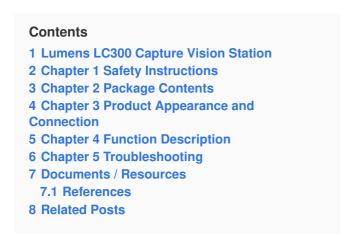


# **Lumens LC300 Capture Vision Station User Manual**

Home » Lumens » Lumens LC300 Capture Vision Station User Manual



# **Lumens**\*

### **Lumens LC300 Capture Vision Station**



LC300/LC300S CaptureVision Station User Manual

#### **Version LCB021**

To download the latest versions of the Quick Start Guide, multilingual user manual, software, driver, etc., please visit Lumens <a href="https://www.MyLumens.com/support">https://www.MyLumens.com/support</a>

#### **Copyright Information**

All rights reserved.

### **Chapter 1: Safety Instructions**

#### Operation

- Use the product in the recommended environment, away from water or heat sources.
- Do not place the product on an unstable surface.
- Clean the power plug before use and avoid using a multi-plug.
- · Ensure ventilation slots are not blocked.
- Do not open or remove covers; refer servicing to licensed personnel.
- Unplug the product if power cords are damaged or if exposed to water.

### **Storage**

- Avoid placing the product where the cord can be stepped on.
- Unplug during thunderstorms or if unused for extended periods.
- Do not place on vibrating equipment or heated objects.

### Cleaning

• Disconnect cables before cleaning; use a dry cloth.

#### **Batteries**

- Use similar or the same type of batteries for replacement.
- · Dispose of batteries according to local regulations.

#### **FCC Warning**

This equipment complies with FCC Class A digital device limits.

#### **Chapter 2: Package Contents**

- LC300/LC300S
- Power Adapter (DC 19V)
- Power Cord
- 3-PIN to 2-PIN Connector
- USB 3.0 Cable (2M) (Type B to Type A)
- RS-232 Connector (x2)
- Mounting Metal Plate (x2)
- M3 Metal Plate Screw (4×4)
- Cable Holder-1
- Cable Holder-2

### **Chapter 3: Product Appearance and Connection**

### **Product Appearance**

#### Front Panel

- Power
- USB 3.0 Port
- LCM Screen
- Knob
- Record
- Pause
- Stream
- Scenes
- Reset
- USB 3.0 Port

#### **Rear Panel**

- XLR Out
- Line In(1)
- Line Out(1)
- XLR In
- 3G-SDI
- HDMI In (4 CH)
- HDMI Loop Through
- RS-232 Port
- LAN
- WAN
- HDMI 1 Multi View
- HDMI 2 Program
- USB 2.0 Port
- USB 3.0 Port
- Line In(2)
- Line Out(2)
- DC IN 19V
- 12G-SDI In/Loop-through

### **Product Connection**

Connect various inputs and outputs as per the device specifications.

### RS-232 I/O Pin Description

	RS-232 IN/OUT Function
TX+	
RX-	
GND	

### **Chapter 4: Function Description**

### **Real-Time Operation Menu**

Connect HDMI Multi View output to display the real-time operation menu. Use a keyboard/mouse for menu settings.

### Webpage Login Interface

No	Item	Function Descriptions
1	User Login Account	Enter user login account (default: admin)
2	User Password	Enter user password (default: admin)
3	Language	Support for multiple languages
4	Login	Log in to the administrator screen on the website

### **Parameter Setting**

### **System Settings**

- Device Identification: Define device name and description.
- Live Streaming: Preview real-time PGM screen.
- Date & Time: Set time zone and synchronization options.
- Front Panel Lock: Enable/disable front panel lock.
- Welcome Screen: Customize welcome image.

#### **Network**

Configure network settings for DHCP or static IP.

#### **Services**

- Firmware: Update main firmware.
- Service Data: Export system log files.
- Reset: Restore to factory settings.
- · Restart Device: Restart the device.

### Configuration

Export and import configuration files.

### **Display**

Select HDMI output resolution.

#### **Remote Control Panel**

Display connection information for LC-RC01 remote control panel.

#### Account

Manage user accounts and permissions.

#### **Source**

#### **Physical Video Source Manager**

Edit HDMI signal source name and resolution.

#### **USB Video Source**

Add USB signal source devices.

• 4.3.3.3 Network Source ManagerManage network cameras and streams.

#### **Video Channel Manager**

Manage video channels and order.

#### **Audio Source Manager**

Search for USB audio source devices.

#### Video

### **Encoder Manager**

Configure encoder settings.

### **Record Manager**

Configure recording settings.

#### Stream Manager

Add and manage stream settings.

#### Scene

Manage overlay styles, background images, and scenes.

#### Macro

Configure macros for quick theme switching.

#### **Storage**

Set up recording storage and display hard drive information.

### **Schedule Setting**

Manage schedule settings and server synchronization.

#### **Backup**

Set up auto backup services.

#### **About**

### **Chapter 5: Troubleshooting**

No	Problems	Solutions
1	Boot without power signal	Confirm power cord specification is DC 19V.
2	No image output	Check power, cables, and signal source connection.
3	Panel buttons not responding	Ensure system login is complete.
4	Camera control issues	Ensure Camera Address Selector is set to 0.
5	Forgot password	Press the Reset button on the front panel.
6	Webpage login failed	Check standby mode and password.
7	Cannot find camera	Ensure camera ID uses English letters/numbers and disable IGMP function .
8	Recording time limit	Maximum recording time is 12 hours.

### Addendum 1

### **Frequently Used Port Numbers**

Port No.	Description
1935/TCP	RTMP push to platforms like YouTube, Vimeo, Twitch
80/TCP	RTMP push to Periscope
443/TCP	RTMPS push to Facebook
1935/TCP, 1936/TCP	RTMP push to LinkedIn
2935/TCP, 2396/TCP	RTMPS push to LinkedIn
443/TCP (HTTPS)	Platforms with HTTPS security like YouTube, Facebook
53/UDP (DNS)	Services for changing DNS IP address

### **FAQ**

### 1. How do I update the firmware?

Go to Services in the system settings and click on Update.

### 2. What should I do if the device doesn't power on?

Ensure the power cord is connected and the specification is DC 19V.

### 3. How can I reset my password?

Press the Reset button on the front panel for 3 seconds.

### 4. How do I configure network settings?

Access Network settings under System Settings to configure DHCP or static IP.

#### 5. What is the maximum recording time?

The maximum recording time supported is 12 hours.

### [Important]

To download the latest versions of the Quick Start Guide, multilingual user manual, software, driver, etc., please visit Lumens <a href="https://www.MyLumens.com/support">https://www.MyLumens.com/support</a>

### **Copyright Information**

- Copyrights © Lumens Digital Optics Inc. All rights reserved.
- Lumens is a trademark that is currently being registered by Lumens Digital Optics Inc.
- Copying, reproducing or transmitting this file is not allowed if a license is not provided by Lumens Digital Optics Inc. unless copying this file is for the purpose of backup after purchasing this product.
- In order to keep improving the product, the information in this file is subject to change without prior notice.
- To fully explain or describe how this product should be used, this manual may refer to names of other products or companies without any intention of infringement.
- Disclaimer of warranties: Lumens Digital Optics Inc. is neither responsible for any possible technological, editorial errors or omissions, nor responsible for any incidental or related damages arising from providing this file, using, or operating this product.

