



logitech MK295 Silent Wireless Mouse and Keyboard Combo User Guide

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My NumPad/KeyPad is not working, what should I do?

Make sure that the NumLock key is enabled. If pressing the key once doesn't enable NumLock, press and hold the key for five seconds.

- Verify that the correct keyboard layout is selected in Windows Settings and that the layout matches your keyboard.
- Try enabling and disabling other toggle keys such as Caps Lock, Scroll Lock, and Insert while checking if the number keys work on different apps or programs.
- Disable Turn on Mouse Keys:
 1. Open the Ease of Access Center — click the Start key, then click Control Panel > Ease of Access and then Ease of Access Center.
 2. Click Make the mouse easier to use.
 3. Under Control the mouse with the keyboard, uncheck Turn on Mouse Keys.
- Disable Sticky Keys, Toggle Keys & Filter Keys:
 1. Open the Ease of Access Center — click the Start key, then click Control Panel > Ease of Access and then Ease of Access Center.
 2. Click Make the keyboard easier to use.
 3. Under Make it easier to type, make sure all checkboxes are unchecked.
- Verify the product or receiver is connected directly to the computer and not to a hub, extender, switch, or something similar.
- Make sure the keyboard drivers are updated.
- Try using the device with a new or different user profile.
- Test to see if the mouse/keyboard or receiver on a different computer.

MK295/K295 keyboard battery life and replacement

Battery information for your keyboard:

Requires 2 AAA alkaline batteries

Installing new batteries

When you install new batteries for your keyboard, make sure they face the correct direction

For best battery performance:

- Use only quality alkaline batteries.
- Make sure replacement batteries are new and within the manufacturer's expiration date.
- Don't mix old and new batteries or batteries of different brands.

Operating distance between the mouse or keyboard

In an ideal environment, a mouse or keyboard can operate up to 30 feet (10 meters) away from the USB receiver in a clear line of sight.

If you're not getting this distance, try these suggestions:

Replace the battery/batteries or make sure your mouse or keyboard is fully charged

Move devices that emit radio waves or could cause radio interference away from your work area (Examples: cell phones, radios, wireless routers, microwaves)

To determine if your environment is shortening your operating range, try using your device in a different environment to see if the distance improves. If it does, look for other possible sources of interference you can remove from your work area.

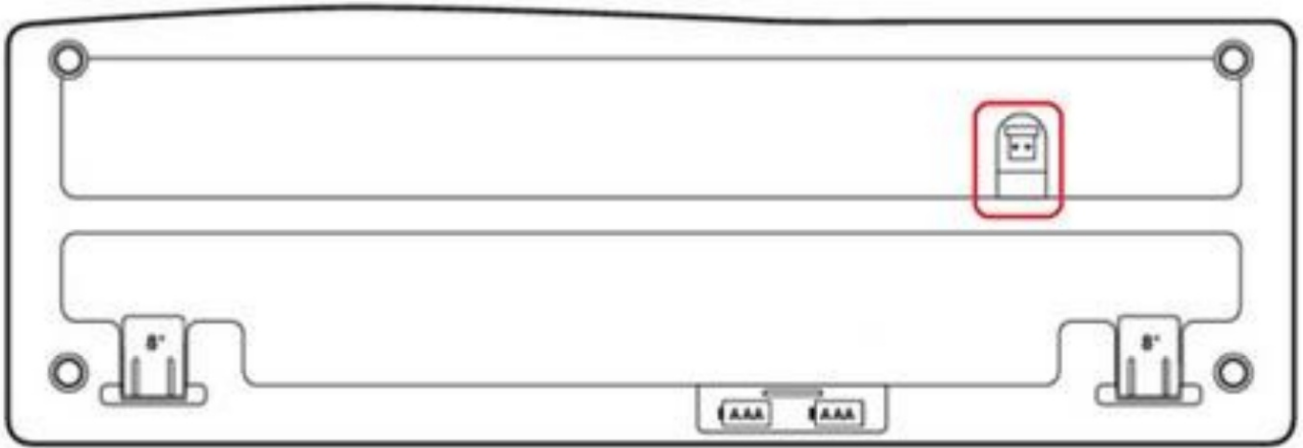
MK295/K295 keyboard Caps Lock indicators

There is a Caps Lock indicator light on the keyboard next to the ON/OFF switch. When the keyboard is connected to the computer, the light indicates when Caps Lock is on.

