

**logitech®**  
950 Wireless Headset



# logitech 950 Wireless Headset User Guide

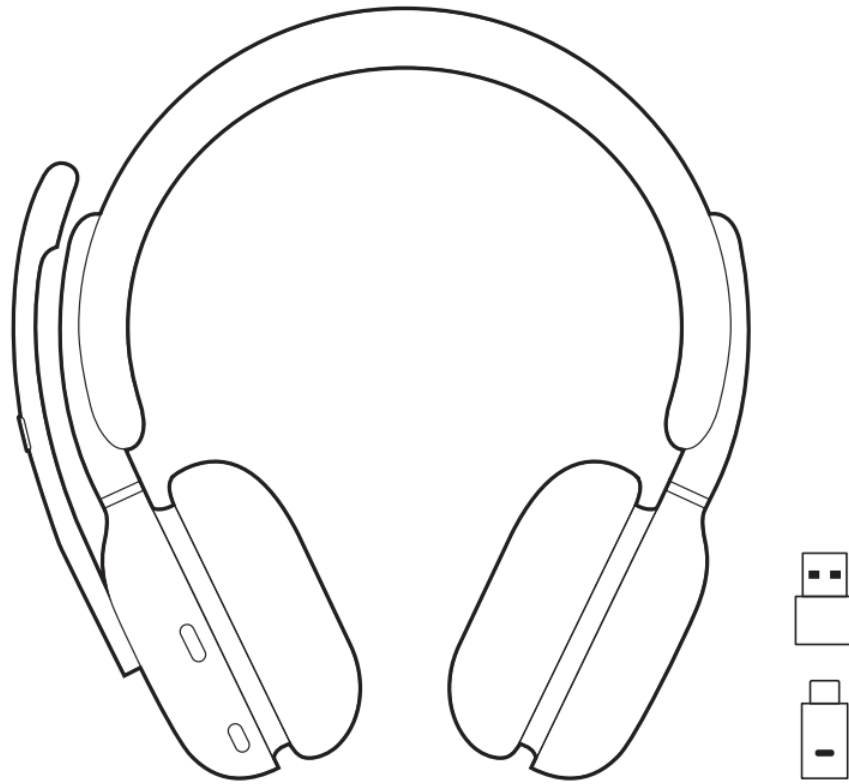
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## logitech 950 Wireless Headset



### Product Specifications

- Adjustable noise-cancelling microphone boom
- Microphone mute function
- Call button for call controls
- Active noise cancellation (ANC) & Transparency mode
- Adjustable headband with padded replaceable earpads
- Touch controls for volume and music playback
- Comes with USB-A adapter and USB-C receiver

### Product Usage Instructions

#### What's in the Box

The package includes:

1. Headset
2. USB-C receiver
3. USB-A adapter
4. USB-C to C charging cable
5. Travel bag
6. User documentation

## **Power On / Off**

To power on the headset:

1. Slide the power switch to the center position.
2. The light indicator will turn white once powered on.

To power off, slide the power switch to the power icon position.

## **Pairing via USB Receiver**

To pair the headset with the USB receiver:

1. Insert the USB-C receiver into the computer's USB-C port or use the USB-A adapter for USB-A ports.
2. Power on the headset and wait for pairing confirmation indicated by solid white lights on both receiver and headset.
3. Select 'Zone 950' in the computer sound settings for audio output.

## **Adjusting Headset and Microphone Boom**

To adjust the headset:

1. Slide the earcups up and down the headband to fit comfortably.
2. Swivel the earcups to align with your ears.

The microphone boom can be rotated 270 degrees for wearing on either side, and audio channels will adjust accordingly.

## **Charging**

The headset automatically powers off when idle to save battery. Charging is done via USB-C cable connected to a computer. The indicator light will show a breathing white light during charging.

## **Headset Controls**

The headset controls include various actions for call handling, ANC settings, media playback, volume adjustment, and voice assistance triggered by different button presses and taps.

