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# levoit sprout



**Air Purifier**

**User Manual**



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## Package Contents

- 1 × Smart Air Purifier
- 1 × 3-Stage HEPA Filter (Pre-Installed)
- 1 × AC Power Adapter
- 1 × User Manual
- 1 × Quick Start Guide

## Specifications

Model	LAP-B851S-WNA
Power Supply	24V -1.5A

Rated Power	18 W
Operating Conditions	Temperature: 14°-104°F / -10°-40°C
	Humidity: s 85% RH
Noise Level	22-50dB
Dimensions	8.7 x 8.7 x 14 in / 22 x 22 x 35.5 cm
Weight	6.4 lb / 29 kg
Power Adapter	Input: 100-240V– 50/60Hz, 1.0 A Max Output: 24V -1.5 A

\* Based on AHAM testing standards.

**Note:** To access additional smart functions, download the free VeSync app (see page 10).

## READ AND SAVE THESE INSTRUCTIONS

### Safety Information

To reduce the risk of fire, electric shock, or other injury, follow all instructions and safety guidelines.

#### GENERAL SAFETY

- Only use your air purifier as described in this manual.
- Do not use without removing the plastic wrap from the filter. The air purifier will not filter air and may overheat, causing a fire hazard.
- Do not use your air purifier outdoors.
- Keep your air purifier away from water, and wet or damp areas.
- Never place in water or liquid.
- Do not use in excessively humid areas.
- Keep your air purifier away from heat sources.
- Do not use where combustible gases, vapors, metallic dust, aerosol (spray) products, or fumes from industrial oil are present.

- Keep 5 ft / 1.5 m away from where oxygen is being administered.
- Children should be supervised to ensure that they do not play with the air purifier.
- Do not allow children to play with the plastic packaging. Immediately discard the plastic after unwrapping the filter.
- Do not place anything into any opening on the air purifier.
- Children should be supervised to ensure they do not insert fingers or objects into the vent openings.
- Do not sit or place heavy objects on the air purifier.
- Keep the inside of the air purifier dry. To prevent moisture buildup, avoid placing in rooms with major temperature changes.
- Always unplug your air purifier before servicing Cleaning or any other maintenances (such as changing the filter).
- Do not use your air purifier if it is damaged or not working correctly, or if the cord or plug is damaged. Do not try to repair it yourself. Contact Customer Support (see page 28).
- **WARNING:** To reduce the risk of fire or electric shock, do not use this air purifier with any solid-state speed controls (such as a dimmer switch).
- Children should not clean or perform maintenance on the air purifier without supervision.
- This air purifier is not to be used by persons (including children) with reduced physical, sensory, or mental capacities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Not for commercial use. Household use only.
- This appliance is only to be used with the adapter provided with the appliance.
- **WARNING:** To reduce the risk of fire, electric shock, or injury to persons, do not use replacement parts that have not been recommended by the manufacturer (e.g. parts made at home using a 3D printer).

## POWER ADAPTER & CORD

- Keep the air purifier near the outlet it is plugged into.
- Never place the cord near any heat source.
- Do not cover the cord with a rug, carpet, or other covering. Do not place the cord

under furniture or appliances.

- Keep the cord out of areas where people walk often. Place the cord where it will not be tripped over.
- This air purifier is only to be used with the power supply adapter provided with the air purifier.
- If the power adapter cord is damaged, it must be replaced by Arovast Corporation or similarly qualified persons in order to avoid an electric or fire hazard. Please contact Customer Support (see page 28).
- This air purifier's power adapter uses standard North American 120V, 60Hz outlets. If using outside the US or Canada, check for compatibility.
- Unplugging the power adapter will disable remote control of the air purifier and temporarily disconnect the air purifier from VeSync and other third-party apps.

Use only power supplies listed in the user instructions.

Adapter model: ZD036B240150US, Made by E-Tek Electronics Manufactory Ltd,

Input: 100-240V~50/60Hz 1.0A,

Output: 24.0V  1500mA

Adapter model: GQ36-240150-BU,

Made by Dong Guan City GangQi

Electronic Co., Ltd

Input: 100-240V~50/60Hz 1.0A, Max

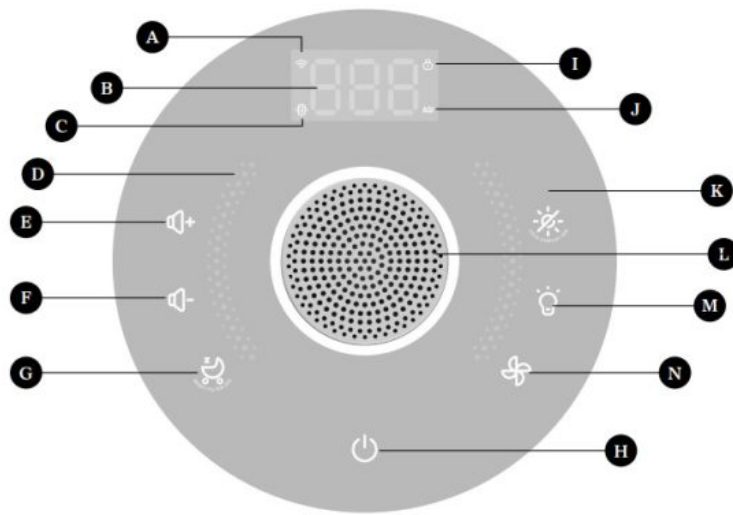
Output: 24.0V  1.5A

## **ELECTROMAGNETIC FIELDS (EMF )**

Your Levoit air purifier complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user manual, the appliance is safe to use based on scientific evidence available today.

