



# LAUNCH CRP919EBT BT Bluetooth Diagnostic Scanner User Guide

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# LAUNCH

## LAUNCH CRP919EBT BT Bluetooth Diagnostic Scanner



There are two documents available for this model:

1. **CRP 919E Quick Start Guide**: This guide can be useful for initial setup and basic operations. It is a 5.36MB file, last updated on June 28, 2022.
2. **CRP 919E User Manual**: This comprehensive manual provides detailed information about the scanner's

features, usage, and troubleshooting. It is a 3.8MB file, last updated on February 28, 2023.

Q: Connected LAUNCH TECH USA, but didn't get any support

A: Please connect us via Amazon, or our Customer Service Team, Email Address: kingbolen-sales02@hotmail.com Our products are all original from LAUNCH TECH CO.,LTD, which is the headquarter of LAUNCH. LAUNCH TECH USA is only an oversea branch of Launch Tech in USA. Actually, we are competitors with LAUNCH TECH USA. Therefore, they will not offer any after-sale service to customers who bought the product from Amazon, please feel free to contact us anytime if you have any problem in using the device!

Q:CRP919EBT can't charge or turn on

Q: How to register the CRP919EBT?



A: Hi, just choose New Registration, then follow the step to create an account and activate VCI, the password envelope in package is needed.

Q: How to update the software? Does it plug and play normally?



A: Hi, it can be used directly, but you'd better update all software to the newest version and then use it, cause the newest software are more stable and powerful, making work more faster. You can go to the Software Update, one-click update all software via WiFi.

Q: Do I have to renew my subscription? What is the cost after the 2-year validity period?

A: Hi, the renewal fee is USD149/year. You can choose to update or not. Even if you don't update, you can still use the last version for most of the features all the time.

Q:How many languages does CRP919EBT support? And how to change the language?

A:1. Please try to fix the firmware. Path: User Info>>>Firmware Fix. 2. Please provide seller with the serial number to debug. 3. Please check if the serial number exit in the Setting. Path: Setting>>>About.

Q:Is LAUNCH X431 CRP919EBT scan tool an American model unit? Can I use it outside America?

A: Yes, LAUNCH X431 CRP919EBT is an American model unit and no IP limit. And if you encounter problems, you can contact the merchant Kingbolen directly by mail at [kingbolen-sales02@hotmail.com](mailto:kingbolen-sales02@hotmail.com).

Q:How to reset/retrieve the password?

## Documents / Resources

<p><b>FAQs for LAUNCH CRP919EBT</b></p> <p>Q: I received the CRP919EBT BT, but it does not work properly.</p> <p>A: Please contact us by email, or call Customer Service Team. Email address: <a href="mailto:sales@launchequipment.com">sales@launchequipment.com</a></p> <p>Our products are all original from LAUNCH. From 10.10.2015, thanks to the cooperation of LAUNCH, CRP919EBT BT is a new product made by LAUNCH itself. In the future, we are committed to our customers with the best quality and service.</p> <p>Q: I received the CRP919EBT BT, but it does not work properly.</p> <p>A: Please contact us by email, or call Customer Service Team. Email address: <a href="mailto:sales@launchequipment.com">sales@launchequipment.com</a></p> <p>Q: I received the CRP919EBT BT, but it does not work properly.</p> <p>A: Please contact us by email, or call Customer Service Team. Email address: <a href="mailto:sales@launchequipment.com">sales@launchequipment.com</a></p>	<p><b>LAUNCH CRP919EBT BT Bluetooth Diagnostic Scanner</b> [pdf] User Guide</p> <p>CRP919EBT BT Bluetooth Diagnostic Scanner, CRP919EBT, BT Bluetooth Diagnostic Scanner, Bluetooth Diagnostic Scanner, Diagnostic Scanner, Scanner</p>
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## References

- **User Manual**