

**LOCKLY™
Zeno
Series
Secure Pro
Fingerprint
Smart
Lock**



LOCKLY Zeno Series Secure Pro Fingerprint Smart Lock User Guide

[Home](#) » [LOCKLY](#) » LOCKLY Zeno Series Secure Pro Fingerprint Smart Lock User Guide 

Contents

- 1 [LOCKLY Zeno Series Secure Pro Fingerprint Smart Lock](#)
- 2 [Download the Lockly Home App](#)
- 3 [Install Battery and Start Self-Check](#)
- 4 [Getting to Know Your Lockly Secure Pro](#)
- 5 [Set up Apple Home](#)
- 6 [Set up Fingerprint Access](#)
- 7 [Adding a Fingerprint](#)
- 8 [PRODUCT USING INSTRUCTIONS](#)
- 9 [More Ways to Access and Control](#)
- 10 [Alerts and Sounds](#)
- 11 [FCC](#)
- 12 [FAQs](#)
- 13 [Documents / Resources](#)
 - 13.1 [References](#)



LOCKLY Zeno Series Secure Pro Fingerprint Smart Lock



Download the Lockly Home App

Scan or visit [Lockly.com/app](https://lockly.com/app).

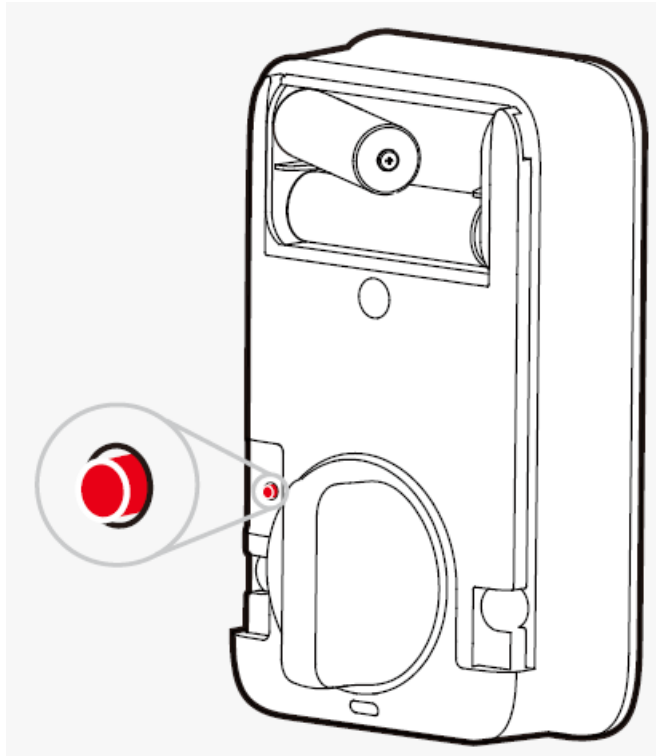


The Lockly Home App will guide you through final installation, setup, and creating your user profile for a more tailored and optimized experience.

Install Battery and Start Self-Check

- Ensure the batteries are full.

