



LIPPERT OneControl Hotspot Plus Telematics Instruction Manual

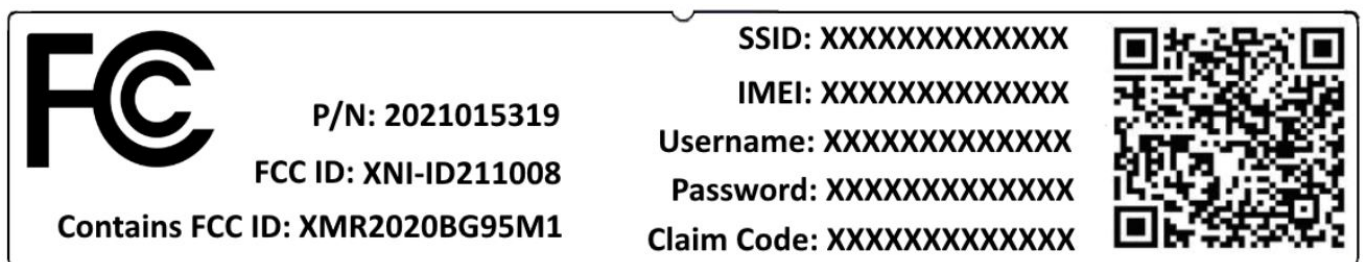
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LIPPERT OneControl Hotspot Plus Telematics
Instruction Manual

