

# LOFFLER Multi-Function Printer Instructions

## Contents

- [1 LOFFLER Multi-Function Printer](#)
- [2 Product Information](#)
- [3 Product Usage Instructions](#)
- [4 Guide Sections](#)
- [5 Documents / Resources](#)
  - [5.1 References](#)
- [6 Related Posts](#)



## LOFFLER Multi-Function Printer

### Product Information

#### Specifications

- Product Name: G-Suite Scan Fix for Konica Minolta
- Compatibility: Konica Minolta Multi-Function Printers (MFP)
- Effective Date: September 30, 2024

### Product Usage Instructions

#### Section 1: Enabling 2-Step Verification on the G-Suite Admin Console

1. Open [admin.google.com](https://admin.google.com) and sign in using an administrator account.
2. Select Security > Authentication > 2-Step Verification.
3. Select the checkbox labeled "Allow Users to turn on 2-Step Verification."
4. Select the radio button to turn Enforcement OFF, then Save.

#### Section 2: Update Authentication Settings for an Individual Email Address

1. Access [mail.google.com](https://mail.google.com) and sign in to the Gmail account designated for scanning at the machine.
2. Select Profile > Manage Google Account.
3. Select Security.
4. Select 2-Step Verification / Get Started under subsection "How you sign in to Google."
5. Enter the Gmail account password when prompted.

6. Choose a sign-in method for 2-Step Verification.
7. Select “Try It” and Follow the Menu Prompts.
8. After completing step 7, a confirmation screen will display. Select TURN ON to enable 2-Step Verification.
9. Return to the Security page. Select App Passwords under “How you sign in to Google.”
10. Reauthenticate when prompted.
11. Select App. Then, choose Mail as the app type and select Other.
12. Name the scan device (ex: Canon MFP) and select generate.
13. **IMPORTANT:** Make sure to write down the password before continuing to the next section!

### **Section 3: Updating the Password for a Konica Minolta Multi-Function Printer (MFP)**

1. Enter the IP Address of the machine in a web browser. Login as Administrator.
2. Select Network > E-Mail Setting > E-Mail TX (SMTP).
3. Select “Password is Changed.”
4. Enter in the Google-Generated App Password.
5. Select OK to save.

### **Frequently Asked Questions (FAQ)**

- **Q: What should I do if I need additional assistance?**
  - **A:** Reach out to our Imaging Help Desk! Make sure to provide the ID# of the device so the IHD can provide model-specific assistance.

## **TECHNOLOGY TO POWER SUCCESS**

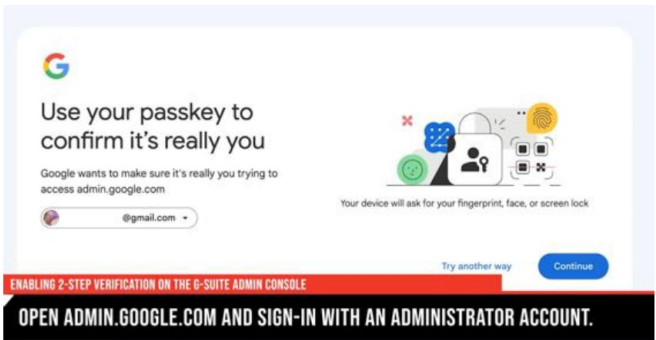
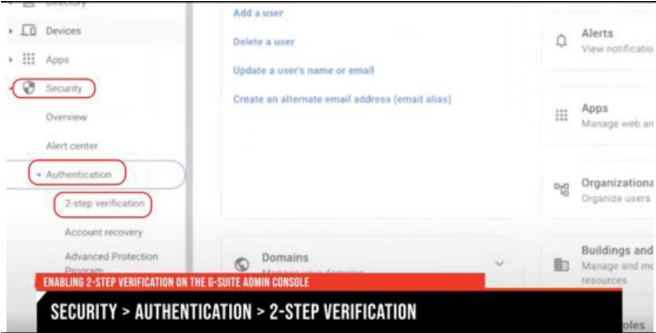
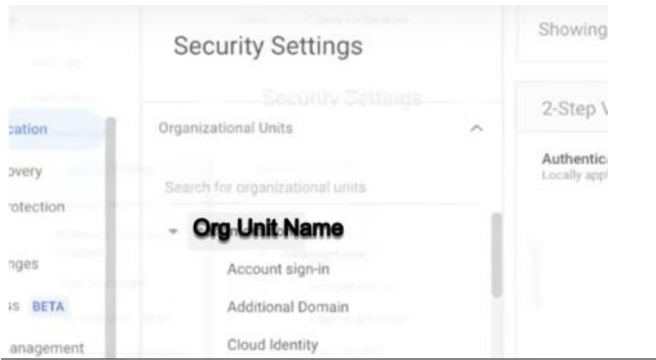
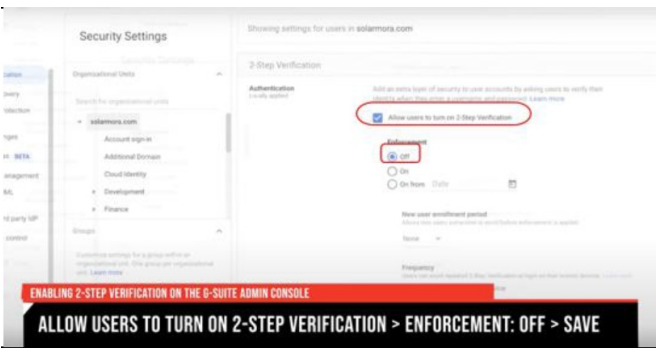
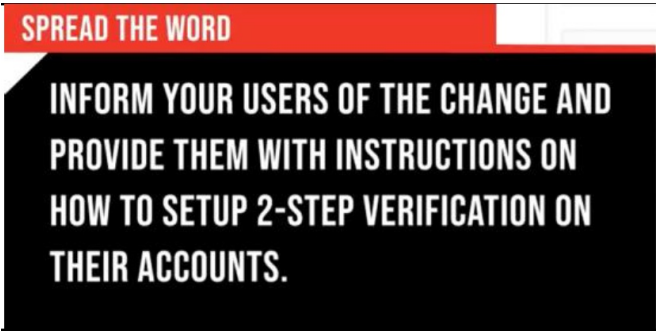
### **G-Suite Scan Fix for Konica Minolta**

