



# LEAK DEFENSE QS-LDS Fully Automated Leak Detection and Shutoff Valve User Guide

[Home](#) » [LEAK DEFENSE](#) » LEAK DEFENSE QS-LDS Fully Automated Leak Detection and Shutoff Valve User Guide 

## Contents

- [1 LEAK DEFENSE QS-LDS Fully Automated Leak Detection and Shutoff Valve](#)
- [2 Your Leak Defense System Control Panel](#)
- [3 MORE ABOUT SCENES](#)
- [4 WARNING CYCLE](#)
- [5 CLEARING THE ALARM](#)
- [6 SET UP WIFI](#)
- [7 SET UP MOBILE ACCESS](#)
- [8 Documents / Resources](#)
  - [8.1 References](#)



**LEAK DEFENSE QS-LDS Fully Automated Leak Detection and Shutoff Valve**



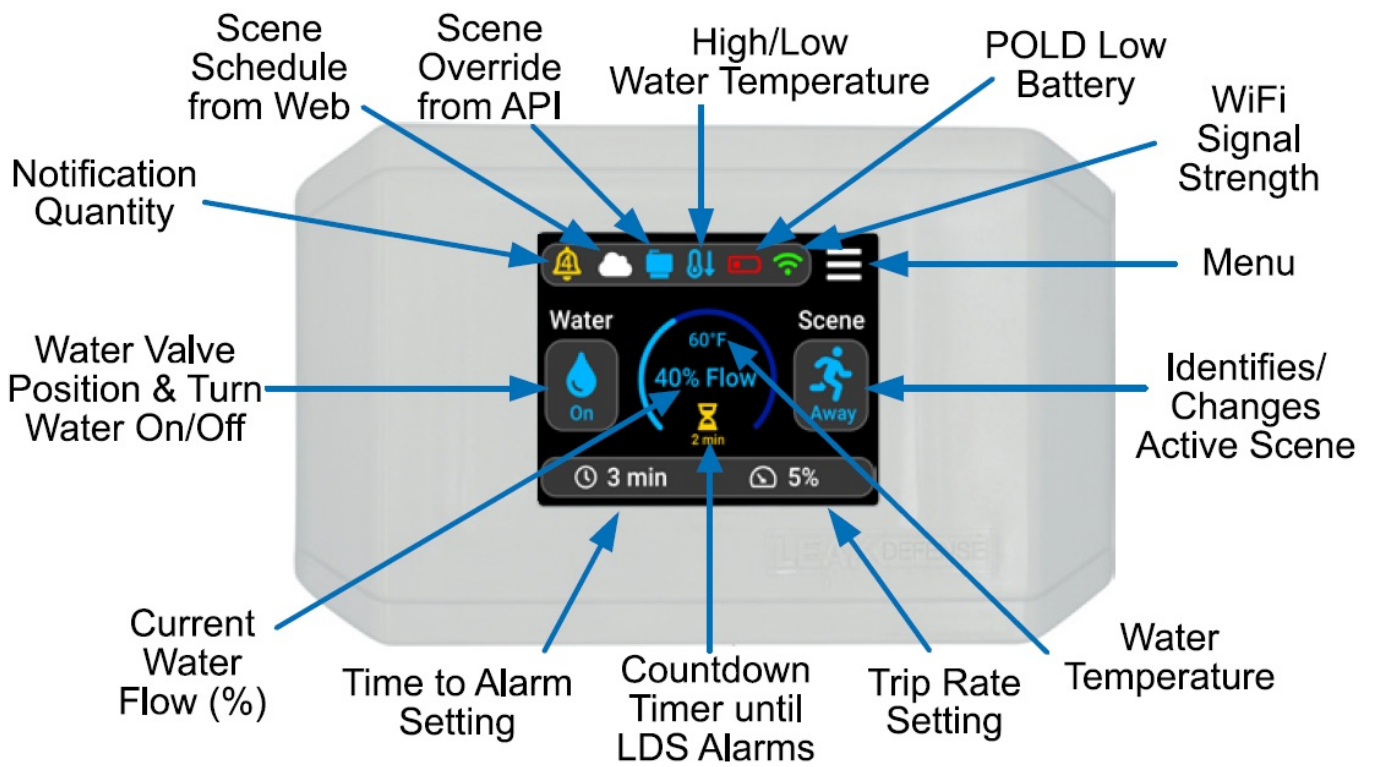
Your system was set at the factory for the most common settings and should have been further calibrated by the installer. If you want remote notifications, you can refer to the WiFi and Mobile Access setup pages. Feel free to give our tech support line a quick call to double-check that your installer optimized your system for your unique living style.