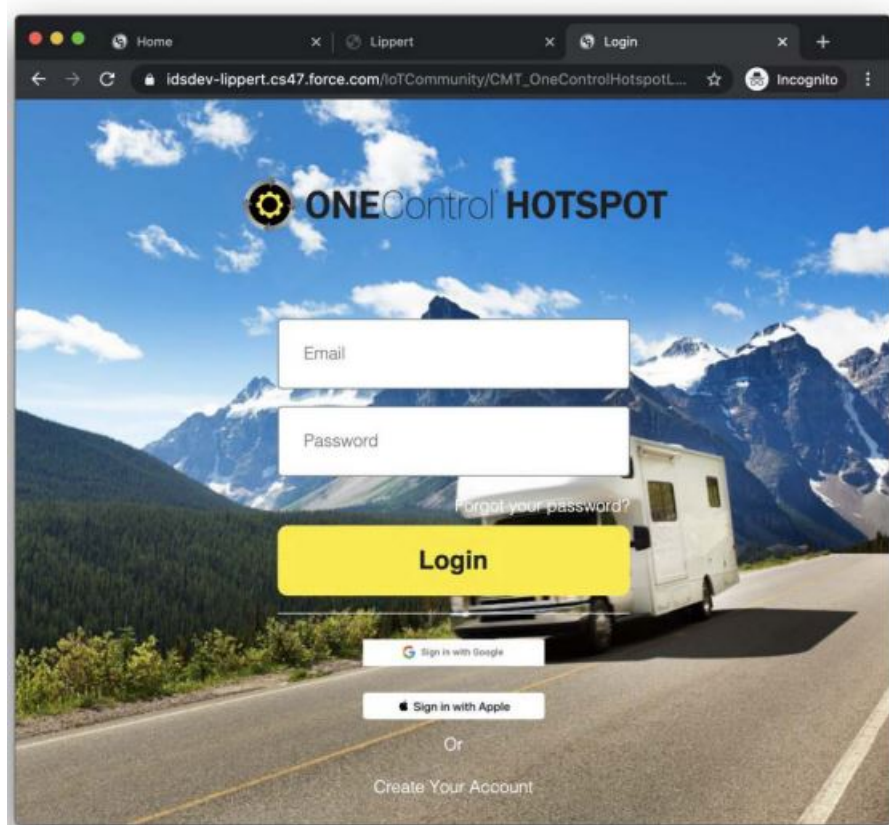
OneControl Hotspot plus telematics

User onboarding Journey

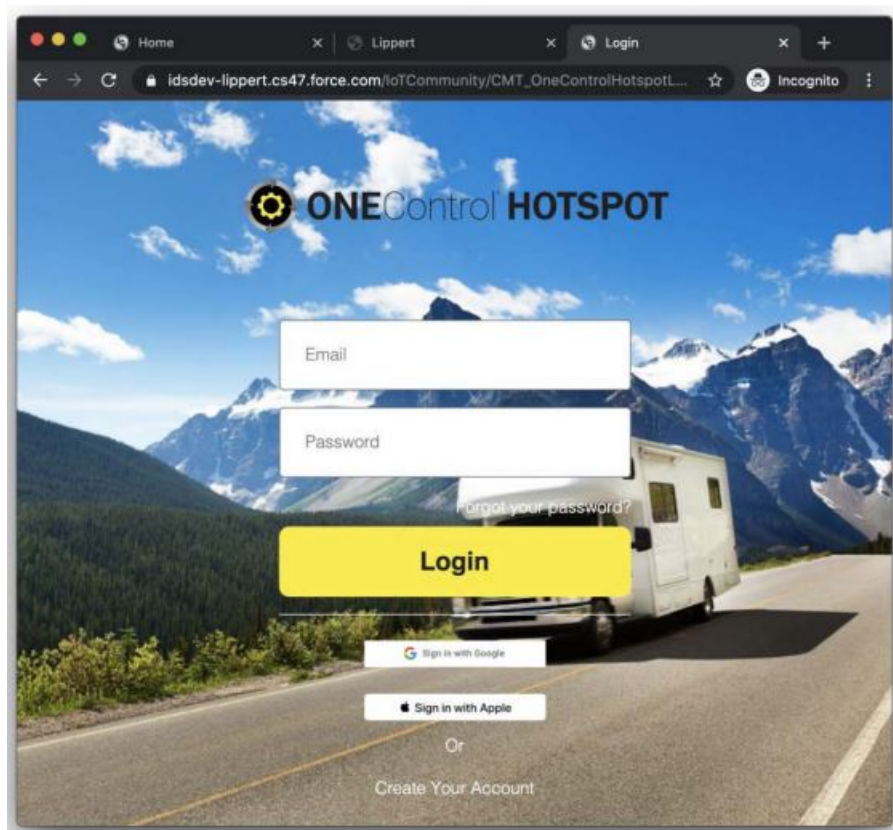
Obtain your claim code from the router or from the owner tag



Go to the OneControl Hotspot community page to login or register for an account




Social login can be used, as well as using email for login. The user will click on the “create account” button to register and create a OneControl account.



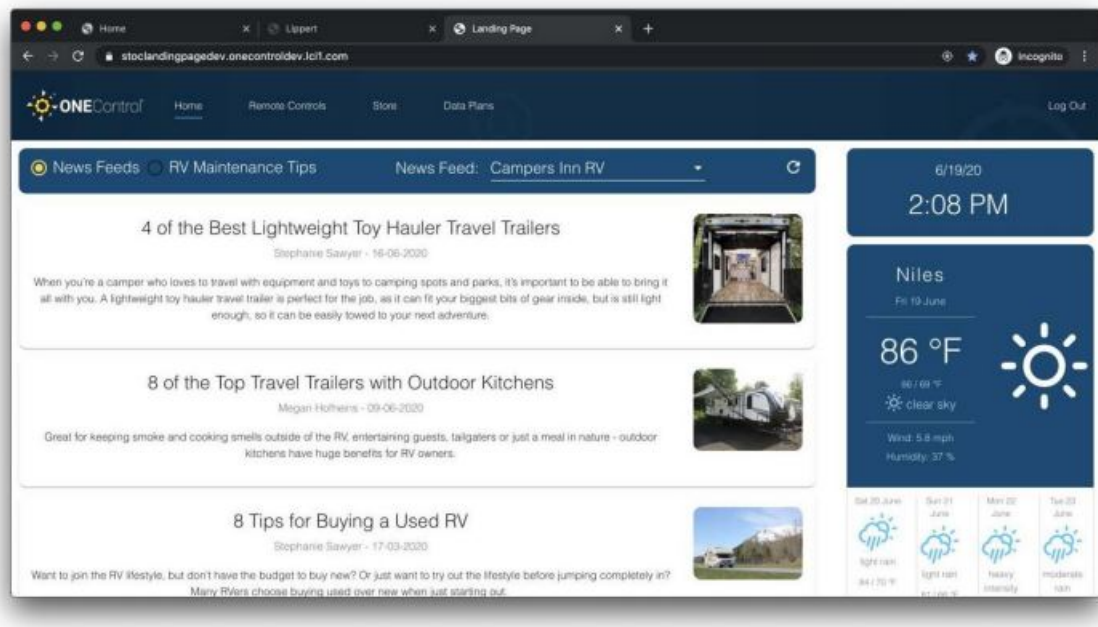
The screenshot shows a web browser window with the URL `idsdev-lippert.cs47.force.com/IoTCommunity/CMT_OneControlHotspotL...`. The page features the "ONEControl HOTSPOT" logo at the top. Below the logo, there are input fields for "Email" and "Password". A link "Forgot your password?" is positioned between the password field and a prominent yellow "Login" button. Below the "Login" button, there are options to "Sign in with Google" and "Sign in with Apple", followed by the text "Or" and a link to "Create Your Account". The background of the page is a scenic image of a white van parked on a road with snow-capped mountains in the distance.

Registration asks for Name, email address, and password.