## **Frequently Asked Questions (FAQ)**

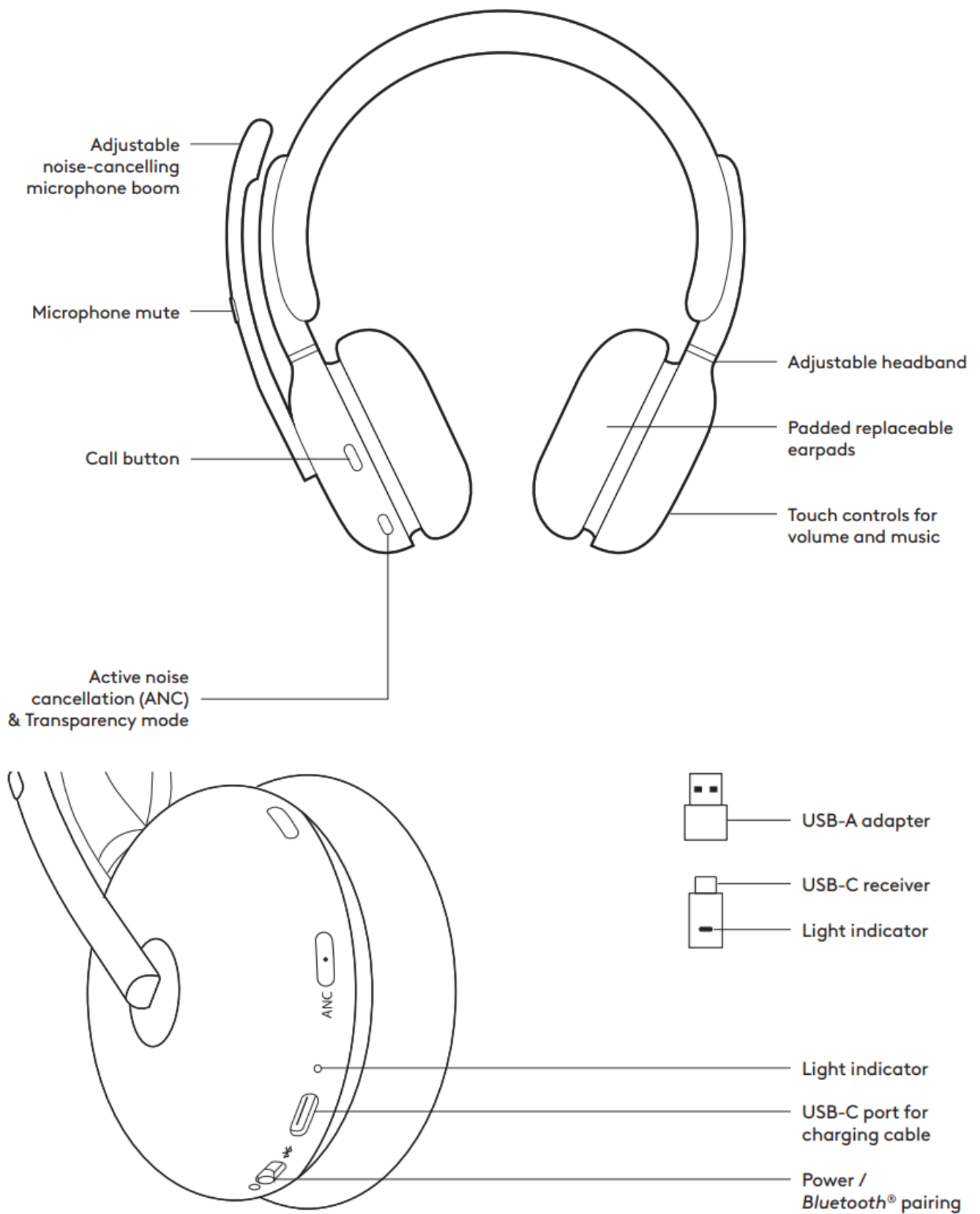
### **• How can I change the sleep timer settings?**

The sleep timer can be adjusted using the Logi Tune app, allowing you to personalize the idle time before the headset powers off.

### **• Can I use the headset while charging?**

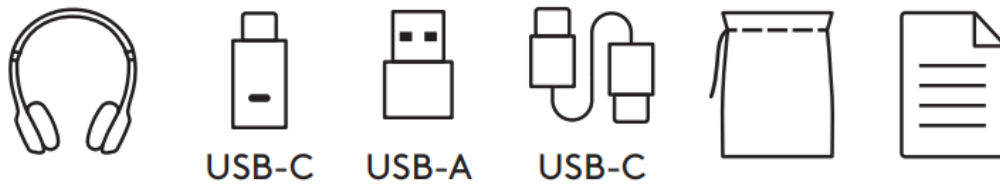
Yes, you can use the headset with the USB-C cable connected for charging while still having it paired via Bluetooth or USB receiver.

