LNCOON C41 GPS Tracker User Manual

C41 GPS Tracker
User Manual

Contents

Appearance

Install Device

- Wire Definition:
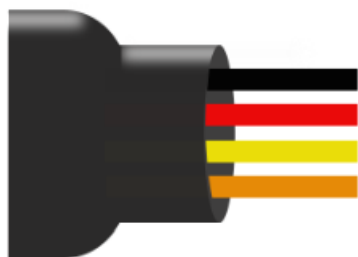
V-	Black	Power - (Negative)
V+	Red	Power + (Positive)
Relay	Yellow	Remote Fuel Cut
ACC	Orange	Engine Detection

- How to connect:

  1. Switch On: Open the cover of the tracker, and confirm that the power switch is on.

  2. Connect Power Supply: Take out the attached wire, connect the red end to the positive of the car battery, and the black end to the negative.

If the device is powered on successfully, the red LED will light up.

(When the engine is turned on, a 12V voltage can be detected with a multimeter between the positive and negative)

3. ACC Detection (Optional): Connect the orange end to the ACC fuse to ensure the engine detection works correctly.

4. Remote Power Cut-off (Optional):

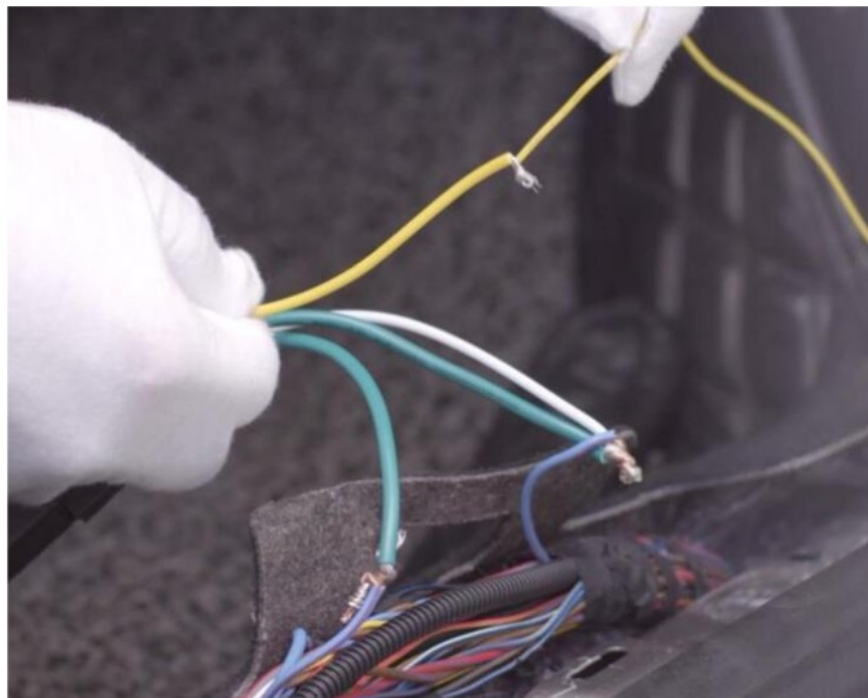(i)Find the fuel tank wire and cut it in two at the proper location.

(ii)Twist the white end and the green (87a) end together and connect to the end of the oil pump wire near the ACC fuse.

