

Logitech Harmony Express



# Logitech Harmony Express User Manual

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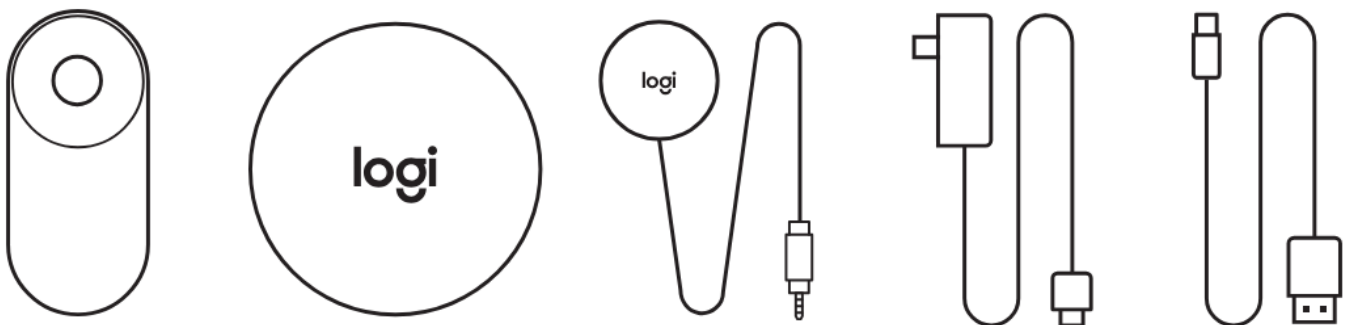
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## What's in the Box