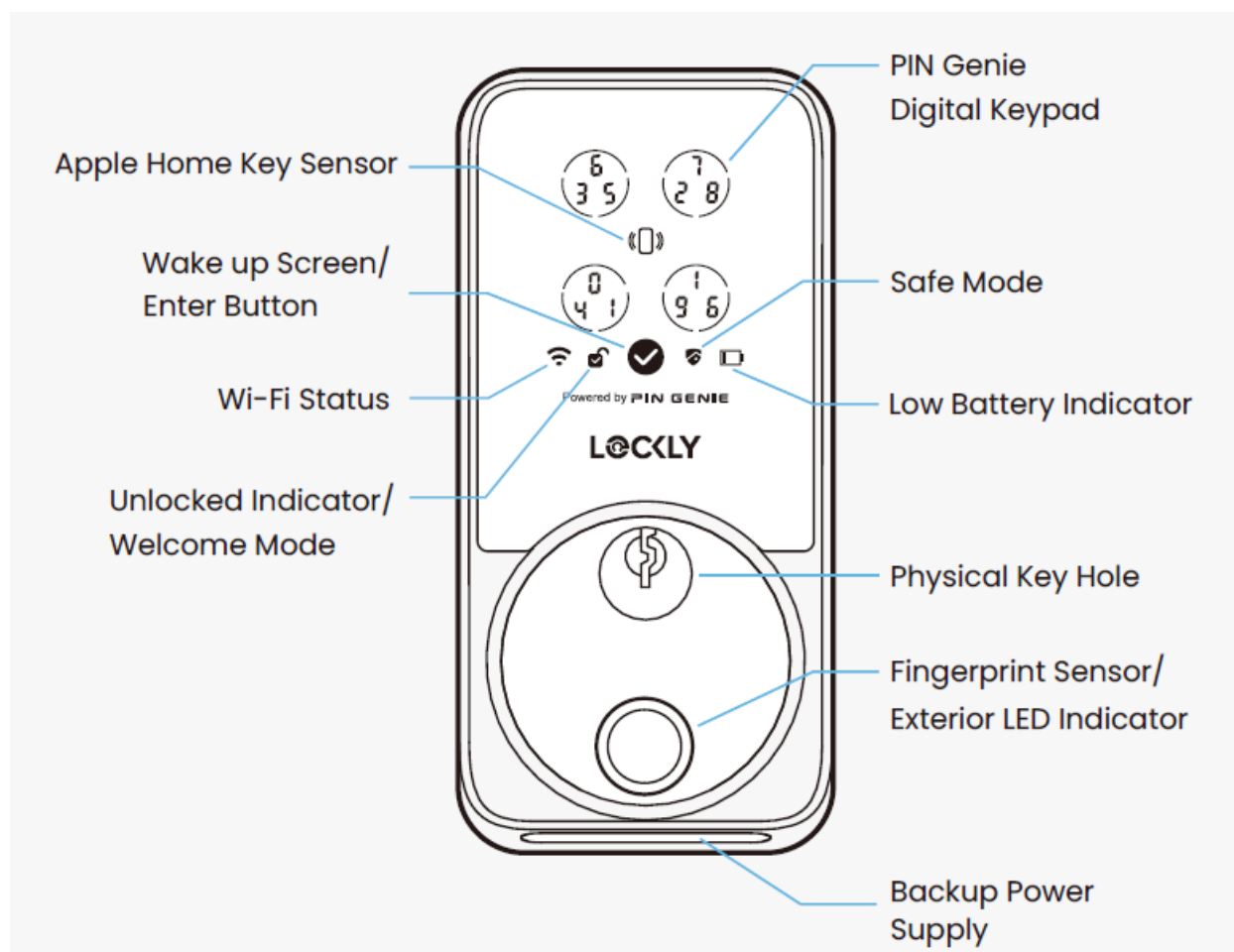
- Install battery as shown.
- Perform Self-Check (skip if done) Immediately hold the red program button for 4 seconds. The lock will perform a self-diagnostic by extending and retracting the deadbolt multiple times.
- Open the Lockly Home App and tap (+) to add a new device. Locate your Lockly model and follow in-app instructions to continue setup.



