

Logitech Logi Dock User Manual

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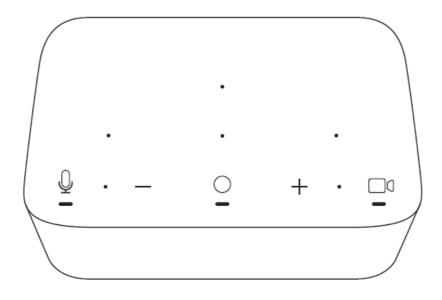


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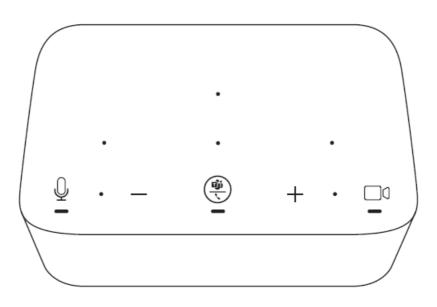
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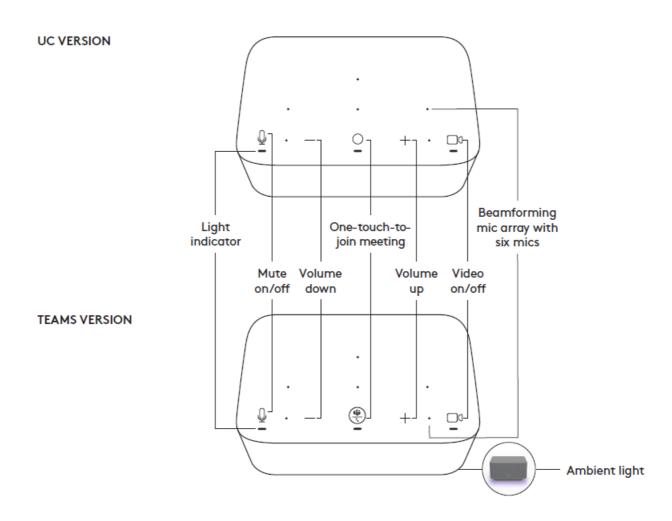
UC VERSION

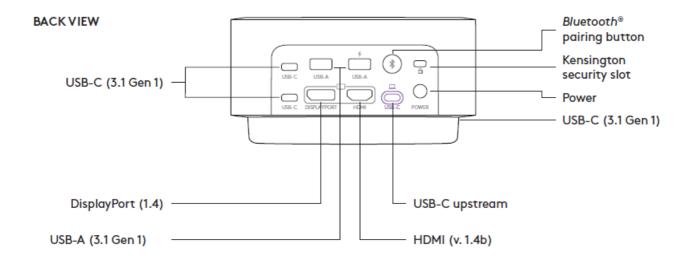


TEAMS VERSION

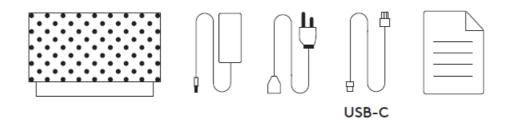
logitech[®]

KNOW YOUR PRODUCT





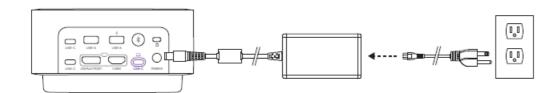
WHAT'S IN THE BOX



- 1. Logi Dock
- 2. Power supply (1.6 m)
- 3. AC power cord (1.7 m)
- 4. USB-C to USB-C cable (1 m)
- 5. User documentation

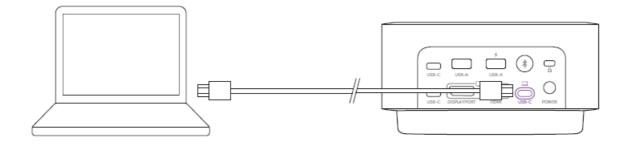
CONNECTING TO POWER

- 1. Connect one end of the AC power cord to the power supply, and connect another end to an outlet.
- 2. Connect the power supply to the AC power port on the docking station.



