



2023 Elite LAUNCH BMW Full Systems Bi-Directional Diagnostic Scan Tool User Guide

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LAUNCH

2023 Elite LAUNCH BMW Full Systems Bi-Directional Diagnostic Scan Tool



Specifications

- **Package includes:** 1 Scanner, 1 OBD Connector, 1 Charging Cable, 1 User Manual, 1 Quick Start Guide
- **Power source:** Rechargeable battery
- **Connectivity:** WiFi

Product Usage Instructions

Turning on the Scanner

If the scanner does not turn on, follow these steps:

1. Charge the scanner for 2-3 hours using the provided charging cable.
2. Check if the indicator light is on after charging.
3. If the scanner still does not turn on, try using another charging cable.

Registering SN Code

If the SN code is not registered, follow these steps:

1. Factory reset the device. Go to Settings > About and select the factory reset option.
2. If the SN code exists after the reset, upgrade all software in the Update section to restore use.
3. If the SN code does not exist even after the reset, contact us for replacement.

Connecting to WiFi

If you are unable to connect to WiFi, try the following:

- Attempt to connect with different WiFi networks or mobile hotspots.

- If you still cannot connect to any WiFi or hotspot, perform a recovery on the scanner.
- To perform a recovery, go to Settings and select the recovery option.

Frequently Asked Questions (FAQ)

1. Q1: What should I do if there is a missing item in the package?

If any items are missing from the package, please contact us at kingbolen05@hotmail.com. We will do our best to solve the problem for you.

2. Q2: What should I do if I received a used item?

If you received a used item, it may have been mistakenly sent by Amazon. You can either exchange it for a new one directly from Amazon or contact us at Kingbolen05@hotmail.com for a replacement.

Troubleshooting Guide

Here is some common problems and solutions related to this tool.

1. Q1: Package Missing Item

Package including: 1*Scanner, 1*OBD Connector, 1*Charging Cable, 1*User Manual, 1*Quick Start Guide. If there is any items missing, please contact us via kingbolen05@hotmail.com, we will try our best to solve the problem for you.

2. Q2: Received a Used Item

Our products are delivered by Amazon. Amazon may mistakenly resend used goods to you. You can exchange a new one directly from Amazon, or reach us for replacement via Kingbolen05@hotmail.com.

3. Q3: The Scanner will not Turn on

Please try the following tips:

1. Please try to turn it on after charging for 2-3 hours and check if the indicator light is on;
2. Please try another charging cable available; If scanner still can not turn on, you can replace it on Amazon, or reach us for replacement via kingbolen05@hotmail.com.

4. Q4: SN code is not registered

Please try to factory reset the device. The path: Settings < Recovery. Then check whether the serial number in "Settings>About" exists. If the SN exists, please upgrade all software in "Update" to restore use. If the SN does not exist, reach us for replacement.

5. Q5: Can't connect WIFI

Try to connect with Mobile hotspot and more WIFI network. If still can not connect any wifi or hotspot, Recovery scanner. Here is the path: Settings << Recovery.

After-Sales Service Email: kingbolen05@hotmail.com.

Any question, reach us via kingbolen05@hotmail.com. We will try our best to help you. We promise to refund and not to require return if can't not solve problems.