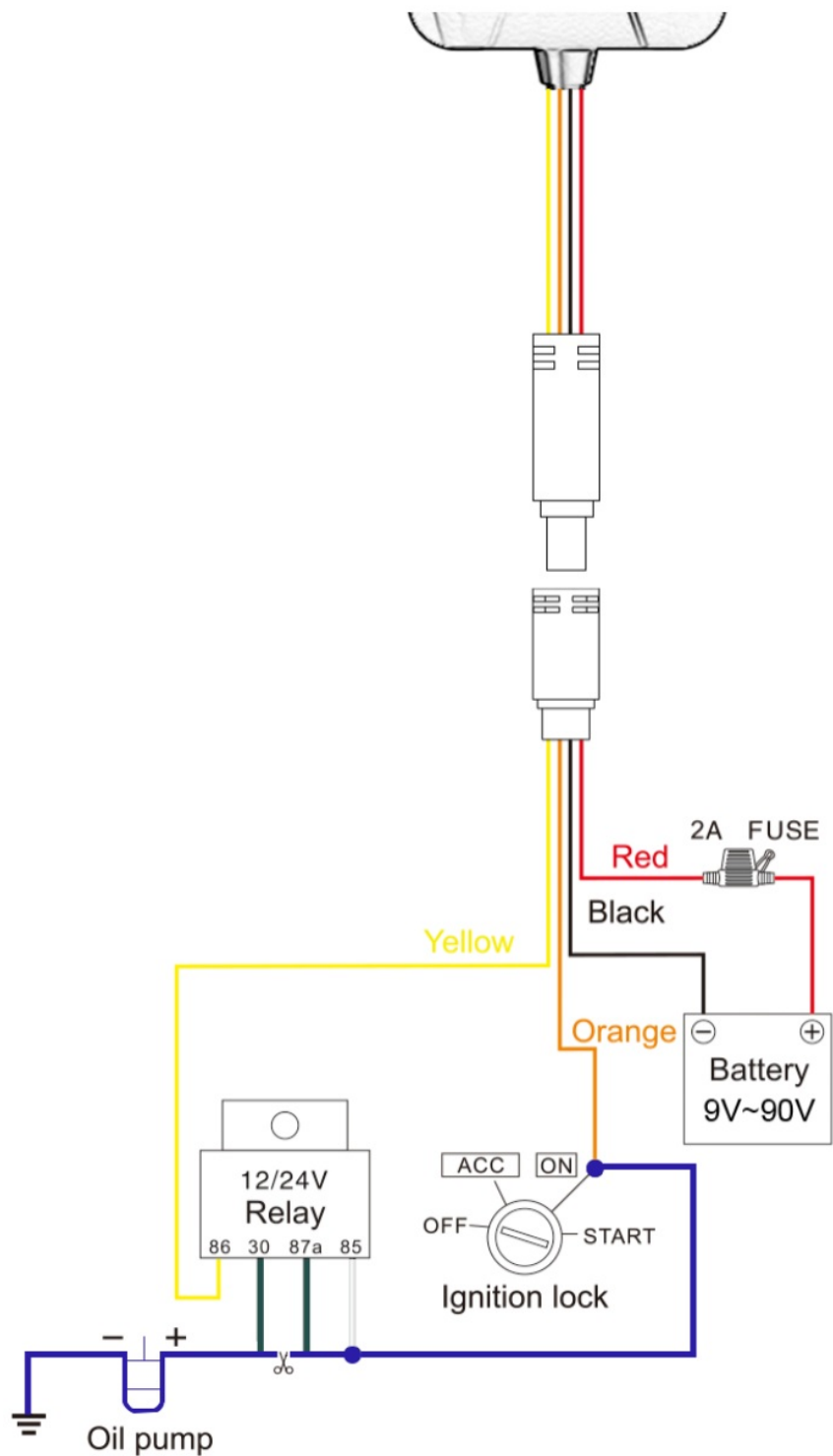(iii)Connect the green (30) end to the end of the oil pump wire near the oil pump.

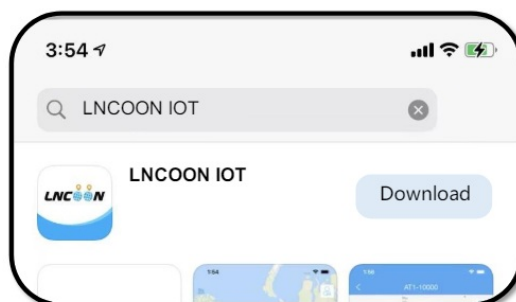(iv)Connect the yellow end to the yellow end of the relay to ensure the fuel cut-off works correctly.

C41 wiring diagram

- Red and black wires power on the device, and other wires correspond to different optional functions, please connect according to your needs.
- Please refer the installation steps to someone familiar with the vehicle's electrical circuit, if you can't install it yourself.
- There is an additional end on the device for optional SOS button function accessories, which can be ignored
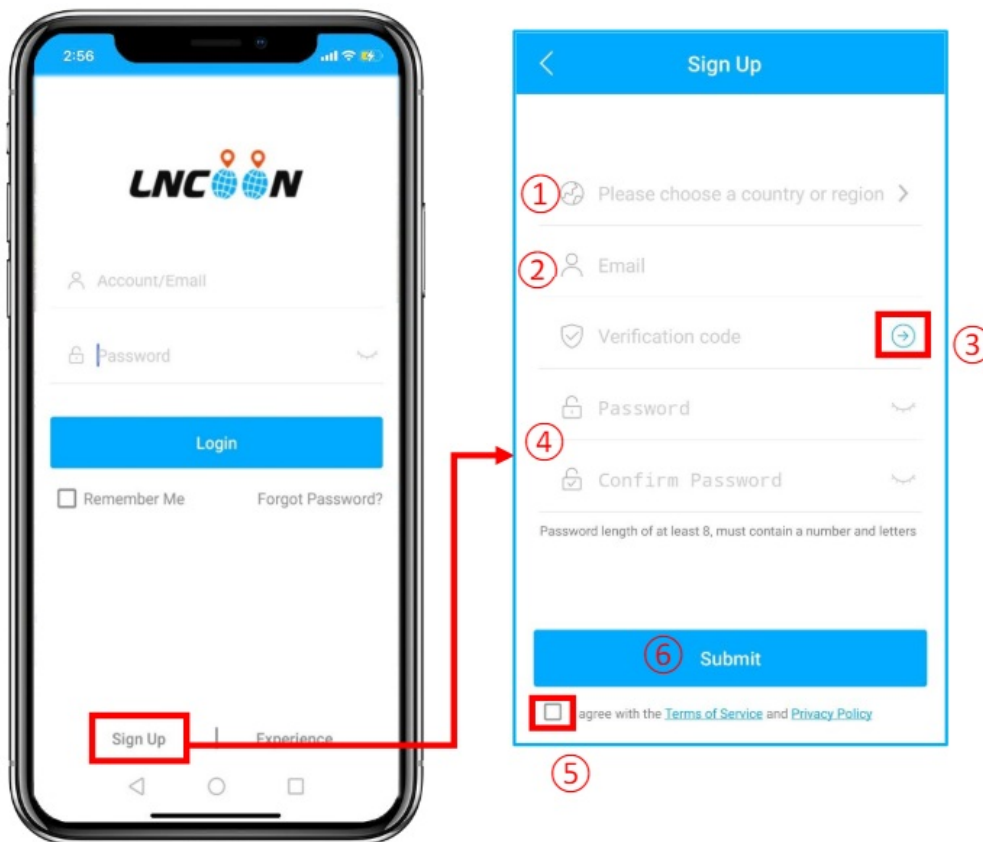
2A FUSE

