



LUORAN M4 Pro MP3 Player with Bluetooth & WiFi User Manual

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LUORAN

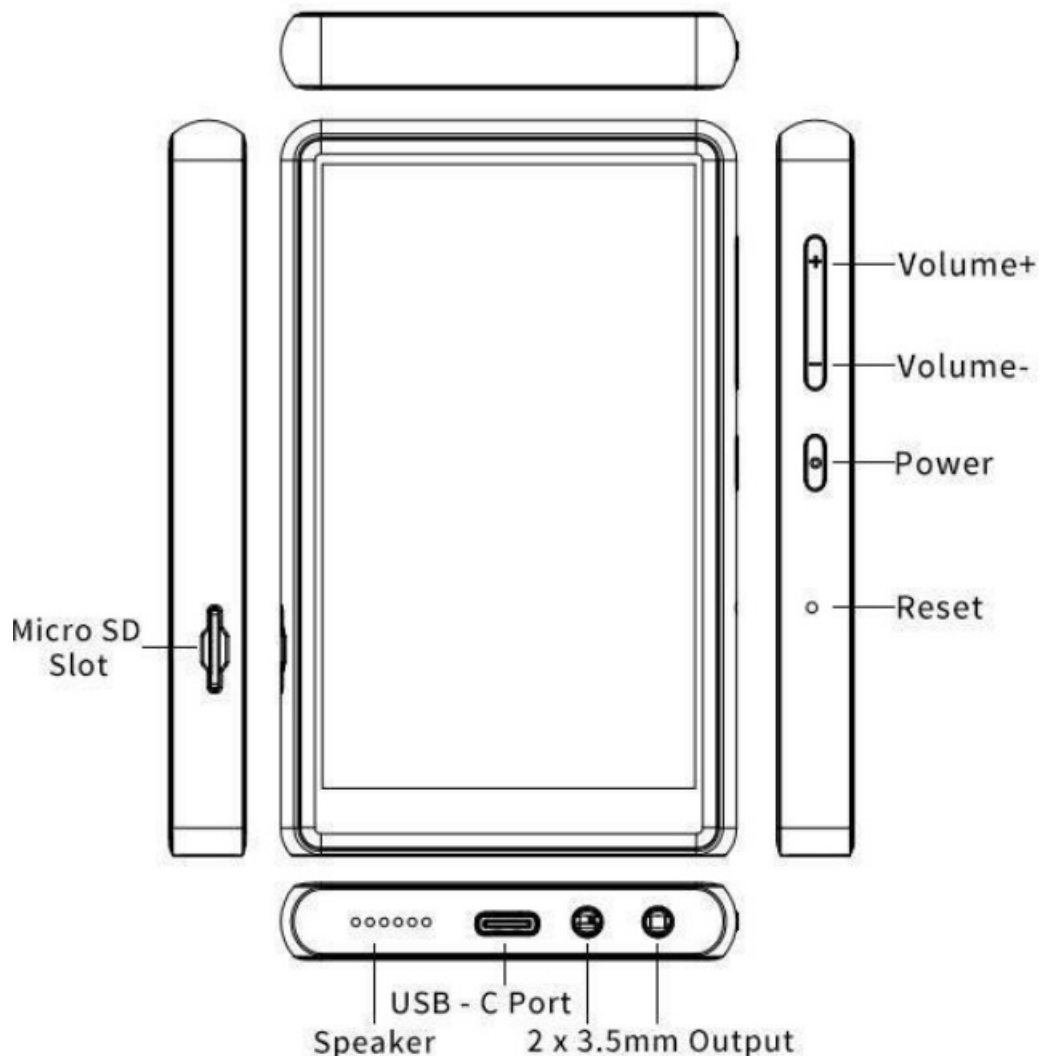
LUORAN M4 Pro MP3 Player with Bluetooth & WiFi



Thanks for selecting LUORAN M4Pro music player.

Before using this device, please read this user's manual carefully to make sure that the best possible performance is obtained. please make sure that all the necessary accessories are completely included in the package. For any product issue, please contact us via: Luoran@hgdups.com

Key Diagram



Button & Port Description

- **Power**

- Long press 3 seconds to power on
- Short press to turn off / on the screen
- Long press to shutdown / restart

- **Touch button area**

- Show button: Swipe up on the bottom of the screen to reveal the function buttons
- Hide button: Clicking the leftmost "v" will hide the button navigation
- Home: Click "○" to return to the main screen of the screen
- Back: Click "↶" to return to the previous page.
- Open background apps: Click "□" to open background process management (recent apps) and swipe left or right to delete the selected process

- **Reset function**

Forced restart, press and hold the power button for 10 seconds, and the device will restart.

- **Volume**

Reduce the volume / Continuously reduce the volume

- **Volume**

Increase the volume / Continuously increase the volume

- **USB – C Port**

Used for charging and file transfer

- **Micro SD Slot**

Expand the storage of the device, with maximum support of 1TB TF / Micro-SD card.

- **3.5mm Output**

Connect your earphones or external speakers.