## **SAVE THESE INSTRUCTIONS**

### **Getting to Know Your Smart Air Purifier**



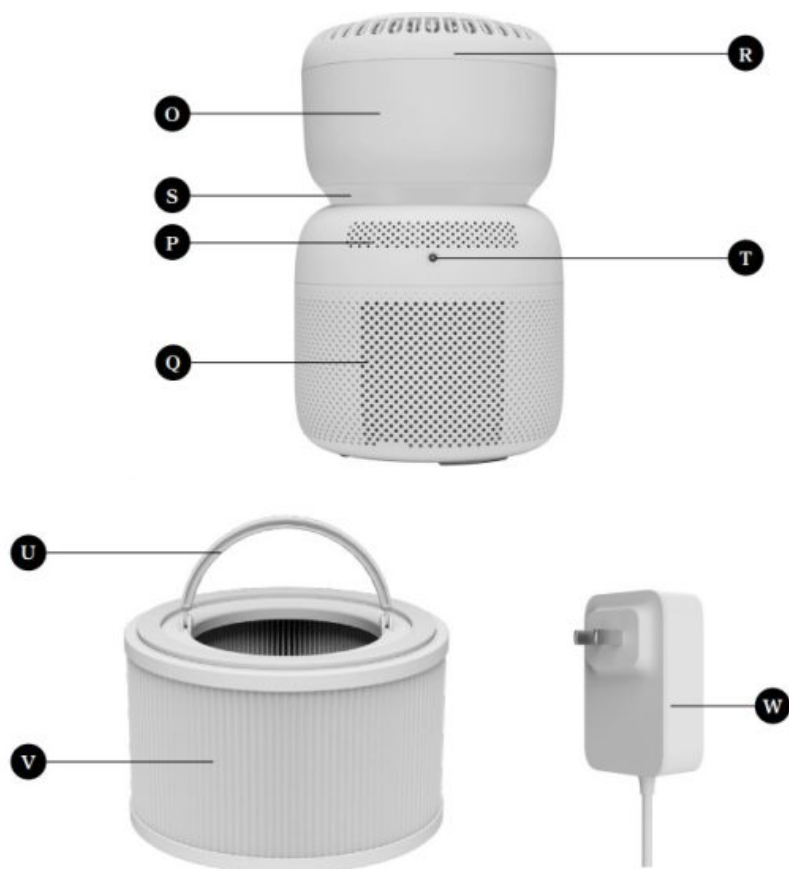
## CONTROL PANEL

- A. Wi-Fi® Indicator
- B. Digital Display
- C. Check Filter Indicator
- D. Air Quality Indicators
- E. Volume Up Button
- F. Volume Down Button
- G. Baby Sleep Mode Button
- H. On/Off Button
- I. Display Lock Indicator
- J. AQI Indicator
- K. Display Off/Display Lock Button
- L. Speaker
- M. Night Light Button
- N. Fan Speed Button

## AIR PURIFIER

- O. Housing
- P. AirSight® Pro Sensor
- Q. Air Inlets
- R. Air Outlets
- S. Night Light
- T. Power Adapter Input
- U. Filter Handle
- V. 3-Stage HEPA Filter

## W. Power Adapter



## Controls & Display

**Note:** You can also use the VeSync app to control these functions, as well as additional app-only features (see page 10).

### **On/Off Button**

- Turns the air purifier on/off
- Press and hold for 5 seconds to connect the air purifier to the VeSync app. See the in-app instructions for more information (see page 24).
- Press and hold for 15 seconds to reset the air purifier and disconnect from Wi-Fi® (see page 10).

### **Volume Up Button**

- Increases the volume of the white noise when in Baby Sleep Mode (see page 12).

### **Volume Down Button**

- Decreases the volume of the white noise when in Baby Sleep Mode (see page 12).



## **Baby Sleep Mode Button**

- Cycle through 5 different Baby Sleep Modes (see page 12).
- Press and hold for 3 seconds to reset the Check Filter Indicator.




## **Night Light Button**

- Turns the night light on/off (see page 12).



## **Display Off/Display Lock Button**

- Turns the display off (see page 13).
- Tap any button (except ) to turn the display back on.
- Press and hold for 3 seconds to turn Display Lock on/off. This prevents current settings from being changed (see page 13).



## **Fan Speed Button**

- Cycle through fan speeds: 1 (low) to 4 (high), and AU (Auto Mode) (see page 15).



## **Wi-Fi Indicator**

- Blinks when connecting to the VeSync app.
- Lights up when connected to the app and is off when disconnected from the app.
- See the VeSync in-app instructions for more information (see page 10).



## **Check Filter Indicator**

- Lights up when the filter should be checked (see page 18).
- To reset the Check Filter Indicator, press and hold for 3 seconds. The Check Filter Indicator will flash 3 times, then turn off.



## **Display Lock Indicator**



- Lights up when the display is locked.
- Blinks when any other button is tapped to indicate the display is locked.

## **AQI** AQI Indicator

- Lights up when the digital display shows the current AQI (see page 11).

## Air Quality Indicators

- These indicators use the sensor to display the air quality: Blue (Very Good), Green (Good), Orange (Moderate), Red (Bad).

## **Getting Started**

1. Place the air purifier on a flat, stable surface such as the floor.



*Figure 1.1*

2. Rotate the top half of the air purifier counterclockwise and remove it from the bottom half.



*Figure 1.2*

3. Remove the filter from its plastic packaging and place the filter back into the air purifier with the handle facing up.