Red

Black

Yellow

Orange

Battery
9V~90V

12/24V
Relay

86 30 87a 85

ACC ON

OFF START

Ignition lock

− +

Oil pump

Download App

- Search "Lncoon IOT" in App Store or Google Play to download.

- Visit Lncoon website: **Lncoon.com/download** to find quick download link.

Sign up & Log in

- Click Sign Up
① Choose your country or region
② Enter a valid email address
③ Click '→' to get a verification code from **noreply@track9999.com**
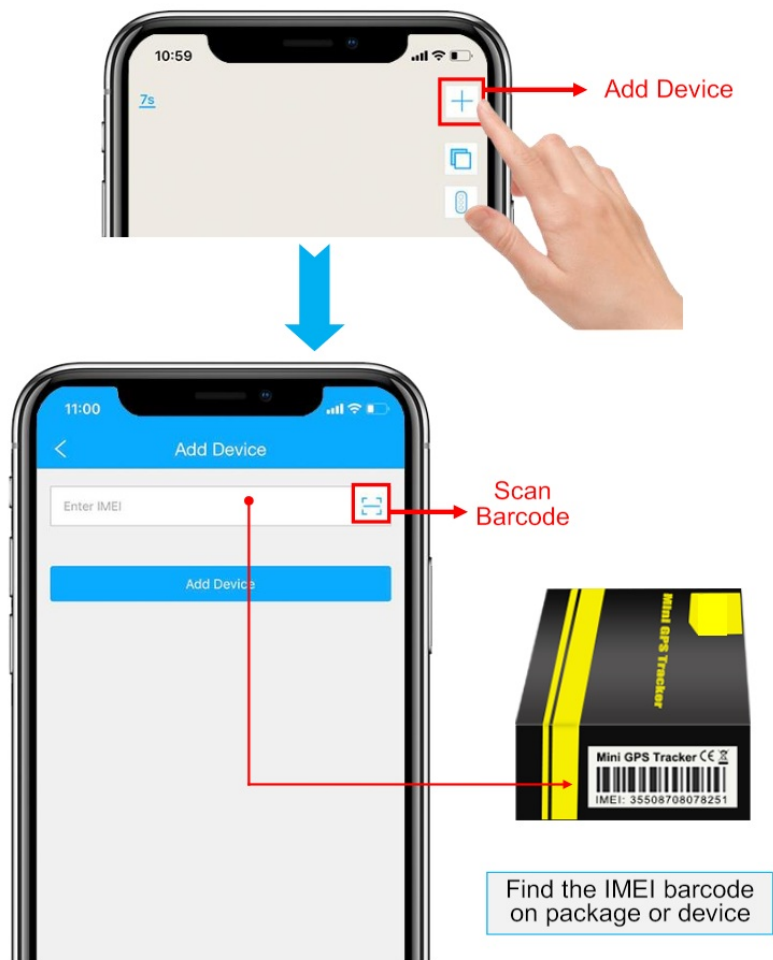* (If no email received, please check the trash or spam.)
④ Set up and confirm Password
⑤ Check and agree the terms and policy
⑥ Click on Submit
*The App will automatically log in to your account, please remember your account and password for future login.
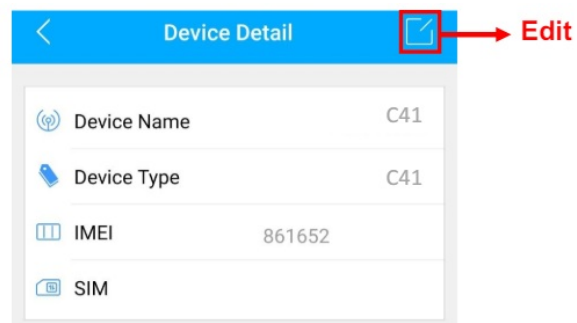
Add Device

