

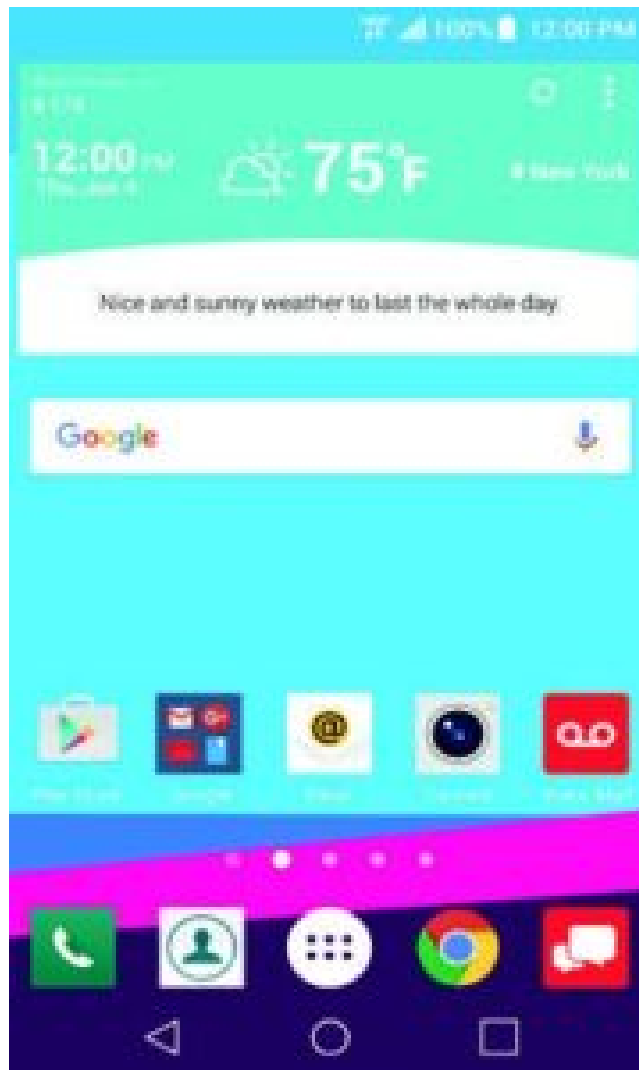


LG G4 Phone User Guide Basics

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Get to Know Your Phone

Setting Up Your Phone

Welcome to Verizon Wireless. You're now part of a growing movement that's about speed, signal and strength. This guide will show you how to set up and use your phone, access special features, and find help.

