

# **Ledamaster Touchscreen Display Safety and Recommendations Instructions**

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Touchscreen display Safety & Recommendations



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#### IMPORTANT INFORMATION



# WARNING:

TO PREVENT FIRE OR SHOCK HAZARDS, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE. ALSO, DO NOT USE THIS UNIT'S POLARIZED PLUG WITH AN EXTENSION CORD RECEPTABLE OR OTHER OUTLETS UNLESS THE PRONGS CAN BE FULLY INSERTED.REFRAIN FROM OPENING THE E-SCREENS HOUSING AS THERE ARE HIGH VOLTAGE COMPONENTS INSIDE.



# CAUTION:

TO REDUCE THE RISK OF ELECTRIC SHOCK, MAKE SURE POWER CORD IS UNPLUGGED FROM WALL SOCKET. TO FULLY DISENGAGE THE POWER TO THE UNIT, PLEASE DISCONNECT THE POWER CORD FROM THE AC OUTLET. DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE.



# WARNING:

FOR CONTINUED SAFETY, DEVICES WITH CLASS I CONSTRUCTION SHALL BE CONNECTED TO A MAIN SOCKET OUTLET WITH A PROTECTIVE EARTHING CONNECTION.



# WARNING:

THIS IS A CLASS A PRODUCT MEANT TO BE USED IN PROFFECIONAL ENVIROMENTS. – THIS PRODUCT MUST NOT BE USED IN RESIDENTIAL AREAS.

# 1.1. USE

- Transport the product upright with proper packaging. Avoid placing the product face up or down. Handle with care!
- Do not send a static (non-moving) image to the e-screen, it may cause image 'burn-in' or image retention.
- "Burn in" and/or image retention is not covered under warranty.
- Make sure to change the image on the e-screen periodically. It is recommended to turn off the e-screen for at least 6 hours after 16 hours of usage in a 24-hour period to help avoid image retention.

## 1.2. EXEMPTIONS

- This product isn't warranted for any damage caused by natural disaster (such as earthquake, thunder, etc.), fire, acts by third parties, accidents, owner's intentional misuse and fault, or use in other improper conditions.
- This product isn't warranted for incidental damages (such as profit loss or interruption in business, modification or erasure of record data, etc.) caused by use or inability to use of this product.
- This product isn't warranted for any damage caused by inappropriate operation, or from not following the user manual.
- This product isn't warranted for any damage caused by misuse or malfunction through simultaneous use of this

product and the connected equipment or software.

- This product isn't warranted for any damage caused by neglect of the installation instructions.
- This product isn't warranted for any damage caused by improper installation.
- This product isn't warranted for any damage caused by disassembly, modification or repair by non-authorized service centers or people.

#### SAFETY INSTRUCTIONS

Before using this e-screen, please read this user manual thoroughly to help protect against property damage and to ensure your personal safety and the safety of others.

- Read and follow all instructions and safetywarnings found in this manual.
- For installation or adjustment, please follow the instructions in this manual and refer all servicing to qualified service personnel.

#### 2.1 SAFETY PRECAUTIONS

If smoke or a peculiar smell comes from the eScreen, remove the power plug from the outlet immediately. Failure to do so may result in fire or electrical shock.

# Contact your dealer for inspection.

If the e-Screen has been turned on but there is no picture, remove the power plug from the outlet immediately. Failure to do so may result in fire or electrical shock.

# Contact your dealer for inspection.

If water is spilled or objects are dropped inside the e-Screen, remove the power plug from the outlet immediately. Failure to do so may result in fire or electrical shock.

# Contact your dealer for inspection.

If the e-Screen is dropped or the e-screen's housing is damaged, remove the power plug from the outlet immediately. Failure to do so may result in fire or electrical shock.

#### Contact your dealer for inspection.

If the power cord or plug is damaged or becomes hot, turn off the main power switch of the eScreen, make sure the power plug has cooled down and remove the power plug

from the outlet.

If the e-Screen is still used in this condition, it may cause fire or electrical shock. Contact your dealer for replacement.