1. Click the '+' on the top right to add device.

2. Scan or type in the IMEI number on the package or device body.

3. Click 'Add Device' to confirm.

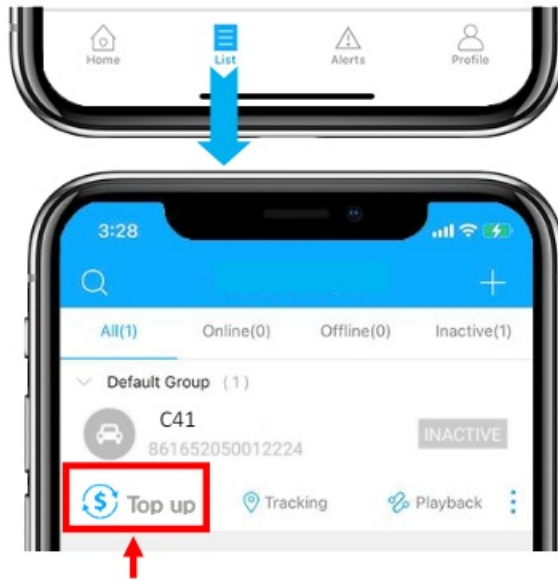4. Edit basic info about this device, or click on 'Save' directly to skip this step.
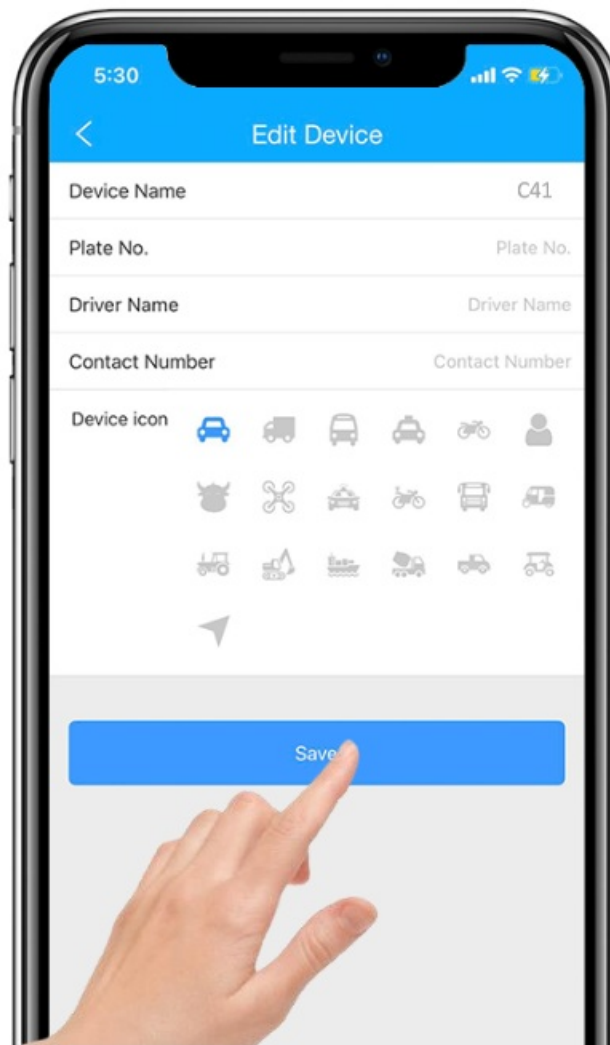
5. You can always come back and edit in the 'Detail' Page later.

Top up

1. Go to 'List', you will see the device you just bind.
2. Click the 'Top-up' icon, or go to **plan.lncoon.com**

3. Type in and check the ICCID is matching the ICCID on the back of the package and confirm to top up.

ICCID: 89801027000000

4. Choose a plan and finish the payment.

   *Alternate top-up page: **Incoon.com/plan**

5. You can skip this step if you change another SIM card, please refer to: Set APN
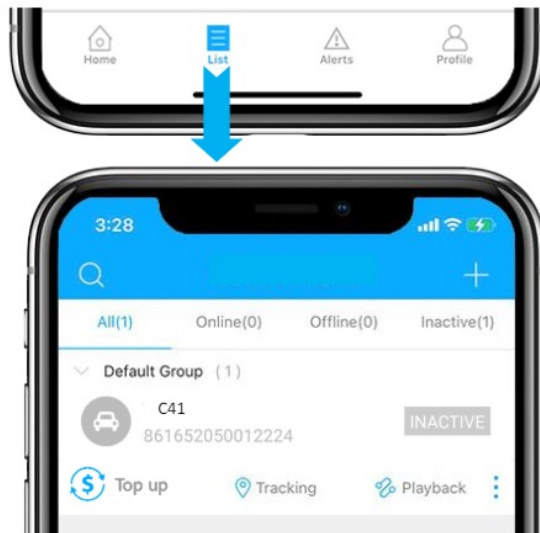
Insert & Power on

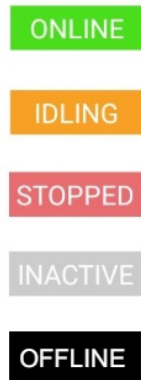● Connect the device to the hub end of the wires to turn on the device.

