



Levven 773120 Q Mobile Access Gateway User Guide

[Home](#) » [Levven](#) » Levven 773120 Q Mobile Access Gateway User Guide 

Contents

- [1 Levven 773120 Q Mobile Access Gateway](#)
- [2 Levven Q connections and controls](#)
- [3 Connecting Levven Q](#)
- [4 Add Levven Q to the group](#)
- [5 Download the app](#)
- [6 Follow the prompts](#)
- [7 Create a cloud account or operate locally](#)
- [8 Features guide](#)
- [9 IMPORTANT SAFETY INSTRUCTIONS](#)
- [10 FCC STATEMENT](#)
- [11 1-YEAR LIMITED WARRANTY](#)
- [12 CERTIFICATIONS AND AGENCY APPROVALS](#)
- [13 CONTACT INFORMATION](#)
- [14 Documents / Resources](#)
 - [14.1 References](#)
- [15 Related Posts](#)



Levven 773120 Q Mobile Access Gateway



Levven Q connections and controls

Levven Q connects to your wired home network via its Ethernet LAN port.



Connecting Levven Q

1. Place Levven Q in a central location, ideally near your Wi-Fi router or network switch.
2. For optimum wireless reception, mount your Q vertically, high on a shelf or wall.
3. Connect the supplied CAT-5 network cable between a LAN port on your home network router and Q's network port.
4. Connect the DC power wall adapter into Q's power port and plug the wall adapter into an AC outlet.
5. Q's LED will be lit solid green when ready.

Add Levven Q to the group

Levven Q needs to be added to the controller group in the home. To group controllers yourself, refer to the guide at levven.com/support.

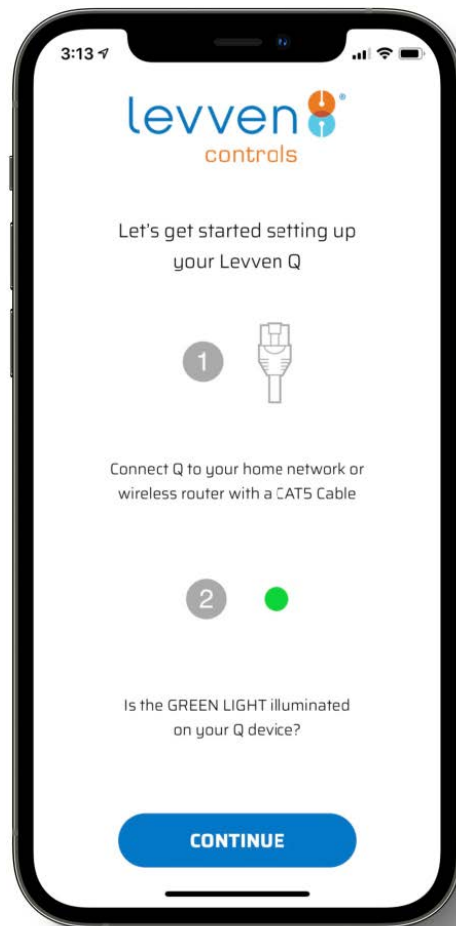


1. Locate the accessible Levven controller behind the Levven wall plate, which will be located beside the electrical panel. If your electrical panel is outdoors, then the Levven wall plate will be located in the garage.
2. Using a pen or paper clip, click the controller's 'pair' button through the larger hole in the center of the wall plate. The controller LED will blink green, visible through the small hole in the plate.
3. Click the V-shaped 'pair' button on Q. The LEDs on the controller and Q will blink red and green.
4. Click the controller's 'pair' button to confirm the addition to the group. The LEDs on the controller and Q will flash green to show that the Levven Q has been successfully added.
5. To begin operation, follow the app's first-run guides on the Devices, Zones, and Settings screens.

Download the app

The Levven Controls app is available on the Android Play Store and the Apple App Store. Search each store for "Levven Controls".

Follow the prompts



The setup prompts that appear when you open the app for the first time will guide you through the process to connect Levven Q on your mobile device.

The app will detect your Levven Q on the local network. Tap the Levven Q to connect, then enter the 10-digit PIN located on the label on back of the Levven Q. Register Levven Q to your home address.

Create a cloud account or operate locally

Levven Q give users the choice to connect via the home's local network, or to access to the home's Levven Controls from anywhere in the world via the cloud.

Set up a cloud account from the Levven Controls app to receive feature updates as they are released, and to use voice control with Amazon Alexa or Google Home.

Features guide

View the Levven Q features video at levven.com/support. Scan this QR code to open this page in your mobile device.



IMPORTANT SAFETY INSTRUCTIONS

Only use Levven Q with its included AC wall adapter.

LEARN MORE ABOUT LEVVEN Q

View all Levven Q instruction videos and documentation at levven.com/support

FCC STATEMENT

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

ISED CANADA STATEMENT

This device complies with Industry Canada license-exempt RSS standard(s).

Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

1-YEAR LIMITED WARRANTY

Levven Electronics Ltd. ("Levven") warrants that the unit you have purchased shall be free of any defects in parts and workmanship if used under normal operating conditions for a period of one (1) year from the date of purchase,

except this warranty shall apply only to the original purchaser.

PLEASE RETAIN YOUR SALES RECEIPT, AS IT IS YOUR PROOF OF PURCHASE COVERING YOUR LIMITED WARRANTY. THIS WARRANTY IS VOID WITHOUT SUCH PROOF OF PURCHASE.

Defective units will be repaired or replaced without charge, at Levven's discretion, with a like or comparable product by the Dealer if presented with proof of purchase to the Authorized Levven

Audio Dealer from whom Q was purchased. Any repair or service performed by any person or entity other than Levven is not covered by this limited warranty. Transportation costs are not included in this warranty. This limited warranty becomes void if the product has been damaged by alteration, misuse, accident, or neglect; or the product has been repaired or serviced by persons not authorized

by Levven. THE FOREGOING CONSTITUTES THE ONLY WARRANTY MADE BY LEVVEN WITH RESPECT TO THE PRODUCT AND IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED.

Any implied warranties, including without limitation, any implied warranties of merchantability or fitness for any particular purpose, imposed under state law are limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not be applicable to you.

This warranty is void if the Q enclosure has been opened.

LEVVEN ASSUMES NO LIABILITY FOR PROPERTY DAMAGE RESULTING FROM NEITHER FAILURE OF THIS PRODUCT NOR ANY LOSS OF INCOME, SATISFACTION OR DAMAGES ARISING FROM THE LOSS OF USE OF SAME DUE TO DEFECTS OR AVAILABILITY OF SAME DURING SERVICE.

NOTE: This warranty applies only to products purchased and serviced within the U.S.A. and Canada. Warranties outside these countries are as defined by the authorized Levven Controls distributor for your country or region and may vary from the above in terms and/or length.

CERTIFICATIONS AND AGENCY APPROVALS

FCC Part 15 Class B

IC ICES-3(B)/NMB-3(B)

FCC ID: 2AA9N-LCQ2

Industry Canada ID: 11506A-LCQ2

All specifications are accurate at the time of printing. Levven reserves the right to make improvements without notice.

CONTACT INFORMATION

Levven Electronics Ltd


9741 – 54 Ave NW

Edmonton, Alberta T6E 5J4

Canada

Levven Customer Service: +1 (780) 391-3000 support@levven.com

Documents / Resources

	<p>Levven 773120 Q Mobile Access Gateway [pdf] User Guide 773120, Q Mobile Access Gateway, 773120 Q Mobile Access Gateway</p>
---	---

References

- [Help - Levven Electronics](#)