

LG 34BQ77QB LED and LCD Computer Monitor Owner's Manual

Home » LG » LG 34BQ77QB LED and LCD Computer Monitor Owner's Manual

Contents

- 1 LG 34BQ77QB LED and LCD Computer
- **Monitor**
- **2 Product Information**
- **3 Product Usage Instructions**
- **4 LICENSE**
- **5 ASSEMBLING AND PREPARING**
- **6 USING THE MONITOR**
- 7 Connecting Peripherals
- **8 USER SETTINGS**
- 9 TROUBLESHOOTING
- 10 PRODUCT SPECIFICATION
- 11 Documents / Resources
 - 11.1 References



LG 34BQ77QB LED and LCD Computer Monitor



Product Information

Specifications

• Model: 34BQ77QB, 34BQ77QC

• Type: LED LCD Computer Monitor

• Screen: LCD screen with LED backlights

• **Disclaimer:** This product is a computer monitor and not for television purposes.

License

- Each model has different licenses. For more information on the license, please visit www.lg.com.
- The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.
- The superspeed USB Trident logo is a registered trademark of USB Implementers Forum, Inc.
- Maxxaudio and additional MaXX trademarks are trademarks and/or registered trademarks of Waves Audio Ltd.

Open Source Software Notice Information

To download and install the latest drivers and software, please visit the LGE website (www.lg.com).

Assembling and Preparing

NOTE: Please read this manual carefully before operating your set and retain it for future reference.

Do not expose the monitor to direct sunlight or other heat sources as it may cause damage to it.

Supported Drivers and Software

	Monitor Driver	Onscreen Control	Dual Controller
Installation Priority	Recommended	Recommended	Optional

Product and Button Description

The monitor model 34BQ77QC has the following buttons and features:

- 1. Front Adjust Button Functions Information
- 2. Ir LED
- 3. Webcam activity status indicator
- 4. MIC

How to Use the Joystick Button

You can easily control the functions of the monitor by pressing the joystick button or moving it left/right/up/down with your finger.

Basic Functions

- Power on: Press the joystick button once with your finger to turn on the monitor.
- Power off: Press and hold the joystick button once more than 3 seconds with your finger to turn off the monitor.
- Volume control: You can control the volume by moving the joystick button left/right.

NOTE: Do not move or lift the monitor by holding the joystick button as it may cause damage or malfunction.

Installing on a Table Adjusting the Stand Height:

- 1. Place the monitor mounted on the stand base in an upright position.
- 2. Handle the monitor with both hands for safety.

NOTE: The stand allows for height adjustment up to a maximum of 150.0 mm.

Adjusting the Angle

Use the Kensington Lock to secure the monitor to a table. For more information on installation and usage, refer to the Kensington lock owner's manual or visit the website at www.kensington.com.

Installing the Wall Mount Plate

This monitor meets the specifications for the wall mount plate or other compatible devices.

Product Usage Instructions

Using the Monitor

To use the monitor:

- 1. Connect the monitor to your computer using the appropriate cables.
- 2. Press the power button on the monitor or use the joystick button to turn on the monitor.
- 3. Adjust the settings such as brightness, contrast, and color using the onscreen controls.
- 4. Use the joystick button to navigate through the menu and make any desired changes.

5. When finished, turn off the monitor by pressing and holding the power button or using the joystick button.

Troubleshooting

If you encounter any issues with your monitor, please refer to the troubleshooting section in the user manual for possible solutions.

User Settings

The user settings section allows you to customize various aspects of the monitor's display, audio, and other features. Use the onscreen controls or software provided to make these adjustments.

FAQ

- Q: Can this monitor be used as a television?
 - A: No, this product is a computer monitor and not intended for television use.
- Q: Where can I download the latest drivers and software for this monitor?
 - A: You can download and install the latest version from the LGE website (www.lg.com).
- Q: How do I adjust the height and angle of the monitor?
 - A: To adjust the height, place the monitor on the stand base and handle it with both hands. Use the Kensington Lock to secure the monitor to a table. For more information, refer to the user manual or visit the website at www.kensington.com.
- · Q: Can I mount this monitor on a wall?
 - A: Yes, this monitor meets the specifications for a wall mount plate or other compatible devices.
- * **Disclaimer:** LG LED Monitor applies LCD screen with LED backlights. This product is a computer monitor and not for television purpose. Please read this manual carefully before operating your set and retain it for future reference.

LICENSE

Each model has different licenses. Visit www.lg.com for more information on the license.

