


Launch  
Launch Tech  
X-431 Euro  
Link with  
Smart Link



## Launch Tech X-431 Euro Link with Smart Link User Guide

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# Launch

Launch Tech X-431 Euro Link with Smart Link



## Specifications

- Recommended network bandwidth: 100M
- Upload/download speed: no less than 10mbps

## Product Usage Instructions

### Registration and Setup

To begin using Smart Link C, follow these steps:

1. Register on Launch Super Remote Diagnosis reservation platform by visiting [smartlink.x431.com/login](http://smartlink.x431.com/login).
2. Input your email address and click “Get verification code”. The platform will send the verification code to your email.
3. Locate the Product Serial Number (S/N) and Activation code (A/C) on the rear side of the Smart Link C device.
4. Once registered, log in to the platform.
5. If you have multiple Smart Link devices, click “Add a device” and input the product serial number and activation code.

### Making Requests

3. To post requests, click “Post request”.
4. Wait for a professional technician to accept your request. Your contact information will be forwarded to them for future communication.
5. The request status will change to “In Process”.

### Remote Diagnosis

6. When scheduling remote time with the technician, connect Smart Link C to your vehicle.

7. Follow the technician's instructions, such as turning the ignition on/off, etc.
8. After the technician fixes your vehicle, you can post your review on the platform.

## FAQ

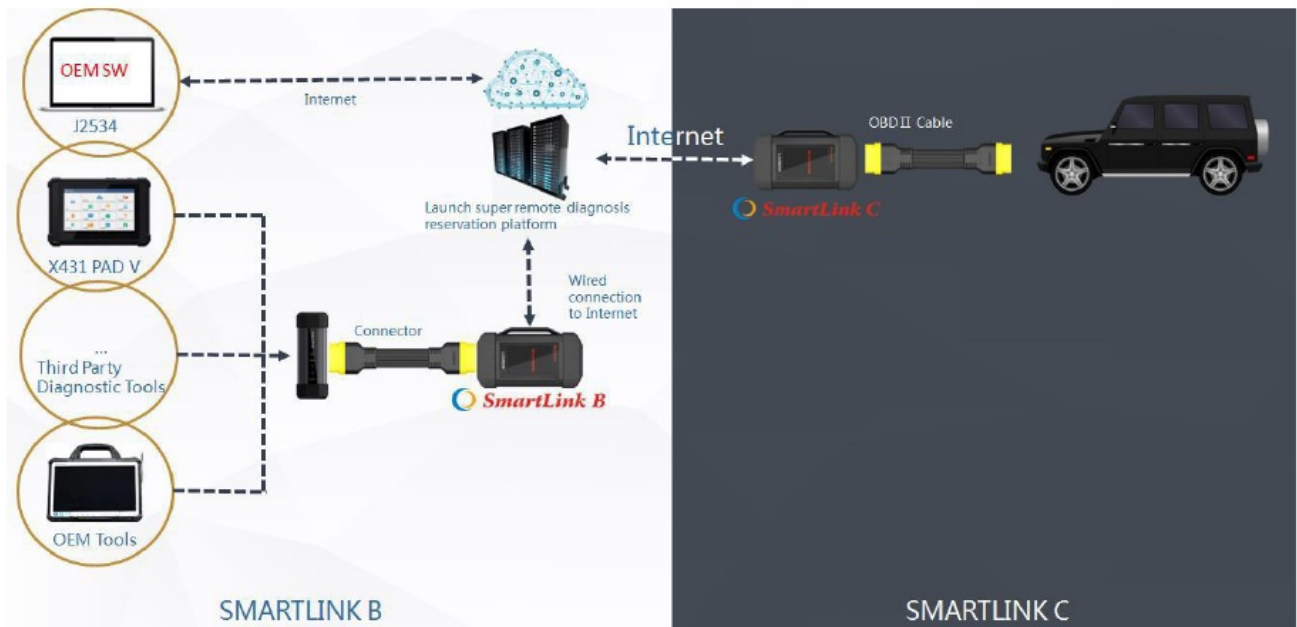
- **Q: How can I find the Product Serial Number and Activation Code?**
  - A: The Product Serial Number (S/N) and Activation Code (A/C) can be found on the rear side of the Smart Link C device.
- **Q: What should I do if my network bandwidth is below the recommended speed?**
  - A: To ensure optimal performance, it is recommended to have a network bandwidth of 100M with an upload/download speed of no less than 10mbps. Consider upgrading your network connection for better results.