Ensure Device Online

1. Go to 'List', you will see the C41 you just bind.
2. You can tell the status of the device via the color of the icons.
3. When the icons displayed in green or orange or red, it means the device is online.

Status Indicator

Device Inactive

- Top up is required before activating. If you have just topped up, please try restarting the device.

Device Offline

- Check whether the device is well connected to the power supply.
- Check if your subscription is expired.
- Check the LED indicators and contact us.

Get Help

- Live chat with us by clicking the service icon
- Email: **support@lncoon.com**
- Messenger us on Facebook: **m.me/lncoon**
- WhatsApp: **+86 188 3978 7338**
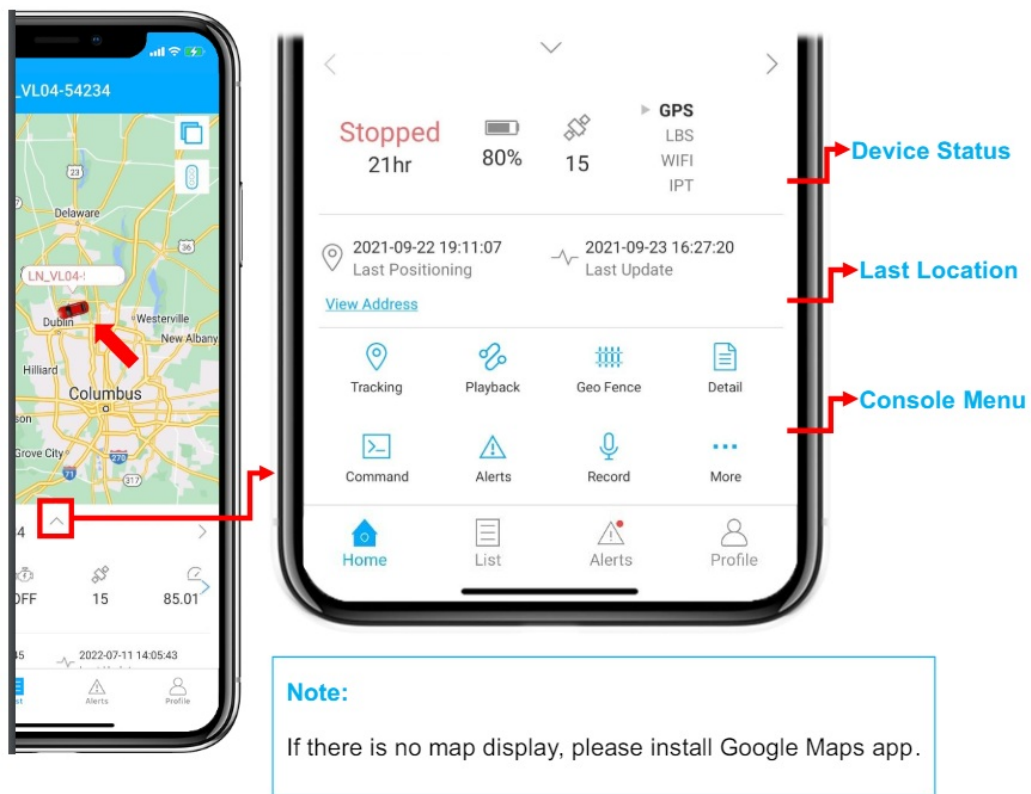- Check the FAQ Library on website: **lncoon.com/FAQ**

App Instruction

- Bottom Menu
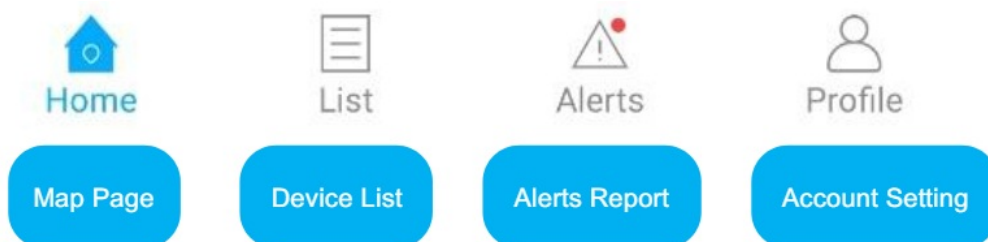
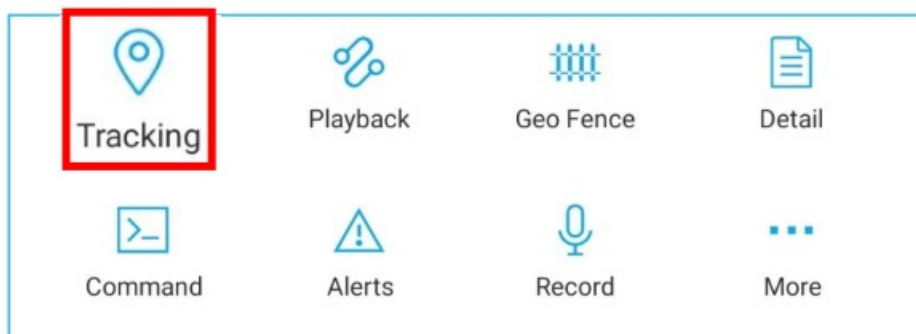**Console Menu**

1. Tapping the icon to check the device.
2. Tapping the ∧ button to expand the menu.

Note:

If there is no map display, please install Google Maps app.