### **Need help?**

Feel free to call us from 8 am – 5 pm Monday – Friday, Pacific Time: 1-866-410-1134, ext. 2

[support@sentryhydro.com](mailto:support@sentryhydro.com). We are happy to work with you and your plumber or one of our 5000+ network of installers to ensure complete satisfaction with your Leak Defense System.

### **Your Leak Defense System Control Panel**





- **Home**  – (20-45 min recommended) The longest continuous flow in a home is typically a shower. Use this as a starting point for your Time to Alarm.
- **Away**  – (2-5 min recommended) This is generally programmed to accommodate ice makers.
- **Standby**  – Put the system to sleep when you know there will be water use for a long period of time. The flow will not be monitored while in Standby.

## MORE ABOUT SCENES






## HOME, AWAY & STANDBY & when to use them!





The Scene button allows you to switch your Leak Defense System from Home  to Away  when you are

leaving the house, or to Standby  when extra water will be needed for an extended time.\*

## Turn Water On & Off


The Water  button will allow you to quickly shut the water off. Press this button and tap Yes when asked “Turn Water Off?”. The valve will close and the Water icon  will turn GREY. When fully closed the Water icon  will be YELLOW with a slash through it. To turn the water back on, simply tap Water again, and when asked “Turn Water On?” tap Yes.

## Program the System


- The Time to Alarm  and Trip Rate  functions will need to be programmed for both Home and Away when the Leak Defense System is first activated but these settings may be changed or adjusted at any time.
- With the Home  button highlighted, you can adjust the Home Scene's Time to Alarm and Trip Rate. These will affect the overall sensitivity and time water can continuously flow when you are home. With the Away button highlighted, you can adjust the associated Time to Alarm and Trip Rate. These will affect the overall sensitivity and time water can continuously flow when the property is unoccupied.
- With the Standby  button highlighted, the flow will be ignored by the Leak Defense System for the time you specify. This will allow you to use water for an extended period of time without causing the system to alarm. Perfect for running a hose to fill up a pool!
  - Can be triggered automatically with an optional API (contact [sales@senthhydro.com](mailto:sales@senthhydro.com) to purchase) or adjusted with the Leak Defense System mobile app.

## WARNING CYCLE



- In the Home  scene all Leak Defense Systems\* have a built-in warning mechanism that flow has

exceeded normal, allowable use and water is about to be turned off.


- When you reach the Home Time to Alarm the system turns the water off for 30 seconds and then re-opens the valve to confirm the presence of a leak. If water has stopped flowing within 2 minutes of the Warning Cycle and drops below the Trip Rate, then the timer is reset. If water is still flowing after 2 minutes, the control panel audibly alarms and shuts off the water until the alarm is cleared.
- If you are running water and notice that pressure decreases temporarily, just remember you can reset the system by turning the water off for about 45 seconds before continuing use. This will give the system ample time to turn the water back on and confirm
- flow has ceased before resetting the Time to an Alarm clock. If the system still sees
- flow it will assume a leak is present and will turn off water completely. At any time the control panel or the app can be used to interrupt the Warning Cycle and reset the system.
- The Warning Cycle is not available in the Away  scene as the system assumes no one is home and shuts the water off immediately once the Time to Alarm is reached. This feature is only available in the Leak Defense System.
- Except when hot and cold lines are monitored independently by separate Leak Defense Systems.

## CLEARING THE ALARM



- The alarm started sounding and I am home. What should I do?
- If you are unaware of any normal appliance or fixture water flow...
- If you don't believe your water settings are set too conservatively, you will want to check for leaks. These can often be small leaks such as old toilet flappers, outdoor garden hose spigots, or small drips from tub or sink faucets.
- If the water flow is due to a routine activity that normally occurs within your household... You may want to adjust the Leak Defense System settings. If so, you will first select Clear Alarm and then select Turn Water On. You can then:


1. Increase the Time to Alarm setting or

2. For humidifiers and under-sink reverse osmosis (RO) systems increase the Trip Rate  setting.

- Increasing the Trip Rate will make your system less sensitive to smaller leaks.

