



LNCOON JC400P Making Connection Simpler User Manual

[Home](#) » [Incoon](#) » LNCOON JC400P Making Connection Simpler User Manual 

Contents

- [1 LNCOON JC400P Making Connection Simpler](#)
- [2 Product Information](#)
- [3 Product Usage](#)
- [4 Overview](#)
- [5 Product Installation](#)
 - [5.1 PRECAUTION](#)
 - [5.2 PREPARATIONS](#)
- [6 LEDs Status Explanation](#)
- [7 LNCOON App Introduction](#)
- [8 Product Specification](#)
- [9 Product Features](#)
- [10 Troubleshooting](#)
- [11 Documents / Resources](#)
 - [11.1 References](#)
- [12 Related Posts](#)



LNCOON JC400P Making Connection Simpler



Product Information

LNCOON JC400P 4G

Specifications

- Email: sales@lncoon.com
- Website: www.lncoon.com
- Tracking Platform: lncoon.com/download
- WhatsApp: +86 18839787338
- FB Messenger: facebook.com/Lncoon
- Dynamic frame rate
- GSM GPS Power
- Light sensor
- Speaker
- Bracket
- IR light
- Cable*1
- Screwdriver*1
- Back
- Car relay*1
- Screw*2
- Tamper cover*1
- 450mAh Battery*1
- SOS cable*1
- Bracket*1

- 3M Sticker*2

Product Usage

Precaution

[Watch the video tutorial here.](#)

4G SIM Card

Insert a Micro Sim. If you are using our package sim card, please go to gps.lncoon.com and top-up, then contact our Service team to activate.

Preparations

Note:

1. If you are using a US Local sim card:
 - Please ensure that the SIM card band supports:
 - 4G FDD: B2 B3 B4 B5 B7 B12 B17 TDD: B38, B41 (100M)
 - 3G WCDMA: B2, B4, B5
 - 2G GSM: 850MHZ/900/1800/1900MHz (Like AT&T, T-MOBILE, MetroPCS sim card)
 - Get the APN name from your network carrier for the next step setting. If not online, please feel free to contact our customer service on the LNCOON APP.
 - If you are using your local SIM card, you need to send the APN command:
 - SMS command Format: APN, APNname, APNAddress, MCC, MNC
 - If T-MOBILE: APN, epc.tmobile.com, epc.tmobile.com, 310, 240 (epc.tmobile.com is the APN of the carrier)
 - If you don't know how to send an APN command, please contact our customer service to help you.

2. TF Card

Note:

1. Use a TF card with a speed class 10 or higher and a capacity of 16GB (suggest 128GB).
 2. It is recommended to change the TF card every half a year to ensure the recording performance of the device.
 3. Mount the tamper cover after attaching the TF card.
3. Download the LNCOON App and apply for an account
 - **Note:** Search Lncoon in the App Store or Google Play to download. Visit the Lncoon website: Lncoon.com/download to find the quick download link. Any problem, click the button on the LNCOON APP.
 1. Choose your country or region
 2. Enter a valid email address
 3. Click 'Get Verification Code' to receive a verification code from noreply@track9999.com (If no email is received, please check the trash or spam.)
 4. Set up and confirm the Password
 5. Check and agree to the terms and policy

6. Click on Submit

- The App will automatically log in to your account. Please remember your account and password for future login.

Find the IMEI No. on the box side and bind the device

Scan the barcode:

1. Click the '+' on the top right to add the device
2. Scan or type in the IMEI barcode on the package or device body
3. Click 'Add Device' to confirm binding.

Insert SIM & TF card, then connect with car by cable

Normally, these lights will be on after the connection for about 5 minutes.

Ensure Device Online

[Watch the video tutorial here.](#)

1. Go to 'List', and you will see the JC400P you just bound.
2. You can tell the status of the device via the color of the icons.
3. To get a location and video or send any command, the device must be online.

Status Indicator

- Car moving
- Car parking but not flame out
- Car parking and flame-out
- **OFFLINE**
 - If the camera is not activated, insert a SIM card and insert the OBD plug to activate the camera.
 - The camera is offline, please check the SIM card data and cable connection. If there is any problem, feel free to contact our service team.

Open the App to check if the device is online or offline.

Place it in a place that has a better signal.

FAQ

- **Q: How do I activate the camera?**

A: Insert a SIM card and insert the OBD plug to activate the camera.

- **Q: What should I do if the camera is offline?**

A: Please check the SIM card data and cable connection. If there is any problem, feel free to contact our service team.

Overview



Product Installation

PRECAUTION

Youtube installation Video: https://youtu.be/41_8jwnMq8


1. The standard power supply of the device is 12V DC. please use the original power cord provided by the manufacturer. the red cable is the positive of the power supply and the black is the negative of the power supply. the negative power supply should be connected to the ground, After you connect, please start your camera, and check if the light is flashing. If not, it is not installed correctly, please contact us on LNCOON to