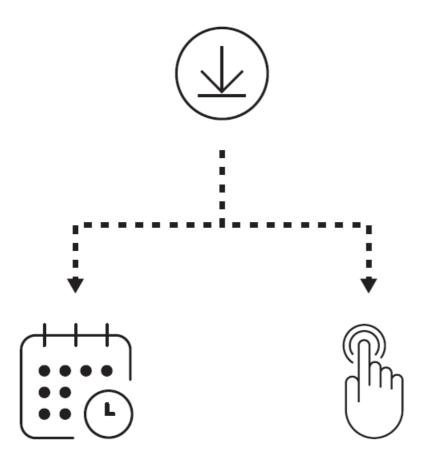
CONNECTING VIA USB-C CABLE

Connect one end of the USB-C cable to the USB-C upstream port on Logi Dock, and connect another end to the USB-C port on your computer.



LOGI TUNE APP

Download and install Logi Tune from www.logitech.com/tune for calendar integration with Google Calendar and Office 365, and one-touch meeting controls.



CALENDAR INTEGRATION

- 1. Open Logi Tune app on your computer.
- 2. Link your preferred calendar and authenticate with your calendar provider. Then follow the steps in the app.
- 3. Your agenda will show up in the dashboard upon successful link.

ONE-TOUCH MEETING CONTROLS

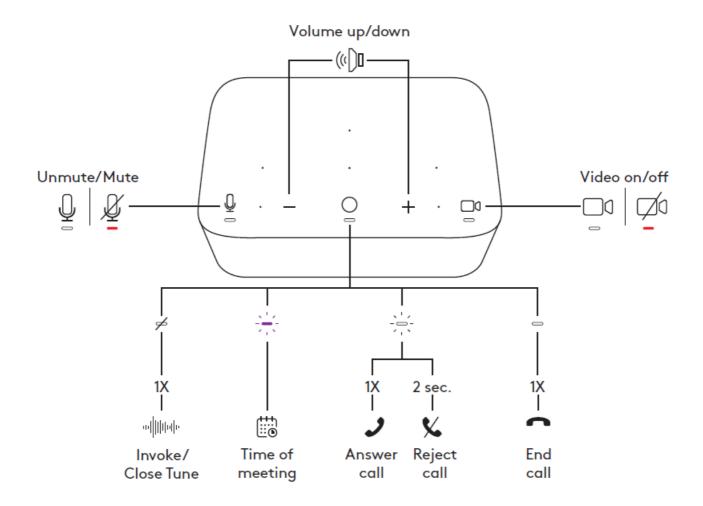
- 1. Link your calendar with Logi Tune.
- 2. Make sure Tune is running in the background. You can see the app in the taskbar if Tune is active.
- 3. One-touch-to-join will be activated by default.
- 4. To deactivate, visit device settings in the Tune app.

MEETING CONTROLS AND INDICATOR LIGHT

UC version						
Button	Usage		Indicator light	Action		
0		Mute on	Solid RED	Short press		
⊌	Mute	Mute off	Solid WHITE			
0	Call Controls	ldle state	_	Short press to invoke/ close Tune		
		Time of meeting	Flashing PURPLE	_		
		Incoming call	Flashing WHITE	Short press to answer call		
				2 seconds press to reject call		
		Active call	Solid WHITE	Short press to end call		
+	Volume	Volume up		Short press		
_	volume	Volume down				
	Video	Video on	Solid WHITE	- Short press		
	video	Video off	Solid RED			

Note:

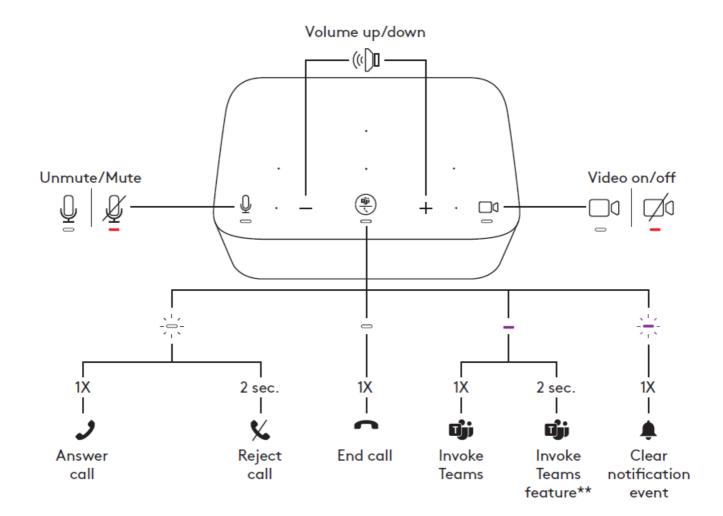
- When the Zone Wireless (Plus) headset or Zone True Wireless earbuds are connected to Logi Dock, both speakerphone and headset status will be in sync
- Mute indicator light is available when Logi Dock, Zone Wireless (Plus) headset or Zone True Wireless earbuds are the audio source Video indicator light is available for UC or Teams-certified devices only



TEAMS version						
Button	Usage		Indicator light	Action		
Q	Mute	Mute on	Solid RED	Short press		
		Mute off	Solid WHITE			
(<u>iiji</u>)	Call Controls	Incoming call	Flashing WHITE	Short press to answer call		
				2 seconds press to reject call		
		Active call	Solid WHITE	Short press to end call		
	Teams Activities	Idle state	Solid PURPLE	Short press to invoke Teams		
		Active call		Short press to transfer audio from other active device*		
				2 seconds press to invoke Teams feature**		
		Teams notification	Flashing PURPLE	Short press to clear notification event		
+	- Volume	Volume up	_	Short press		
_		Volume down				
O 4	Video	Video on	Solid WHITE	Short press		
		Video off	Solid RED			

Note:

- Teams activities are only functional when Teams is running on an unlocked PC or Mac
- When the Zone Wireless (Plus) headset or Zone True Wireless earbuds are connected to Logi Dock, both speakerphone and headset status will be in sync
- Mute indicator light is available when Logi Dock, Zone Wireless (Plus) headset or Zone True Wireless earbuds are the audio source Video indicator light is available for UC or Teams-certified devices only
- *If Zone Wireless (Plus) headset or Zone True Wireless earbuds are connected directly to Logi Dock and you are in an active call, a single press on Logi Dock will end the call instead of transferring an active call
- **Refer to www.logitech.com/support/Logi-Dock-compatibility for the latest Teams feature updates



AMBIENT LIGHT

UC version/TEAMS version							
	7,	7/11/2					
	Left	Middle	Right				
Calendar entry	Calendar entry						
Time of the meeting							
Incoming call	×	Ď.	Ď.				
On call	On call						
Mute on	•						
Mute off	0						
Video on			0				
Video off			•				
Bluetooth® pairing							
Pairing mode		5 sec.					
Paired							

Note:

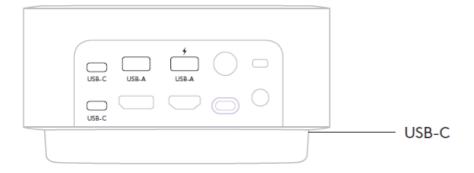
• Ambient light (for mute) is available when Logi Dock, Zone Wireless (Plus) headset or Zone True Wireless earbuds are the audio source Ambient light (for video) is available for UC or Teams-certified devices only

Tip:

Ambient light customization available on Logi Tune

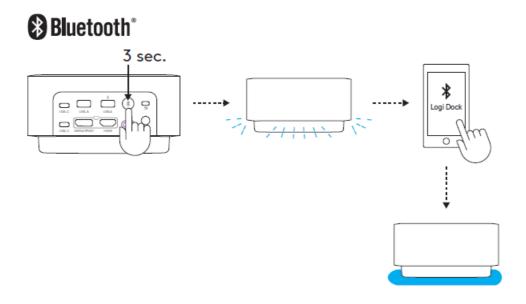
CONNECTING USB DEVICES

- Logi Dock has 5 USB ports: 2 USB-A and 2 USB-C ports on the back panel; 1 USB-C port on the side
- Simply connect your external USB devices such as a keyboard and mice with the USB-A or C ports
- Simply connect your external USB devices such as a keyboard and mice with the USB-A or C ports.