### **Chapter 1 Safety Instructions**

Always follow these safety instructions when setting up and using the product:

#### 1. Operation

- 1. Please use the product in the recommended operating environment, away from water or source of heat
- 2. Do not place the product on a tilted or unstable trolley, stand or table.
- 3. Please clean the dust on the power plug prior to usage. Do not insert the product's power plug into a multiplug to prevent sparks or a fire.
- 4. Do not block the slots and openings in the case of the product. They provide ventilation and prevent the product from overheating.
- 5. Do not open or remove covers, otherwise it may expose you to dangerous voltages and other hazards. Refer all servicing to licensed service personnel.
- 6. Unplug the product from the wall outlet and refer servicing to licensed service personnel when the following situations happen:
  - If the power cords are damaged or frayed
  - If liquid is spilled into the product or the product has been exposed to rain or water.

#### 2. Storage

- 1. Do not place the product where the cord can be stepped on as this may result in fraying or damage to the lead or the plug.
- 2. Unplug this product during thunders torms or if it is not going to be used for an extended period.
- 3. Do not place this product or accessories on top of vibrating equipment or heated objects.

#### 3. Cleaning

1. Disconnect all the cables prior to cleaning and wipe the surface with a dry cloth. Do not use alcohol or

volatile solvents for cleaning.



- 4. Batteries (for products with batteries)
  - 1. When replacing batteries, please only use similar or the same type of batteries
  - When disposing of batteries or products, please adhere to the relevant instructions in your country or region for disposing of batteries or products

### Warning

The following situations must be avoided:

- Replace batteries that may affect the security protection due to errors in their form;
- Throwing batteries into flames or ovens, or subjecting batteries to mechanical squeezing or cutting that may cause an explosion;
- Place the battery in a high-temperature environment that may cause explosion or leakage of flammable liquids or gases;
- The battery is subjected to extremely low air pressure that may cause explosion or leakage of flammable liquid or gas.

#### **FCC Warning**

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the

FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

#### **Notice**

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

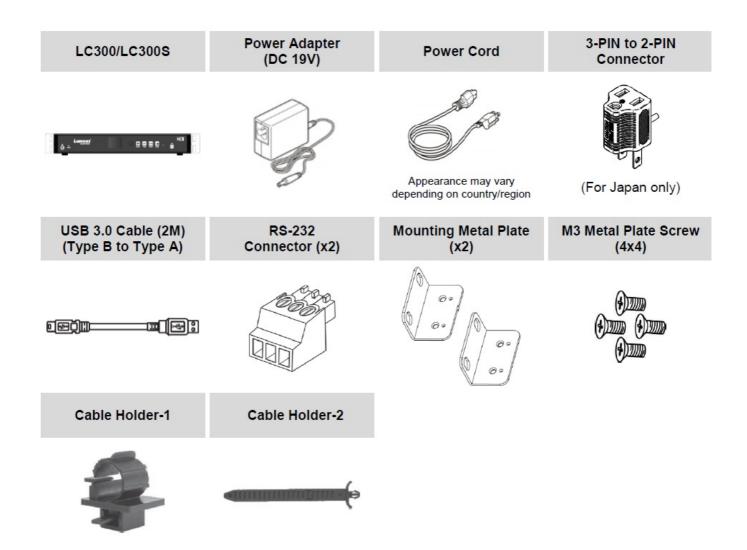
This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the

FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

### **IC Warning**

- This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus as set out in the interference-causing equipment standard entitled Digital Apparatus, ICES 003 of Industry Ca nada.
- Cet appareil numerique respecte les limites de bruits radioelectriques applicables aux appareils numeriques de Classe A prescrites dans la norme sur le material brouilleur: Appareils Numeriques, NMB 003 edictee par l'Industrie.
- EN55032 CE Warning peration of this equipment in a residential environment could cause radio interference.
- · Warning: Operation of this equipment in a residential environment may cause radio interference
- BSMI Warning (label displayed on the bottom of the Warning: To av oid electromagnetic interference, this
  product should not be installed or used in residential environments

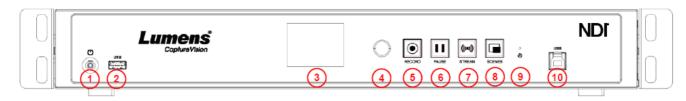
#### **Chapter 2 Package Contents**



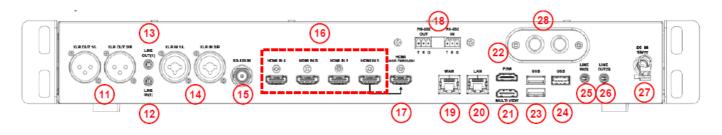
### **Chapter 3 Product Appearance and Connection**

### **Product Appearance**

· Front panel



Rear panel

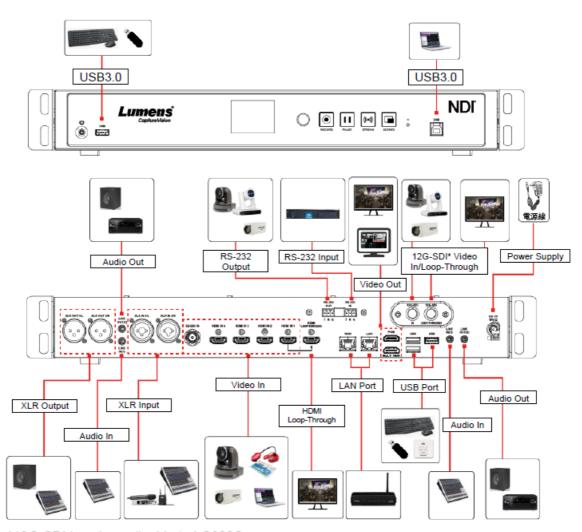


NOTE 12G-SDI is only applicable to LC300S

No	Name	Function Descriptions
1	Power	On/Off the device
2	USB3.0 Port	Can connect keyboard/mouse/USB flash drive/USB camera
3	LCM Screen	Display PGM screen / LCM menu / prompt message
4	Knob	Left/Right rotation: Adjust parameters and navigate the menu  Press: Perform "confirm" action
5	Record	Start/Stop recording
6	Pause	Start/Pause recording
7	Stream	On/Off image streaming
8	Scenes	Switch the theme scene to the PGM screen. If there are multiple scenes, switch them in order
9	Reset	Reset the device (long press for 3 seconds to trigger it)
10	USB3.0 Port	Connect the computer to convert PGM audio and video into USB signal f or use with video software  § Video/Audio source name: Lumens LC300(S) Processor
11	XLR Out	Balanced line output
12	Line In(1)	Line In audio source input
13	Line Out(1)	PGM audio output
14	XLR In	Balanced line input
15	3G-SDI	3G-SDI signal source input
16	HDMI In (4 CH)	HDMI signal source input  § HDMI 1 supports 4K resolution
17	HDMI Loop Through	Output HDMI 1 video screen
18	RS-232 Port	IN: Control the device through RS-232 OUT: Control the camera through RS-232
19	LAN	Connect to LAN, support searching for network cameras