- HDMI The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.
- The SuperSpeed USB Trident logo is a registered trademark of USB Implementers Forum, Inc.
- ₩ MaxxAudio® MaxxAudio and additional MAXX trademarks are trademarks and/or registered trademarks of Waves Audio Ltd.

OPEN SOURCE SOFTWARE NOTICE INFORMATION

To obtain the source code that is contained in this product, under GPL, LGPL, MPL, and other open source licenses that have the obligation to disclose source code, and to access all referred license terms, copyright notices and other relevant documents, please visit https://opensource.lge.com.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com. This offer is valid to anyone in receipt of this information for a period of three years after our last shipment of this product.

ASSEMBLING AND PREPARING

CAUTION

- Always use genuine LG components to ensure safety and product performance.
- The product warranty will not cover damage or injury caused by the use of unauthorized components.
- It is recommended that use the supplied components.
- If you use generic cables not certified by LG, the screen may not display or there may be image noises.
- Illustrations in this document represent typical procedures, so they may look different from the actual product.
- Do not apply foreign substances (oils, lubricants, etc.) to the screw parts when assembling the product. (Doing so may damage the product.)
- Applying excessive force when tightening screws may cause damage to the monitor. Damage caused in this
 way will not be covered by the product warranty.
- Do not carry the monitor upside down by just holding the base. This may cause the monitor to fall off the stand and could result in personal injury.
- When lifting or moving the monitor, do not touch the monitor screen. The force applied to the monitor screen may cause damage to it.

NOTE

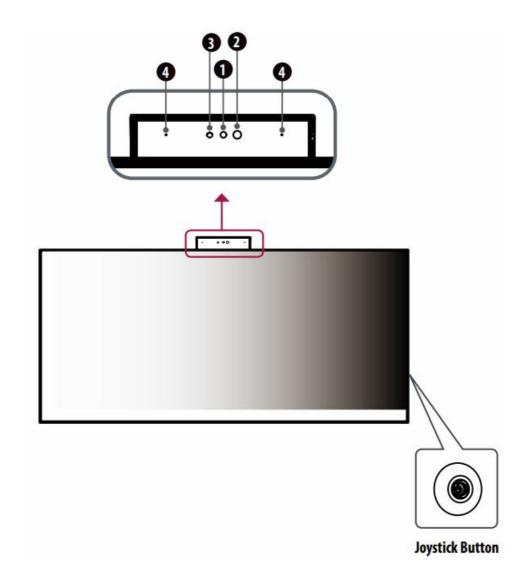
- The components may look different from those illustrated here.
- Without prior notice, all product information and specifications contained in this manual are subject to change to improve the performance of the product.
- To purchase optional accessories, visit an electronics store or an online shopping site, or contact the retailer from which you purchased the product.
- The power cord provided may differ depending upon the region.

Supported Drivers and Software

You can download and install the latest version from the LGE website (www.lg.com).

Drivers and Software	Installation priority
Monitor Driver	recommended
OnScreen Control	recommended
Dual Controller	Optional

Product and Button Description 34BQ77QC



Front Adjust Button Functions Information

- 1. Webcam
- 2. IR LED
- 3. Webcam activity status indicator
- 4. MIC

Webcam activity status indicator

mode	LED Color
webcam enabled	Blue
webcam disabled	Off

NOTE The direction of the button changes with the direction of the display.

How to Use the Joystick Button

You can easily control the functions of the monitor by pressing the joystick button or moving it left/right/up/down with your finger.

Basic Functions

	w	Power on	Press the joystick button once with your finger to turn on the monitor.
		Power off	Press and hold the joystick button once more than 3 seconds with your finger to turn off the monitor.
	◄/▶	Volume control	You can control the volume by moving the joystick button left/right.

NOTE The direction of the button changes with the direction of the display.

Moving and Lifting the Monitor

When moving or lifting the monitor, follow these instructions to prevent the monitor from being scratched or damaged and to ensure safe transportation, regardless of its shape or size.

- Place the monitor in the original box or packing material before attempting to move it.
- Before moving or lifting the monitor, disconnect the power cord and all other cables.
- Hold the bottom and side of the monitor frame firmly. Do not hold the panel itself.
- When holding the monitor, the screen should face away from you to prevent it from being scratched.
- When transporting the monitor, do not expose the monitor to shock or excessive vibration.
- When moving the monitor, keep it upright and never turn the monitor on its side or tilt it sideways.

