

LOCKLY GUARD PGH222 Secure Link Plus WIFI-RF Hub User **Manual**

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LOCKLY GUARD PGH222 Secure Link Plus WIFI-RF Hub



PART A



PART B

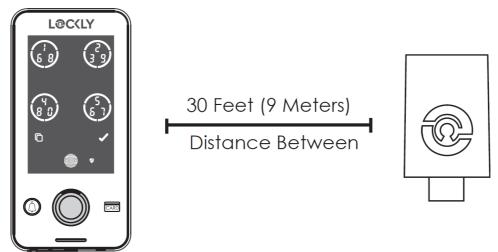


The Lockly Guard Secure Link+ Wi-Fi Hub comes in two parts. Each part of the Secure Link+ is crucial to enable voice assistant features and live monitoring and control of your Lockly device. The Wireless Door Sensor is optional but highly recommended as they provide the ability to verify that your door is securely closed and not ajar.

• You may plug the USB Secure Link+ Wi-Fi Hub into any UL Certified 5V 1A USB outlet, however we recommend using ours for best performance. Power adaptor supplied in this box is based on standard power plug and socket used by country.

Setting up the Secure Link+ WIFI-RF Hub

You should install the Secure Link+ WIFI-RF Hub after you have successfully finished installation and set up of your Lockly Smart Lock. Refer to your appropriate Lockly Smart Lock Installation Guide and User Manual that came with the lock for reference. For best connectivity, choose an appropriate location for the Wi-Fi Hub for optimum performance (see below).



In order for your WIFI-RF Hub to connect to the internet, you must have a Wi-Fi network with a radio signal emitting 2.4 GHz. All modern Wi-Fi devices support 2.4 GHz connections while some equipment supports both 2.4 GHz and 5 GHz. Please check with your network administrator or internet provider if you're unsure what kind of network you have. Proceed to the next page to read how to finish set up of your Wi-Fi Hub. Plug the Secure Link+ Hub into the 5V 1A USB AC adapter and plug the AC adapter to your wall socket.



USA Outlet Shown

A RED LED indicator light will flash slowly to indicate that the Wi-Fi Hub is ready to connect.



LED Indicator is located next to the Setup Button

Once you have confirmed that your Hub is ready to connect to your lock, open the LocklyPro app to get started.



In case you have not downloaded our app, you can scan the QR code to the left or visit https://LocklyPro.com/app





Make sure you have already created an account and setup your Lockly device to the LocklyPro app to continue. Before you continue the Hub set up on your app, proceed to the next page to learn more about using the Hub and best practices for connectivity.

Using the Secure Link+ WIFI-RF Hub

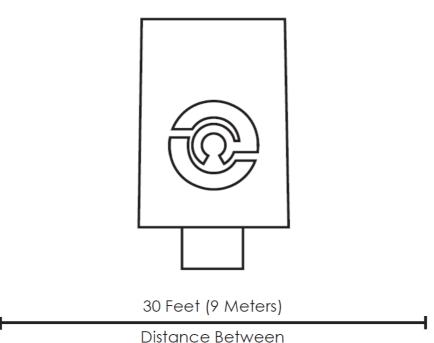
During the setup process position yourself between the lock and the Wi-Fi Hub—ideally no more than 30 feet (9 meters) apart. Ensure your iOS or Android™ device has both Bluetooth and Wi-Fi enabled. Ingress Smart Access Control



You Using an iOS or Android™ Device with Bluetooth & Wi-Fi enabled



Secure Link+ WIFI-RF Hub
Part A Shown Above as reference only



TIP: The Secure Link+ requires a strong wireless signal for optimal performance. Make sure the Secure Link+ will be installed in a location with a strong 2.4 Ghz wireless signal. Sometimes distances between Wi-Fi hub and lock can vary due to circumstances. If you are having difficulty setting up optimal range of 30/ft or less, we're here to help. Call our customer care team: (669) 500 8835, or visit LocklyPro.com/support for suggestions and

troubleshooting tips.

Secure Link+ Installation Checklist.

- You have a Lockly Smart Lock already, and now adding the Wi-Fi Hub.
- The Secure Link+ WIFI-RF Hub is installed within 30 feet (9 meters) from your Lockly Smart Lock.
- You have the LocklyPro App installed on your iOS or Android™ device.
- Your smartphone Bluetooth connection is ON and connected to your Lockly device.
- You are standing between your smart lock and the Secure Link+ WIFI-RF Hub.
- Your Secure Link+ WIFI-RF Hub is located in a location with a strong Wi-Fi signal.
- You are currently connected to a 2.4 GHz Wi-Fi Network (802.11 B/G/N) on your iOS or Android™ device.

