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kolink KAG 75WCINV Quad Series Smart Controller User Manual

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Product Information

Thank you for choosing a Kolin compatible system. The Kolin air conditioning unit is equipped with highly advanced WIFI technology, allowing you to manage your cooling comfort more quickly and easily through your smartphone. The EWPE smart app is designed to help you control the cooling operation of your Kolin air conditioning unit from anywhere and at any time. The app is compatible with devices using standard Android or iOS operating systems. Please note that not all Android and iOS systems are compatible with the EWPE smart app, so it is important to read the instructions carefully before connecting your WIFI module to the app. Keep this manual for future reference. Due to different network situations, there may be instances where the control process times out and the display between the board and the EWPE smart app may not be the same. In such cases, it is mandatory to do network configuration once again. The EWPE smart app system is subject to updates without prior notice for product function improvements. A strong WIFI signal is necessary for the air conditioning unit to work properly with the EWPE smart app. If the WIFI connection is weak in the area where the air conditioning unit is placed, it is advised to use a repeater.

Product Usage Instructions

1. **Download and Install the App:**
   - For Android users, go to Google Playstore, search for "EWPE Smart Application," and install it.
   - For iOS users, go to App Store, search for "EWPE Smart Application," and install it.
2. **User Registration:**
   - Ensure that your mobile device is connected to the internet before proceeding to registration and network configuration.
   - You can sign up using your Facebook account or follow the steps below:
     1. Upon opening the app, click on "Sign up."
     2. Fill up the required information and click on "Sign up."
     3. After successful registration, tap "Got it" to proceed.
3. **Network Configuration:**

- Ensure that your mobile device is connected to the internet before proceeding.
- Check the strength of your wireless network connection and make sure that your mobile device's wireless function is working well.
- Add the device by following the indicated instructions in the Help Section of the app.

Please refer to the Help Section in the app for more detailed network configuration instructions. The virtual aircon shown on the home page is for display purposes only and should not be confused with the actual device.

Thank you for choosing a Kolin compatible system.
Providing you the best cooling experience is always our top priority. Thanks to the highly advanced WIFI technology built into your Kolin air conditioning unit that helps in managing your cooling comfort more quickly and easier all in through your smart phone.
EWPE smart app helps manage the cooling operation of your Kolin air conditioning unit anywhere and anytime with ease using your smart phone. Operation can be possible through WIFI and mobile data connection. EWPE smart application is compatible with devices using standard android or IOS operating systems.

IMPORTANT NOTE
Read carefully first the indicated instructions before connecting your WIFI module to the EWPE application.
Please make sure to keep this manual for future reference

SPECIFICATIONS

- **Model:** GRJWB04-J
- **Frequency Range**: 2412-2472 MHz
- **Maximum RF Output:** 18.3 dBm
- **Modulation Type:** DSSS, OFDM
- **Ratings:** DC 5V
- **Channel of Spacing:** 5 Mhz

PRECAUTIONS
Operating System Requirement:
iOS system supports iOS 7 and above only.
Android system supports Android 4 and above only.

- Please keep your EWPE smart application up to date with the latest version.
- Due to some situations, we affirm: not all Android and iOS systems are compatible with the EWPE smart app. We will not be liable for any issue as a result of the incompatibility.

WARNING!
Due to different network situation, control process may time-out in some occasions. If this occurs, the display between board and the EWPE smart app may not be the same, because of the following.

- Request time-out could happen due to different network situation. Hence, it is mandatory to do network configuration once again.
- The EWPE smart app system is subject to update without prior notice due to some product function improvement. The actual network configuration process shall prevail.
- WIFI signal must be strong in order for the air conditioning unit to work properly with the EWPE smart app. If the WIFI connection is weak in a place wherein the air conditioning unit is placed, usage of repeater is advised.

