Manuals+ — User Manuals Simplified.

Kwikset SmartCode 910 Touchpad Electronic Deadbolt User Guide

Contents

Kwikset

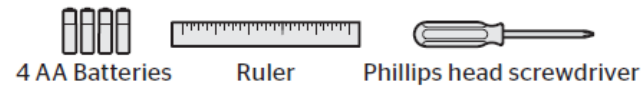**Kwikset SmartCode 910 Touchpad Electronic Deadbolt User Guide**

Required tools

4 AA Batteries   Ruler   Phillips head screwdriver

Additional Tools (depending on application)

Hammer   Wood block

Parts in the box

Latch **A**

B

"B" is not included. If needed, please contact Kwikset to order a drive-in latch for your lock.

Strike **C**

Adapter ring **D**

Keys **E**

Exterior Assembly **F** **W**

Mounting Plate **G**

SmartKey Tool **H**

Interior Assembly **K** **L** **M**

Fasteners

03809   **N**   **P**

46780   **Q**   **S**

48654   **T**

27526   **U**

64109   **V**
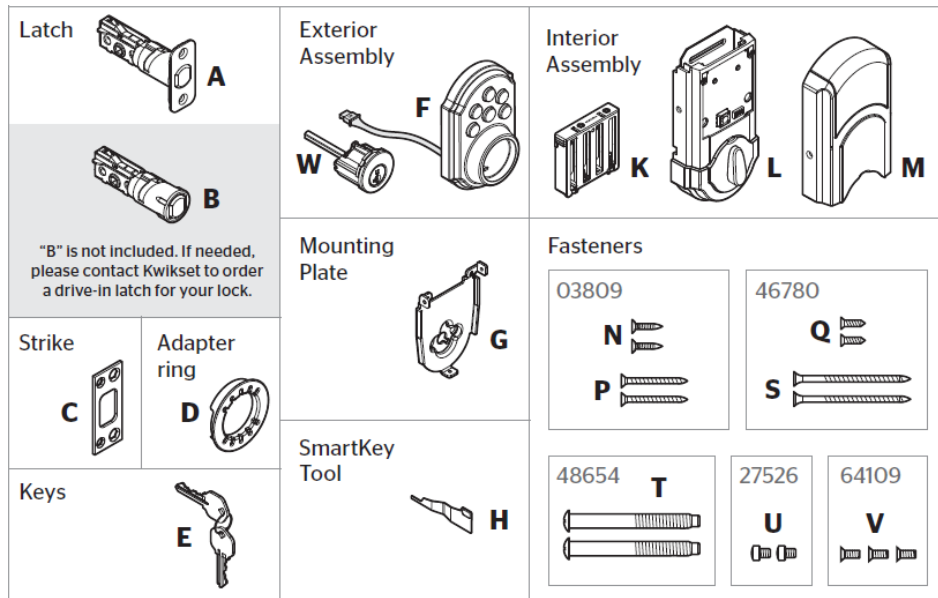
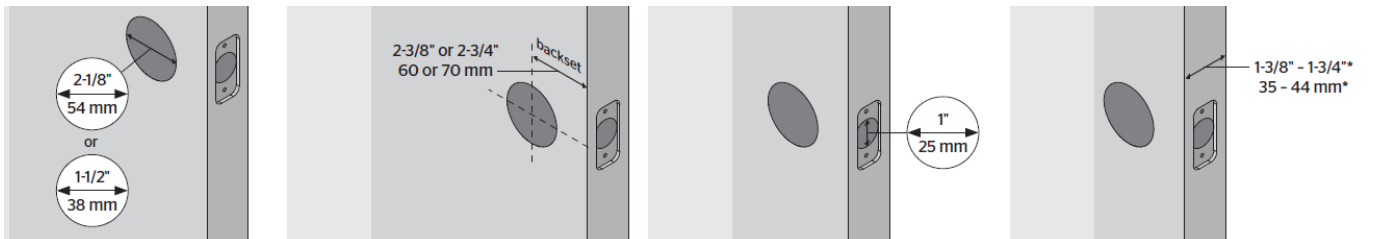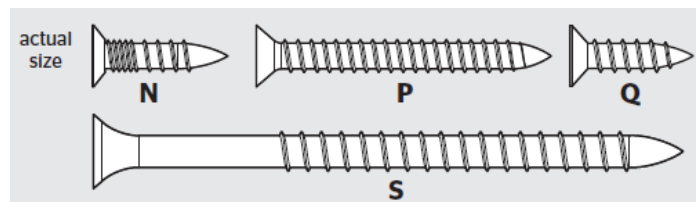## Prepare the door and check the dimensions
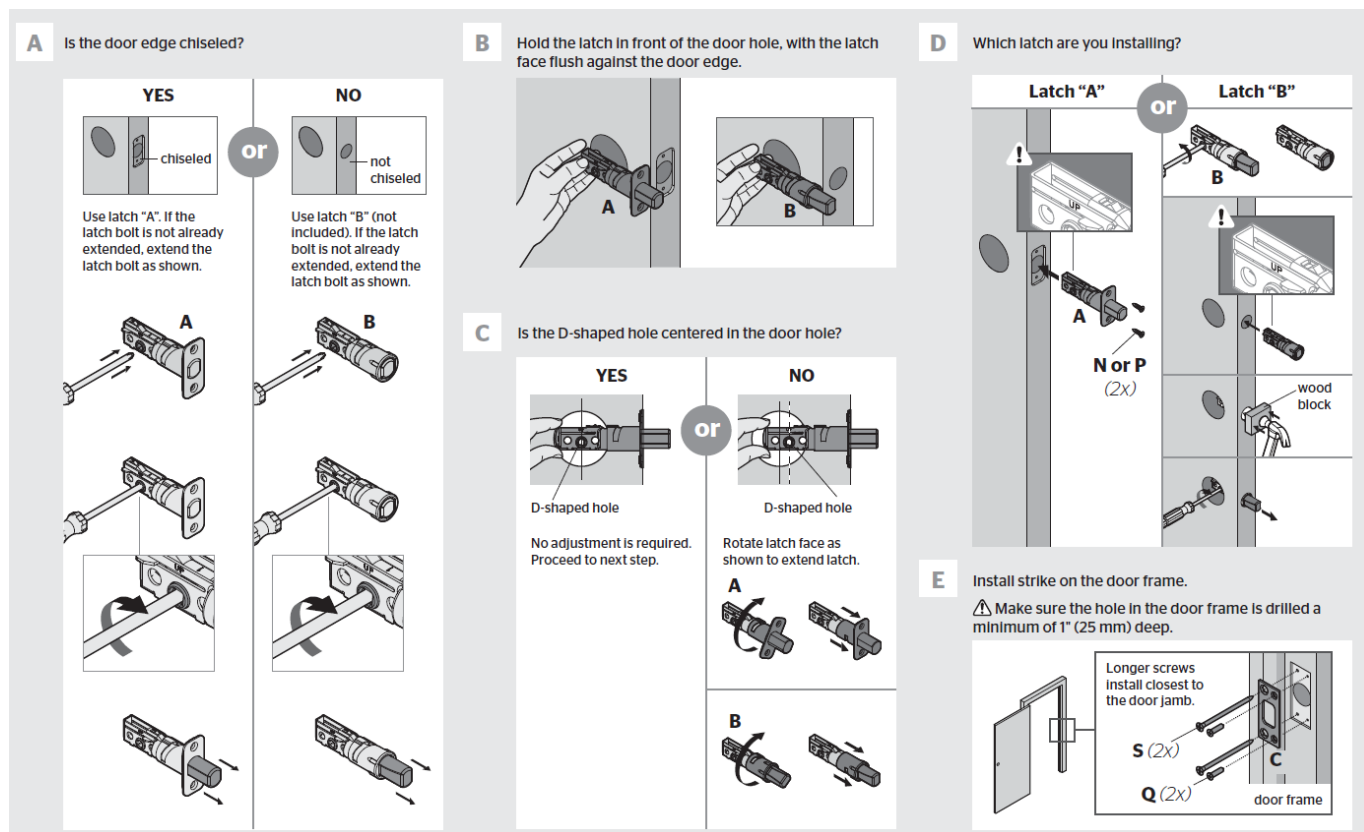
If drilling a new door, use the supplied template and the complete door drilling instructions available at **www.kwikset.com/doorprep**
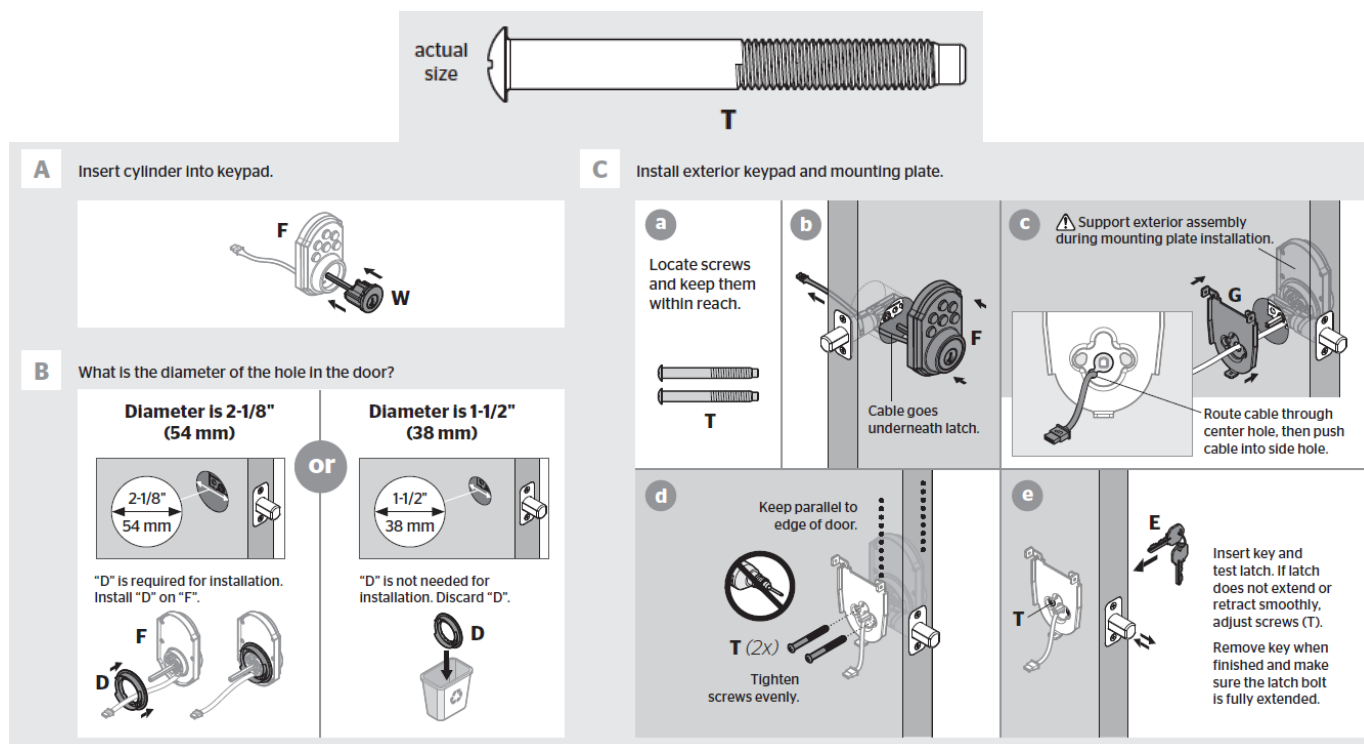