## **KNOW YOUR PRODUCT**



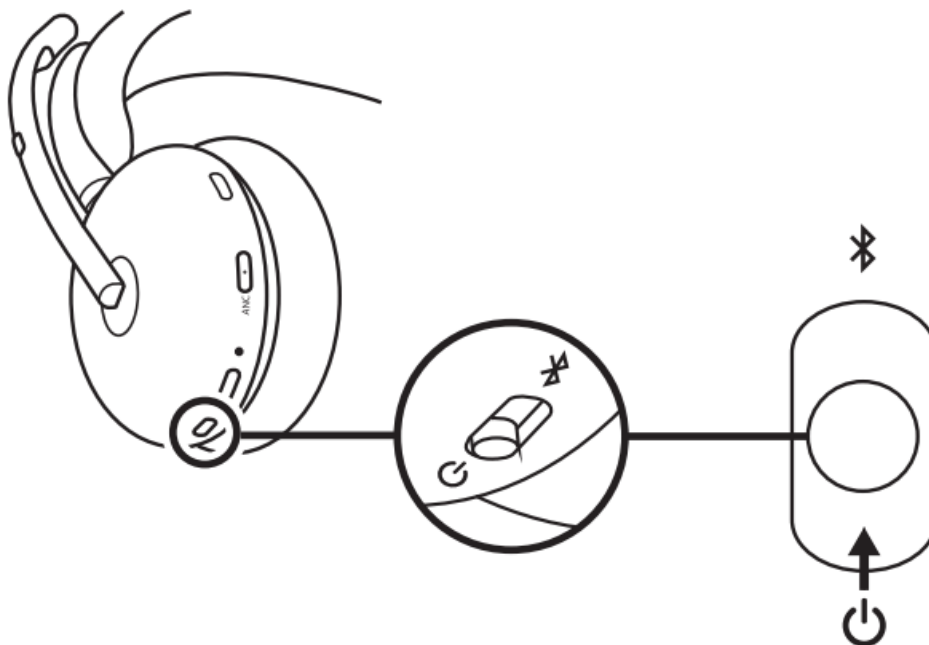
## WHAT'S IN THE BOX

1. Headset
2. USB-C receiver
3. USB-A adapter
4. USB-C to C charging cable
5. Travel bag
5. User documentation



## POWER ON / OFF

1. Slide power switch to the center.
2. Once powered on, light indicator turns white.
3. To power off, slide power switch to the power icon.



## PAIRING VIA USB RECEIVER

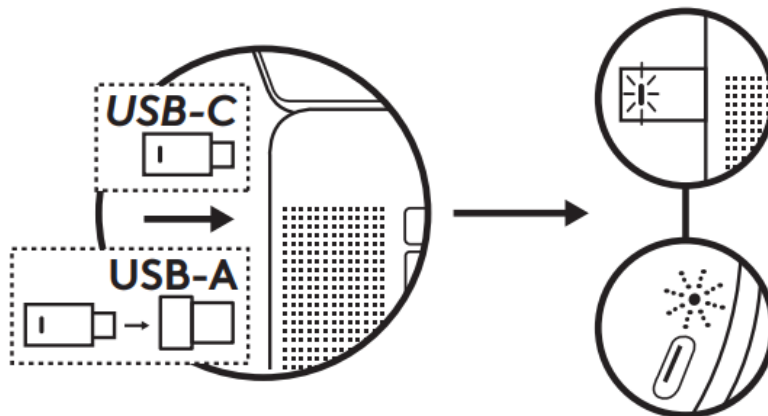
### 1. USB-C

Insert the receiver into the computer USB-C port.

### USB-A

Insert the USB-C receiver into the USB-A adapter. Then insert the adapter into the computer USB-A port.

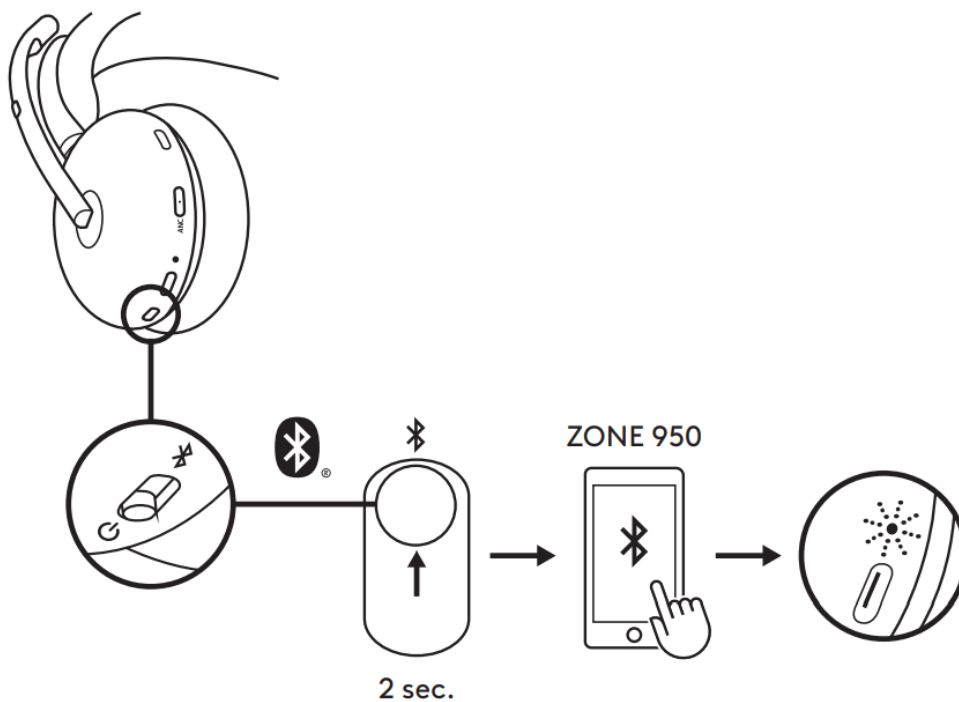
2. Headset is already paired to the receiver it ships with. Just power on the headset. Once successfully paired, the light indicator on the receiver will remain solid white. Light indicator on the headset will turn solid white.
3. Make sure "Zone 950" is selected on the computer sound setting.