Storing the USB receiver in the MK295/K295 keyboard

Your keyboard was designed with space where you can store the USB receiver.

1. Turn the keyboard over and locate the small rectangular slot on the bottom.

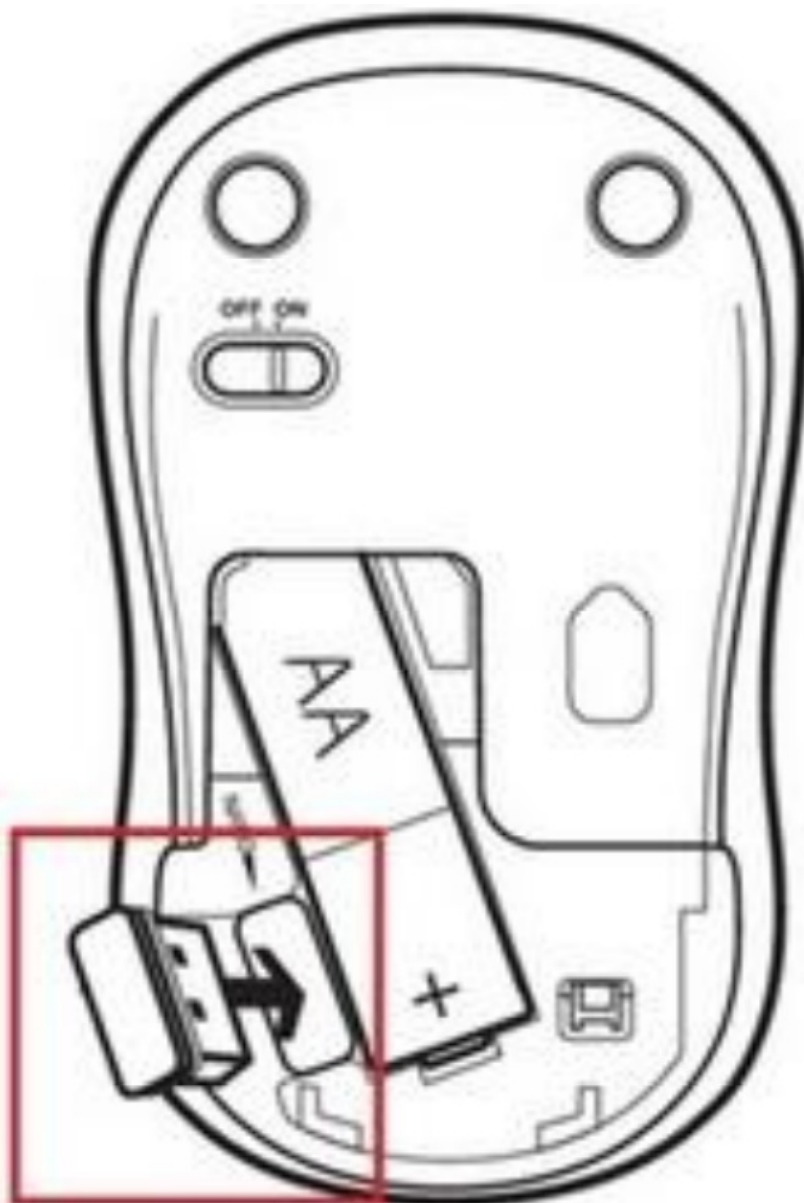


2. Slide the receiver into the slot.

Storing the USB receiver in the MK295 mouse

Your mouse was designed with space where you can store the USB receiver. To locate the storage space for a USB receiver in your mouse:

1. Flip the mouse over and slide the battery cover off.



2. Locate the small rectangular slot next to the battery compartment.
3. Slide the receiver into the slot.
4. Replace the battery cover.