#### 2.2 MOVING AND CARRYING

#### **NOTICE**

## Moving the product:

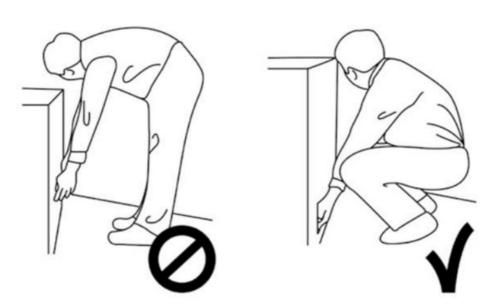
Moving the product requires at least four people. Attempting to move the product with fewer people may result in damage to the display or in serious injury of the people handling the screen. When moving a display in its shipping carton, lift the carton using the white handles.





# **Carrying the product:**

This product is heavy; please follow proper lifting techniques, as pictured below. Failure to do so may cause injury.



#### 2.3 INSTALLATION

Don't install in a high-temperature environment.

If the e-screen is used in high-temperatures or in direct sunlight, it may cause the housing of the product or other parts to become distorted or damaged, resulting in overheating or electrical shock.

Don't install in a high-humidity environment.

This may cause overheating or electrical shock.

Don't install near any heat sources such as radiators, heat registers, stoves, or other apparatus that produce heat. This may cause fire or electrical shock.

Don't overload outlets or cables beyond electrical capacity. Don't use extension cords as it may cause fire or electrical shock.

Don't insert the power plug into an outlet other than 100~240V AC.

This may cause fire or electrical shock.

- Don't use a damaged power plug or worn outlet.
- Don't insert an improper power plug it may cause fire or electric shock.

Don't place the e-screen on an unstable shelf or surface. The e-screen may fall, causing injury. Please install on a horizontal, stable, level surface.

Don't place objects on the e-screen.

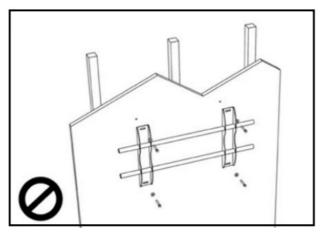
- If the e-screen is covered or the vents are blocked, the display could overheat and cause a fire.
- If objects or liquids get inside the e-screen, this may cause fire or electrical shock.
- Do not put heavy objects on the e-screen as they may fall, causing injury.
- Please keep a 10 cm minimum distance between e-screen, wall and/or other objects to ensure sufficient ventilation.

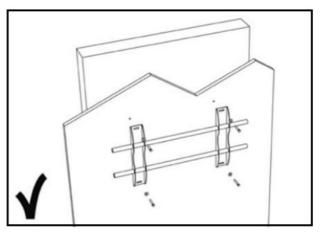
Don't move the e-screen when it is connected to the power cord and AV cables.

- When moving the e-screen, make sure to remove all cables first.
- When unpacking or carrying the e-screen, at least 4 people are needed. Make sure the e-screen is carried upright.
- Transport the e-screen upright. Avoid placing the e-screen face up or down.
- Handle the e-screen gently. Do not drop.

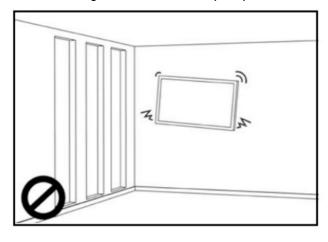
#### 2.4 WALLMOUNT SAFETY NOTICE

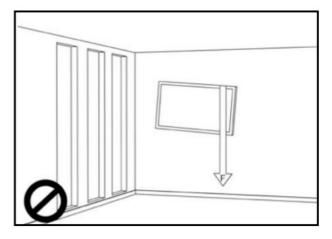
1. Please make sure that the bracket is mounted on a solid surface.





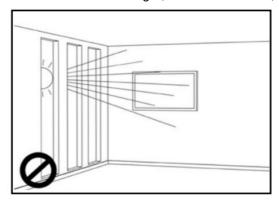
2. After mounting the screen, do not pull, push or shake the screen.

