



Logitech 960-001034 Conference Cam Connect QuickStart Guide

[Home](#) » [Support](#) » Logitech 960-001034 Conference Cam Connect QuickStart Guide 

Contents

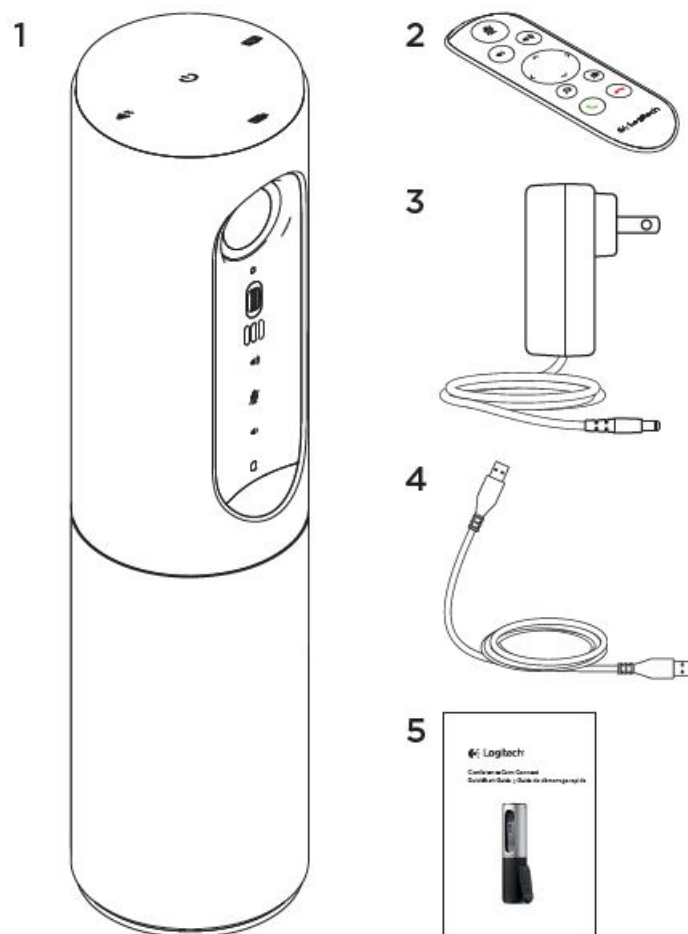
- [1 Logitech 960-001034 Conference Cam Connect](#)
- [2 What's in the box](#)
- [3 OVERVIEW](#)
- [4 FUNCTIONS](#)
- [5 Setup your product](#)
- [6 Video Conferencing Mode](#)
- [7 Bluetooth Mode](#)
- [8 Wireless Screen Mirror Mode \(Screen share content from your mobile device\):](#)
- [9 Use your product](#)
 - [9.1 Video](#)
 - [9.2 Audio](#)
 - [9.3 Battery Light Indicator](#)
- [10 Visit Product Central](#)
- [11 FREQUENTLY ASKED QUESTIONS](#)



Logitech 960-001034 Conference Cam Connect



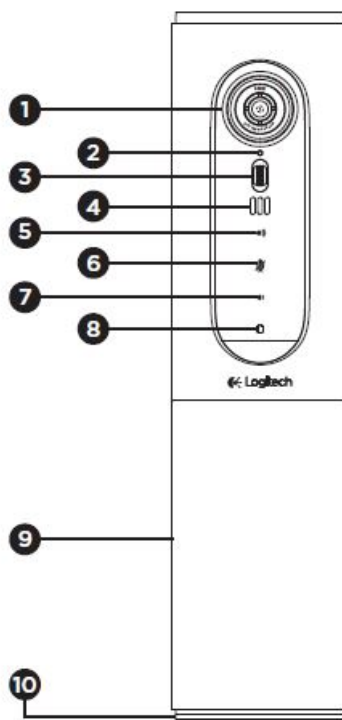
What's in the box



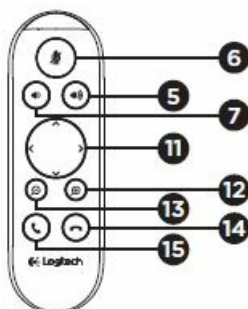
1. Main unit with camera and speakerphone
2. Remote control
3. Power cable and regional plugs
4. USB Cable
5. User documentation