*Figure 1.3*

4. Place the top half of the air purifier directly back onto the bottom half of the air purifier. Rotate clockwise to secure both halves in place.



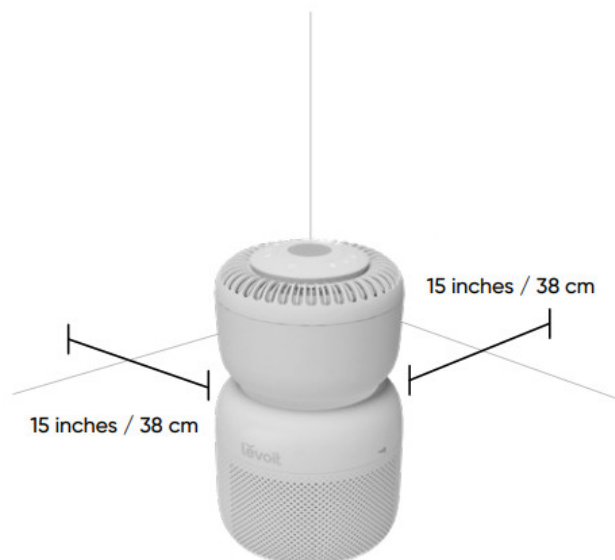
*Figure 1.4*

5. Insert the power adapter into the back of the air purifier. Plug into an outlet.



*Figure 1.5*

6. When using the air purifier, allow at least 15 inches / 38 cm of clearance on all sides. Keep away from anything that would block airflow, such as curtains.



*Figure 1.6*

## VeSync App Setup

**Note:** The VeSync app is continually being improved and may change over time. If there are any differences, follow the in-app instructions.



<https://bit.ly/45NB8lu?r=qr>

1. To download the VeSync app, scan the QR code or search “VeSync” in the Apple App Store® or Google Play Store.

**Note:** For Android™ users, choose “Allow” to use VeSync.

2. Open the VeSync app. Log In or Sign Up.


**Note:** You must create your own VeSync account to use third-party services and products. These will not work with a guest account. With a VeSync account, you can also allow your family and friends to control your smart air purifier.

3. Follow the in-app instructions to set up your smart air purifier.

### **Note:**

- You can use the VeSync app to connect your smart air purifier to Amazon Alexa or Google Assistant™. Follow the in-app instructions to connect VeSync to your voice assistant.
- Your phone must have Location turned on while your phone is connecting to your smart air purifier. This is required to establish the Bluetooth® connection.
- You can turn Location off after your smart air purifier is finished connecting to the VeSync app.

### **WI-FI® CONNECTION:**



- To disconnect Wi-Fi®, press and hold the  for 15 seconds until the Wi-Fi indicator turns off. This will restore the smart air purifier’s default settings and disconnect it from

the VeSync app.

- To reconnect, please follow the instructions in the VeSync app for adding a device.

## Using Your Smart Air Purifier

**Note:** Using the VeSync app allows you to control your air purifier remotely and access additional functions and features (see page 15).

1. Plug in. The air purifier display will flash and play a start-up sound.
2. Tap  to turn on the air purifier.
3. Tap  to cycle through fan speeds 1, 2, 3, 4, and AU (Auto Mode).
4. After selecting a fan speed or mode, the display will show the current AQI value and will light up.

**Note:** To effectively clean air, keep windows and doors closed while the air purifier is on.

### AQI (AIR QUALITY INDEX)

AQI, or Air Quality Index, is a measurement of your overall air quality represented in a value. Generally, the lower the number, the better your air quality. Your air purifier's AirSight Pro® smart sensor reads the concentration of particles and TVOCs in the air and uses an algorithm to accurately measure AQI.

#### AQI calculation is based on:

- The concentration of particles detected in the air, including PM1.0, PM2.5, and PM10\*.
- The concentration of TVOCs (Total Volatile Organic Compounds) detected in the air, such as fumes from solvents, paints, and chemicals.
- The change in detected particles and TVOCs during purification.

\*Refers to particulate matter (PM) less than or equal to 1, 2.5, or 10 microns (µm) in size (measured by the diameter of the particle). For example, PM2.5 refers to particulate matter that is 2.5 microns or smaller.


The air quality indicators will change colors according to your air quality:

AQI Value	Indicator Color	Air Quality
-----------	-----------------	-------------

0–50	Blue	Very Good
51–100	Green	Good
101–150	Orange	Moderate
≥151	Red	Bad

## AUTO MODE

Auto Mode uses AirSight® Pro, the smart sensor inside your air purifier, to adjust the fan speed automatically based on air quality. For example, if the air quality is bad, the fan will automatically adjust to level 4.

- Tap  until the display shows “AU” (Auto Mode).
- To exit Auto Mode, tap on the air purifier’s display or in the VeSync app.


## Air Quality Indicator Chart

Indicator Color	Air Quality	Auto Mode Fan Speed
Blue	Very Good	1
Green	Good	2
Orange	Moderate	3
Red	Bad	4

**Note:** The VeSync app also supports Efficient Auto Mode and Quiet Auto Mode (see page 15).

## NIGHT LIGHT

The night light provides a relaxing ambience and is ideal for sleeping.




- Tap  to turn the night light on/off.

- The night light has a default brightness of 50% and color temperature of 2750K.

**Note:** The night light brightness, color temperature, and mode can be adjusted in the VeSync app.

## BABY SLEEP MODE

Baby Sleep Mode provides a soothing environment for your baby. The air purifier operates quietly, the night light is on, and white noise lulls your baby to sleep.