## PAIRING VIA BLUETOOTH

1. Slide power switch to the Bluetooth icon and hold for 2 seconds. Light indicator will flash blue rapidly.
2. Open Bluetooth settings on your device.
3. Select "Zone 950" in discoverable devices.
4. Once successfully paired, light indicator will turn solid white.

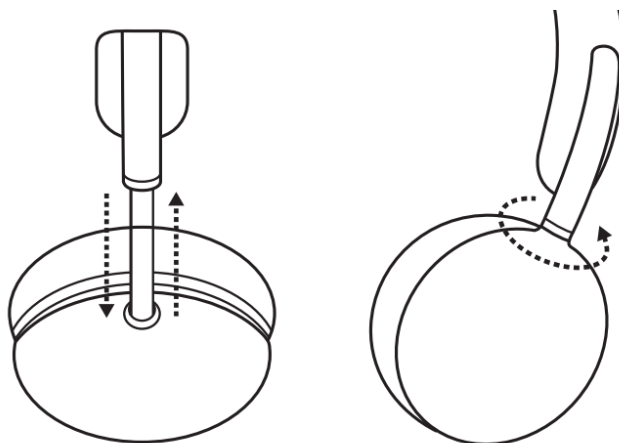
**Tip:** When the headset is paired to the laptop, if needed, go to the sound setting and select "Zone 950 Stereo" for the best music quality and select "Zone 950 Hands-Free" for calls.



## ADJUSTING HEADSET

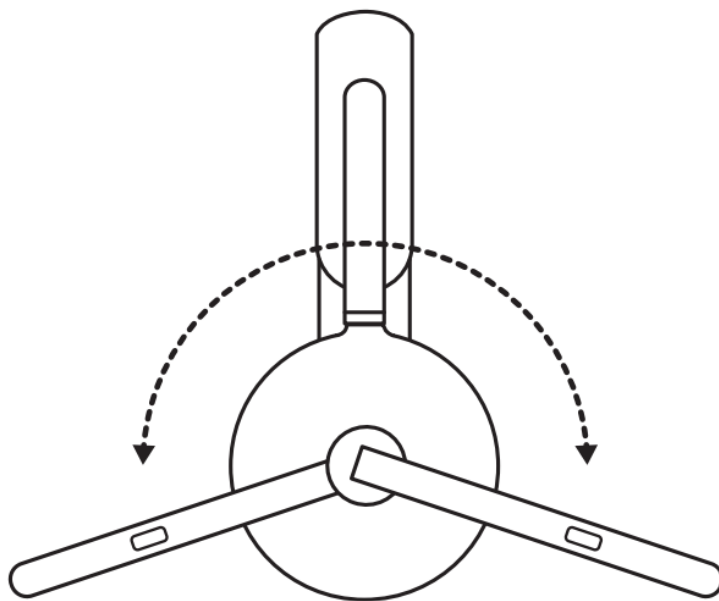
1. Adjust headset by sliding earcups up and down the headband.
2. Swivel earcups to fit on your ear.

3. It may be easier to adjust the headset on your head. Move the earcups up and down the headband until they sit comfortably on your ears.



## ADJUSTING THE MICROPHONE BOOM

Microphone boom rotates 270 degrees. Wear it on either left or right side. Audio channel will switch automatically, depending on the direction you are wearing the microphone.



## CHARGING

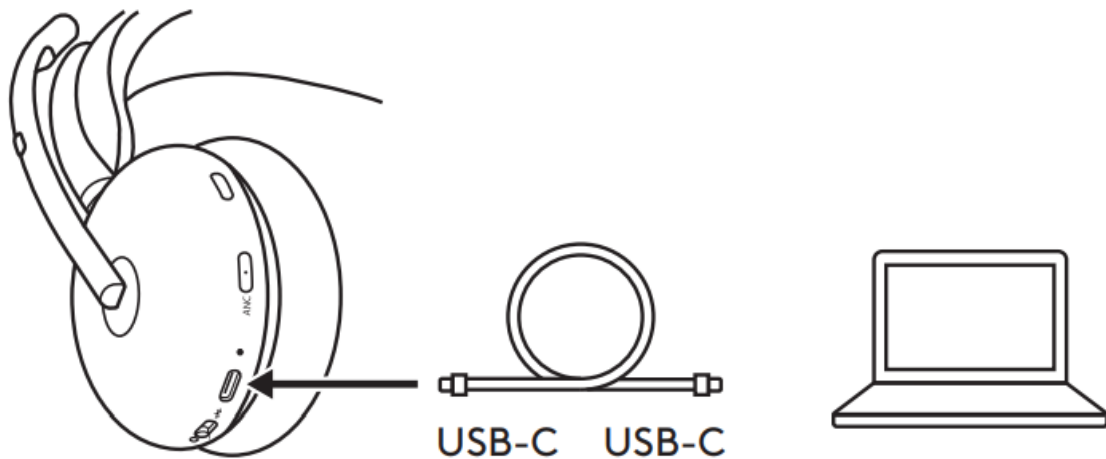
- Headset automatically powers off when left idle.
- Sleep timer can be changed in Logi Tune app.
- Headset indicator light will turn RED when battery is low.