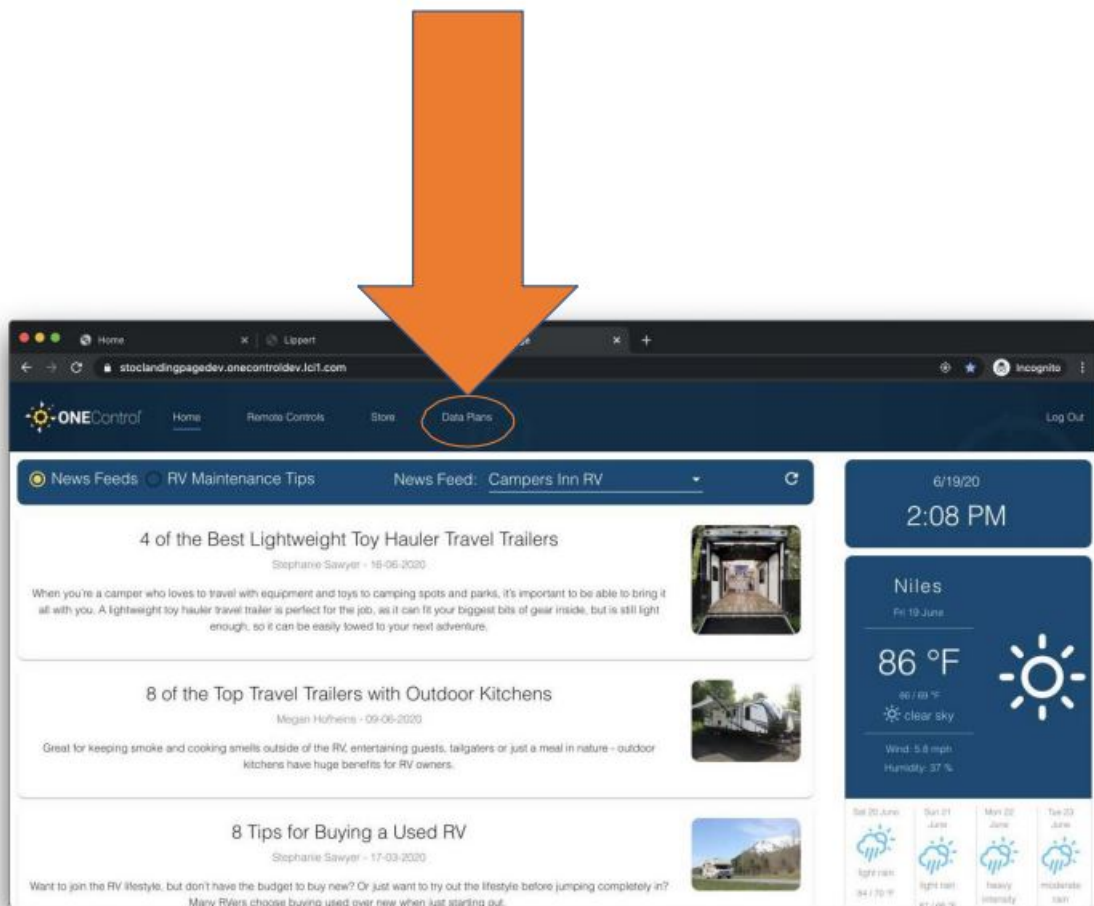


The screenshot shows a web browser window with the URL `idsdev-lippert.cs47.force.com/IoTCommunity/CMT_OneControlHotspotR...`. The page features the "ONEControl HOTSPOT" logo at the top. Below the logo, there are input fields for "* First Name", "* Last Name", "* Email Address", "* Password", and "* Confirm Password". A password requirement note is displayed below the password field: "Password must be at least 8 characters long, contain letters, a number and a special character (.!#\$%&'/*=? ^_+~{}|~-).". The background of the page is a scenic image of a blue sky with white clouds and snow-capped mountains.