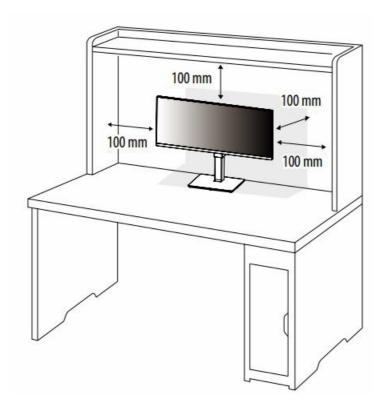


CAUTION

- · Avoid touching the monitor screen as much as possible.
 - This may result in damage to the screen or some of the pixels used to create images.
- If you use the monitor panel without the stand base, its joystick button may cause the monitor to become unstable and fall, resulting in damage to the monitor or human injury. In addition, this may cause the joystick button to malfunction.

Installing on a Table

• Lift the monitor and place it on the table in an upright position. Place the monitor at least 100 mm away from the wall to ensure sufficient ventilation.

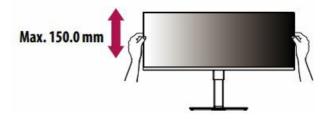


CAUTION

- Unplug the power cord before moving or installing the monitor. There is risk of electric shock.
- Make sure to use the power cord that is provided in the product package and connect it to a grounded power outlet.
- If you need another power cord, please contact your local dealer or the nearest retail store.

Adjusting the Stand Height

- 1. Place the monitor mounted on the stand base in an upright position.
- 2. Handle the monitor with both hands for safety.



WARNING When adjusting the screen height, do not place your hand on the stand body to avoid injury to your fingers.

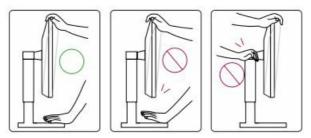
Adjusting the Angle

- 1. Place the monitor mounted on the stand base in an upright position.
- 2. Adjust the angle of the screen.

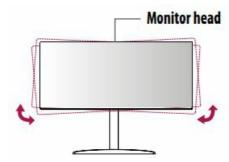
The angle of the screen can be adjusted forward or backward from -5° to 35° for a comfortable viewing experience.

WARNING

- To avoid injury to the fingers when adjusting the screen, do not hold the lower part of the monitor's frame as illustrated below.
- Be careful not to touch or press the screen area when adjusting the angle of the monitor.



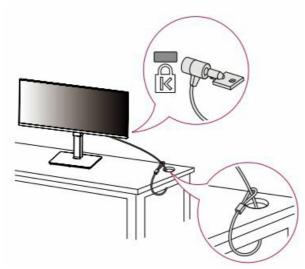
NOTE The left or right side of the monitor head can be slightly rotated up or down (up to 3°). Adjust the horizontal level of the monitor head.



Using the Kensington Lock

The connector for the Kensington security system is located at the back of the monitor. For more information on installation and usage, refer to the Kensington lock owner's manual or visit the website at http://www.kensington.com.

Connect the monitor to a table using the Kensington security system cable.



Note The Kensington security system is optional. You can obtain optional accessories from most electronics stores.

Installing the Wall Mount Plate

This monitor meets the specifications for the wall mount plate or other compatible devices.

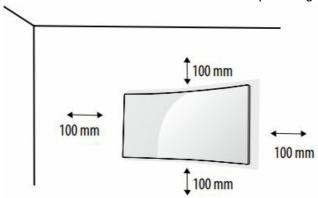
Note

• The wall mount plate is sold separately.

- For more installation information, refer to the wall mount plate's installation guide.
- Be careful not to apply too much force while mounting the wall mount plate as it may cause damage to the screen.
- Remove the stand before installing the monitor on a wall mount by performing the stand attachment in reverse.

Installing on the Wall

Install the monitor at least 100 mm away from the wall and leave about 100 mm of space at each side of the monitor to ensure sufficient ventilation. Detailed installation instructions can be obtained from your local retail store. Alternatively, please refer to the manual for how to install and set up a tilting wall mounting bracket.



To install the monitor to a wall, attach a wall mounting bracket (optional) to the back of the monitor. Make sure that the wall mounting bracket is securely fixed to the monitor and to the wall.