### Charging via USB cable

1. Plug the USB-C cable end into the USB-C port on the bottom of the earcup.
2. Plug the USB-C end into the USB-C charging port on your computer.
3. Indicator light will be a breathing white light for charging. Indicator light will be solid white when fully charged.
  - 2 hours of charging fully charges the battery.

- 5 minutes will give you 1 hour of talk time.

4. Headset can be used with receiver and Bluetooth paired while charging. It can also be used as a corded headset with the USB-C cable connected while the headset is powered off.



## HEADSET CONTROLS

Button	Usage		Action
	Call controls	Answer / End call	Short press
		Reject call	2 seconds press
		Resume call	Short press
	ANC controls	Toggle between ANC and Transparency	Short press
		ANC and Transparency off	2 seconds press
	Media controls	Play / Pause	Double tap
		Track forward	Triple tap
	Volume controls	Volume up	Swipe up
		Volume down	Swipe down
	Headset status	Check connectivity and battery status	Tap and hold for 2 seconds
	Mute	Mute on	Short press
		Mute off	Short press
	Voice assistance	Trigger voice assistant	2 seconds press (when mic boom is down)

### Note:

- Media control functionality depends on the type of application.
- Call activities are always the first priority over media streaming. When two devices are connected, the Bluetooth



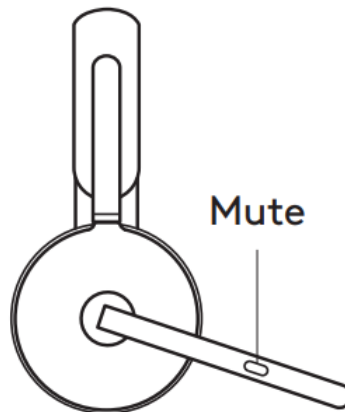
connection will be prioritized over the receiver. When two Bluetooth devices are connected, the last active device will take a priority over the other. And the priority between two Bluetooth devices can be customized on Logi Tune app under Connected devices.

**Tip:** ANC and touch controls can be customized on Logi Tune app.

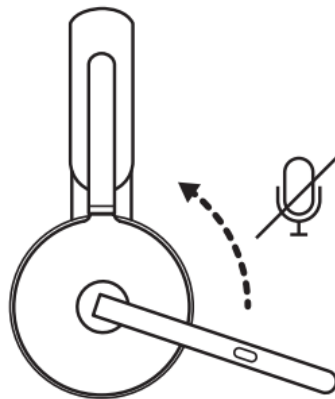
## MUTE

There are 3 ways to mute your microphone.

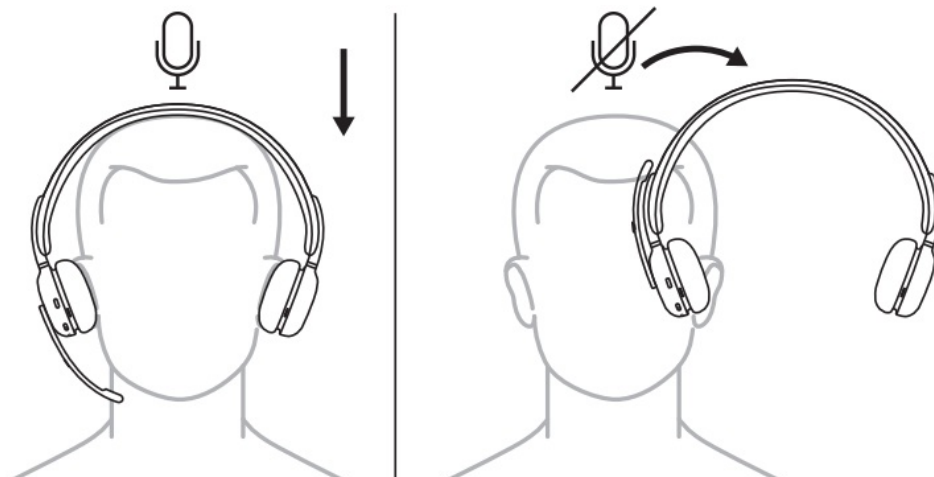
1. Press the button to mute.



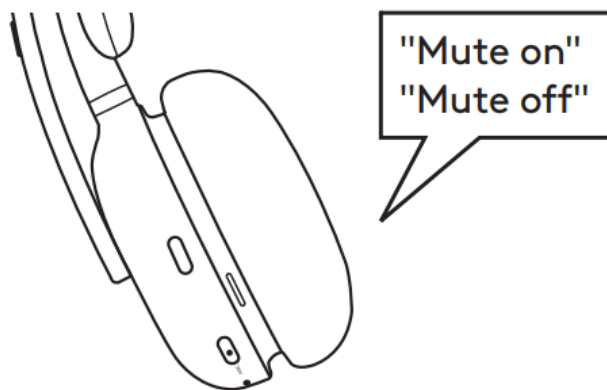
2. Flip up or down the mic boom to mute or unmute.\*



3. Simply take the headset off to mute and put it back to unmute. To use this feature, enable it on Logi Tune app.



Voice prompts indicate when the mic is mute on/off.