1. Tap  to turn Baby Sleep Mode on.
2. Continue tapping to cycle through 5 different Baby Sleep Modes.  
**Note:** Baby Sleep Mode presets can be customized in the VeSync app.
3. Tap  or  to adjust the volume of the white noise.
4. Baby Sleep Mode will turn off the display after 6 seconds if no other buttons are tapped.
5. After 30 minutes, the night light and white noise will turn off while air purification continues.

**Note:** Baby Sleep Mode duration can be customized in the VeSync app.


6. To exit Baby Sleep Mode, continue tapping  until the display shows “OFF”.



## Note:


- When the display is turned off, tap any button to turn the display back on. If you don't tap another button, the display will turn off again after 6 seconds.
- Baby Sleep Mode presets and settings can be customized in the VeSync app.

## BABY SLEEP MODE PRESETS CHART

### DISPLAY OFF

Display Off turns off the display lights on the air purifier, including button lights and indicator lights (except ).



1. Tap  to turn off the display.
2. Tap any button (except ) to temporarily turn the display back on. If you don't tap another button, the display will turn back off after 6 seconds.


3. Tap  to turn the display back on. The display will stay on.


**Note:** The Check Filter Indicator will still turn on and stay on if it's time to check your filter (see page 18).



## DISPLAY LOCK

When the air purifier is on, you can lock the display to prevent settings from being accidentally changed. Buttons will not respond to being tapped.

1. Press and hold  for 3 seconds to lock the display.  will light up on the display.

Note: If the display is turned off,  will flash 3 times to show that the display has been locked, then turn off.

2.  will flash when any other button is tapped to indicate that Display Lock is on.

3. Press and hold  again for 3 seconds to unlock the display.  will turn off.

## TILT AUTO SHUTOFF

When the air purifier is tilted at least 45 degrees, the fan will stop and the air purifier will shut off. Normal operation will resume once the air purifier is upright.

## STANDBY MODE

The air purifier is in Standby Mode when it is turned off but plugged in.

**Note:** In Standby Mode, the AirSight Pro® sensor will still detect the surrounding air quality and give you updates in the VeSync app.

## MEMORY FUNCTION

When the air purifier is plugged in and turned off, it will remember its previous fan speed, Auto Mode, Display Off, and Display Lock settings.

When the air purifier is unplugged, it will only remember its previous fan speed setting.

## VeSync App Functions

The VeSync app allows you to access additional smart air purifier functions, including those listed below. As the app develops, more features may become available.

### Remote Control

- Change any air purifier settings through the app, even while Display Lock is on.



## Air Quality Updates

- View real-time air quality updates in the app.
- See your air quality history for the previous 4 weeks.

## Schedules

- Create and customize schedules for your air purifier to match your routines.

## Filter Replacement Info

- Keep tabs on the remaining filter life by checking the filter life percentage in the app.
- Shop for replacement filters.

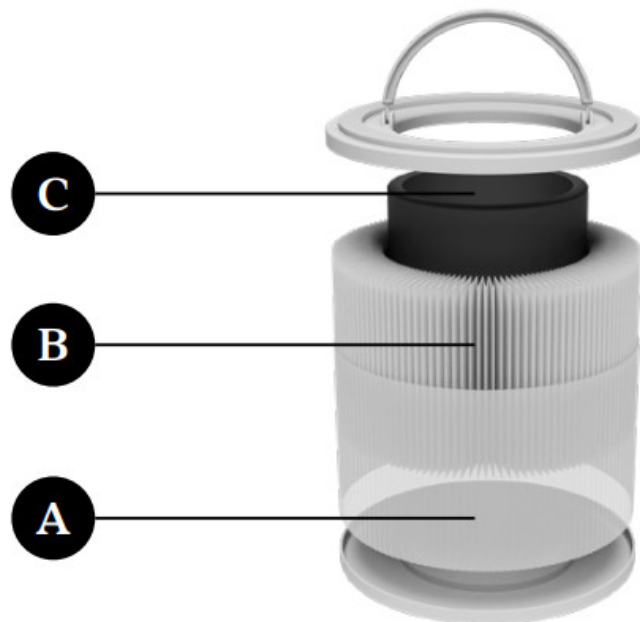
## Auto Mode

- Access additional auto modes: Quiet Auto Mode and Efficient Auto Mode.
- Quiet Auto Mode uses medium fan speed (level 3) instead of the highest or turbo fan speeds, even when the air quality is poor, to avoid making too much noise.
- Efficient Auto Mode lets you choose the size of the area you want to purify. The air purifier will use the highest fan speed to clean the air for a designated amount of time. This time is based on 1 ACH and the size of the room, meaning how long it takes for the air purifier to clean all the air in your room one time, regardless of the air quality. After this, the mode will adjust the fan speed according to the actual detected air quality in the room.

**Note:** Efficient Auto Mode is useful for purifying odors from the air. The air purifier's sensor can not detect smells. Efficient Auto Mode does not rely on the sensor, but the room size instead.

## About the Filter

The air purifier uses a 3-stage filtration system to purify air.



*Figure of filter*

#### **A. Pre-Filter**

- Captures large particles such as dust, lint, fibers, hair, and pet fur.

#### **B. HEPA Filter**

- Traps at least 99.97% of airborne particles 0.1–0.3 microns in size.
- Traps 99.9% of airborne particles 0.01 microns in size.

#### **C. High-Efficiency Activated Carbon Filter**

- Physically adsorbs smoke, odors, and fumes.
- Filters compounds such as, benzene, ammonia, sulfur dioxide, nitrogen dioxide, and volatile organic compounds (VOCs).

