

LOCKLY PGD728FC Secure Plus Deadbolt Edition



LOCKLY PGD728FC Secure Plus Deadbolt Edition User Manual

[Home](#) » [LOCKLY](#) » LOCKLY PGD728FC Secure Plus Deadbolt Edition User Manual 

Contents

- 1 LOCKLY PGD728FC Secure Plus Deadbolt Edition
- 2 Product Information
- 3 Product Usage Instructions
- 4 Product Features
- 5 Product Overview – Exterior
- 6 Configuring Access
- 7 Adding a Fingerprint
- 8 Fingerprint Scanning Tips & Troubleshoot
- 9 Locking/Unlocking with Voice Assistants
- 10 Safe Mode – Overview
- 11 Offline Access Code™ (OAC)
- 12 Cleaning
- 13 Safety Precautions
- 14 FCC Warning
- 15 Documents / Resources
 - 15.1 References

LOCKLY

LOCKLY PGD728FC Secure Plus Deadbolt Edition



Product Information

Specifications:

- **Product Name:** Lockly Secure Plus Deadbolt Edition
- **Features:** Fingerprint and RFID technology
- **Model Number:** PGD728FC

Product Features:

- Patented Hack-Proof PIN Genie Keypad
- Multiple Access Codes & Monitoring
- Advanced 3D Fingerprint Recognition
- Live Monitoring and Voice Control
- Complete Privacy
- Offline Access Code™ (OAC)
- Auto-Lock Feature

Product Usage Instructions

• Section 1 – Product Highlights

Explore the key features that make Lockly Secure Plus Deadbolt Edition stand out.

• Section 2 – Product Overview

Understand the exterior, interior, and functionalities of the lock.

• Section 3 – Using Your Smart Lock

Configure access, add fingerprints, RFIDs, and Secure Link for optimal usage.

• Section 4 – Locking and Unlocking

Learn how to unlock using access codes, fingerprints, app, RFID, physical key, voice assistants, and explore special modes like Safe Mode, Rain Mode, Shine Mode, and Welcome Mode.

- **Section 5 – Advanced Features**

Discover advanced features like Offline Access Code™ (OAC) and Sub-Admin Access.

- **Section 6 – Re-keying**

Instructions on re-keying the lock if necessary.

- **Section 7 – Important Notes**

Read important notes for safe and effective use of the lock.

- **Section 8 – Cleaning**

- Learn how to properly clean your Lockly Secure Plus Deadbolt Edition.

- **Section 9 – Safety Precautions**

Understand safety precautions to ensure secure usage of the product.

Frequently Asked Questions (FAQ)

1. **Q: How many fingerprints can be registered with the lock?**

A: The lock allows up to 99 registered fingerprints to be used for access.

2. **Q: Can I monitor door access remotely?**

A: Yes, you can monitor door access from anywhere in the world through your smartphone.

3. **Q: What happens if the battery runs low?**

A: When the battery is low, follow the instructions in Section 2.8 to change the battery.

LOCKLY SECURE PLUS

DEADBOLT EDITION with Fingerprint and RFID

USER MANUAL



For additional support, visit <http://Lockly.com/help> or email help@Lockly.com

Product Features

- **Patented Hack-Proof PIN Genie Keypad**

Digits are randomly displayed on the keypad ensuring access codes to be undetectable to intruders after repeated use. Numbers are randomly distributed across 4 buttons, with 3 numbers in each button. Users can press any button showing their number. Location of the numbers are always different every time someone uses the keypad, making it hard for prying eyes to guess the correct code.

- **Multiple Access Codes & Monitoring**

Store up to 33 Access Codes for family, friends and guests, as well as monitor entry records.

- **Advanced 3D Fingerprint Recognition**

Biometric Fingerprint Recognition protocol allows up to 99 registered fingerprints to be used and accepts only actual fingerprints – preventing lifted prints from being used.

- **Live Monitoring and Voice Control**

Through your smartphone, monitor door access from anywhere in the world and securely control who comes and goes. You can also control your Lockly smart lock using your voice with Amazon Alexa or Google Assistant-enabled devices.(requires Secure Link Wi-Fi Hub, Included on Secure Pro Models)

- **Complete Privacy**

The exterior displayed keypad can be locked and switched off using the simple ON/OFF toggle from the inside panel. The owner can prevent others trying to input the passcode from the outside and entering the home.

- **Offline Access Code™ (OAC)**

The Offline Access Code™ can allow owners to issue access codes, set the allowed access duration, all without Lockly ever connecting to the internet, so in case of power outage, you can still magically and remotely issue Access Codes without any connection to the web.

- **Auto-Lock**

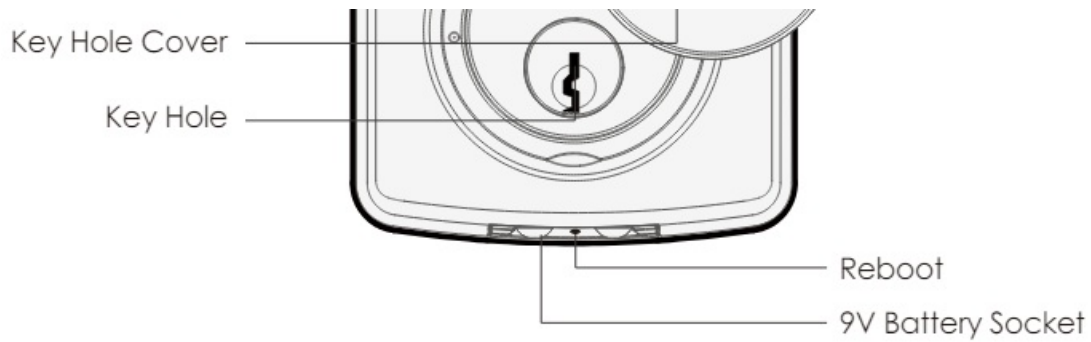
Users no longer have to worry about forgetting to lock the door. With Auto Lock enabled, Lockly will automatically auto-lock the door based on your customized timing set between 5-300 seconds.

- **Backup Keys and 9V Battery Socket**

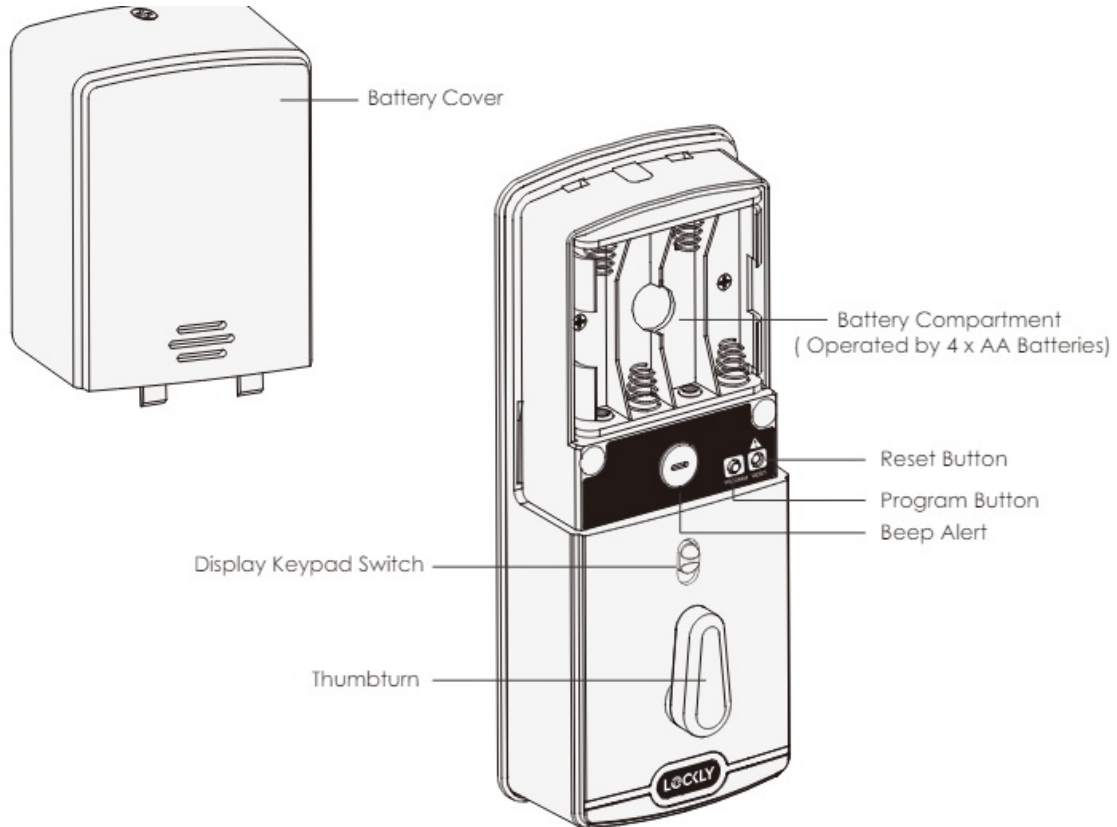
The door can be opened with physical backup keys. There is also a 9V battery connection socket for emergency power backup to access the keypad in case your smart lock runs out of battery.