Wall Mount (mm)	100 x 100
Standard screw	M4 x L10
Number of screws	4
Wall Mount Plate (Optional)	LSW 149

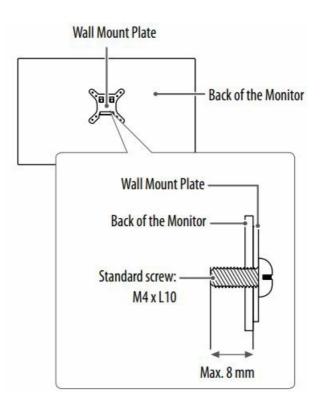
Note

- A non-VESA standard screw may damage the product and cause the monitor to fall. LG Electronics is not liable for any accidents relating to the use of non-standard screws.
- The wall mount kit includes the installation guide and all necessary parts.
- The wall mounting bracket is optional. You can obtain optional accessories from your local dealer.
- The length of the screw may differ for each wall mounting bracket. If you use screws longer than the standard length, it may damage the inside of the product.
- For more information, please refer to the user manual for the wall mounting bracket.

CAUTION

Unplug the power cord before moving or installing the monitor to avoid electric shock.

- Installing the monitor on the ceiling or on a slanted wall may result in the monitor falling off, which could lead to injury. Use an authorized LG wall mount and contact the local dealer or qualified personnel.
- To prevent injury, this apparatus must be securely attached to the wall in accordance with the installation instructions.
- Applying excessive force when tightening screws may cause damage to the monitor. Damage caused in this
 way will not be covered by the product warranty.
- Use the wall mounting bracket and screws that conform to VESA standards. Damage caused by the use or misuse of inappropriate components will not be covered by the product warranty.
- When measured from the back of the monitor, the length of each installed screw must be 8 mm or less.



USING THE MONITOR

Illustrations in this manual may differ from the actual product.
 Press the joystick button, go to Settings Input, and then select the input option.

CAUTION

- Do not press the screen for a prolonged time. This may cause image distortion.
- Do not display a still image on the screen for a prolonged time. This may cause image retention. Use a PC screensaver if possible.
- When connecting the power cord to the outlet, use a grounded (3-hole) power strip or a grounded power outlet.
- The monitor may flicker when turned on in an area where the temperature is low. This is normal.
- Sometimes red, green, or blue spots may appear on the screen. This is normal.

Connecting to a PC

• This monitor supports the *Plug and Play feature.

 Plug and Play: A feature that allows you to add a device to your computer without having to reconfigure anything or install any manual drivers.

HDMI Connection

Transmits digital video and audio signals from your PC to the monitor.

CAUTION

- Using a DVI to HDMI / DP (DisplayPort) to HDMI cable may cause compatibility issues.
- Use a certified cable with the HDMI logo attached. If you do not use a certified HDMI cable, the screen may not display or a connection error may occur.
- Recommended HDMI cable types
 - High-Speed HDMI®/TM cable
 - High-Speed HDMI®/TM cable with Ethernet

DisplayPort Connection

Transmits digital video and audio signals from your PC to the monitor.

NOTE

- There may be no video or audio output depending on the DP (DisplayPort) version of the PC.
- If you are using a Mini DisplayPort output graphics card, use a Mini DP to DP (Mini DisplayPort to DisplayPort) cable or gender that supports DisplayPort 1.2 or 1.4. (Sold separately)

USB-C connection

Transmits digital video and audio signals and USB data from your PC to the monitor. Press the menu button and then select the input option from the input menu.

NOTE

- PD(Power Delivery) and DP Alternate Mode(DP over USB-C) are supported via USB-C Port.
- Features may not work properly depending on the connected device's specifications and the environment.
- USB-C port is not for the Monitor Power source but for a PC power source. Connect Adapter to supply power to the Monitor

Connecting LAN

LAN connection

Connect the router or switch to the monitor.

NOTE

- The LAN cable is sold separately.
- The following LAN cable type can be used: Standard: IEEE 802.3 ETHERNET
- Connect the LAN cable and the peripheral devices to use the monitor.
 - To use Ethernet in the PC, the USB-C cable must be connected to the PC.

• The monitor and PC must be connected with a USB-C cable to use wired LAN.

Connecting Peripherals

USB Device connection

The USB port on the product functions as a USB hub.

NOTE

- It is recommended you install all Windows Updates to keep your Windows up-to-date before connecting to the product for use.
- · Peripheral devices are sold separately.
- A keyboard, mouse, or USB device can be connected to the USB port.
- The charging speed may vary depending on the device.
- To use USB Downstream port of monitor, user must connect Upstream port of monitor to Host PC using USB C-C or USB C-A cable.
- When the USB C-C cable is connected between Upstream port of monitor and Host PC, the Downstream port of monitor support USB 2.0 device.
- When the USB C-A cable is connected between Upstream port of monitor and Host PC, the Downstream port of monitor support USB 3.0 device.

However, Host PC must support USB 3.0 function.