Real Time Tracking

- Tapping on 'Tracking' to enter tracking page.

Map Type
Show Traffic
Street View
Locate Car
Show the Address
Share Location
Device Status
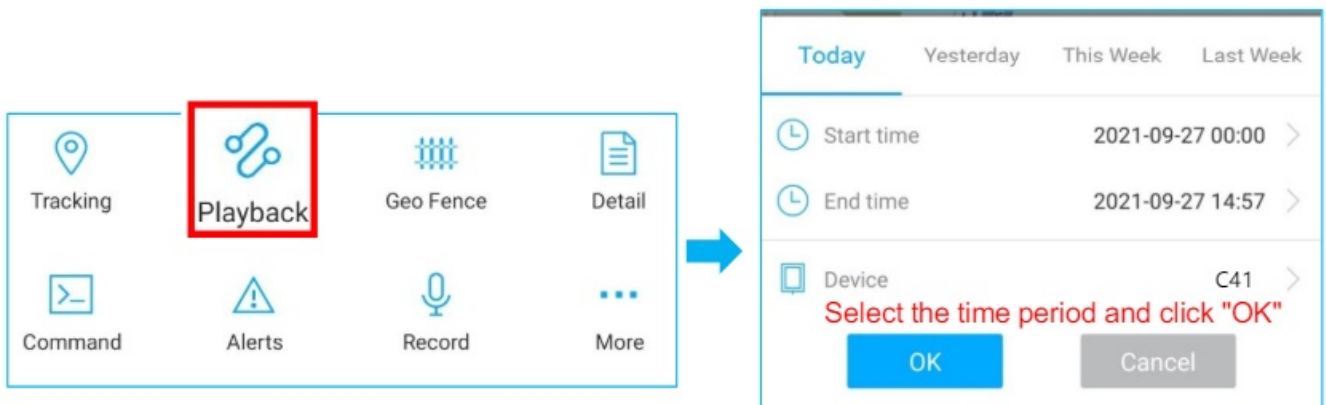
History Playback

- Click 'Playback' to search the historical trips.

Calendar Report

| 2021 9 | S | 24 | 23 | 22 | 21 | 20 |

2021-09-23 21:23:24 start
Buneiyat, Amman, 11732, Jordan

2021-09-23 21:27:16 end
1, Abdullah Al-Umawi Street, Amman,...

1.1 km

Driving Behavior Count

⚞ Rapid acceleration	🚗 Stability exception
(◎) Rapid acceleration	🚗 Attitude exception
⟳ Abrupt turn	🚗 Collided
↕ Sudden lane change	🛞 Tipped-over