DOWNLOAD AND INSTALLATION OF APP

- For android users, go to Google Playstore, search for "EWPE Smart Application" then install.
- For iOS users, go to App store, search "EWPE Smart Application" then install.
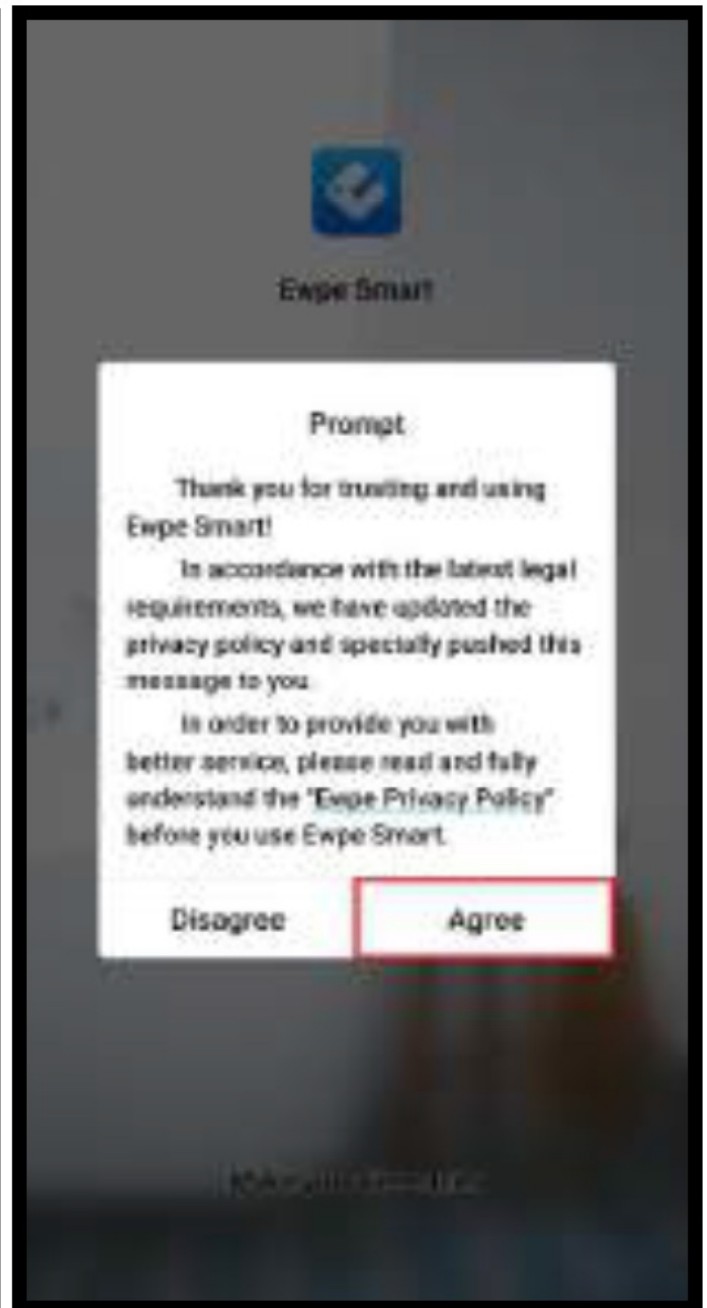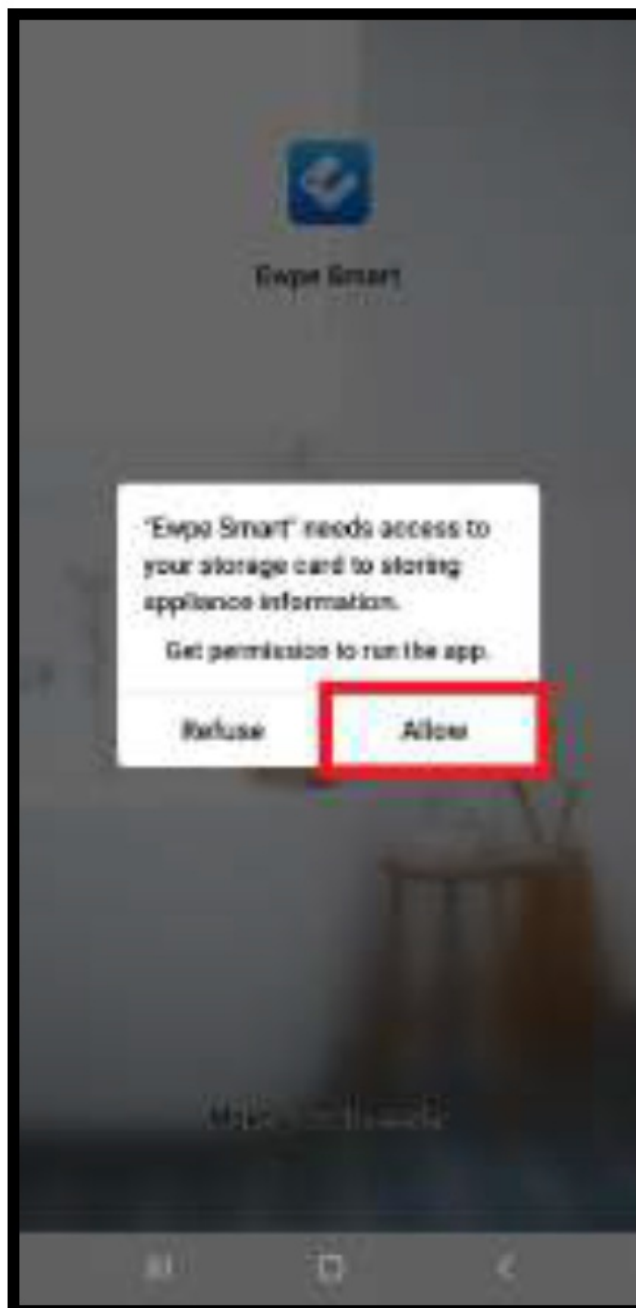

EWPE ICON

USER REGISTRATION

- Ensure first that your mobile device is connected to the internet before proceeding to registration and network configuration.

NOTE
After installing the EWPE Smart Application in your mobile device, a pop-up notification messages will appear.
Just click "Allow" and "Agree" to run the app.

FOLLOW THE STEPS BELOW

STEP 1: Signing up

- Upon proceeding, click "Sign up".

STEP 2: Fill up the information needed then click "Sign up"

STEP 3: Click "Got it"
After a successful registration, tap "Got it" to proceed.

NETWORK CONFIGURATION

WARNING!

- Ensure first that your mobile device is connected to the internet before proceeding.
- Check first the strength of the connection of your wireless network. Also, make sure that the mobile device's wireless function works well and can be connected back to your original wireless network automatically.

NOTE

- Android and iOS has the same network configuration process.
- More complex guide is available in the Help Section.
- The "virtual aircon" shown at the home page is just a display, so please do not be confused.

READ CAREFULLY AND FOLLOW THE INDICATED INSTRUCTION BELOW
STEP 1: Adding the device

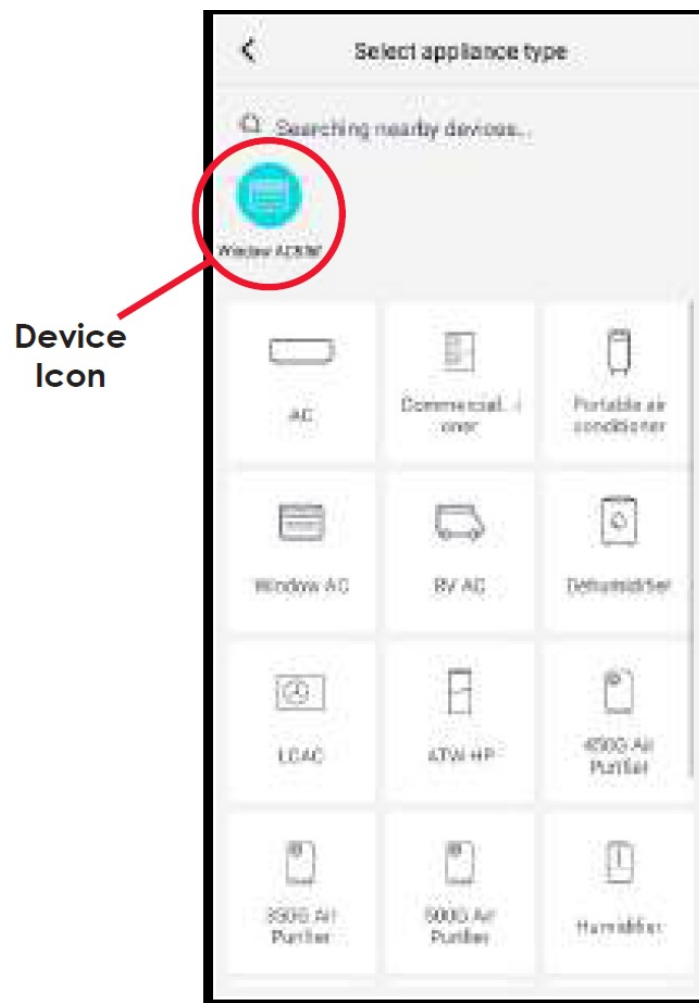- At the upper right, tap the "+" symbol to add device

STEP 2: Resetting of AC WIFI
The air conditioner unit must be PLUGGED-IN and in OFF STATUS first before resetting of AC WIFI.