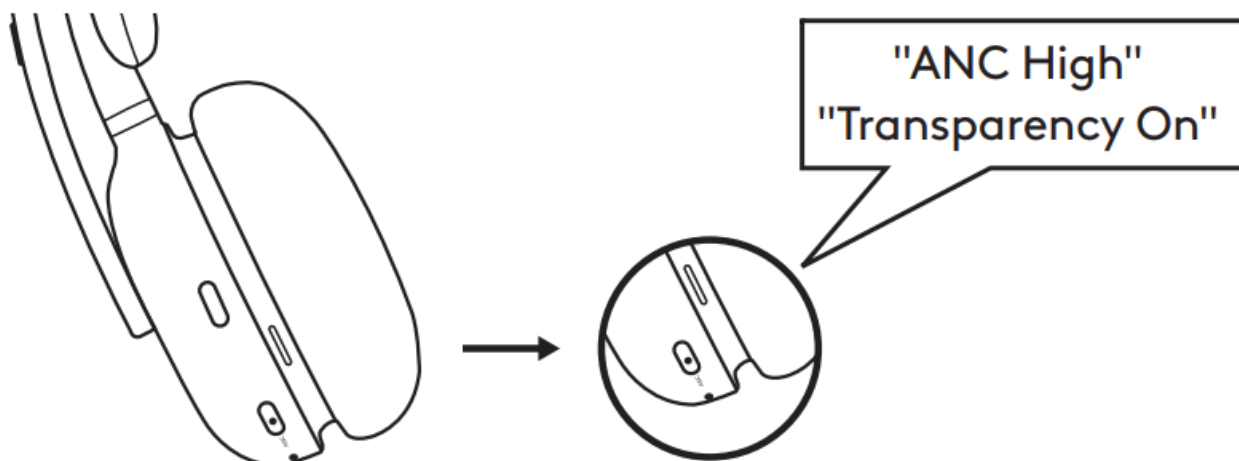


## ACTIVE NOISE CANCELLATION (ANC)

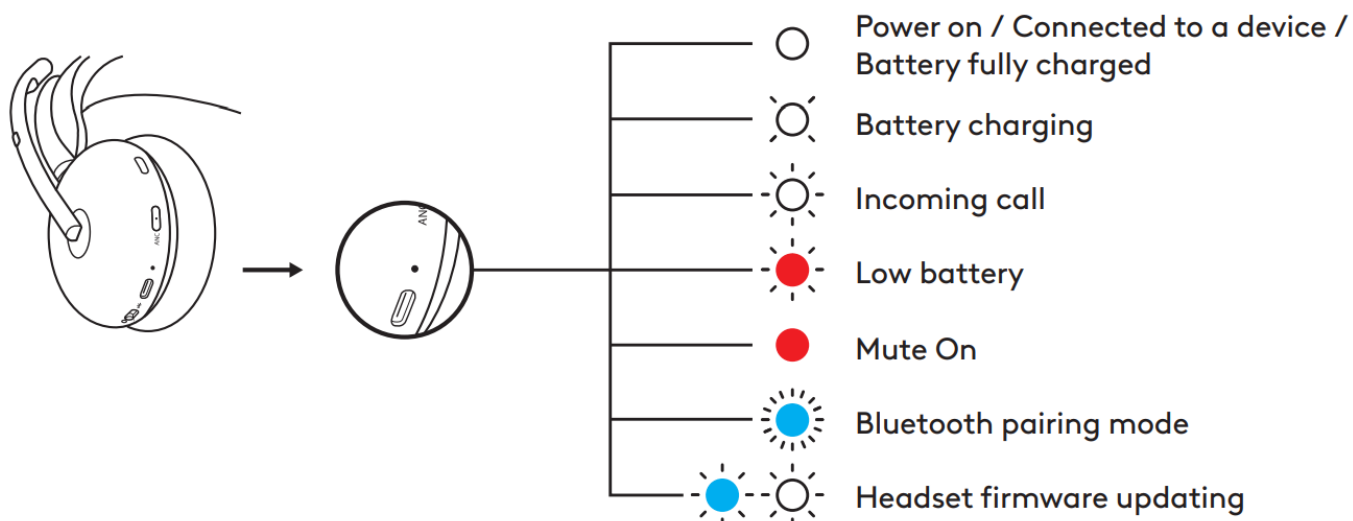
ANC blocks out the noise around you to help you concentrate on the task at hand.

- Press the ANC button on the side of the earcup to toggle between ANC and Transparency mode.
- There will be voice prompts when switching between modes.

