



## KTC M27P20P Firmware Upgrade Tutorial User Guide

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**Risk warning:** Upgrading the firmware may cause color deviation and abnormal display. KTC official does not recommend that you upgrade by yourself

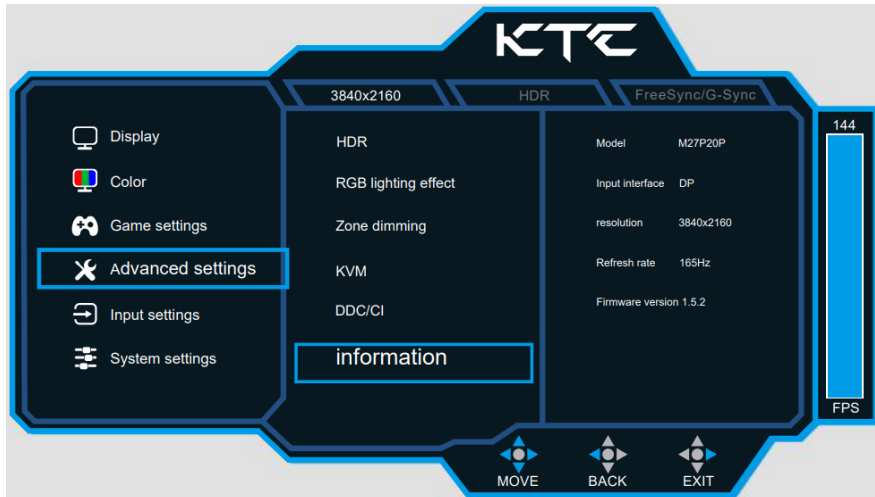
**But we still provide firmware upgrade package and correct upgrade tutorial. Upgrade at your own risk.**

**Note:**

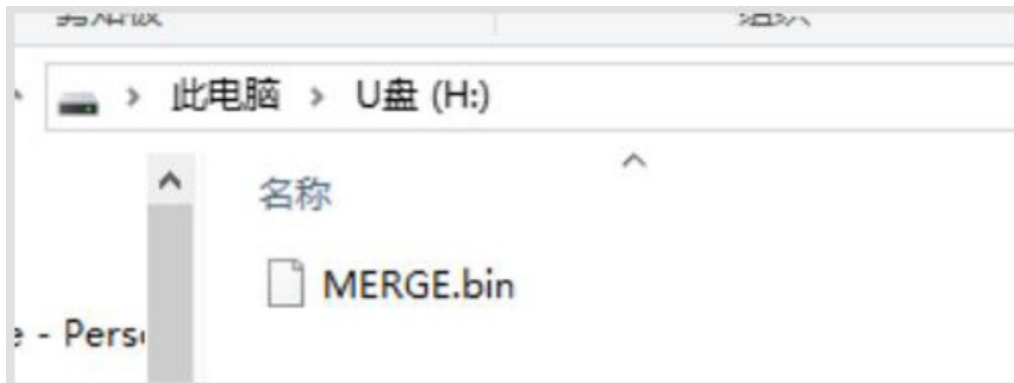
1. Do not cut off the power during the upgrade process;
2. The data in the factory menu are display parameters, please do not modify, otherwise it will affect the display

display Effect 4. The U disk format is recommended to use FAT32.

1. View advanced settings-information-confirm whether the firmware version 1.5.2 meets the upgrade conditions



2. Rename the firmware upgrade file to MERGE.bin and put it in the root directory of the U disk; (the name must be MERGE.bin)



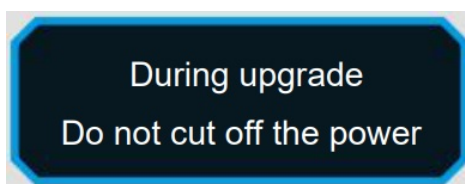
3. Insert the U disk into the USB socket near the power Interface



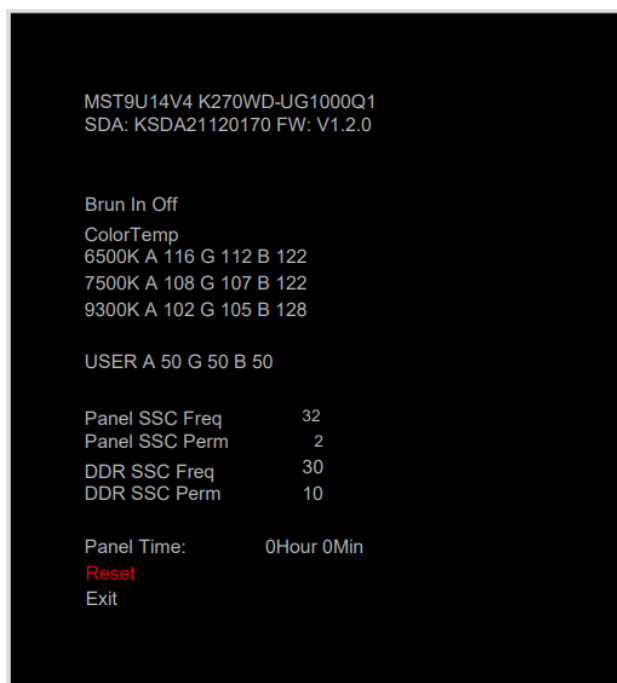
4. Turn on the display to open the OSD menu: System Settings USB Upgrade Right click to confirm



5. "Upgrading" appears in the middle of the display screen, and wait for the upgrade to complete (there is a small probability that the upgrade program does not enter after confirmation, you can repeat the third step )



6. During the upgrade process, the indicator light on the display is in a red state, and the upgrade is complete after the indicator light turns blue; this process lasts for about three minutes, please wait patiently
7. After the upgrade is completed, the display needs to be powered off and restarted; and call out the OSD menu/factory menu, select reset and confirm



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References

- [User Manual](#)