



LASER MMC-B19 Set Top Box with 4K Media Player User Manual

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Set-Top Box with 4K Media Player
MMC-B19
User Manual



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Important Safety Instructions and Precautions

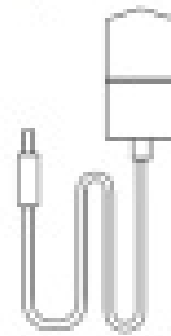
- Read all instructions carefully before use.
- Retain manuals for future reference.
- Only use a water-dampened soft cloth to clean the surface of this product.
- The following will damage this product: any liquid such as water or moisture, extreme heat; cold; humidity, dusty or sandy environments.
- Only place this device on stable surfaces and ensure that any attached cables are secure and will not cause the device to fall.
- Unauthorized attempts to dismantle or repair this product will void the product warranty
- Using this device near other electronic devices may cause interference.

Accessories

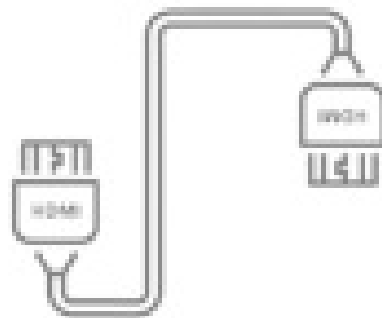
Android TV box



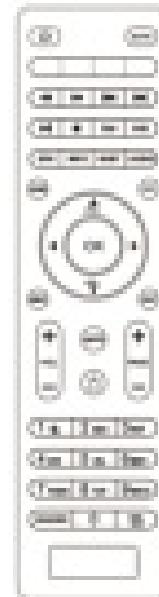
Power Adapter



HDTV Cable



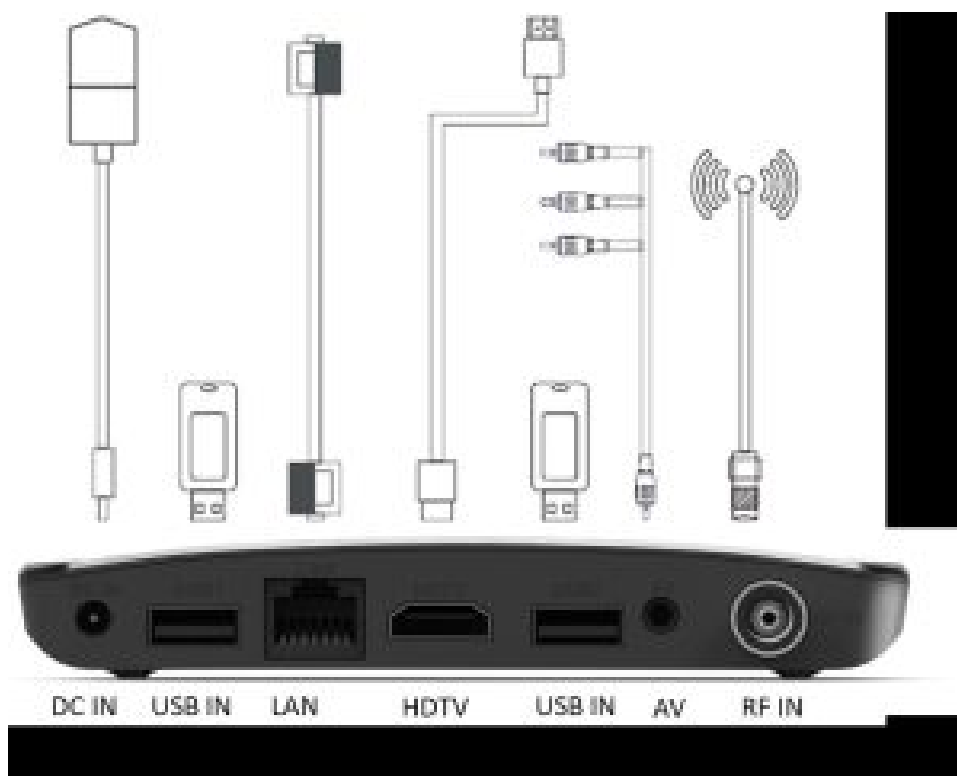
Remote Control



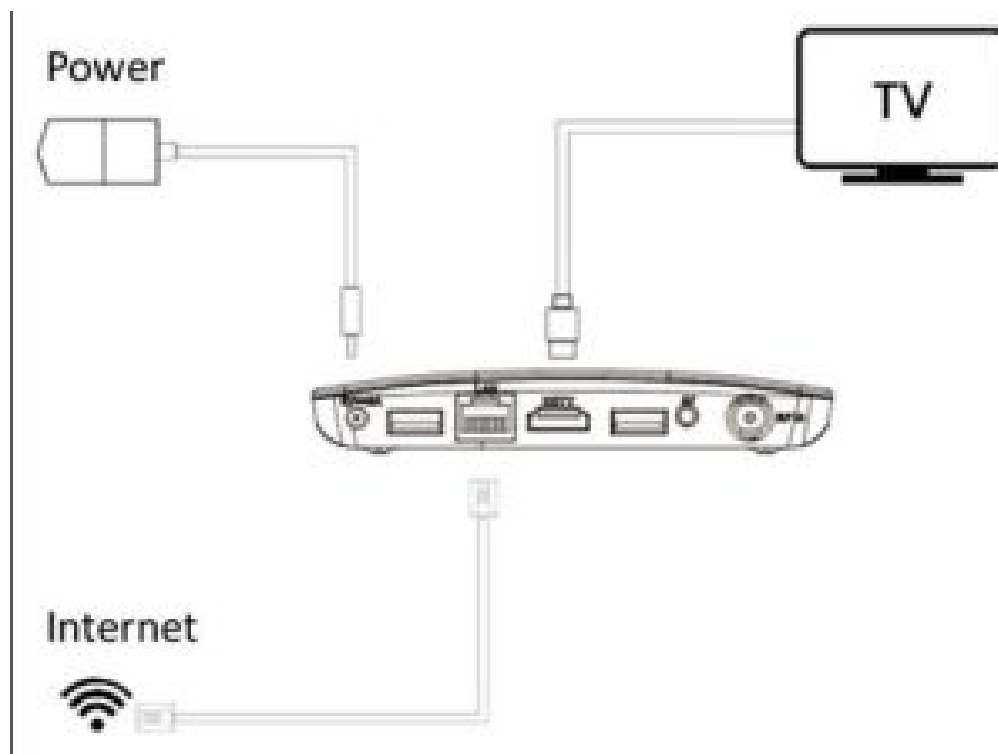
User Manual



The Player Outputs



Connections



Remote



RED: Picture Size (While Watching TV)

Green: Channel Information (While Watching TV)

Yellow: Multi-Function

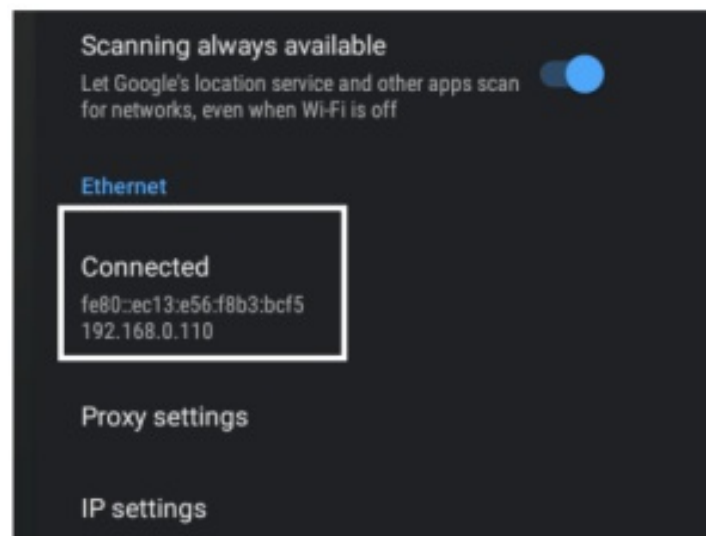
Blue: Multi-Function

Note: Some subscription-based Apps may require a MOUSE or KEYBOARD for setup and operation. (Mouse and keyboard are not included)