#### **COVID-19 DISCLAIMER**

According to the CDC, portable HEPA filtration units that combine a HEPA filter with a powered fan system are effective at cleaning air within spaces to reduce the concentration of airborne particulates, including SARS-CoV-2 (COVID-19) viral particles.

#### **Sources:**

- <https://www.cdc.gov/coronavirus/2019ncov/community/ventilation.html#refphf>
- <https://www.cdc.gov/mmwr/volumes/70/wr/mm7027e1.htm>

**Note:** Levoit has not tested its air purifiers for effectiveness against SARS-CoV-2 and makes no claims that these air purifiers help reduce the spread of COVID-19.

## **HUMIDITY**

Moisture may damage the filter. This air purifier should be used in an area with a humidity level of 85% RH or below. If you use the air purifier in excessively humid areas, the surface of the filter may become moldy.

**Note:** Water or moisture will allow mold to grow. To solve a mold problem, get rid of the source of the moisture and clean up the mold.

## **ESSENTIAL OILS**

**Do not** add essential oils to the air purifier or filter. The filter will become damaged by the oil and will eventually release an unpleasant smell. **Do not** use diffusers near the air purifier.

## **Care & Maintenance**

### **CLEANING THE SMART AIR PURIFIER**

1. Unplug before cleaning.
2. Wipe the outside of the air purifier with a soft, dry cloth. If necessary, wipe the housing with a damp cloth, then immediately dry.





*Figure 2.1*

3. Vacuum the inside of the air purifier.

**Note:** Do not clean with abrasive chemicals or flammable cleaning agents.

## CHECK FILTER INDICATOR


 will light up as a reminder to check the filter. Depending on how often you use the air purifier, the indicator should turn on after about 6–8 months. You may not need to change your filter yet, but you should check it when  lights up.



When your air purifier is set up with the VeSync app, you can also check the app to see the remaining filter life. You will also receive a notification from VeSync when it's time to check your filter.

**Note:** The VeSync app uses a scientific algorithm to determine your filter life based on air quality, amount of use, and other factors. The filter life percentage is based on 12 hours of daily use.



## RESETTING THE CHECK FILTER INDICATOR

Reset the Check Filter Indicator when:

A.  lights up red. This is the Check Filter Indicator.

1. Replace the filter (see page 20) and turn on the air purifier.
2. Press and hold  for 3 seconds.
3.  will turn off when successfully reset. The filter life will show as 100% in the VeSync app.

B. The filter is changed before  lights up.

1. Replace the filter (see page 20) and turn on the air purifier.
2. Press and hold  for 3 seconds.
3.  will flash and turn off when successfully reset. The filter life will show as 100% in the VeSync app.

## CLEANING THE PRE-FILTER

The Pre-Filter should be cleaned every 2–4 weeks to increase efficiency and extend the life of your filter. You can set a reminder in the VeSync app to clean the pre-filter every 2, 3, or 4 weeks. Clean the pre-filter using a soft brush or vacuum hose to remove hair, dust, and large particles. Do not clean the filter with water or other liquids.

**Note:** Avoid scrubbing, scraping, or vigorously brushing the pre-filter. Do not use

abrasive cleaning materials.

Filter	When to Clean	How to Clean	When to Replace
Pre-Filter	Every 2-4 weeks	Use a soft cloth or vacuum hose	6-8 months
HEPA /Activated Carbon Filter	Do not clean		

## WHEN SHOULD I REPLACE THE FILTER?

The 3-Stage HEPA Filter should be replaced every 6–8 months. You may need to replace your filter earlier or later depending on how often you use your air purifier. Using your air purifier in an environment with relatively high pollution may mean you will need to replace the filter more often, even if the Check Filter Indicator is off.

### **You may need to replace your filter if you notice:**

- The air purifier does not effectively filter certain odors anymore
- Increased noise when the air purifier is on
- Decreased airflow from the top of the air purifier
- Unusual odors
- The HEPA filter is visibly dusty or discolored after removing the pre-filter

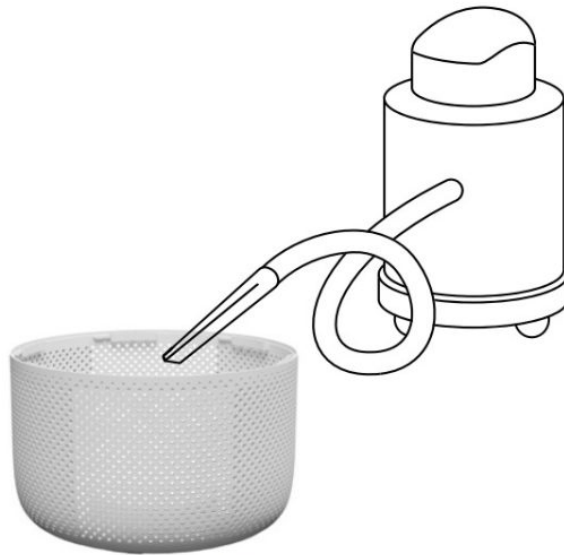
### **Note:**

- To maintain the performance of your air purifier, only use official Levoit filters. For more information, contact Customer Support (see page 28).
- Remember to reset the Check Filter Indicator after replacing the filter (see page 20).

## REPLACING THE FILTER

1. Unplug the air purifier, then rotate the top half of the air purifier counterclockwise and remove it from the bottom half (see Getting Started, page 8).
2. Remove the old filter from the air purifier.
3. Clean out any remaining dust or hair inside the air purifier using a vacuum hose.