We ask for vehicle make, model, year, floorplan, country and state

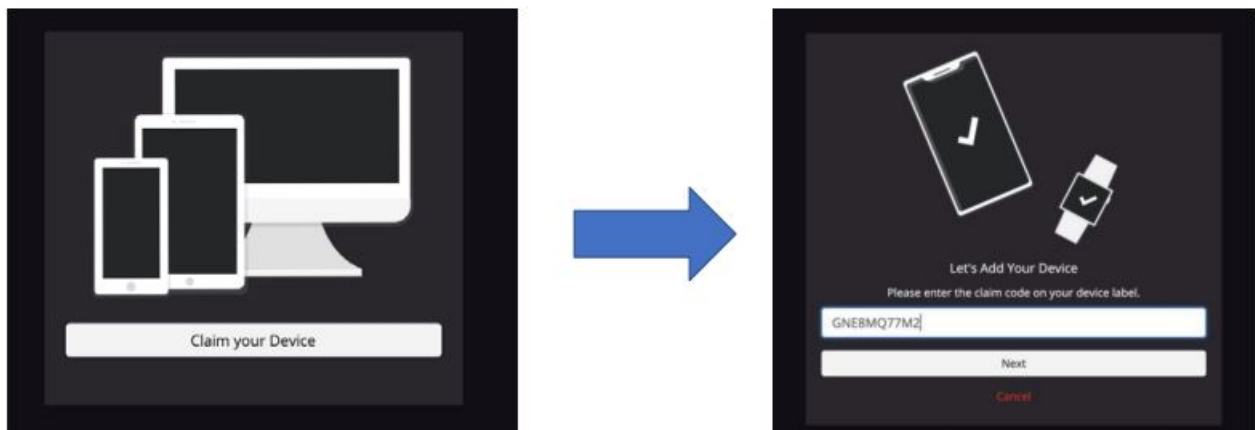


Choose the “Data Plans” tab to continue onboarding.

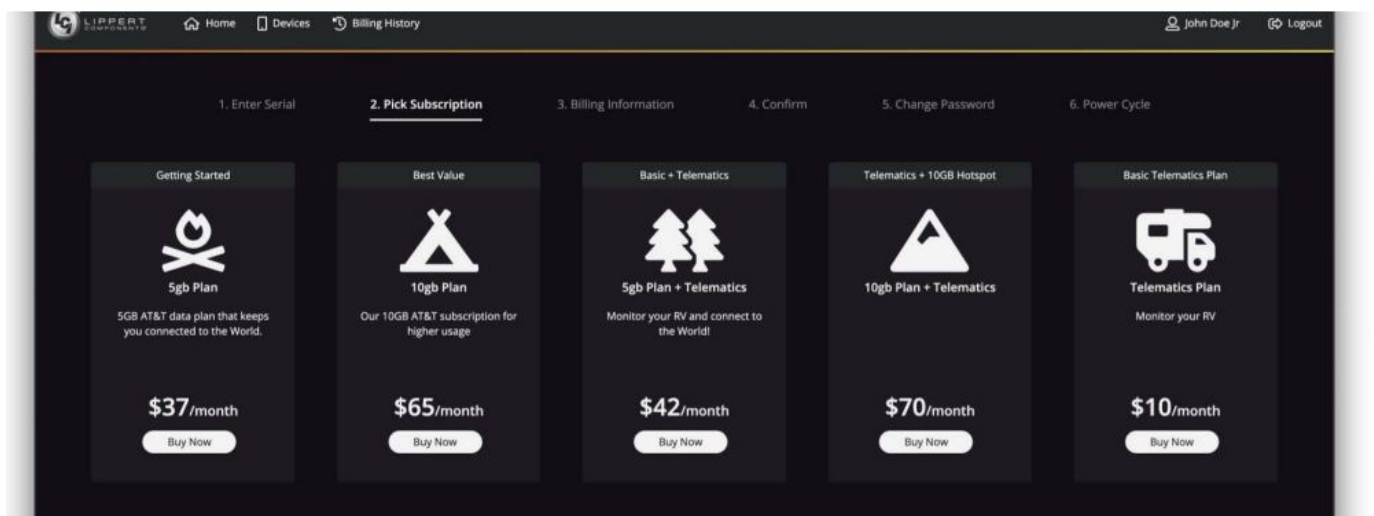


The onboarding for a router begins.

