



lifelines T4A Trackit Amplifier to Trackit+ Software User Guide

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Check Bluetooth Status

Trackit+ will continually attempt to re-connect to the amplifier after a disconnect. If the software fails to reconnect after the amplifier has come back into range, follow these steps:

- 1 Ensure that the patient/amplifier is within range of the unit



- 2 Ensure that the T4A is turned on and on the display you see:



- 3 Click the Windows icon in the bottom left corner of your screen

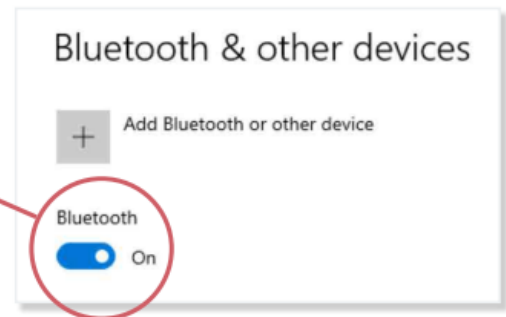


- 4 Start typing "Bluetooth"

- 5 Select "Bluetooth & other devices settings"

- 6 Ensure Bluetooth toggle is set to "On"

- 7 Press the toggle button to turn Bluetooth off and wait 15 seconds before turning it back ON

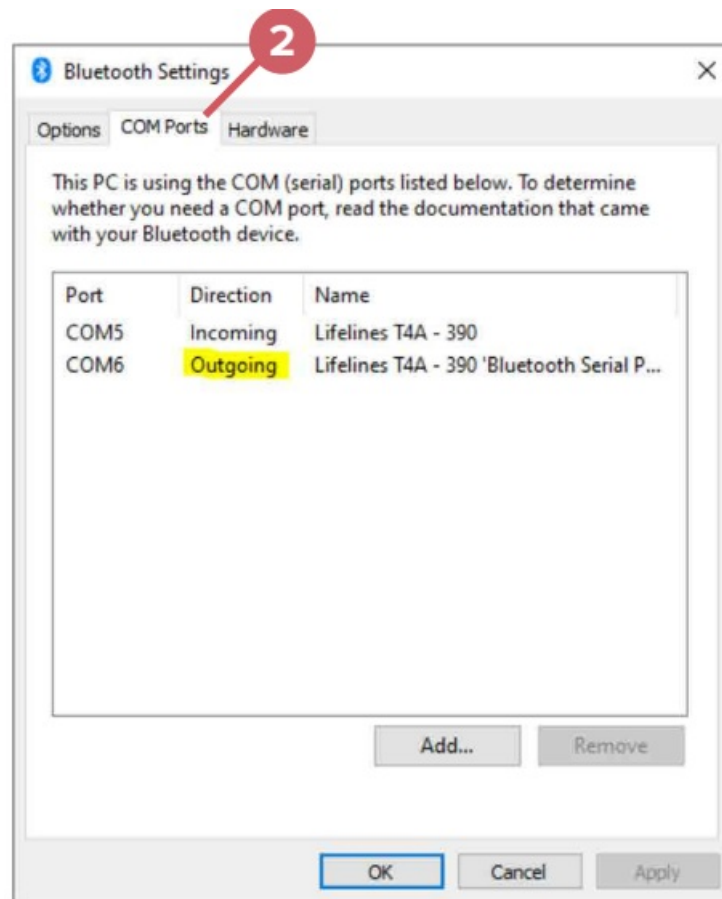


At this point, the Trackit+ Software should be attempting to reconnect to the amplifier. Wait 30-60 seconds to allow the software to reconnect.