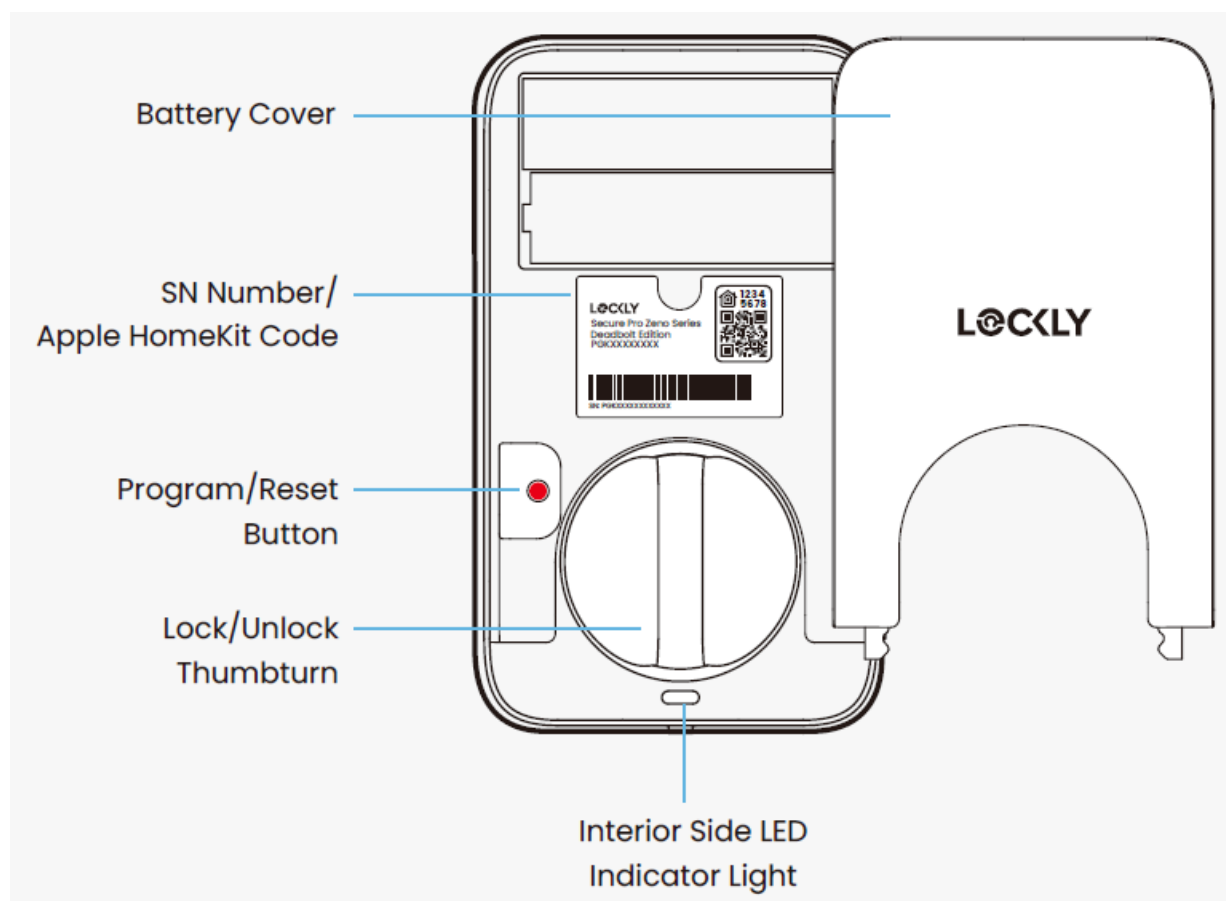
- Bluetooth pairing stops after 10 minutes of powering on and cannot be paired with the Lockly Home App. To re-enter pairing mode, reinstall the battery or press the Program button and click “BL” in the circle on the keypad to re-enable Bluetooth pairing.