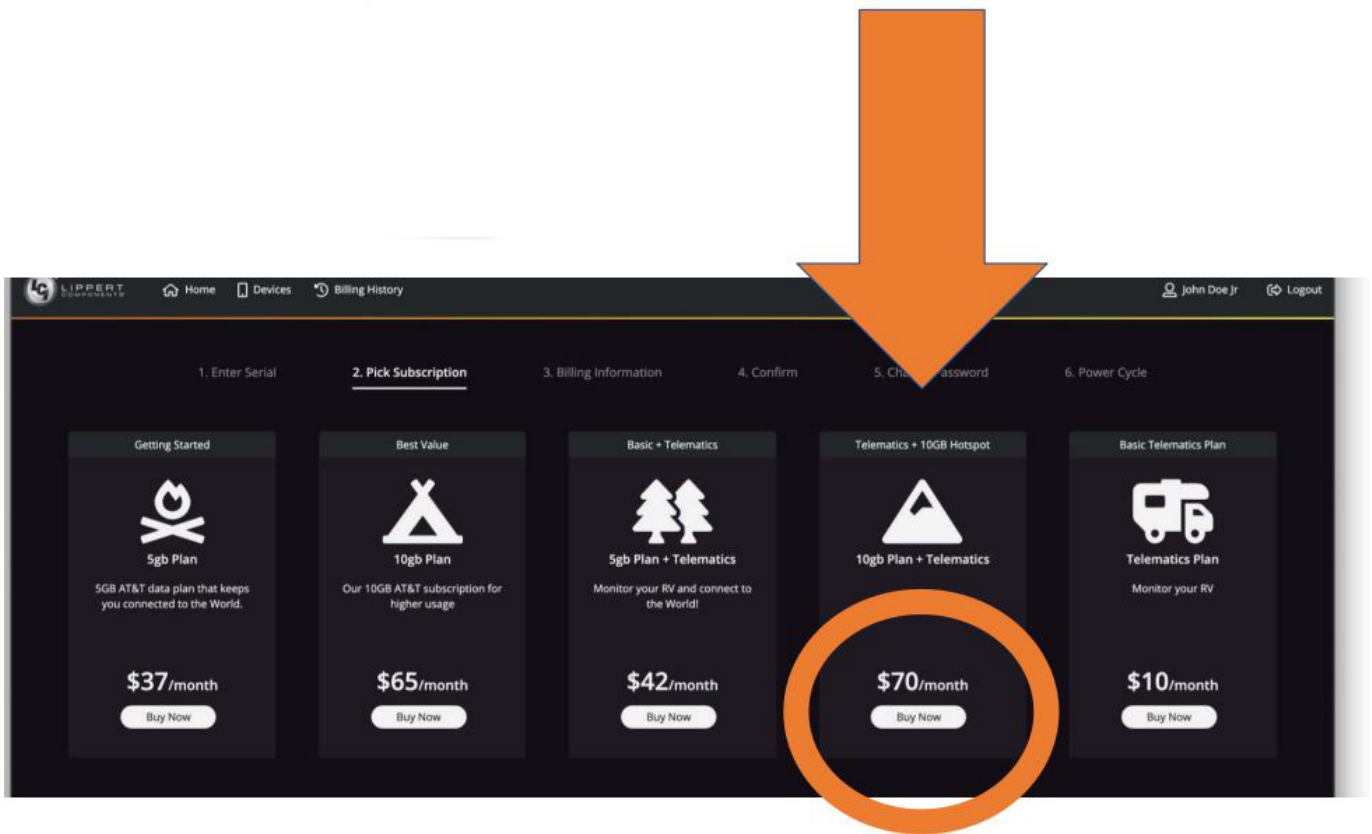
After clicking on the “claim your device” button, a claim code is added



Available data plans are now shown to the user



The customer chooses a data plan with both hotspot and telematics



An account is created for the telematics portion of the plan that is managed by Lippert.

The screenshot shows the '3. Billing Information' step of the Lippert account setup process. The form is divided into three main sections: 'Personal Details', 'Shipping Details', and 'Payment Details'. The 'Overview' panel on the right shows the 'Claiming Device' (500000000000027, Connect Anywhere Router) and the 'Subscription' (5gb Plan + Telematics, \$42.00 / month). A 'Verify Payment' button is visible.

Section	Field	Value
Personal Details	Name	
	Email	
	Phone	
Shipping Details	Address Line 1	
	Address Line 2	
	City	
	State	
	Postal Code	
Payment Details	Payment Method	Card number
	MM / YY	
	CVC	

Overview

Section	Value
Claiming Device	500000000000027 Connect Anywhere Router
Subscription	5gb Plan + Telematics \$42.00 / month

Verify Payment

Cancel

Credit card information for the telematics portion of the plan is added and verified by Lippert

The screenshot shows a web browser window with the URL `lippert.stage.zipitls.com/#/add-device`. The page is titled "Billing Information" and is part of a 6-step process: 1. Enter Serial, 2. Pick Subscription, 3. Billing Information, 4. Confirm, 5. Change Password, 6. Power Cycle. The "Billing Information" step is active, showing a "Checkout" form with the following fields:

- Personal Details:**
 - Name:
 - Email:
 - Phone:
- Shipping Details:**
 - Address Line 1:
 - Address Line 2:
 - City:
 - State:
 - Postal Code:
- Payment Details:**
 - Payment Method:
 - Card Number:

On the right, an "Overview" panel shows the "Claiming Device" (500000000000027, Connect Anywhere Router) and the "Subscription" (5gb Plan + Telematics, \$42.00 / month). A "Verify Payment" button is visible. The footer indicates "Powered By Zipit Version 1.0.0".