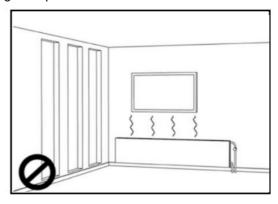




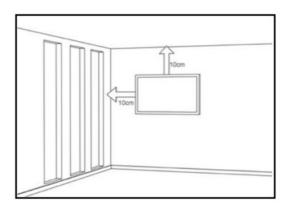
#### **SAFETY INSTRUCTIONS**

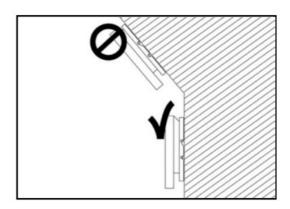
1. ot install screens in direct sunlight, humid conditions, or high temperatures.





4.





# 2.5 RECOMMENDED USE

If you encounter a problem during installation, please contact your supplier for assistance. Don't repair or open the e-screen by yourself. Failure to do so may result in fire or electrical shock.

Contact your dealer for inspection.

Protect and correctly use the power cord/plug.

- Don't pinch the power cord/plug between hard surfaces.
- Don't step on the power cord/plug.
- Before inserting the power plug into the wall outlet, connect the power cord to the display.
- Using an e-screen with a damaged or non-original power cord can damage the screen, cause fires or electrical shocks.

Using extension cords (not recommended)

If an extension cord must be used, ensure the voltage rating exceeds the max power consumption of the display. If the voltage rating is less than the display, it will cause the extension cord to overheat.

Do not operate the screen during thunder or lightning.

Remove the powerplug from the power outlet.

Don't use any kind of liquid on the e-screen.

- If liquid is spilled on the e-screen, remove the power plug from the wall socket and ask qualified service personnel to check the product.
- If liquid gets on e-screens glass plate, clean it with a dry and soft cloth immediately.
- Don't use any chemicals on the e-screen.
- If metal or liquids get into the e-screen, it may cause a fire or an electrical shock.

Don't install or remove the power plug with wet hands. This may cause an electrical shock.

If the e-screen will not be used for a long period of time, unplug the display. Preventing to do so may cause premature wear of electrical components or fire.

Handle the e-screen with care, prevent glass breakage.

- If the glass of the e-screen is broken, liquids may escape. Please don't touch the liquid.
- If these liquids come into contact with skin or eyes, immediately wash it away with clean water and consult a medical professional.

#### Precautions with the remote-control batteries

- Please only use approved AAA type batteries.
- Please be sure to insert batteries by matching the + and -.
- Don't recharge, heat, disassemble, short or throw batteries into a fire.
- Don't mix a new battery with a used one.
- Don't mix different types of batteries together (only use the specified type).

#### 2.6 CLEANING

Remove the power plug from the power outlet before cleaning. Failure to do so may result in electrical shock or damage. Cleaning the surface of the e-screen

- When the surface of the e-screen becomes dirty, wipe the surface lightly with a soft clean cloth.
- If the surface requires additional cleaning, lightly moisten the cloth.
- Do not to let any kind of liquid enter the e-screen as it may cause electrical shock or damage.
- Do not clean the e-screen with alcohol, solvents or ammonia, as this could damage the e-screen.



Touchscreen display Product Content & Operation

# PACKAGE CONTENT

# 1.1. UNPACKING

- The Touch Monitor is packed using cushions to protect the product during shipping.
- Before unpacking, prepare a stable, level, and clean surface near a wall outlet.
- Step 1: Place the box in an up-right stable position.
- Step 2: Remove the white handles and cut the banding
- Step 3: Smoothly lift the upper part of the box, this will reveal the touch monitor box content
- Step 4: Remove the top cushion and take the accessory bag out.
- Step 5: Extend the bag up and carefully cut the upper layer to unseal the touch monitor bag
- Step 6: Prepare your screen for installation, and then remove it from the box by lifting it.