Product Overview – Exterior





Product Overview – Interior



Understanding Your New Lock

- After the installation of your new Lockly, understanding some key functions of operating your smart lock is important. The following guides will walk you through resetting a lock, adding/deleting Access Codes, adding/deleting fingerprints, adding/deleting RFIDs, configuring your Offline Access Code™ (OAC) and other features of your lock.
- To access these features, you will need the Lockly app and a registered account. You may visit the link below to download the app if you haven't done so.
- For any questions you can always visit <http://Lockly.com/help> for assistance.



- Scan or visit [Lockly.com/app](https://lockly.com/app)

Reset Button

If you need to reset, you must have your Activation Code available. The Activation Code can be found on the Activation Code Card that came with your smart lock. Once the smart lock has been reset, all the data previously stored will be deleted. See below which Reset procedure applies for you.

- **Never Connected to App**

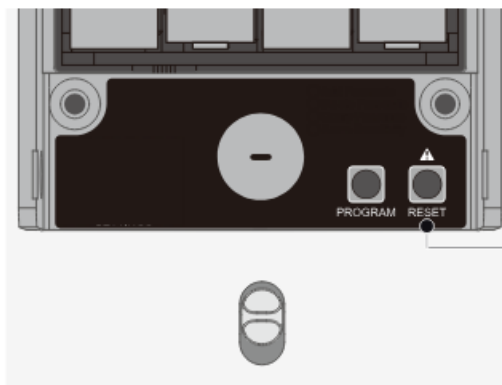
Press Reset Button for 3 seconds, and the smart lock will restart and reset.

- **Connected to App**

In the Settings menu of the App, select Perform Factory Reset. The smart lock will restart and reset. After reset, you'll need the Activation Code to reconnect the App.



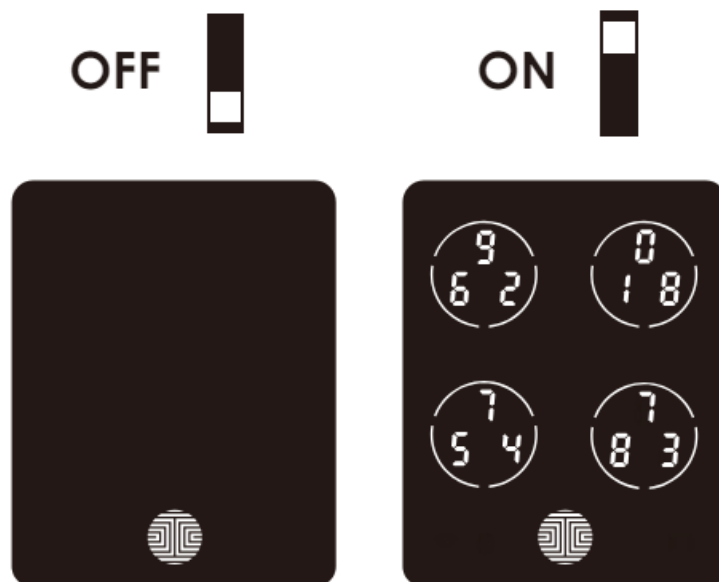
QUICK TIP If you replace a new smartphone device, log in your existing Lockly account on the smartphone and reconnect to the smart lock according to the APP prompts.



Reset Button

Keypad Display Switch

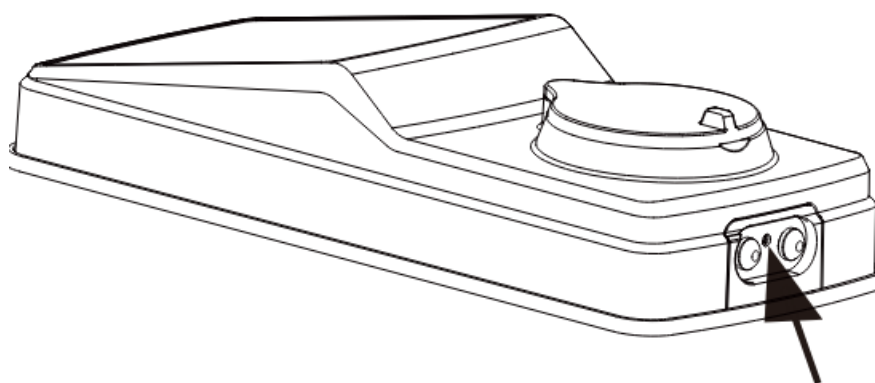
The exterior keypad screen can be locked and turned off by using the ON/OFF switch at the back panel (interior) of the smart lock. When it is switched off, people who are outside cannot enter any access codes to unlock the door.



Rebooting Your Lock

Reboot Lockly in case of dead battery or malfunction. No settings will be changed and all Access Codes will still be stored within Lockly.


- Press and release the reboot button when you want to reboot the lock. Your Lockly will beep once after reboot. Only reboot when necessary.
- To reboot, find the reboot button located on the bottom of the exterior side of Lockly lock. The reboot button is located in the middle of the two 9V battery backup sockets.
- You will need something small such as a paperclip, to press the reboot button. Insert the paperclip and press down firmly and let go. Your screen should restart and the lock should reboot automatically.




Reboot Button

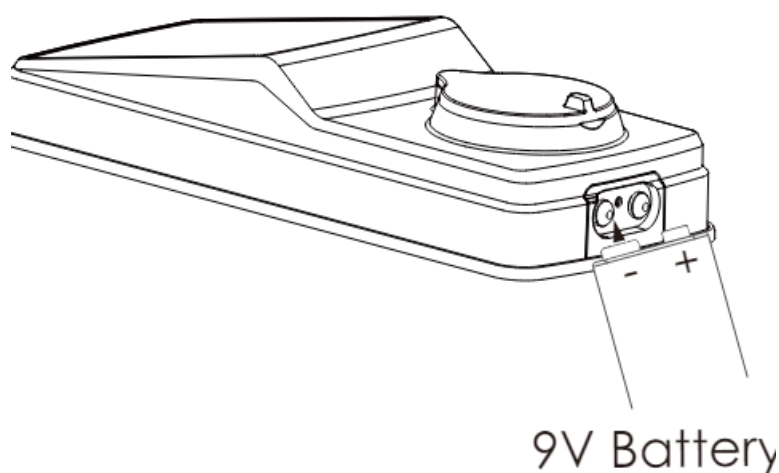
Low Battery

- When the battery is in seriously low condition, Lockly will make continuous beeping sounds in addition to the flashing low battery icon on the touch screen. You should replace batteries immediately to avoid your smart lock from shutting down.
- When your smart lock low-battery warning alert finally dies, you will have 3 chances to unlock your smart lock either by a password, APP or fingerprint. If the unlock was successful, the low-battery warning alert will be on for 1 minute. After which, the smart lock will go to dead battery mode and will lock auto lock in 5 seconds and

the screen will display a low-battery icon  .

