



Launch CRP919E Elite Bidirectional Tool User Guide

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FAQS for LAUNCHCRP919E

Q:Is easy to use the CRP919E?

A:Yes!!!The product can work out of box just need to connect to WIFI.

Q:Is it 2 years Update? How to update?

A:Yes!!! Connect our LAUNCH CRP919E to the WIFI and then one key update, no need to connect computer, no need windows systems to update.

Q: After the two year expires, which functions can still be used, and do I have to renew the subscription? What fee it is?

A:Most functions can be used normally except for less online function.

The renewal fee for one year is USD135. You can choose to update or not. Even if you don't update, you can still use the last version for most of the features all the time. If you have any other questions, please feel free to contact the mail kingbolen05@hotmail.com.

Q:How many languages CRP919E support?

A:LAUNCH CRP919E supports 11 languages including English ,Spanish, Portuguese, Russian, German, Italian, Korean, French, Japanese, Polish, Traditional Chinese which can meet different demand. You should be able to change it if you go to settings. You should be able to change it if you go to settings. If you still can not change it successfully,(Note: Kindly send us the S/N of the device to change the languages.)

Q:Does LAUNCH CRP919E support bi-directional control?

A:Yes,of course. You can update the apk. To get. LAUNCH CRP919E can support full system bi-directional control such as Modulate the throttle, Turn Off ACC Lane Keeping Assist System (LKAS) ; Turn ON/OFF Front and Rear side ACM Solenoid, Left clutch electromagnetic coil test, Acceleration Device Test, Oil Pressure Control Test DYNAMIC camera aiming, Brake Vacuum Pump, Inlet and Outlet Valve tests, Open Brakes tests, Parking Brake Motors, Wheel Speed Sensor Supply, PARKING BRAKE tests, etc.

Q:What are the 31 special services the CRP919E has now?

A:LAUNCH CRP919E supports OIL RESET, BRAKE RESET, ABS BLEEDING RESET, WINDOW CALIBRATION RESET, AFS HEADLAMP RESET, LANGUAGE RESET, SEAT RESET, STOPSTART RESET, BMS RESET, INJEC RESET, TPMS RESET, IMMO RESET, TRANSPORT RESET, COOLANT RESET, NOXSENSOR RESET, TYRE RESET, GEAR RESET, ADBLUE RESET, DP.F RESET, THROTTLE ADAPTION, SAS RESET, AIRFUEL RESET, ACINI RESET, GEARBOX RESET, SUNROOF RESET, SUS RESET,EG.R Reset / POWER BALANCE / HIGH VOLTAGE BATTERY DIAGNOSTIC/INTELLIGENT CRUISE CONTROL/G.P.F REGEN. (Reset Function Keeps growing!

Q:Does CRP919E support adding and removing keys?

A:LAUNCH CRP919E has the immo function which is similar to x431 V's anti-theft key car model. It can add a new key and disable the lost car keys, but only covers some 3.5th gen. Volkswagen, Audi, Skoda, Seat, and some Asian cars.

Q:What's in the package?

A:Package included: Newest Elite CRP919E*1, Carrying Case*1, OBDII Cable*1, DC 5V Charging Cable*1, US/UK/EU Plug Adapter*1,User Manual *1,Multilingual Quick Start Guide*1 .

Q:Does CRP919E support ECU coding now?

A: Yes, You can reset the adaptive data, match the replaced ECUs, unfold the hidden functions, etc. But the vehicle is limited. It is compatible with B-MW, A-udi, VW, Skoda, etc.

Q:What should I do if FCA SGW does not work ?

A:Please first check whether you have purchased the FCA official website account, and check that the network is stable and the version is the newest. If you still cannot log in, please contact our mail:
kingbolen05@hotmail.com.

Q:What should I do if auto vin fail ?

A:Our product is only for cars support auto vin, which means cars after 2006. Cars made before 2006 do not support auto vin, so any product cannot use this function for older cars. If your cars is after 2006,it still fails, please send the product serial number to our mail: kingbolen05@hotmail.com.

Q:What should I do if fail to access to all system?

A:Please first check whether our products support your car model and year. You can check yourself or contact us for confirmation. If yes, but still unable to access to all system, please send us the note of photo or videos.

Q:What should I do if can not use bidirectional control?

A:Please first check that your version is the latest version and then check that our product matches your model year. If everything is OK and there are still problems, please feel free to contact kingbolen05@hotmail.com.

Q:What if the tool cannot be switched on even after a period of recharging?

A:Please recharge it for at least 3 hours until the power LED lights up, then it can be switched on.

Q:What should I do if serial number is not registered?

A:

1. Please try to fix the firmware. Path: Data>>>Firmware Fix.
2. Please provide seller with the serial number to debug.
3. Please check if the serial number exit in the Setting. Path: Setting>>>About.

Q:Can I get help if there has some problem I can not fix?

A:Online Maintenance Resources, Operating skills, DTC Help, Google DTC Codes Search, Automotive Technology handbook, Repair Case and How-to Videos. And if the problem still can not fix, please feedback online(Fix Issue by "Diagnostic Feedback" Assistance). And if you still can not fix, please contact us by mail kingbolen05@hotmail.com anytime!

Q:How to search the LAUNCH CRP919E's Vehicle Coverage and Supported Guidelines?

A:You can go to the <https://qcar.x431.com/qcar/#/pc/index?q=e30%3D> to search CRP919E to get. But the website maybe not updated in time.
Please send the your car model and year or vin number to us. We can solve your problem to let you satisfied, please be reassured. If you have any other question, please email to kingbolen05@hotmail.com.

Q:If I need more functions, can I buy them in the mall? How to buy it?

A:Yes,you can subscribe more advanced function of single brand in the "Mall" service to know "exactly" what is wrong with your vehicle and fix the issue immediately. You can check the fee in the "Mall".

Q:How many vehicle it can work on? It's compatible with all cars?

A:LAUNCH CRP919E supports 100+ car makes and 100000+ car models. But the compatibility will vary on specific car models. To check the compatibility, please kindly send your VIN/year/model to kingbolen05@hotmail.com. thanks.

Q:What if the LAUNCH CRP919E's screen is damaged or does not work properly?

A:Please send the picture or video to us. We can solve your problem to let you satisfied, please be reassured. If you have any other question, please email to kingbolen05@hotmail.com.

Q:Why didn't I get any reply from the American LAUNCH service?

A:As I learn, Launch Tech USA is an offline distributor of Launch in the USA, not a headquarter factory, they won't provide online after-sales service for Amazon distributor's products, but we can offer better technical support. If you have any other question, Please contact kingbolen05@hotmail.com anytime, we will definitely help you. Thanks!

Q:Does LAUNCH CRP919E work on trucks?

A:LAUNCH CRP919E can support obd1 cars. It can support 12V Diesel, 12V passenger car, pickup, and light-duty truck, SUV, gasoline, Minivans. But it is better to send us the vin of the car to confirm if it is compatible. If you have any other question, please email to kingbolen05@hotmail.com, thank you!

Q:What if I receive a used LAUNCH CRP919E?

A:Please send the product serial number and picture or video to us. We can solve your problem to let you satisfied, please be reassured. If you have any other question, please email to kingbolen05@hotmail.com.

Q:System halts when reading data stream. What is the reason?

A: It may be caused by a slackened connector. Please turn this tool off, firmly connect the connector, and switch it

References

- qcar.x431.com/qcar/#/pc/index?q=e30%3D
- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)