20	WAN	Connect to WAN
21	HDMI 1 Multi View	Operation interface output; display the settings menu and image manage ment
22	HDMI 2 Program	Main screen output, display the recording or streaming screen and layout
23	USB 2.0 Port	Can connect keyboard/mouse/USB flash drive/USB camera/LC-RC01 re
24	USB 3.0 Port	mote control panel
25	Line In(2)	Line In audio source input
26	Line Out(2)	Multi View audio output
27	DC IN 19V	DC 19V power connector
	12G-SDI In/	For LC300S only
28	12G-SDI Loop-through	12G-SDI signal source output/input

### **Product Connection**



\*12G-SDI is only applicable to LC300S



Function	
TX+	
RX-	
GND	

### **Chapter 4 Function Description**

### **Real-Time Operation Menu**

Connect the HDMI Multi View output to the display panel to show the real-time operation menu Connect the keyboard/mouse through the USB port and use the keyboard/mouse to select the menu settings



No	lcon	Name	Function Descriptions
1	OR S	Configuration	Perform the system network setting, recording/streaming encoded setting
2		Director management	Input signal source selection, audio source management, recording/streaming control, output version selection, and network video camera control
3	G	File management	Conduct the video file content management, including the following functions: upload, download, delete, replay video files
4		About	Display the current firmware version and relevant production information of device
5	NA	Device IP	When WAN connects to the router, the current assigned device IP address will be displayed

### Webpage Login Interface



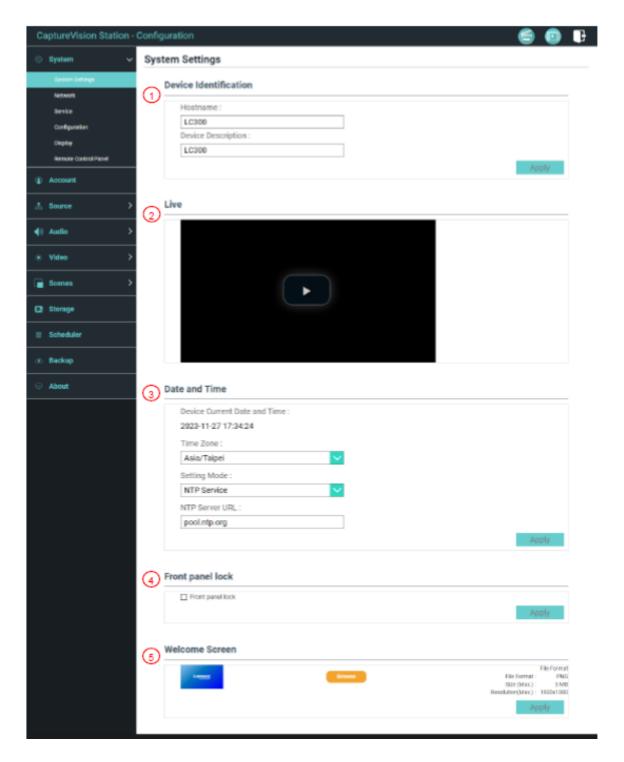
No	Item	Function Descriptions
1	User Login Account	Enter user login account (default: admin)
2	User Password	Enter user password (default: admin)  § For a first-time login, please refer to 4.2.1 Account to change the default password
3	Language	Supporting English/Traditional Chinese/Simplified Chinese
4	Login	Log in to the administrator screen on the website

### **Parameter Setting**

This Section provides descriptions of the web-based interface to control the display items. HDMI Multi View only provides item settings of [System Settings] > [Internet].

### **System Settings**

You may set up the device's basic information, initial date and time, and others here.

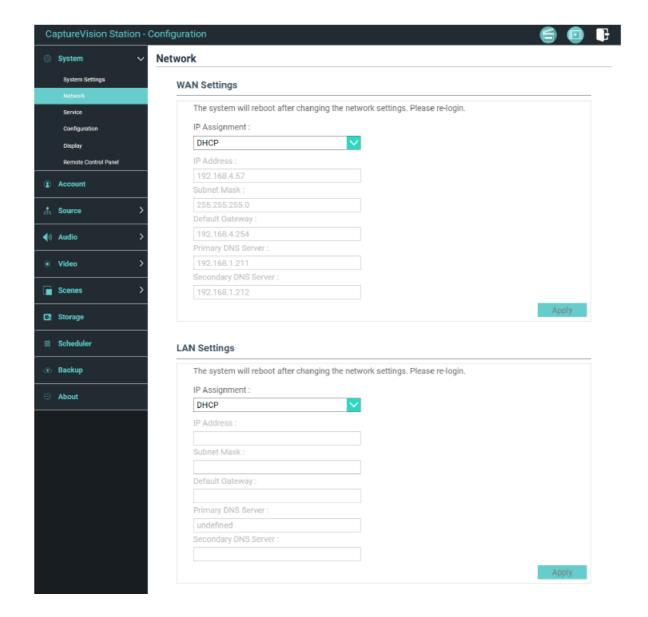


No	Item	Function Descriptions
Device Identi	Device Identificati	Defines the device name and device description
1	on	NOTE Display name only accepts English characters and numbers

2	Live Streaming	Preview real-time PGM screen
3	Date & Time	Supports different time zone setting. It can synchronize time with NTP service (de fault) and manual setup  • Time Zone: Select the correct time zone according to current location  • Configuration Mode:  • NTP service: Synchronizes time with a network server  • Manual Setup: Sets time manually
4	Front Panel Lock	Select to enable Front Panel Lock  • After rebooting the device, it will remain locked.  • To disable this function, please log in to the web page to uncheck this item
5	Welcome Screen	You can customize a welcome image for device  1. Click [Browse] and select a file to upload. Once done, a thumbnail will be gene rated  • File format:  • File format: PNG  • File size (Max.): 3 MB  • Resolution size (Max.): 1920 x 1080  2. Click [Apply] to save this change. If you need to select another file, click [Cancel] and reselect afile

