Manuals+ — User Manuals Simplified.

LAUNCH CRP123E Elite Code Reader OBD2 Scanner User Manual

Contents

LAUNCH CRP123E Elite Code Reader OBD2 Scanner User Manual

Q:Is it Lifetime Free Update?How to update?
A: Yes!!! Connect our LAUNCH CRP123E to the Wifi and then one key update, no need to connect computer, no need windows systems to update.

Q:How to register the device?
A:You don't need to go to the official website to register the device, which can be registered on the device by WIFI.

Q:How many languages CRP123E support?
A:LAUNCH CRP123E supports 11 lanaguges including English, French,Spanish, German, Russian, Korean, Japanese, Portuguese, Italian, Traditional Chinese, Polish. You can choose whatever language is best for you.

Q:What are the 3 special features the CRP123E has now? Are they all with lifetime free update?
A:LAUNCH CRP123E supports Oil Reset, SAS Reset, Throttle Adaptation with lifetime update. Reset Function Keeps growing!

Q:What's in the package?
A:Package included: Newest Elite CRP123E*1, Carrying Bag*1, OBDII Cable*1, DC 5V Charging Cable*1, User Manual *1.

Q:What should I do if serial number is not registered?
A:1. Please try to fix the firmware. Path: Data>>>Firmware Fix.
2. Please provide seller with the serial number to debug.
3. Please check if the serial number exit in the Setting. Path: Setting>>>About.

Q:Can I get help if there has some problem I can not fix?
A:Online Maintenance Resources,Operating skills, DTC Help, Google DTC Codes Search, Automotive Technology handbook, Repair Case and

How-to Videos. And if the problem still can not fix, please feedback online(Fix Issue by "Diagnostic Feedback" Assistance). And if you still can not fix,please contact us by mail kingbolen05@hotmail.com anytime!

Q: How to search the LAUNCH CRP123E's Vehicle Coverage and Supported Guidelines?
A:Please check the car's compatibility into the link of below:
https://qcar.x431.com/crp/index.html?lang=en#/. Or you can go to the
https://qcar.x431.com/qcar/#/pc/index?q=e30%3D to search CRP123E to get. But the website maybe not updated in time. Please send the your car model and year or vin number to us. We can solve your problem to let you satisfied,please be reassured.If you have any other question, please email to kingbolen05@hotmail.com.

Q:Where is the DC 5V charging cable?
A:The cable was put in the black carry bag.

Q:If I need more functions, can I buy them in the mall? How to buy it?
A:Yes,you can subscribe the full functions(such as full system diagnosis, bidirectional control, reset function, ECU coding and etc.)of single brand in the "Mall" service to know "exactly" what is wrong with your vehicle and fix the issue immediately. You can check the fee in the "Mall".

Q:What if the LAUNCH CRP123E's screen is damaged or does not work properly?
A:Please send the picture or video to us.We can solve your problem to let you satisfied,please be reassured. If you have any other question, please email to kingbolen05@hotmail.com, thank you!

Q:Why didn't I get any reply from the American LAUNCH service?
A:As I learn, Launch Tech USA is an offline distributor of Launch in the USA, not a headquarter factory, they won't provide online after-sales service for Amazon distributor's products, but we can offer better technical support.If you have any other question, Please contact kingbolen05@hotmail.com anytime,we will definitely help you.Thanks!

Q:Does LAUNCH CRP123E work on trucks?
A:LAUNCH CRP123E can support obd1 cars. It can support 12V Diesel, 12V passenger car, pickup, and light-duty truck, SUV, gasoline, Minivans.But it is better to send us the vin of the car to confirm if it is compatible.If you have any other question, please email to kingbolen05@hotmail.com, thank you!

Q:What if I receive a used LAUNCH CRP123E?
A:Please send the product serial number and picture or video to us.We can solve your problem to let you satisfied,please be reassured. If you have any other question, please email to kingbolen05@hotmail.com.

Q:System halts when reading data stream. What is the reason?
A: It may be caused by a slackened connector. Please turn this tool off, firmly connect the connector, and switch it on again.

Q:Screen of main unit flashes at engine ignition start.What is the reason?
A:Caused by electromagnetic disturbing, and this is normal phenomenon.

Q:There is no response when communicating with on-board computer.What is the reason?
A:Please confirm the proper voltage of power supply and check if the throttle has been closed, the transmission is in the neutral position, and the water is in proper temperature.

Q:What to do if the system fails to start auto VIN detection?
A:Please check the following possible reasons:
1.Whether the tool is properly connected to the vehicle's DLC.
2.Whether the "Automatic detection on Connect" switch is OFF. If yes, slide it to ON.

Q:Why are there so many fault codes?

A:Usually, it's caused by poor connection or fault circuit grounding.

Q: How to upgrade the system software?
A: 1. Switch the tool on and ensure a stable internet connection.
2. Tap "Setting" on the Job Menu, select "About" -> "Version", and tap "Detect the System Version" to enter the system upgrading page.
3. Follow the on-screen instructions step by step to finish the process. It may take several minutes depending on the internet speed, please be patient. After upgrade is successfully finished, the tool will automatically restart and enters the Job menu.

Q:Does LAUNCH CRP123E support bi-directional control?
A:I am sorry the LAUNCH CRP123E can not support bi-directional control. And it need to more advanced diagnostic tool to meet your need. If you need to recommend suitable products,please feel free to contact kingbolen05@hotmail.com.

Q:Is LAUNCH CRP123E scan tool an American model unit?Can I use it outside America?
A:Yes, LAUNCH CRP123E is an American model unit and no IP limited. And if you encounter problems, you can contact the merchant kingbolen directly by mail kingbolen05@hotmail.com or access order to find us to contact us.

Read More About This Manual & Download PDF:

Documents / Resources

LAUNCH CRP123E Elite Code Reader OBD2 Scanner [pdf] User Manual
CRP123E, CRP123E Elite Code Reader OBD2 Scanner, Elite Code Reader OBD2 Scanner, Reader OBD2 Scanner, OBD2 Scanner, Scanner

References

- **User Manual**