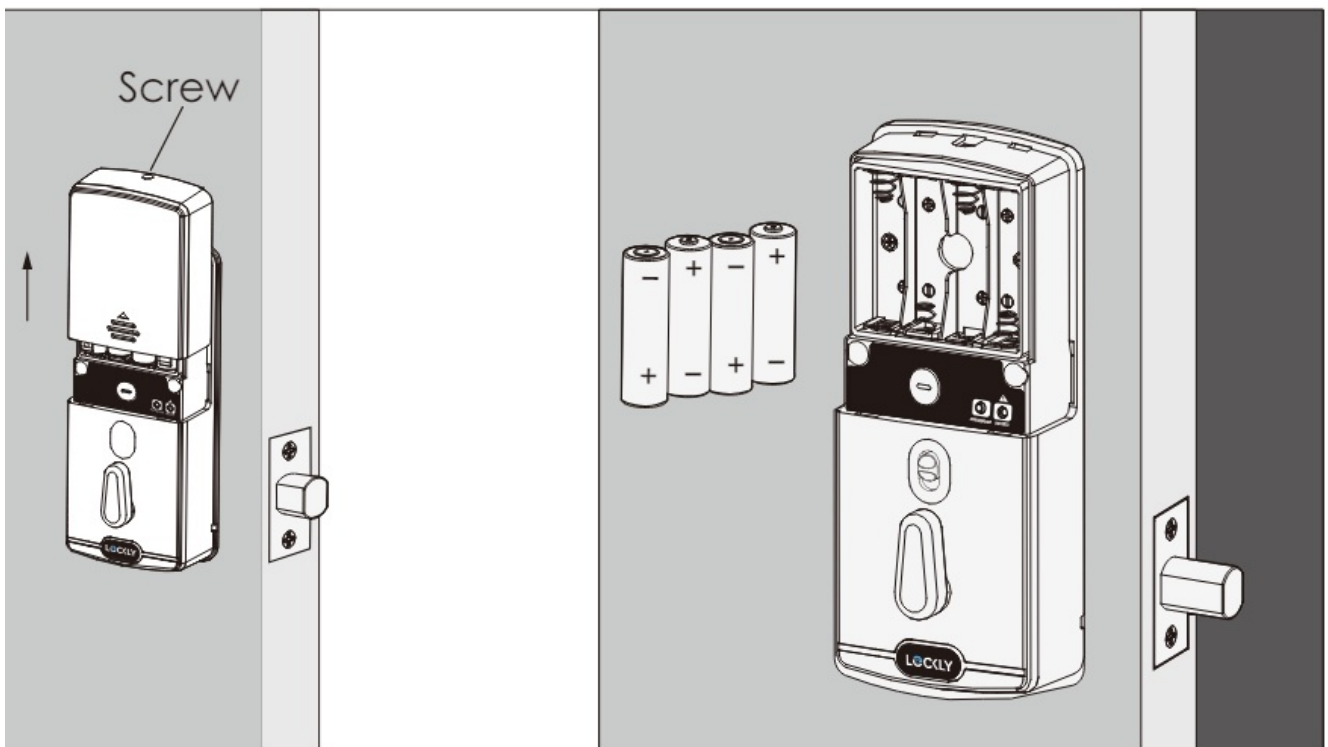
| Condition | Indicator | Solution |
|--------------|--|---|
| Low Battery | Battery Icon on the display keypad will light up to indicate low battery  . At the same time, Lockly logo on the interior panel will flash red to reminder users that battery is low. | Replace batteries immediately to avoid battery failure. Lockly Secure can still operate up to 300 cycles in low battery condition. |
| Dead Battery | When there is no display and sounds; and screen is non-functional. | Replace batteries immediately. Supplied physical backup keys can be used to unlock the door. Alternatively, use a 9V battery as shown below to temporarily activate the lock. |

Your Lockly will automatically detect battery polarity. So hold your 9V battery lead in place against bottom of the Lockly to temporarily activate the screen to enter your Access Code. Be sure to hold the 9V battery against the contact points located at the bottom of the lock until you have successfully unlocked your door with your Access Code. Once unlocked, batteries should be replaced immediately.



Changing The Battery

- Under normal use, the Lockly battery will last up to a year. Please check battery levels regularly and change your batteries when the low battery notification is issued. For best practice, always use new batteries by a major brand.
- Open the battery compartment cover and insert four (4) new AA alkaline batteries as shown. Be sure to unscrew the screw located on the top of the cover first by unscrewing counter clockwise before sliding the cover up.



- Make sure the batteries are oriented correctly by matching the orientation displayed.
- Replacing the batteries do not reset stored Access Codes.
- To see a list of recommended brands, please visit <http://Lockly.com/battery>.
 - Whenever batteries are replaced, reconnecting the smart lock to your smartphone App is required. If you have not yet downloaded the app, visit: Lockly.com/app

Configuring Access

Pairing your lock to your smart phone is required to manage your access codes, fingerprints and RFIDs. To pair your lock, you need to download the Lockly app and the Activation Code Card, then follow on-screen instructions.

How to Use the Keypad

- There are a total of five (5) buttons on the keypad as shown in the example image to the left. The numbers in each button may differ than what is shown on your device than what is displayed here.
- To enter your required digit, just simply press the circle where your number is shown. You do not need to press the actual number as anywhere within the circle will suffice.
- The button on the bottom is the OK button. You will be pressing this button when you are done entering your Access Code.



The Default Access Code is 1 2 3 4 5 6

- Your new Lockly Access Code can be any combination of 6 to 8 digits. Once a new Access Code is entered, the Default Access Code of 123456 would be deleted. A maximum of 33 sets of Access Codes can be stored for use at any given time. To add more than 33 sets of Access Codes, you must delete an existing Access Code before adding a new code.
- There are different types of Access Codes that can be generated using the Lockly app. Each type of access code have different levels of permission you can select for your guests, tenants, deliveries, helpers, etc., Get the latest updates on access codes, visit: support.lockly.com/faq/accesscodes/

Adding a Fingerprint

- In this section, you will learn how to register a fingerprint to your new smart lock.
- We are using an advanced biometric sensor, providing the most secure fingerprint authentication. For security reasons, Lockly will only accept fingerprint patterns that consist of cross intersection points. Patterns with no cross intersection points will not be acceptable.
- Please check your fingers before registration to make sure the finger you want to register will be acceptable by our system. Otherwise, use an alternative finger to ensure successful registration.
- The following examples show which types of fingerprint patterns will be acceptable. It is highly recommended to enroll at least one finger from each hand in case the hand you are using is unavailable, such as, in instances like if you are holding items in that hand or have sustained an injury.