### Network

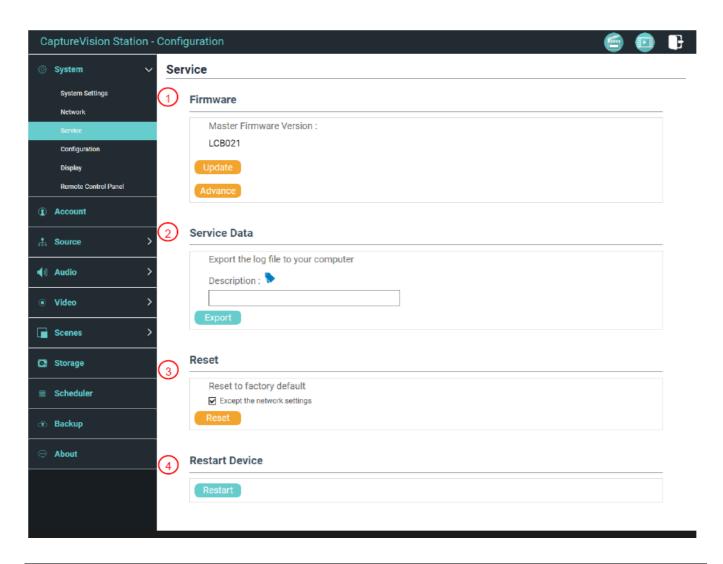
The factory setting is DHCP. If you want to use a static IP address, please configure the connection here.



### **Function Descriptions**

- DHCP: Dynamic IP address as default
- Static IP: Configure static IP address according to the network and manually enter network information
- Select and fill in required network setting information and click [Apply] to save the settings
- The system will restart after changing network setting. Please connect and log in again

#### **Services**



No	Item	Function Descriptions
1	Firmware	Main firmware information and update  Click [Update] and select the main firmware file to update Advance: Engineers u pdate sub-firmware usage
2	Service Data	Saves system log files to user's computer  1. Enter file name 2. Click [Export] to export system log files  The length of file name must be between 0 ~ 16 characters. Special symbols and space are forbidden
3	Reset	Restores the device to factory reset Check [Keep Network Settings] and the network settings will be remained
4	Restart Device	Restart the device

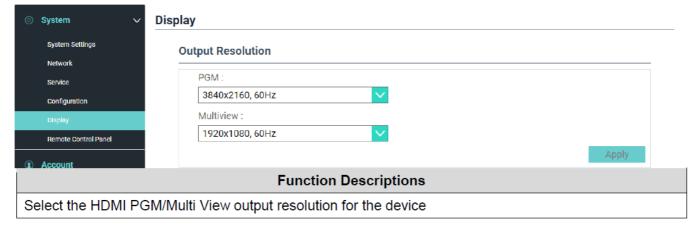
### Configuration

You can export the configuration files of the device to a computer, and import the configuration files to another device to apply the same configuration.



No	Item	Function Descriptions
1	Export	Export the current configuration of device as a configuration file
2	Import	Import the exported configuration files from another device

### **Display**



#### **Remote Control Panel**

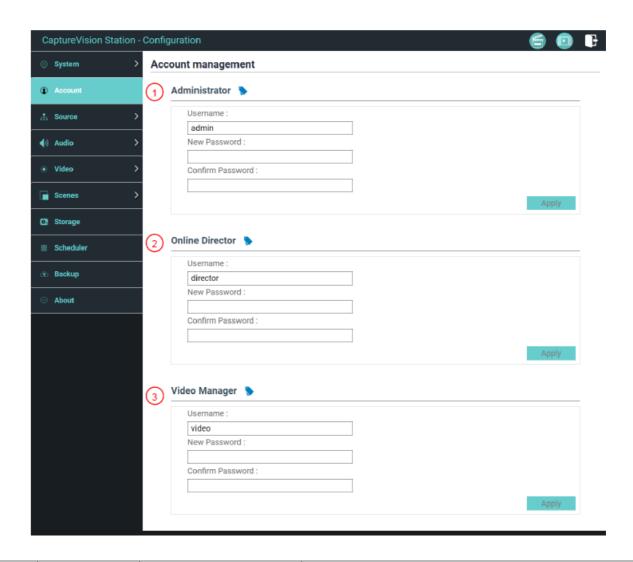


### **Function Descriptions**

Remote control panel. Display the connection information of LC-RC01 remote control panel (optional). When there is no connection, a blank screen appears

#### **Account**

You can manage accounts for 3 kinds of user mode here: modify the username and password to [System Management], [Online Director], and [Content Management].

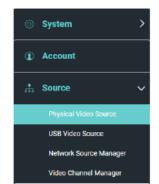


No	Item	Username/Password	Function Descriptions
1	Administrator	admin / admin	Top authority. Set up the permission of main system man agement
2	Online Directo	director / director	Online Director function permissions, can manage playba ck and some basic video settings
3	Video Manage ment	video / video	Views the permission of file storage and playback

- The length of username must be between 4 ~ 16 characters. {}()'&@~^\$%"|,`:?<>\*√#; symbols, and space ar
  e forbidden
- The length of password must be between 8 ~ 16 characters. {}()'~^"|,`:?<>\*∀; symbols, and space are forbidd en
- Duplicate username is forbidden

#### Source

### **Physical Video Source Manager**



#### **Physical Video Source**

#### **Physical Video Source Manager**

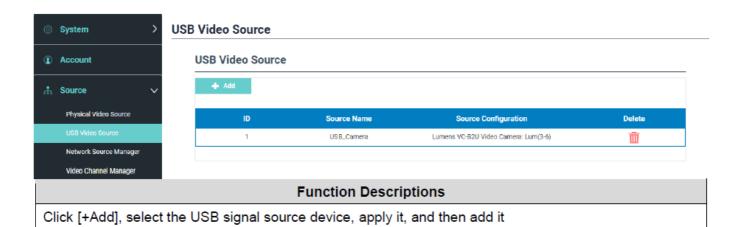
-					
IĎ	Source Name	Source Configuration	Visca Address	Protocol	Edit
1	Video Input 1	HDMI 1	N/A	N/A	B
2	Video Input 2	HDMI 2	N/A	N/A	B
3	Video Input 3	HDMI 3	N/A	N/A	B
4	Video Input 4	HDMI 4	N/A	N/A	B

#### **Function Descriptions**

Click [Edit] to edit the HDMI signal source name and resolution

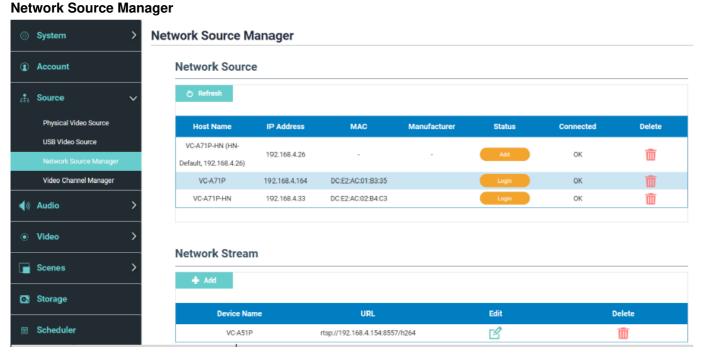
- 3G-SDI video, can switch signal sources on the Video Input 4 edit page
- LC300S supports 12G-SDI signal sources and can switch signal sources on the Video Input 1 edit page

