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Latitude Mobile Alert with Advanced Fall Detection User Guide

QUICK START GUIDE FOR VETERANS

Contents

DEVICE OVERVIEW

LANYARD HOLE

POWER ON
After power on, the upper button serves as a call/hangup button.

POWER OFF
Push and hold the button until you hear the beep.

SPEAKER
Located on the top of the back of device.

INDICATOR LIGHTS

SOS/HELP BUTTON
Press to make outgoing emergency calls.

HOME CHARGING STATION LIGHT
Light will glow when charging and turn solid when fully charged.
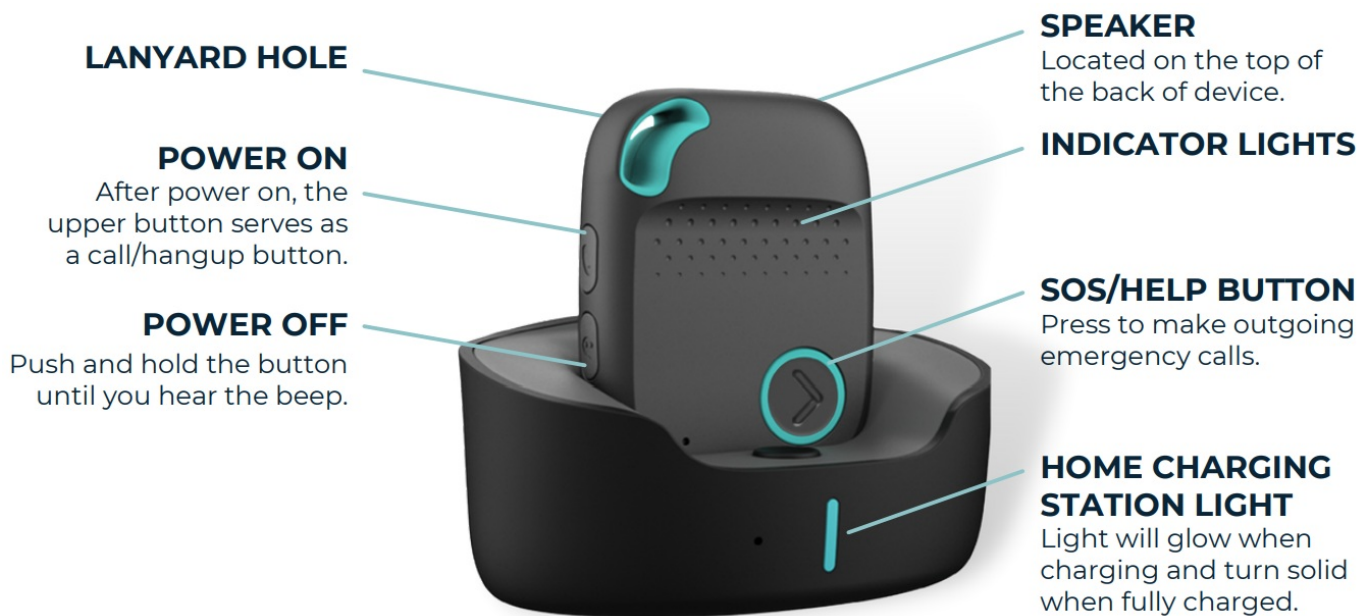
TURNING THE DEVICE ON & OFF

- When turning the device on, press and hold the upper button, the lights will flash, and the device will vibrate. Once only the green light is flashing (approximately 60 seconds), the device is powered on.
  °After startup, the upper button becomes the call button in an emergency. If the green light is blinking, the device is already on. Pressing the upper button in this state initiates the call sequence.
- When turning the device off, push the lower button until you hear the beep; the blue and green lights will flash for about 30 seconds. Once the lights stop flashing the device is powered off.

USING YOUR LATITUDE MOBILE ALERT

1. WHEN YOU NEED HELP
   Press the SOS button down until you feel a vibration.
   The device will announce "Your mobile alert has been activated. Click the SOS button to cancel." To cancel this, click the SOS button within 10 seconds.
2. MONITORING SERVICE CONTACTED

Upon activation, the device will contact the monitoring service. If help is needed, they will promptly dispatch emergency assistance and notify up to three designated contacts provided during the device purchase process.

3. EMERGENCY HELP DISPATCHED

   In the event of an emergency, the monitoring service will dispatch emergency services to your location.

4. EMERGENCY CONTACTS NOTIFIED

   After emergency services have been dispatched, the monitoring service will then notify up to three designated contacts that were provided during checkout.

TESTING YOUR DEVICE

We recommend that you test your device when you receive it to ensure it operates correctly. You can test it by pressing the SOS button until it vibrates. Make sure your contacts know in advance that you are testing your device.
You should test your Device every month to keep the Sim Card active. Testing the device would require a phone call to or from the device. If your device is not used for an extended period, it can become deactivated for non-usage.
Please note that if your subscription is no longer valid or actively paid for, the SIM card associated with the device will be deactivated. Reactivation of the subscription and SIM card may be required by calling 1-866-205-4872.

TIP The device can call mobile phones and landlines. Only contacts with mobile phones will receive the text message alert with the location on Google Maps.

HOME CHARGING STATION

SETTING UP YOUR CHARGING STATION

1. Unwind the cable that was included with your device's charging station.
2. Plug the USB cable into the power adapter, then plug it into the wall outlet.
3. Plug the other end of the cable into the back of the home charging station.
4. The indicator light will then turn on.

Please ensure you place the device in the correct positions when charging.
When placed correctly, it will vibrate and you will hear the voice announcement say "Your alarm is charging"

⊘ Dry your device entirely before each recharge. Wipe all water, sweat, perfumes, and fragrant oils from the device before placing it in the charging station.

CHARGING YOUR LATITUDE MOBILE ALERT

- Upon opening the box, please charge the device.
- When placing the device in the charging station, ensure it is positioned correctly. Once the device is in the correct position, it will vibrate and announce charging.
- After 3-4 days of using your device, the battery will approach 20% charge.
- When the battery approaches 20%, the voice announcement will say, "Battery is low. Please recharge your battery".
- We recommend charging your device for up to 30 minutes daily to top off the battery, ensuring that the battery

does not run out.

UPON RECEIVING DEVICE

When using the device for the first time, please fully charge the battery for 2 to 3 hours.

SHOWER SAFE

The device is water resistant and can be worn in the shower or rain, but CANNOT be submerged in water like baths or pools.

Latitude USA Contact Info:

1-866-205-4872

info@golatitude.com

www.golatitude.com

Documents / Resources

	[Latitude Mobile Alert with Advanced Fall Detection](#) [pdf] User Guide Mobile Alert with Advanced Fall Detection, Mobile Alert, Advanced Fall Detection, Alert, 081123

References

- ≫ **[Latitude USA - Mobile Alert Device with Auto Fall Detection](#)**
- **[User Manual](#)**