

Lively jitterbug smart3 Simple Smartphone Instructions

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Want to keep your existing phone number?

Lively® allows you the option to transfer your cell or home phone number. See the reverse side of this card for details.



Phone Number Transfer Worksheet

Transfer your number at no cost, as long as your number is still available.

Step 1: Write down your previous service information below. (You can find this information on past bills or by contacting your previous service provider.)

Step 2: From another phone, call 1.888.900.1368.

Step 3: One of our friendly agents will help you transfer your number.

IMPORTANT: Do not cancel your previous service until the number transfer is complete.

Name of account holder
Phone number you wish to transfer
Service provider name
Account number
Account password or pin
Last 4 digits of account holder's SSN
Billing address on account

Typical time for phone number transfer: cell phone = 1-3 business days | home phone = 5-7 business days

For general customer service or existing account-related questions, call 1.800.733.6632. JBS3-DIR-ACT-GUIDE-V3 GDT-3066 MAY2022

Documents / Resources



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