#### **USB Video Source**



Note J Please confirm that the USB signal source device is connected to the USB Type A port of the

device



No	Item	Function Descriptions	
1	Network Source	Click [Refresh] and automatically scan the network cameras in the same LAN	
		Click [Login Verification]/[Add] and enter login information to connect the camera	
		Lumens Network Camera  down  CameraAccount: admin  Password: 9999  Once the status display "OK", indicating that the image can be set	
		under the signal source input selection  1 Click [Add]	
2	Network Stream	Select the stream type SRT/ RTSP, enter the network streaming name and URL, and then click [Apply]	
		The newly added network streaming name will be displayed in the list	

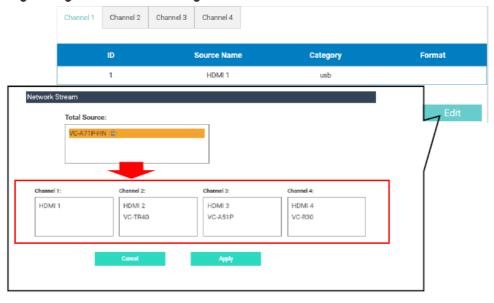
### **Video Channel Manager**

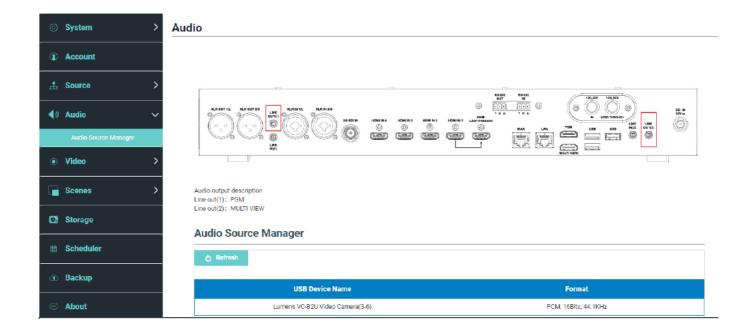


### **Function Descriptions**

Click on [Edit], the online video sources will be displayed in a list, please drag the source to the desired channel

Drag the signal sources to change their order





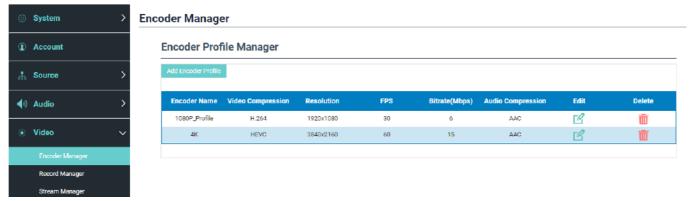
### **Function Descriptions**

Click [Refresh] to search for the USB audio source device connected to the device

#### Video

Support flexible recording configurations, administrators can choose to record a single PGM (mixing video) screen or record 2 to 4 signal source screens, different videos can be set with different encoding settings

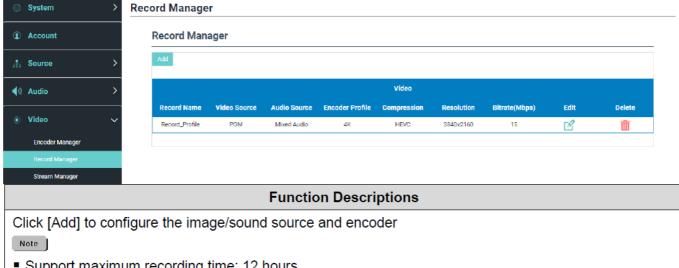
### **Encoder Manager**



#### **Function Descriptions**

Click [Add Encoder Profile] to configure compression format/resolution/bit rate/audio sampling frequency setting s

### **Record Manager**

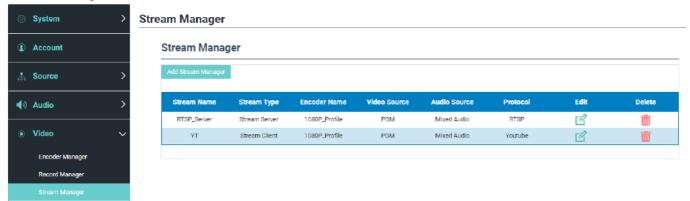


Support maximum recording time: 12 hours

■ Resolution settings will affect the split-screen supported by PGM. Please refer to the following limitations

Resolution	PGM Maximum Split-screen Quantity	Description
4K 60fps	1 channel	
1080p 60fps	5 channels	1 channel PGM + 4 channel signal source screen

### Stream Manager



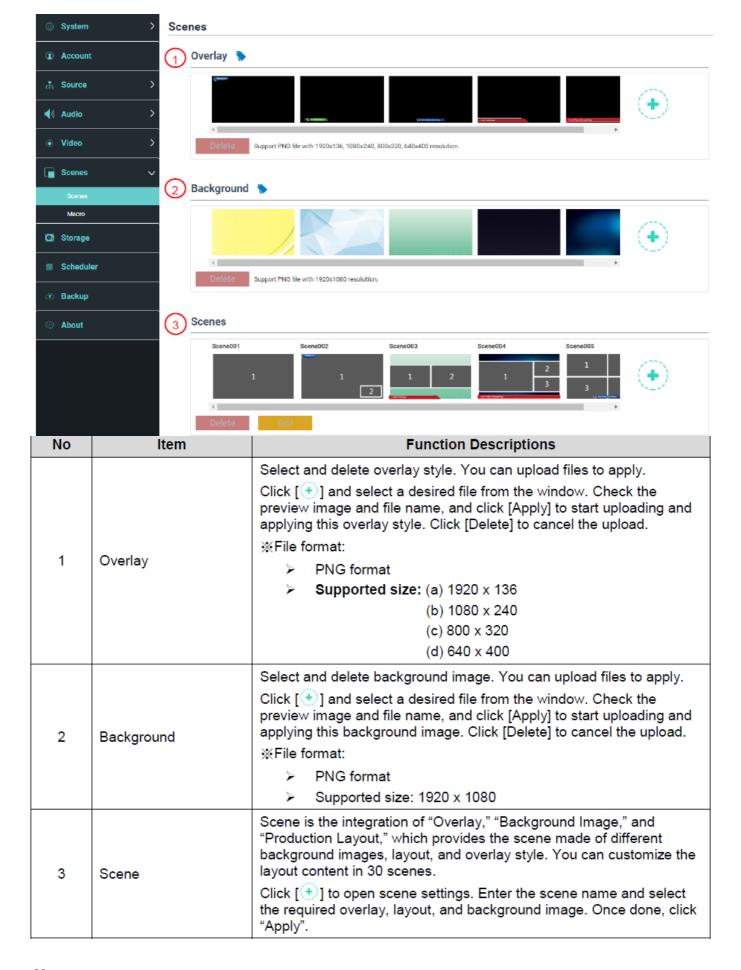
### **Function Descriptions**

Click [Add Stream Manager] to allow users to add stream settings.