Internet Settings

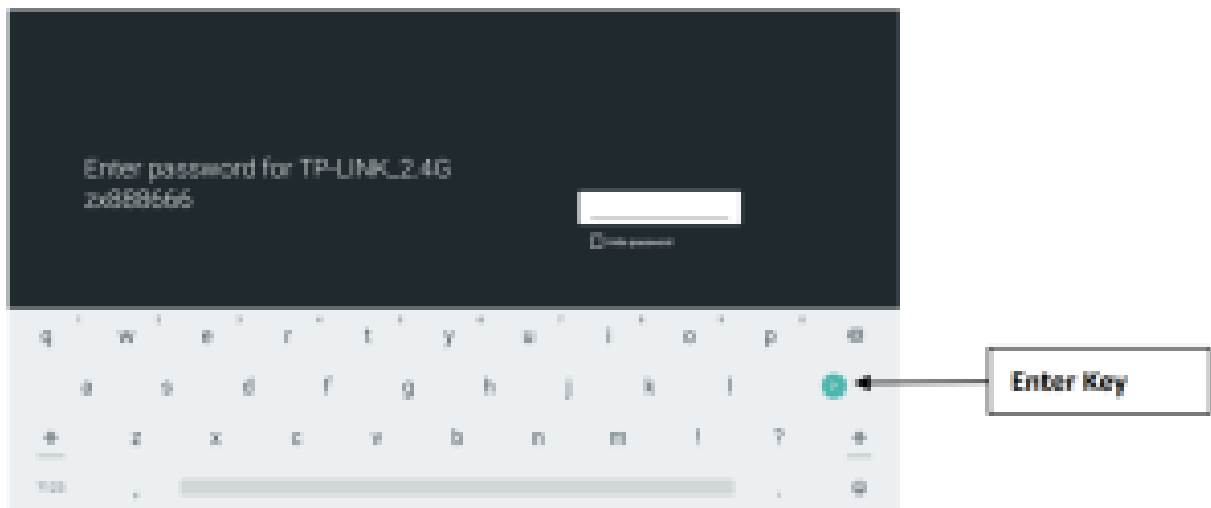
Cable Connection

- Connect the network cable to the device from your Modem/ Router;
- In most cases, your Modem/Router will automatically assign network settings to your media player and display the screen below.