Getting to Know Your Lockly Secure Pro

Exterior

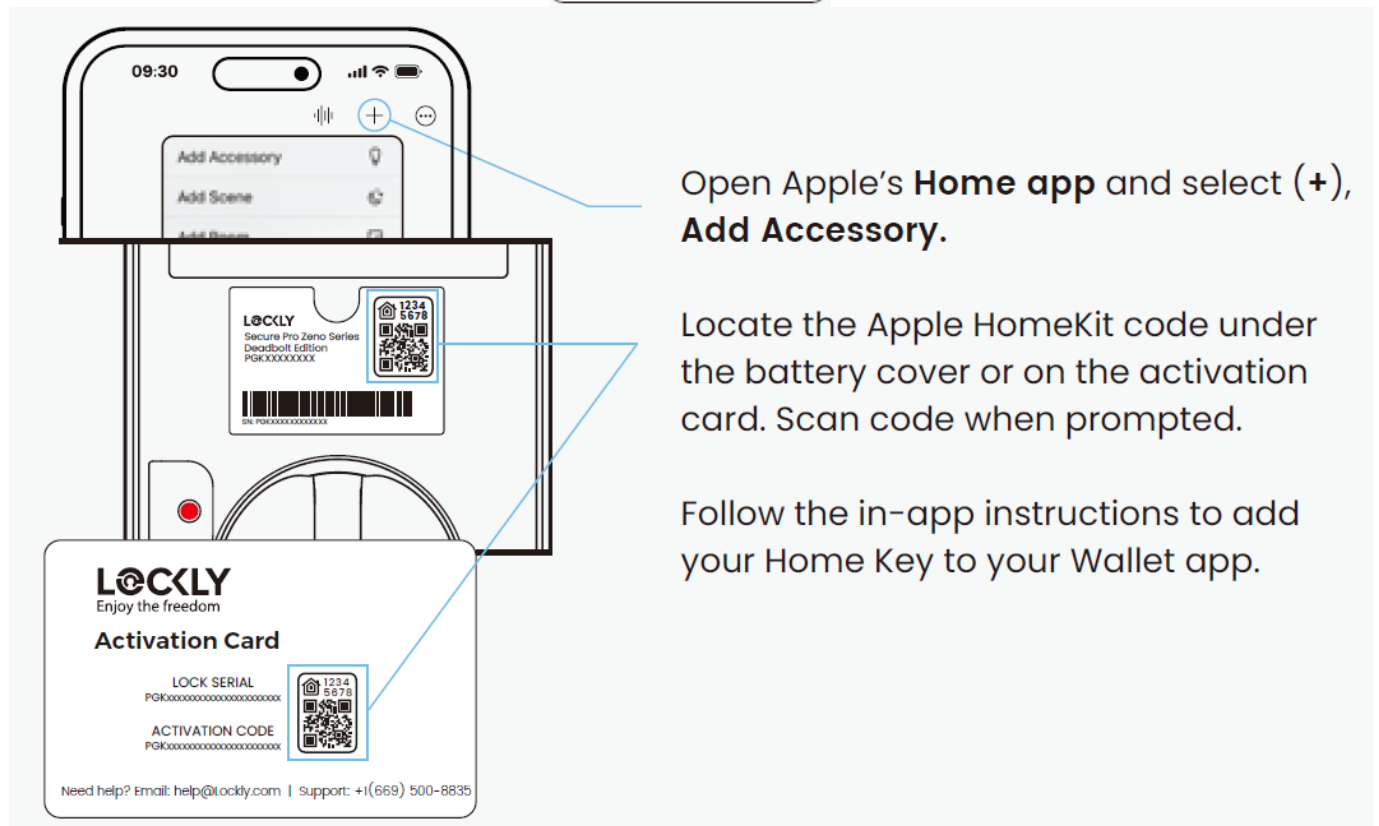


Interior



Set up Apple Home

Unlock your door with your iPhone or Apple Watch and monitor its status through the Home app.



To share access and control remotely through Apple Home, you will need one of the following as a home hub:

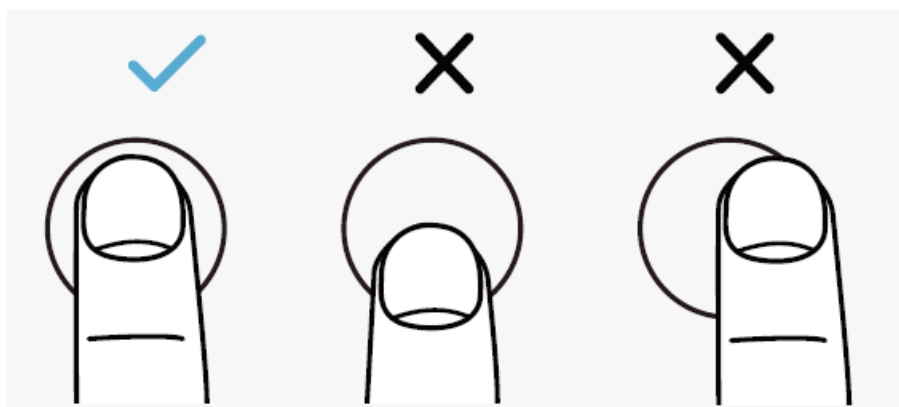
- Apple TV® (4th gen, tvOS 12.0 or higher)
- iPad® (iOS 12.0 or higher)
- HomePod® or HomePod mini®

Set up Fingerprint Access

Fingerprint Scanning: For fast and reliable fingerprint recognition, it's important to follow correct finger positioning when registering your fingerprints.

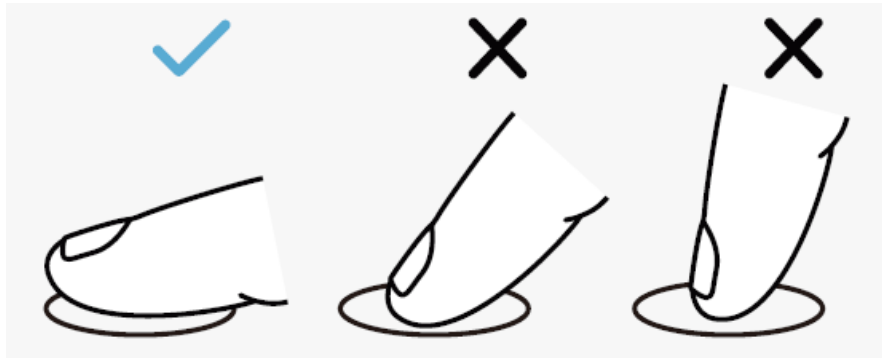
• Alignment

- Avoid positioning finger too high or low on the sensor.
- Avoid positioning finger too much off-center left or right.



- **Angle**

- Keep finger straight and somewhat flat; avoid holding at an angle.



Adding a Fingerprint

In the Lockly Home App, choose your lock then select “Access” and follow on-screen instructions.

A diagram of a digital screen showing a vertical line at the top, a circle with the number '6' inside, and a checkmark at the bottom.

Scanning Process

Your finger will be scanned six times for optimal accuracy. The countdown shows in the lower-left circle of the digital screen, starting from six.

A diagram of a digital screen showing the text 'PR' and 'SS' in the center, and a checkmark at the bottom.

