



# KRAMER VIA Connect2 Wireless and Wired Presentation-Collaboration Platform User Guide

[Home](#) » [Kramer](#) » KRAMER VIA Connect2 Wireless and Wired Presentation-Collaboration Platform User Guide



## VIA Connect<sup>2</sup> Quick Start Guide For Installer

### Contents

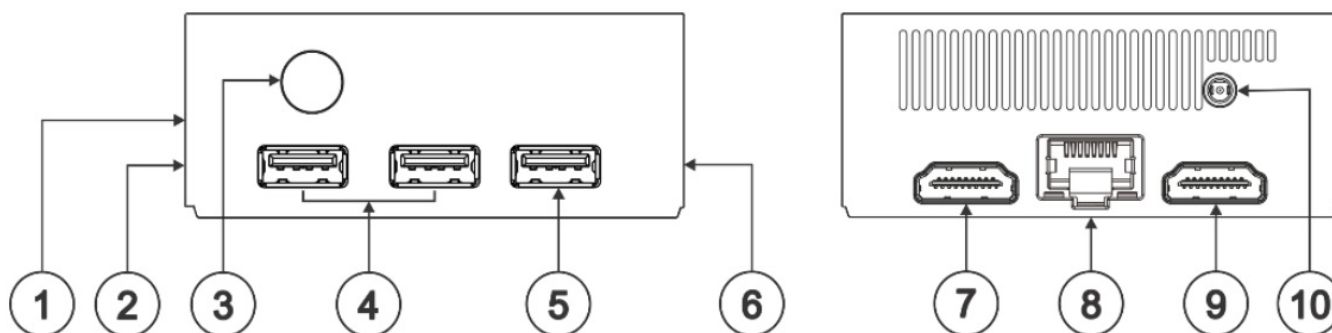
- 1 Step 1: Check what's in the box
- 2 Step 2: Get to know your VIA Connect<sup>2</sup>
- 3 Step 3: Mount VIA Connect<sup>2</sup>
- 4 Step 4: Connect inputs and outputs
- 5 Step 5: Connect power
- 6 Step 6: Configure VIA Connect<sup>2</sup>
- 7 Step 1: Connect your personal device to the proper network
- 8 Step 2: Run or Download the Kramer VIA app
- 9 Step 3: Join the meeting using Kramer VIA App
- 10 Step 4: Using the VIA dashboard menu
- 11 VIA Connect<sup>2</sup> Features
- 12 Documents / Resources
  - 12.1 References
- 13 Related Posts

### Step 1: Check what's in the box

- ✓ VIA Connect<sup>2</sup> Collaboration Device

- ✓ 1 Power supply (12V DC) with adapters for US, UK, and EU
- ✓ 1 VESA mounting bracket
- ✓ 1 VESA screw set
- ✓ 1 Quick start guide
- ✓ 1 Video toggle cable

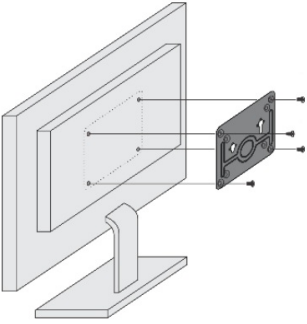
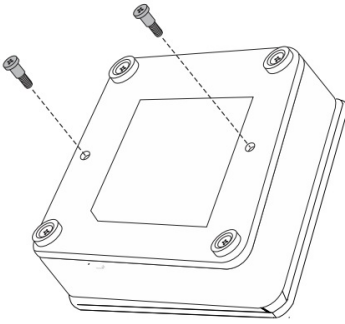
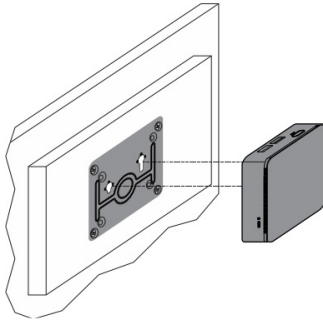
## Step 2: Get to know your VIA Connect²



#	Feature	Function
1	Video Toggle Connector	Connect to video toggle cable for toggling between VIA input and HDMI TM input.
2	Micro SD Card Slot	Not in use.
3	Power Button with LED	Press to power ON or turn OFF the device.
4	USB 3.0 Connectors (x2)	Connect to USB devices for example, a keyboard and a mouse.
5	USB 2.0 Connector	Connect to a USB device, for example, a keyboard or mouse.
6	Lock Opening	Connect to a security locking cable.
7	HDMI TM OUT Connector	Connect to an HDMI sink.
8	RJ-45 Connector	Connect to a LAN (default mode).
9	HDMITm IN Connector	Connect to an HDMI source.
10	Power Connector	Connect to the 12V DC power supply.