(▶) **Play & Pause**

⏩ **Speed up**
Slow

✂ **Hide / Show the line**
Hide

⇄ **Choose another period**

Geo Fence

Add Fence
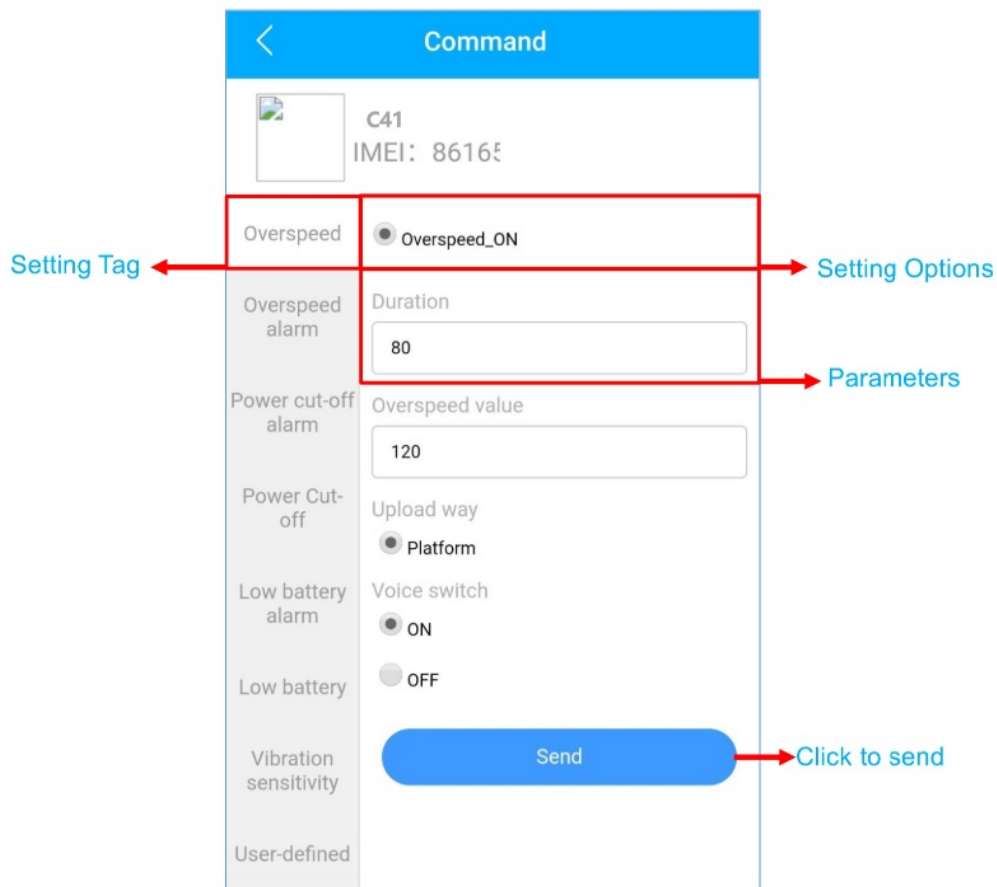
- Click 'Geo Fence' to manage your customized fences.
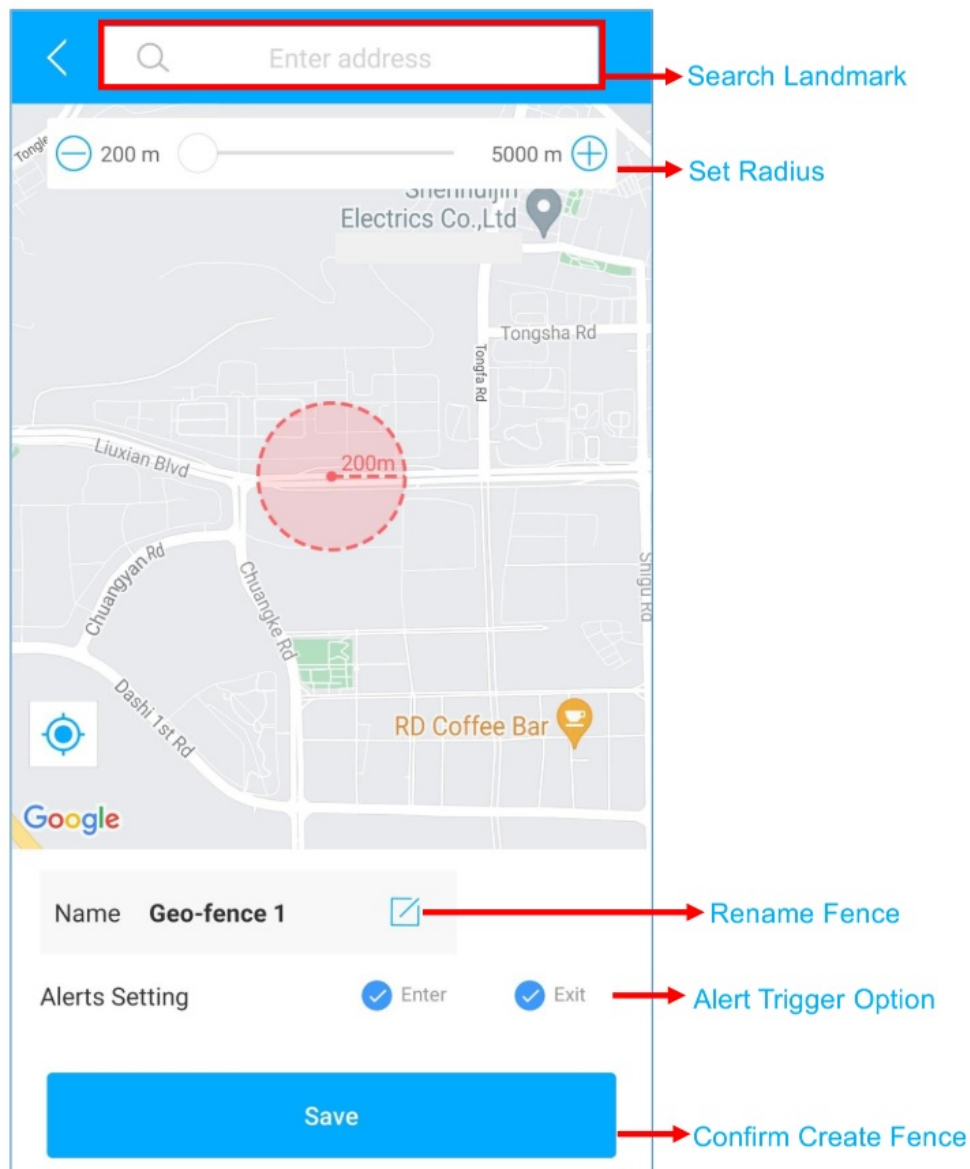
Alert Setting

- Find your device in the list page, click on the ⋮ icon.
- Go to 'Command' page to set alerts based on different situations.
- Explore more setting options to design your own tracking style.