- Press "Mode" and "WIFI" on the remote controller at the same time for 1 second.
- Once you hear a beep sound in your air conditioner unit, it indicates that the reset is successful.
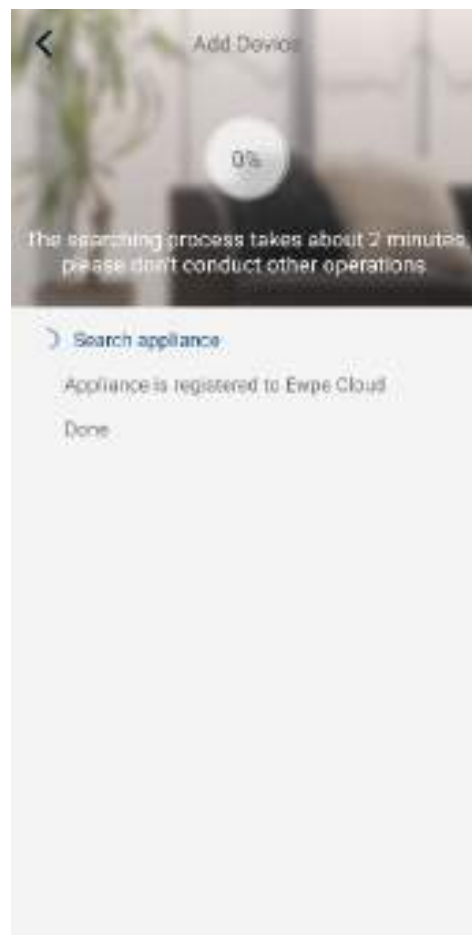
- Click the device icon.

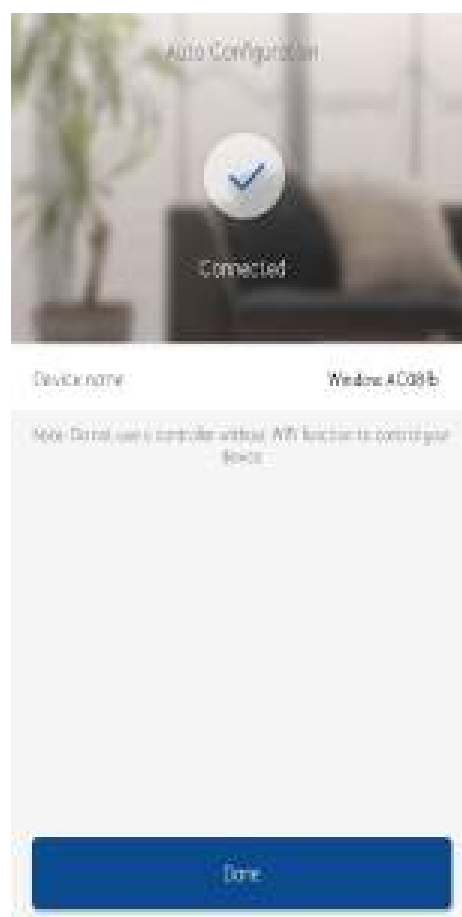**STEP 3:** Input WIFI password then tap "Search Device"

NOTE
The name of your WIFI will be automatically determined. If not, restart your WIFI.

STEP 4: Wait the EWPE app to detect your AC.

STEP 5: Network Con figuration Successful
Tap "Done" to finish the configuration.

NOTE
Device name may differ per unit.

STEP 6: Check if your AC is added to the list.
Return to the home page to check if your air conditioner is now ready-to-use.

NOTE

- If the "virtual aircon" was changed to your specific device name then, it indicates that the configuration was successful.
- If slow connection occurs, just refresh the app by swiping downwards.

ADDING THE DEVICE MANUALLY

If ever you're experiencing slow internet connection, you can add the device through manual procedure. Wherein, you can connect your phone to the AC through the hotspot of the unit.
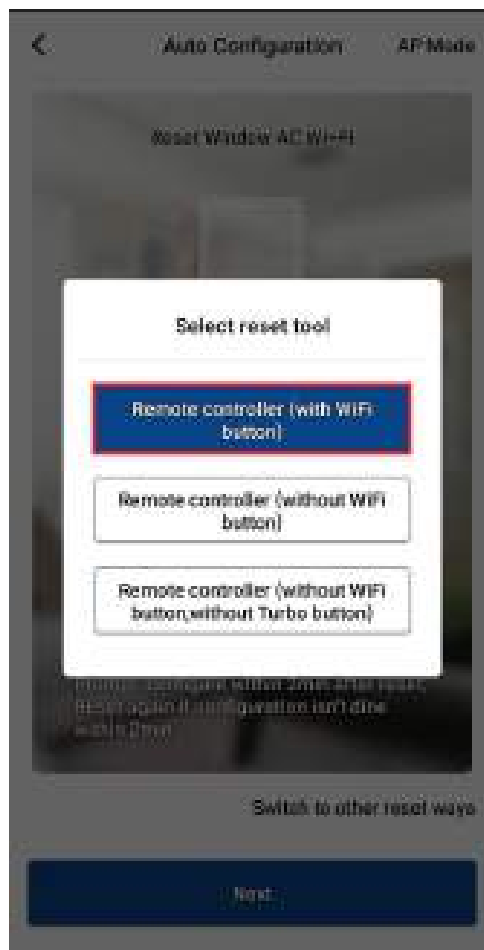
STEP 1: Adding the device
Tap the "+" symbol at the upper right corner of the app to add a device.