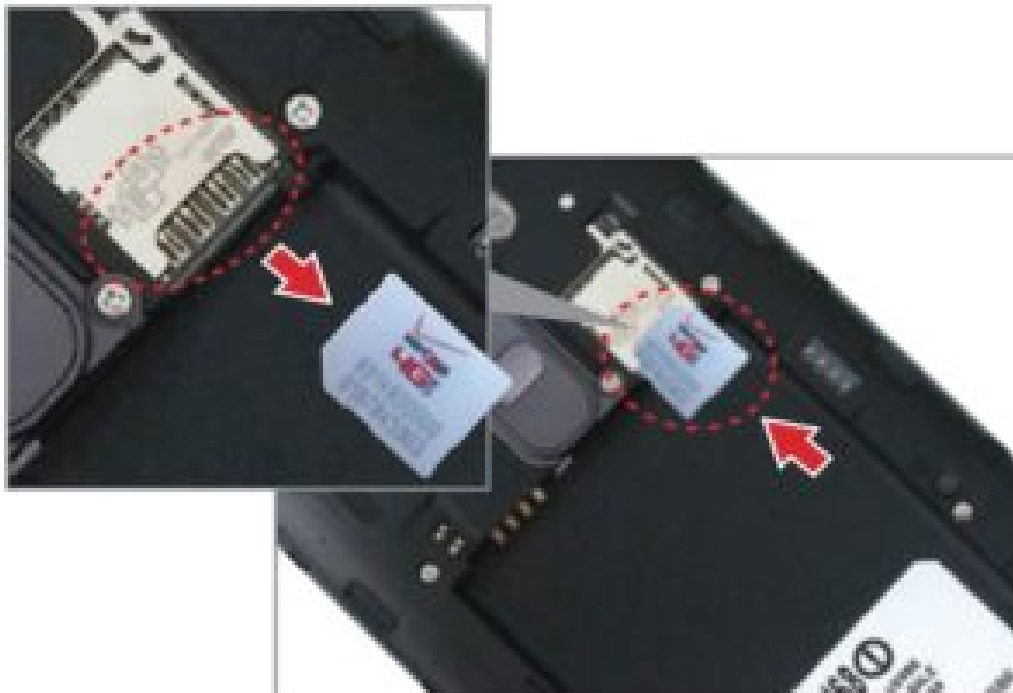
Step 1. Remove the Back Cover

With the phone facing down, insert your fingernail into the slot located on the lower left of the back cover and lift the cover up gently.



Optional: Replace the SIM Card

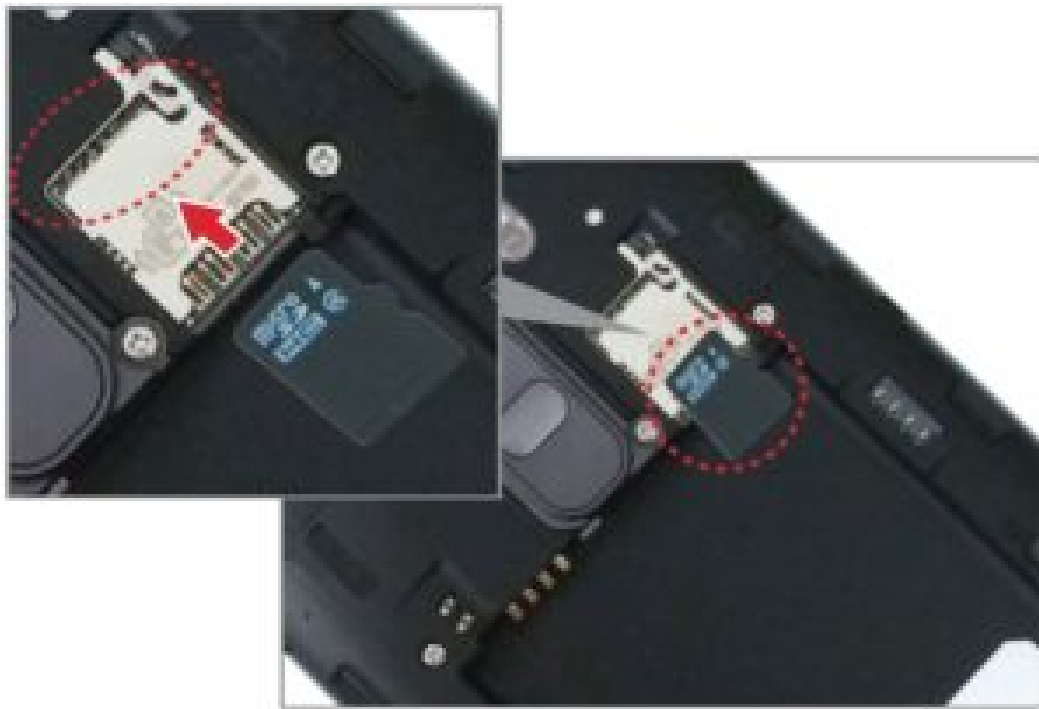
The SIM card is pre-installed in your phone. If you need to replace your SIM card, gently slide the old SIM card out of the lower slot. Then slide the new SIM card into the lower slot with the Verizon logo facing up and the cut corner pointed in.