## Smart Link Sample Test Guide

### Introduction

- Diagnosing from a Thousand Miles, Predicting the Future -Launch Super Remote Diagnosis. Launch Super Remote Diagnosis is the latest remote diagnostic technology developed by Launch Tech, using the super remote diagnostic box to perform auto fault diagnosis and repair without being on-site. It is not only a new auto repair model in the era of mobile Internet, but also a forward-looking technology to reduce auto maintenance costs.
- Launch super remote diagnosis consists of three parts: Smartlink C (client end), Smartlink B (businessmen) and Launch super remote diagnosis reservation platform.
- Smartlink C (client end) is suitable for the DIYers, technicians or auto repair shops, who does not have sufficient skills and professional tools. They can accept remote assistance from a remote expert technician by connecting Smartlink C to the vehicle and network.
- Smartlink B (businessmen) is suitable for these remote expert technicians who take advantage of their experience and tools and provide remote diagnostic services to Smartlink C (client end) users.
- Launch Super Remote Diagnosis reservation platform is an online remote diagnostic service information platform for auto repair business-related enterprises and expert technicians. the Smartlink C users can publish their requests on the platform and seek remote diagnosis support, and the Smartlink B users can check the remote service requests on it and provide remote diagnostic services. It will form a closed loop where combines the demand and the service end.

## Networking Architecture



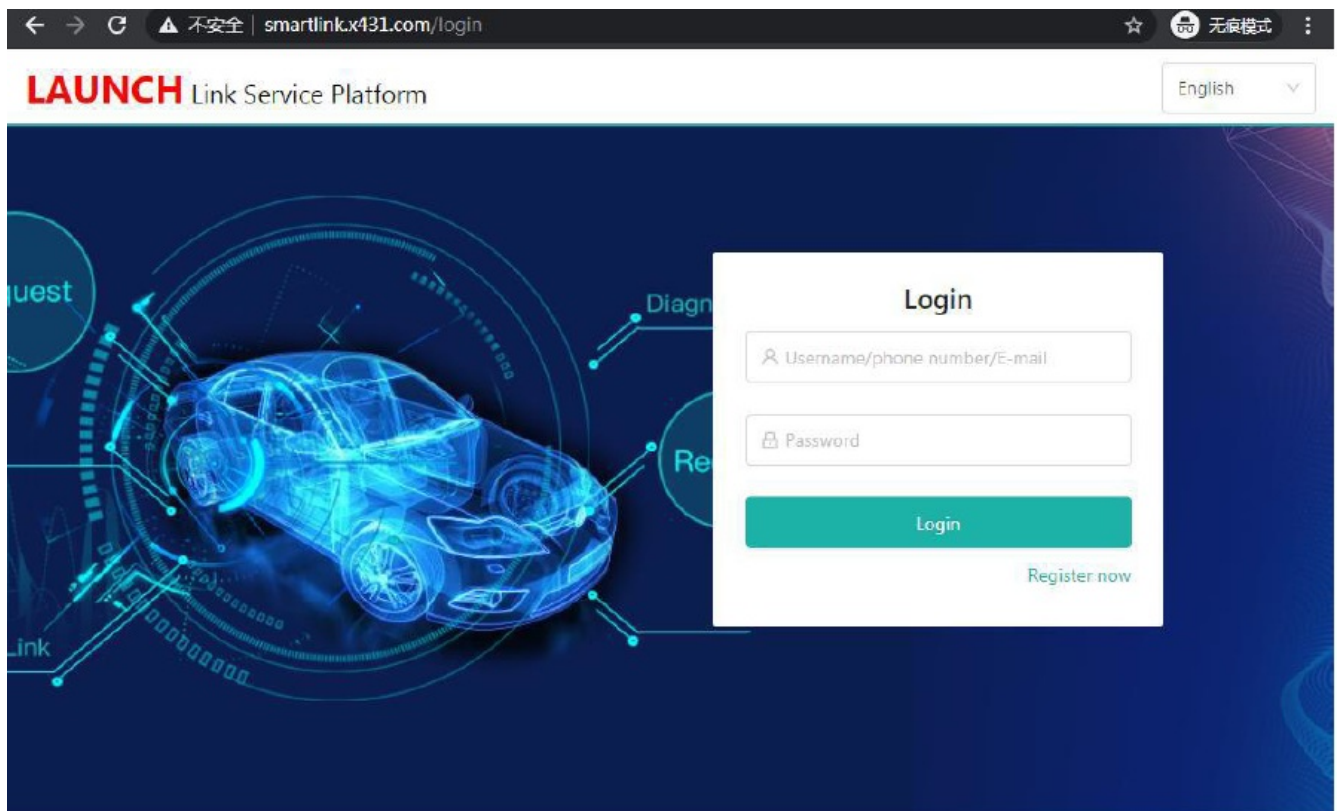
### Smartlink C user guide

The main steps are:



In order to ensure the connection performance, we recommend 100M network band width upload/download speed no less than 10mbps.