#### 1.2. INCLUDED ACCESORIES.

ITEMS
Power Cord 1.8m
Remote Control
Passive Stylus x2

#### INSTALLATION

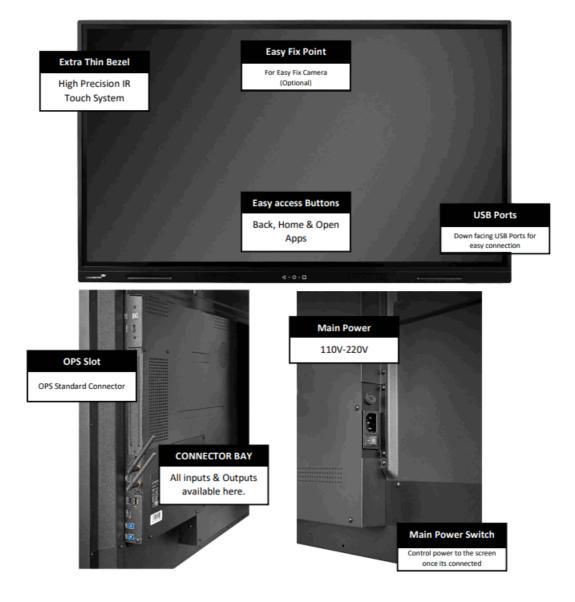
# 2.1 ENVIROMENT CONDITIONS

When operating the screen, ambient room conditions should not exceed the following:

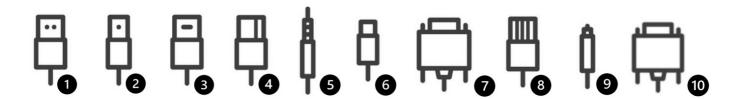
- Operating temperature: -5°C to 45°C (41°F to 104°F)
- Humidity: less than 90% RH (Max)

#### **OVERVIEW**

2.2 GENERAL OVERVIEW OF THE SCREEN



# 2.3 INPUT / OUTPUT CONNECTOR INFORMATION



- 1. USB-A 2.0 (x1) / USB-A 3.0 (x5)
- 2. USB-B 3.0 (x3)
- 3. HDMI 2.1 (x1) / HDMI 2.1 Out (x1) HDMI 2.0 (x2)
- 4. DP 1.2 (x1)
- 5. Minijack 3,5 Stereo (x1)
- 6. USB-C (x2)
- 7. RS-232 (Serial)
- 8. RJ-45 (x1 IN) / RJ-45 (x1 Out)
- 9. SPDIF (Optical Audio)
- 10. VGA (x1)

#### 2.4 REMOTE CONTROL



- 1. Turn the display ON and OFF.
- 2. Home: Head directly to the main home page
- 3. Source Selection Displays the input selection screen to select from
- 4. Navigation Buttons Easy navigation wheel
- 5. Select / Confirm: Confirm your on-screen selection
- 6. Back / Return to previous MENU Returns to the previously selected on screen MENU.
- 7. Volume Down Lowers the audio volume.
- 8. Volume Up Raises the audio volume.
- 9. Settings MENU Direct access to the main settings MENU
- 10. Mute mutes the scree's audio

# OVERVIEW / OPERATING THE SCREEN 2.4.1 CHANGING THE REMOTE-CONTROL BATTERY

1. Remove the battery cover:

On the backside of the remote-control, slide down the battery cover.

2. Insert batteries:

Use two AAA batteries and insert them according to the plus and minus indicators in the remote control.

- 3. Close the battery cover by sliding it back into place.
  - I. Discard batteries according to the local waste reduction and recovery regulations.
  - II. Do not keep used, empty batteries in the remote control. They can leak and result in damages to the remote control.
  - III. Only use batteries according to the instructions and regulations found in this manual and to the instructions and regulations set forth by the batterie's manufacturer.

#### About the remote control

- Do not drop, shake, or bump.
- Avoid moist conditions, liquids, high-temperatures and/or exposure to direct sunlight.
- Don't dismantle.

# TURNING THE DISPLAY ON AND OFF

Please make sure the display is connected to an AC power-socket using the supplied power cable.

Set the AC-switch to "I". The Touch monitor will start up, if not.

To switch the display on, push the center button "O" on the screen once, or push the power-button on the remote control.

To switch the monitor off, press the center button "O" on the screen, open the quick launch menu and select the "power off" option or push the power button on the remote control. The display will switch to stand-by mode.

To turn off power completely, turn the AC switch to "O "or disconnect the AC power cord from the power outlet.

### **OPERATING THE SCREEN**

# 3.1 OPERATING THE SCREEN FOR THE FIRST TIME

When first starting up your screen you will be prompted to set-up some basic options:

Step 1: Language

**Step 2:** Choose your set-up, this step will let you select a default profile including premade configurations being the fastest start, option two will be a custom set up that includes multiple screen customization options and lastly option three is loading a backup option, to load a preexisting configuration via a USB stick.