STEP 2: Select "AC"

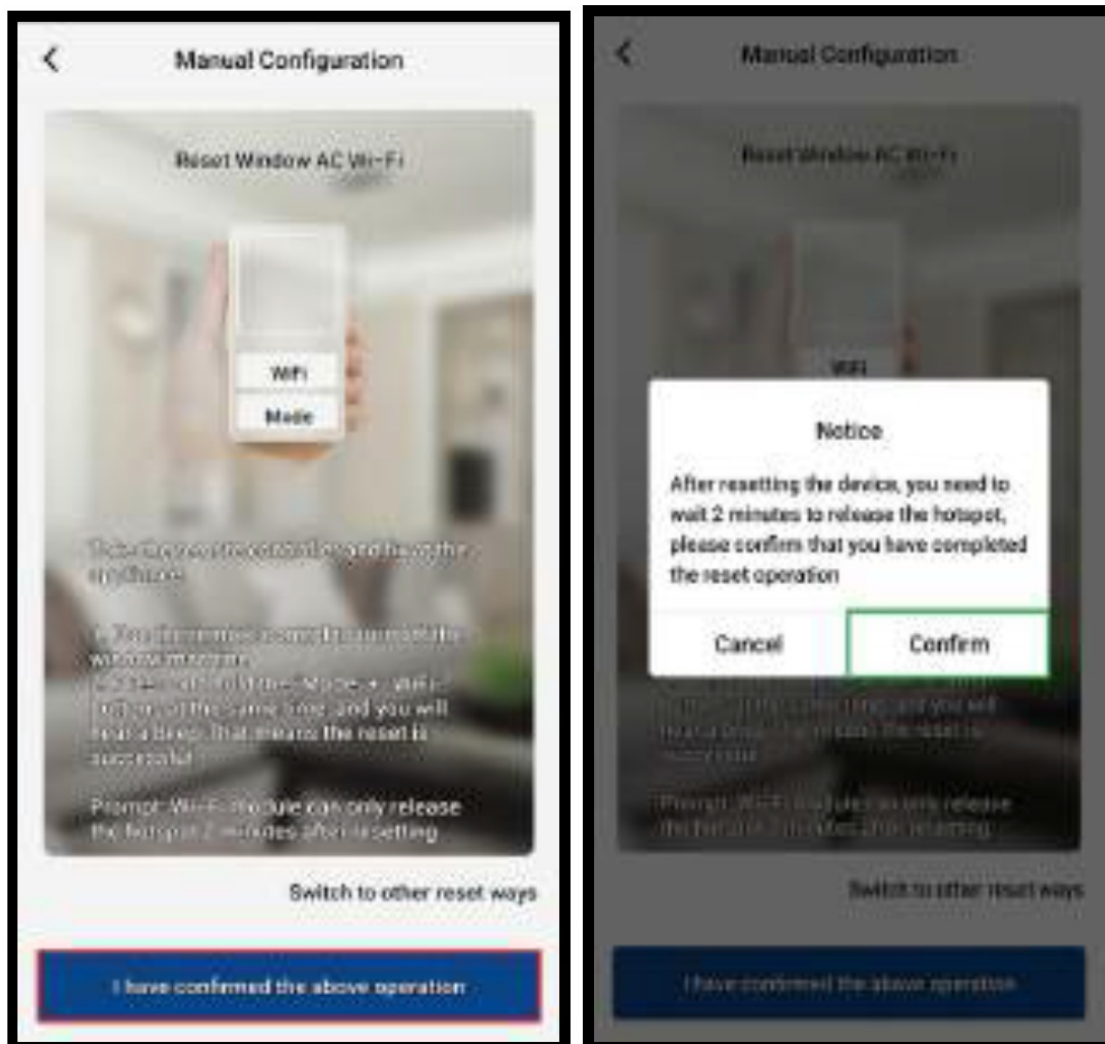**STEP 3:** Click "Remote controller (with WIFI button)"

STEP 4: Click "Add manually / AP Mode"
Tap "Add manually / AP Mode" button.

STEP 5: T ap "Confirm" to r eset the AC WIFI

- Make sure first that your air conditioner device is PLUGGED-IN and in OFF STATUS.
- Press "Mode" and "WIFI" at the remote for the same time for 1 second.
- Click "Confirm"

STEP 6: Tap "Next"
Wait for the loading to complete then tap "Next"

STEP 7: Selecting Wireless Network

After the WIFI hotspot of the air conditioner appears, tap "Next".

NOTE
If there are no wireless networks appeared, go back again to step 5.
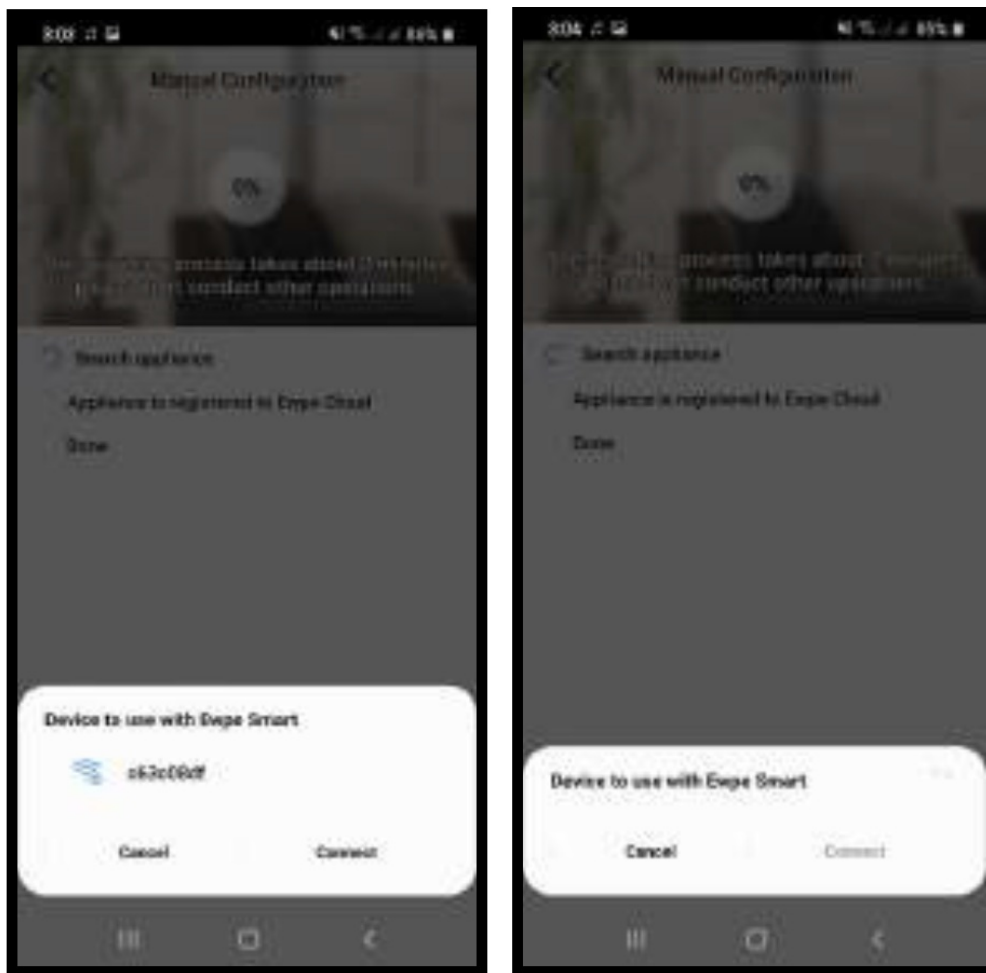
NOTE