2-1/8"
54 mm
or
1-1/2"
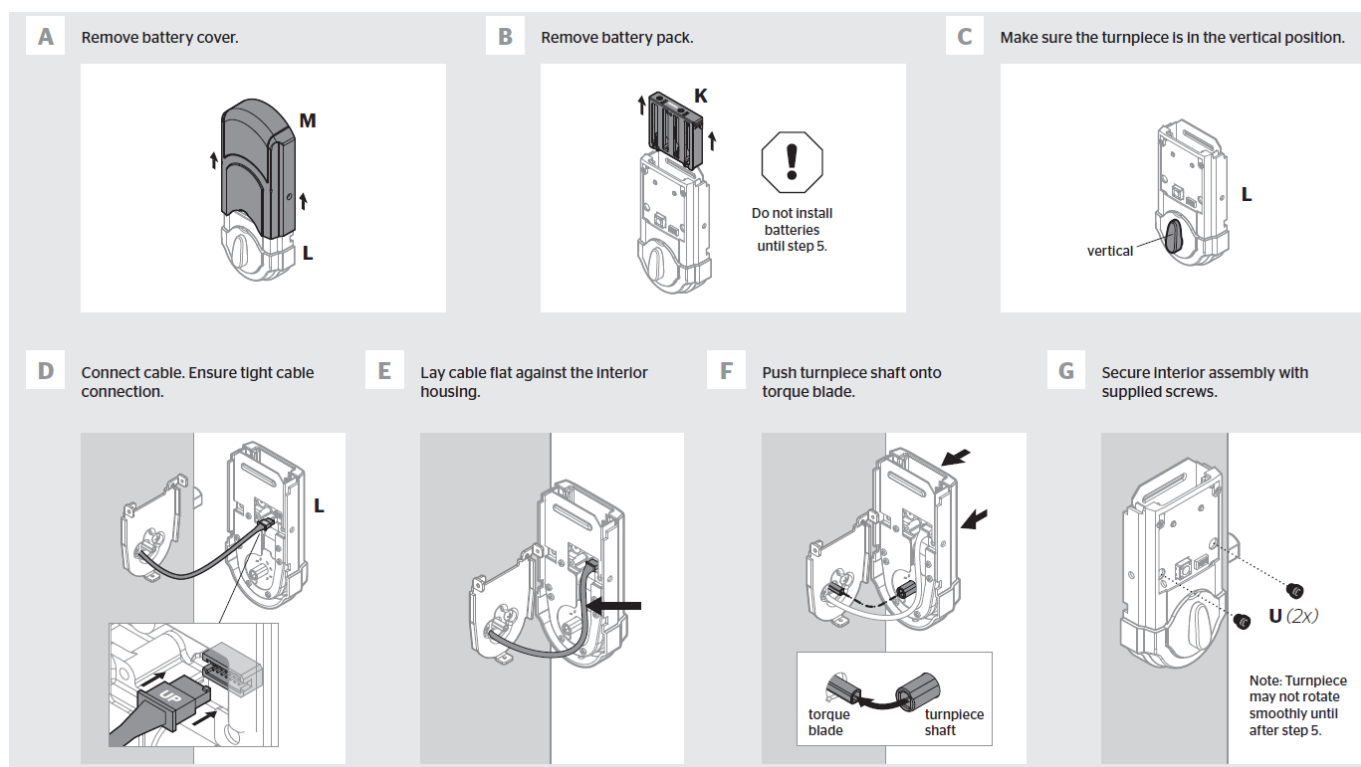38 mm

2-3/8" or 2-3/4"
60 or 70 mm
backset

1"
25 mm

1-3/8" – 1-3/4"*
35 – 44 mm*

Install the latch and strike

actual size   **N**   **P**   **Q**

S

Is the door edge chiseled?

A Is the door edge chiseled?

YES	NO
chiseled	not chiseled

or

Use latch "A". If the latch bolt is not already extended, extend the latch bolt as shown.

Use latch "B" (not included). If the latch bolt is not already extended, extend the latch bolt as shown.