CAUTION

Cautions When Using a USB Device

- A USB device with an automatic recognition program installed, or that uses its own driver, may not be recognized.
- Some USB devices may not be supported or may not work properly.
- It is recommended to use a USB hub or hard disk drive with power supplied. (If the power supply is not adequate, the USB device may not be recognized properly.)

Headphones Connection

Connect peripherals to the monitor via the headphones port.

NOTE

- · Peripheral devices are sold separately.
- Depending on the audio settings of the PC and external device, headphones and speaker functions may be limited.
- If you use angled earphones, it may cause a problem with connecting another external device to the monitor.

 Therefore, it is recommended to use straight earphones.







Straight (Recommend)

- Headphone Port (4-pole ear microphone port) (34BQ77QC)
 - The 4-pole ear microphone port supports US 4-pole standards, but not the European 4-pole ear microphone.
 - When using an ear microphone (or Bluetooth® headset), audio input and output are directed to the connected device and the microphone and speaker on PC do not work.
 - The 4-pole ear microphone port does not support an external microphone.
 - The monitor and PC must be connected with a USB-C cable or USB-B cable to use the headphone's microphone.
 - The volume buttons included in the 4-pole headphones do not work.

WebCAM Connection (34BQ77QC)

You can use the WebCAM by connecting the USB-C cable or USB-B cable to a PC.

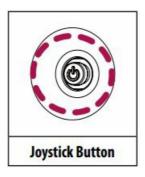
NOTE

- You need to pull up by the WebCAM module at the top of the back of the product to use WebCAM.
- The webcam microphone is the default device and when a 4-pole headset is plugged in, it is converted into 4-pole headphone.

USER SETTINGS

NOTE Your monitor's OSD (On Screen Display) may differ slightly from that shown in this manual.

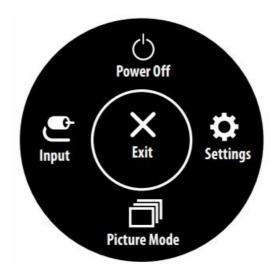
Activating the Main Menu



- 1. Press the joystick button on the right back of the monitor.
- 2. Move the joystick up/down and left/right to set the options.
- 3. Press the joystick button once more to exit the main menu.

Button	Menu Status		Description	
	Main me	nu disabled	Enables the main menu.	
	Main menu enabled		Exits the main menu. (Holding down the button more than 3 seconds to turn off the monitor. You can turn off the monitor this way at any time, including when the OSD is on.)	
		Main menu disabled	Adjusts the monitor volume level.	
(6)	Main menu enabled		Enters the Input features.	
	Main menu disabled Main menu enabled	Main menu disabled	Adjusts the monitor volume level.	
		Main menu enabled	Enters the Settings feature.	
A		Main menu disabled	Displays the information on the current input.	
	Main menu enabled		Turns off the monitor.	
	Main menu dis	Main menu disabled	Displays the information on the current input.	
*		Main menu enabled	Enters the Picture Mode feature.	

Main Menu Features



main menu	Description	
Input	sets input mode.	
power off	Turns off the monitor.	
Settings	Configures the screen settings.	
picture mode	sets the picture mode.	
Exit	Exits the main menu.	

Menu Settings



- 1. To view the OSD menu, press the joystick button on the right back of the monitor and then enter the Settings.
- 2. Move the joystick up/down and left/right to set the options.
- 3. To return to the upper menu or set other menu items, move the joystick to ◀ or pressing (⋓) it.
- 4. If you want to exit the OSD menu, move the joystick to ◀ until you exit.

Quick Settings

Settings > Quick Settings	Description		
brightness	adjusts the centre	not and brightness of the serson	
Contrast	adjusts the contrast and brightness of the screen.		
	adjusts the volum	ne.	
Volume	Note You can adjust mute / unmute by moving the joystick button to ▼ in the Vo		
	Custom	The user can adjust it to red, green, or blue by customization.	
	warm	sets the screen color to a reddish tone.	
Color Temp	medium	sets the screen color between a red and blue tone.	
	Cool	sets the screen color to a bluish tone.	
	manual	The user can fine-tune the color temperature.	
waves maxx audi	on	Maxxaudio® by waves, recipient of a Technical GraMMY award® is a suite of studio-quality sound tools for a superior listening experience.	
o®	off	Disables the Maxxaudio function.	
	You can customis	se the main menu to access your preferred menu easily.	
user-defined Key	РВР	Displays the screens of two input modes on one monitor.	
	picture mode	sets the picture mode.	
	KVM Switch	select the usB upstream cable connection port to use usB hub of the onitor.	