- The app can identify boChoose home wireless network and input WIFIth the WIFI hotspot of password. Click "Next".
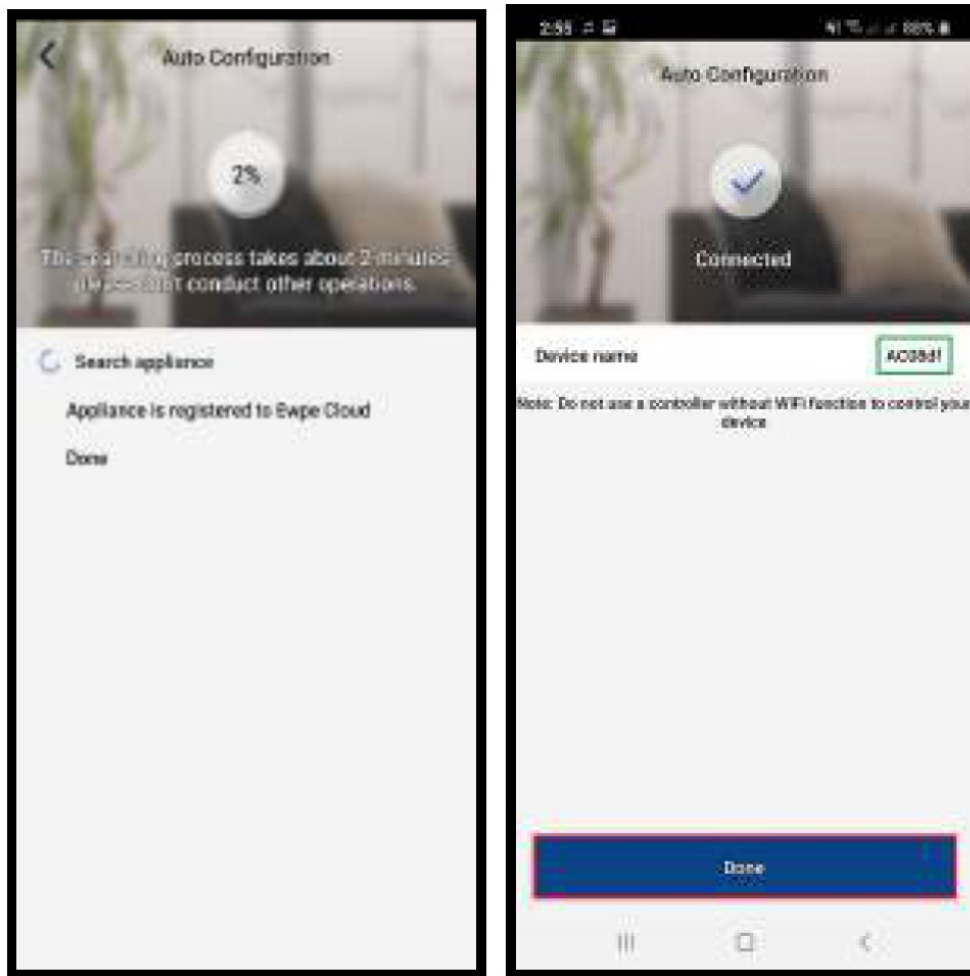
NOTE
If ever these notifications show up, just click "connect".

STEP 8: Network Configuration Successful

- Upon proceeding, EWPE app will now search for your AC.
- Click "Done" after a successful configuration.

STEP 9: Check if your AC is added to the list.
Return to the home page to check if your air conditioner is now ready-to-use.

NOTE

- If the "virtual aircon" was changed to your specific device name then, it indicates that the configuration was successful.
- If slow connection occurs, just refresh the app by swiping downwards.

STARTUP AND OPERATION OF THE APP
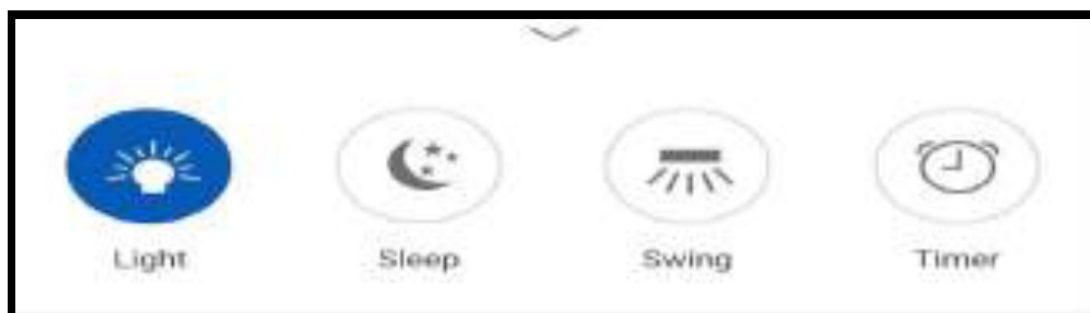
Through EWPE smart application, the user can control the air conditioners' on/off status, fan speed, temperature setting, special functions, and operation mode.

NOTE
Please ensure first that both of your mobile device and air conditioner is connected.