Note: Please charge your iOS device via USB-A or C ports with charging port icon () only when the Logi Dock is disconnected from the laptop.

CONNECTING BLUETOOTH®-ENABLED MOBILE DEVICES

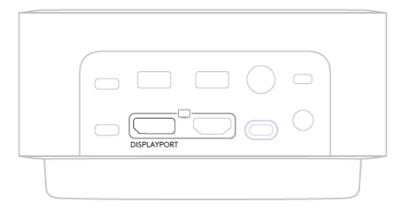


- 1. Press the Bluetooth® pairing button at the back panel for 3 seconds. The ambient light in front will blink blue.
- 2. Open Bluetooth® settings on your mobile device.
- 3. Select Logi Dock in discoverable devices.
- 4. Once successfully paired, the ambient light will turn solid blue for 5 seconds with sonification.

CONNECTING A DISPLAYPORT DEVICE

To connect your DisplayPort video device (such as monitor, projector) to Logi Dock, insert the DisplayPort cable* to DisplayPort on the back panel.

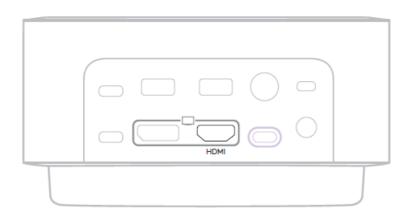
* DisplayPort cable is not included.



CONNECTING A HDMI DEVICE

To connect your HDMI video device (such as monitor, projector) to Logi Dock, insert the HDMI cable* to HDMI port on the back panel.

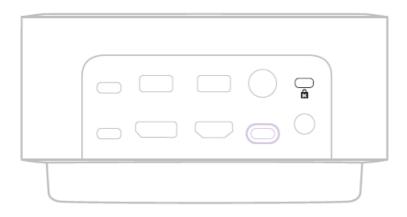
* HDMI cable is not included.



USING A KENSINGTON LOCK

To secure Logi Dock with a Kensington lock:

- 1. Wrap one end of the security cable around a secured object.
- 2. Insert the key into the cable lock.
- 3. Insert the cable lock into the Kensington security slot at the back panel. Turn and remove the key.
 - * Kensington lock and keys are not included.



DIMENSIONS

• Height x Width x Depth: 84.8 mm x 160.0 mm x 131.5 mm

Weight: 0.942 kg

SYSTEM REQUIREMENTS

Works with common calling applications across almost all platforms and operating systems.

Works with Windows, macOS, or Chrome based computer via USB-C with Alt Mode and iOS or Android based mobile devices via Bluetooth

TECHNICAL SPECIFICATIONS

- Microphone type: Six beamforming mics with advanced algorithms
- Frequency response (Speaker): 60 Hz 20 kHz
- Frequency response (Microphone): 65 Hz 8 kHz
- Wireless range: Up to 30 m / 100 ft (open field line of sight)
- Power to system: Up to 100 watt charging
- Cable length (USB-C to C cable): 3.3 ft (1 m)
- Cable length (AC power cord): 5.6 ft (1.7 m)
- Cable length (Powers supply): 5.2 ft (1.6 m)

www.logitech.com/support/logidock

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ADD MUSIC TO YOUR WORKDAY

If music is your ideal work companion, indulge your preferences with small but mighty speakers that deliver immersive, stereophonic audio, a powerful bass line you can hear, and volume you can crank way up. Enjoy your

favorite tunes distortion-free, carefully balanced, and crystal clear.



CONNECT EVERYTHING

Take control of your desk with one simple solution that connects your devices, powers your laptop up to 100W, and reduces the number of chargers, cables, and adapters. Attach up to five USB peripherals via USB-A and USB-C, and up to two monitors via HDMI and DisplayPort. Pair to your smartphone or tablet via *Bluetooth*[®] to stream audio.