# In case you select the custom option, the available configurations will be:

Step 1: Connectivity option will be displayed, select between Ethernet or Wi-Fi and check for firmware updates.

**Step 2:** Select your energy Mode: Multiple options will be displayed to select your preferred power consumption profile, ECO mode will be ON as default, remember that changing this profile may affect the screen's power consumption.

**Step 3:** Source Settings menu: this menu will display all available inputs. From this menu you will be able to select what inputs will be available for the user to select and utilize. Added to this selection you will be able to create a shortcut to said input on the main screen's interface.

Step 6: Set up a security PIN code.

**Step 7:** Time & Date: All options to configure you time and date will be displayed. Time zone, Time format and Date format.

**Step 8:** System Configuration will allow you to choose between three different modes:

- Android ON: Will display all tools and features the screen has to offer.
- Android OFF: Will limit the interaction, disabling the Android interface and only providing basic tools such as a Whiteboard App and Annotation tools.
- Launcher Only: Will disable all android tools and provide only a "Home screen" with the previously selected

inputs.

Step 9: Home Screen Settings: From this menu you will be able to select

- Home screen layout: Adding four, six or eight App-tiles to the main home screen.
- Home screen Background: Four default background will be available; you will also be able to load you own background after running the first time set up.
- Clock Options: You will be able to select the type of clock display to add to your home screen, either disabling it, having an analog or a Digital type of clock.

#### 3.2 QUICK LAUNCH MENU

By pushing the center button "O" on your screen once or clicking the floating arrows in the screen, the quick launch menu will open. From this customizable menu, you will be able to access inputs, add most used apps and control the screen.



OPERATING THE SCREEN 3.3 SETTINGS MENU

MAIN SETTING S		LEVEL1	LEVEL 2	VALUES	EXPLANATION
		MAC ad dress			shows the MAC address for the wired connection
	Ethern et	IP addre			shows the IP address for the wired connection
		Ethernet		ON/OFF	Toggle ethernet-connection on / off for the screen its elf. Disabling this does not disable ethernet for the CPS
NETW ORK		MAC ad dress			shows the MAC address for the Wi-Fi connection
& CO NNEC	Wi-Fi	IP addre			shows the IP address for the Wi-Fi connection
TED DEVI		Wi-Fi		ON/OFF	Toggle Wi-Fi on and off
CES		Hotspot		ON/OFF	Toggle the hotspot-functionality on / off
	Hotspot	Setup W i-Fi hots pot			Set-up the hotspot
	Bluetoo th	MAC ad dress			show the MAC address for the bluetooth adapter
		Bluetoot h		ON/OFF	Toggle bluetooth on/ off, show / connect with available devices
		Picture		Standard	
				Dynamic	Select pre-set picture modes
		mode		Soft	
				User	Picture mode where settings can be adjusted manually in 'Advanced'
				User	Choose a power-mode:
				Auto	User = manual brightness setting, Auto = Automatic brightness setting based on ambie
		Power mode		Balanced	nt light conditions, balanced = brightness 75,
				ECO Friendly	ECO = brightness 50, DCR = 100.
				DCR	Power consumption varies based on these settings.
		Color te		Standard	
		mpretur		Cool	Select a color temperature mode
		е		Warm	
		Eye prot ect		ON/OFF	Toggle Eye Protect mode on / off. When enabled, the brightness will be reduced when writing.
		Anti blue light		ON/OFF	Toggle Anti blue light on / off. When enabled the am unt of blue light will be reduced.