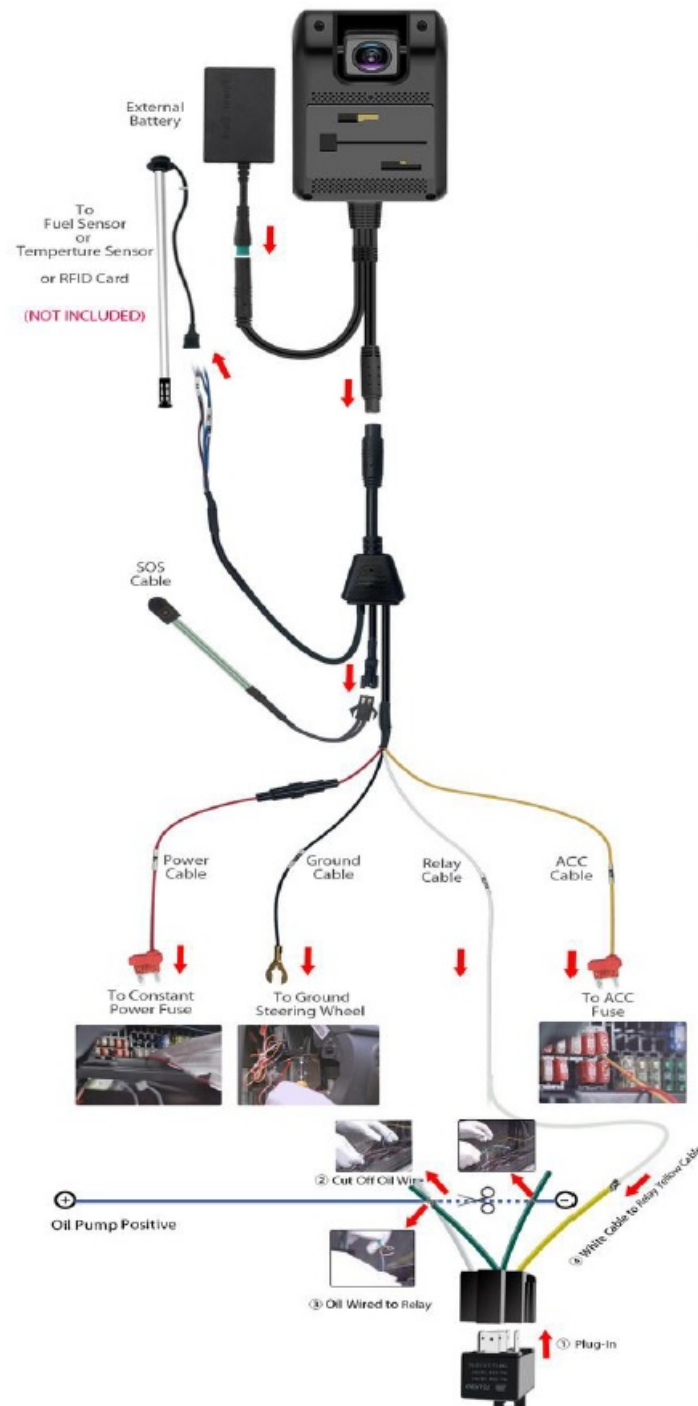


check.

2. The ACC wire yellow is connected to the ACC vehicle for ignition/ACC detection. the white wire (relay) is connected to the yellow wire harness on the relay. (5V, RX, TX, and grey GND do not need to connect. (The extra four wire harnesses are additional accessories, which do not affect normal use and can be ignored)

3. About the Relay, The oil pump is cut off and connected to the relay, the white wire and the green wire of the relay are connected together to the positive pole, and the separate green wire is connected to the negative pole.
4. Remove the protective film on the remote camera prior to installation. Any problem contact the Customer

Service button 



PREPARATIONS

4G SIM Card



Note:

1. Insert Micro Sim. If you use our package sim card, please go to gps.Incoon.com top-up then contact the Service team.
2. If you use a US Local sim card:
Please ensure the band of the SIM has
 1. **4G FDD:** B2 B3 B4 B5 B7 B12 B17
 2. **TDD:** B38, B41 (100M)
 3. **3G WCDMA:** B2,B4,B5
 4. **2G GSM:** 850MHZ/- /1800/1900MHz
(Like AT&T, T-MOBILE MetroPCS sim card)
3. Get the APN name from the network carrier for the next step Setting, if not online, please feel free to contact



our customer service on the LNCOON APP.

About SIM card:

Must use the Micro SIM Card.



If you use your local sim card, you need to send the APN command:

- SMS command Format: APN, APNname, APNAddress, MCC, MNC
- If T-MOBILE: APN,epc.tmobile.com,epc.tmobile.com,310,240 ("epc.tmobile.com " is the APN of the carrier)
- If you don't know how to send an APN command, please contact our customer service to help you.

TF Card



Note:

1. Use a TF card in speed class 10 or higher and $\geq 16\text{GB}$ (suggest 128GB)
2. Recommended to change every half a year to ensure the recording performance of the device
3. Mount the tamper cover After the attachment

Fit the TF card in the correct slot.

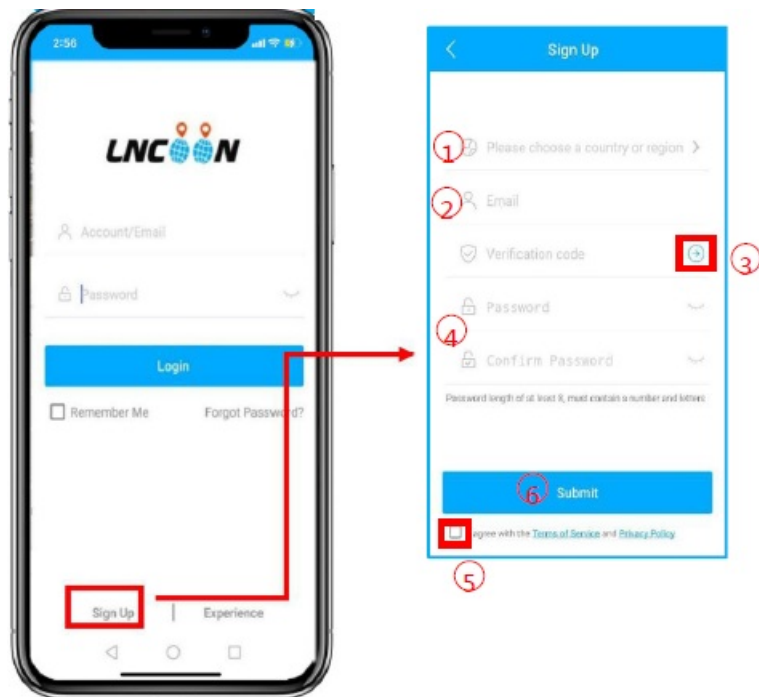
Download the LNCOOIN App and apply an account



Note:

Search “Lncoon” in the App Store or Google Play to download. Visit the Lncoon website: Lncoon.com/download to find the quick download link. Any problem, click the button on LNCOON APP.


Sign up and log in



Click Sign Up

1. Choose your country or region
2. Enter a valid email address
3. Click '→' to get a verification code from noreply@track9999.com (If no email is received, please check the trash or spam.)
4. Set up and confirm the Password
5. Check and agree on the terms and policy
6. Click on Submit

The App will automatically log in to your account, please remember your account and password for future login.

Customer service—

Find the IMEI No. on the box side and bind the device



1. Click the '+' on the top right to add device
2. Scan or type in the IMEI barcode on the package or device body
3. Click 'Add Device' to confirm binding.

Insert SIM & TF card, then connect with car by cable



Normally, these lights will be on after the connection for about 5 minutes

Ensure Device Online

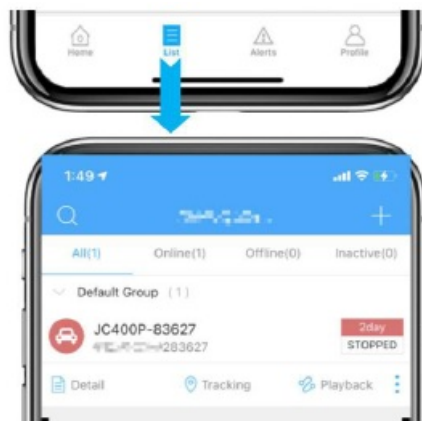
Ensure Device Online

Youtube installation Video: https://youtu.be/41_8jwnMq84.

1. Go to 'List', and you will see the JC400P you just bound.
2. You can tell the status of the device via the color of the icons.