SPECS & DETAILS

DIMENSIONS

Logi Dock

Height: 3.34 in (84.8 mm)Width: 6.30 in (160 mm)

• Depth: 5.18 in (131.5 mm)

• Cable length: 4.9 ft (1 m)

• Weight: (33.22 oz) 0.942 kg

TECHNICAL SPECIFICATIONS

Speaker

• Frequency Response: 60Hz-20KHz

• Driver size: 2.17 in (55 mm)

• Support automatic audio switching 6 Works with Zone Wireless (Plus) or Zone True Wireless

Microphones

· Beamforming mic array with six mics

• Frequency Response: 65Hz-8KHz

Docking Station

• Docking interface: USB-C with DisplayPort or Alt Mode

Power to system: Up to 100 Watt charging

Monitor ports

- 1 x HDMI v. 2.0 (Support up to 4K, i.e. 3840 x 2160 @60Hz HDR) ⁷See support page for compatibility updates
- 1 x DisplayPort 1.4 (Support up to 4K, i.e. 3840 x 2160 @60Hz HDR)
 ⁸See support page for compatibility updates.

Peripheral ports

- 2 x USB-A
 - 1 x USB 3.1 Gen 1 (5Gbps) with 4.5W charging ⁹See support page for compatibility updates.
 - 1 x USB 3.1 Gen 1 (5Gbps) with 7.5W fast charging
- 3 x USB-C
 - 2 x USB 3.1 Gen 1 (5 Gbps) with 4.5W charging ¹⁰See support page for compatibility updates.
 - 1 x USB 3.1 Gen 1 (5 Gbps) with 7.5W fast charging
- 1 x USB-C Upstream

Others

- 1 x Bluetooth Sync button
- 1 x AC power (230W, 19.5V)
- Security slot type: Kensington security slot

QUESTIONS

Does Logi Dock support dual Mac monitors with screen extension?

Logi Dock supports one display screen extension, or dual display for mirroring. Dual monitors for screen extension can only be supported with the following set-up.

For Mac with Intel Core Processor:

- Monitor 1 connected to Logi Dock through HDMI or DisplayPort
- Monitor 2 connected directly to Mac through USB C port

For Mac with M1 Processor:

- Monitor 1 connected to Logi Dock through HDMI or DisplayPort
- Monitor 2 connected to Logi Dock through Logi accessory DisplayPort to USB

For Mac Mini M1:

- Monitor 1 connected to Logi Dock through HDMI or DisplayPort
- Monitor 2 connected to Logi Dock through Logi accessory DisplayPort to HDMI USB

If you connect two Mac monitors to DisplayPort and HDMI on Logi Dock, they will not be able to extend your monitors.

What is the maximum resolution that Logi Dock supports for monitors?

1 display: 4K (3840 x 2160) @60Hz2 displays: 2 x 4K (3840 x 2160) @60Hz

For Ultrawide screen (21:9):

- 1 display: 5K WHUD (5120 x 2160) @30Hz

- 2 displays: 2 x 5K (5120 x 2160) @30Hz

Does Logi Dock support Type-C monitors?

Logi Dock supports monitors connected through HDMI or DisplayPort only. If you have a USB type C monitor, it is recommended that you use an adapter USB-C to HDMI or USB-C to DisplayPort.

FREQUENTLY ASKED QUESTIONS

Logi Dock Availability and Compatibility Information

In this article, you will find current video conferencing platform compatibility and availability information for Logi Dock, an all-in-one <u>docking station</u> with meeting controls and built-in speakerphone.

Product Availability

Easy-Audio Switch Feature

Logi Dock Meeting Controls

Logi Dock Certification

Manage Teams calls and meetings

Does Logi Dock support Thunderbolt connection?

Logi Dock does not support Thunderbolt over its USB ports. By connecting Logi Dock to a Thunderbolt port on a PC or Mac via the supplied USB-C cable*, users are able to use the USB Alt Mode features.