A   **B**

B Hold the latch in front of the door hole, with the latch face flush against the door edge.

A   **B**

C Is the D-shaped hole centered in the door hole?

YES	NO
D-shaped hole	D-shaped hole

or

No adjustment is required. Proceed to next step.

Rotate latch face as shown to extend latch.

A

B

D Which latch are you installing?

Latch "A"	Latch "B"

or

⚠ Up

A

N or P
(2x)

⚠ Up

B

wood block

E Install strike on the door frame.

⚠ Make sure the hole in the door frame is drilled a minimum of 1" (25 mm) deep.

Longer screws install closest to the door jamb.

S *(2x)*

Q *(2x)*

C

door frame

Install the exterior keypad

actual size

T

A Insert cylinder into keypad.

F

W

B What is the diameter of the hole in the door?

Diameter is 2-1/8" (54 mm)	Diameter is 1-1/2" (38 mm)
2-1/8" 54 mm	1-1/2" 38 mm

or

"D" is required for installation. Install "D" on "F".

F

D

"D" is not needed for installation. Discard "D".

D

C Install exterior keypad and mounting plate.

a Locate screws and keep them within reach.

T

b Cable goes underneath latch.

F

c ⚠ Support exterior assembly during mounting plate installation.

G

Route cable through center hole, then push cable into side hole.

d Keep parallel to edge of door.

T *(2x)*

Tighten screws evenly.

e

T

E

Insert key and test latch. If latch does not extend or retract smoothly, adjust screws (T).

Remove key when finished and make sure the latch bolt is fully extended.

Install the interior assembly

A	Remove battery cover.	B	Remove battery pack.	C	Make sure the turnpiece is in the vertical position.

M
L

K

Do not install batteries until step 5.

L

vertical

D	Connect cable. Ensure tight cable connection.	E	Lay cable flat against the interior housing.	F	Push turnpiece shaft onto torque blade.	G	Secure interior assembly with supplied screws.

L

UP

torque blade   turnpiece shaft

U *(2x)*

Note: Turnpiece may not rotate smoothly until after step 5.

Install the batteries and perform the door handing process
This step will teach your lock the orientation of your door and is crucial to lock operation

A	Install 4 AA batteries in battery pack.	B	Press and HOLD the Lock button while installing battery pack.	C	Did the latch bolt retract and extend on its own when the battery pack was installed?

Hold button until the latch bolt starts moving on its own.

K

⚠ Ensure correct polarity. For best results, use new, non-rechargeable Alkaline batteries only.

YES or **NO**

Door handing process was successful! Proceed to next step after latch bolt stops moving.

Remove battery pack, wait 15 seconds, then attempt the process again.

Pair the lock with your smart home system

If your controller is S2-compatible, please refer to the S2 Pairing Guide on the SmartCode 910 page at **www.kwikset.com**.

button "A"

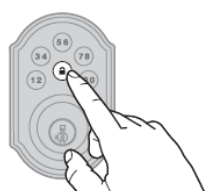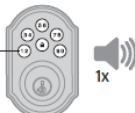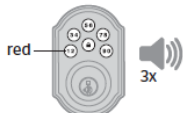Please allow time for the controller to pair with the lock.

- Initiate the pairing process at your smart home controller. Refer to your smart home system instructions for more information
- When prompted by your smart home system to initiate pairing at the lock, press button "A" on the lock interior one time.

- The red LED will illuminate when pairing mode has been entered. Please allow time for the controller to pair with the lock.
- If the pairing process is successful, rename the lock in your system (if applicable).
- If pairing is unsuccessful, follow your system's instructions to remove the lock from the controller and any other network, then press the button "A" on the lock one time. Perform steps 6A-6C again.
- If pairing is still unsuccessful, consult the Programming and Troubleshooting Guide on the SmartCode 910 page at **www.kwikset.com**.

Add user codes (30 max)
It is recommended that you add and delete all user codes through your smart home control system. If your system does not allow this, codes may be added directly to the lock as shown here.