## Step 3: Mount VIA Connect²

Place VIA Connect² on a flat surface, or mount on a wall or the back of a display using the included VESA mounting bracket:

		
<p>1. Attach the VESA mounting bracket to the back of the display with 4 screws.</p>	<p>2. Fasten two screws to the bottom of VIA Connect<sup>2</sup>.</p>	<p>3. Insert the screws on the bottom of VIA Connect<sup>2</sup> into the slots on the mounting bracket.</p>

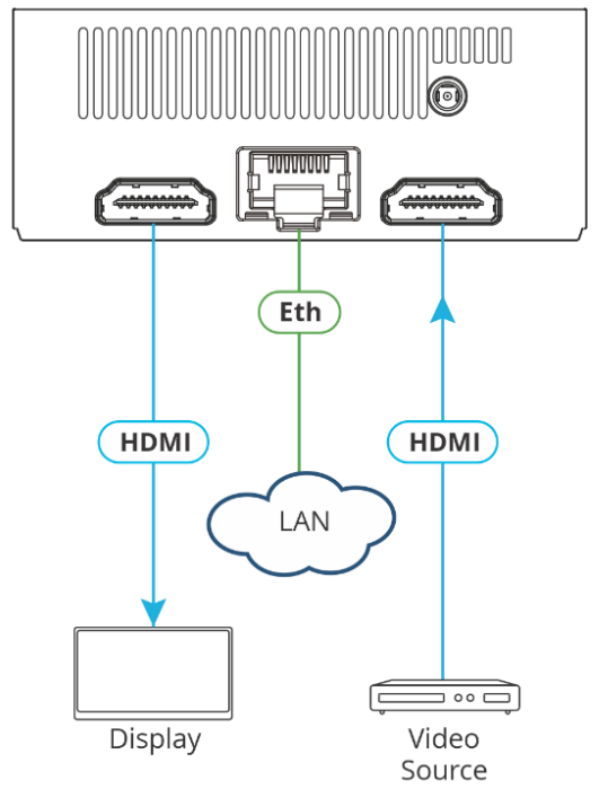
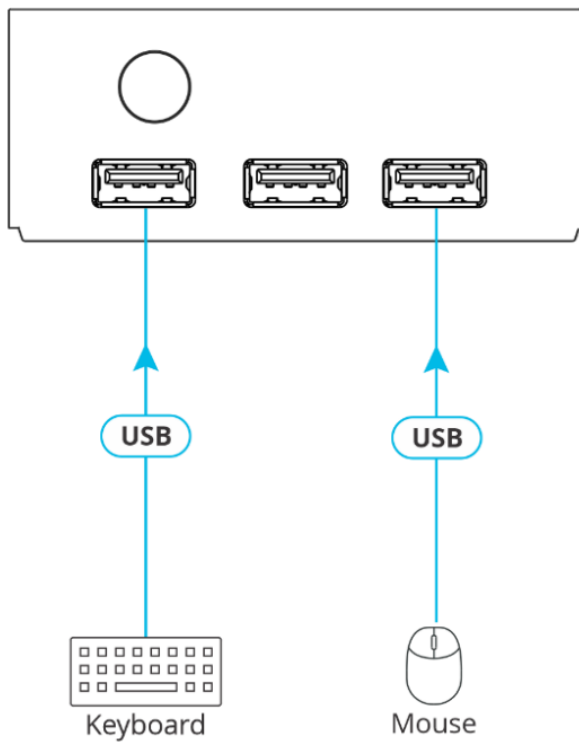


When mounting the device on a display, the installer **MUST** secure the display to prevent instability.

#### Step 4: Connect inputs and outputs

Always switch OFF the power on each device before connecting it to your VIA Connect<sup>2</sup>.

1. Connect the keyboard and mouse.
2. Connect an HDMI display.
3. Connect to the LAN (default mode).
4. If required, connect a wired HDMI video source.



If you wish to use a Kramer active optical pluggable HDMI cable with your VIA Connect<sup>2</sup>, contact your local Kramer office to assist in purchasing the correct cable.