Fingerprint Pattern with Cross Intersection Lines



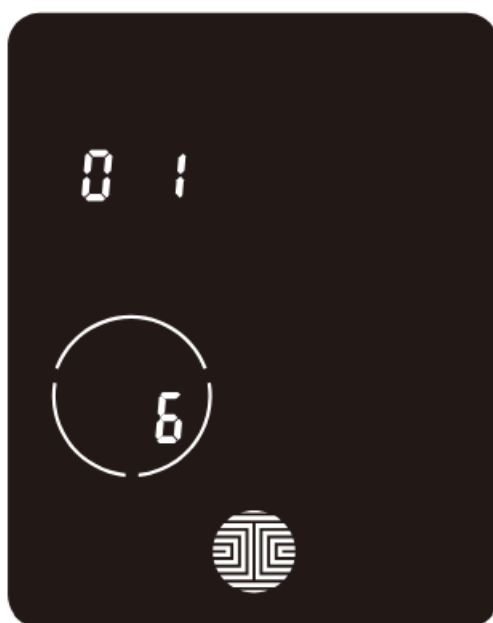
Concentric or Parallel Pattern with no Cross Intersection Lines



Fingerprint with Scars or Worn Out Ridges



Your smart lock can register up to ninety-nine (99) fingerprints. Please read the following sections if you want to add or delete fingerprints. We recommend using your app to add fingerprints, however, the following section can show you how to add and remove fingerprints if you did not pair your lock with a smart phone.



- Once you're in Fingerprint Registration Mode you will see two numbers displayed on keypad. The top number is your Fingerprint Registration number, in this example to the left, "1". The bottom number will always start with a "6".
- You must successfully scan your fingerprint six (6) times for it to properly register. Every time you scan your fingerprint, the number on the bottom will change, starting from 6 – then 5, 4, 3, 2, 1, until the fingerprint is successfully registered.
- **Note:** Please keep a record of your fingerprint registration number or customize a profile registration name on the Lockly app to distinguish whom it was registered to.

Please make sure your fingers are clean from dirt and oils before scanning your fingerprint. Make sure the sensor is also clean by taking a soft cloth and wiping the surface.

- Scan your finger by lightly placing your designated finger on the sensor until you hear a beep. Lift your finger and repeat the process slowly until the digit "6" shown on the screen becomes "1". If you have successfully scanned and registered your fingerprint, you will hear a long beep, and the Bluetooth icon will flash green.
- PASS will show on the keypad and press OK Button to exit. If you did not successfully register your fingerprint,

FAIL will show on the keypad. If FAIL is displayed, press OK Button to return to the previous screen to rescan your finger.

- For instructions on scanning an optimal fingerprint, please proceed to Section 3.3.

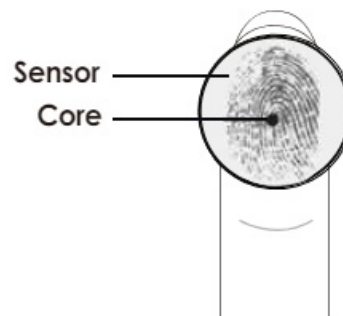
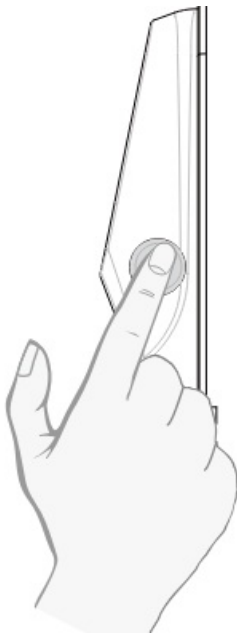


OK Button

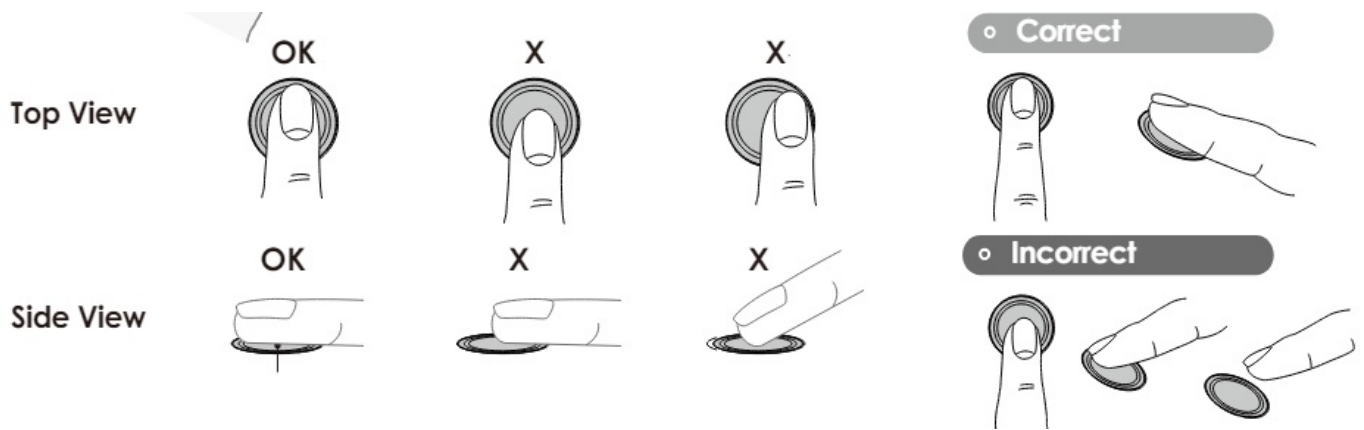


Fingerprint Scanning Directions

The fingerprint sensor equipped in your smart lock is loaded with powerful fingerprint algorithms to extract quality features from fingers, even in poor conditions. Placing your finger on the sensor correctly helps consistency in fingerprint recognition. The following directions and tips will guide you on how to scan an optimal fingerprint image.



Position your finger on the
center of the sensor



Fingerprint Scanning Tips & Troubleshoot

Tips for Fingerprint Enrollment and Recognition

- Place your finger to completely cover the sensor with maximum contact surface.
- Position the center of your finger (core) to the center of the sensor.
- Hold your finger still for more than a second until you hear a beep.
- Scan a finger that is clean and free from dirt.
- Children ages 12 and under are not recommended to use fingerprint access due to the constant changes of their fingers during growth.
- Elderly with fading fingerprints may have difficulty in recognition.
- If your finger has a cut, scar, or cracked skin due to dryness, try another finger.
- If your fingerprint reader is having issues recognizing your fingerprint to unlock due to varying physical and weather conditions such as moist, sweaty, cold or dry; please add an extra scanning of the finger in such condition. This will improve the fingerprint reader's speed and recognition.

Troubleshooting Fingerprints

In case of poor fingerprint conditions

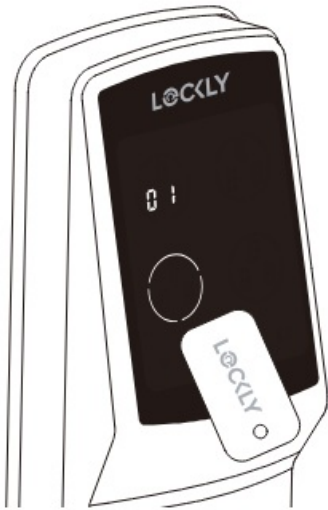
- If wet – wipe excess moisture from finger before scanning
- If dirty – wipe stains and dirt off from finger before scanning
- Make sure the sensor is clean from dirt or smudges – wipe sensor with soft cloth regularly
- For more troubleshooting help, visit <http://Lockly.com/help>

Adding RFIDs

Once you're in RFID Registration Mode, the screen will display the RFID key tag/fob key/card serial number when adding.



- Place the RFID to the screen where the RFID sensor is embedded.
- PASS will show on the keypad once RFID is registered successfully.