OVERVIEW

Know your product



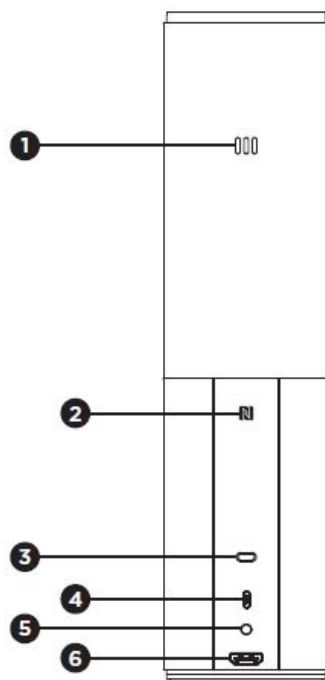
1. Camera, 1080p and 90-degree FOV
2. Camera LED
3. Tilt wheel for tilting camera lens
4. Microphones
5. Volume Up
6. Mute
7. Volume down
8. Battery indicator
9. Speakerphone
10. Speakerphone/Battery LED



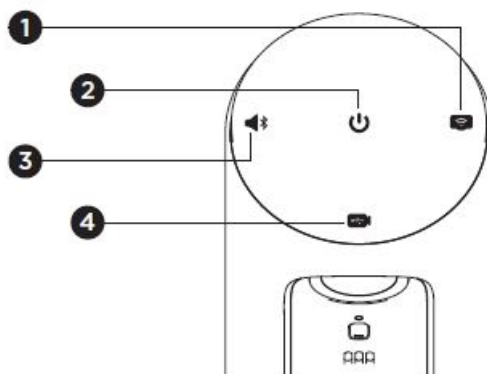
11. Pan and Tilt

12. Zoom In
13. Zoom Out
14. End Call
15. Make/Answer Call

FUNCTIONS



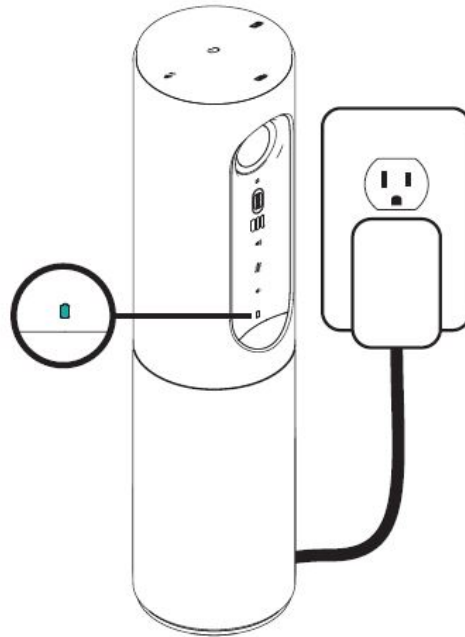
1. Microphone
2. NFC
3. Kensington Lock
4. USB connector
5. Power
6. HDMI connector (wireless screen mirror mode)



1. Wireless screen mirror mode
2. Power On/Off button
3. Bluetooth® mode
4. Video conferencing mode

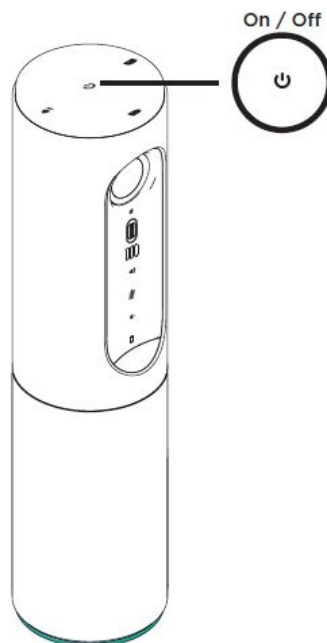
Setup your product

1. **Connect ConferenceCam** Connect to external power. Although ConferenceCam Connect comes with a rechargeable battery, it must first be plugged into external power and charged till the green battery light displays.

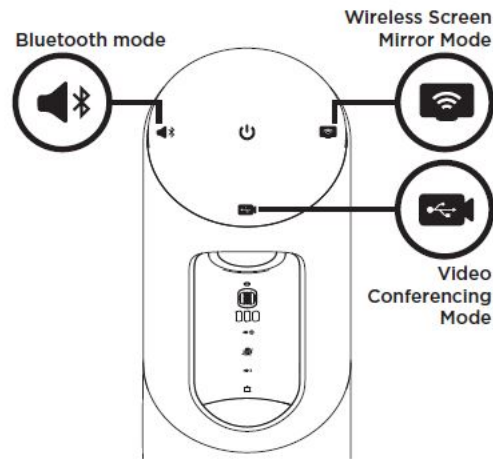


Note: The device can also be charged through USB on your PC or Mac (charging times may vary.)