Google is disabling Less Secure apps on September 30, 2024.

### **Guide Sections**

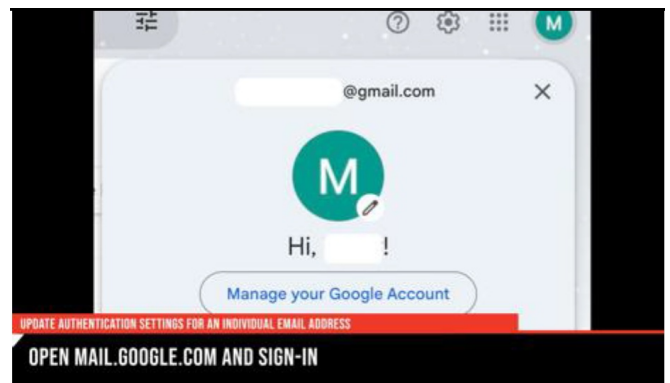
1. Enabling 2-Step Verification on the G-Suite Admin Console
2. Update Authentication Settings for an Individual Email Address
3. Updating the Password for a Konica Minolta Multi-Function Printer (MFP)

### **Section 1: Enabling 2-Step Verification on the G-Suite Admin Console**

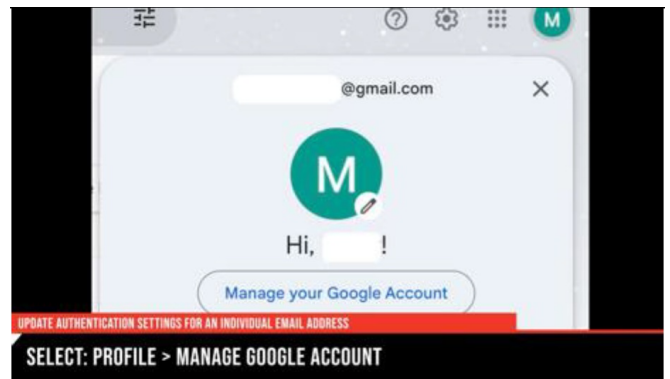
<p>1. Open <a href="https://admin.google.com">admin.google.com</a> and <b>sign-in</b> using an <b>administrator account</b>.</p>	
<p>2. Select <b>Security</b> è <b>Authentication</b> è <b>2-Step Verification</b>.</p>	
<p>3. Select the <b>Configuration Group</b> to edit.</p> <ul style="list-style-type: none"> <li>• <b>Optional:</b> To apply the setting to specific users, select an organizational unit instead. (Commonly used for departments.)</li> </ul>	
<p>4. Select the <b>checkbox</b> labeled <b>Allow Users to turn on 2-Step Verification</b>.</p> <p>5. Select the radio button to turn <b>Enforcement OFF</b>, then <b>Save</b>.</p>	
<p>6. <b>Notify users</b> of the change and supply them with instructions for setting up 2-Step Verification on their accounts.</p> <ul style="list-style-type: none"> <li>• <b>Instructions provided</b> in 2nd Section of this document or at <a href="https://support.google.com">support.google.com</a></li> </ul>	

## Section 2: Update Authentication Settings for an Individual Email Address

1. Access [mail.google.com](mailto:mail.google.com) and **sign-in** to the Gmail account designated for scanning at the machine.