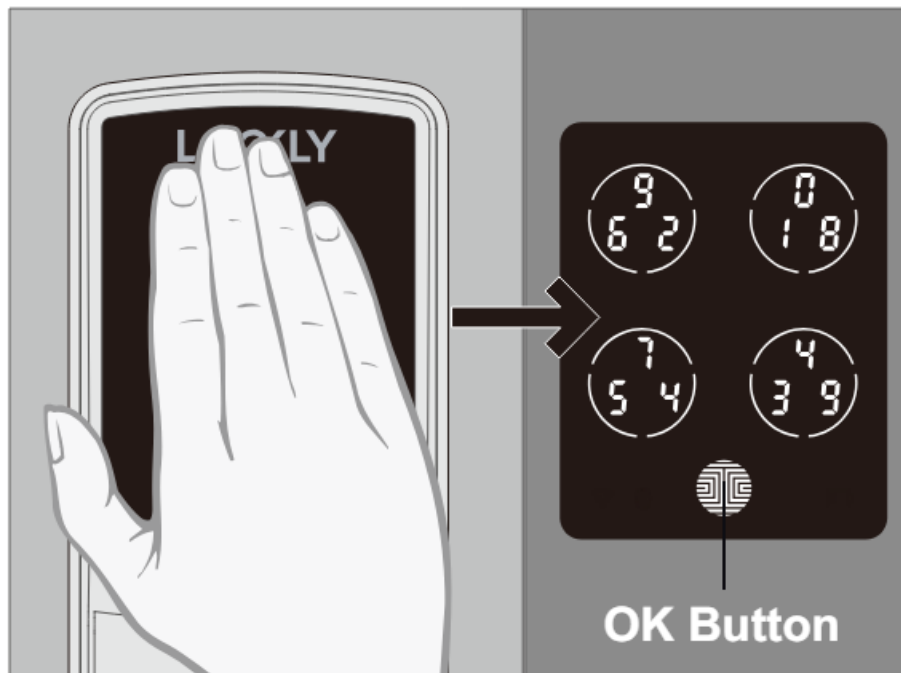


Adding Secure Link

- Lockly Secure Link¹ adds live status monitoring and voice control capabilities to your Lockly Smart Lock. If you purchased a Secure Pro model, the Secure Link is included in your package. For all other Lockly products, the Secure Link can be purchased and added anytime.
- To set up the Lockly Secure smart lock with Secure Link Wi-Fi Hub and Door Sensors, launch the Lockly App on your iOS or Android™ device. From the main menu drop down located on the upper left of the screen, select “Add a New Device” then select “Secure Link Wi-Fi Hub”. Follow the in-app instructions to set up your Secure Link.
- To activate voice commands, you will need Amazon Alexa or Hey Google. Make sure you enable the Lockly Action on Google or the Amazon Alexa Skill before you can configure your voice to perform voice commands.
- **Included in Secure Pro and sold separately for other models. Visit the link below to purchase:**
 - <https://Lockly.com/hub>

Unlocking using Access Codes

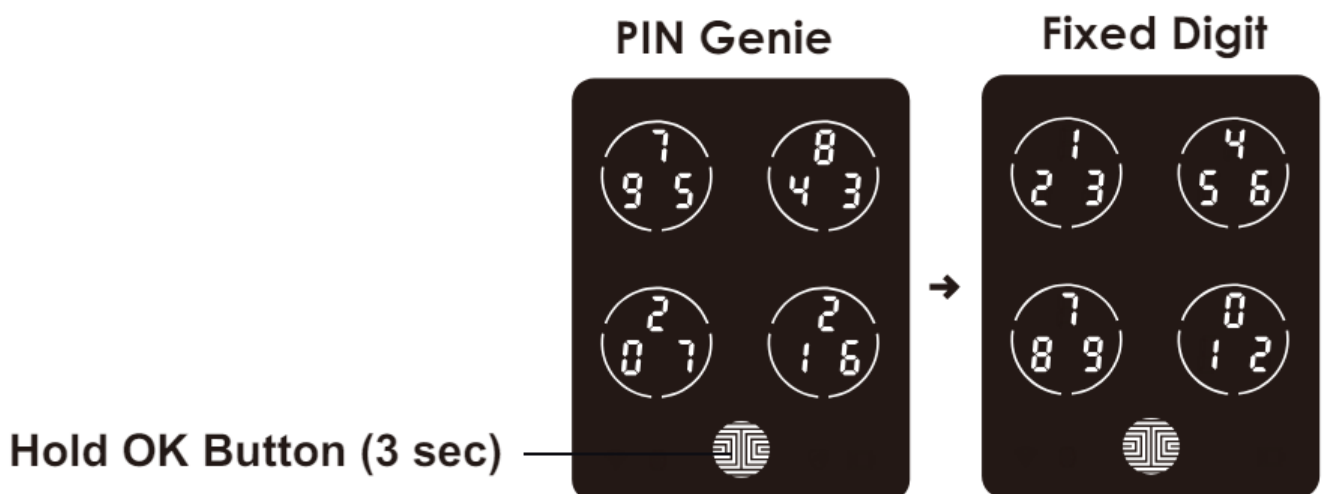
Lockly Smart Lock can be unlocked using multiple ways – via your stored Access Code, registered fingerprint, smartphone with Bluetooth, the physical key supplied with your lock, or voice (Secure Pro only or Secure Plus with Secure Link Wi-Fi Hub installed)



- Slide your hand across the screen to activate the keypad.
- Enter your 6 to 8 digit Access Code followed by the OK button. Press OK anytime to reset if you entered the wrong digit.
- If the Access Code entered is correct, the door will unlock. If the Access Code entered is incorrect, Lockly will flash red light.

Five consecutive wrong attempts will put Lockly in “Safe Mode”. (See Section 4.7)

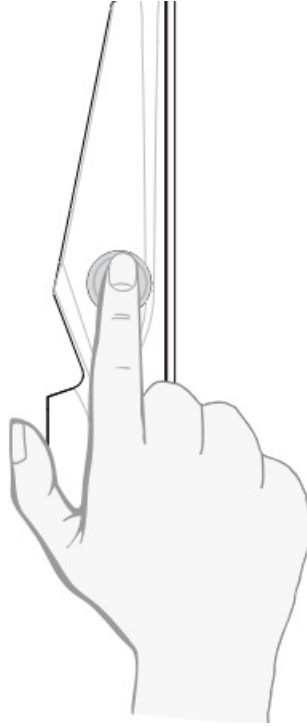
- Lock your Lockly by pressing the OK Button or by brushing your hand across the screen anytime when the door is closed. The smart lock will also auto-lock after unlocking based on your set auto-lock settings.
- You may toggle between two types of keypad displays to enter your Access Code. The fixed digit version and the PIN Genie version (Recommended). Press and hold the OK Button for 3 seconds to toggle back and forth between the two keypads. (Sample display shown only)



Unlocking using Fingerprints

Unlocking

- Place a registered finger to the fingerprint scanner located on the exterior side of the lock to the right.
- To register a fingerprint, please see Section 3.2.
- If your fingerprint is registered and acknowledged, you will hear a “beep” sound and a Green LED will light up on the fingerprint scanner. You can then open the door.
- If you see a Red LED, it means your fingerprint is not recognized. Try again or use another registered fingerprint.
- For best fingerprint scanning practices, see Section 3.3.



Locking

- Swipe your hand across touchscreen The lock should close (lock). If the touchscreen is ON, touch (OK button icon), the lock should lock as well.