DEVI CE	Picilire	Backligh t		0-100	Manually adjust the brightness. Using this setting will change the power mode setting to 'Manual'	
			Contras t	0-100		
			Brightn ess	0-100	In Picture mode 'User', use these settings to manuall	
			Saturati on	0-100	y adjust the picture settings	
			Sharpn ess	0-100		
		Advance	PC mo de	PC / Video	Allows switching to Video mode, in which 'Overscan' can be used	
		d	Display mode	16:9/P2P	Toggle picture aspect mode	
				MEMC	Off/Low/Middle/ High	Change the MEMC level
					Oversc an	ON/OFF
			HDR	ON/OFF	toggle between HDR on and off.	
			VGA au to adjus t		toggle VGA auto adjust o / off when receiving a VGA signal	

MAIN SETTII	NGS	LEVEL1 VALUES		EXPLANATION	
		Audio outpu t	Speaker/SPDIF/ARC/Bluetoot h	Choose the Audio output	
		Sound mod e	Standard/Music/Movie/Sports/ User	Select a pre-set sound mode. 'User' allows man ual sound settings	
		SPDIF Mod e	RAW/PCM	Toggle SP/DIF mode between RAW / PCM	
		AVC	ON/OFF	toggle AVC on / off	
DEVI	Soun	Sound Effec t	ON/OFF	toggle sound effect on / off	
CE	d	Volume	0-100	set volume	
		Balance	0-100	set balance	
		EQ 120Hz	0-100		
		EQ 500Hz	0-100	Manually adjust settings when sound mode is s et to 'User'	
		EQ 1.5KHz	0-100		
		EQ 5KHz	0-100		
		EQ 10KHz	0-100		

MAIN SE	MAIN SETTINGS		LEVEL2	VALUES	EXPLANATION
		Change pa ssword			Change your password
		Safe mod e		ON/OFF	Safe mode password-protects the complete setti ngs menu
		App lock			Select individual apps that will be password-prote cted
	Securit	App install /uninstal l lock		ON/OFF	App (de)install lock disables (de)installation of ap ps
	у	Touch lock		ON/OFF	Touch lock disables touch functionality
		Keypad lo ck		ON/OFF	Keypad lock disables use of the Central Control Button
		IR lock		ON/OFF	IR lock disables use of the remote control
		Network lo		ON/OFF	Network lock disables ethernet, Wi-Fi and Blueto oth connections
		Cast App		AirServer / E-S hare	Lets the user choose between both casting apps
	Manag	Installed a pps			manage user-installed apps (FORCE STOP/UNI NSTALL/CLEAR DATA)
			<u> </u>	1	1

	e apps	All apps			manage all apps (FORCE STOP/DISABLE/CLEAR DATA)
		Power-on	Shutdow n timer		set the shutdown timer
		shutdown timer	Power-o n timer		set the power-on timer
			Power o n mode	Direct	set power on mode to direct
SYSTE				Standby	set power on mode to standby
M				Memory	set power on mode to memory
		Power on settings	Power o n source	Memory/Androi d/PC /HDMI1/HDMI2 /HD MI3/DP/USB_C /VGA	Choose the source in which the screen powers-o
			Power o n volume	Memory/User	Set the power-on volume. In 'User' users can sel ect a power-on volume manually
			Volume setting	0-100	Set the power-on volume
	Power		Boot OP S at pow er-on	ON/OFF	Choose whether the OPS boots automatically when the screen is power-on
		Wake on I an		ON/OFF	Enable / disable wake on Lan
		Keep pow er and net work to O PS		ON/OFF	Enable / Disable Power and network connections to the OPS even if the screen is OFF
		Motion De tect	Motion Detect M ode	Off/Power Man ager	Select the power Detect mode
			Motion D etection	Off/15/30/45/60 minutes	Dis- / enable the proximity sensor to put the screen in sleep mode when no motion is detected by the proximity sensor
		Shutdown timer		OFF/1/10/20/30 /60/ 90/120/180 min utes	set a shutdown timer
		Auto shutd own		Off/1/3/5/10 mi nutes	Shuts down the screen when there is no signal