Input

Settings > Input	Description			
	Input List	selects the input mode.		
	auto Input Swit	when automatic input switch is set to on , display will automatically swit ch to new input when connected.		
		on	Enables auto Input Switch.	
		off	Disables auto Input Switch.	
		adjusts the asp	pect ratio of the screen.	
	aspect ratio	full wide	Displays the video in widescreen, regardless of the vid eo signal input.	
		original	Displays video according to the aspect ratio of the vide o signal input.	
Input		• The display may look the same for full wide and original options at t he recommended resolution. (3440 x 1440)		
	pbp	Displays the screens of two input modes on one monitor.		
	main/Sub Scre en Change	Toggles between the main screen and sub screen in pbp mode.		
	main/Sub Soun d Change	Toggles between the audio of the main screen and sub screen in mode.		
	KVm Switch	select the usB upstream cable connection port to use usB hub of t onitor.		

Picture

NOTE The Picture Mode that can be set depends on the Input signal.

• [Picture Mode on SDR (Non-HDR) signal]

Settings > pictur	Description		
	Custom	allows the user to adjust each element.	
	Vivid	Heightens contrast, brightness and sharpness to display vivid images .	
	HDr Effect	Optimizes the screen for high dynamic range.	
	reader	Optimizes the screen for viewing documents. You can brighten the sc reen in the OsD menu.	
	Cinema	Optimizes the screen for video.	
picture mode	fpS	This mode is optimized for FPs games.	
	rTS	This mode is optimized for rTs Game.	
	Color weakness	This mode is for users who cannot distinguish between red and gree n. It enables users with color weakness to easily distinguish between the two colors.	
	Note		
	_	node is changed in the DP (DisplayPort) input, the screen may flicker of your PC screen may be affected.	

• [Picture Mode on HDR signal]

Settings > pictur	Description			
	Custom	allows the user to adjust each element.		
	Vivid	Optimized the screen for HDr vivid colors.		
	Cinema	Optimized the screen for HDr video.		
	fPS	This mode is optimized for FPs games.It is suitable for very dark FPs games.		
	RTS	This mode is optimized for rTs Game.		
picture mode	 Note HDr content may not display correctly depending on window10 Os settings, pleateck HDr On/Off settings in windows. when the HDr function is turned on, the characters or picture quality may be poording to Graphic card performance. 			
		function is on, screen flickering or cracking may occur when changing to or power on/off according to Graphic card performance.		

Settings > pictur	Description		
	brightness	adjusts the contrast and brightness of the screen.	
	Contrast		
	Sharpness	adjusts the sharpness of the screen.	
	Super RESOL UTION+	High	Optimizes the screen for crystal-clear images. Best for high -definition video or games.
		middle	Optimizes the screen for comfortable viewing, with images at the middle level between the low and high modes. Best f or uCC or sD videos.
		Low	Optimizes the screen for smooth and natural images. Best f or still images or images with less movement.
		off	Displays in the most common setting. Disables SupEr rES oLuTloN+.
picture adjust		on pictur	se this is a function to increase the sharpness of low-resolutines, it is not recommended to use the function for normal text sktop icons. Doing so may result in unnecessarily high sharp
	Black Level	Offset:	offset level (for HDMI only). as a reference for a video signal, this is the darkest color the can display.
		High	Keeps the current contrast ratio of the screen.
		Low	Lowers the black levels and raises the white levels from the current contrast ratio of the screen.
	DfC	on	adjusts the brightness automatically according to the scree n.
		off	Disables the DfC feature.

Settings > pictur	Description			
	response	sets a response time for displayed pictures based on the movement of the picture on the screen. For a normal environment, it is recommended that you use fast . whe n there is a lot of motion, it is recommended that you use faster . setting to faster may cause image sticking.		
	Time		faster sets the response time to faster.	
			sets the response time to fast.	
Game adjust		Normal	sets the response time to normal.	
		off	Does not use the response time improvement feature.	
	black Stabilize	scenes.	control the black contrast to have better visibility in dark	
	r		screen. (You can easily distinguish objects on dark game scr ducing the black Stabilizer value darkens the low gray level	
		,	increases the dynamic contrast on the screen.	