Be sure you check off the above 8 boxes before proceeding. If any of the boxes are not checked, you may experience intermittent or delayed response time in notifications.

• Requires successful installation of the Wi-Fi Hub and connected to a strong internet connection

Configuring Your Secure Link+ WIFI-RF Hub

First, make sure the smartphone you are using to add the Wi-Fi Hub is connected to your 2.4 GHz Wi-Fi Network. Next, open your LocklyPro App and select the main menu from the upper left corner. (Image shown with iOS demo). Once the menu opens go ahead select "Set up a New Device"

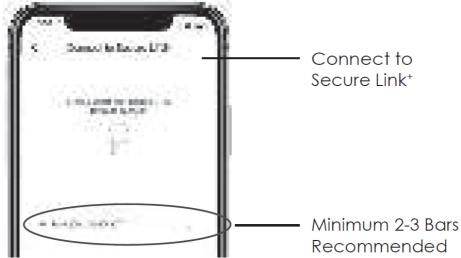


If you have never connected the Hub to your smart lock, the Secure Link should have a slow flashing RED LED Indicator. Press and hold the Setup Button located on the top of the Wi-Fi Hub for 3 seconds until you see the GREEN LED Indicator start to rapidly flash.



Press and Hold 3 Seconds

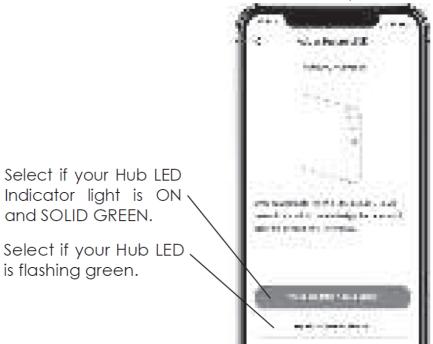
If you don't see anything appear with a Bluetooth icon and a name starting with PGH222... simply click the Refresh button on the upper right to rescan. Make sure your Wi-Fi Hub is showing a flashing GREEN LED indicator and the Hub is within the optimal distance of 30 feet from your lock. Select the desired Wi-Fi Hub to continue.



If you are already connected to a 2.4 GHz compatible Wi-Fi network, it should display the network name. (See example below)



Enter your Wi-Fi password in the next line next to the icon, then click "Next Step" to continue.



NOTE: If the LED is flashing RED, please check if your WiFi network is properly working. Please check with your network administrator or internet provider if you're unsure.

Congratulations! Your Secure Link+ WIFI-RF Hub is now set up.

Below are some quick information for troubleshooting.



No Indicator Light

Your Wi-Fi Hub has no power. Check your the power supply.



Slow RED Light Flashing
 Your Wi-Fi Hub has power. It's not connected to any wireless network.



Rapid GREEN Light Flashing
 Your Wi-Fi Hub is in setup mode. Setup mode can be entered by pressing the setup button for 2 seconds.
 Setup mode will last approx 2 minutes.



Solid GREEN Light
 Your Wi-Fi Hub is on and connect-ed to an active 2.4 GHz wireless network.

FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this

equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

Lockly Guard Secure Link+ WIFI-RF Hub complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with minimum distance 20cm between the radiator & your body.

IC WARNING:

This device contains licence-exempt transmitter(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

- 1. This device may not cause interference.
- 2. This device must accept any interference, including interference that may cause undesired operation of the device.

IC Radiation Exposure Statement

This equipment meets the exemption from the routine evaluation limits in section 2.5 of RSS-102. It should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body. **WARNING:** This product can expose you to chemicals including Lead, which is known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov.

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USA Patent No. US 9,881,146 B2 | USA Patent No. US 9,853,815 B2 | USA Patent No. US 9,875,350 B2 | USA Patent No. US 9,665,706 B2 | USA Patent No. US 11,010,463 B2 | AUS Patent No. 2013403169 | AUS Patent No. 2014391959 | AUS Patent No. 2016412123 | UK Patent No. EP3059689B1 | UK Patent No. EP3176722B1 | Other Patents Pending

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Documents / Resources



LOCKLY GUARD PGH222 Secure Link Plus WIFI-RF Hub [pdf] User Manual

PGH222, PGH222 Secure Link Plus WIFI-RF Hub, Secure Link Plus WIFI-RF Hub, Link Plus WIFI-RF Hub, WIFI-RF Hub

References

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