A Make sure the door is open. Press the Program button the number of times that corresponds to the user code position being programmed.

Example: If programming the third code, press the button three times.

B Enter user code. A total of 30 user codes may be programmed.

Each user code must be a unique code between 4 and 8 digits, depending on your smart home system.

C Press Lock button once.

D What lights and sounds does the lock produce?

One green flash with one beep* — green 1x
Programming was successful.

or

Three red flashes with three beeps* — red 3x
Programming was unsuccessful.
Make sure the user code is not a duplicate and that it is between 4 and 8 digits during your next attempt.

or

Two beeps* — 2x
Programming time out.
Make sure not to pause for more than 5 seconds during programming.

Programming Timeout
If no button is pressed for five seconds, the system will time out and you will need to restart the procedure.

- Make sure the door is open. Press the Program button the number of times that corresponds to the user code position being programmed.
- Enter user code. A total of 30 user codes may be programmed.
- Press the Lock button once.
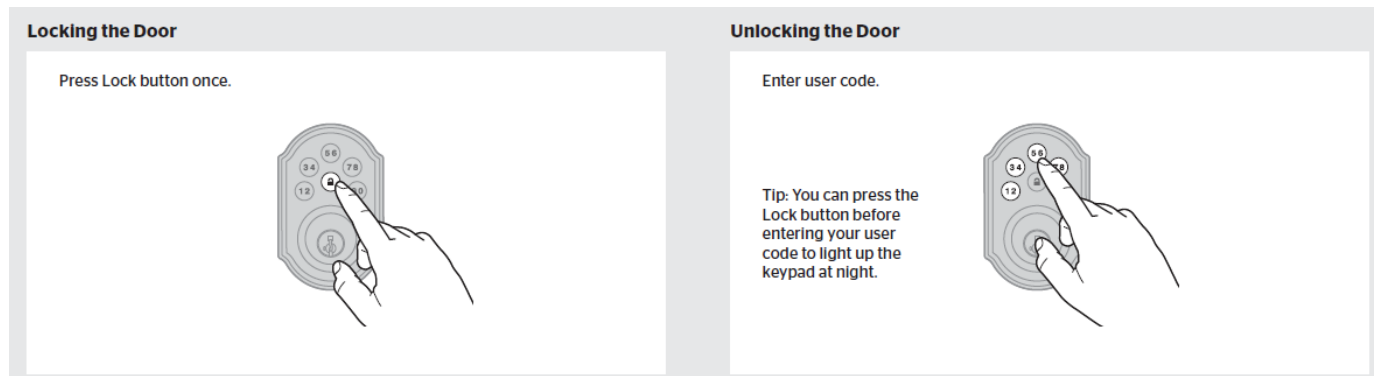- What lights and sounds does the lock produce?

A beeping sound will only be heard if switch #3 (on the lock interior) is in the on position. See "Switches and Status LED Colors" on page 4.
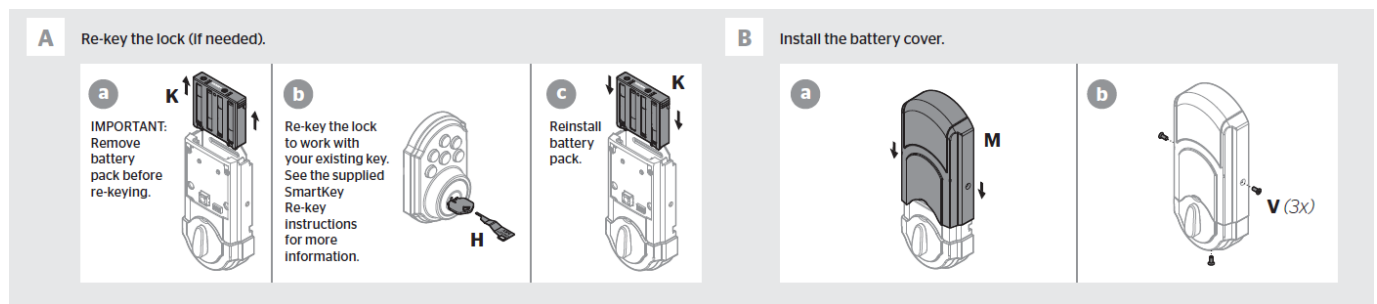
Master code
For enhanced security, a master code may be used when adding and deleting user codes. For more information about the master code, download the Programming and Troubleshooting Guide on the SmartCode 910 page at **www.kwikset.com**.