Optional: Insert the microSD Card

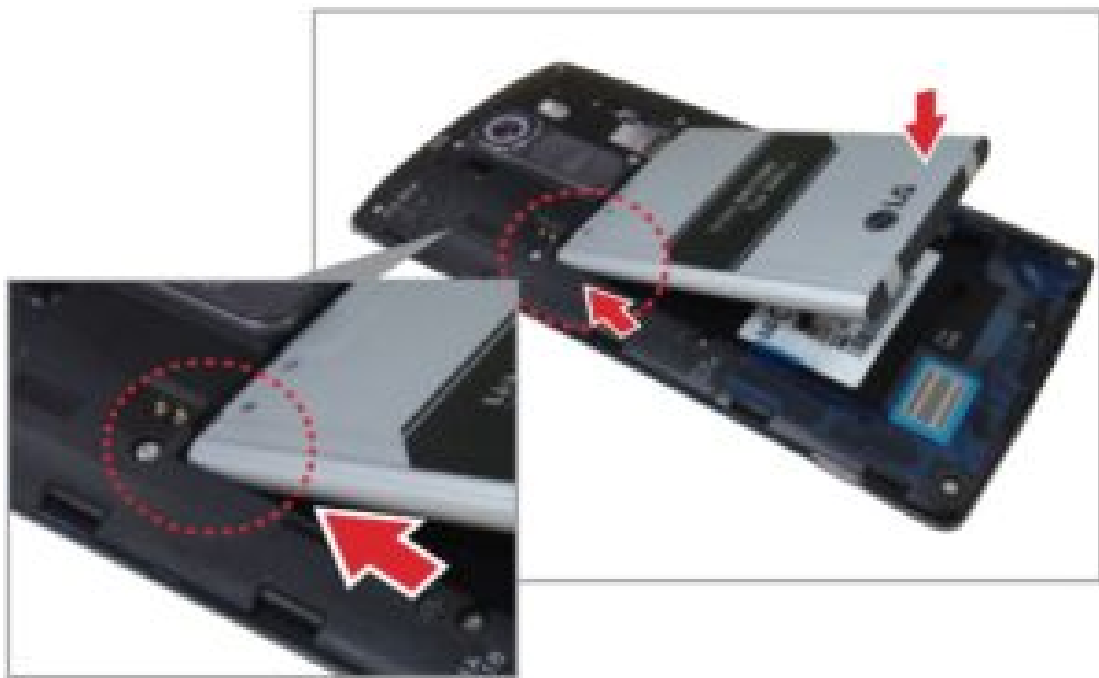
If you have a microSD card, slide it into the microSD card slot (the upper of the two slots) with the gold contacts facing down.

NOTE: The microSD card is sold separately.



Step 2. Insert the Battery

Insert the battery, making sure to align the gold contacts. Press down gently to secure the battery.



Step 3. Replace the Back Cover

Place the back cover over the back of the phone, and then press down along the edges to secure the cover.



Step 4. Charge the Phone

Your phone comes with a USB/Charger Adapter and a USB cable that connect together to charge your phone. Before turning on your phone, charge it fully.

WARNING! Please use only an approved charging accessory to charge your phone. Improper handling of the USB/Charger Port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.





NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.



Using Your Phone

Turning Your Phone On/Off

- To turn your phone on, press and hold the Power/Lock Key for a couple of seconds until the screen lights up.
- To turn your phone off, press and hold the Power/Lock Key until the Phone options are displayed. Tap Power off > OK.

Setup Wizard

When you turn on your phone for the first time, you have the option to quickly set up email accounts, sync contacts that you have backed up with Verizon Cloud, turn on location services, and more. Simply follow the onscreen instructions to complete the initial setup of your phone.

Locking and Unlocking your Phone

- To turn the screen on, press the Power/Lock Key once and the screen will light up. Then swipe in any direction to unlock it. You can also drag a shortcut icon at the bottom of the screen in any direction to open the app.




OR

- To turn the screen on using the KnockOn feature, quickly double-tap the center of the screen.
- To turn off your screen and prevent accidental key presses, press the Power/Lock Key.

For added security, you can set up a screen lock such as a Knock Code or numeric PIN.