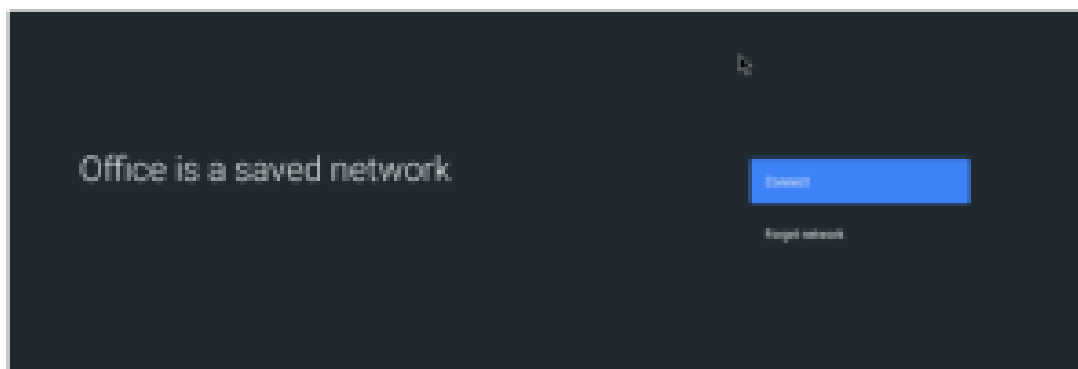


Wi-Fi Connection

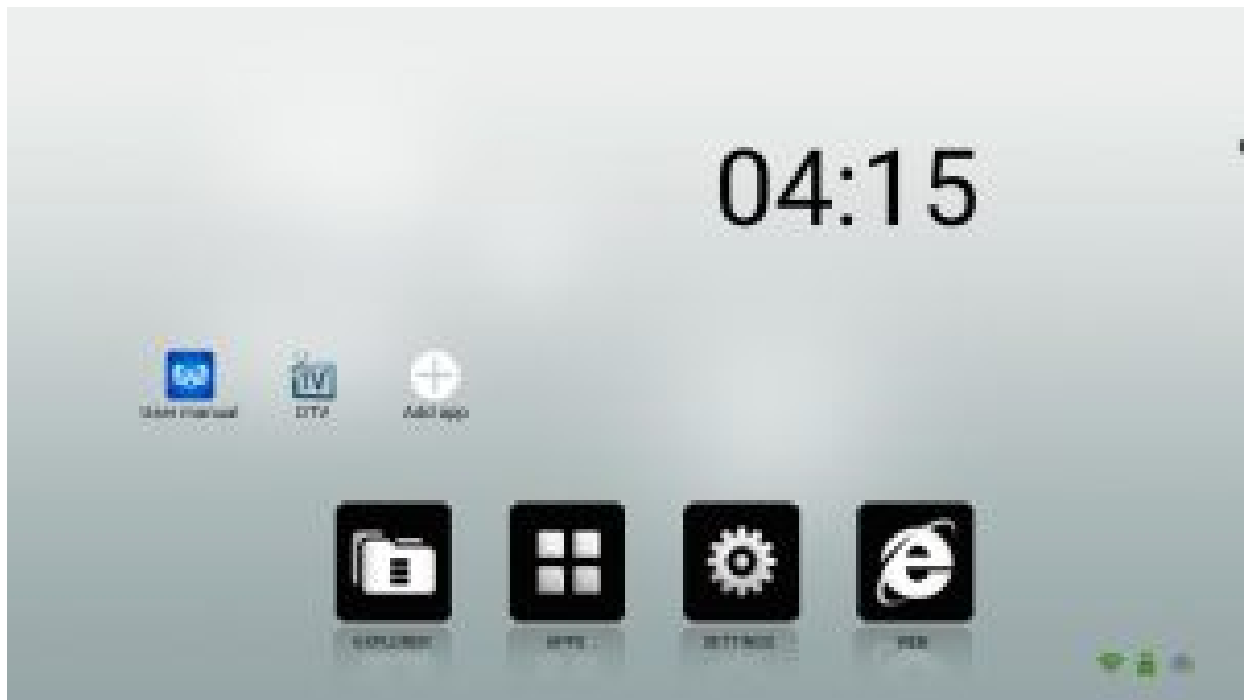
– Turn on the “Wi-Fi” and choose the source you want to connect to, then enter the password and press the Enter key on the virtual keyboard.


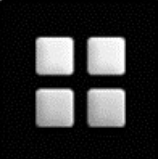

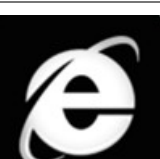


– To forget a Wi-Fi connection, select and click “Forget Network”.



App Overview



	File Browser	Explore all the files saved in internal storage and external
	App	Go to App list
	Setting	Set up the Network and Internet; Manage accounts; Manage Apps;
	Web	Web Browser