SPECIAL FUNCTIONS

Special functions have (light/swing/sleep/timer) settings located at the function button.
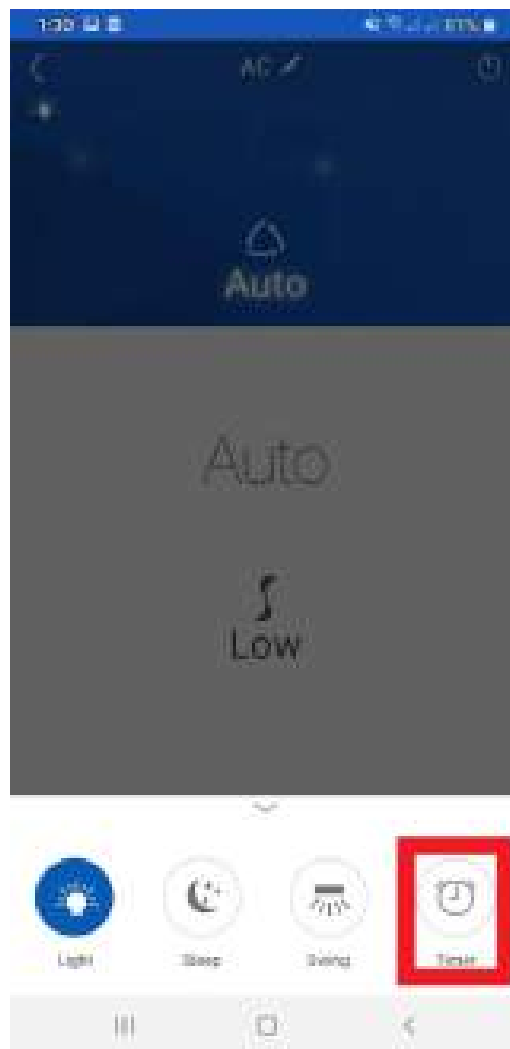

TIMER / PRESET

- The user can operate to (turn on / turn off) the air conditioner on preferred schedule. The user can also save any settings for that preferred schedule.

Adding Preset

- Tap "Function Button" located at the lower left of the app.
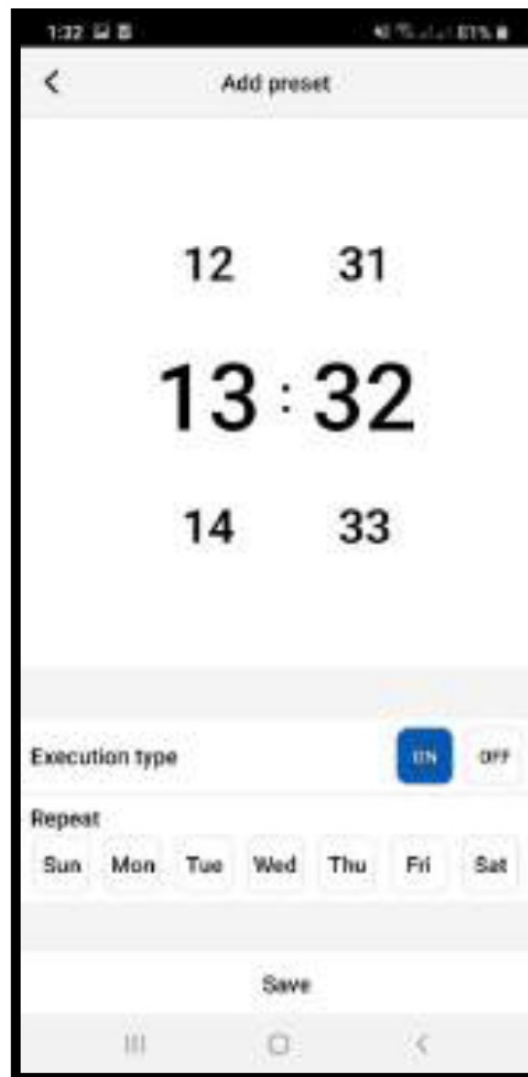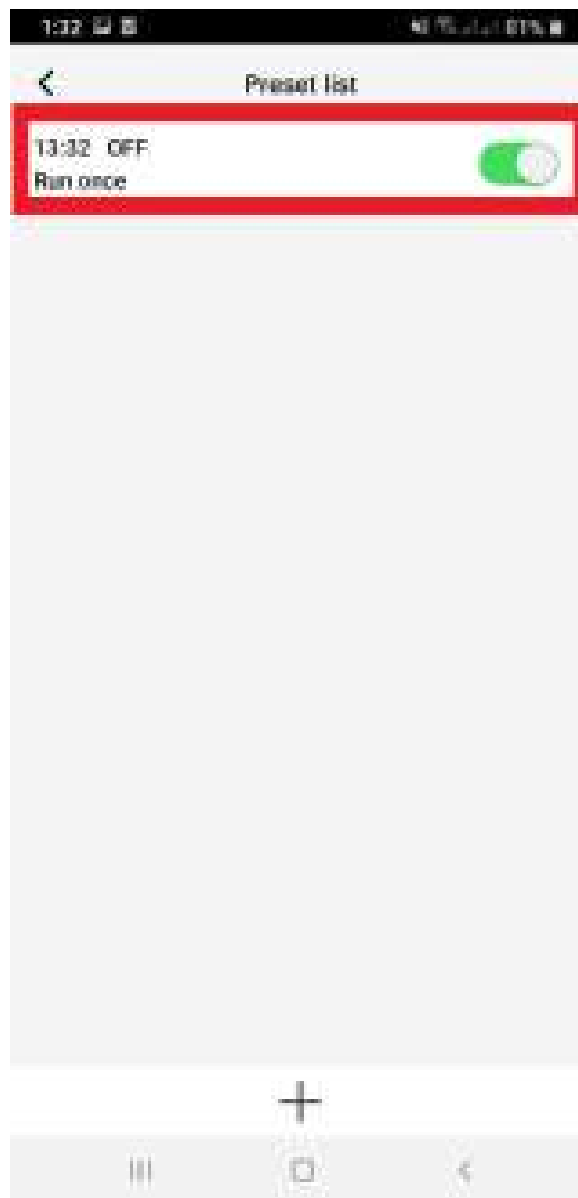

- Then tap the "Timer" icon

- Setup your preferred schedule for your AC then click "Save".

NOTE

- On adding preset, swipe up or down the time you preferred to operate your AC.
- On execution type, tap "on" and "off" to select the status of your AC.
- The user's preferred schedule can be repeated everyday or in any selected days by tapping the days shown.