* Please plug the supplied cable into the USB-C upstream port (with a purple ring).



What is USB Alt Mode?

USB Alt Mode is a functional extension of USB-C which enables the USB connection to carry non-USB signals. Alt Mode(s) are optional capabilities that are unique to the USB-C connector or port that allow technologies, like DisplayPort and Thunderbolt 3, to be transmitted. This is supported by the Logi Dock's supplied cable for connection to a PCs 'USB C Thunderbolt port*.

* Please plug the supplied cable into the USB-C upstream port (with a purple ring).



Logi Dock and Monitors

Resolution and FPS we support for monitors (in one and two monitor situations)

Dual monitor Mac support for extending your screen

Can the displayport be daisy chained?

Monitor is set at 4K but does not look 4K during a video call

macOS with HDR mode selected, screen looks pixelated when NOT watching a movie.

Connecting an external monitor to a USB type C port

Logi Dock and Charging

Which USB ports are able to charge devices and at what capacity?

Computer does not charge at full capacity

Warning coming daily to use Dell charger

Which USB ports are able to charge devices?

All the ports are charging at 5W with the below exception

When no hosts are connected AND you are charging an iPhone the 5W will NOT charge your iPhone.

The 5W USB-C port (item 1) will not be charging an iPhone 12

The 7.5W ports will be charging at 7.5W no matter if the host is connected or not



Computer does not charge at full capacity

We are aware of some models of laptop that only allow 60-65W of power should an external Docking be used. You might see a warning on your laptop in that situation

Warning coming daily to use Dell charger

"To speed up charging, use the charger that came with your device" warning is coming up with my laptop. Logi Dock charges your computer up to 100W. If your laptop power supply has the capacity of providing more than 100W, this warning may appear.

For further support, or if your question is not answered here, please use the "Contact Us" button on the left-hand menu to connect with a ProSupport agent.

Logi Dock Buttons

Video On/Off support

One Click Join

Logi Dock Mute Button is not functioning

LED indicator lights when an audio device is used with Logi Dock

What is the difference between the UC and Microsoft Teams versions of Logi Dock?

Logi Dock UC version functionality with Microsoft Teams

Do Logi Dock Meeting Controls work with Chromebooks?

Logi Dock and Peripherals

What products are supported with direct connection Bluetooth?

At the time of launch, products supported to connect directly to Logi Dock are Zone Wireless and Zone True Wireless.

You cannot have a phone and wireless headsets paired at the same time to Logi Dock. Wireless headsets will need to be connected directly to a mobile phone in this case.

Refer to Logi Dock Compatibility for the latest feature updates

Devices connected to Logi Dock are not recognized by computer

If your USB peripheral is not recognized by Logi Dock, please perform the following steps:

Plug and unplug the peripherals and check Device Settings on your computer to confirm recognition Plug and unplug Logi Dock

If these steps do not resolve the issue, please use the "Contact Us" button on the left-hand menu to connect with a ProSupport agent

Can I pair other vendor headsets to Logi Dock via Bluetooth?

Only Logitech certified headsets can connect to Logi Dock via Bluetooth. At the time of launch, products supported to connect directly to Logi Dock are Zone Wireless and Zone True Wireless.

Refer to Logi Dock Compatibility for the latest compatibility updates

Best location for peripheral dongles on Logi Dock

Peripheral dongles should be placed in a port with as much of a clear line of sight to the device as possible.

Capabilities using a USB-C to USB-A adapter on computers without a USB type C port

A USB-C to USB-A adapter will:

Allow speakerphone functionality

Act as a USB hub

Allow transmission of USB data

A USB-C to USB-A adapter will not:

Provide charging functionality

Provide external display support

Acceptable distance between Logi Dock and connected peripherals

The recommended setup is to be 1 meter (3.3 feet) or less from Logi Dock

Connecting a computer and mobile phone to Logi Dock simultaneously

Music playing through one device, but not the other will cause both audio signals to play through Logi Dock simultaneously

Answering an incoming call during a video call will cause the audio stream to come from the new call

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Download

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