Related settings must follow the streaming protocol and the settings recommended by server system support.

### Scene

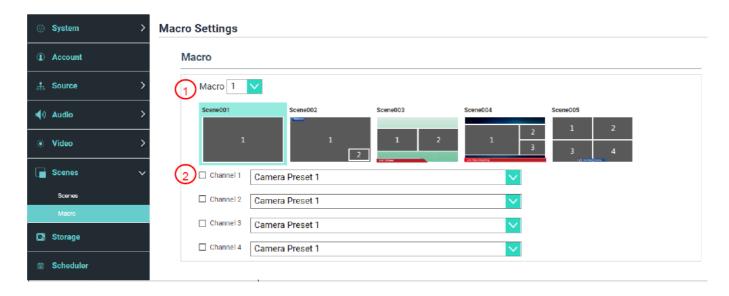
Provides 5 overlay styles, background images, and scenes. You can also add your own styles.



### Macro

Supports 9 sets of macros, users can quickly switch themes, while the camera moves to the specified default position.

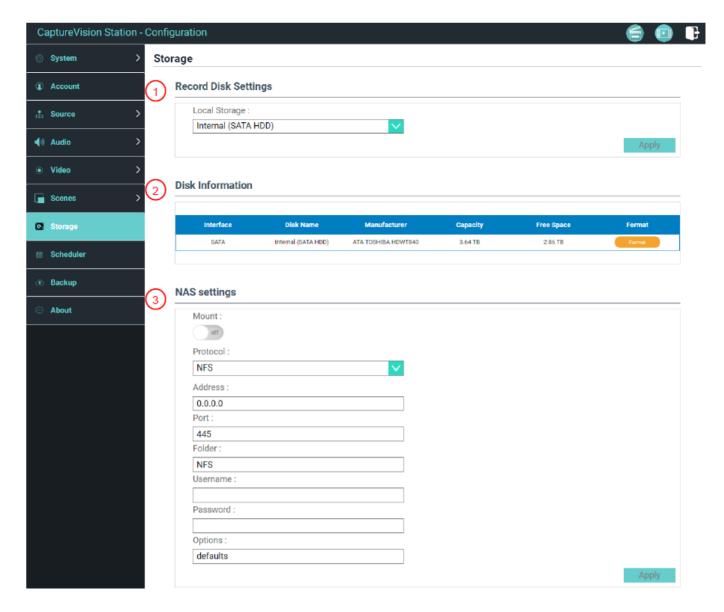
With the use of the LC-RC01 extension control panel (optional), the [1~3] buttons on the panel can trigger macro [1~3] settings.



No	Item	Function Descriptions
1	Scene Selection	Select a scene to be set  i If the layout style of the scene needs to be change, please refer to  4.3.6.1 Scene
2	Camera Preset Setting	Set [Camera Preset Position]. Each supports up to 9 sets of camera preset position selection and start/stop tracking  ¡ After checking the box, the marco will preset the settings of the network c amera on the assigned Channel 1 ~ 4

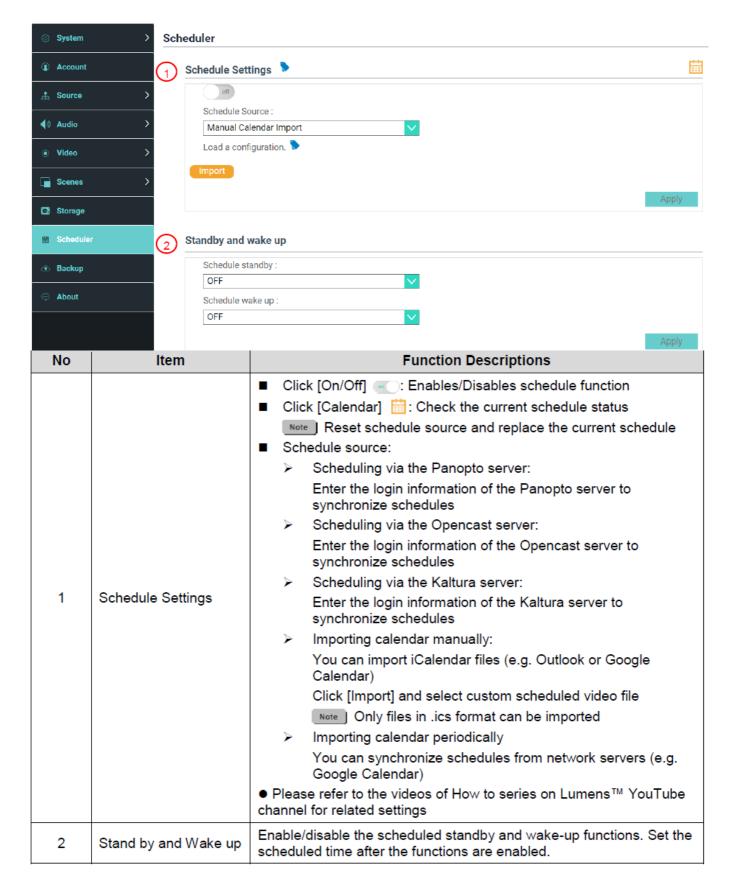
### Storage

You can set up recording storage, cycle recording, and display hard drive information and NAS setting here.



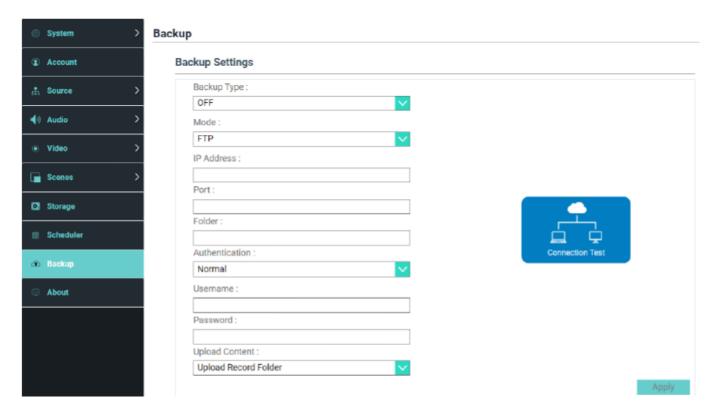
No	Item	Function Descriptions
1	Record Disk Setting s	Local storage: Click the drop-down menu and select local storage hard driv e  Formats supported: FAT/ FAT32/ NTFS/ ext3/ ext4/ exFAT
2	Disk Information	Display hard drive information, free space, and capacity. Click "Format" to clear the internal storage devices. Confirm if you want to format the hard drive in the pop-up dialog and click "Confirm" to delete all video files.
3	NAS Settings	Enable NAS mounting and related settings.  § It is required to go to <b>Backup Setting&gt; Upload Setting&gt; Mode</b> to select NAS. After recording, the video can be uploaded to NAS