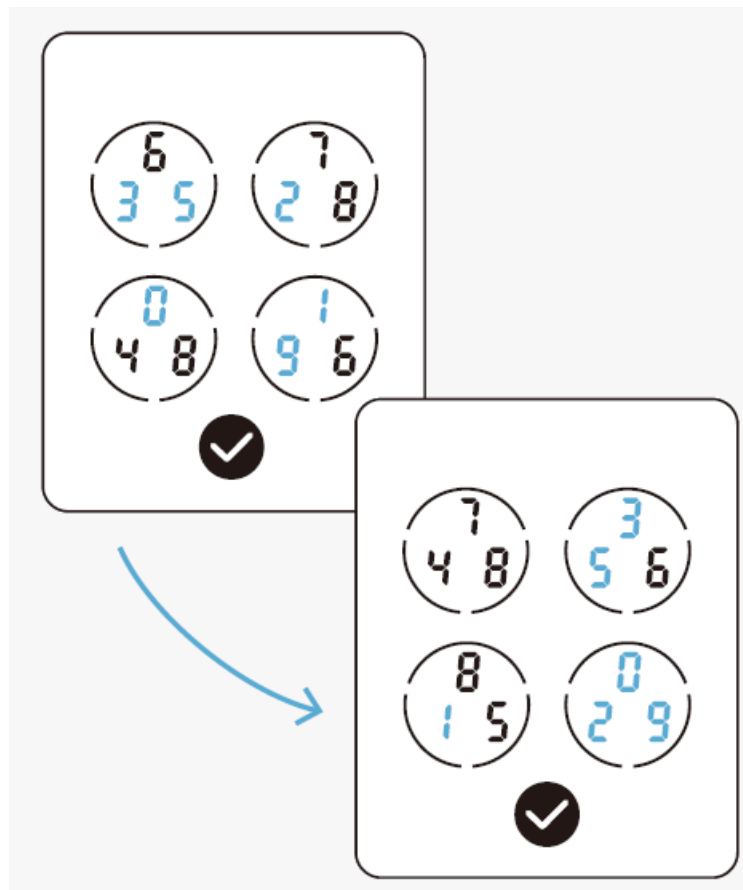
Place your finger on the sensor and hold still until you hear a beep. Slightly adjust your finger position and hold for each remaining scan until you hear a longer beep with the word "pass" indicating a successful scan.

If fingerprint registration fails, repeat process.

PRODUCT USING INSTRUCTIONS

PIN Genie™ Keypad

Dynamic Shuffling Technology: Exclusive hack-proof PIN Genie digital keypad shuffles PIN (personal identification number) between each use.




The same PIN shuffles location between each use.

• Using

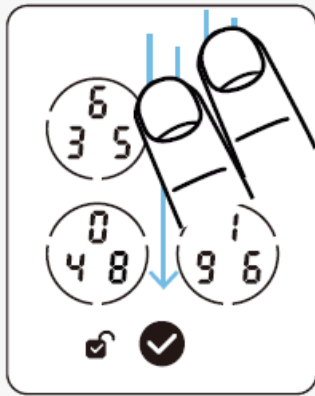
- PIN codes are made up of six digits, for example 3 5 1 2 9 0. Each number can show up anywhere in one of three positions inside for circles.
- Simply press anywhere on a circle containing the corresponding number to enter your six digit PIN code.

• Unlocking

- After all six numbers are entered press the enter button  to unlock.
- **Note:** the default PIN code is 1 2 3 4 5 6

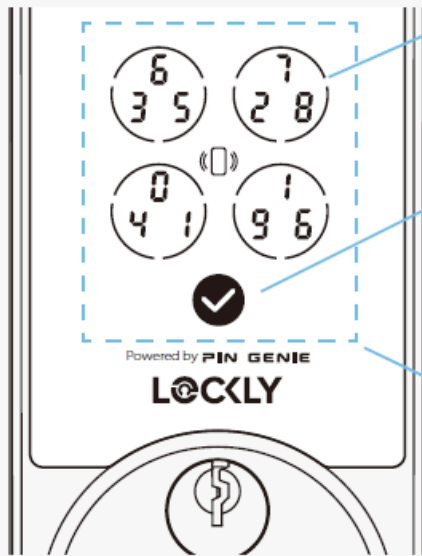
You can toggle between dynamic shuffling and always fixed number location by pressing the enter button for 3 seconds.

Unlock with Digital Keypad



Unlock

Swipe your hand across the screen to activate the keypad.



Enter your PIN code by pressing anywhere in the circles that contain the corresponding numbers; you do not need to press the exact number.

Press the **enter** button after the last digit of your PIN code has been entered.

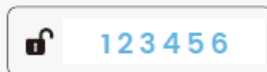
Lock

To lock, press the enter button while the screen is active, or swipe your hand across the screen while the screen is off.

Temporarily boost screen brightness by pressing and holding any of the 4 circular number buttons for 3 seconds.

Adding Additional Access Codes

Access Code Types: Set permanent, recurring, time-based, or one-time use access codes.