To achieve specified extension distances, use the recommended Kramer cables available at [www.kramerav.com/product/VIA.Connect<sup>2</sup>](http://www.kramerav.com/product/VIA.Connect2).  
Using third-party cables may cause damage!

## Step 5: Connect power

Connect the 12V DC power adapter to VIA Connect<sup>2</sup> and plug it into the mains electricity.



**Caution:** There are no operator serviceable parts inside the unit.

**Caution:** The device is intended to be installed at a height of 2 meters or less.

**Warning:** Use only the Kramer Electronics power adapter that is provided with the unit.

**Warning:** Disconnect the power and unplug the unit from the wall before installing.

See [www.KramerAV.com](http://www.KramerAV.com) for updated safety information.

## Step 6: Configure VIA Connect<sup>2</sup>

A wizard guides you through configuration.

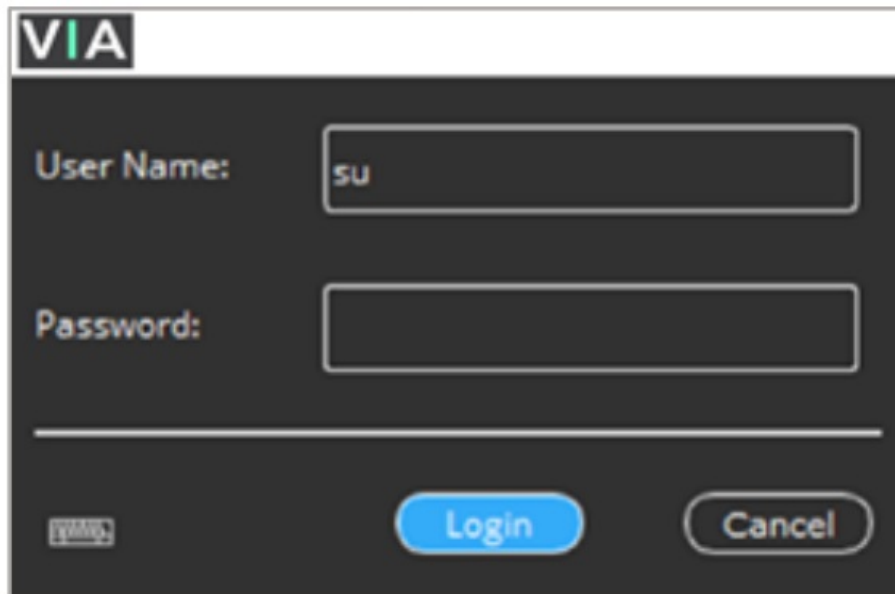
For more information about configuration see “For Web Administrator: Gateway Management pages” in the User Manual.

If you choose to skip the wizard, follow the basic configuration steps described below. For more information see “For Web Administrator: Gateway Dashboard” in the User Manual.

1. Click the VIA tile at the bottom left of the screen: The Gateway Dashboard will open.
2. On the Kramer Gateway Dashboard, click Settings: The settings login window appears.
3. Enter the User Name (default = su) and Password (default = supass) and click Login: The VIA Settings window appears.

The VIA Settings tabs are:

- LAN Settings – Configure network parameters (default = DHCP allocated IP).
  - System Controls – Manage your display and audio settings.
  - Wifi – Activate and configure the built-in Wi-Fi capability.
4. When you have finished configuring settings, click Reboot to apply all settings.

The image shows a login interface for a device labeled 'VIA'. It has a dark background with white text. At the top left is the 'VIA' logo. Below it are two input fields: 'User Name:' with 'su' entered, and 'Password:' which is empty. At the bottom, there are three buttons: a small 'VIA' logo button on the left, a blue 'Login' button in the center, and a grey 'Cancel' button on the right.

#### To enable Wi-Fi:

1. Click the Wi-Fi tab and switch on Wi-Fi. The switch turns green and additional Wi-Fi settings appear.
2. Choose between AP Mode and Client Mode: AP Mode sets the VIA Connect<sup>2</sup> as an independent Wi-Fi network, Client Mode connects the VIA Connect<sup>2</sup> to an existing Wi-Fi network, making it a secondary access point for guests.
  - Defining AP Mode: Enter a new name in the SSID field and a new password or use the default name and password. Select a Wi-Fi channel for the Access Point.  
Select Enable Internet if the primary LAN network is connected to the Internet OR Activate Standalone Wi-Fi to create an autonomous network without Internet access, and click Apply.
  - Defining Client Mode: Select an available network from the drop-down, enter the password and click Apply.  
Disconnect the LAN cable (if connected).
3. Reboot the device.



