
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Made in China



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Thank you for purchasing the charmast CMP 5000mAh Universal Power Bank. Please read this user manual carefully and keep it for future reference. If you need any assistance, please contact our support team with your product model number and Amazon order number.

Package Contents

5000mAh Universal Power Bank * 1	User Manual * 1
USB A to USB C Cable * 1	Protective Cap * 1

Product Diagram

Quick Charge Indicator

charmast logo

USB C Input

Wake Up Button

Battery Left Indicator

Output for iPhones/iPads

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Specifications	
Brand	charmast
Capacity	5000mAh/18.5Wh
Output Capacity	2500mAh(5V~3A)
Charging Time	2 hours(by 5V~3.0A USB C input) 1.5 hours(by 9V~2.0A USB C input)
Input	USB-C port:5V~3.0A/9V~2.0A
Output	Lightning Output:5V~2.4A/9V~2.22A USB-C port:5V~3.0A/9V~2.22A USB C + Lightning Total Output:5V~3.0A
Dimensions	77.2*35.0*24.7mm/3.03"*1.38"*0.97"
Weight	92g/3.25oz
Operating Temperature	Input:10-40°C, Operating ambient temperature: 0 - 45°C, Storage and transportation ambient temperature:-10 - 45°C, altitude not higher than 2000m (air pressure not less than 80KPa)

Getting Started	
Charging the Power Bank:	
Fully charge the power bank before first use.	
1. charge the power bank via its usb c input with corresponding cable and charger.	
Charging your device	
1. Plug your iPhone or AirPods into this Plug/connector output and then device will be charged on.	
* Note: if when you plug your iPhone into the plug output, but iPhone will not power on, please press the power button once, it will start to charge on then.	

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Maintenance and upkeep

- **Charging Best Practices:**
Recharge the power bank when its battery level drops below 20%, and unplug it once fully charged. Avoid prolonged overcharging or complete discharge to preserve battery life.
- **Long-Term Storage:**
If you do not plan to use the power bank for an extended period, ensure the battery level is around 50% and recharge it every 3 months. This helps maintain battery health and extend its lifespan.
- **Signs of Battery Issues:**
If you notice a significant drop in power capacity, slower charging speeds, or swelling of the casing, stop using the power bank immediately to avoid potential safety risks.
- **Proper Cable Usage:**
Avoid forcefully plugging or unplugging the charging cable. Regularly check the ports for any signs of looseness or damage to ensure optimal performance.
- **Cleaning and Maintenance:**
Gently wipe the generator port with a clean soft cloth to prevent dust and liquids from entering or the port may be damaged.
- **Usage Environment:**
Use and store in dry, well-ventilated areas - avoid direct sunlight/heat sources /pillows/sealed containers or damp locations.
- **Discard Method:**
Do not dispose of it with household waste. Dispose of the power bank according to local environmental laws and regulations.

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Quick FAQs

Q1. Airplane-safe?

A ☑ Carry-on allowed. ☒ No checked baggage.

Q2. Is it normal for portable charger and phone to overheat while charging?

A ☑ Yes. Some warmth is normal during charging and use due to energy conversion. If temperatures exceed 45°C (113°F), stop use immediately.

Q3. Will this fully charge my phone?"

A ☑ Yes, in most cases it can charge your phone completely (75-100% charge), though results vary by phone model.

Troubleshooting Guide


Issue	Possible Cause	Solution
Won't charge to 4 Lights	1. Low-power adapter 2. Abnormal cycle	1. Use a 20W+ power adapter 2. Fully drain & recharge
Gets too hot (use/charging)	1. High-power charging 2. Poor ventilation	1. Pause charging 2. Use in a cooler area
LED display not lighting up	Battery fully drained	Recharge the power bank 2.Contact us service@charmast.com
Stop working	Product Abnormality	Contact service@charmast.com

Warranty

Your satisfaction is our priority. If you have any problems with the product, we are here to help.

- 2-Year Warranty
- Lifetime Technical Support

Get timely help at:

 service@charmast.com

We promise to solve your problem with prompt and warm service. A new replacement or refund can be arranged if there are any quality issues without man-made destruction.

WARNING

- Replacement of a battery with an incorrect type may defeat a safeguard;
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, may result in an explosion;
- Leaving a battery in an extremely high temperature surrounding environment, such as sunshine, fire, or hot surface may result in an explosion or the leakage of flammable liquid or gas;
- A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.

CAUTION

- Risk of Fire and Burns. Do Not Open, Crush, Heat Above (manufacturer's specified maximum temperature) or Incinerate. Follow Manufacturer's Instructions.

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