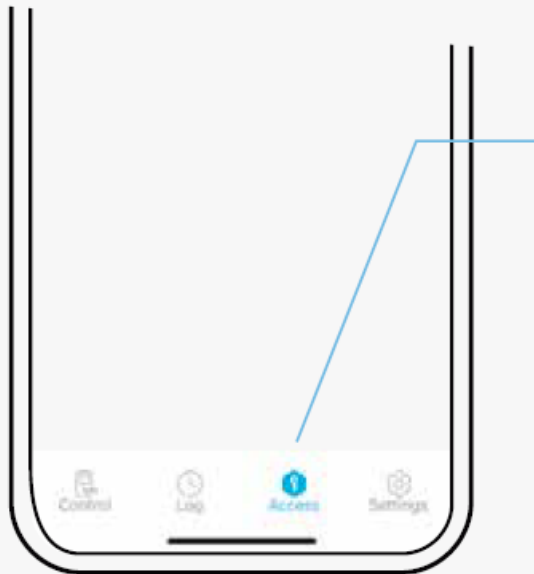


Default PIN Code

The default PIN code is 1 2 3 4 5 6. During setup, you will be prompted to set a new code to replace it.

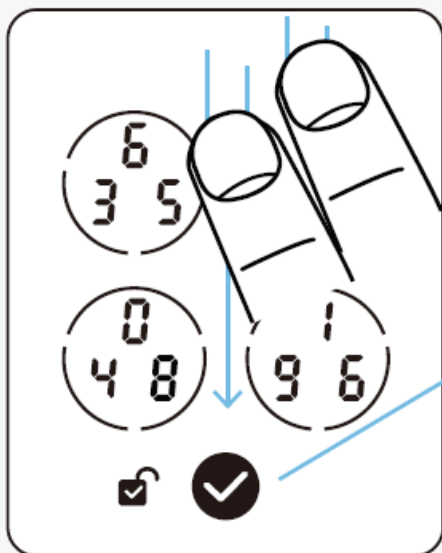
Adding a Code

Select your lock from the Lockly Home App, then select **Access** then **user**, **Access Code** and follow the on-screen instructions to setup the various types of codes.



Auto and Manual Locking

When unlocked the  icon will appear on screen.



Auto-Locking

In the Lockly Home app, set your desired time (example 5-min) under **settings** of your lock, **auto-lock timer**.

Lock Using Digital Screen

Swipe top to bottom with two fingers when screen is off or press the enter button when screen is on.

Interior Locking

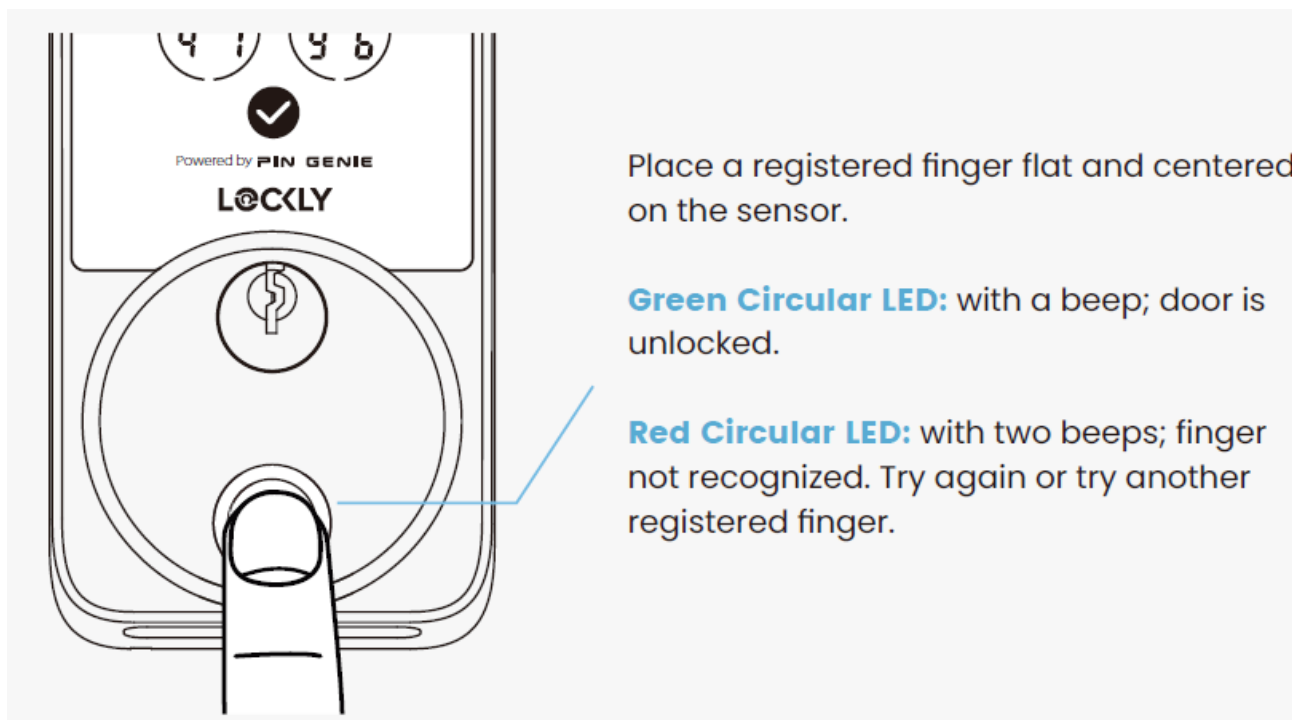
Rotate the thumbturn on the interior assembly.

