

# logitech CollabOS 3 Team Workspace Solutions User Manual

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**CollabOS 3 Team Workspace Solutions** 



# THE NEW TEAM WORKSPACE

In an enterprise landscape with in-office, hybrid, and remote workers, productive team collaboration is challenging. Logitech's team workspace solutions provide an enterprisegrade ecosystem of hardware, software, and services to simplify collaboration for your teams, regardless of location.

Our innovative solutions improve meeting experiences while enabling IT to simplify and speed device deployment and support. Logitech team workspace solutions are designed for all your people, spaces, and needs.

### **COMPLETE HYBRID WORKSPACE SOLUTIONS**

Everything you need to equip your team workspaces for productive collaboration.



### **SOFTWARE**

Logitech software enhances the manageability and updates the experiences of our products, so IT can better deploy team workspaces.

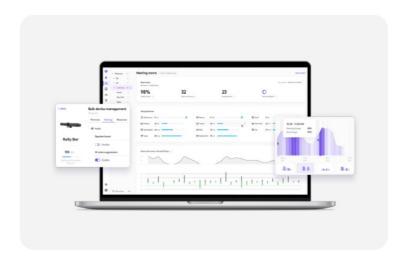
Unlock the full potential of your workforce and workspace with Logitech software solutions. Our software simplifies device management and empowers employees to stay productive from anywhere with advanced device control, innovative device intelligence, and real-time insights. Logitech software helps you get more out of your video collaboration devices, save time for IT, and make meetings easier for employees.

OS	CollabOS  The unifying operating system running on select Logitech video collaboration devices, enabling device features and partner platform integrations.
	Sync The remote workspace management software supporting video conferencing device management. Sync also provides device and room insights and desk booking management.
0	Tune The end-user software that shows personal device status and enables employees to customi ze select peripherals. Tune is also the interface for end-user desk booking.

# Simplify your workspace management

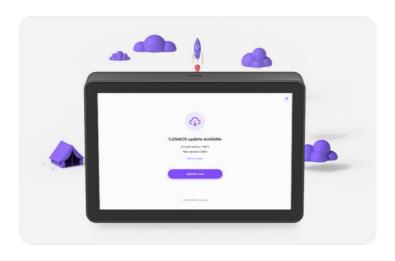
Reduce the time and effort needed to set up and manage devices for conference rooms, homes, and hotdesks.

- Simplified provisioning
- · Controlled update validation and cascading
- · Device monitoring
- Hotdesking



# Get the best out of what you have

Watch your devices get smarter through regular updates that add advanced features, enable compatibility with partners like Zoom, Microsoft Teams, and Google, and unlock integration with other Logitech devices.



### **SERVICES**

With comprehensive service plans and extended warranties, our solutions will do the job right, or we will make it right.

Ensure your video collaboration solutions are always ready and operational when your teams need them. Logitech services help to increase uptime and reduce the burden on IT.

### LOGITECH SELECT

Logitech Select is a comprehensive service plan that delivers reliability, continuity, and peace of mind for the enterprise. Rest easy knowing you have access to ultra-responsive 24/7 support, a designated Service Manager¹ for focused technical assistance, onsite spares¹ and accelerated RMAs for up to five years. Logitech Select also includes advanced Logitech Sync features as powerful insights on device and room usage and alerts directly to your inbox via ServiceNow².



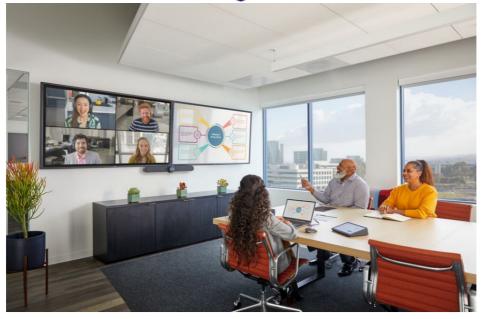
<sup>1</sup>Available with purchase of a service plan for 50+ rooms.

#### **EXTENDED WARRANTY**

With an extended warranty,<sup>3</sup> your Logitech purchases are protected against defects for up to five years from the purchase date. Extended warranties are available for either one year or three years beyond the original Logitech manufacturer's limited two-year warranty.

