Manuals+ — User Manuals Simplified.

KVH Trac Net Coastal Pro
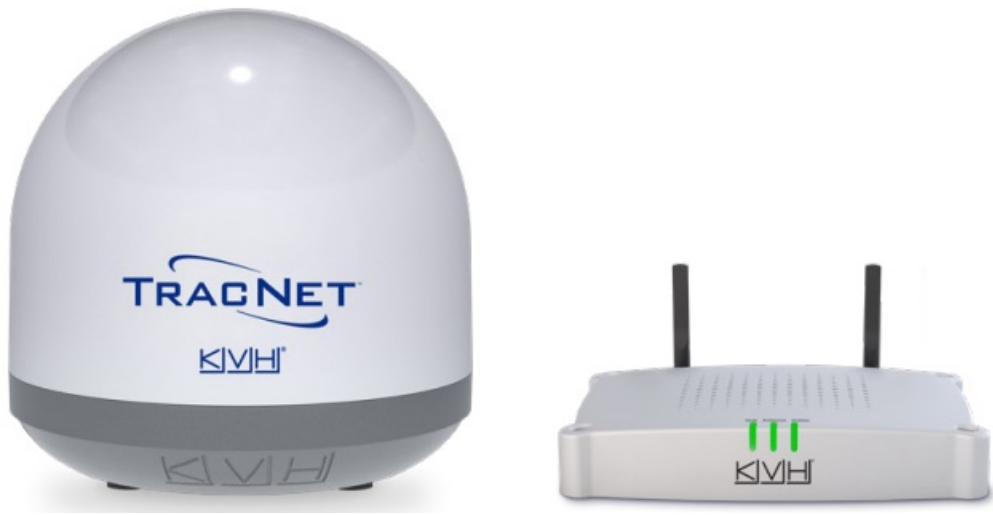
KVH Trac Net Coastal Pro User Guide

Contents

KVH Trac Net Coastal Pro

Specifications

- Product: TracNet Coastal Pro
- Power Source: DC-powered Hub
- Support: 24×7/365 Technical Support
- Web Interface: Accessible for system monitoring and configuration
- Status Lights: Provide system status indication

Frequently Asked Questions

Q: How can I check data usage with TracNet Coastal Pro?

A: You can monitor data usage and set up alerts using KVH Manager accessible over the Internet.

Q: What should I do if any of the status lights are red or orange?

A: Check the web interface or KVH Connect App for warnings or error messages related to the system status indicated by those lights.

Congratulations on choosing TracNet Coastal Pro!
This guide provides basic operation information for a TracNet Coastal Pro system equipped with a DC-powered Hub. For complete operation, setup, and diagnostics information, refer to the comprehensive Help, available from the main menu of the system's web interface or in
KVH Manager.

Activating the System

To activate your TracNet system for airtime service, fill out the activation form (available from your KVH dealer or sales rep) and email or fax the completed form to KVH Airtime Services. Once KVH processes the form, your TracNet system will be provisioned over the air while the unit is connected to the Internet. A reboot may be required.

Note: You will need to enter the antenna and Hub (BDU) serial numbers on the form, available on the placard in the Welcome Kit, or on the bottom of the antenna and Hub.

KVH Airtime Services
Phone: +1 401 851-3862

Email: **airtimeservices@kvh.com**
Fax: +1 401 851-3823

Turning on the System

Press the power button on the back of the TracNet Hub, which supplies power to the antenna. Wait a few minutes for initialization. The three status lights on the front panel of the Hub should be lit solid green. If any of the status lights are lit red or orange, check the web interface or KVH Connect App for warnings or error messages.
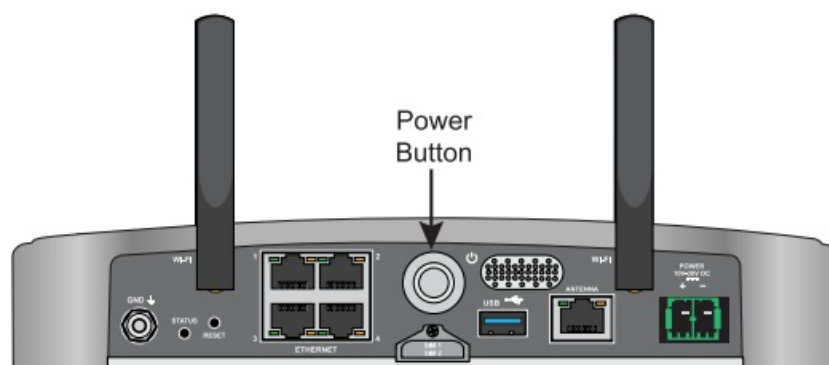
Getting Support