#### VIA Connect<sup>2</sup> Quick Start Guide For User

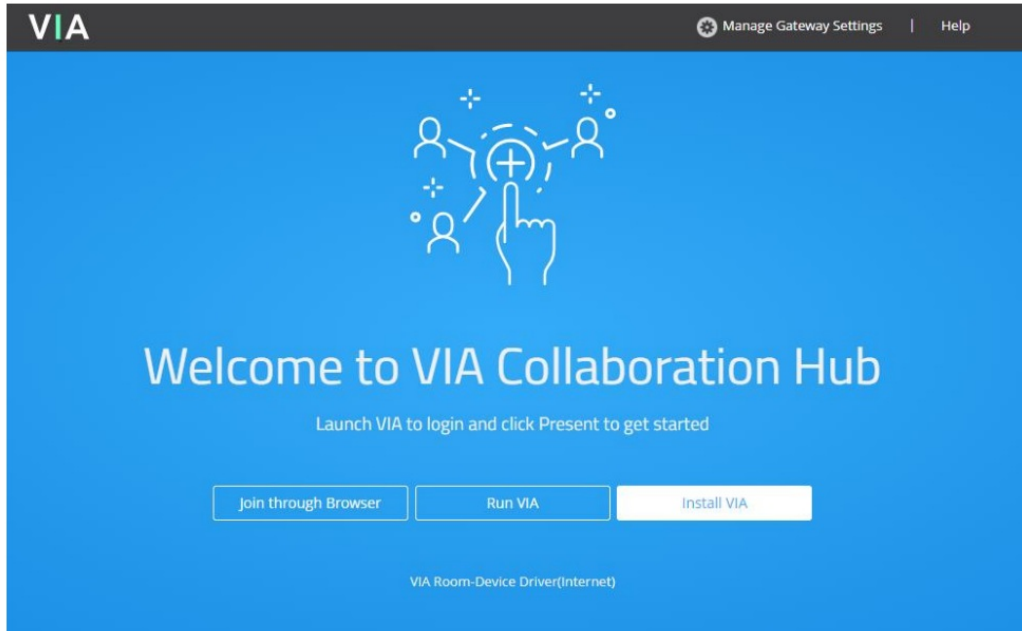
#### Step 1: Connect your personal device to the proper network

Connect your personal device to the same Wi-Fi or LAN network as the VIA Connect<sup>2</sup> in your meeting room.

## Step 2: Run or Download the Kramer VIA app

See “Installing or Running the VIA app” in the User Manual.  
For Mac or PC:

1. Enter the Room Name of the VIA Connect<sup>2</sup> device into your computer’s browser. The Welcome page of VIA Connect<sup>2</sup> appears.



2. Click Run VIA to execute the Kramer VIA app without downloading it. For guests who are using VIA temporarily.  
OR Click Install VIA to download the Kramer VIA app onto your computer. For regular users of the VIA.  
OR Click Join Through Browser to use an online version of Kramer VIA (only when there is internet access).