### **Schedule Setting**



#### **Backup**

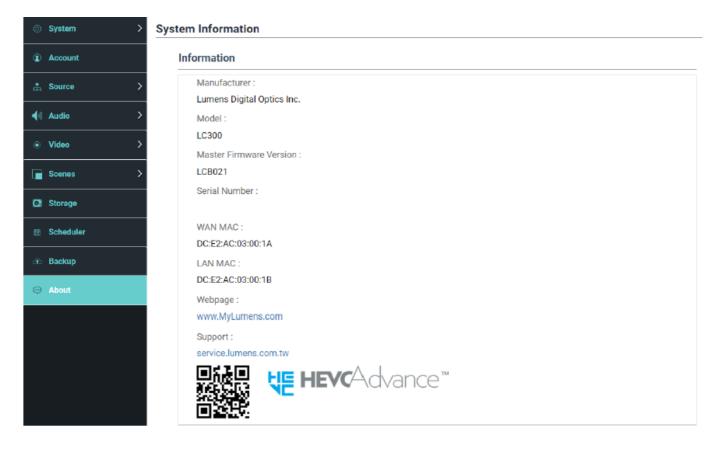
Auto backup service, which can upload videos to a designated space automatically. You can set up upload destination and test the connection here.



No	Item	Function Descriptions
1	Backup Settings	Auto upload: Disable / Upload right after recording completes / Upload periodically Mode: FTP/ SFTP/ NAS/ USB Storage/ Panopto/ Kaltura FTP/ Kaltura SFTP/ Kaltura HTTPS/ Opencast HTTP/ Opencast HTTPS/ WebDAV http/ WebDAV https Select NAS. Please go to Storage Settings > NAS Setting to enable mounting and related settings Connection Test: Click [Connection Test] to test if the current setting can be created

### **About**

Display device-related Information: Firmware version, device serial number, and technical support link



#### **Online Director**

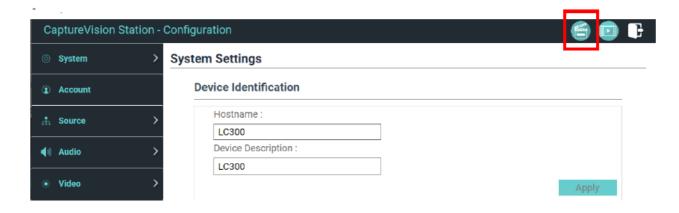
LC300\_LC300S is built in Online Director, which allows you to monitor recording and preview the output video from streaming director.

### Three login methods below are available:

Select Online Director from the HDMI Multi View real-time operation menu



When login the web page, select the Online Director icon at the upper right corner on the parameter setting page



When login the web page, use the Online Director account



### Online Director related feature description as below



No	Item	Function Descriptions
1	Channel	Video source screen output, display source screen preview
2	CUT	Switch the PVM screen to the PGM screen
3	Status	Displays current recording status, hard disk capacity and Internet connection status, etc.
4	PVM/PGM	Display preview (PVM) and actual output (PGM) screen
5	Record	Start/stop recording; also select whether to synchronously stream or not
6	Video	Select video signal, HDMI signal, network camera, streaming, or USB signal s ource screen
7	Audio	Manage the input and output audio sources; adjust the audio recording volum e
8	Scenes	Fast select the required production layout, or customize the background and s cene style
9	Camera Control	Provide video camera/PTZ control

## **REC Record Setting**



No	Item	Function Descriptions
1	Synchronize	After checking the box, press recording button to start/stop push and recordin g function
2	Record	Display streaming related information
3	Status	The push connection status will be highlighted
4	Start/Stop Recording	Start/stop recording, the start recording status bar will display the recording tim e

5	Pause	Pause Recording
6	Index	Timestamp can be added after the recording starts
7	Capture	Capture a photo
8	Single-channel Push But ton	Push right away without starting recording function

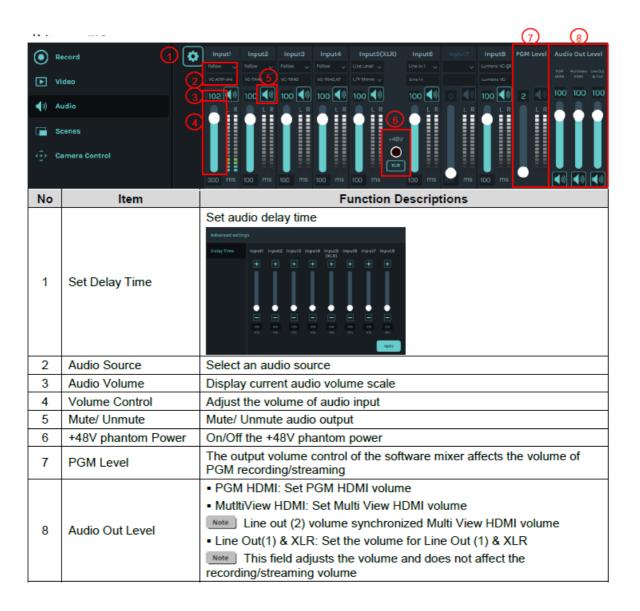
#### Video



### **Function Descriptions**

Preview Channel 1 ~ 4 signal sources screen, click on the screen to select the output signal source

Please refer to **4.3.3.4 Image Distribution Management** for adding video sources.





No	Item	Function Descriptions
1	Scenes	Scenes page is the integration of "Overlay," "Background Image," and "Production Layout," which can perform a series of scene change according to your needs.
2	Layout	Apply a different layout to highlight the screen focus of different channels. Cli ck the layout style to apply.
3	Overlay	Select a desired style to apply.
4	Background	Display the background images supported by "Online Director" system. Click t he thumbnail to apply.

### **Camera Control**



No	Item	Function Descriptions
1	Camera	Select a desired camera to control
2	Preset	Click number buttons to perform preset setting and calls
3	Direction Control	Move the center point to control the shooting direction  Note   Web interface do not support trackball controls. Please use arrow buttons to adjust the image direction
4	Zoom In/ Out	Zooms in/out the lens
5	Focus	Set up auto or manual focus
6	Tracking	Set the tracking function on/off  Note This function is only applicable to tracking camera
7	PTZ Speed	Set up the moving speed of Pan Tilt Zoom

### **File Management**

Perform the following functions via the file management interface: Upload, download, delete, replay video files and edit recording information.