If you experience an operating problem or require technical assistance, please contact KVH Technical Support (24×7/365) at:

KVH Technical Support
Phone: 1 866 701-7103 (Within Continental U.S.A.)
Phone: +1 401 851-3806 (Worldwide)
Email: **mvbsupport@kvh.com**

Accessing the Web Interface

At the local web interface, you can check system status, switch operating modes, update software, and configure all aspects of the system from your mobile device or laptop.

1. Connect your device to the Hub's network, either via an Ethernet port on the back of the Hub, to its LAN Wi-Fi, or to a vessel network that is connected to the Hub.
   Default Hub LAN Wi-Fi settings:
   SSID: KVH<last 3 digits of Hub serial no.> Password: Full 9-digit Hub serial no.
2. Enter **https://kvhonboard.com** in your web browser or KVH Connect Apple® iOS or Android™ app. You can also enter the IP address (default for port 1 is **https://192.168.5.1**).
3. At the login screen, enter the admin or guest password. If the setup wizard appears, you will first need to step through it to set passwords and system preferences.
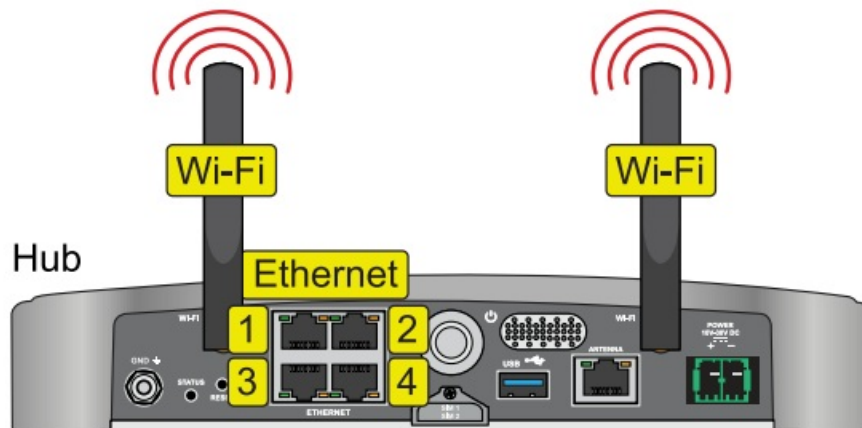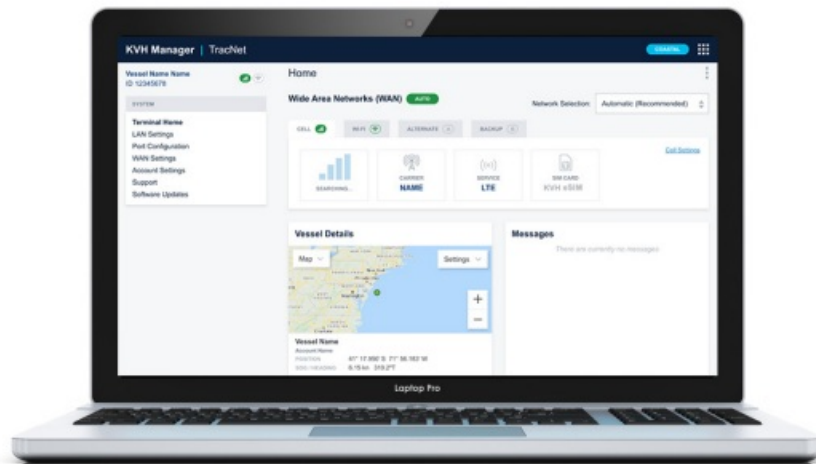

Accessing KVH Manager

To access KVH Manager from anywhere over the Internet, go to mykvh.com, log in, and select "KVH Manager."