Test the lock (review normal operation)

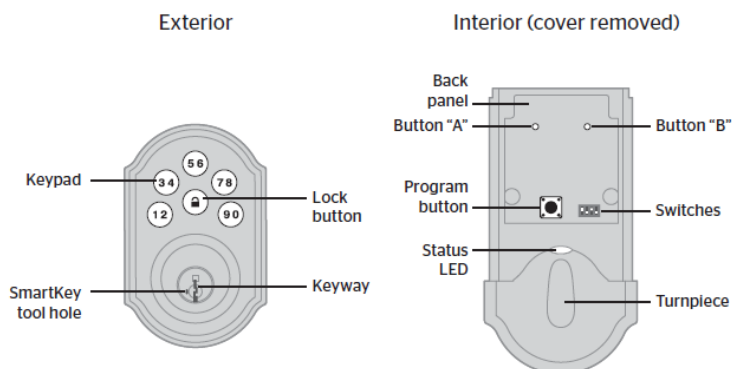Confirm that the code(s) added in the previous step can unlock the door.

Locking the Door	Unlocking the Door
Press Lock button once.	Enter user code.
	Tip: You can press the Lock button before entering your user code to light up the keypad at night.

Re-key the lock (if needed) and install the battery cover

A Re-key the lock (if needed).

a K IMPORTANT: Remove battery pack before re-keying.

b Re-key the lock to work with your existing key. See the supplied SmartKey Re-key instructions for more information. H

c Reinstall battery pack. K

B Install the battery cover.

a M

b V (3x)

- Re-key the lock (if needed).
- Install the battery cover.

SmartCode at a Glance

Exterior

- Keypad
- SmartKey tool hole
- Lock button
- Keyway

Interior (cover removed)

- Back panel
- Button "A"
- Program button
- Status LED
- Button "B"
- Switches
- Turnpiece

System Alerts

Alert	Reason	Solution
Keypad flashes red 1 time with 1 beep*	Door jammed while attempting to lock.	Manually re-lock door. If needed, reposition strike.
Keypad flashes red 3 times with 3 beeps*	Unsuccessful programming.	Attempt programming procedure again.
	One incorrect code entered.	Re-enter code.
	No user code programmed.	Program at least one user code.
Keypad flashes red 10 times with 10 beeps*	Low battery.	Replace batteries.
Lock beeps 2 times.	Programming timeout.	Attempt programming procedure again, making sure not to pause for more than 5 seconds.
Keypad flashes red 3 times.		
Keypad flashes red 6 times with 6 beeps*.		
Keypad flashes red 15 times with 15 beeps*	Three incorrect codes entered within one minute.	Re-enter code after 60 second keypad lock out.

Switches and Status LED colors
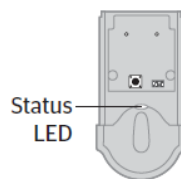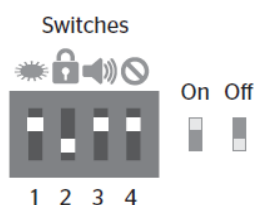
Switch	Function
1	Door lock status LED blinks every 6 seconds
2	Lock automatically re-locks door 30 seconds after unlocking. Disabled if no codes are programmed.
3	Audio
4	Not used.

| Color	Lock Status
Blinking green	Unlocked
Blinking amber	Locked
Blinking red	Low battery
Solid red	Door handing process did not work properly. See the online Programming and Troubleshooting Guide.