### 1. Harmony Express remote

### 2. Blaster

- Controls devices via IR (infrared),
- Bluetooth, and Wi-Fi

### 3. IR mini-blaster

- Extends coverage of your blaster

### 4. Power adapter

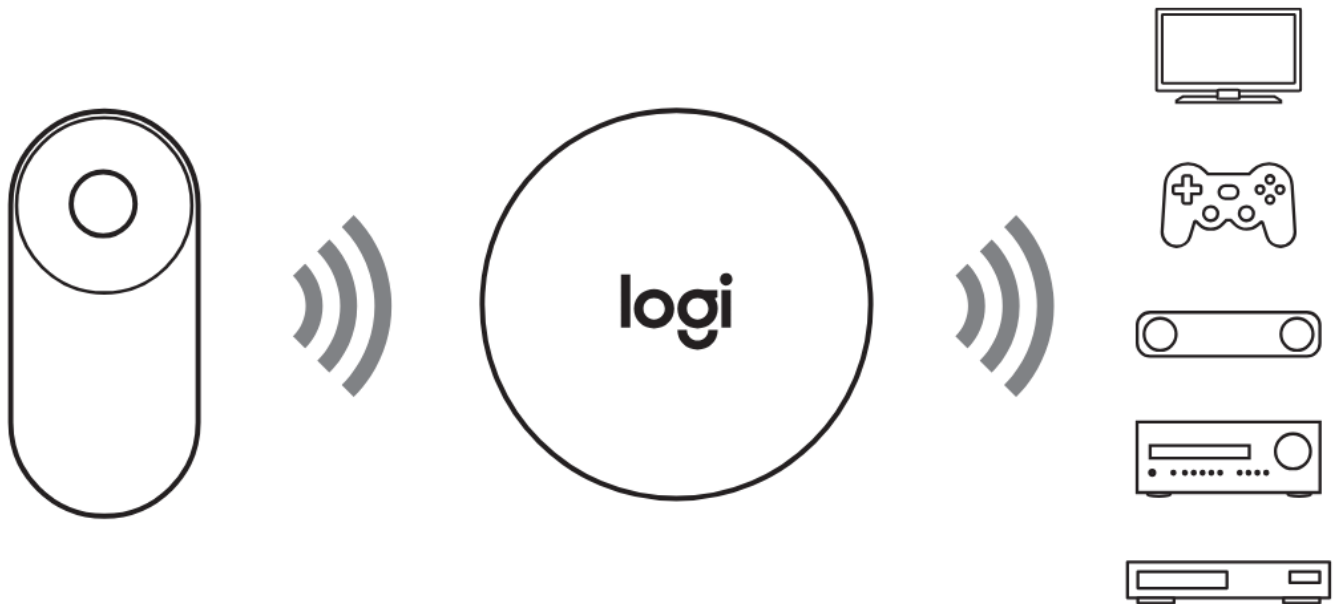
Powers your blaster

### 5. USB cable

Charges your Harmony Express remote

## Congratulations on Purchasing Harmony Express

## Here's How Harmony Express Works



The Harmony Express handheld remote sends commands to your blaster, which transmits them to your entertainment devices in the form of Bluetooth, Wi-Fi, or infrared signals.

**NOTE:** Harmony Express handheld remote does not directly control your entertainment devices. For more information on how Harmony Express works, please visit [myharmony.com/express/howitworks](https://myharmony.com/express/howitworks).

## Let's Get Started



## Install the Harmony Express App

Visit the Apple App Store or Google Play Store and install the Harmony Express app. Launch the app and follow the in-app instructions to begin setup.

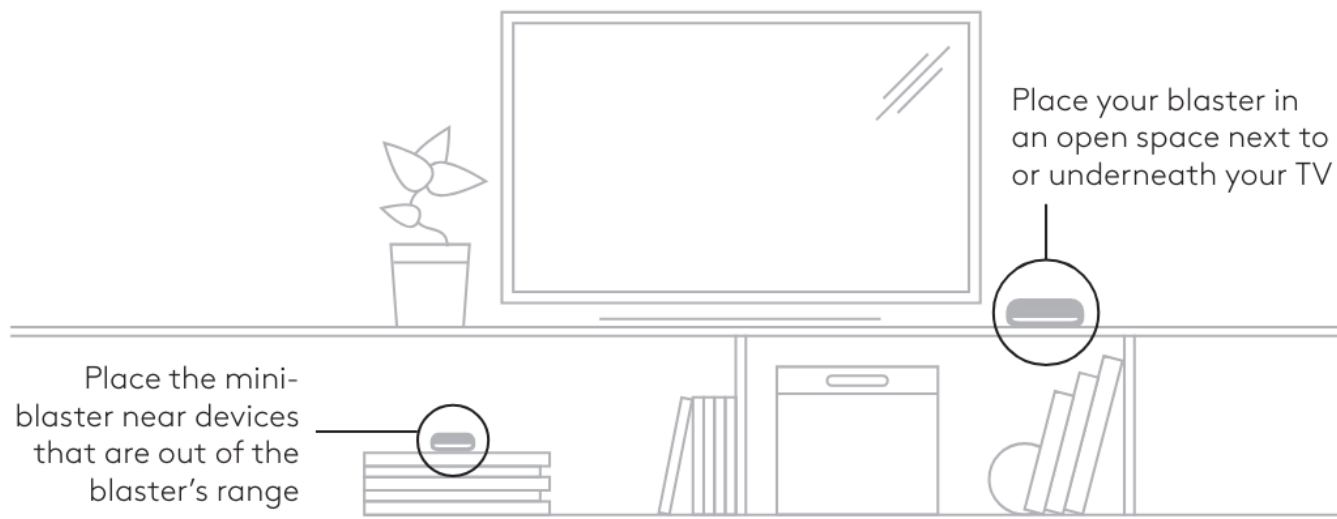
**NOTE:** The HARMONY app does not support Harmony Express. Make sure you have downloaded the correct Harmony Express app.