- These commands can only be affected when devices are online.
- If you are confused about these settings, please feel free to contact us.

FAQ

Q: There is no device on the map, only a blue dot shows the location of my phone.

Q: Can't receive any push notifications after the alarm is triggered

A: Check whether the "Alert" page has corresponding alarm records. - If yes: please click the logout button in the upper right corner of the Profile, and try to log in again. - if no: 1. Please check the online status and network status of the device. 2. Please click the button in the upper right corner and make sure you don't filter out any alarms. 3. Please try to check and setup the alert again.

Q: The device disappeared from the "List" page.

A: please click the logout button in the upper right corner of the Profile, and try to log in again.

*If you have any other questions, click the icon to get technical support.

Set APN

• When replaces the SIM card, you need to set the APN that matches the SIM card for the device.

1. Look up APN: Each operator has its own APN; you can consult them or google their name + APN to find the correct APN
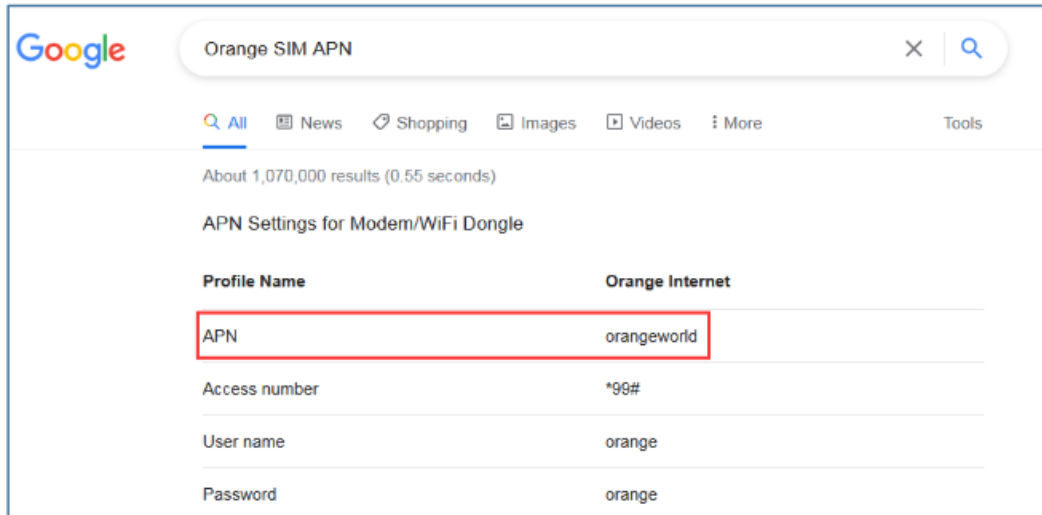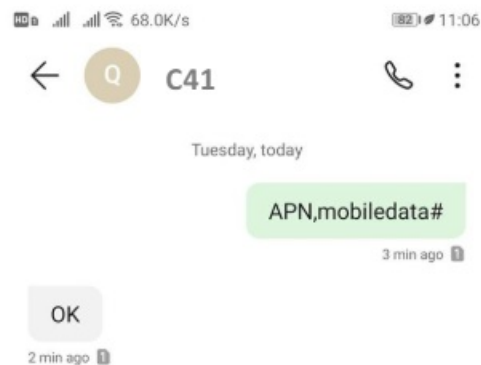

2. Then text the command to the SIM card in the device via SMS:

    APN,name#

    e.g. APN: **mobile data**

    Then send: APN**,mobiledata#** (No spaces between)

3. If C41 received the command, it will reply "OK".
4. If the APN is correct, the C41 will be activated.

LED Indicators

(1) Power Status (Red)

Status	Meaning
On for 0.3s; Off for 0.3s	Low Power
On for is; Off for 0.3s	Fully Charged
On for 0.1s; Off for 0.3s	Working Correctly
Solid On	Charging
Off	Power is disconnected / Battery runs out

(2) GPS Status (Blue)

Status	Meaning
On for 0.3s; Off for 0.3s	Searching GNSS Signals
Solid On	Working Correctly
Off	GNSS module is in sleep mode or not working

(3) Network Status (Green)

Status	Meaning
On for 0.3s; Off for 0.3s	Network Initializing
On for is; Off for 0.3s	Receiving signals
On for 0.1s; Off for 0.3s	Working Correctly
Off	No signal / No SIM card detected

@Lncoon   @lncoon.gps   WhatsApp Group

Email: **support@lncoon.com**
Website: **www.lncoon.com**
Tracking Platform: **lncoon.com/download**

Documents / Resources

LNCOON C41 GPS Tracker [pdf] User Manual
C41 GPS Tracker, C41, GPS Tracker, Tracker

References

- 📍 **Download App – LNCOON**
- 📍 **FAQ – LNCOON**
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