**Note:** ANC button can be customized to cycle through up to 4 different modes on Logi Tune app.

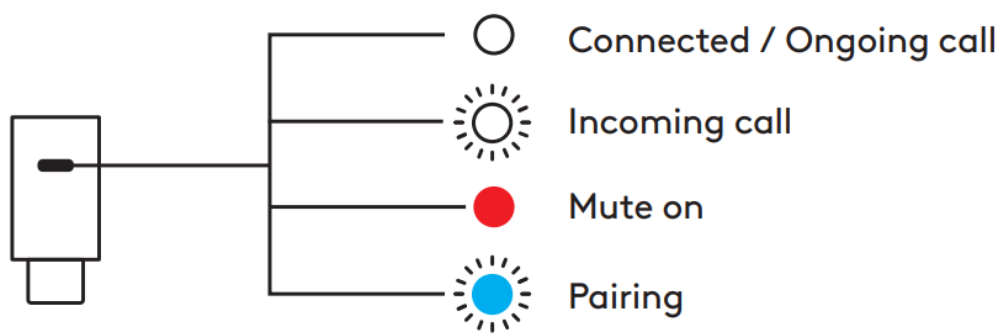


## HEADSET LIGHT INDICATOR



Light		Status
White	Solid	Power on
		Connected to a device
		Battery fully charged
	Pulsing	Battery charging
	Blinking	Incoming call
Red	Blinking	Low battery
	Solid	Mute on
Blue	Flashing	Bluetooth pairing mode
Blue and White	Blinking	Headset firmware updating

### RECEIVER INDICATOR LIGHT

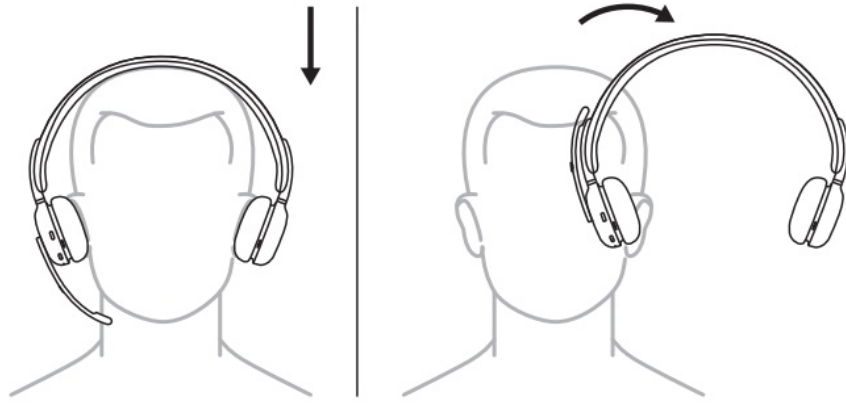


Light		Status
White	Solid	Connected
		Ongoing call
	Repeat flashing on and off	Incoming call
Red	Solid	Mute on
Blue	Flashing	Pairing

### ON-HEAD DETECTION

Sensors on the headset can detect if the headset is worn or not and control the status. It can be disabled or enabled on Logi Tune app.

**Note:** Functionality depends on the type of application.



### **Auto pause/resume**

During media streaming, when the headset is taken off, the media will pause. When the headset is put on, the media will resume.

### **Answer incoming call**

When there is an incoming call, put on the headset to answer the call. To use this feature, enable it on Logi Tune app.

### **Mic mute/unmute**

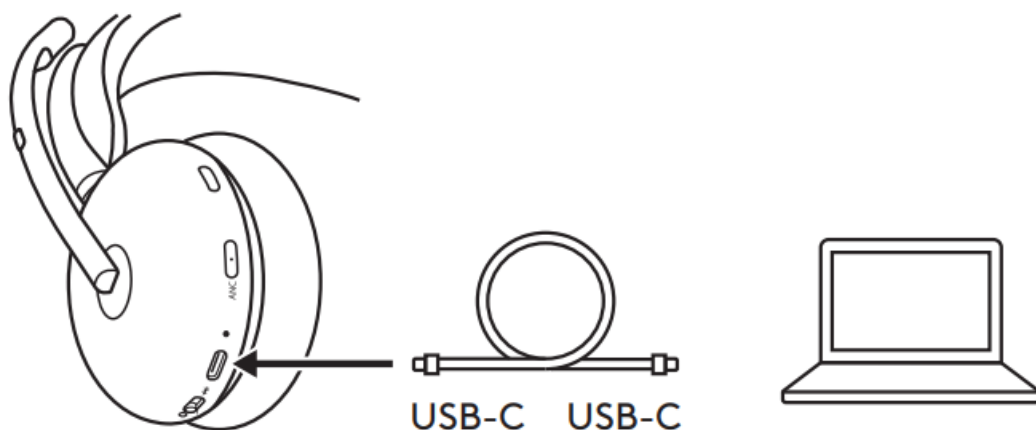
During an ongoing call, when the headset is taken off, the mic will be muted. When the headset is put on, the mic will be unmuted. To use this feature, enable it on Logi Tune app.

## **AUDIO OVER USB (DENSITY-FRIENDLY)**

If your audio is unstable during a call because there are too many wireless devices nearby (high density), the headset can be used as a corded headset.