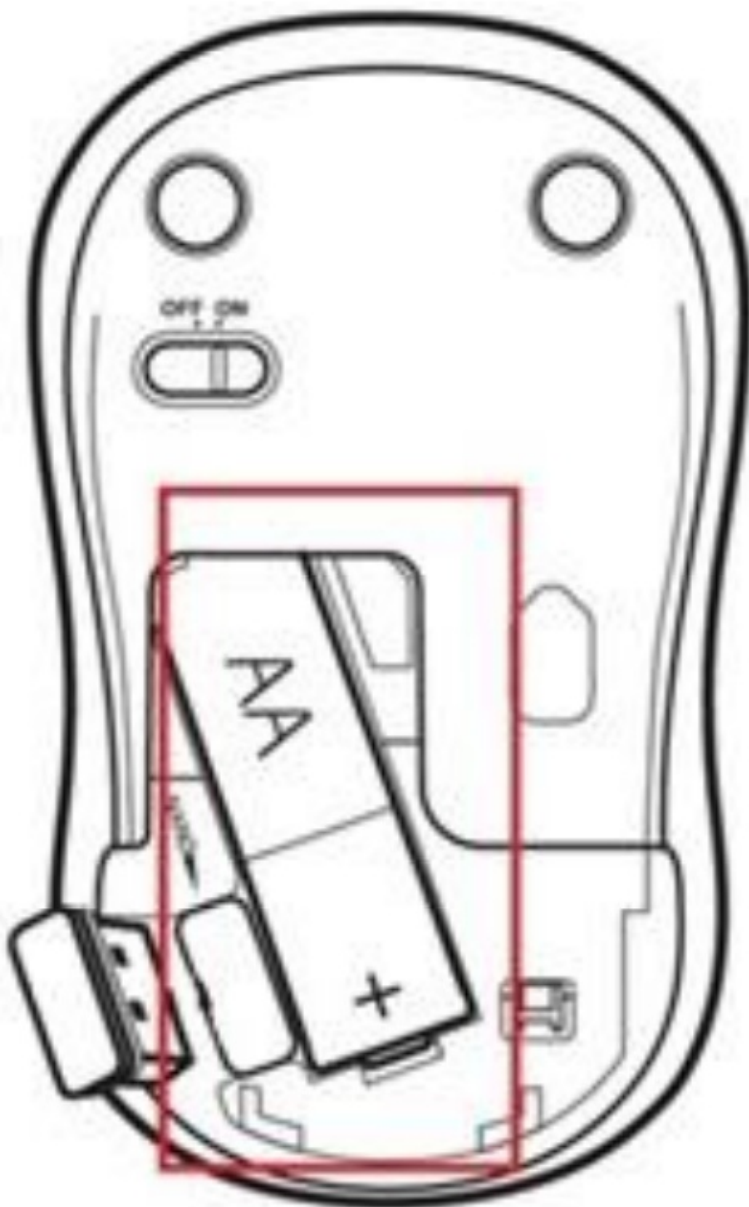
MK295 mouse battery life and replacement

Battery information for your mouse

- Requires 1 AA alkaline battery
- Expected battery life is up to 18 months

Installing a new battery

When you install a new battery in your mouse, make sure it faces the correct direction, as shown below:



Extending battery life

Your mouse enters standby mode to conserve power when it is not in use. Here are some other ways you can help extend the battery life:

- Use only alkaline batteries. Non-alkaline batteries (such as NiMH or NiCd) operate at a lower voltage and may affect the battery life.
- Avoid using your mouse on dark or transparent surfaces, such as glass. These surfaces cause the optical sensor to use more power.

Make sure replacement batteries are new and within the manufacturer's expiration date.

Use the MK295 mouse and keyboard with a different USB receiver

Your wireless combo ships with a dedicated receiver.

If you lost the USB receiver and your device is within the warranty period, please contact Logitech Customer Care for assistance. To pair the devices, see [USB Wireless Receiver – Pairing and Troubleshooting](#).

NOTE: Because this product uses a dedicated USB receiver, you will not be able to pair it to a Unifying device. You also cannot connect this USB receiver with another model.