- Then, the preferred schedule will be shown at the preset list.

LIGHT
It controls the (on/off) settings of the LED lights.

- To activate light mode; go to function button → then tap "Light".

SWING
Activate swing mode to control horizontally the airflow direction of your AC to achieve your desire coolness.

- To activate swing mode; go to function button → then tap "Swing".

SLEEP
Sleep mode helps to provide the best cooling comfort while the user sleeps by increasing its temperature every one hour in 2 hours to avoid excessive coldness during the user's ongoing sleep.

- To activate sleep mode; go to function button → then tap "Sleep".

OPERATION MODES

- Operation mode has (Cool/Auto/Fan/Dry) that can be controlled through swiping the operation icon.
- Swipe the temperature icon to also control the temperature settings.

Dry Mode
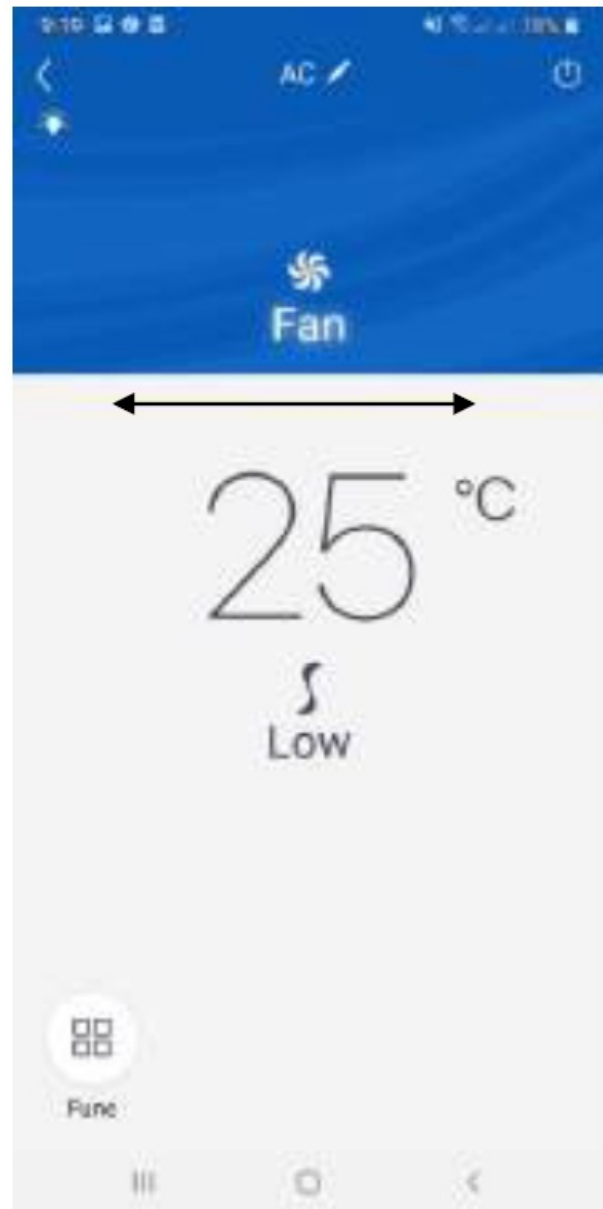
Fan Mode

NOTE
Heat mode is not applicable.

FAN SETTINGS
The user can use four different settings in fan mode (swipe left or right the fan icon to control fan settings).