3. To get a location and video or send any command, the device must be online.

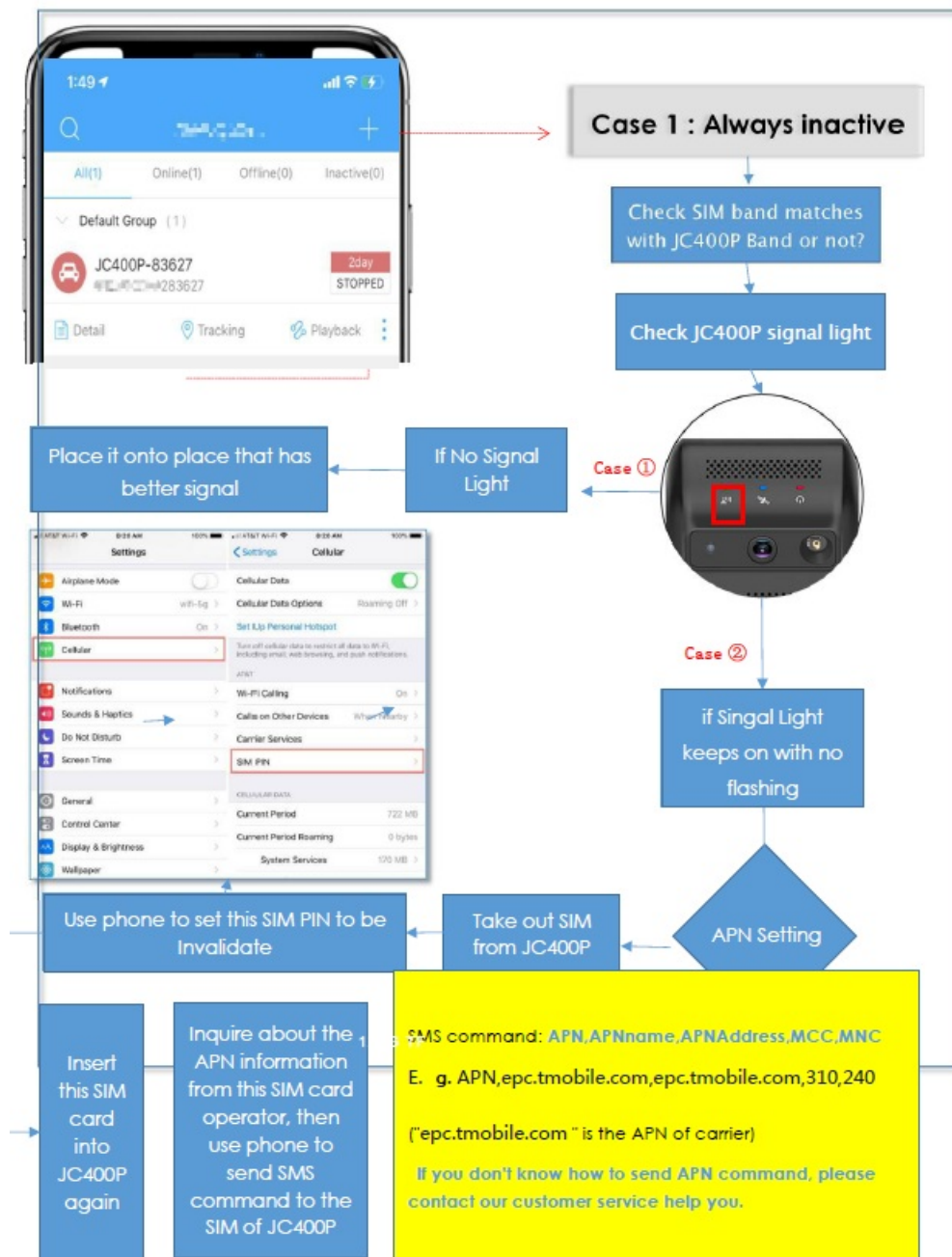
Any problem contact Lncoon Customer Service Click this button—