OK Button

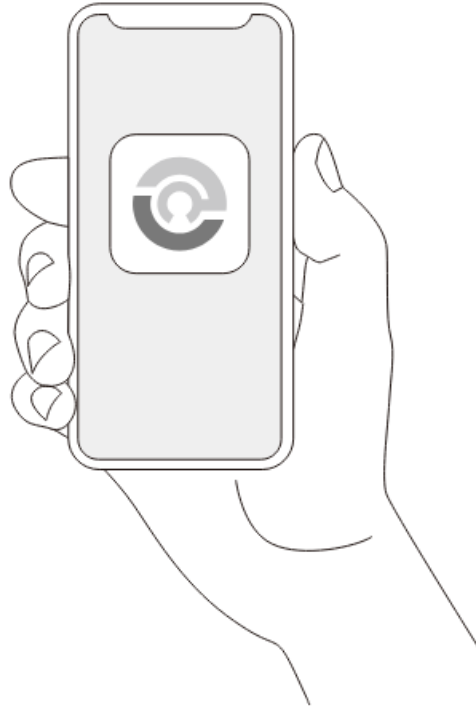


• 4.3 Locking/Unlocking using App

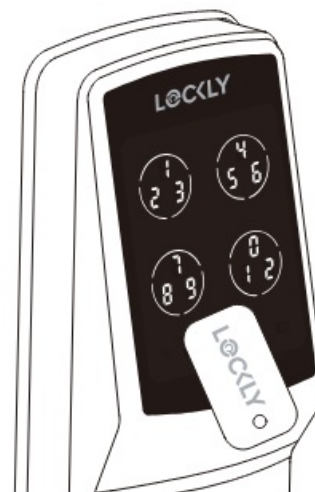
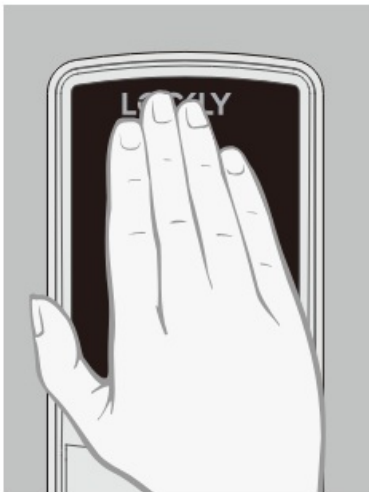
You must have the Lockly iOS or Android™ app installed in order to lock and unlock with smartphone and connect with your Amazon Alexa or Google Assistant-enabled devices.

Please download the app by visiting the link below or search “Lockly” from the correct app store.

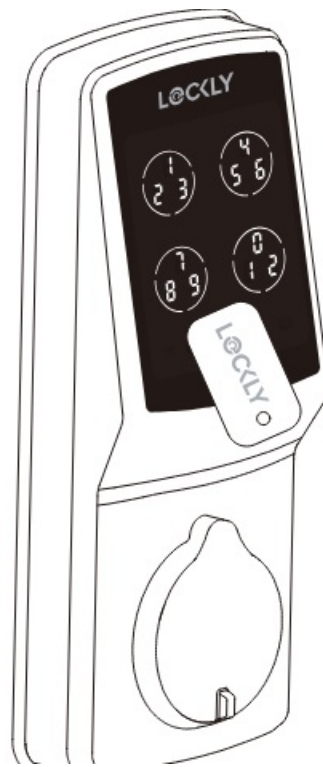
Scan or visit
[Lockly.com/app](https://lockly.com/app)



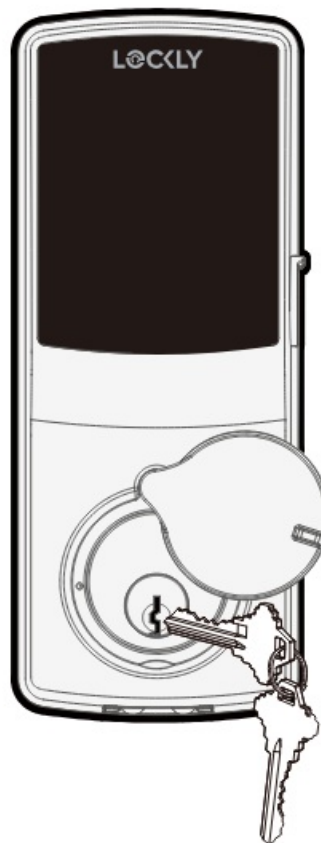
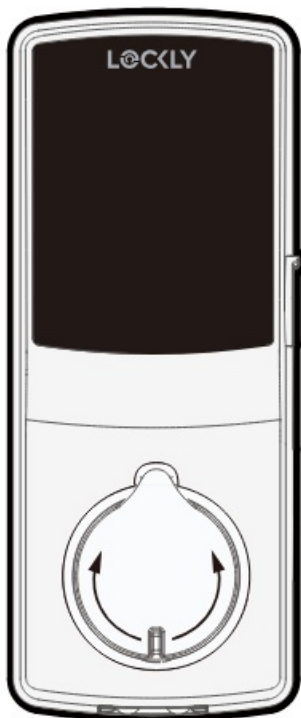
Unlocking using RFID



- Light up the screen by touching the keypad
- Place your RFID key tag / fob key/card closer to the panel
- After the deadbolt unlocks, push door to open. If you installed an accent door handle, use handle as per manufacturer's instructions.



Locking/Unlocking with Physical Key



Exterior View

- To unlock your lock using the physical key (included), open the key cover by sliding the cover on either left or right direction to reveal the keyhole.
- Insert key and turn clockwise (right swing door) or counterclockwise (left swing door) to unlock the door.

Locking/Unlocking with Voice Assistants

- Once your Lockly Smart Lock and Secure Link¹ Wi-Fi Hub has been installed and configured correctly, make

sure you enable the Lockly Action on Google or the Amazon Alexa Skill before you can configure your voice to perform voice commands.

- You can ask your questions such as door status or request for your door to be locked or unlocked



- "Hey Google, unlock the Back Door"
- "Hey Google, is the Back Door locked?"
- "Hey Google, lock the Back Door"
- "Hey Google, is the Back Door unlocked?"

Pre-setup is required in the Google Home app in order for these queries to work. The user would need to the name the lock "Back Door" or as appropriate.




- Alexa, unlock my Front Door.*
- Alexa, is my Front Door locked
- Alexa, lock my Front Door.
- Alexa, is my Front Door unlocked

*Unlock requests will require additional voice security codes.


You may configure it in the settings page. ¹Included in Secure Pro and sold separately for other models
Google, Android, Google Play and Google Home are trademarks of Google LLC.


Safe Mode – Overview

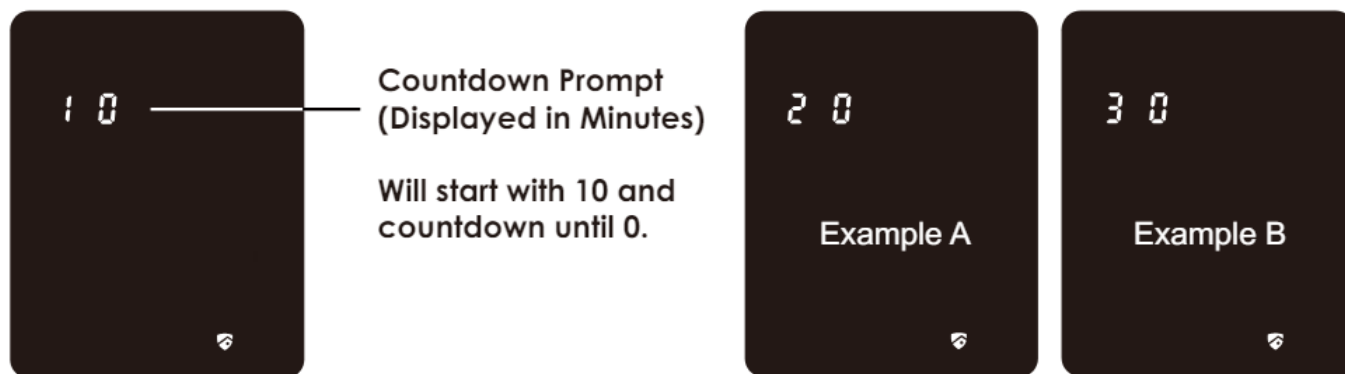
- Lockly will enter Safe Mode when five (5) consecutive wrong Access Codes are entered within 5 minutes.