<sup>3</sup>Terms and conditions apply. Not available in all countries. Contact your reseller.





Refer to Logitech.com for product details including part numbers and specifications.

<sup>&</sup>lt;sup>2</sup>Available for users of Logitech Sync.

#### **CONFERENCE CAMERAS AND VIDEO BARS**

Logitech's conference cameras and video bars help create a more equitable team workspace with high-quality video and audio that makes it feel like your whole team is in the room, even when half of them work from home. Our trusted video collaboration solutions are compatible with popular platforms like Google Meet™, Microsoft Teams®, and Zoom™.



Meeting rooms come in different sizes and serve different needs. Our add-on products are designed to enhance the productivity and equity of your hybrid meetings.



# **RALLY CAMERA**

Rally Camera is a premium standalone USB camera that delivers brilliantly sharp video at resolutions up to 4K, perfect for medium to large meeting spaces. Rally can be used with third-party solutions or as a secondary camera in larger team workspaces and auditoriums.

### **SCRIBE**

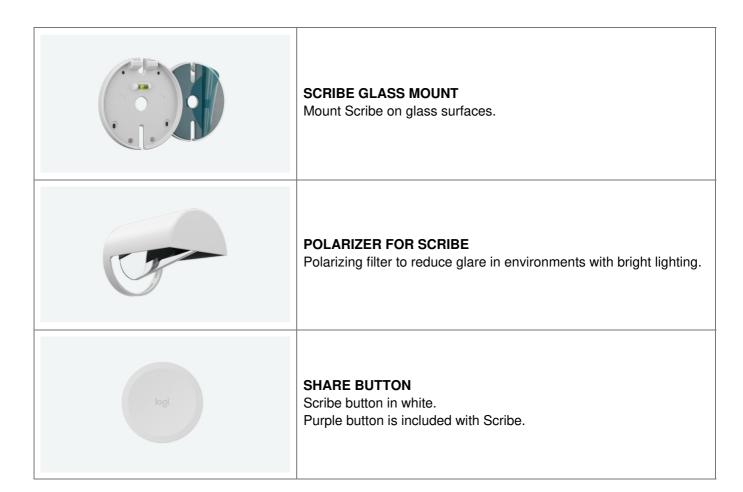
# **Whiteboard Camera**

Effortlessly share whiteboards into video meetings with Logitech Scribe, an Al-powered whiteboard camera. With built-in Al and a custom lens, Scribe broadcasts whiteboard content into video meetings with outstanding clarity. Easily start sharing with the wireless button or the Tap touch controller.



# **SCRIBE ACCESSORIES**

With these accessories, the Scribe whiteboard camera simplifies whiteboard sharing in any space.





### **ROOMMATE**

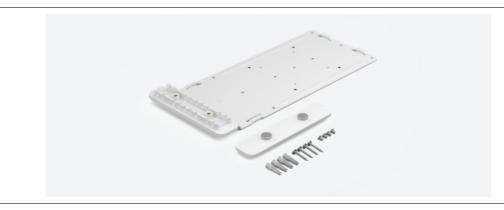
# **Dedicated Meeting Room Compute**

This compute was purpose-built for video collaboration. RoomMate runs CollabOS, which allows you to easily deploy Microsoft Teams Rooms on Android™, Zoom Rooms Appliances, and other leading video conferencing platforms. RoomMate can connect to multiple displays, both in conference rooms and even around the office for digital signage.\*

\* Digital signage capabilities vary by partner.

# **COMPUTE ACCESSORIES**

Choose the right mount for your team workspace compute.



# **COMPUTE MOUNT**

Mounting bracket with cable retention for RoomMate and other video conferencing compute devices.



PC MOUNT

Mount with cable retentic

Chromeboxes.



### **SWYTCH**

# **Plug-and-Display Laptop Link**

Logitech Swytch offers a one cable laptop link to a room's conference camera and display, making it easy for teams to meet, present, and stream over any service.

