LET'S GET STARTED

Guardian Alert 911 Plus

Congratulations!

You're a few steps away from staying connected to emergency services

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Device Features

		Built-in fall detection technology
		Two-way voice communication
		Call emergency services at the push of a button
		Powered by 4G LTE Technology

STATUS LIGHT CHART

🔴 **SOLID RED:** Fully Charged

🔵 **SOLID BLUE:** Placing a Call

☀️ **FLASHING RED:** Charging

☀️ **FLASHING BLUE:** Fall Detection is ON

INCLUDED ACCESSORIES

Charging Base

Lanyard

Belt Clip

Setting Up a New Device

DEVICE ACTIVATION

If your device was purchased anywhere other than LogicMark. com, please call our dedicated customer support team at 1 [800-519-2419](tel:8005192419). They will assist you in activating your device and purchasing any necessary subscriptions.

SETTING UP A DEVICE

STEP 1: Plug the charging base into a power outlet.

STEP 2: Place your device into the charging base with the charging contacts touching inside the base. Guardian Alert 911 Plus will say "Your Device is Powering On". It will then say "Your Device is Ready".

STEP 3: Charge Guardian Alert 911 Plus fully.

STEP 4: Perform a test call by pressing and holding the emergency button until it vibrates. After a short pause you will speak with an emergency services representative.

CONFIRMING BATTERY STATUS

STEP 1: Place your device in the charging base until it announces "Charging".

STEP 2: Remove it from the base and press the battery test button.

STEP 3: Your device will announce "Battery Low" or "Battery Okay".

Tips and Reminders

Charge your Guardian Alert 911 Plus device nightly to ensure it is always charged in an emergency.

It is essential to test your Guardian Alert 911 Plus every month to ensure that it is functioning property.

Your Guardian Alert 911 Plus has fall detection included as a feature. No fall detection device can detect 100% of falls. You should always push the emergency button to call

for help whenever possible.

Customer Support

CONTACT US VIA PHONE, EMAIL OR ONLINE

To change device settings Customer Support must be contacted.

Call: 1 [800-519-2419](tel:8005192419)

Email: info@logicmark.com

Go to: https://www.logicmark.com/customer-support/

WARRANTY INFORMATION

To register your FREE 1-year limited warranty, go to:

https://www.logicmark.com/warranty-manuals/

DISCLAIMERS

Privacy Policy: https://www.logicmark.com/privacy-policy/

Terms and Conditions: https://www.logicmark.com/terms/

LogicMark

Guardian Alert 911 Plus

Connected. Safe. Independent.

Documents / Resources

	[Logic Mark 911 Plus Medical Alert Devices](#) [[pdf](#)] Instruction Manual 911 Plus Medical Alert Devices, 911 Plus, Medical Alert Devices, Alert Devices

References

- [User Manual](#)

📁 Logic Mark   🏷 911 Plus, 911 Plus Medical Alert Devices, Alert Devices, Logic Mark, Medical Alert Devices

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