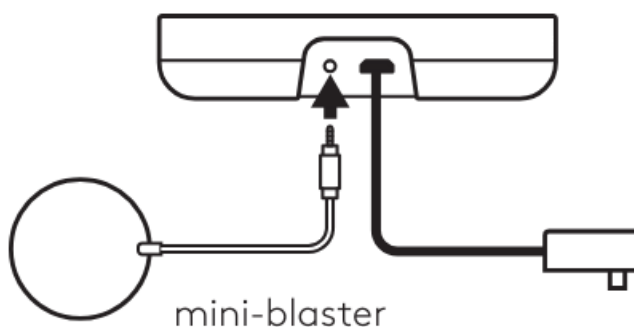
## Supported OS versions

- iOS: 10.0+
- Android: 5.0+

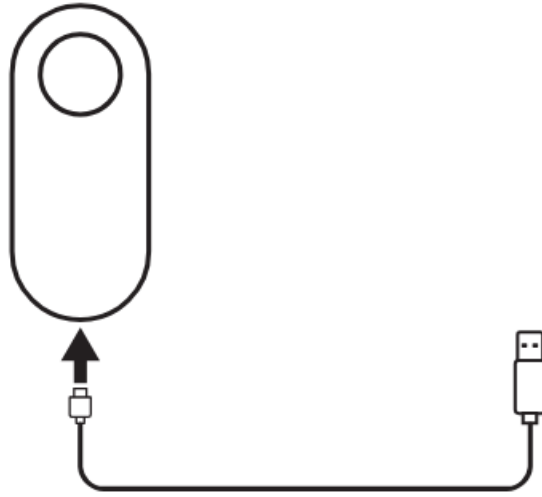
## Position the Harmony Express Blaster and Mini-Blaster



The blaster receives commands from the remote and then sends commands to your entertainment devices in the form of Bluetooth®, Wi-Fi, and IR (infrared) signals. Harmony Express cannot be set up without plugging in the blaster. Plug in your blaster and place it in an open space near your entertainment system, such as next to or underneath your TV to cover the range of the majority of your devices. The blaster takes approximately 30 seconds to power up. When the blaster is ready, its LED will flash white. The mini-blaster can be used to extend the blaster's infrared range, for example into a cabinet with closed doors. It connects to the back of the blaster. Connect your mini-blaster to the jack behind the blaster.



## Charge your remote



The remote can charge from any USB port or AC adapter. Plug it in, and keep charging until setup is complete. The remote's ring will pulse when charging. Always keep your remote in the same room as your blaster to optimize communication.

## Harmony Express In-App Setup Instructions

The mobile app will guide you through the following steps:

### Connect the Blaster to Wi-Fi

- Your smartphone connects to your blaster using Bluetooth® then helps the blaster connect to your Wi-Fi network.

### Create or Link an Account

- If you're a new user and have the Amazon app installed on your phone, use the same account for setup.
- If you don't have the app installed or don't have an Amazon account, you'll be guided to create one.
- If you're an existing Harmony user, log in with your Harmony account.
- For more details, visit [myharmony.com/express/accountcreation](https://myharmony.com/express/accountcreation).

### Select Your Room

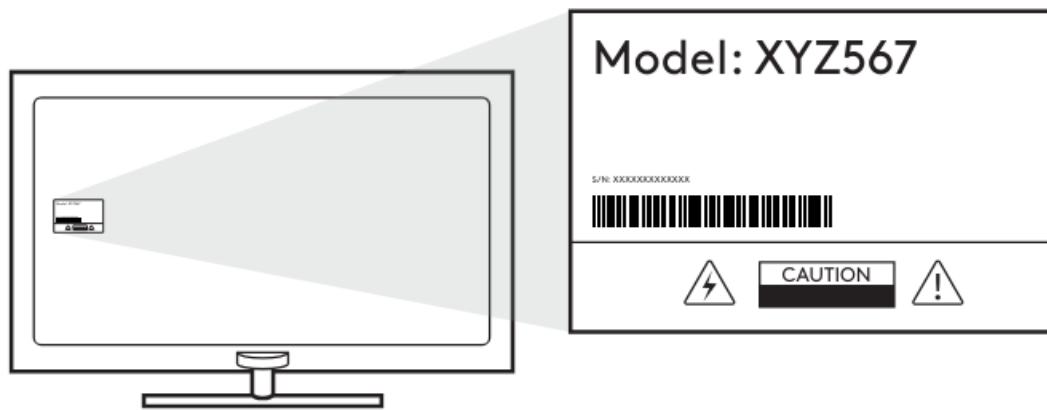
- Harmony Express controls one entertainment system, in a single room.