Lock with Key

Insert physical key and rotate.

Unlock with Your Finger

Featuring advanced AI learning technology.



Our advanced biometric sensor with AI learning technology recognizes your fingerprint in 0.2 seconds and improves in speed and accuracy with use.

Unlock with Apple Home Keys


Open your door with your iPhone and Apple Watch.

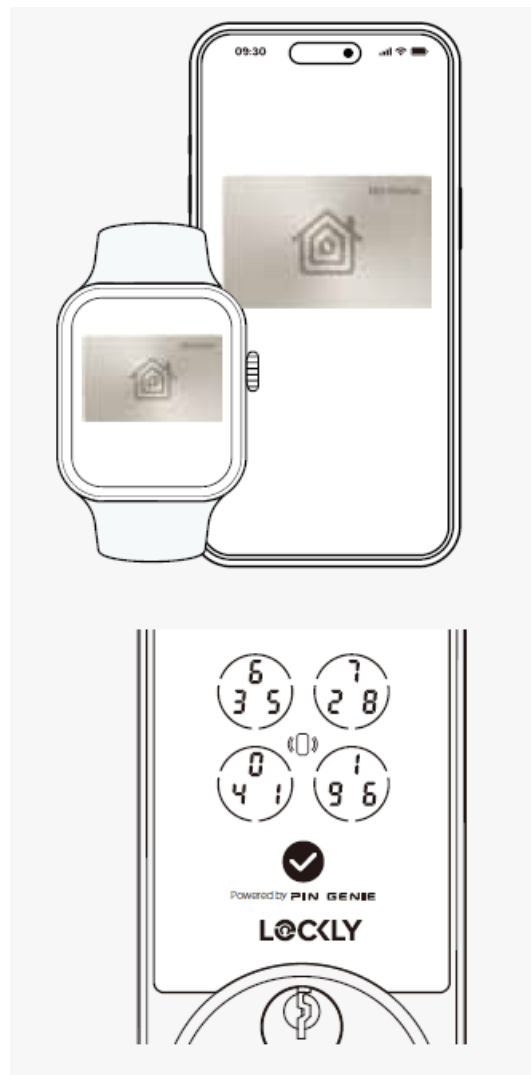
- Unlock your door with home key in Apple Wallet (on your compatible iPhone and Apple Watch).

Set up a Home Key

- Add your Lockly lock to the Home app. Choose the “Express Mode” unlocking option.

Unlock Your Door with a Home Key

- On your iPhone or Apple Watch and with Express Mode turned on, place your device near the  icon to unlock.



- Learn more about home key in Apple Wallet on the iPhone User Guide online at: support.apple.com.

Unlock with Lockly Home App

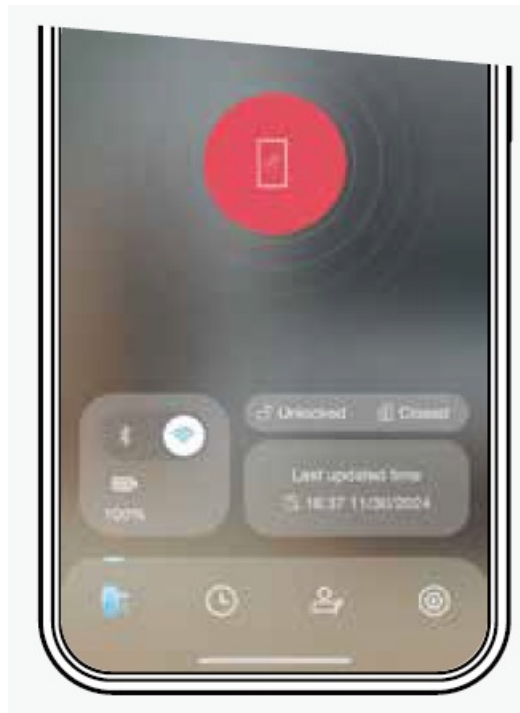
Lock, unlock, and check status.

Unlock or Lock

- Choose your lock in the Lockly Home App, tap unlock or lock.

Remote App Control

- Unlock, lock, check status, and get notifications from anywhere on your smartphone.



History and Status Monitoring

- Check real-time status and history on your smartphone.



More Ways to Access and Control

Secure access, control, and monitoring options.



- **eKeys and eBadges**
 - Share one-time, permanent, recurring, or revocable access with people you trust.