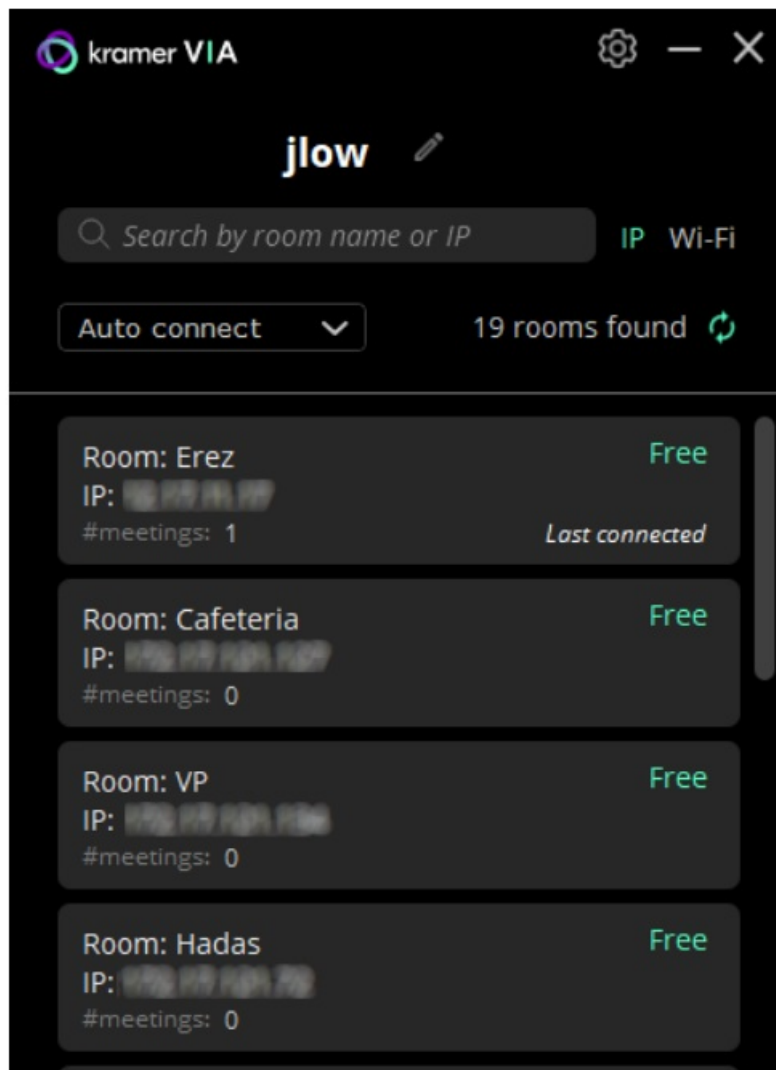
For iOS or Android devices:

- Download and install the free Kramer VIA app from Apple App Store or Google Play.

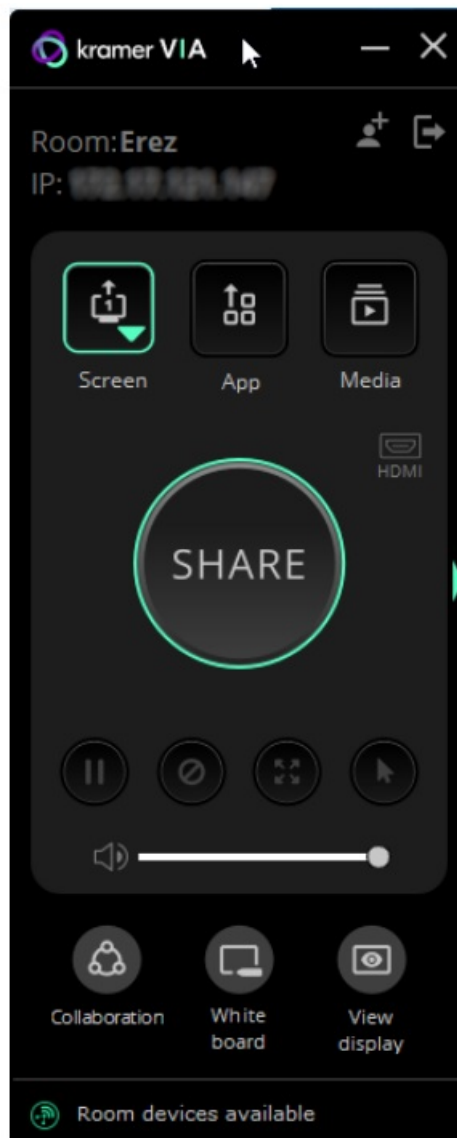
## Step 3: Join the meeting using Kramer VIA App

See “Joining a Room with the VIA app” in the User Manual.

1. Open the Kramer VIA app and select the room or IP to which you want to connect: If your site requires a Room Code, the Room Code window will appear.
2. In the Room Code field, enter the 4-digit code as it appears on the Main Display.
3. You are logged into the VIA meeting.  
The VIA Dashboard appears on your device screen (see next page).



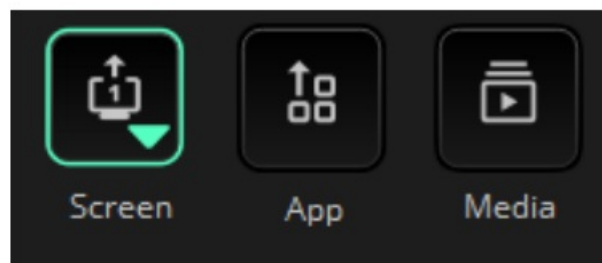
**Step 4: Using the VIA dashboard menu**



For more information see “Presenting from the VIA User Dashboard” in the User Manual.