**Note:** Do not use water or liquids to clean the air purifier.



*Figure 3.1*

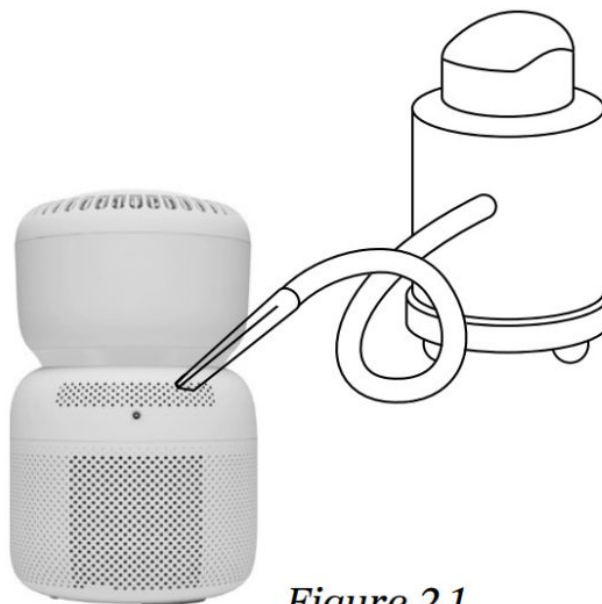
4. Remove the plastic packaging from the new filter and place the filter into the air purifier with the handle facing up.
5. Place the top half of the air purifier directly back onto the bottom half of the air purifier. Rotate clockwise to secure both halves in place.
6. Plug in and turn on the air purifier. Reset the Check Filter Indicator (see page 19).

## **CLEANING THE SENSOR**

It is recommended to clean the AirSight Pro smart sensor every 3 months to help maintain the efficiency of the sensor. If the Air Quality Indicators are red (indicating “Bad”® air quality) more than usual, you may need to clean your sensor.

**Note:** How often you clean the dust sensor will depend on the air quality of your environment. If your air is often polluted with dust, dander, smoke, and other particles, you may need to clean your sensor more often.

1. Unplug the air purifier.
2. Place the end of a vacuum cleaner over the sensor openings.




*Figure 2.1*


3. Turn the vacuum on for at least 10 seconds to clean out dust.

## STORAGE








If not using the air purifier for an extended period of time, wrap both the air purifier and the filter in plastic packaging and store in a dry place to avoid moisture damage.

## Troubleshooting

Problem	Possible Solution
The air purifier will not turn on or respond to button controls.	Plug in the air purifier.
	Check to see if the power adapter is damaged. If so, stop using the air purifier and contact Customer Support (see page 28).
	Plug the air purifier into a different outlet.
	The air purifier may be malfunctioning. Contact Customer Support (see page 28).
	Make sure the filter is removed from its packaging and properly in place (see page 8).
	Tap  to increase the fan speed.

Airflow is significantly reduced.	Leave at least 15 inches / 38 cm of clearance to allow air to pass through the air inlets on the sides.
	The pre-filter may be clogged by large particles, such as hair or lint, blocking air flow. Clean the pre-filter (see page 19).
	Replace the filter (see page 20).
The air purifier makes an unusual noise while the fan is on.	Make sure the filter is properly in place with plastic packaging removed (see page 8).
	Make sure the air purifier is operating on a hard, flat, level surface.
	Replace the filter (see page 20).
	The air purifier may be damaged, or a foreign object may be inside. Stop using the air purifier and contact Customer Support (see page 28). Do not try to repair the air purifier.
Poor air purification quality.	Tap  to increase the fan speed.
	Make sure no objects are blocking the front, sides, or top of the air purifier (the inlet or outlet).
	Make sure the filter is removed from its packaging and properly in place (see page 8).
	Close doors and windows while using the air purifier.
	If the room is larger than 330 ft <sup>2</sup> / 30 m <sup>2</sup> , air purification will take longer.
	Replace the filter (see page 20).
	Clean the filter or replace the filter if necessary.



Strange smell coming from the air purifier.	Contact Customer Support (see page 28).
	Make sure not to use your air purifier in an area with high humidity or while diffusing essential oils.
Air Quality Indicators always stay blue, even when the air quality is poor.	Clean the sensor (see page 21).
Air Quality Indicators always stay red.	Clean the sensor (see page 21).
	If you're using an ultrasonic humidifier near the air purifier, the mist may affect the accuracy of the dust sensor. The dust sensor will detect the large mist particles, and the Air Quality Indicator may turn red. Avoid using an ultrasonic humidifier near the air purifier, or avoid using Auto Mode.
Air purifier randomly turns off.	The air purifier is malfunctioning. Stop using the air purifier and contact Customer Support (see page 28).
 is still on after replacing the filter.	Reset the Check Filter Indicator (see page 19).
 has not turned on after 12 months.	 is a reminder for you to check the filter and will light up based on how much the air purifier has been used, as well as other factors (see page 18). If you don't use your air purifier often,  will take longer to turn on.
 turned on before 12 months.	 is a reminder for you to check the filter and will light up based on how much the air purifier has been used, as well as other factors (see page 18). If you run your air purifier frequently,  will turn on sooner.