Voice Control

- Unlock, lock, or check door status through Amazon Alexa, Apple Siri, and Google Assistant.



Offline Access Codes™

- Grant one-time access through the Lockly Home App without needing an internet connection.



Welcome Mode

- Temporarily keep your lock from auto-locking for more convenient trusted user access.

We introduce new features every year. Subscribe to our newsletter at lockly.com for product updates, tips, and the latest innovations.



History and Status Monitoring

- Check real-time status and history on your smartphone.



Air Transfer™

- Easily transfer user profiles between Lockly device for seamless setup and access management.



Set up User Privileges

- Grant sub-admin privileges to allow others to manage your property.



Manage Multiple Properties

- Manage access control and reporting with LocklyOS, the cloud platform for property access management.

For more information, refer to the Lockly Home app or visit support.Lockly.com.

Alerts and Sounds

Exterior Assembly Alerts

Fingerptint	
Exterior LED indicator flashes green with a 'beep' sound	Door unlocked
Exterior LED indicator flashes red with two 'beep' sounds	Fingerprint recognition failed
Access Code	
Exterior LED indicator flashes green	Door unlocked
Exterior LED indicator flashes red	Incorrect access code entered
Apple Home Key / Voice Control	
Exterior LED indicator flashes green	Door unlocked

Interior Assembly Alerts

Battery	
Interior LED indicator flashes red with a beep sound (x3)	Battery level is less than 20%
Interior LED indicator flashes red with a beep sound (x5)	Battery level is critically low (3 unlocks remaining). Charge battery immediately.

FCC

FCC Warning

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with a minimum distance of 20cm between the radiator & your body.

IC WARNING

This device contains license-exempt transmitter(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s).

Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

IC Radiation Exposure Statement

This equipment meets the exemption from the routine evaluation limits in section 2.5 of RSS-102. It should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

WARNING: Cancer risk from exposure to Lead. See www.P65Warnings.ca.gov.

Let's co-create together!

- Have an innovative idea?
- Need a new solution for a situation?
- Let us know. We are always innovating based on customer input and feedback.
- [669-500-8835](tel:669-500-8835) or hello@Lockly.com
- Own a business?
- Learn about how LocklyPRO and LocklyOS can help you in your business.
- [510-288-9928](tel:510-288-9928) or prosales@Lockly.com.

© Copyright 2025 Lockly All Rights Reserved US Patent No. US 9,881,146 B2 | US Patent No. US 9,853,815 B2 | US Patent No. US 9,875,350 B2 | US Patent No. US 9,665,706 B2 | US Patent No. US 11,010,463 B2 | AU Patent No. 2013403169 | AU Patent No. 2014391959 | AU Patent No. 2016412123 | AU Reg. Design No. 202415844 | UK Patent No. EP3059689B1 | UK Patent No. EP3176722B1 | patternity technology patterned or parents and pattern pending. Use of the Works with Apple badge means that an accessory has been designed to work specifically with the technology identified in the badge and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. The Bluetooth® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. , and any use of such marks by Lockly is under license. Other trademarks and trade names are those of their respective owners. Google, Android, Google Play and Google Home are trademarks of Google LLC. , Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc., or its affiliates. Apple, Apple Home, Apple Watch, HomeKit, HomePod, HomePod mini, iPad, iPad Air, iPhone, and tvOS are trademarks of Apple Inc., registered in the U.S. and other countries and regions.

We're Here to Help


Your Lockly smart lock comes with lifetime technical support. Feel free to contact us with any questions or comments.

- [669-500-8835](tel:669-500-8835)
- help@Lockly.com
- support.Lockly.com

FAQs

- **Q: How can I re-enable Bluetooth pairing if it stops after 10 minutes?**
 - **A:** To re-enter pairing mode, reinstall the battery or press the Program button and click BL in the circle on the keypad to re-enable Bluetooth pairing.
- **Q: What should I do if I encounter issues during setup?**
 - **A:** If you encounter any issues during setup or usage, feel free to contact Lockly's lifetime technical support at help@Lockly.com or call +1(669) 500-8835 for assistance.

Documents / Resources

	<p>LOCKLY Zeno Series Secure Pro Fingerprint Smart Lock [pdf] User Guide Zeno Series, Zeno Series Secure Pro Fingerprint Smart Lock, Secure Pro Fingerprint Smart Lock, Fingerprint Smart Lock, Smart Lock</p>
---	---

References

- [a Amazon.com](#)
- [🔗 Fingerprint, Smartphone-Control Smart Locks | Lockly®](#)
- [📱 Lockly Home App](#)
- [🌐 Lockly Support Desk - The Most Advanced Smart Lock](#)
- [🇺🇸 P65Warnings.ca.gov](#)
- [User Manual](#)

Manuals+, Privacy Policy

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.