### **Multi View Output Interface**

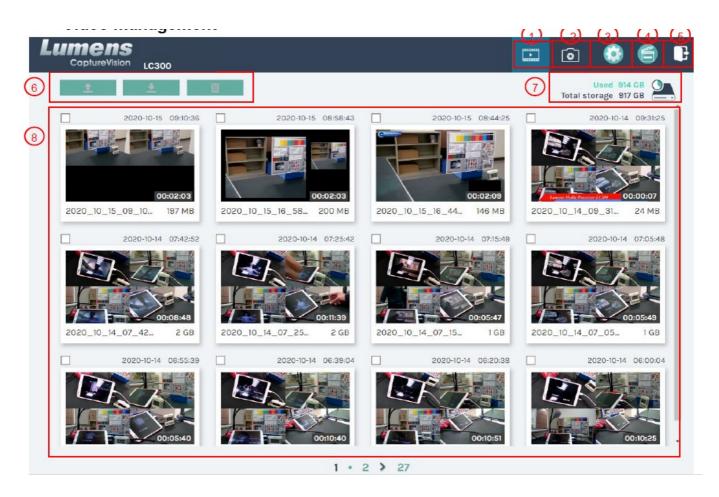


No	Item	Function Descriptions
1	Preview	Click desired video files to play and control on the Preview screen
2	Program	Display the Director screen or switch to synchronize with the Preview screen
3	Screen Switch	Switch the Program screen to the LIVE Director screen or the Preview screen
4	Discovery	You can search recording video files by selecting date period on the calendar
5	Display Mode	Video view mode. You can switch to thumbnail mode or list mode
6	Folder	Display the recording video folders
7	Video File Display	Display the files in the video folder
8	File Management	Delete, backup or copy recording video to an external USB flash drive

### Webpage Interface

The default page after accessing web page is system setting page. Click the video management icon on the top-right corner to access video management page.

### Video management



No	Item	Function Descriptions
1	Video Management	Click to access the video management page
2	Photo Management	Click to access the picture management page
		Click to access the system setting page
		Log in the web page with admin/admin to display system setting subpage
3	Configuration	If you log in the web page with video/video, you will not find the system setting subpage and you can only manage videos and photos
4	Online Director	Click to enter the Online Director page
5	Logout	Click this icon to log out the web page interface
6	File Management	Upload, download and delete the checked video files
7	Hard Drive Status	Display the used file and the capacity of the current hard drive
8	Video File Display	List information, including the file names of recording videos, thumbnails, capacity, and date

### **File Management Description**

### **Uploading**

Check the thumbnails of the videos to upload. Click [ ] and the videos will be uploaded to the location set in Upload Settings. Please refer to [System Management/Upload Settings] for related settings.

### **Upload Status Description:**

Icon	Upload Status	Icon	Upload Status
1	Videos are uploaded successfully	13	Videos are queued for upload
12	Fail to upload videos	•	Videos are uploading

### **Downloading**

Check the thumbnails of the videos to download. Click [ ] and the videos will be saved as MP4 video files and datasets.

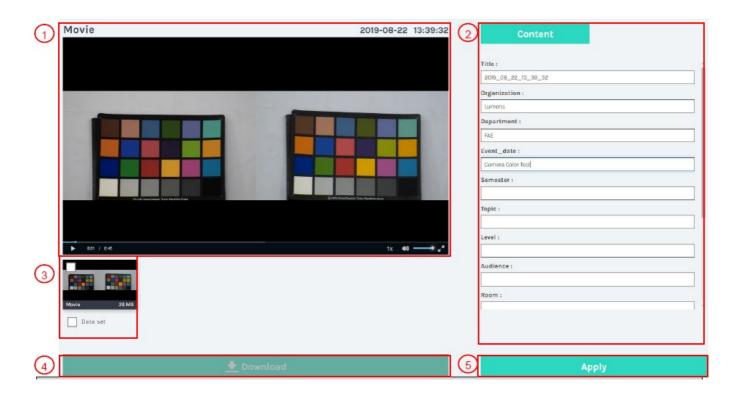
If only video files are needed, you can click the video thumbnails and access video playback page to download the video files only.

• Delete

Check the thumbnails of the videos to delete. Click [ ] and the video files will be deleted permanently.

Video Playback

Right-click video to preview the video, edit the related content data, and download the video file and dataset



No	Item	Function Descriptions
1	Video Control Window	Play back and control recording videos
2	Video Content	Edit and modify video content
3	Video File and D ataset	Select the video files or datasets to download
4	Download	Click this button to download the checked video files or datasets
5	Apply	After editing and modifying the video content, click this button to apply

### **Photo Management**

You can manage the photo files captured by pressing SNAPSHOT. Folders will be named with the shooting date automatically; all photos shot in the same date will be stored in the same folder.

Just like Video Management, you can also upload, download, and delete photos in Photo Management subpage.



### **Chapter 5 Troubleshooting**

This chapter describes problems you may encounter while using LC300\_LC300S. If you have questions, please refer to related chapters and follow all the suggested solutions. If the problem still occurred, please contact your distributor or the service center.

No.	Problems	Solutions
1.	Boot without power signal	Please confirm that the power cord used is of DC 19V specification
2.	No image output	1. Check the power 2. Check if the input/output device cables are loose 3. Replace the cables and make sure they are not faulty 4. Make sure if the signal source connects to the device correctly 5. LC300/LC300S cannot record video from a video output including HDCP format 6. Confirm whether the machine is in standby mode. Tap any button on the device panel to wake the machine ("Note 1)
3.	The panel buttons are not responding	The panel become non-functional when logging into the system
4.	LC300/LC300S cannot perform camera control after connecting to a camera	Please make sure the dial setting of Camera Address Selector is 0. Device cannot identify camera correctly if it is not 0
5.	You cannot log in the web page administration interface if you forget the password	Press the Reset button on the front panel to reset the device (hold press for 3 seconds)
6.	Webpage login failed	Confirm whether the machine is in standby mode. Tap any button on the device panel to wake the machine ('Note 1)     Please confirm whether the password is correct. If you forget your password, please refer to Troubleshooting #5.
7.	LC300/LC300S cannot find the camera	1. Please link to the webpage of the camera to make sure that [Setting] > [Video] > [Camera ID]/[Camera Location] in the webpage uses only English letters or numbers. The device cannot find the machine if you use special characters and space.  2. When the device is connected to a switch and the switch IGMP function is on, it will not be able to search for cameras in the local area network. Please disable the IGMP function first and then search for cameras again.
8.	LC300/LC300S supports maximum recording time	The maximum recording time which LC300/LC300S supports is 12 hours. 24/7 recording is not supported.

## Addendum 1

Frequently used port No.

Port No.	Description
1935/TCP	Applicable for RTMP push to most platforms, such as YouTube, Vimeo, and Twitch
80/TCP	Applicable for RTMP push to Periscope
443/TCP	Applicable for RTMPS push to Facebook
1935/TCP	
1936/TCP	Applicable for RTMP push to LinkedIn
2935/TCP	
2396/TCP	Applicable for RTMPS push to LinkedIn
443/TCP (HTTPS)	Applicable for platforms with built-in HTTPS security authentication, such as YouTu be, Facebook, Ustream, Livestream, and Twitch
53/UDP (DNS)	Applicable to services of changing DNS IP address

### **Documents / Resources**



### References

### • User Manual

### Manuals+, Privacy Policy

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.