When in Safe Mode, the lock status icon  will start to flash.

- To disable Safe Mode, you must unlock the door using the correct fingerprint or enter the correct Access Code

twice in a row. Activate the keypad by pressing and holding  for 3 seconds.

- Once the screen is activated, enter the correct Access Code carefully twice, pressing  after every time.
- If you enter the wrong code, the keypad will then be disabled for 10 minutes.





- You will see a “10” on the screen, notifying the number of minutes that the keypad is disabled for. After 10 minutes, you may attempt to enter the correct Access Code to unlock the door. After the second incorrect attempt to unlock the lock with the wrong Access Code, Lockly will disable the keypad for 20 minutes, displaying a “20” on the screen. After the third wrong attempt to unlock the door with the correct Access Code, the screen will be disabled for 30 minutes. (Example A and Example B above).
- Note:** In order to conserve power, the countdown prompt will only be displayed for 3 seconds. You can reactivate the screen by sliding your hand across the screen.

Disabling Safe Mode

There are four (4) ways to disable Safe Mode.

- Option 1 – Entering Correct Access Code**

- Activate the keypad by pressing and holding  for 3 seconds.
- Enter the correct Access Code twice (2) when the keypad is available, pressing  after every time the Access Code is entered.

- Option 2 – Lockly Bluetooth App**

- Use the app that is synced to your Lockly to disable Safe Mode by unlocking the door. If you have not downloaded the app to use with your smart lock, you won't be able to use this option to disable Safe Mode.

- Option 3 – Physical Key**

- There is a pair of keys supplied with your new lock. You may use the keys to manually unlock the door and disable Safe Mode. To learn how to use your physical keys, see Section 4.5.

- Option 4 – Registered Fingerprint**

- Use any registered fingerprint to reactivate the keypad. The door will unlock and reactivate the keypad once a registered fingerprint is used.


- Option 5 – Registered RFIDs**

- Use any registered RFID to reactivate the keypad. The door will unlock and reactivate the keypad once a registered RFID is used.

Rain Mode

- Like other digital electronic products water can trigger to activate the touchscreen and fingerprint sensor which

may cause the batteries to drain. To protect the lock and extend battery life, you can setup your Lockly to enter Rain Mode to shut off keypad and fingerprint reader whenever rain or water is detected.

- Activate this feature on the Lockly app. While you are within the Bluetooth range or remotely connected thru Wi-Fi hub (Secure Link), go to Settings > Rain Mode and toggle the  button to turn ON.





IMPORTANT

- When RAIN MODE is ON, the keypad, RFID card and fingerprint sensor cannot be used. Unlock via Lockly App, physical key, or voice control with Amazon Alexa or Google Assistant-enabled devices. Rain Mode auto exits every 30-mins and re-enters if water or rain is still present.
- If you are using the Lockly app, you will be notified when Lockly entered rain mode and it will be recorded in your access history.

If you have not yet connected your device to Lockly App, follow below steps to activate the rain mode feature:

RAIN MODE ON


1. Long press  to enter fixed digit keypad.

2. Enter access code +234+c 

example: 135790 + 234 + 

3. You will hear a short beep and Bluetooth indicator flashes green once Rain Mode is ON.

RAIN MODE OFF

1. Long press  to enter fixed digit keypad.

2. Enter access code +890+



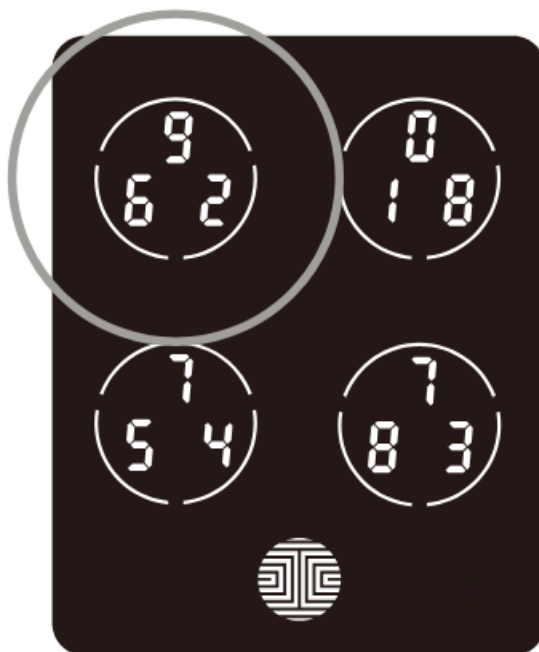
example: 135790 + 890 +



3. You will hear a long beep and Bluetooth indicator flashes green once Rain Mode is OFF

Shine Mode

Lockly touchscreen keypad brightness was designed for optimum battery life. However, some users may need to adjust the brightness to their convenience to enter access codes.



Swipe your fingers across the keypad to light up to its normal brightness. To adjust brightness, long press the upper left button for 3 seconds.

The touchscreen keypad will automatically return to normal brightness after the screen dimmed.

Welcome Mode

Welcome Mode temporarily disables auto locking, keeping the door open for a specified period of time eliminating the need to enter access codes, fingerprint or using Mobile App.

Enable this feature through the Lockly App. Go to > Settings > Enable Welcome Mode, then slide button to enable and set the specific time you require your door unlocked. The Welcome Mode icon will remain displayed while in effect.





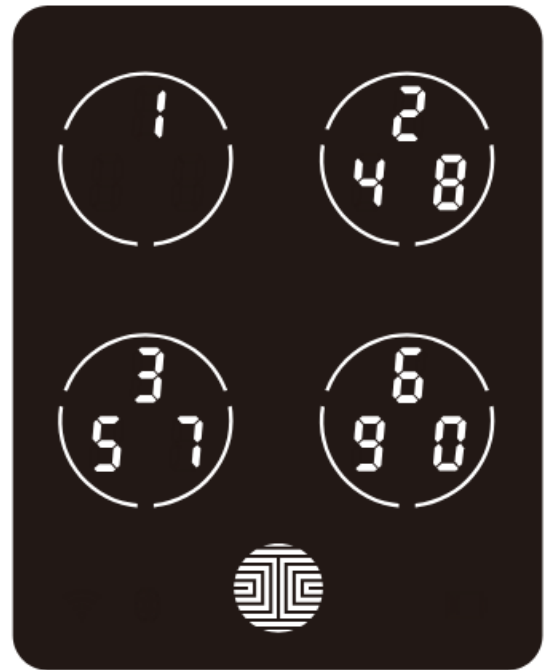
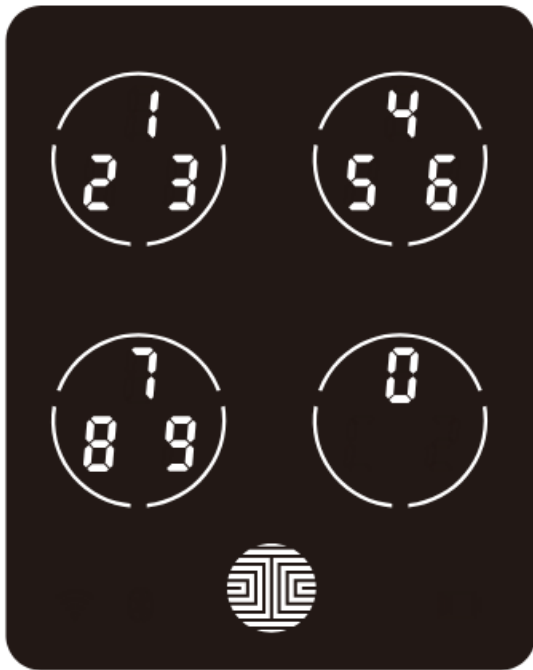
To ensure Welcome Mode works normally after replacing the battery, reconnect the lock to the Lockly app to synchronize the time.