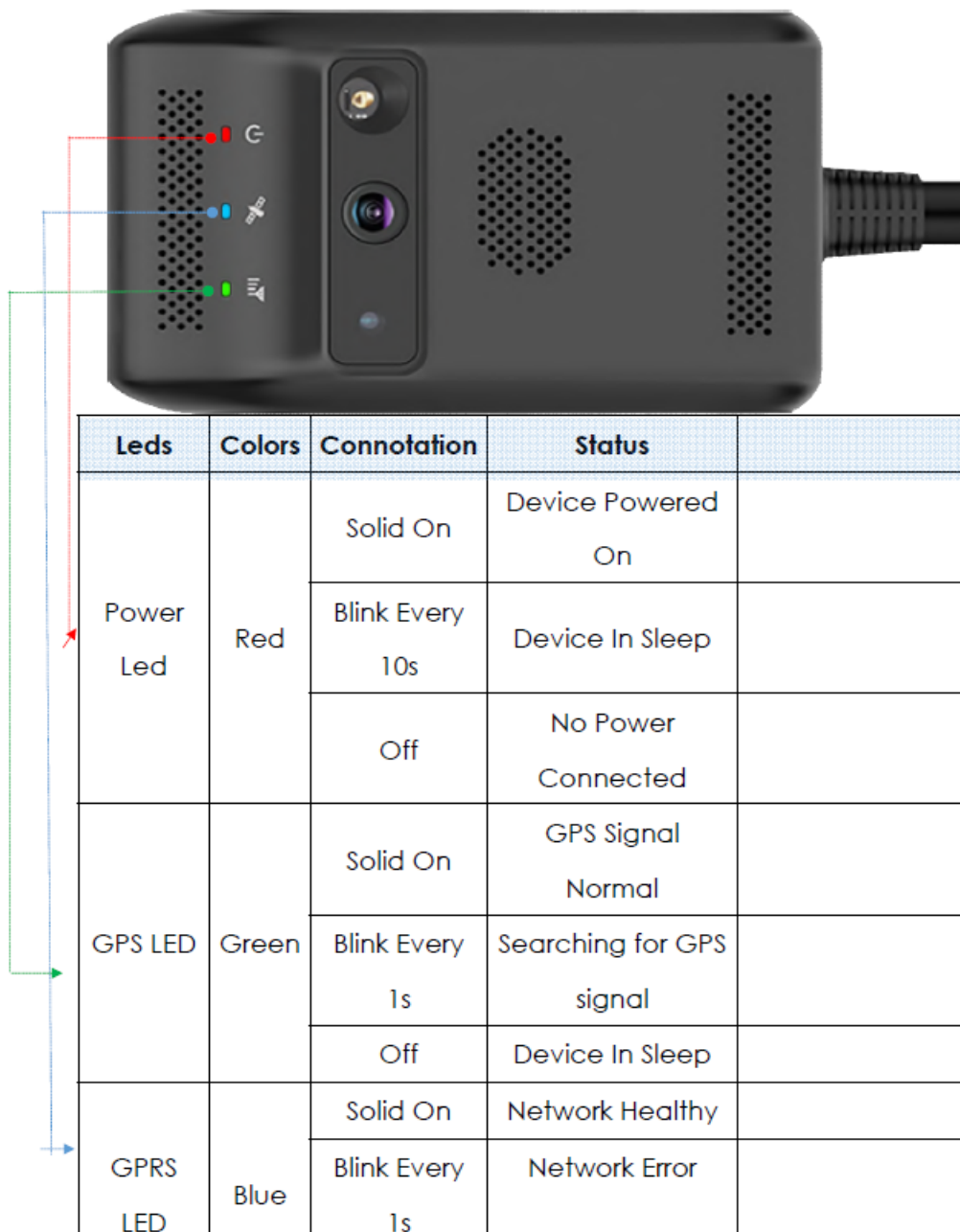
Status Indicator

ONLINE	Car moving
IDLING	Car Parking but not flame out
STOPPED	Car parking and flame out
INACTIVE	The camera is not activated, insert Sim card and insert the OBD plug to active the camera
OFFLINE	The camera is offline, please check sim card data and cable connect, any problem, feel free contact with service team.

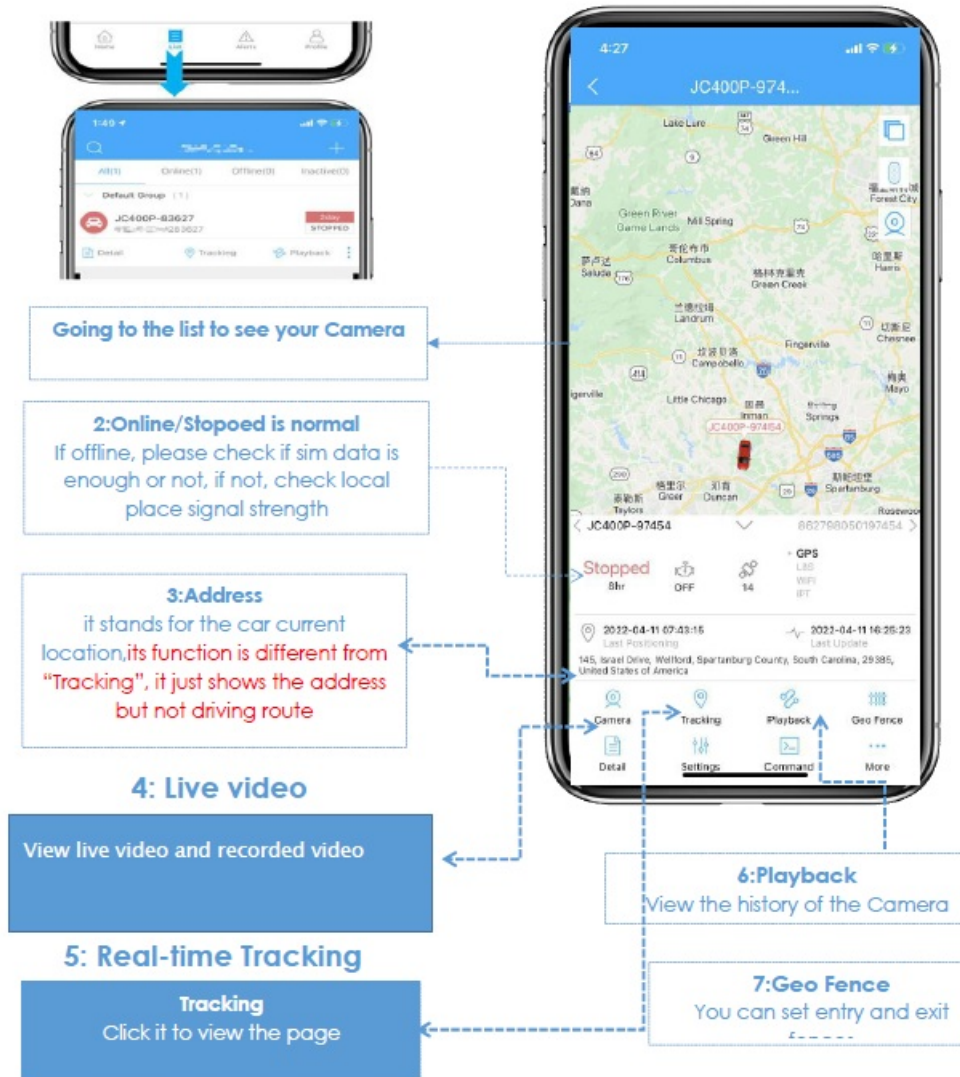
Open the App to check device is online or offline.