- **Speaker**

Built-in speaker



- After connecting the device and the mobile phone to the same WIFI network, scan the QR code below to download the APP software to wirelessly transfer files such as music or video to each other.
- APP usage help video files are included with the device.
(The APP software operation method of the Android system and ios system is the same)
- **MiniShare (for Android phones)**
Scan the following QR code to download and install MiniShare



MiniShare



- **Zapya Go (for iPhone)**

Search for “Zapya Go” in the AppStore or scan the following QR code to download and install ZapyaGo

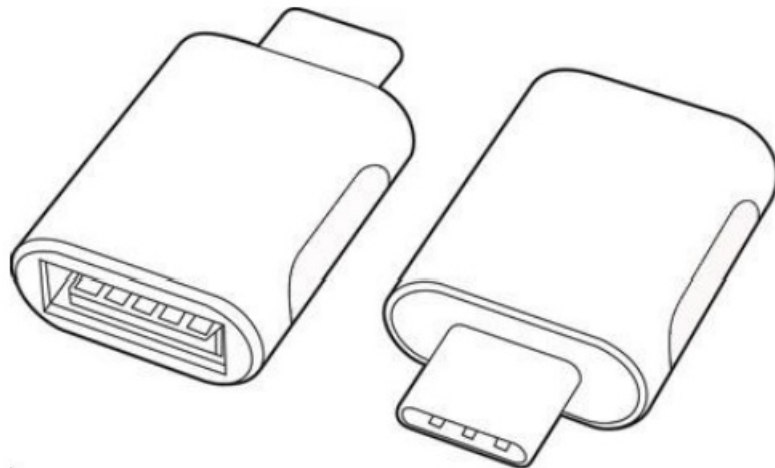


Zapya Go iOS



- **OTG Cable (for Android phones)**

Transfer files by connecting directly to your phone using the included “OTG” cable



- **Bluetooth (for Android phones)**

Connect the device and the mobile phone using Bluetooth, and you can transfer files to each other through



- **Windows**

If your computer OS is Windows 98/8 / Vista, Win 7 / Win10

- **You can download files by using a USB-C cable:**

- Connect the MP3 Player to your computer with the provided USB Cable.
- Open up “My Computer.” Click “Devices with removable storage.” Then click on the MP3 player “M4 Pro”.
- Find the folder that contains the songs that you want to put into the MP3 player.
- Select the songs and drag and drop them into the MP3 player’s folder on the Windows PC.

- **You can download files by using TF/Micro-SD Card:**

- Connect the micro SD card to your computer and make sure it is detected.
- Open up “My Computer”. Locate the files you want to download to the MP3 player from your computer.
- Cut/copy and paste the files to the micro SD card. You can also drag and drop items.
- Safely disconnect your SD card.
- Insert the micro sd card into the card slot on the MP3 player. You’ll see a notification indicating your SD card was detected.

- **You can download them by using “Zapya go” – WiFi Wireless transmission:**

- Open your Windows OS web browser and enter the following URL to download the application version compatible with your computer.
<https://www.izapya.com/v3/download>
- Connect both the MP3 player and your computer to the same Wi-Fi network.
- Run the “Zapya go” application on the computer and “File transfer” on the MP3 player.
- On the MP3 player, tap on the Transfer button at the bottom, then select “Join Group”. Zapya will then automatically detect other devices connected to the same Wi-Fi network. Simply tap on the other phone name to connect.

- **Mac OS**

Please download the MTP device file transfer software before proceeding with the above operations. The recommended software is as follows:

- OpenMTP: <https://openmtp.ganeshrvel.com/>
- MacDroid: <https://www.macdroid.app>

Trouble Shooting

- **The player can’t play the music/video/photo/books, which its file format is claimed that can be compatible with the device**

- The playback of files is affected by various factors such as bit rate, file size, file integrity, file format, etc.
- If the file you imported into the player cannot be played, please contact us directly via email and attach a copy of the file so we can investigate.

- **FM radio cannot be turned on**

- The playback effect of FM Radio will be affected by the location and the strength of the signal.

- The FM radio needs to be plugged into a wired headset/headphones as an antenna to turn on. If the headset is plugged in and the fault persists, the 3.5mm port is likely in poor contact. Please replace one headset and try again.

- **This device is used abnormally**

Please restore the factory settings to see if it returns to normal; use the charger to activate the battery, and try to restart it on the premise that there is a certain amount of power, or contact our after-sales team for a system refresh.

- **The device does not respond to charging or connecting to the PC**

- In a normal shutdown state, when charging with a USB-C cable connected to a computer or a power adapter, the player will usually light up and display the brand logo and remaining power.
- Whether the USB-C cable or power adapter is damaged: Connect the player by replacing it with another normal USB-C data cable and power adapter to check if it can be charged.
- Whether the connection is poor: Repeatedly plug and unplug the USB-C cable to test whether the charging can be resumed. If it can be charged at a certain time, it means that the contact is bad.
- Whether the device's USB-C port is damaged: Connect the player to a computer or power adapter with an available USB port with a working USB-C cable. If the fault persists, the USB-C port of the player is damaged.
- If it is confirmed that the USB cable and the charging port are normal, it can be determined that it is the fault of the player itself. Please contact after-sales support for a replacement or refund.