Offline Access Code™ (OAC)

- The Offline Access Code™ (OAC) is a unique feature of our smart lock. It allows you to grant access to guests remotely without guests needing to download the app.
- To use the OAC feature, make sure you download the Lockly app for iOS or Android™ first, and sync your smart lock to your mobile device. OAC can only be issued by the administrative owner of the lock.
- From there, you can then issue an Offline Access Code™ within the app.
- Go to “Access” and choose “Add a New User, then select Offline Access Code™ (OAC)” and follow on screen instructions to generate your Offline Access Code™.

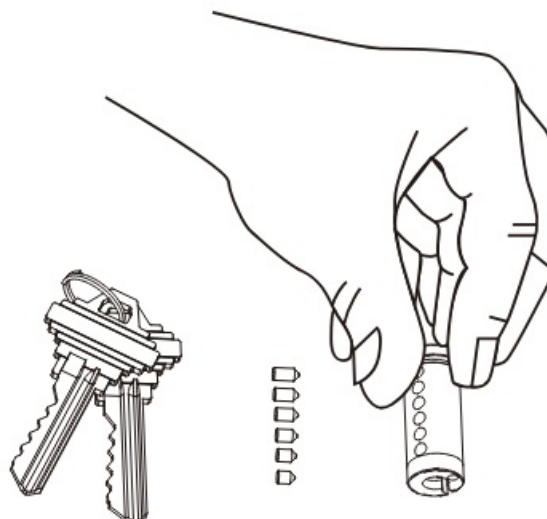
- **Understanding Offline Access Code™ (OAC)**

- OAC are issued to the guest by asking them to enter 4-12 digit number after a double – click on the  . Your Lockly randomly generates the Offline Access Code™ which can be shared to your guests together with the instructions generated using the Lockly app.
- After a double-click on the  , touchscreen will display numbers on Fixed Digit mode, then guest can enter the Offline Access Code™



Sub-Admin Access

- Sub-Admin Access can be created to grant access for others to be able to control your lock and grant access to others via Bluetooth when within range of your Lockly smart lock. The sub-admin permission can be setup through the Lockly App then Add A New User.
- You can select the Validity Period and User Permissions of the sub-admin.
- Sub Admins will not be able to access the lock remotely but Sub Admin will be able to grant limited access codes to users when within Bluetooth range. Once Sub Admin control is setup, you as the Admin will no longer be able to issue Offline
- **Access Code™ (OAC)**
 - The Sub-Admin access is ideal for long term property leasing and Airbnb tenants.
- **Re-keying**
 - Lockly smart lock comes with a 6-pin cylinder which can be replaced with regularly purchased DIY re-keying kit available in the market.
 - If you are not familiar with this process, please contact a professional locksmith. For more information, visit: <http://support.Lockly.com/faq/rekeying/>



Important Notes

- **Auto Lock Feature**

Your lock can be programmed to auto-lock between 5-300 seconds after the door opening. You can select the timing through the Lockly App. If auto-lock is not activated and door is still open, the touchscreen will remain

lighted, simply press the  on the keypad to lock.

- **One-Touch Locking**

You can always manually do a quick lock by touching anywhere on the touchscreen. Lockly smart lock is shipped with this feature already activated. You may deactivate this feature through the Lockly App.

- **9V Backup Access**

When your Lockly is out of power, you can temporarily activate the keypad by using a 9V battery against the bottom of the exterior side of the smart lock. Please see Section 2.7 for more info.

- **Physical Keys**

Even though **you** have your fingerprints registered and Access Codes stored, it's always best practice to carry your physical keys with you at all times in case for any reason your lock falls into Safe Mode.

- **Activation Code**

You may find an Activation Card with an Activation Code included in your package. It is very crucial that you do not lose this card. Please store this card safely as you will need the default Activation Code on that card to master reset your lock in case, for any reason, you have lost the phone paired to Lockly and also forgot your Access Code.

- **Troubleshooting**

Please visit <http://Lockly.com/help> for troubleshooting and the most frequently asked questions and answers.

Cleaning

Making sure your Lockly is clean is best practice to ensure optimal product use. Follow the DOs and DON'Ts below.

- **DO**

- Rinse the touchscreen with warm water prior to cleaning.
- Use the application of soap with a damp, lukewarm cloth.
- Air dry or wipe dry with a soft microfiber cloth to avoid scratches.

- **DON'T**

- Don't use abrasives, high alkaline cleaners, or gasoline to clean your lock.
- Don't apply cleaning detergent directly in sunlight or at high temperatures.
- Don't leave cleaning detergent on the display keypad for long periods of time – wash immediately.
- Don't use scrapers, squeegees, or razors.

Safety Precautions

Please read all instructions carefully. Remind all Lockly users of the safety precautions.

Read the following instructions for your own safety

- Do not attempt to disassemble the smart lock by yourself. It can cause product damage, void warranty, and cause injuries.
- Do not use any inappropriate tools that can cause damages or malfunction to your lock.
- Always make sure your door is securely closed and locked when you leave your house to prevent unwanted entry.
- Please keep your Access Codes safe. Restrict access to the back panel of your smart lock and check your settings regularly to ensure Access Codes have not been changed without your knowledge.
- Always dispose of used batteries according to your local laws. DO NOT BURN.
 - Unauthorized changes and modifications may void your product warranty. If you have questions or any problems while using your Lockly Secure Smart Lock, contact our customer service department at help@Lockly.com or visit <http://Lockly.com/help> for technical assistance.

FCC Warning

This device complies with Part 15 of the FCC Rules.
Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

- If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with minimum distance 20cm between the radiator & your body.

IC WARNING

This device contains licence-exempt transmitter(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

IC Radiation Exposure Statement

This equipment meets the exemption from the routine evaluation limits in section 2.5 of RSS-102. It should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

WARNING: This product can expose you to chemicals including Lead, which is known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov.

To ensure you have access to the most updated and newly added features of your Lockly smart lock, please subscribe to our newsletters, follow us on our social media channels, update your Lockly app when prompted, or visit: www.Lockly.com/newfeatures

- For digital versions and instructional videos, please visit the following link:

<http://Lockly.com/help>



We're here to help! help@Lockly.com <https://Lockly.com/help>

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- US Patent NO. US 9,881,146 B2
- US Patent NO. US 9,853,815 B2
- US Patent NO. US 9,875,350 B2
- US Patent NO. US 9,665,706 B2
- US Patent NO. US 11,010,463 B
- AU Patent NO. 201340316
- AU Patent NO. 201439195
- AU Patent
- NO. 2016412123
- UK Patent NO. EP3059689B1
- UK Patent NO. EP3176722B1


Other Patents Pending

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Documents / Resources

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|---|---|
|  | <p>LOCKLY PGD728FC Secure Plus Deadbolt Edition [pdf] User Manual PGD728FC Secure Plus Deadbolt Edition, PGD728FC, Secure Plus Deadbolt Edition, Plus Deadbolt Edition, Deadbolt Edition, Edition</p> |
|---|---|

References

- [a Amazon.com](https://www.amazon.com)
- [Download Lockly App for iOS and Android | Lockly®](#)
- [Recommended Battery](#)
- [How to re-key a LOCKLY smart lock? - Lockly Support Desk](#)
- [Fingerprint, Smartphone-Control Smart Locks | Lockly®](#)
- [P65Warnings.ca.gov](https://www.p65warnings.ca.gov)
- [Product Registration - Lockly Support Desk](#)
- [Secure Link Wi-Fi Hub | Lockly®](#)
- [User Manual](#)

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