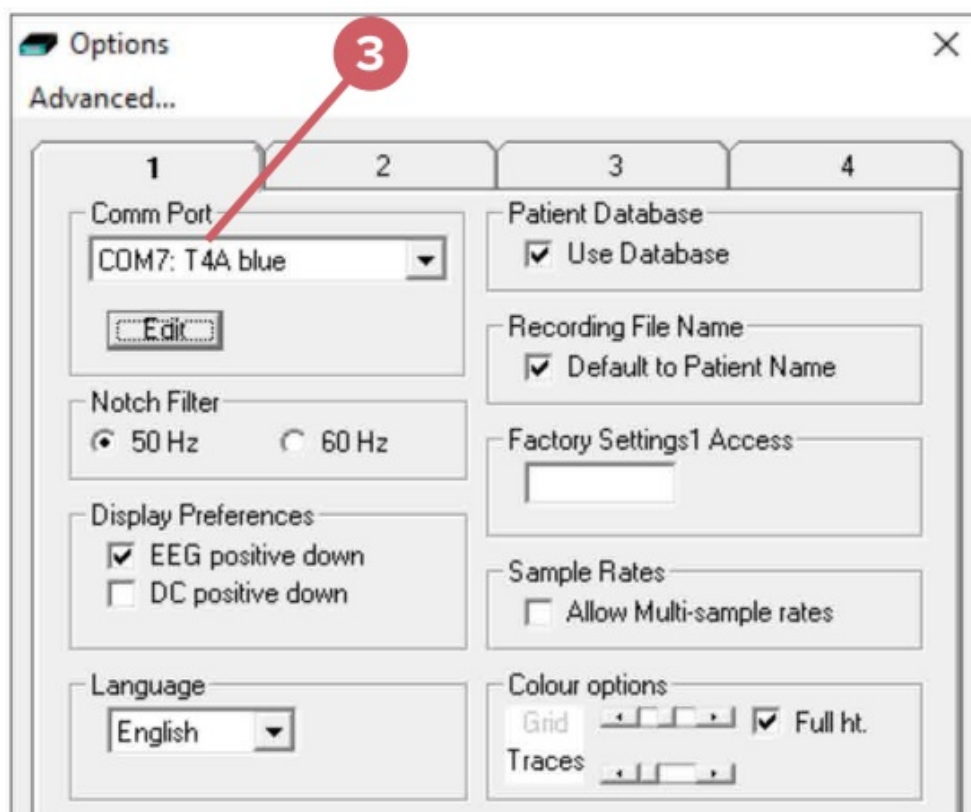
Check COM port is correct

If the T4A does not reconnect to the software, then confirm that the selected COM port is correct, as follows:

1. On the right-hand side of the Bluetooth settings window OR at the bottom of the window click "More Bluetooth options"
2. Next, click the "COM Ports" tab and see which com port is associated with the OUTGOING COM port. This is the COM you will select back in Trackit Software



- Go back into the Trackit+ software and click on Options in the Settings tab, select the required OUTGOING COM port number, and create a meaningful name for it, like "T4A" and include the word "blue" to signify it's a Bluetooth connection and then close the Options window

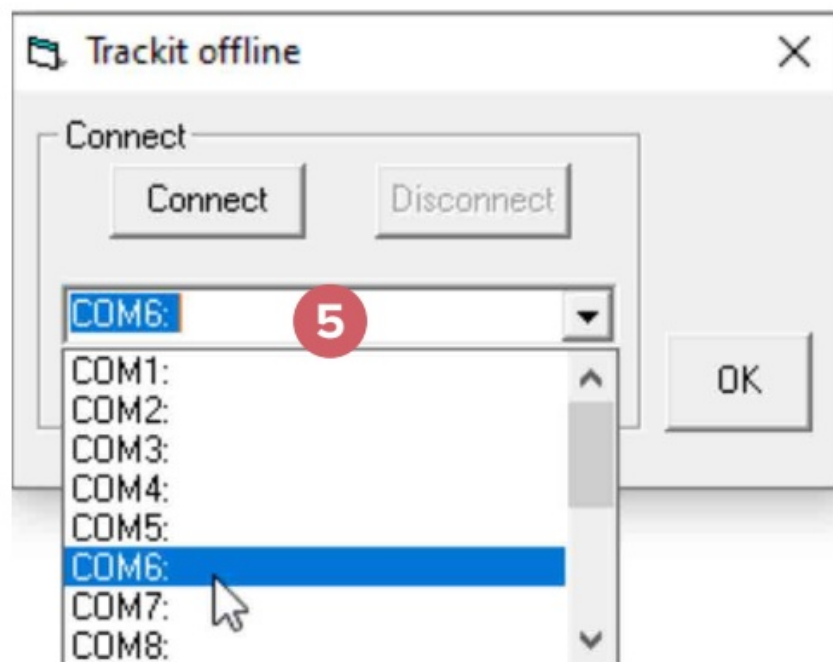


- Click on the "Trackit Connect" button in the Home tab



Ensure that the Amplifier is still on & ensure the patient/amplifier is still within range of the unit

5. Change the COM drop-down menu to the correct COM number that you just confirmed was the OUTGOING direction in the Bluetooth settings
 - Click the Connect button



Your amplifier should now be reconnected and you can verify this by looking at the bottom left corner of the Trackit Software. If this does not reconnect your amplifier, please call the Lifelines Neuro Customer Support Team on 866-889-6505, M-F 7:30 – 5 CT.

For additional assistance Tel: 866-889-6505 Email: support@lifelinesneuro.com

Documents / Resources



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T4A, Trackit Amplifier to Trackit Software