MAIN S ETTING S	LEVEL1	LEVEL2	VALUES	EXPLANATION
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_					
		Auto sen se		OFF/Prom pt/Direct	Select the auto sense mode. In auto sense, the screen will det ect new active signals and switch to that source automatically (direct), or when confirmed (prompt). When a signal is switched off, autosense will automatically check for other active sources in the sequence OPS slot, HDMi 1, HDMi 2, HDMi 3, DisplayPort, USB C, VGA always ending in the Android launcher (when enabled)
		Tempera ture prot ection		ON/OFF	With temperature protection, a user can set an alarm tempera ture in which the screen will shutdown automatically
		Palm Re jection		ON/OFF	Enable / Disable Palm Rejection
		Current t emperat ure		0-100	shows the current temperature of the screen
		Alam te mperatur e		50-100	set the alam temperature value. When reached, the screen will automatically shutdown to prevent further temperature increase
		номі	HDMI out	1080p 60 Hz/2160p 30Hz/2160 p 60Hz	set the HDMI out signal
			HDMI EDID version	EDID 1.4/ EDID 2.0	set the HDMI EDID version
		Date & ti me	Automatic date & time	ON/OFF	Automatic date and time requires an active internet connectio n. Disabling this setting allows users to maually set the date & time
			Date		Show or set the current date
			Time		show or set the current time
	Mor		Time zone		set the time zone
	e		Use 24-hou r format	ON/OFF	Choose between a 12 or a 24 hr time format
	O T H	Languag es		Deutsch/E nglish/Fra ncais/Ned erlands/Sp anish	Set the language
T			Current Ke yboard		Shows the current keyboard / allows users to switch keyboard s
E R S		Keyboar			

	d & input s	Android Ke yboard AO SP)		Configure the default (AOSP) keyboard
		Manage ke yboards		Manage keyboards
		Fullscreen Gesture	ON/OFF	Enable/Disable Fullscreen Gestures
		Show Menu at rig ht	ON/OFF	Swtches the menu from the left as a default to the right.
	Individua tion	Set wallpap er		change and set the wallpaper
		Set 'no input' wallp ater		change and set the no input wallpaper
		Set source I abel		Label various sources for easier recognition
	Device n ame			show or change the device name
	Device model			shows the device model
	System i nformati on	Firmware v ersion		shows all system information
Dev	Databas e Copy	Export to U SB		Export the screen configuration to a USB drive
ice		Import from USB		Import the screen configuration from a USB drive
	System Updates	Local updat		Updates the systems firmware using a USB drive
		Online upd ate		Checks for updates online
	Reset			Restore factory settings. NOTE! This will erase all custom set ings, data and custom apps from your system

# 3.4 UPDATING THE SCREEN

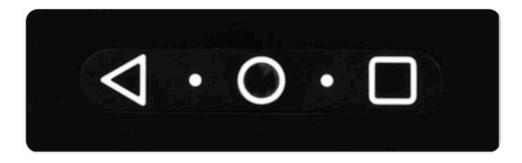
Before first using the screen, please update it to the latest firmware version. Evolve ETX 30 touch monitors can be updated in 2 ways, Over-the-Air (Internet connection required) or using a USB-drive.

To update to the latest firmware version using OTA, open the Quick Launch menu by tapping the center button "O" on the touch monitor. From this menu, click on the setting option to open the main settingsmenu and navigate to Device -> System Updates -> Online Update. You will be prompted with a download option if an update is available.

NOTE: please verify that the correct server URL is entered: <a href="http://68.66.241.101:8080/ota30/upgrade">http://68.66.241.101:8080/ota30/upgrade</a>

To update to the latest firmware version using a USB Drive, open the Quick Launch menu by tapping the center button "O" on the touch monitor. From this menu, click on the setting option to open the main settings-menu and

# 3.5 OPERATING THE SCREEN BUTTONS



The screen features three buttons integrated in the screen's frame these buttons have two different functionalities depending on the press time on them:

# 1. Back Button:

- Short Press: Will simple go back to the previous menu/ option.
- Long Press: Will open the input selection menu.

#### 2. Home Button:

- Short Press: Will take you to the home screen.
- Long Press: Will turn the screen OFF

# 3. Square Button:

- Short Press: Will open the recently used Apps.
- Long Press: Will open the Quick Menu

#### **TROUBLESHOOTING**

FOR FREQUENTLY ASKED QUESTIONS, PLEASE VISIT: WWW.FAQ.LEGAMASTER.COM

Product Content & Operation - Version 1.0

# **Documents / Resources**



<u>Ledamaster Touchscreen Display Safety and Recommendations</u> [pdf] Instructions Touchscreen Display Safety and Recommendations, Touchscreen Display Safety, Display Safety and Recommendations, Touchscreen Display Recommendations, Touchscreen Display

Manuals+,