2. Press and hold the power On/Off button to turn on the device. A sound will play and the device LEDs will light for 2-3 seconds, with the last used mode LED staying lit when on.



3. Select the following modes and follow the instructions to get started.



Video Conferencing Mode

- Connect the USB cable to the device and to your USB port.
- To start a call from your PC or Mac application, select Video Conferencing Mode on ConferenceCam Connect. The camera and speakerphone LEDs will flash to show that connection is taking place, and when completed, the camera LED will light steady for a few seconds and the speakerphone will play a sound. If these activities do not take place, try again and then consult Troubleshooting or call technical support.
- Ensure that ConferenceCam Connect is selected as the default video and audio device in your OS settings and in your conferencing application. Start your video or audio call from your application. The LEDs on the camera and speakerphone will align when streaming.

Bluetooth Mode

To connect ConferenceCam Connect the speakerphone to your mobile device:

- Select Bluetooth mode on the ConferenceCam Connect.
- If your device is NFC enabled, touch the mobile device to the NFC icon on the speakerphone, which should enable Bluetooth acceptance on the mobile device, or hold down the Bluetooth button until the LED on the speakerphone starts blinking blue rapidly.
- On your mobile device, go to settings and turn on Bluetooth to connect. The ConferenceCam Connect will also play a sound to acknowledge the connection.

Wireless Screen Mirror Mode (Screen share content from your mobile device):

1. Connect the HDMI cable from your display to the back of the ConferenceCam Connect device.
2. Select Wireless Screen Mirror Mode on the ConferenceCam Connect.
3. On your mobile device, go to Settings, and then select your mobile device's option for screen mirroring. The listed option name will differ from device to device. For help with your mobile device setting, please consult www.logitech.com/support/connect for a list of tested devices.

Note: Only Bluetooth mode and Wireless Screen Mirror Mode may operate at the same time. Wireless performance may vary.

Use your product

Video

- **Starting the video:** The video is controlled by the application and will start once the camera is selected and the video is started in the application. The camera LED will light when the video is streaming.
- Pan, tilt, and zoom the camera using the controls on the remote control. Press once for incremental or press and hold for continuous pan or tilt. You can also pan and tilt the camera image – first zoom in, and then pan the image or tilt the image. You may also tilt the actual camera with the tilt wheel on the unit. Do not manually try to tilt the camera itself. Doing so may damage the unit.
- **Saving pan, tilt, and zoom settings:** An optional application is available which includes a software interface to control camera settings. These can be saved so your camera settings remain next time you turn on the unit. You may download the software from www.logitech.com/support/connect
- **Far-end control:** You may control the pan, tilt, and zoom of a remote ConferenceCam CC3000e, ConferenceCam Connect, or ConferenceCam BCC950, in supported applications. Please visit the download page listed for more information.

Audio

- **Volume:** Volume Up and Down adjusts the volume.
- **Mute:** Mute audio with the Mute button.
- **Calling:** Run video conferencing software. Answer picks up call. Hang up and ends call. For call waiting, select hang up to reject the second call or answer button to toggle between calls
Note: Answer and Hang up buttons may not work in some applications. Use video conferencing software to answer and end calls. To enable answer and hangup buttons for Skype or Cisco Jabber, please download the plugin available from www.logitech.com/support/connect
- **SpeakerPhone Activity light indications**
 - **Blue:** ConferenceCam is an active call.
 - **Blinking Blue:** Call is being received or Bluetooth is in pairing mode.
Bluetooth to connect ConferenceCam Connect speakerphone to your mobile device for speakerphone broadcast of call:
- If your device is NFC enabled, touch the mobile device to the NFC icon on the speakerphone, which should enable Bluetooth acceptance on the mobile device OR
- Press the Bluetooth button on the speakerphone until the connection is made to the mobile device

Battery Light Indicator

- When the battery is fully charged, the battery light turns green. The green turns off when the power dips below 75%.
- When the battery has 25% power left, a red battery light will alight continuously steady, indicating that the device needs to be plugged into external power very soon.
- When the battery has 10% power left, the red battery light will blink, indicating that the device will no longer operate unless plugged into external power immediately, and a sound will also play once.