## **VeSync App Troubleshooting**

### **MY SMART AIR PURIFIER ISN'T CONNECTING TO THE VESYNC APP.**

- Make sure your phone has Bluetooth® turned on and is not currently connected to another Bluetooth device.
- During the setup process, you must be on a secure 2.4GHz Wi-Fi® network. Confirm that the network is working correctly.
- Make sure the Wi-Fi password you entered is correct.
- There should be no spaces at the beginning or end of the password.
- Test the password by connecting a different electronic device to the router.
- If you're manually typing in the SSID and password, double check that both are entered correctly.
- Try moving your air purifier closer to the router. Your phone should be as close as possible to your air purifier.
- Your router may need to be at a higher location, away from obstructions.
- Make sure your air purifier and router are away from appliances (such as microwave ovens, refrigerators, electronic devices, etc.) to avoid signal interference.
- If you're using a VPN, make sure it's turned off while setting up your air purifier.
- Disable portal authentication for your Wi-Fi network. If portal authentication is enabled, the air purifier will not be able to access your Wi-Fi network, and setup will fail.

**Note:** Portal authentication means that you need to sign in to your Wi-Fi network through a web page before you can use the Internet.

### **MY AIR PURIFIER IS OFFLINE.**

- Make sure the air purifier is plugged in and has power, then refresh the VeSync menu by swiping down on the screen.
- Make sure your router is connected to the internet and your phone's network connection is working.
- Delete the offline air purifier from the VeSync app. Swipe left (iOS ®) or press and hold (Android™ ), then tap Delete. Reconfigure the air purifier with the VeSync app.

**Note:** Power outages, internet outages, or changing Wi-Fi routers may cause the air purifier to go offline.

## Federal Communication Commission Interference Statement – Part 15

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

### FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of

20 cm between the radiator and your body. The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

### **FCC SDOC Supplier's Declaration Of Conformity**

Arovast Corporation hereby declares that this equipment is in compliance with the FCC Part 15 Subpart B. The declaration of conformity may be consulted in the support section of our website, accessible from [www.levoit.com](http://www.levoit.com)

### **USER MANUAL NOTICE**

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

### **Radiation Exposure Statement:**

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

### **CAN ICES-003 (B) / NMB-003 (B).**



The energy efficiency of this ENERGY STAR certified model is measured based on a ratio between the model's CADR for Smoke and the electrical energy it consumes, or CADR/Watt.

### **Limited Warranty Information**

Product Name	Levoit Sprout Air Purifier
Model	LAP-B851S-WNA
Date of Purchase	

Order ID	
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## **Levoit Limited Product Warranty**

Register your products at <https://warranty.levoit.com/warranty> to stay up to date with important product information such as product updates, limited warranties, usage and maintenance recommendations, and notifications concerning safety warnings or product recalls.

Registration is not required to claim your limited warranty.

## **Two (2) Year Limited Consumer Product Warranty**

Arovast Corporation (“Arovast”) warrants that the product shall be free from defects in material and workmanship for a period of 2 years from the date of original purchase (“Limited Warranty Period”), provided the product was used in accordance with its use and care instructions (e.g., in the intended environment and under normal circumstances).

## **Your Limited Warranty Benefits**

During the Limited Warranty Period and subject to this limited Warranty Policy, Arovast will, in its sole and exclusive discretion, either (i) refund the purchase price if the purchase was made directly from the online Levoit store, (ii) repair any defects in material or workmanship, (iii) replace the product with another product of equal or greater value, or (iv) provide store credit in the amount of the purchase price.

## **Who is Covered?**

This limited warranty extends only to the original consumer purchaser of the product and is not transferable to any subsequent owner of the product, regardless of whether the product transferred ownership during the specified term of the limited warranty. The original consumer purchaser must provide verification of the defect or malfunction and proof of the date of purchase to claim the Limited

## **Warranty Benefits.**

## **Be Aware of Unauthorized Dealers or Sellers**

This limited warranty does not extend to products purchased from unauthorized dealers or sellers. Arovast’s limited warranty only extends to products purchased from authorized dealers or sellers that are subject to Arovast’s quality controls and have agreed to follow its quality controls. Please be aware, products purchased from an unauthorized website or dealer may be counterfeit, used, defective, or may not be

designed for use in your country. You can protect yourself and your products by making sure you only purchase from Arovast or its authorized dealers.

If you have any questions about a specific seller, or if you think you may have purchased your product from an unauthorized seller, please contact our Customer Support Team via [support@levoit.com](mailto:support@levoit.com)

## **What's Not Covered?**

- Normal wear and tear, including parts that might wear out over time (e.g., batteries, filters, cleaning brush, essential oil pads, etc.).
- If the proof-of-purchase has been altered in any way or is made illegible.
- If the model number, serial number or production date code on the product has been altered, removed or made illegible.
- If the product has been modified from its original condition.
- If the product has not been used in accordance with directions and instructions in the user manual.
- Damages caused by connecting peripherals, additional equipment or accessories other than those recommended in the user manual.
- Damages or defects caused by accident, abuse, misuse, or improper or inadequate maintenance.
- Damages or defects caused by service or repair of the product performed by an unauthorized service provider or by anyone other than Arovast.
- Damages or defects occurring during commercial use, rental use, or any use for which the product is not intended.
- If the unit has been damaged, including but not limited to damage by animals, lightning, abnormal voltage, fire, natural disaster, transportation, dishwasher, or water (unless the user manual expressly states that the product is dishwasher safe).
- Incidental and consequential damages.
- Damages or defects exceeding the cost of the product.

## **Claiming Your Limited Warranty Service in 5 Simple Steps:**

1. Make sure your product is within the specified limited warranty period.
2. Make sure you have a copy of the invoice and order ID or proof-of-purchase.
3. Make sure you have your product. DO NOT dispose of your product before contacting

US.

4. Contact our Customer Support Team via [support@levoit.com](mailto:support@levoit.com)
5. Once our Customer Support Team has approved your request, please return the product with a copy of the invoice and order ID.