# **TOUCH CONTROLLERS AND COMPUTE**

Deliver one-touch join, calendar integration, easy content-sharing, and a consistent experience across all rooms.



# **LOGITECH TAP IP**

The Tap IP touch controller uses a single Power over Ethernet connection for one-touch join and easy content-sharing. Clean cabling and multiple mounting options ensure a professional install. Included with room solutions that use IP-connected touch controllers.



# **LOGITECH TAP**

The Tap touch controller delivers one-touch join and easy contentsharing with clean cabling and multiple mounting options for a professional install. Included with room solutions that use USBconnected touch controllers. The Tap touch controller delivers one-touch join and easy contentsharing with clean cabling and multiple mounting options for a professional install. Included with room solutions that use USBconnected touch controllers.



# **TAP SCHEDULER**

This purpose-built scheduling panel for meeting spaces indicates availability and displays meeting details. Claim the space for ad hoc meetings, or schedule sessions. Cable management and included mounts allow for a professional install and fast deployment.

# **TAP ACCESSORIES**

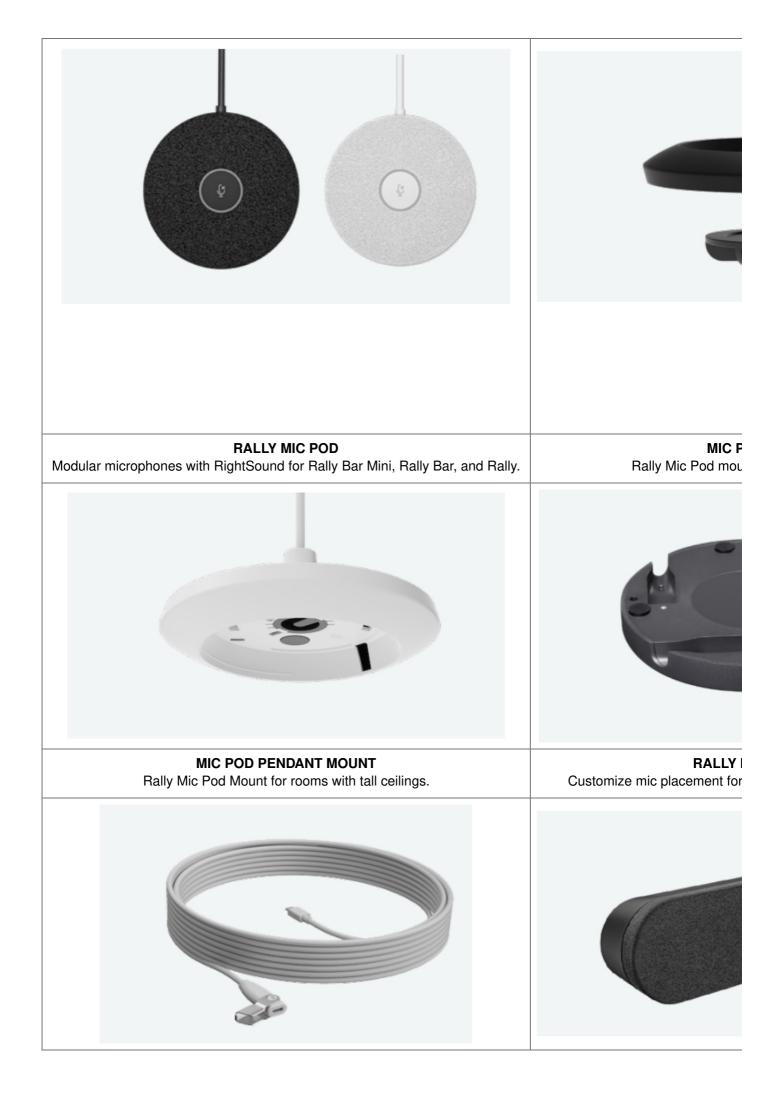
Simplify cable management and mount the Tap touch controller in the most convenient location.



# **ACCESSORIES**

# ACCESSORIES FOR CONFERENCE CAMERAS AND VIDEO BARS

Accessories for Rally Bar, Rally Bar Mini, Rally, and MeetUp that offer modular flexibility, so you can equip any team workspace with the solutions to help make meetings more equitable.