Apps

APPS



Chrome



Clock



Gallery



Music



Settings



Play Store



TV



YouTube



Aptoide TV



Disney+



FileBrowser



AppInstaller



MoviePlayer



UPDATE



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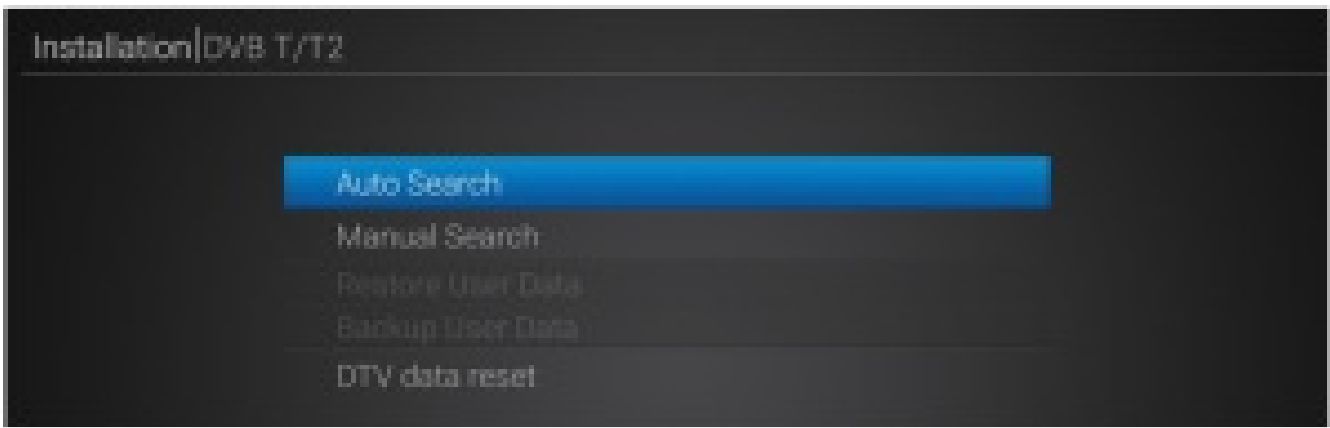
Netflix

Press Menu Management APP

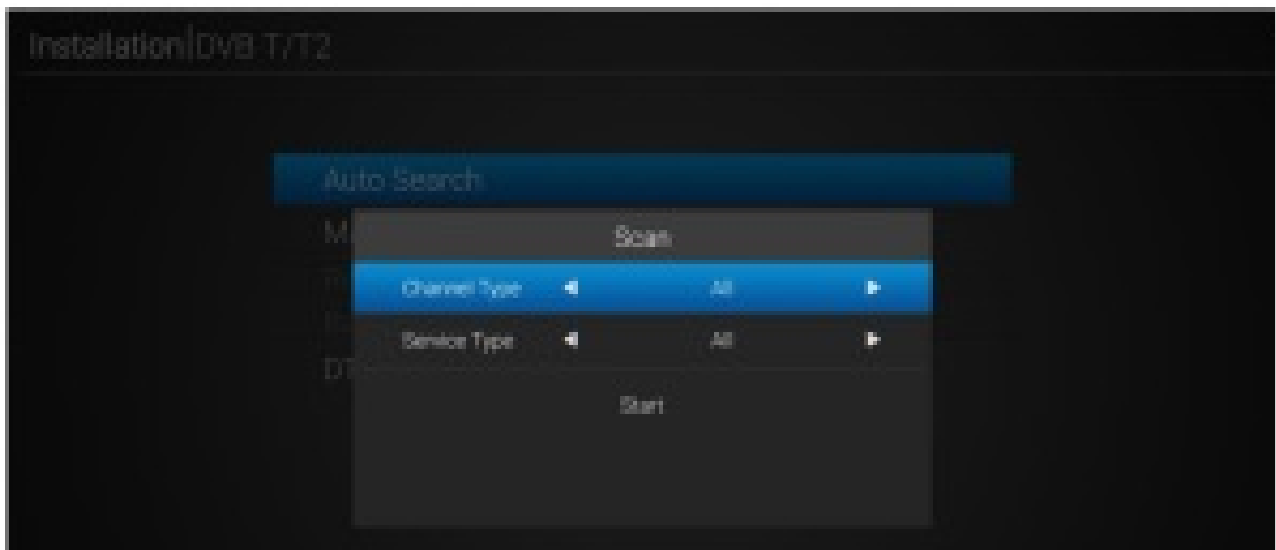
	Chrome	A fast, secure, and free browser		Youtube	Enjoy the videos and music you love, upload original content, and share it all with friends, family, and the world on YouTube.
	Clock	Set up the Alarm, Clock, Timer and Stopwatch		File Browser	Explore all the files saved in internal storage and external storage
	Gallery	Access all the photos on the device		App Installer	Install APP
	Music	Access all the music on the device		Aptoide TV	An independent app store for Android TV and set-top boxes
	Settings	Set up the Network and Internet; Manage accounts; Manage Apps; Set up Device Preference; Advanced Settings		Movie Player	A free movie player
	Play Store	Play Store is Google's official pre-installed app store on Android-certified devices. It provides access to content on the Google Play Store, including apps, books, magazines, music, movies, and television programs.		Update	To conduct the OTA update or Local Update
	DTV	Watch and Record all your favorite shows in crystal clear digital quality.		Netflix	Stream unlimited movies and TV shows
	User Manual	Contains the instruction of basic settings		Disney +	The service primarily distributes films and television series produced by The Walt Disney Studios and Walt Disney Television