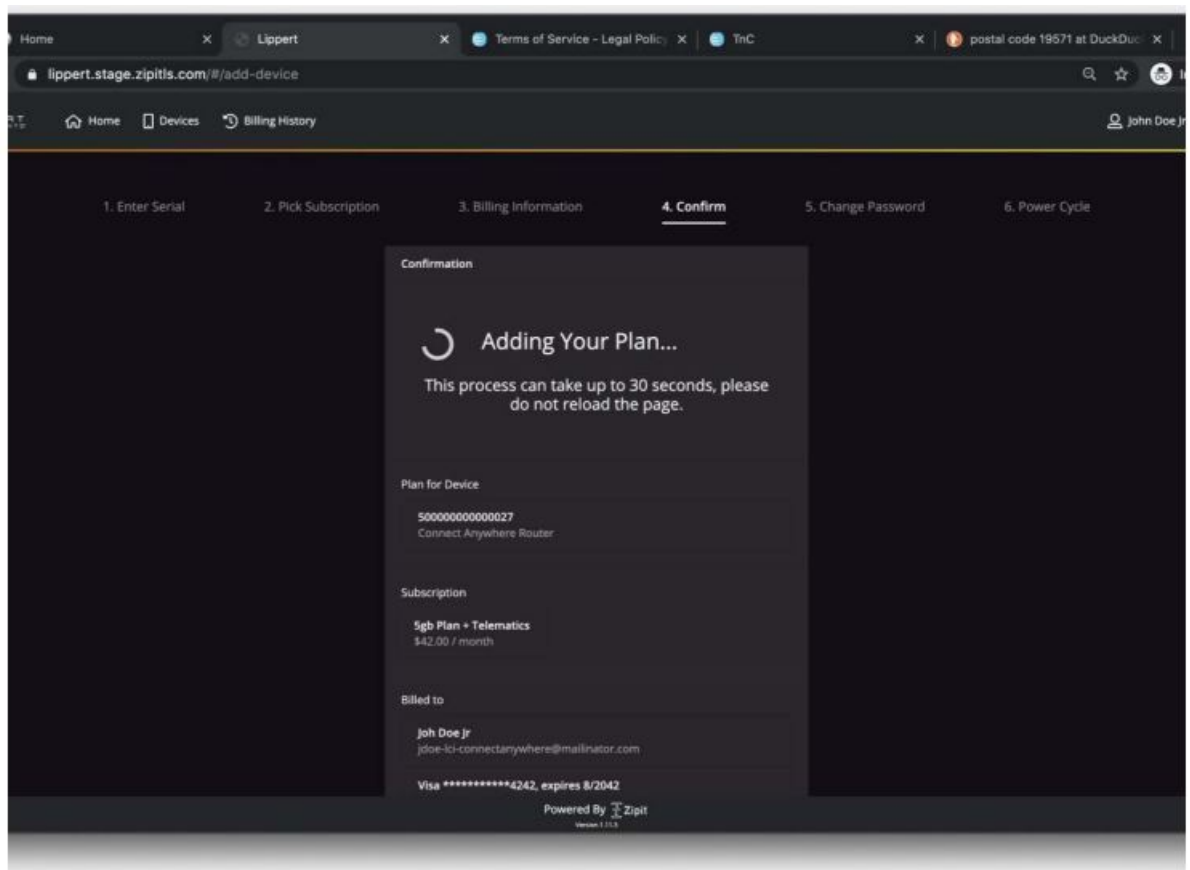
Sign up for telematics portion of the plan is confirmed

The screenshot shows the "Confirm" step of the device setup process. The "Confirm" step is active, showing a "Confirmation" modal with the following information:

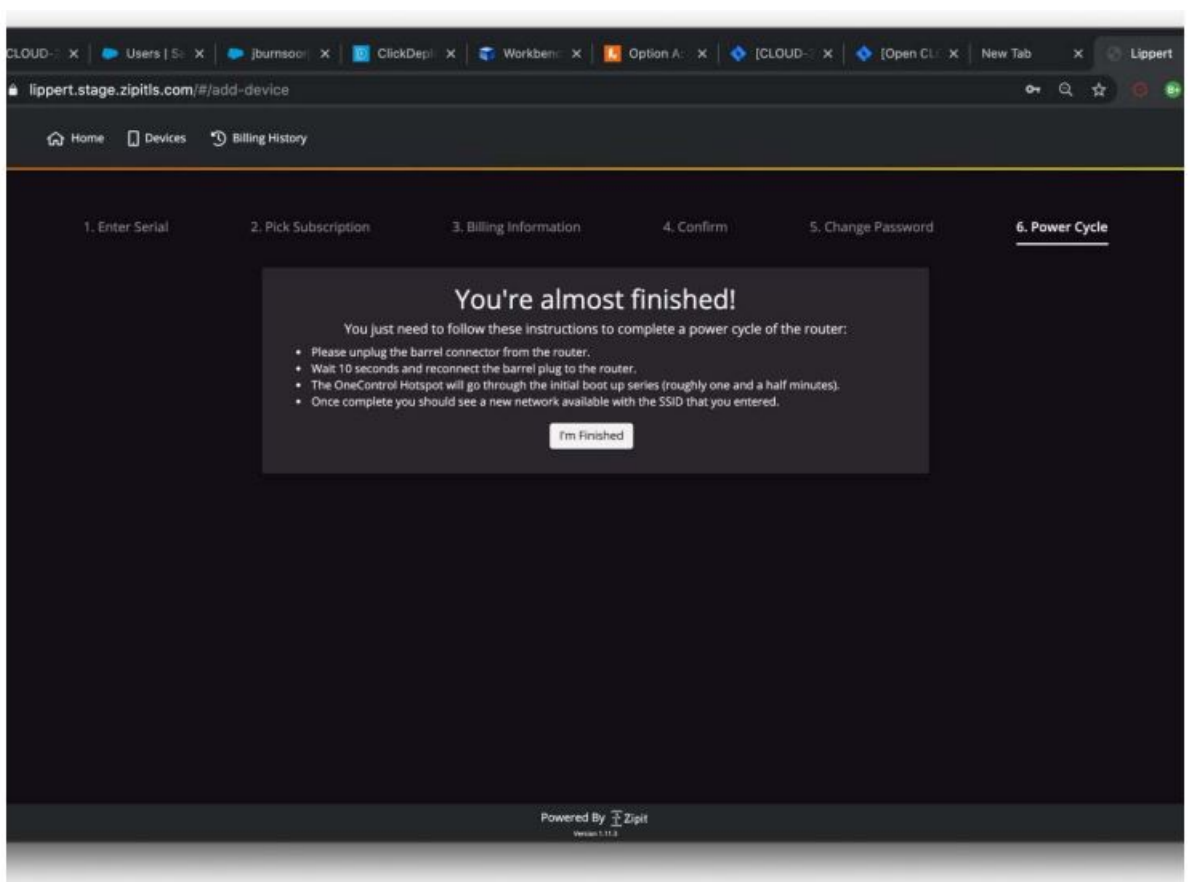
- Plan for Device:**
 - Device ID: 500000000000027
 - Device Name: Connect Anywhere Router
- Subscription:**
 - Plan: 5gb Plan + Telematics
 - Price: \$42.00 / month
- Billed to:**
 - Name: Joh Doe Jr
 - Email: jdoe-lc-connectanywhere@mailinator.com
 - Card: Visa ****4242, expires 8/2042

At the bottom of the modal, there are "Confirm Subscription" and "Cancel" buttons. The footer indicates "Powered By Zipit Version 1.0.0".