### **STANDARD**

Streamline your device management with simple provisioning, controlled updating, advanced management, and flexible monitoring, all within the Sync application.

# **SYNC PLUS**

Take control of your workspace. With Logitech devices, you'll gain access to powerful analytics that provide deeper insights into your meeting room, allowing you to make informed decisions based on real-time data.

# **SELECT**

Ensure that your video collaboration solutions will always be ready and operational when your teams need them. Our comprehensive service for enterprises offers ultra-responsive 24/7 support, product replacement, accelerated RMA, and onsite spares (for 50+ rooms) to ensure uptime and business-class performance.

	Standard	Sync Plus	Select		
Software					
Device Monitoring	$\bigcirc$	$\bigcirc$	$\bigcirc$		
Device Configuration and Settin gs	$\bigcirc$	$\bigcirc$	$\oslash$		
Device Updates	$\odot$	$\odot$	$\odot$		
Room & Device Inventory	$\odot$	$\odot$	$\odot$		
Group Settings, Updating, and Rebooting	$\odot$	$\odot$	$\odot$		
Personal Device Inventory	$\odot$	$\odot$	$\odot$		
Personal Device Firmware Upd ates*	$\bigcirc$	$\bigcirc$	$\oslash$		
Computer Inventory	$\bigcirc$	$\odot$	$\odot$		
Email Alerts		$\bigcirc$	$\bigcirc$		
ServiceNow Integration		$\bigcirc$	$\odot$		
Insights & Analytics		$\bigcirc$	$\odot$		
Service					
Help Desk	Business hours phone and email support		24/7 phone and email s upport within 1 hour		
One-Click Help Requests via Sy			$\odot$		
Product Replacement	2-year standard warrant y. Standard ground ship ping.		Up to 5 years. One busi ness day expedited deli very.		
Instant RMA OnSite Spares			$\odot$		
Designated Service Manager			$\odot$		

<sup>\*</sup>Firmware updates not available on all personal devices

#### WHAT SETS US APART

For more than four decades, Logitech products have directly improved how people work. As a technology company that users are familiar and comfortable with, we continue to harness innovation so everyone can better communicate, collaborate, and create. Our goal is to remove barriers that impede human flourishing by designing products so intuitive the underlying technology disappears.



### **GLOBAL REACH**

Our brands include Logitech, Logi G, ASTRO Gaming, Streamlabs, Ultimate Ears, Jaybird, and Blue Microphones. With offerings available in over 100 countries, our products are marketed through a network of distributors, retailers, merchandisers, value-added resellers, and system integrators. This enables us to fulfill orders quickly and efficiently and optimize our supply chain to ensure products are available when and where they are needed most. We also provide localized support, including multilingual services, to customers around the world.

### **INTUITIVE DESIGNS**

Logitech products are designed to be intuitive for all users, regardless of ability or familiarity with the technology. We prioritize accessibility and strive to create products that can be used from the desktop to the meeting space and beyond. Our solutions easily integrate into existing technology stacks, are simple to deploy and manage, and are configurable to meet the needs of changing work styles and platforms.

# **SUSTAINABILITY**

We understand that with a global footprint comes a commensurate commitment to sustainability, demonstrated in product lifecycles that include transitioning to circular materials, reducing waste, and extending the life of products, components, and materials. We are among the first electronics companies to place detailed carbon impact labels on our products, with a commitment to do this across our entire portfolio. We design for sustainability, use renewable energy to prioritize carbon reduction, and address any residual emissions with high-quality certified offsets and carbon removals.

### **ELEVATE YOUR TEAM WORKSPACES**

Contact your Logitech Account Rep for more information.

Logitech.com/business/team-workspace

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# **Documents / Resources**



<u>logitech CollabOS 3 Team Workspace Solutions</u> [pdf] User Manual CollabOS 3 Team Workspace Solutions, CollabOS 3, Team Workspace Solutions, Workspace Solutions, Solutions

# References

- Iogitech Australia
- Markspace Solutions | Logitech Business
- User Manual

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