A knock code lets you unlock the screen when the screen is off by tapping the correct area and sequence.

To set up a knock code:

1.  >  >  From the Home screen, tap **Apps > Settings > Lock screen**.
2. Tap **Select screen lock > Knock Code**.
3. Follow the instructions to create your Knock Code, as well as a backup PIN in case you forget your Knock Code.

Selecting the Home screen mode

You can select one of the two modes: Home and EasyHome. When you first turn on your phone, it will be set to Home mode. The instructions in this guide are written based on the Home mode.

 >  >  To change mode, tap **Apps > Settings > Home screen > Select Home**.

Home mode — Standard experience for users who are familiar with Android. If selected, your Home screen will look like this:



EasyHome mode — Simplified and easier experience for the first time smartphone user. If selected, your Home screen will look like this:



Using the Touch Screen

Use touch gestures to move around the screen, open menus, select items, zoom in or out on web pages, and more.

Swipe — Swipe by quickly sliding your finger in any direction.



Drag — Drag by touching an item and sliding it to a new position.

Touch and Hold — Touch an item and hold your finger down to see options.




Double-Tap — Tap two times rapidly to zoom in or out on a web page or picture.

Multi-Touch — Pinch or spread your thumb and index finger to zoom in or out.

Making a Call

1.  Tap the **Phone** icon on the Home screen.
2. Enter the number you want to call.
3.  Tap the **Call** icon to place the call.

Receiving a Call

1.  Swipe the **Answer** icon in any direction to answer the call.
2.  Swipe the **Ignore with message** icon in any direction to send a text message instead of answering.
3.  Swipe the **Ignore** icon in any direction to ignore the call.


Advanced Calling

You can make High Definition Voice and Video Calls with this phone when you add Advanced Calling to your line.

Visit VerizonWireless.com/AdvancedCalling to learn how.

Visual Voice Mail




Listen to, manage, and delete your messages directly from your phone, in any order, without having to listen to instructions.

1.  From the Home screen, tap Voice Mail.


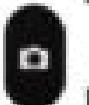
2. Follow the instructions to set up your voice mail.

NOTE: Voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup instructions.

Sending a Text




1.  From the Home screen, tap **Message+**.
2.  Tap the **Compose** icon to start a new message.
3. Enter a contact's name or number in the **To** field and enter your message in the text field.
4.  Tap the **Send** button to send your message.

Taking Photos

1.  From the Home screen, tap **Camera**.
2.  Tap the **Capture** button to take a picture (if shown) or just tap the screen.



The Laser Auto Focus measures the distance to the subject using laser technology. Laser Auto Focus allows for improved focusing speed and object detection in low-light situations.

Setting Up Email

1.  >  >  From the Home screen, tap **Apps > Settings > Accounts > ADD ACCOUNT**.
2. Tap **Email** and select the desired provider.
3. Enter your email address and password and any other necessary information.






Installing Apps

Hundreds of thousands of apps are available to download from Google Play.

 >  From the Home screen, tap **Apps > Play Store**.

Dual window

To view two apps at the same time:

1. ☐ Tap the **Recent Apps Button > Dual window**.
2. Tap or drag the desired app icon to the top or bottom portion of the screen.
3.  Tap the tab for the following options:
 -  Switch the two screens.
 -  View the apps list.
 -  Full screen view.
 -  Close current app.