Settings > pictur	Description				
	Gamma	mode 1, mod e 2, mode 3	The higher the gamma value, the darker the image becomes. Likewise, the lower the gamma value, the the image becomes.		
		mode 4	If you do not need to adjust the gamma settings, select mode 4.		
		set your	own color t	emperature.	
	Color Temp	Custo		The user can adjust it to red, green, or blue by customization.	
Color Adjust		warm	sets the s	creen color to a reddish tone.	
		mediu m	sets the screen color to between a red and blue tone.		
		Cool	sets the s	creen color to a bluish tone.	
		manual	The user	can fine-tune the color temperature.	
	red/Green/blue	You can customize the picture color using red, green, and blue color.			
		Meets the user requirements for colors by adjusting the hue and saturation of the six colors (red, green, blue, cyan, magenta, and yellow) a nd then saving the settings.			
	Six Color	Hue	adjusts the tone of the screen colors.		
	Saturat	Saturat	adjusts the saturation of the screen colors. The lower the value, the less saturated and brighter the colors become. The higher the value, the more saturated and darker the colors become.		
nicture reset	Do you want to	reset yo	No	Cancel the select.	
picture reset	ur picture settings?		Yes	returns to the default settings.	

Settings > Sound	Description		
	adjusts the volume level.		
Volume	Note You can adjust mute / unmute by moving the joystick button to ▼ in the Volunu.		
waves maxxaudio®	on	Maxxaudio® by waves, recipient of a Technical GraMMY award® is a suite of studio-quality sound tools for a superior listening experience.	
Illaxxaudio	off	Disables the Maxx audio function.	

General

Settings > Genera	Description		
Language	sets the menu screen to the desired language.		
USb Selection	select the usB up	stream cable connection port to use usB hub of the monitor.	
	Conserve energy	by using a luminance compensation algorithm.	
	High	saves energy using the high-efficiency SmarT ENErGY SaVING featur e.	
	Low	saves energy using the low-efficiency SmarT ENErGY SaVING feature .	
	off	Disables the feature.	
Smart ENERrGY	NoTE		
SAVING	The value of er	nergy-saving data may differ depending on panel and panel suppliers.	
	• If you select the option of SmarT ENErGY SaVING is High or Low , monitor luminance become lower or higher depend on source.		
	when Deep sleep mode is enabled, power consumption is minimized while the monitor is in standby mode.		
	on	Enables Deep sleep mode.	
Deep Sleep mode	off	Disables Deep sleep mode.	
	Note		
	• usB HuB functions will not work in standby mode while Deep sleep Mode is [Mode 2].		
automatic Standb y	Feature that automatically turns off the monitor when there is no movement on the screen for a period of time. You can set a timer for the auto-off function. (8 H, 6 H, 4 H, and off)		
	set Input Compat	set Input Compatibility Version to the same version as the connected external device.	
Input Compatibili	In case of DisplayPort and usB-C set to 1.4 or over to use the HDr function.		
ty Version	- In case of HDMI input, set to 2.0 or over to use the HDR function.		
	This feature lets you set the sound generated from Buzzer when your monitor powers on.		
buzzer	on	Enables your monitor's buzzer .	
	off	Disables your monitor's buzzer .	

Settings > Genera	Description		
	You can customis	se the main menu to access your preferred menu easily.	
	PBP	Displays the screens of two input modes on one monitor.	
user-defined Key	picture mode	sets the picture mode.	
	KVM Switch	select the usB upstream cable connection port to use usB hub of the m onitor.	
	This feature disables the configuration and adjustment of menus.		
oSD Lock	on	Enables OSD Lock.	
	off	Disables OSD Lock.	
Information	The following display information will be shown; Total power on Time, resolution.		
Do you want to reset your settings?		eset your settings?	
reset to Initial Set tings	No	Cancel the reset.	
	Yes	returns to the default settings.	

TROUBLESHOOTING

Nothing is displayed on the screen.				
Is the monitor's power cord plugg ed in?	Check if the power cord is correctly plugged into the power outlet.			
Is the power LED on?	Check the power cable connection and press the power button.			
Is the power on and the power L ED displaying white?	Check that the connected input is enabled (Settings > Input).			
Is the No Signal message being displayed?	This is displayed when the signal cable between the PC and the monitor is missing or disconnected. Check the cable and reconnect it.			
Is the out-of-range message being displayed?	This occurs when signals transferred from the PC (graphics card) are out of the horizontal or vertical frequency range of the monitor. Please see the P roduct specification section of this manual to set the appropriate frequency.			
Screen display is unstable and	shaky. / Images displayed on the monitor leave shadow trails.			
	• If the selected resolution is HDMI 1080i 60/50 Hz (interlaced), the screen may be flickering. Change the resolution to 1080p or the recommended resolution.			
Did you select the appropriate re solution?	• not setting the graphics card to the recommended (optimal) resolution may result in blurred text, a dimmed screen, a truncated display area or misalig nment of the display.			
	• The setting methods may be different depending on the computer or oper ating system, and some resolutions may not be available depending on the performance of the graphics card. If this is the case, contact the manufactur er of the computer or graphics card for assistance.			
Does image sticking occur even	Displaying a still image for a prolonged time may cause damage to the scr een, resulting in the retention of the image.			
when the monitor is turned off?	To extend the lifetime of the monitor, use a screensaver.			
are there spots on the screen?	when using the monitor, pixilated spots (red, green, blue, white, or black) may appear on the screen. This is normal for an LCD screen. It is not an err or, nor is it related to the monitor's performance.			
Some features are disabled.				
are some functions not available when you press the Menu button ?	The OsD is locked. Disable oSD Lock in General.			