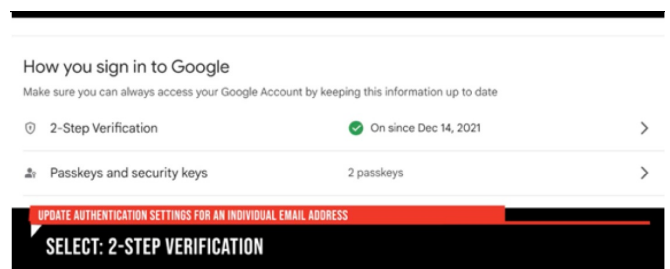
2. Select **Profile** è **Manage Google Account**.



3. Select **Security**.

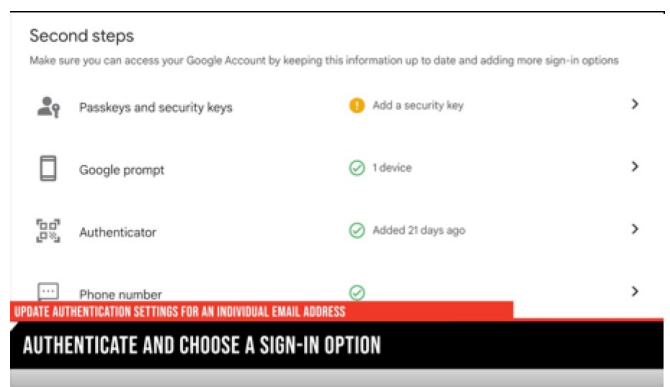
4. Select **2-Step Verification / Get Started** under sub section *How you sign in to Google*.

5. Enter the Gmail account **password** when prompted

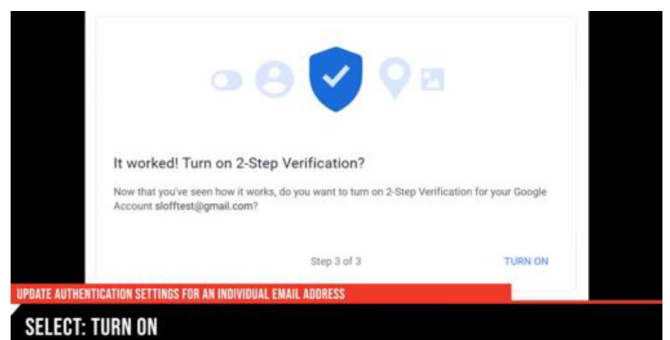


6. Choose a **sign-in method** for 2-Step Verification.

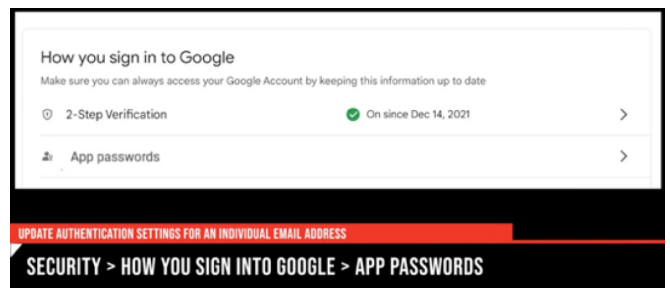
7. Select **Try It** è Follow the **Menu Prompts**.



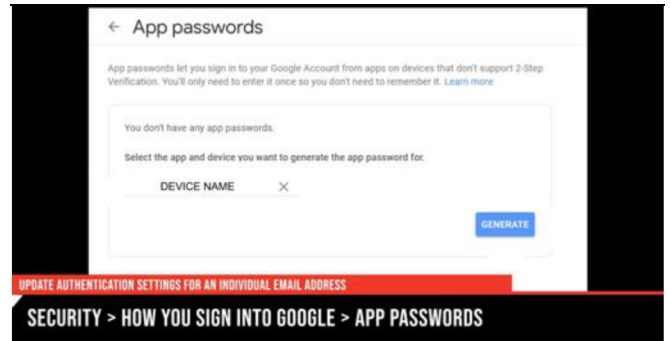
8. After completing step 7, a confirmation screen will display "it worked!" Select **TURN ON** to enable 2-Step Verification.



9. Return to the Security page. Select **App Passwords** under *How you sign in to Google*.
10. Reauthenticate when prompted.