1. Select what you want to share:

- Screen – Share your screen.
- App – Share a window or a third party app.
- Media – Share (stream) a media file.



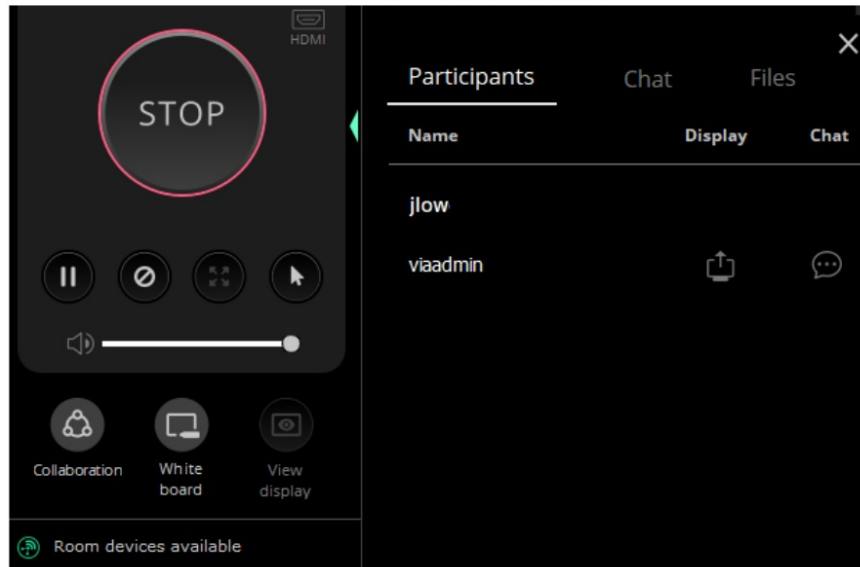
2. Click SHARE:

- The SHARE button becomes the STOP button.
- Your screen, app or media will be displayed to meeting participants (on the main display).

3. Click the green arrow on the right to view participants, chat or to send files.



Bottom of VIA dashboard



4. Use the 4 buttons below STOP to control sharing.
5. Use the 3 buttons at the bottom for collaborating with other participants.
6. Click STOP to end sharing.

## VIA Connect<sup>2</sup> Features

For a complete, updated list of available features go to: [www.true-collaboration.com/products.html#](http://www.true-collaboration.com/products.html#).

Wireless Connection	Powerful Content Security	Video Streaming	obile Mirroring
VIA Site Management (V SM)	Digital Signage	Calendar Integration	VIA Pad Compatible
Web Conferencing	Integrated YouTube Player	Do Not Disturb (DND)	HDMI Input



Scan for full manual

This guide helps you install and use your VIA Connect<sup>2</sup> for the first time.

Go to [www.kramerav.com/downloads/VIA.Connect2](http://www.kramerav.com/downloads/VIA.Connect2) to download the latest user manual and check if firmware upgrades are available.

Specifications are subject to change without notice at [www.kramerav.com](http://www.kramerav.com)

The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.



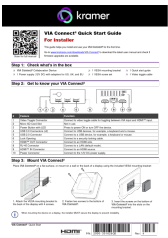
P/N: 2900-301626QS



Rev: 4



## Documents / Resources

	<p><a href="#">KRAMER VIA Connect2 Wireless and Wired Presentation-Collaboration Platform</a> [pdf] User Guide</p> <p>VIA Connect2 Wireless and Wired Presentation-Collaboration Platform, Wireless and Wired Presentation-Collaboration Platform, Wired Presentation-Collaboration Platform, Presentation-Collaboration Platform, Collaboration Platform, Platform</p>
---	---

## References

- [Kramer | Audio Visual Solutions - Kramer](#)
- [Kramer | Audio Visual Solutions - Kramer](#)
- [No resources found](#)
- [No resources found](#)
- [Kramer Pro AV manufacturer - Product Categories](#)
- [kramerav.com/product/VIA%20Connect2](http://kramerav.com/product/VIA%20Connect2)
- [true-collaboration.com/products.html](http://true-collaboration.com/products.html)
- [true-collaboration.com/products.html#](http://true-collaboration.com/products.html#)