- **Noise**

Please check whether there is external matter in the headphone plug, and double-check whether the audio file is damaged.

- **The SD card is not working properly**

You may be experiencing any of these issues with your SD card:

- The SD card is not detected by your device.
- Slow file speed transfer to and from the SD card.
- SD card ejects automatically/ Does not stay in the card slot.

- **Troubleshooting:**

- Re-insert it into the M4 Pro player.
- Check the SD card for physical damage.
- Check if the SD card is FAT32 or EXFAT.
- Restart the player or factory reset.
- Make sure that the SD card's metal teeth are clean.
- Make sure that the SD card has sufficient free storage for your needs.

If you still run into any issues, email us with a video or photo showing them.

- **The button has no function**

Please restart the machine and try it again

- **Bluetooth is intermittent**

- The range of the Bluetooth connection is approximately 40 feet (12 meters).
- Its performance may vary depending on obstacles (people, metal, walls, etc.) or the electromagnetic environment.

- **Troubleshooting:**

- Change the position or location of the unit or connected device.

- Place the devices closer together to improve signal transmission.
 - Close applications that you are not using to avoid slowing down the Bluetooth transmission.
 - Keeping both the M4 player and BT headset fully charged will prevent some issues from cutting out.
 - Check the specifications of the format of the audio file. The sound may skip if the music being played has a high bit rate.
- ⓈIf the problem remains, email us with your Bluetooth headphones/speaker brand and model for further assistance or replacement/refund.

Packing List

MP3 Player × 1, USB-C cable × 1, User's Manual × 1,
Wired Earbuds × 1, USB-C to USB-A Converter × 1, Micro USB to USB-A Converter × 1

After-sales service

Email: Luoran@hgdups.com

If you have any questions about the product, please feel free to contact us. We promise to reply you as soon as possible within 24 hours.

Specifications

Model:	M4 Pro
Built-in ROM + RAM:	16GB + 2GB
Size:	104×64.3×11 MM (W×H×D)
Screen:	4 inch IPS
Weight:	165gr
Battery	2000mAh
Product Material:	metal, plastic, tempered glass

Charging Time:	about 2.5 hours for a full charge (5V 1A charger),
Audio Format:	MP3, OGG, APE, FLAC, WAV, AAC, M4A, M4R, MP2, AMR, ACELP
Video Format:	AVI, MKV, MPG, MPEG, RM, RMVB, VOB, MOV, FLV, ASF, DAT, MP4, 3 GP
Photo Format:	JPEG, BMP, GIF
FM Radio:	campus frequency band 76MHz-90MHz common frequency band 87.5MHz-108MHz
WiFi:	2.4Ghz & 5Ghz
Bluetooth:	5.0
Micro SD card:	Up to 1TB
Language Support:	multiple

Term & Condition of Warranty

• Warranty terms:

- Within 1 year after purchase, failure or damage caused by product quality problems can be replaced for free or with a full refund.
- Accessories are not included in the warranty, such as USB cable, earphones, etc., but if quality problems occur within 7 days after purchase, they can be replaced for free.

• The following conditions are not covered by the warranty

- Out of the warranty period.
- It has been disassembled or repaired privately by the customer.
- Man-made damage, accidental damage, or deformation.
- Failure caused by installation and use in abnormal environments such as high temperature, high


pressure, and humidity.

Warning

Do NOT leave the device in an environment where the temperature is too low or too high (below -10°C or above 50°C) for a long time. Extreme temperature environments will cause the device to deform and shorten its service life of the device.

- Do not place the device in the water.
- Do not use the equipment under thunderstorm weather.
- Do not expose the equipment to the sun for a long time

Documents / Resources

 <p>USER'S MANUAL WiFi</p> <p>Luoran M4 Pro MP3 Player</p>	<p>LUORAN M4 Pro MP3 Player with Bluetooth & WiFi [pdf] User Manual</p> <p>M4 Pro, Luoran, luoran, Luoran, MP3, Player, with, Bluetooth, WiFi, 4.0, IPS, Touchscreen, MP 4, Player, with, Spotify, Pandora, Metal, Frame, Glass, Back, Portable, Music, Player, with, Kindle, Podcast, Audiobook, Streaming, Up, to, 1TB, B0BRMKND7Y, B0B49RB67S, M4 Pro, MP3 Player with Bluetooth WiFi, MP3 Player, Bluetooth WiFi, Player</p>
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References

- [📄 OpenMTP | Android File Transfer for macOS - Samsung phone, Garmin, FujiFilm, Macbook Apple Silicon M1/M2 \(arm64\) and Intel \(x64\) support](#)
- [📄 Zappy-Download](#)
- [📄 Connect Android to Mac easily | MacDroid app](#)