LEDs Status Explanation

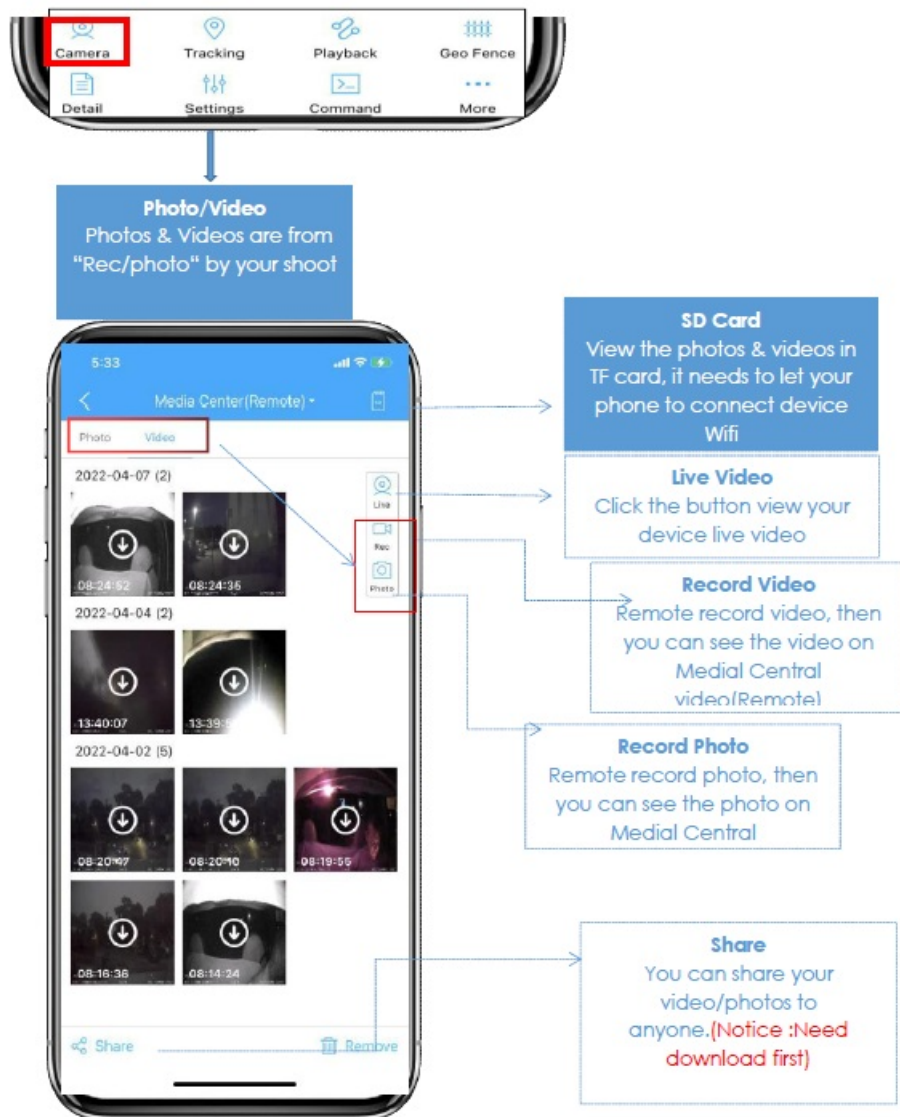


LNCOON App Introduction



1. Click Camera

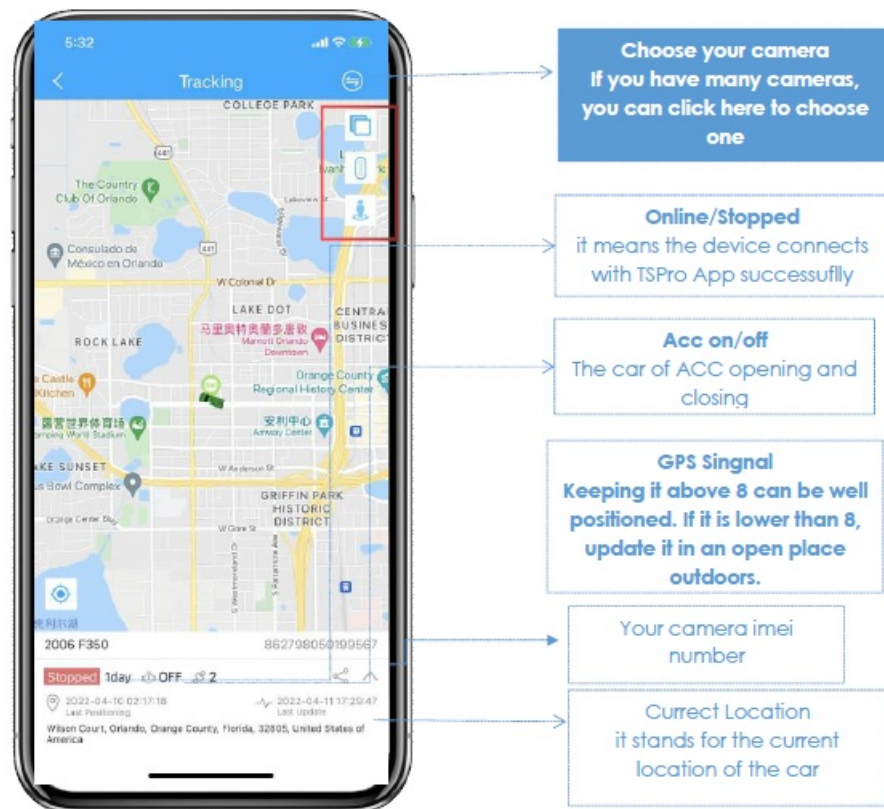
Check your recorded video and photo



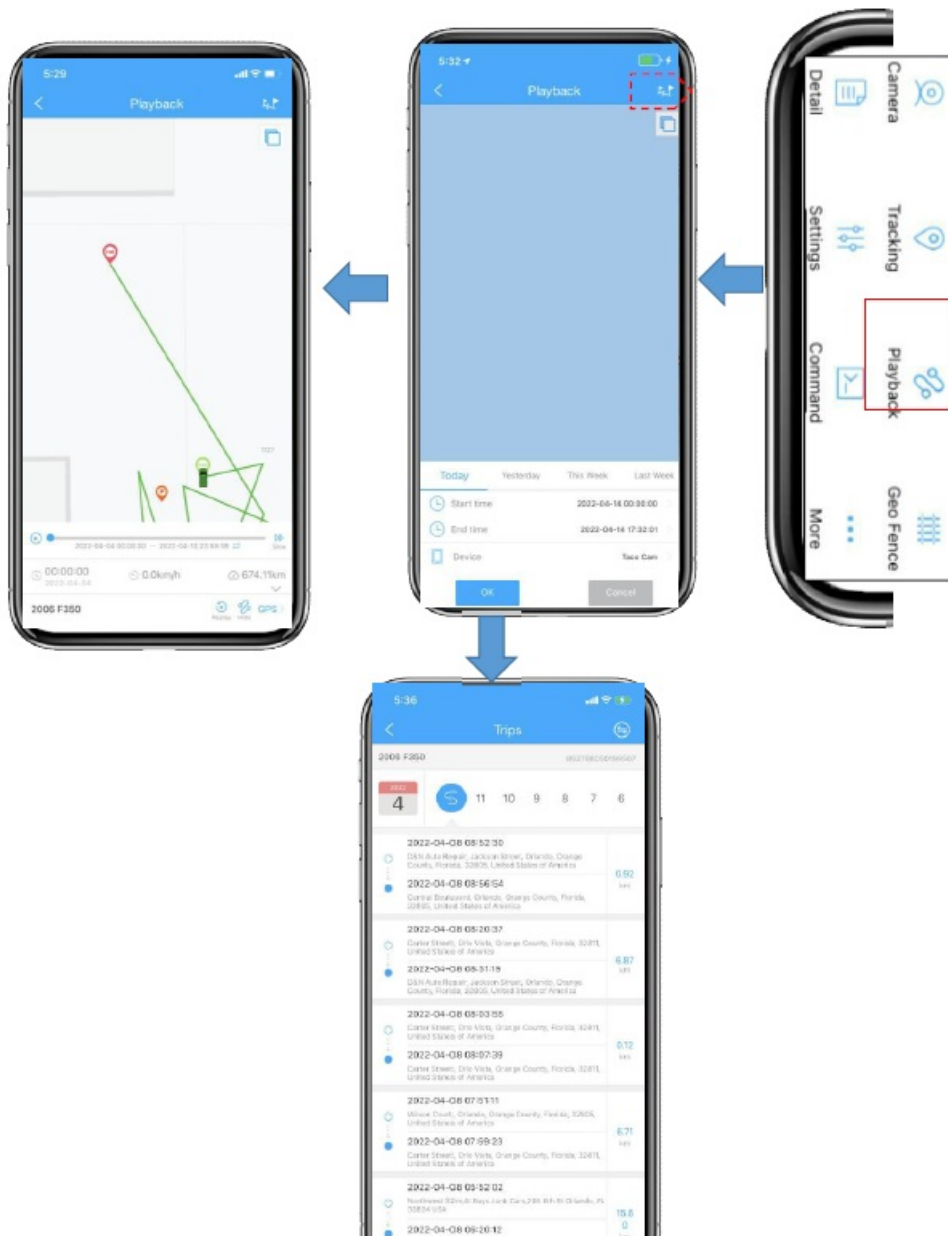
2. Camera-live-live Video



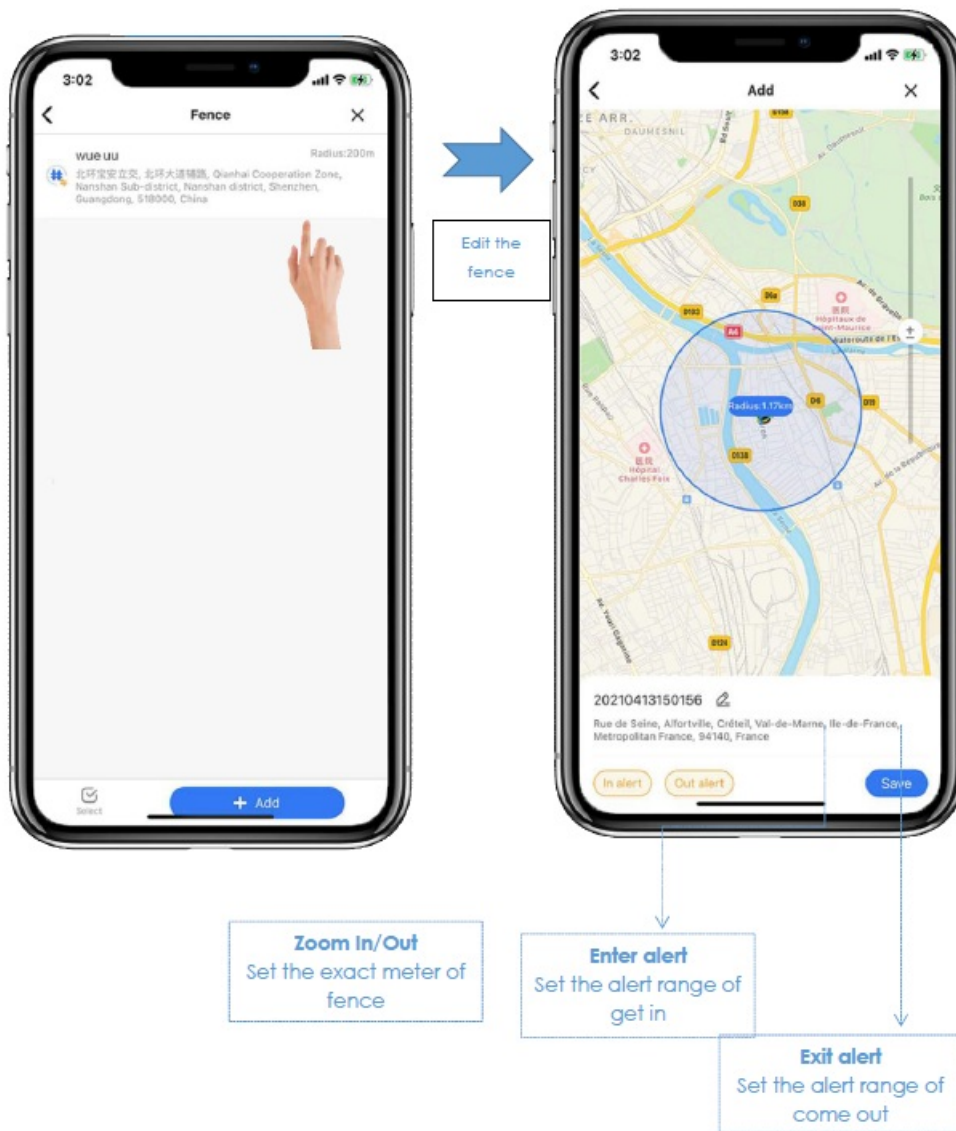
3. Real-time Tracking



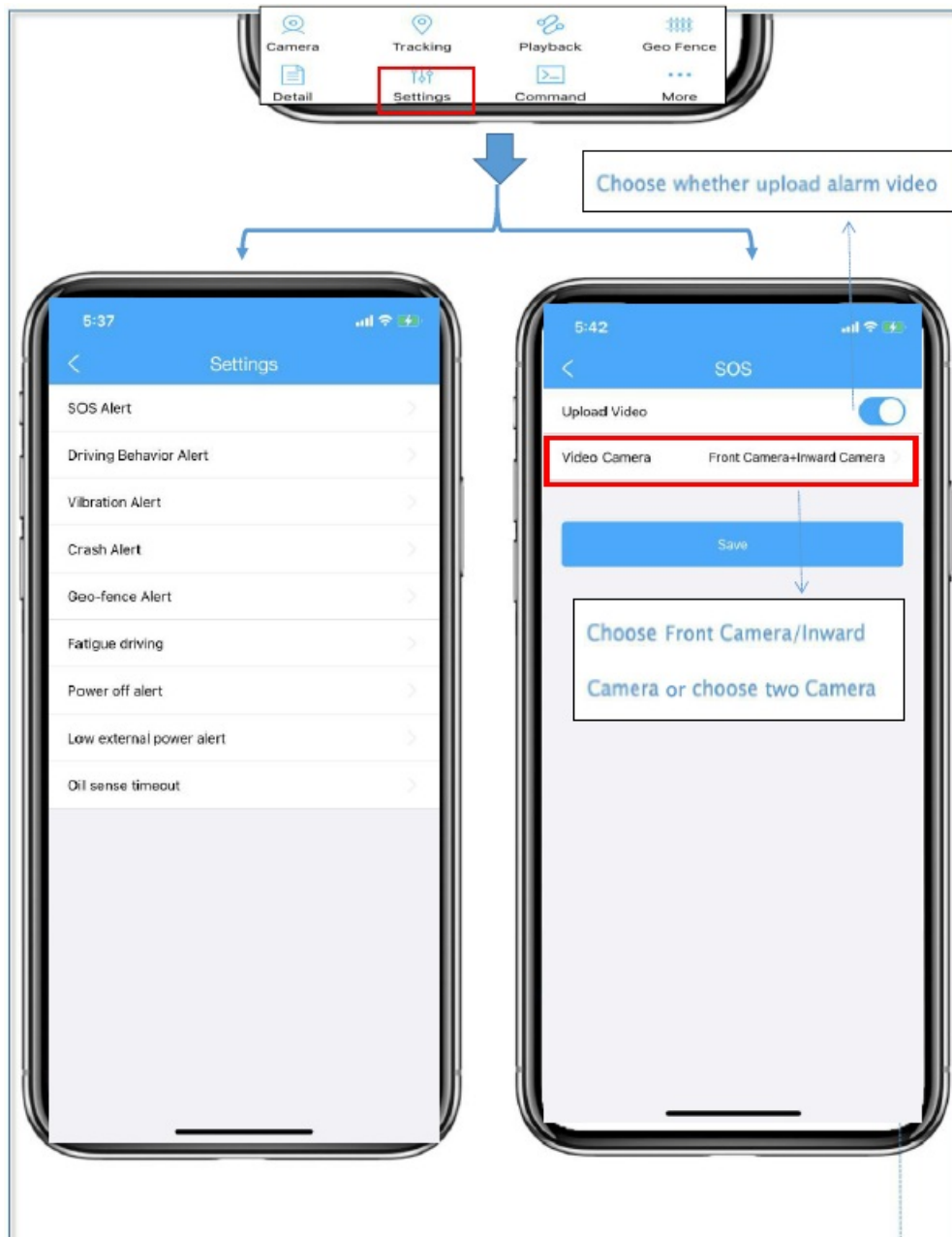
4. Playback



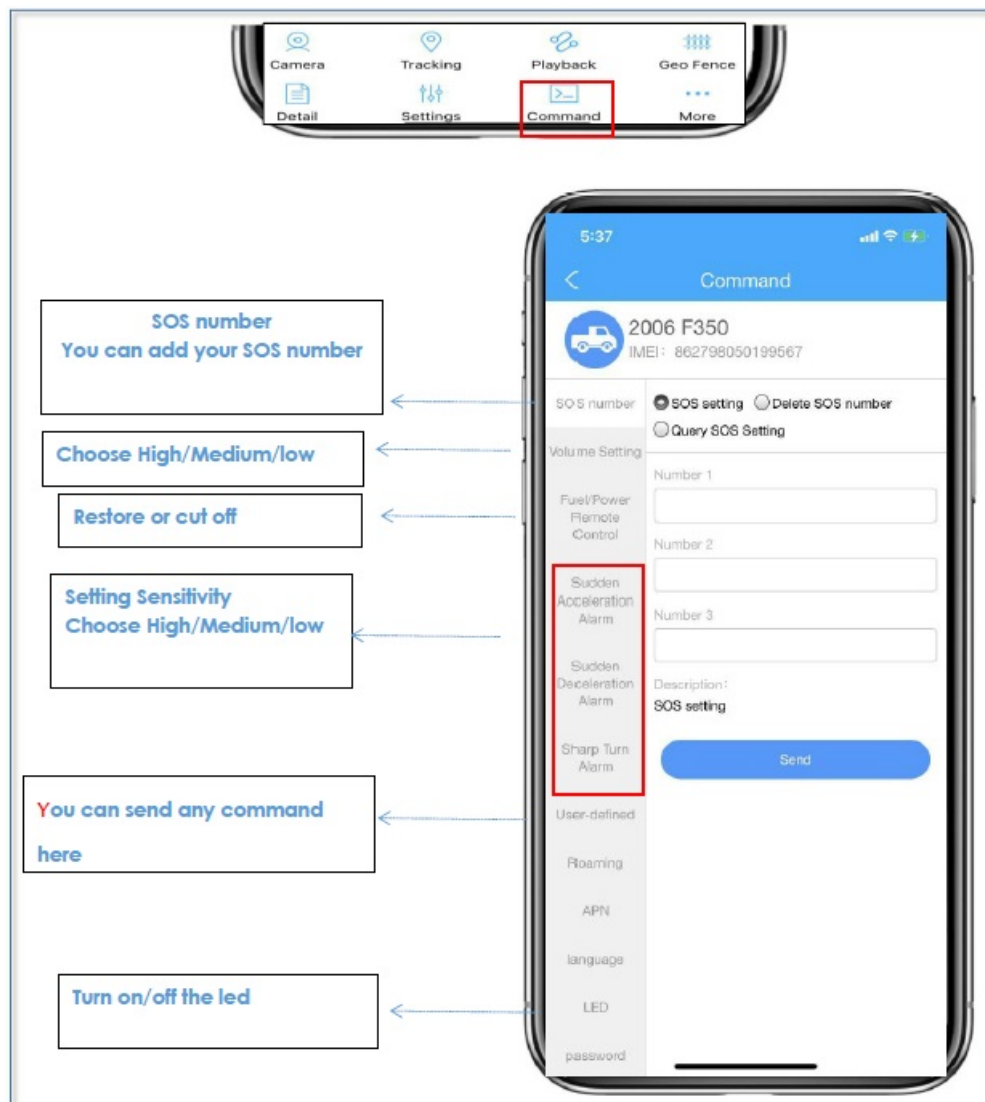
5. Geo-fence



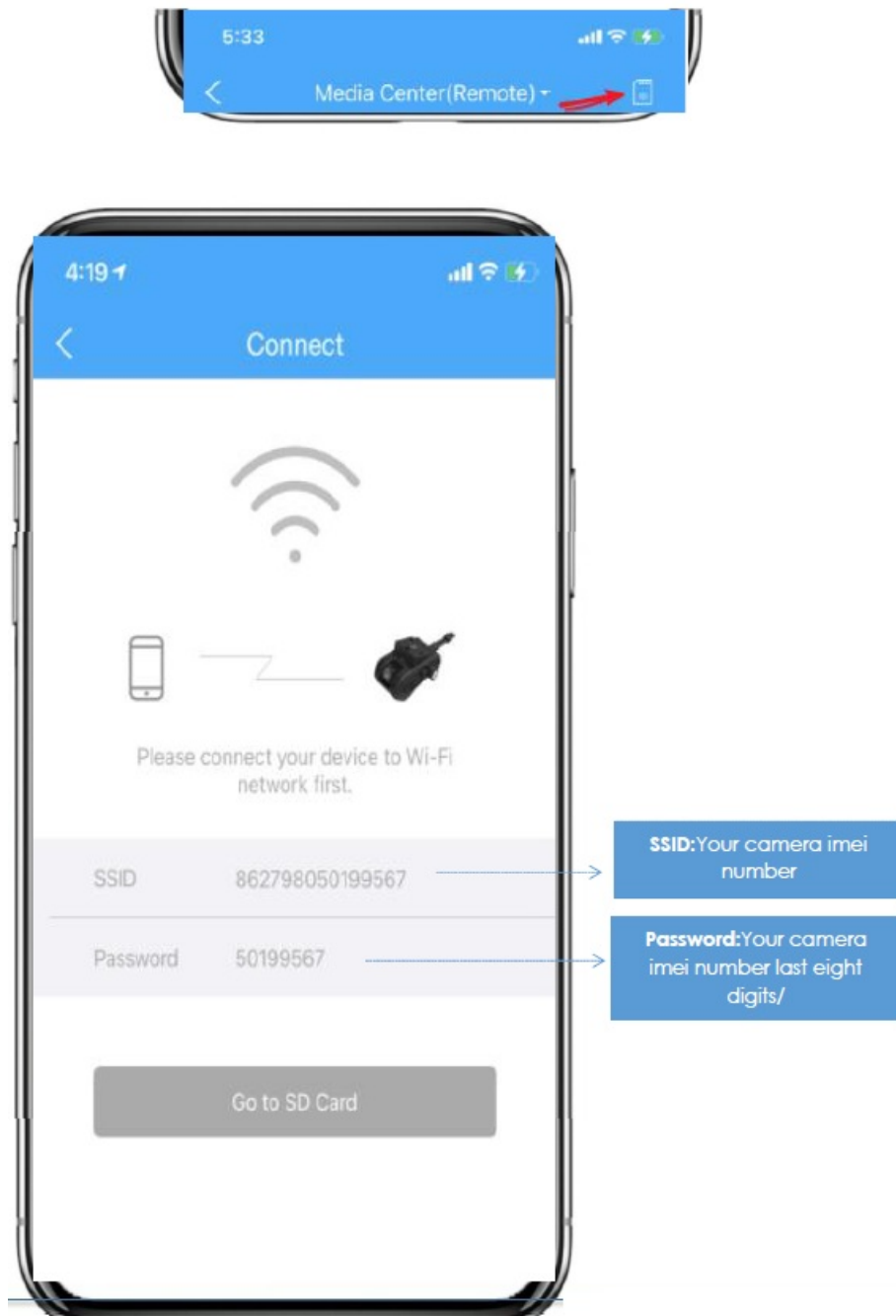
6. Setting



7. Command

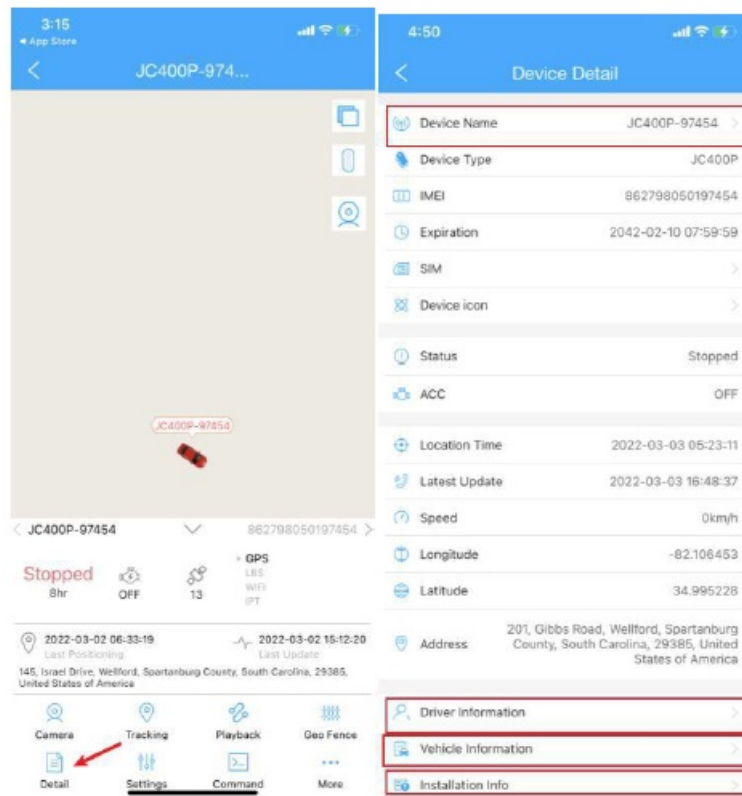


8. Notice



Notice:

Edit basic info about this device, Click Detail- you can change the device name and driver& vehicle information. Then click 'Save' directly to skip this step.



You can come back and edit the info anytime on the 'Detail' Page.

Product Specification

Category	Item	Parameter	Remarks
Hardware	Memory	1GB+16GB	
	American Version	4G	FDD: B2/B3/B4/B5/B7/B12/B17 TDD: B38/B41(100M)
		3G	WCDMA: 850/900/1800/1900