IMPORTANT! If you do not purchase airtime directly from KVH, contact your Service Provider for details on accessing KVH Manager.

In addition to offering all the same settings available in the local web interface, KVH Manager allows you to monitor data usage and set up alerts.
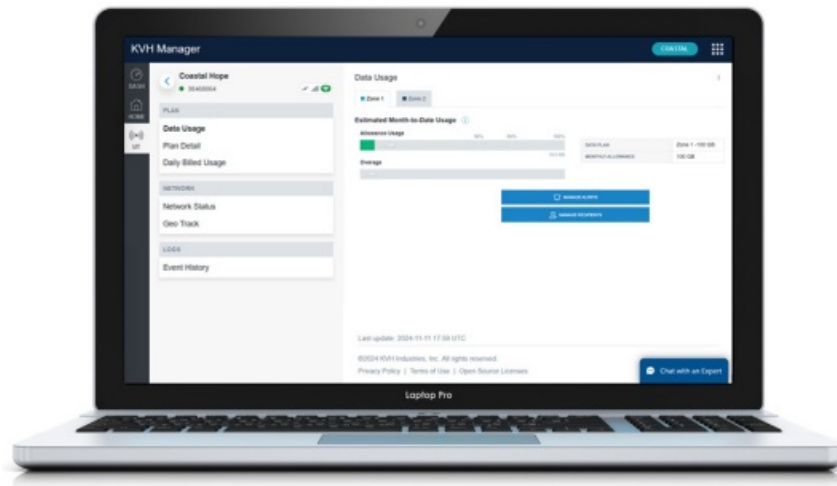
Status Lights

Hub

State	Indication
Off	No power
Green	OK
Green, Flashing	Initializing
Orange	Warning*
Red	Error*

Antenna

State	Indication
Off	Powered off
Green	OK
Orange	Warning*
Red	Error*

Online

State	Indication
Off	Disconnected
Green	Connected
Orange	No Internet

* Go to the web interface to view the warning or error message.
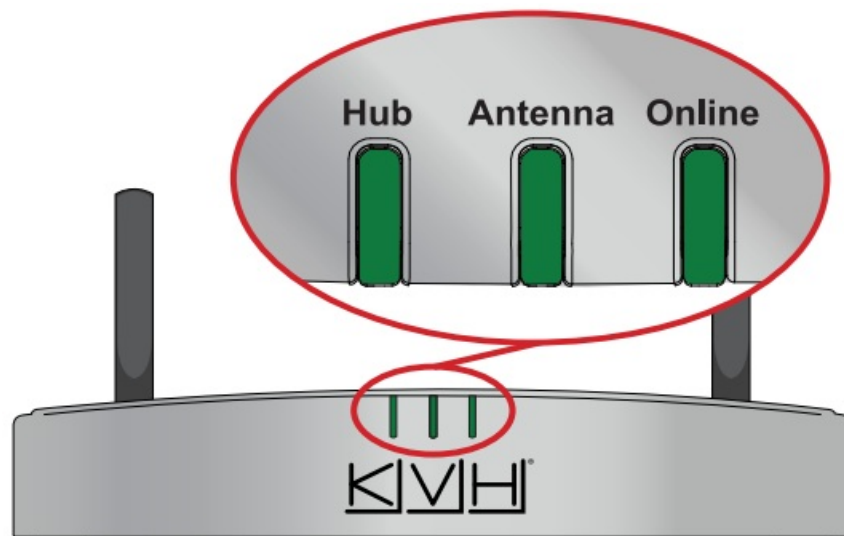
KVH, TracNet, and the unique light-colored dome with dark contrasting baseplate (Reg. No. 2,864,752) are trademarks of KVH Industries, Inc. All other trademarks are the property of their respective companies. The information in this document is subject to change without notice. No company shall be liable for errors contained herein.

©2024 KVH Industries, Inc., All rights reserved. 54-1522 Rev. D

Documents / Resources

KVH Trac Net Coastal Pro [pdf] User Guide
Trac Net Coastal Pro, Net Coastal Pro, Coastal Pro, Pro

References

- **mykvh.com**
- **User Manual**