### Add Your Devices

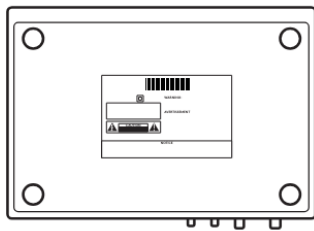
The setup process requires your device's manufacturer and model number. These are usually found on either the front, side, back, or occasionally bottom of your devices. For more information on collecting model numbers, please visit [myharmony.com/express/addingdevices](https://myharmony.com/express/addingdevices).

### Add Your TV

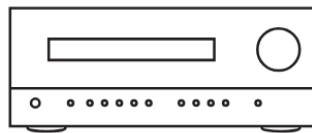
The model number is usually a combination of numbers and letters – be careful not to enter the serial number, which is just a number. For more information on how to find your devices' model numbers, please visit [myharmony.com/express/addingdevices](https://myharmony.com/express/addingdevices).



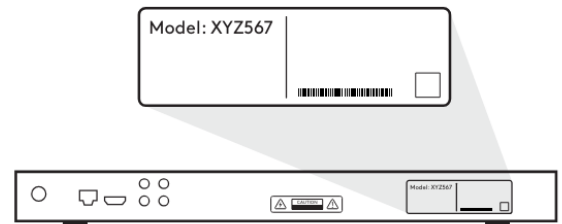
### Add Other Devices Such as



Cable / satellite box  
(bottom view)



AVR  
(model number  
located in front)

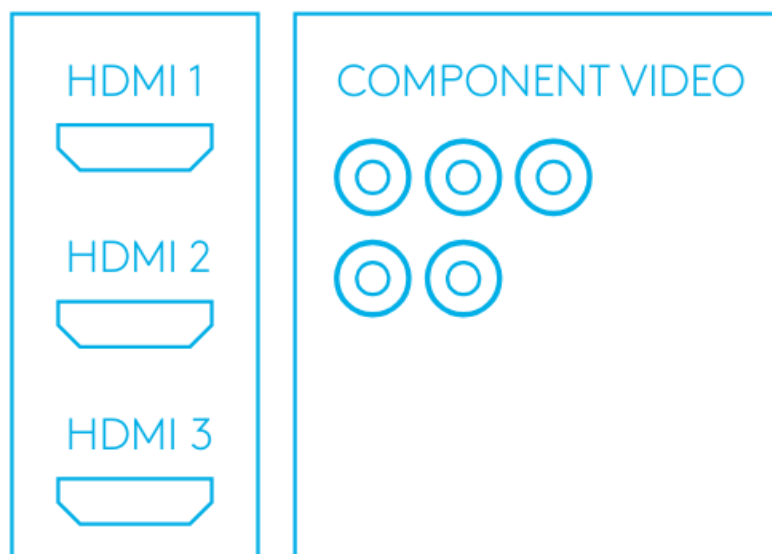


Blu-ray/DVD player  
(rear view)

For more information on how to find your devices' model numbers, please visit [myharmony.com/express/addingdevices](https://myharmony.com/express/addingdevices).

### Device and Input Connections

The setup process will ask how your entertainment devices are connected. This is usually done via HDMI but can vary depending on your setup. If possible, look behind your TV to familiarize yourself with what's connected to what.



### How to Use Harmony Express

It is not necessary to say “Alexa” when using Harmony Express. Press and hold the OK button, wait for the tone and speak to Alexa directly.



## Voice Commands

"Turn on TV"

Harmony Express automatically turns on the necessary devices and sets them to the right inputs. "Turn on the TV" will turn on your TV, cable/satellite box, and any sound device you may have, and set them to the inputs required to watch TV. Turn everything off by saying "Turn off the TV."

"Launch Netflix app"

### **"Launch Netflix app" (or Hulu, HBO, etc)**

Harmony Express can directly launch Netflix and similar apps from the following devices

- Apple TV (4th gen or later)
- Amazon FireTV
- Roku
- Sony Android TVs
- Samsung TVs\*
- LG TVs\*

Model restrictions may apply. For more compatibility information, please visit [myharmony.com/express/voice](https://myharmony.com/express/voice).