Cleaning your Logitech device

Logitech recommends that you clean your Logitech device on a regular basis, either daily, weekly or monthly, especially if you have a light colored device.

In the event your Logitech device needs cleaning we have some recommendations.

Warning! Don't use bleach, acetone/nail polish remover, strong solvents or abrasive cleaning products. Logitech does not recommend using any of these, although strong solvents or abrasives, such as degreasers, may help remove tough stains. Please consult the cleaning product instructions and guidelines before use, as damage can occur to your Logitech product if used incorrectly. If you do choose to use bleach, acetone/nail polish remover, strong solvents, or abrasives Logitech is not liable for any damage that may occur and any damage would be considered out of warranty.

Before You Clean

- If your device is cabled, please unplug your device from your computer first.
- If your device has user-replaceable batteries, please remove the batteries.
- Be sure to switch off your device and then wait 5-10 seconds before starting to clean.
- Don't put cleaning liquids directly on your device.
- For devices that are not waterproof, please keep moisture to a minimum and avoid any liquid dripping or seeping into the device
- When using cleaning sprays, spray the cloth and wipe — do not spray the device directly. Never submerge the device in a liquid, cleaning or otherwise.
- Don't use bleach, acetone/nail polish remover, strong solvents, or abrasives. See above warning!

Cleaning Keyboards

- To clean the keys, use regular tap water to lightly moisten a soft, lint-free cloth and gently wipe down the keys.
- Use compressed air to remove any loose debris and dust between the keys. If you do not have compressed air available, you could also use cold-air from a hair-dryer.
- You can also use fragrance-free disinfecting wipes, fragrance-free anti-bacterial wet wipes, makeup removing tissue, or alcohol swabs containing less than 25% concentration of alcohol.
- Don't use bleach, acetone/nail polish remover, strong solvents, or abrasives. See above warning!

Cleaning Mice or Presentation Devices

- Use tap water to lightly moisten a soft, lint-free cloth and gently wipe down the device.
- Use lens cleaner to lightly moisten a soft, lint-free cloth and gently wipe down your device.
- You can also use fragrance-free disinfecting wipes, fragrance-free anti-bacterial wet wipes, makeup removing tissue, or alcohol swabs containing less than 25% concentration of alcohol.
- Don't use bleach, acetone/nail polish remover, strong solvents, or abrasives. See above warning!

Cleaning Headsets

- Plastic parts (headband, mic boom, etc.): it is recommended to use fragrance-free disinfecting wipes, fragrance-free anti-bacterial wet wipes, makeup-removing tissue, or alcohol swabs containing less than 25% concentration of alcohol.
- Leatherette earpads: it is recommended to use fragrance-free disinfecting wipes, fragrance-free anti-bacterial wet wipes, or make-up removal tissue. Alcohol wipes can be used on a limited basis.
- For the braided cable: it is recommended to use anti-bacterial wet wipes. When wiping cables and cords, grip the cord mid-way and pull towards the product. Don't forcefully pull the cable away from the product or away from the computer.
- Don't use bleach, acetone/nail polish remover, strong solvents, or abrasives. See above warning!

Cleaning Webcams

- Use tap water to lightly moisten a soft, lint-free cloth and gently wipe down the device.
- Use lens cleaner to lightly moisten a soft, lint-free cloth and gently wipe down the webcam lens.
- Don't use bleach, acetone/nail polish remover, strong solvents, or abrasives. See above warning!

If Your Device Still Isn't Clean

In most cases, you can use a melamine cleaning sponge, isopropyl alcohol (rubbing alcohol) or fragrance free anti-bacterial wipes and apply more pressure when cleaning.

Before using a melamine cleaning sponge, isopropyl alcohol (rubbing alcohol) or fragrance free anti-bacterial wipes, we suggest you test it first in an inconspicuous area to make sure it doesn't cause discoloration or remove any printing on your device.

Please consult the cleaning product instructions and guidelines before use, as damage can occur to your Logitech product if used incorrectly. Logitech is not liable for any damage that may occur and any damage would be considered out of warranty.

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References

- [User Manual](#)