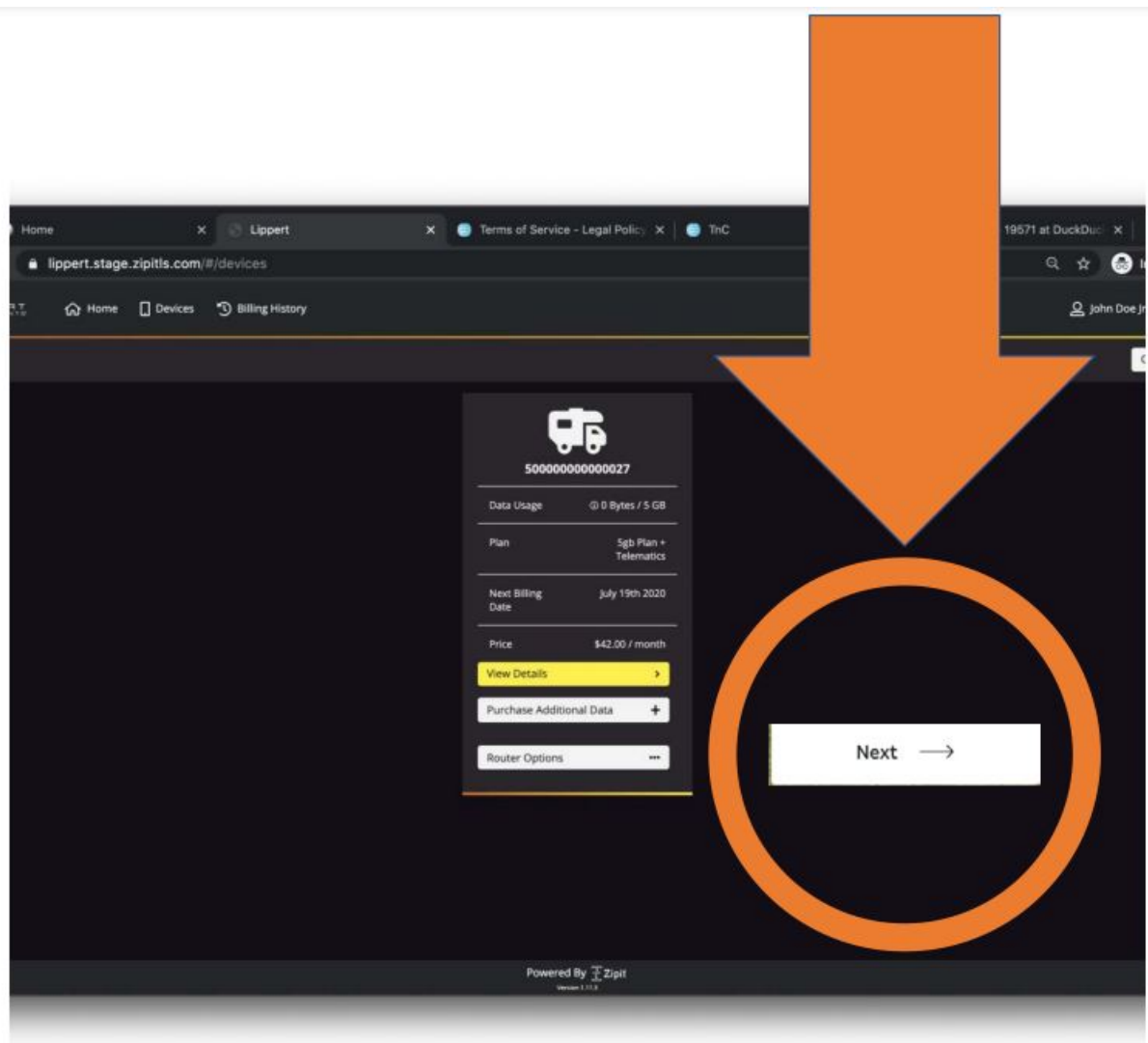
Telematics portion of the plan is added



The router is power cycled to prepare for first usage



The router is now usable for telematics and the account reflects current telematics plan and account information. The user will now set up wifi portion of their plan by clicking the “next” button



We redirect the user to the Zipit Portal to set up their wifi account with LCI. The user will click on the “Get Started” button to register.

Need Zipit Portal screenshot with a “Get Started” button (similar to the ATT screenshot).

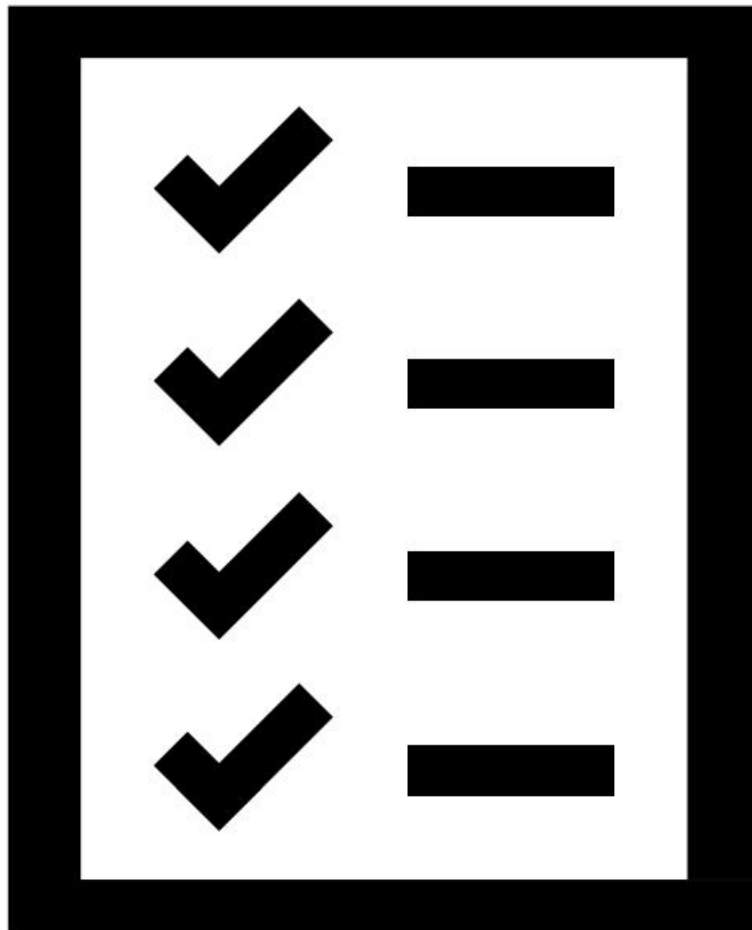
For this user journey, the user needs to set up a new LCI account using the Zip it Portal. The user clicks on the “Get your pass” button to set up their account

Need LCI/Zipit Portal screenshot with a “Get your pass” button (similar to the ATT screenshot).

The user will input the router details and register the wifi hotspot with LCI

Need LCI/Zipit Screen shot for registering

The user will finish registration with LCI



The user will now log into their router and will be able to use wifi




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Documents / Resources

	<p>LIPPERT OneControl Hotspot Plus Telematics [pdf] Instruction Manual ID211008, XNI-ID211008, XNIID211008, OneControl Hotspot Plus Telematics, OneControl Hotspot, Plus Telematics</p>
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Manuals+.