1. Register on "Launch Super Remote Diagnosis reservation platform" by link " <http://smartlink.x431.com/login> "



LAUNCH Link Service Platform Login

---

\* E-mail address:

\* Verification code:

[Get verification code](#)

\* Password:

\* Product Serial Number:

\* Activation code:

Repair shop:

Address:

☐ I agree 《Link Platform Register Protocol》

[Register now](#)

Input your email address and click “Get verification code”, platform will send the verification code to your email box .”Product Serial Number” and “Activation code” are pasted as “S/N” and “A/C” on the rear side of Smart link C device.

2. If you registered successfully, you can log in to the platform:

LAUNCH Link Service Platform

Logout

I'd like a remote assistance I am a remote technician

989570000023 Make/Car model/Model year

Post request

Not started

Make : Volvo  
Car model : XC70  
Model year : 2005-2007 (Displacement All Engine type All Function All)  
VIN : WBAZV4109BL817920  
Fault description : ABS alarm

View details

6 days 23 hours remaining

Waiting for a technician to accept the order, you may also contact the technician you are acquainted with!

< 1 >

Input your email address and click “Get verification code”, platform will send the verification code to your email box .”Product Serial Number” and “Activation code” are pasted as “S/N” and “A/C” on the rear side of Smart link C device.

3. If you registered successfully, you can log in to the platform:

LAUNCH Link Service Platform

Logout

I'd like a remote assistance

989570000023

Not started

Make : Volvo  
Car model : XC70  
Model year : 2005-2007 (Displacement All Engine type All Function All)  
VIN : WBAZV4109BL817920  
Fault description : ABS alarm

View details

6 days 23 hours remaining

Waiting for a technician to accept the order, you may also contact the technician you are acquainted with!

< 1 >

Add a device

Please input product S/N

Please input activation code

Cancel OK

4. Now, you can post requests by click “Post request”:

← → ↻ 不安全 | smartlink.x431.com ☆ 无痕模式

# LAUNCH

I'd like a remote assistance

989570000023

Not a problem

Device S/N

Please select the device serial number

Vehicle information

Please input VIN

Make

Car model

Model year

Displacement

Engine type

Function

Contact information

Please input phone number

Please input E-mail address

Please input your name

Please describe the vehicle trouble

☐ I agree [《Link Platform Register Protocol》](#)

Submit

5. After you post a request, you have to wait until a professional technician accept your request. Your contact information will be forward to them for future communication. And the request status will change to “In Process”:

**LAUNCH** Link Service Platform Logout

I'd like a remote assistance I am a remote technician Add a device

989570000023

Make/CAR model/Model year

Post request

In process

Make : VW  
 Car model : All  
 Model year : All (Displacement All Engine type All Function All)  
 VIN : WBAZY4109BL817922  
 Fault description : Engine alarm

View details

Completed

Make : Volvo  
 Car model : XC70  
 Model year : 2005-2007 (Displacement All Engine type All Function All)  
 VIN : WBAZY4109BL817920  
 Fault description : ABS alarm

View details

6 days 23 hours remaining  
Please ensure your phone is reachable

< 1 >

6. When you and the technician schedule the remote time, you have to connect Smart link C to your vehicle and follow his/her instruction, such as ignition on/off, etc.
7. After the technician fixes your vehicle, you can post your review on the platform:

I'd like a remote assistance

I am a remote technician

Add a device

989570000023

Make/CAR model/Model year

Post request

Completed

Make : VW

Car model : All

Model year : All (Displacement All Engine type All Function All)

VIN : WBAZV4109BL817922

Fault description : Engine alarm

View details

Review

Completed

Make : Volvo

Car model : XC70

Model year : 2005-2007 (Displacement All Engine type All Function All)

VIN : WBAZV4109BL817920

Fault description : ABS alarm

View details

< 1 >

Service review

Please write a review about this service

Positive

Very useful, like

Neutral

Helpful, to be improved

Negative

Useless, dislike

Review reasons

Good service attitude

Professional

Timely response

Problem solved in short time

Service ability to be improved

Problem processing time too long

Poor service attitude


Delayed response

Problem solved in long time

Please leave your opinion

Submit

Documents / Resources

	<p><a href="#">Launch Tech X-431 Euro Link with Smart Link [pdf] User Guide</a></p> <p>X-431 Euro Link with Smart Link, X-431, Euro Link with Smart Link, Link with Smart Link, Smart Link, Link</p>
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References

- [Smart link](#)
- [User Manual](#)

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