**You can tune into TV channels by saying, “Go to...”**



Harmony Express supports most cable and satellite TV providers. For other voice commands, please visit [myharmony.com/express/voice](https://myharmony.com/express/voice). For information on what your buttons do, please visit [myharmony.com/express/buttons](https://myharmony.com/express/buttons).

### **Other Amazon Alexa Functions**

Harmony Express has Amazon Alexa built-in and provides similar benefits as Amazon Echo, Dot, etc, except for playing music and making calls.



You can ask Amazon Alexa via Harmony Express:

- “What’s the weather now?”
- “Tell me a joke”
- “How far is New York from San Francisco?”

### **Controlling Smart Home Devices**

You can set up smart home devices through the Amazon Alexa app and control them through Harmony Express. To control devices that have been set up, just press and hold the OK button and speak. For example:

- “Turn on my lights”
- “Set my temperature to 70 degrees”

For more information on controlling smart home devices with Harmony Express, please visit [myharmony.com/express/smarthomedevices](https://myharmony.com/express/smarthomedevices).

### **Tips and Best Practices**

- Keep the blaster powered at all times.
- The blaster is the centre of your Harmony Express system — always keep it powered on using the AC adapter. Do not power it through USB ports.
- Do not power devices on or off manually, or with your original remotes.
- Harmony Express keeps track of which devices it turns on and off. Using another remote, or powering devices on and off manually can cause it to go out of sync.
- Keep your blaster unobstructed.



- Always put your blaster and mini-blaster back in position if they shift around, to make sure they control your devices properly.
- Keep your remote charged.
- Charge your remote when you hear the low battery warning or see the red ring on the remote.

## Troubleshooting

1. My devices don't turn on or don't correctly switch inputs when I turn on my TV or other devices.
  - Just say "Start Harmony Help" and the remote will help you troubleshoot.
2. I need to modify my device connections or add a new device.
  - Open the Harmony Express app
  - Select 'Edit Setup'
3. The Harmony Express app is showing error messages during the setup process.  
Confirm the following:
  - The blaster is plugged in and powered
  - Your smartphone has Wi-Fi and internet access
4. Try the following:
  - Unplug your blaster, wait 30 seconds, and plug it back in
  - Force close and relaunch the Harmony Express app
5. My remote isn't working
  - Unplug your blaster, wait 30 seconds, and plug it back in. Check your remote's battery level on your Harmony Express app, and charge it if the battery is low.
6. The remote doesn't understand what I'm asking it to do.
  - Check the Harmony Express Reference Card to see which commands the remote understands.
  - To power devices on and off, say "Turn on ..." or "Turn off ..."
  - To launch apps, like Netflix or YouTube, say "Launch Netflix app" or "Launch YouTube app"
  - To go to a specific channel, say "Go to ESPN"
  - For more information on voice commands, please visit [myharmony.com/express/voice](https://myharmony.com/express/voice).

## LED States of Remote and Blaster

State	LED Color
Wi-Fi Connection Lost	Orange, continually blinking
Internet Connection Lost	Orange, continually blinking
Remote-blaster out of range	Orange, continually blinking
Low Battery	Red, blinking
Critical Battery	Red, continually flashing when any button is pressed

## Harmony Express Remote

State	LED Color (During Setup)	LED Color (Post Setup)
Normal	White, solid	Off
Wi-Fi signal loss	White, slow-blinking	Red, fast blinking
Remote-blaster not connected	White, slow blinking	Red, fast blinking
No backend connection	White, slow-blinking	Red, fast blinking
System Error	Orange, solid	Orange, solid
Pairing mode active	White, slow blinking	White, slow blinking
Firmware update	Green, continually blinking	Green, continually blinking
Command Firing	White, flashing when firing	White, flashing when firing

## Harmony Express Blaster

For more details, please visit [myharmony.com/express/remotestates](https://myharmony.com/express/remotestates).

### Contact Us

#### Need Help?

For Harmony support contact information, please visit [myharmony.com/express/contactus](https://myharmony.com/express/contactus).

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