Do you see an "unrecognized monitor, plug and play (VESA DDC) monitor found" message?				
Have you installed the displ ay driver?	 Be sure to install the display driver from our website: http://www.lg.com. Make sure to check if the graphics card supports Plug and Play function. 			
No sound from the headphone port.				
Are images displayed witho ut sound?	 Make sure that the headphone port connections are made properly. Try increasing the volume with the joystick. set the audio output of the PC to the monitor you are using. (The settings may d iffer depending on the operating system (Os) you use.) 			

NOTE LED can be lighted with Set OSD Menu. Settings – General – Power LED – On.

PRODUCT SPECIFICATION

Color Depth	10-bit color is supported.			
	Max resolution	3440 x 1440 @ 60 Hz		
resolution	recommended resoluti	Dp / USB-C / HDMI (2.0	3440 x 1440 @ 60 Hz	
	Oil	HDMI (1.4)	3440 x 1440 @ 50 Hz	
	power rating	100-240V ~ 50/60 Hz 2.1 A		
power Sources	power Consumption	On mode: 48 W Typ. (Outgoing condition) * Sleep Mode (Standby Mode) ≤ 0.5 W (HDMI / Dp input Condit ion) ** Off Mode ≤ 0.3 W		
	Operating Conditions	Temperature	0 °C to 40 °C	
Environmental Con	Operating Conditions	Humidity	Less than 80 %	
ditions	Storing Conditions	Temperature	-20 °C to 60 °C	
	Storing Conditions	Humidity	Less than 85 %	
	Monitor Size (Width x Height x Depth)			
Dimensions	With Stand	816.7 x 617.6 x 252.9 (mm)		
	Without Stand	816.7 x 364.4 x 83.6 (mm)		
weight (without pac kaging)	With Stand	11 kg		
	Without Stand	7.6 kg		

- The specifications are subject to change without notice.
- The symbol means alternating current, and the symbol means direct current.
- The power consumption level can be different by operating condition and monitor setting.
 - The On mode power consumption is measured with LGE test standard (Full White pattern , Maximum

resolution).

- In case of USB-C input, the power consumption of Sleep Mode may vary depending on the connected device.
- The monitor goes to the Sleep Mode in a couple of minutes(Max 5 minutes).

Factory Support Mode (Preset Mode, PC)

• DisplayPort / USB-C

Preset Mode	Horizontal Freque ncy (kHz)	Vertical Frequency (Hz)	Polarity (H/V)	Remarks
640 x 480	31.469	59.94	-/-	
800 x 600	37.879	60.317	+/+	
1024 x 768	48.363	60	-/-	
1920 x 1080	66.587	59.934	+/-	
1720 x 1440	88.739	59.92	+/-	
3440 x 1440	88.841	59.987	+/-	

HDMI

preset mode	Horizontal frequency (kHz)	Vertical frequency (Hz)	polarity (H/V)	remarks
640 x 480	31.469	59.94	-/-	
800 x 600	37.879	60.317	+/+	
1024 x 768	48.363	60	-/-	
1920 x 1080	66.587	59.934	+/-	
1720 x 1440	88.739	59.92	+/-	
3440 x 1440	73.631	49.953	+/-	
3440 x 1440	88.841	59.987	+/-	

The model and serial number of the product are located on the back and on one side of the product. Record them below in case you ever need service.

•	Model:	
•	Serial No.:	

Documents / Resources



LG 34BQ77QB LED and LCD Computer Monitor [pdf] Owner's Manual 34BQ77QB, 34BQ77QC, 34BQ77QB LED and LCD Computer Monitor, LED and LCD Computer Monitor, LCD Computer Monitor, Monitor

References

- @ Computer Products & Accessories: Locks & Docks | Kensington
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- O LG Open Source
- User Manual

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