1. Turn off the headset.
2. Connect the headset to the USB cable provided. And plug the other side of the USB-C cable into the USB-C port on your computer.
3. Make sure “Zone 950” is selected on the audio device setting.

**Note:** Headset would be charged during this mode. Button controls may not be available in this mode.



## **LOGI TUNE**

Logi Tune helps boost your headset performance with periodic software and firmware updates. Learn more and download Logi Tune at [logitech.com/tune](https://logitech.com/tune), the Apple App Store or Google Play store.



# Logi Tune



## ADJUSTING SIDETONE

Sidetone lets you hear your own voice during conversations so you are aware of how loud you are talking. In Logi Tune app, select the sidetone feature, and adjust the dial accordingly.

- A higher number means you hear more external sound.
- A lower number means you hear less external sound.

## AUTO SLEEP TIMER

By default, your headset will automatically power off when not in use for 1 hour. Adjust the sleep timer in Logi Tune app.

## PERSONAL EQ

- Create a personalized sound equalizer that is optimized for your hearing in Logi Tune Mobile app.
- Through a simple listening test, our algorithm detects what you hear and adjusts frequencies to best deliver the sound you've wanted.

**Note:** This applies to music quality instead of call audio quality.

## ADVANCED CALL CLARITY

- Reduces the ambient noise from the far end of a call to hear them more clearly.
- Enable it in Logi Tune app and select low or high mode depending on the noise loudness.

With this feature enabled, you can enjoy up to 12 hrs (ANC on) or up to 14 hrs (ANC off) of talk time.

## HEARING PROTECTION

Zone 950 provides three types of protection to help you hear safely.

### Peak limiting:

Audio volume is always limited at 100dBA to prevent hearing damages.

### Anti-startle protection:

Once enabled it in Logi Tune app, it eliminates sudden audio spikes to avoid acoustic shocks as per Australian G616 guideline. This applies to call activities only.

### Noise exposure over time:

Once enabled it in Logi Tune app, it protects your ears from the noise exposure over an 8-hour period with a limit up to 85dBA as per Australian G616 guideline. This applies to call activities only.

## UPDATE YOUR HEADSET

- It is recommended to update both your headset and receiver.
- To do so, download Logi Tune from [logitech.com/tune](https://logitech.com/tune)

**Note:** Turn off and on the headset after the update is completed to make sure it is successfully done.

## RECONNECT YOUR HEADSET

In case the headset is disconnected to the receiver, you can reconnect your headset via Logi Tune.

1. Plug USB-C receiver or USB-A adapter with the USB-C receiver into the computer USB port.
2. Power on the headset by sliding the power switch to the center.
3. Open Logi Tune Desktop on your computer.
4. Select "Zone Receiver" from the dashboard.
5. Wait while it is looking for the previously connected headset.
6. If no headset is shown as connected to the receiver, click "Pair headset".
7. Enter pairing mode on the headset by sliding the power switch to the Bluetooth icon and holding it for 2 seconds. Light indicator will flash blue rapidly.
8. Once successfully paired, the light indicator on the receiver and on the headset will turn solid white.

## RESET YOUR HEADSET

To reset your headset back to its original state, power headset on, hold the power button to the pairing mode and long press the ANC button for 5 seconds. The headset is successfully reset when the headset light indicator blinks fast in red and white 3 times and turns off.

## DIMENSIONS

- **Headset:**

Height x Width x Depth: 183.9 x 179.1 x 70.0 mm

- **Weight:**

0.23 kg

- **Receiver:**

Height x Width x Depth: 26.6 x 12.4 x 6.5 mm

- **Adapter:**

Height x Width x Depth: 24.5 x 15.4 x 8.7 mm

## SYSTEM REQUIREMENTS


Works with common calling applications across almost all platforms and operating systems. Works with Windows, Mac, or Chrome-based computer via USB-C, USB-A, Bluetooth and iOS or Android Bluetooth enabled devices.

## TECHNICAL SPECIFICATIONS

- **Microcrophone type:** 5 omnidirectional MEMS
- **Frequency response (headset):** 20~20 kHz (music mode), 100~8 kHz (talk mode)

- **Frequency response (microphone):** 100~8 kHz
  - **Battery type:** Built-in battery (lithium ion)
  - **Battery life (talk time):** Up to 15 hrs (ANC on), up to 18 hrs (ANC off)
  - **Battery life (listening time):** Up to 22 hrs (ANC on), up to 40 hrs (ANC off)
  - **Bluetooth version:** 5.2
  - **Wireless range\*:** Up to 50 m/170 ft (open field line of sight)
  - **USB-C to C charging cable:** 1.5 m
  - **Compliant to** EN50332-2
- \* Wireless range may vary based on environmental and computing conditions.

## Documents / Resources

	<p><a href="#">logitech 950 Wireless Headset</a> [pdf] User Guide 950 Wireless Headset, 950, Wireless Headset, Headset</p>
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## References

- [log Logitech Support + Download](#)
- [log Logi Tune Software](#)
- [User Manual](#)

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