### **Sole and Exclusive Remedy**

THE FOREGOING LIMITED WARRANTY CONSTITUTES AROVAST CORPORATION'S EXCLUSIVE LIABILITY, AND YOUR SOLE AND EXCLUSIVE REMEDY, FOR ANY BREACH OF ANY WARRANTY OR OTHER NONCONFORMITY OF THE PRODUCT COVERED BY THIS LIMITED PRODUCT WARRANTY STATEMENT. THIS LIMITED WARRANTY IS EXCLUSIVE, AND IN LIEU OF ALL OTHER WARRANTIES. NO EMPLOYEE OF AROVAST CORPORATION OR ANY OTHER PARTY IS AUTHORIZED TO MAKE ANY WARRANTY IN ADDITION TO THE LIMITED WARRANTY IN THIS LIMITED PRODUCT WARRANTY STATEMENT.

### **Disclaimer of Limited Warranties**

TO THE FULLEST EXTENT PROVIDED BY APPLICABLE LAW, EXCEPT AS WARRANTED IN THIS LIMITED PRODUCT WARRANTY POLICY, AROVAST CORPORATION PROVIDES THE PRODUCTS YOU PURCHASE FROM AROVAST CORPORATION "AS IS" AND AROVAST CORPORATION HEREBY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR PARTICULAR PURPOSE.

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TO THE FULLEST EXTENT PROVIDED BY APPLICABLE LAW, IN NO EVENT WILL AROVAST CORPORATION, ITS AFFILIATES, OR THEIR LICENSORS, SERVICE PROVIDERS, EMPLOYEES, AGENTS, OFFICERS, OR DIRECTORS BE LIABLE FOR:

- (a) DAMAGES OF ANY KIND ARISING OUT OF OR IN CONNECTION WITH PRODUCTS PURCHASED FROM AROVAST CORPORATION IN EXCESS OF THE PURCHASE PRICE PAID BY THE PURCHASER FOR SUCH PRODUCTS, OR
- (b) INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES EVEN IF AROVAST CORPORATION OR ONE OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OR LIKELIHOOD OF SUCH DAMAGES.

AND REGARDLESS OF WHETHER CAUSED BY TORT (INCLUDING NEGLIGENCE),

BREACH OF CONTRACT, OR OTHERWISE. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

EXCEPT AS COVERED BY THIS LIMITED PRODUCT WARRANTY STATEMENT, AROVAST CORPORATION SHALL NOT BE LIABLE FOR COSTS ASSOCIATED WITH THE REPLACEMENT OR REPAIR OF PRODUCTS PURCHASED FROM IT, INCLUDING, BUT NOT LIMITED TO, LABOR, INSTALLATION, OR OTHER COSTS INCURRED BY THE USER AND, IN PARTICULAR, ANY COSTS RELATING TO THE REMOVAL OR REPLACEMENT OF ANY PRODUCT.

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SOME JURISDICTIONS DO NOT ALLOW FOR: (1) EXCLUSION OF IMPLIED WARRANTIES; (2) LIMITATION ON THE DURATION OF IMPLIED WARRANTIES; AND/OR (3) EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES; SO THE DISCLAIMERS IN THIS POLICY MAY NOT APPLY TO YOU. IN THESE JURISDICTIONS YOU HAVE ONLY THE IMPLIED WARRANTIES THAT ARE EXPRESSLY REQUIRED TO BE PROVIDED IN ACCORDANCE WITH APPLICABLE LAW.

THE LIMITATIONS OF WARRANTIES, LIABILITY, AND REMEDIES APPLY TO THE MAXIMUM EXTENT PERMITTED BY LAW.

ALTHOUGH THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, YOU MAY HAVE OTHER RIGHTS IN YOUR JURISDICTION. THIS STATEMENT OF LIMITED WARRANTY IS SUBJECT TO APPLICABLE LAWS THAT APPLY TO YOU AND THE PRODUCT.

PLEASE REVIEW THE LAWS IN YOUR JURISDICTION TO UNDERSTAND YOUR RIGHTS FULLY. CHANGES TO THIS POLICY

We may change the terms and availability of this limited warranty at our discretion, but any changes will not be retroactive.

This warranty is made by:

AROFAST CORPORATION

1202 N. Miller St., Suite A

Anaheim, CA 92806, USA



## Customer Support

\*Please have your order invoice PDF or screenshot(s) ready before contacting Customer Support.

Mon–Fri, 9:00 am–5:00 pm PST/PDT

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team.

Arovast Corporation

1202 N. Miller St., Suite A

Anaheim, CA 92806

USA

Email: [support@levoit.com](mailto:support@levoit.com)

Toll-Free: 1-[888-726-8520](tel:888-726-8520)

SUPPORT HOURS

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## Documents / Resources

	<p><a href="#">Levoit LAP-B851S-WNA Smart Air Purifier [pdf]</a> User Manual</p> <p>LAP-B851S-WNA, B851S, 2ARBY-B851S, LAP-B851S-WNA Smart Air Purifier, LAP-B851S-WNA, Smart Air Purifier, Air Purifier, Purifier</p>
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References

- [a Amazon.com](#)
- [Vesync-Warranty Registration](#)
- [User Manual](#)

Levoit

2ARBY-B851S, air purifier, B851S, LAP-B851S-WNA, LAP-B851S-WNA Smart Air Purifier, Levoit, Purifier, Smart Air Purifier

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[levoit LV-H128-RXA Desktop Air Purifier User Manual](#)

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