- The ConferenceCam Connect battery indicator will blink green when the unit is being charged.
- When the device is completely charged, the LED will turn off until the device is unplugged from external power and running on battery.
- When the remote is docked the speakerphone indicator will represent the same sequence.

Visit Product Central

Discover your product's full potential. Get valuable information and usage tips by browsing easy-to-use FAQs. Find answers to product questions and get help setting up your product. See if there's software available for download that can enhance your product experience.

To enjoy all the benefits of your Logitech product, visit www.logitech.com/support/connect and take advantage of Logitech's wide range of useful support services:

- Product information
- Tutorials
- Troubleshooting
- Diagnostics
- Firmware upgrades
- Support Community
- Software downloads
- In-box documentation
- Warranty information
- Spare parts

Troubleshooting tips

Please visit www.logitech.com/support/connect for troubleshooting tips, information on software tools, and a diagnostic tool to help troubleshoot any issues you may have with your ConferenceCam Connect.

FREQUENTLY ASKED QUESTIONS

What is the Logitech 960-001034 Conference Cam Connect?

The Logitech 960-001034 Conference Cam Connect is a portable video conferencing camera designed for small meeting spaces and on-the-go collaboration.

What are the key features of the Logitech 960-001034 Conference Cam Connect?

The key features of the Logitech 960-001034 Conference Cam Connect include HD video and audio, 360-degree sound, compact design, wireless screen mirroring, and compatibility with various video conferencing platforms.

What is the video quality of the Logitech 960-001034 Conference Cam Connect?

The Logitech 960-001034 Conference Cam Connect supports Full HD 1080p video quality, providing clear

and detailed video during video conferences.

Can the Logitech 960-001034 Conference Cam Connect be used with different video conferencing platforms?

Yes, the Logitech 960-001034 Conference Cam Connect is compatible with popular video conferencing platforms like Zoom, Microsoft Teams, Skype for Business, and Cisco Webex.

Does the Logitech 960-001034 Conference Cam Connect have built-in audio?

Yes, the Logitech 960-001034 Conference Cam Connect features integrated 360-degree sound, allowing participants to hear and be heard clearly during meetings.

Is the Logitech 960-001034 Conference Cam Connect portable?

Yes, the Logitech 960-001034 Conference Cam Connect is designed to be portable. It has a compact size and comes with a carrying case, making it convenient to transport and set up in different locations.

Can the Logitech 960-001034 Conference Cam Connect be connected wirelessly?

Yes, the Logitech 960-001034 Conference Cam Connect supports wireless screen mirroring, allowing you to share content from your compatible device without the need for cables.

What is the field of view of the Logitech 960-001034 Conference Cam Connect?

The Logitech 960-001034 Conference Cam Connect has a wide-angle lens with a 90-degree field of view, capturing a broad view of the meeting room.

Can the Logitech 960-001034 Conference Cam Connect be mounted on a tripod?

Yes, the Logitech 960-001034 Conference Cam Connect has a standard tripod mount, allowing you to attach it to a tripod for added flexibility in positioning.

Does the Logitech 960-001034 Conference Cam Connect support remote control?

Yes, the Logitech 960-001034 Conference Cam Connect comes with a remote control that allows you to adjust camera settings, pan, tilt, zoom, and control volume.

What are the connectivity options for the Logitech 960-001034 Conference Cam Connect?

The Logitech 960-001034 Conference Cam Connect offers multiple connectivity options, including USB, Bluetooth, and NFC.

Does the Logitech 960-001034 Conference Cam Connect have noise-canceling technology?

Yes, the Logitech 960-001034 Conference Cam Connect features noise-canceling technology, reducing background noise and enhancing audio quality during meetings.

Can the Logitech 960-001034 Conference Cam Connect be used in low-light conditions?

Yes, the Logitech 960-001034 Conference Cam Connect has low-light capabilities, allowing it to capture clear video even in dimly lit environments.

Can the Logitech 960-001034 Conference Cam Connect be used with multiple participants in a room?

Yes, the Logitech 960-001034 Conference Cam Connect is suitable for small meeting spaces and can accommodate multiple participants.

Does the Logitech 960-001034 Conference Cam Connect support dual-screen setups?

Yes, the Logitech 960-001034 Conference Cam Connect can be connected to a dual-screen setup, allowing for enhanced collaboration and presentation capabilities.

DOWNLOAD THE PDF LINK: [Logitech 960-001034 Conference Cam Connect QuickStart Guide](#)