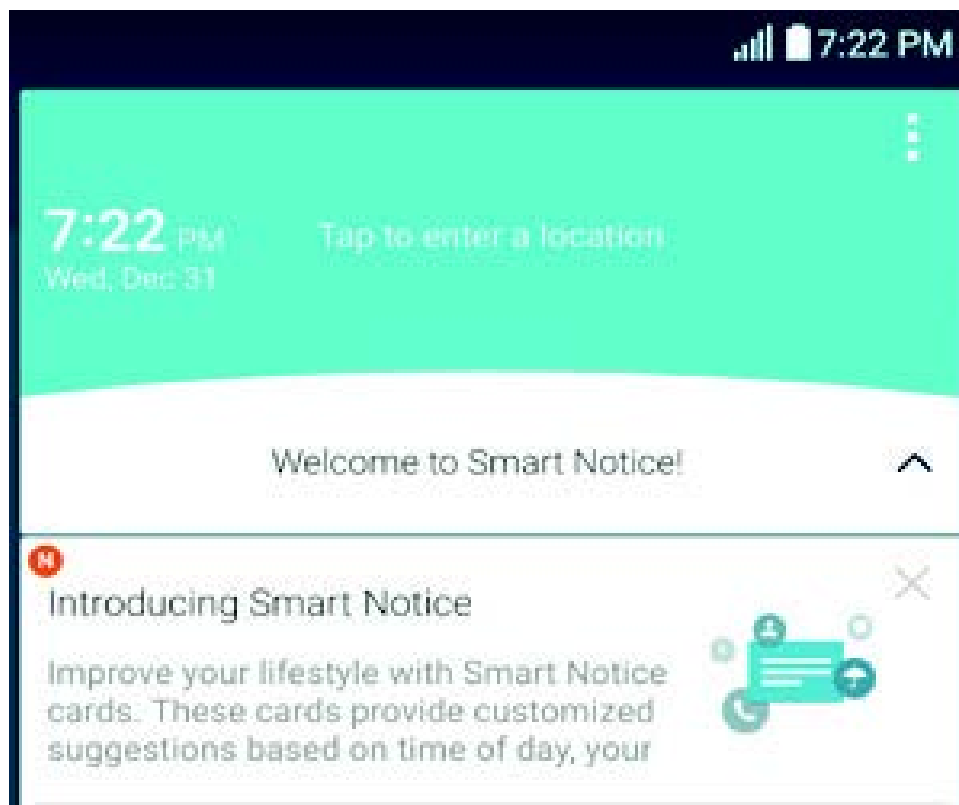
Smart Notice

Smart Notice reminds you about declined calls, recommends deleting unused apps and shows you other useful

information based on the time of day, your location, and how you usually use your phone.



Tap the Menu icon to adjust the Smart Notice settings.






LG Health

LG Health lets you keep track of your activity and workouts right on your phone. Get a daily summary of the number of steps you've taken, the number of calories you've burned, and more.

On the Home screen, swipe right, and then tap LG HEALTH to get started.


Improving Accessibility

Adjust accessibility settings to assist users who have impaired vision or hearing, or reduced dexterity.

1.  >  >  From the Home screen, tap **Apps** > **Settings** > **Accessibility**.
2. Set the desired options to improve accessibility.

Using TalkBack

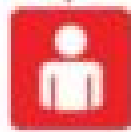
TalkBack provides screen reading to assist people with impaired vision.

1.  On the Accessibility screen, tap Vision > TalkBack. Then tap the TalkBack switch to turn it on.
2. Tap Settings at the bottom of the screen to adjust the TalkBack settings.

NOTE: When TalkBack is on, double-tap when you hear the item you want. (You can change to single-tap in Settings.)

Support & More

My Verizon Mobile App



Manage your account, track your usage, edit account information, pay your bill and more.

Get Help Using Your Phone



Use your Help app to get assistance at your fingertips, right from your phone.



From your computer, visit verizonwireless.com/support.

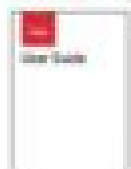
Customer Service



Call (800) 922-0204.

Follow us @VZWSupport. 

More Information



Download a User Guide from verizonwireless.com/support.

Customer Information

Your Wireless Device and Third Party Services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered

through this wireless device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this wireless device or any non-Verizon Wireless applications, services and products including any personal information you choose to use, submit or share with others. Specific third party terms and conditions, terms of use, and privacy policies shall apply. Please review carefully all applicable terms and conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing Aid Compatibility Information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses.

However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult Verizon Wireless or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult Verizon Wireless or the phone retailer.

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