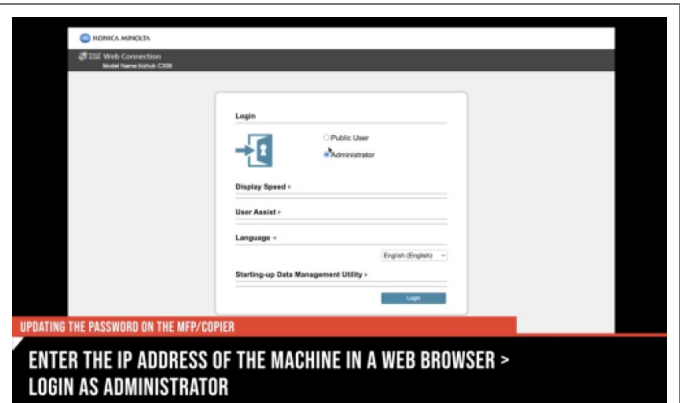


11. Select **App**. Then, choose **Mail** as the app type and select **Other**.
12. **Name** the scan device (ex: Canon MFP) and select **generate**.
13. **IMPORTANT:** Make sure to write down the password before continuing to next section!

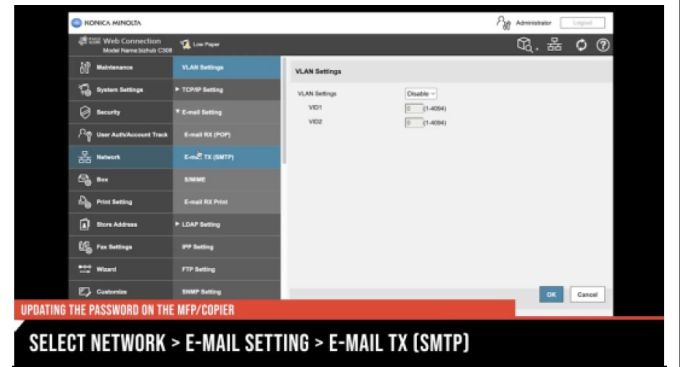


### Section 3: Updating the Password for a Konica Minolta Multi-Function Printer (MFP)

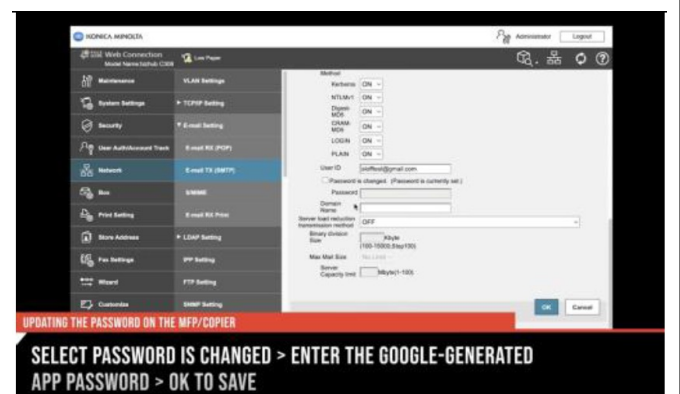
1. Enter the **IP Address** of the machine in a web browser. **Login** as Administrator.



2. Select **Network** > **E-Mail Setting** > **E-Mail TX (SMTP)**.



3. Select **Password is Changed**.  
4. Enter in the **Google-Generated App Password**.  
5. Select **OK** to save.



- MN St. Louis Park; Duluth
- Mankato
- 02024 Loffler Companies
- **Rochester**; St. Cloud; Willmar; Grand Rapids; Thief River Falls I
- **WI Eau Claire**: La Crosse; Green Bay
- **IA. Sioux City**; Spencer I
- Fargo, Grand Forks I SD, Aberdeen; Sioux Falls
- **NE**: I ND

**Need additional assistance? Reach out to our Imaging Help Desk!**

Make sure to provide the ID# of the device so the IHD can provide model-specific assistance.


## CONTACT

- **EMAIL:** [SERVICEANDINFO@LOFFLER.COM](mailto:SERVICEANDINFO@LOFFLER.COM)
- **PHONE:** CALL [952-925-6868](tel:952-925-6868) OR [888-425-2801](tel:888-425-2801) (FOLLOW PROMPTS)
- [ONLINEPORTAL@LOFFLER.COM](mailto:ONLINEPORTAL@LOFFLER.COM)

- TEXT: [952-522-4001](tel:952-522-4001)



## Documents / Resources

	<p><a href="#">LOFFLER Multi-Function Printer</a> [pdf] Instructions Multi-Function Printer, Printer</p>
---	--

## References

-  [Loffler Support | Imaging Team](#)
- [User Manual](#)

### [Manuals+](#), [Privacy Policy](#)

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.