Operating Live TV

- Click DTV, select DVB T/T2 standard;
- Choose Auto-Search;



– Select Channel Type: All, FTA Only; and Service Type: All, TV, Radio;



– Once the search starts, the search process will come up;



– You can enjoy the TV programs after the searching finishes.

Troubleshooting

1. No video on TV

- Check first if the product is powered on and in operational mode.
- Check if the video cable is properly connected between TV and the device.
- Check the correct SOURCE/INPUT has been selected on TV.

2. No Audio

- Check the volume level of your TV and the box.
- Check if the box or TV is on mute.

3. Poor audio and video quality

- If the antenna is covered or the signal is weakened by heavy rain, the quality of audio and video may become temporarily poor.

4. Remote control problem

- Check if the battery is flat.
- Point the remote control directly toward the box.
- Make sure that nothing blocks the front panel display.

5. Channel search problem

- Make sure if tuner configurations are all correctly made.
- Check if the antenna cable(s) are properly connected.

NOTICE

- Specifications are subject to change without further notice.
- Please note that new software may change the features of the receiver.
- The manufacturer holds the rights of changes without any further notice.
- For further information on MMC-B19, please visit our website: www.laserco.com.au

Warranty Against Defects

Laser Corporation Pty Ltd ("Laser") warrants your new product to be free from defects in materials and workmanship for 12 months, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. The benefit of this warranty is in addition to your rights under the Australian Consumer Law and to other rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.

Through a network of retailers and resellers, Laser will provide you with your choice of a repair, exchange (where possible), or refund (within the Dead on Arrival period) for this product if it becomes defective within the warranty period.

This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse, normal wear and tear, neglect, or improper storage. Please retain your receipt as proof of purchase. How to make a product warranty claim:

Step 1: Find your receipt which proves the date of purchase. Where the date of purchase cannot be verified, your place of purchase or Laser will make an assessment based on the date of manufacture, the condition of the Laser Product, and the type of defect.

Step 2a): Contact your place of purchase. They will assess the nature of the fault and repair, replace or fund the product as per their store refund or warranty policy.

Step 2b): If your place of purchase cannot be contacted, then you can contact Laser. Customer Service with details of your defective Laser Product: Phone: (02) 9870 3388; or Email: support@laserco.com.au or online www.laserco.com.au/warranty (click on "Consumers (End Users)"). Our business address is at 1/6-8 Byfield Street, North Ryde, NSW 2113

Step 3: The laser will issue you with a Return Authorisation (RA) number within 48 hours. When requested, send us the defective Product and a copy of your receipt. The laser will cover the cost of the return delivery.


Step 4: Wait for us to contact you. Once we have received your defective Laser Product for inspection, we will

inform you of our assessment of your claim within 7 days. When we contact you, we will firstly let you know whether you have a valid claim under this Warranty, and if so, we will inform you whether your defective Laser Product will be replaced or repaired, together with the number of days you can expect to wait to receive your replaced or repaired Laser Product.

Step 5: For further details on warranty coverage and returns, please check the Terms and Conditions for Warranty Returns section on <http://www.laserco.com.au/warranty>

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Documents / Resources

	<p>LASER MMC-B19 Set Top Box with 4K Media Player [pdf] User Manual MMC-B19, Set Top Box with 4K Media Player</p>
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