- If you are filling your swimming pool, using a hose bib for an extended time, or running water for some other reason...
- Do the following after selecting Clear Alarm and then selecting Turn Water On:

1. Tap the Scene button and select Standby.

2. Tap the Time  icon and enter the amount of time in minutes desired for the system to remain in Standby (Max is 48 hours or 2,880 minutes).

3. Tap the top right box to confirm the time.

### Let us help!





Call 1-866-410-1134 ext. 2

Email [support@senthidro.com](mailto:support@senthidro.com)



## SET UP WIFI



- To connect to your 2.4 GHz WiFi access point:
- Tap the Menu  icon on the Leak Defense Panel
- Tap WiFi 
- Tap View Networks and highlight your access point
- Tap Select and enter your password
- Tap  twice and your panel will ask you to Save Changes
- Tap Ok
- The WiFi  icon on the main screen will be GREY while it attempts to connect. If successful the icon will turn GREEN.

- If unsuccessful it will turn RED.
- If the incorrect password or access point is entered into the control panel you should go through the steps again and select the correct router and password.
- Router security/settings may restrict WiFi connection to the
- LDS. A separate access point may need to be purchased.

### Let us help!

Call 1-866-410-1134 ext. 2 Email [support@senthhydro.com](mailto:support@senthhydro.com)



## SET UP MOBILE ACCESS



On your phone or laptop go to [CatchALeak.com](http://CatchALeak.com) or download the Leak Defense App from the IOS or Android Store

- Click on REGISTER AS A NEW USER
- Fill out the form including the DEVICE ID that was supplied with your system. Click on REGISTER.
- You should get a notice thanking you for registering.
- You will immediately receive an email with a link and/or a text to which you will have to reply with a confirmation number. (Check your junk email)
- If on [CatchALeak.com](http://CatchALeak.com), close it and reopen it.
- Log in with your email address and password you created. You should see a screen showing a flow percentage arc with settings & controls next to it. Tap on the system tile if the settings aren't shown.
- On this screen, you can switch from Home to Away or Standby. You can also adjust the Trip Rate and the Time to Alarm.


## SETTINGS



1. Manage Alarms including the mute option
2. Add names for Point of Leak Detectors (POLDs)
3. Schedule times for your system to automatically change scenes between Home and Away
4. Adjust your Settings & more!

USA: T: (866) 410-1134 • [Support@senthhydro.com](mailto:Support@senthhydro.com) • [LeakDefense.com](http://LeakDefense.com). QS-LDS-Leak Defense 2227 2023-03-20c © 2023 Sentinel Hydrosolutions, LLC

## Documents / Resources

 <p><b>Quick Start Guide</b> QS-LDS Fully Automated Leak Detection and Shutoff Valve</p> <p>Your system is ready to go! Follow the steps in this guide to get your system up and running. If you need more information, please refer to the User Guide and the Leak Defense System Manual.</p> <p><b>Need help?</b> Please call 1-866-410-1134 or visit <a href="http://LeakDefense.com">LeakDefense.com</a> for more information.</p> <p>We are happy to work with you and your plumber or contractor to ensure your system is properly installed and functioning.</p> <p><b>Leak Defense Systems</b></p>	<p><a href="#">LEAK DEFENSE QS-LDS Fully Automated Leak Detection and Shutoff Valve</a> [pdf] User Guide</p> <p>QS-LDS Fully Automated Leak Detection and Shutoff Valve, QS-LDS, Fully Automated Leak Detection and Shutoff Valve, Automated Leak Detection and Shutoff Valve, Leak Detection and Shutoff Valve, Detection and Shutoff Valve, Shutoff Valve, Valve</p>
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## References

-  [Leak Defense Systems](#)
-  [Leak Defense System | Water Damage & Leak Protection | Residential & Commercial](#)
-  [Leak Defense Systems](#)

[Manuals+](#)