Troubleshooting

A complete Programming and Troubleshooting Guide is available on the SmartCode 910 page at www.kwikset.com.

Deleting a user code
In order to delete a user code, you must override the code by adding a different user code in the same position. For example, if you want to delete the third code, add a different user code in position three. Test the old user code to make sure it can no longer unlock the door. If you cannot remember the user code position, you may wish to perform a factory reset to delete all codes associated with the lock.
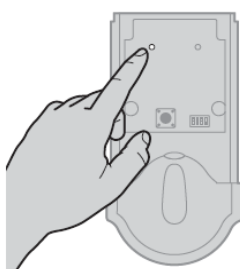
Factory Reset
A factory reset will delete all codes associated with the lock, and it will remove it from your smart home system.
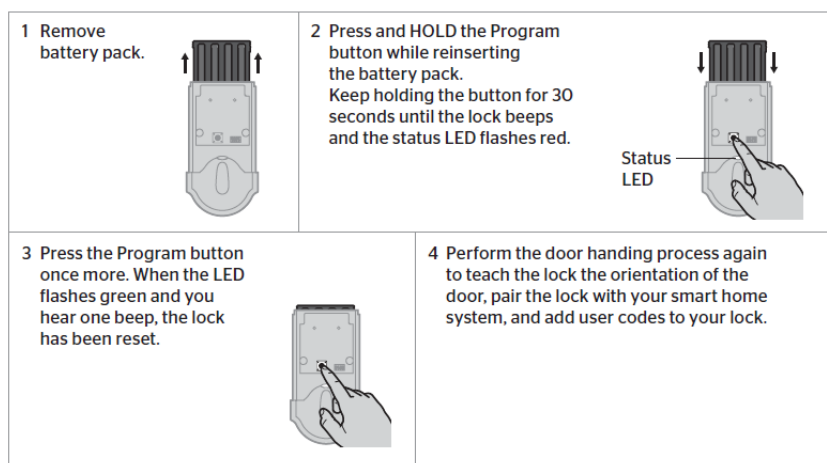
Network Information
Removing the lock from the network Follow your smart home system's instructions to remove the lock from the network. When prompted by the system, press button A" on the lock interior once.

Z-Wave System Notes

This product is a security-enabled Z-wave Plus product and must be used with a Security Enabled Z-Wave controller to be fully utilized. Z-Wave is a "Wireless mesh network," and results may vary based on building construction and communication path, with 35 feet+ being the typical installed distance from the smart home controller. It may be necessary to install additional Z-Wave beaming capable devices that can serve as repeaters to enhance the communication path between the lock and controller for a more robust Z-Wave network. To assure interoperability, each Z-Wave product must pass a stringent conformance test to assure that it meets the Z-Wave standard for complete compliance with all other devices and controls. The Z-Wave identity mark assures consumers, integrators, dealers, and manufacturers that their products will reliably perform with any other Z-Wave device. And, regardless of the vendor, always-powered nodes may act as a repeater for Kwikset/Weiser/Baldwin products. Z-Wave Configuration and Association Parameters are available on the SmartCode 910 page at **www.kwikset.com**.

Important Safeguards

1. Read all instructions in their entirety.

2. Familiarize yourself with all warning and caution statements.

3. Remind all family members of safety precautions.

4. Protect your user codes and master codes.

5. Dispose of used batteries according to local laws and regulations.

CAUTION: Prevent unauthorized entry. Since anyone with access to the back panel can change the user codes, you must restrict access to the back panel and routinely check the user codes to ensure they have not been altered without your knowledge. The use of a master code can help protect your system's settings.

WARNING: This Manufacturer advises that no lock can provide complete security by itself. This lock may be defeated by forcible or technical means, or evaded by entry elsewhere on the property. No lock can substitute for caution, awareness of your environment, and common sense. Builder's hardware is available in multiple performance grades to suit the application. In order to enhance security and reduce risk, you should consult a qualified locksmith or other security professional.

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