		2G	GSM: 850/1800/1900
	WiFi	2.4GHz	802.11b/g/n
	GNSS	Support	GPS/BDS
	Microphone	Support	For Remote Voice Communication
	Speaker	Support	To Notify Drivers of Status or Events
Interface Key	Reset Key	Support	On the Main Unit
	Interface	Micro USB	For Commissioning and Upgrade
Others	Power Supply	DC9-12V	By cable
	Battery	External	450mAh
	Operating Temperature	-20°C ~ +70°C	/

Product Features

No.	Feature	Description
1	Loop Recording	This enables the device to record in loop when the vehicle is moving
2	Live Video	This enables the device to live stream images captured by cameras via the LTE network to the platform
3	GPS Tracking	This enables the device to upload location data and motion information via the mobile network to the platform for analysis
4	Event Alert	This enables the device to upload alert messages and video files to the platform when an event is triggered by a collision, vibration, dangerous driving behavior, emergency, speeding ...etc
5	SOS Call	This enables the driver to notify the platform at the earliest time possible, make a call, and activate video recording when an emergency occurs

Troubleshooting

The device shows offline, how can I check the problems?

- Check the sim card to see if supports the 4g frequency or not
- Check the light blink status, please check for deal with the problems.
- When you turn ACC off, the device is also offline.

My device is turned on, but the phone can not connect to the WIFI. Why?

Please check the wifi signal is strong first; then make sure the password is right.

The Dash Cam has not yet locked onto the precise location.

Please check the green light blink status. If the device is solid, it means the GPS signal is good. If the light blinks every 1s, it means the device searching for the signal.

My device has been turned on for some time, but it is not updating about the live video. Why?

If the blue LED is blinking once every 1 second, it means the sim card's frequency is an error. Please send the APN command. If the unit is still not updated on the platform, contact Tech Support at sales@lncoon.com.

Any problem, please do not hesitate to contact us, you'll get a quick answer and a 100% satisfactory solution. Click the LNCOON app button.

- facebook.com/Lncoon
- +86 18839787338
- Email: sales@lncoon.com
- Website: www.lncoon.com
- Tracking Platform: lncoon.com/download.




WhatsApp
+86 18839787338



FB Messenger
facebook.com/Lncoon

Documents / Resources

 <p>LNCOON making connections simpler</p> <p>Email: sales@lncoon.com Website: www.lncoon.com Tracking Platform: lncoon.com/download</p> <p>WhatsApp +86 18839787338</p> <p>FB Messenger facebook.com/Lncoon</p>	<p>LNCOON JC400P Making Connection Simpler [pdf] User Manual JC400P Making Connection Simpler, JC400P, Making Connection Simpler, Connection Simpler, Simpler</p>
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References

- [Top-up Center](#)
- [Download App – LNCOON](#)
- [LNCOON](#)
- [User Manual](#)