Low Fan Mode
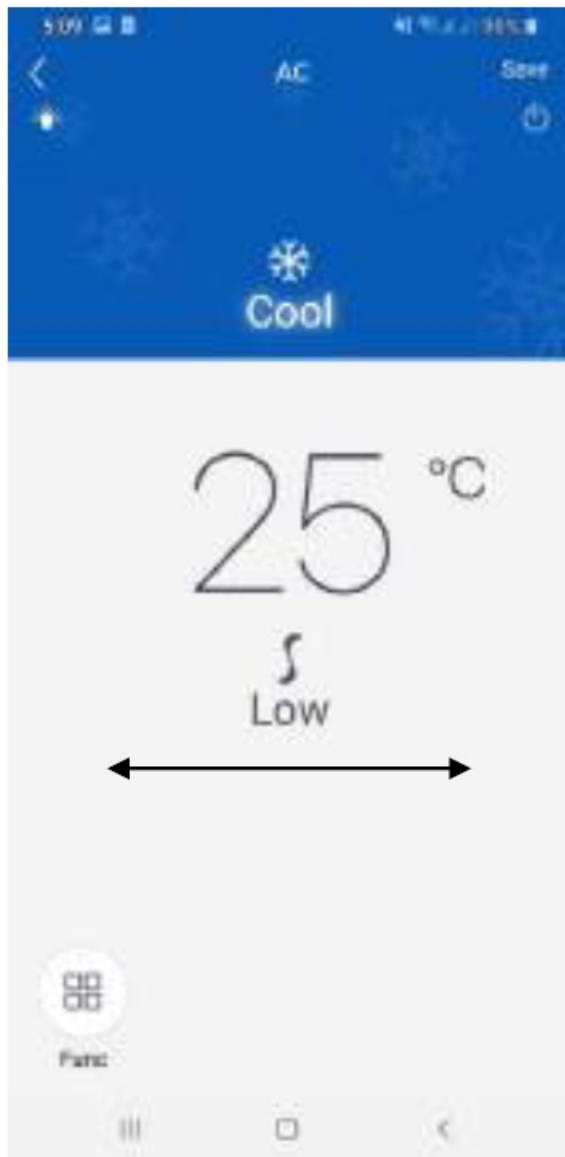
Medium Fan Mode

High Fan Mode

Auto Fan Mode

PROFILE SECTION

- Profile section is located at the profile logo (Upper left of the homepage).
- Six available features can be use; group control, home management, messages, help, feedback and settings.
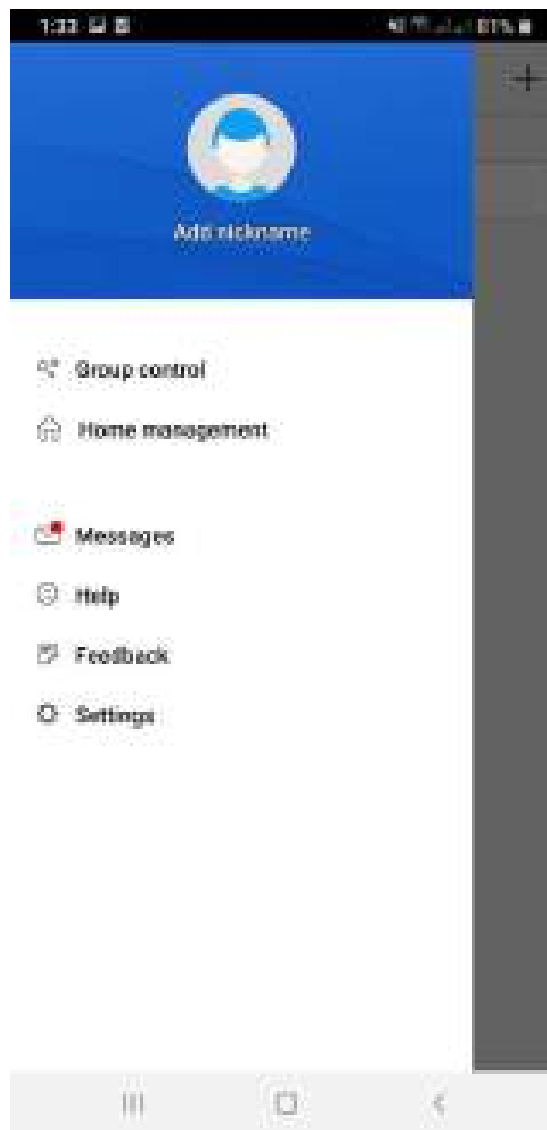
GROUP CONTROL

- **Home Control**
  It serves as shortcut settings to activate the preferred cooling settings that the user wishes to use immediately when **at home**.
- **Away Control**
  It serves as shortcut settings to activate the preferred cooling settings that the user wishes to use immediately when away from home.

Setting up Group Control

- Under group control, tap "edit"
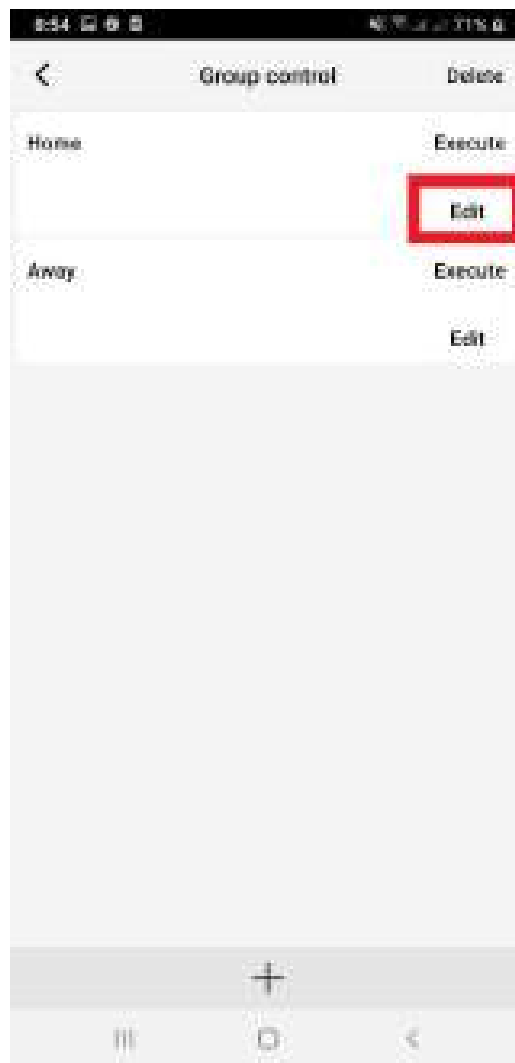
- Now click "AC" then "Settings"
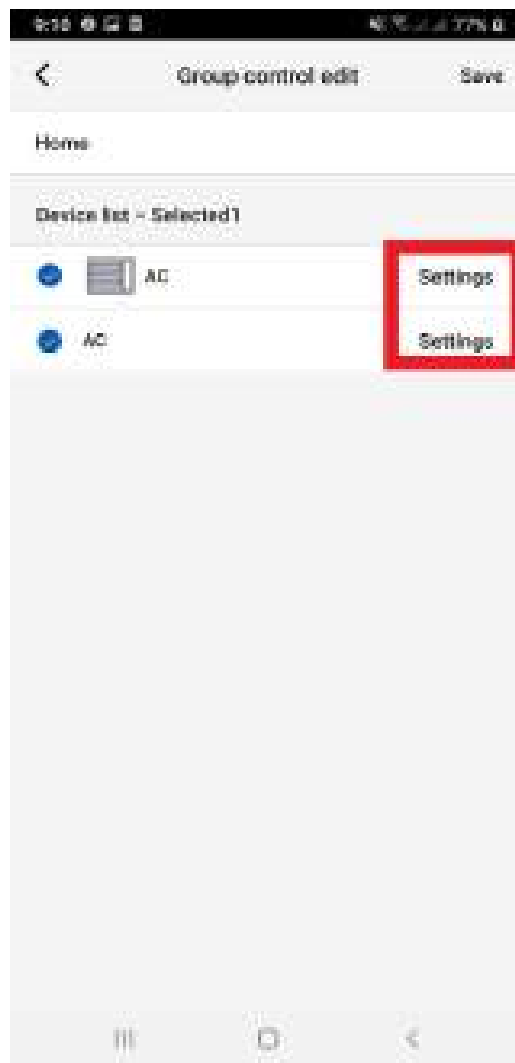
- You can now customize your preferred cooling settings e.g; Cool mode, low fan setting, lights on, Swing, and at 16˚C and after customizing, click "Save".

NOTE

- Same procedure also goes when customizing for group control-away.
- When using away control, make sure that your air conditioner unit is ON.
- After saving, your preferred cooling settings will appear at the group control list under homepage.

NOTE

- You can also add more cooling settings by clicking the "+".
- Return at the home page and select your saved settings by tapping "Home" or "Away".

NOTE

- Tap "home" if you saved it at home
- Tap "away" If you saved it at away.

HOME MANAGEMENT

Home Management function enables the air conditioner to be controlled by multiple mobile phones by creating a group called family.

Inviting a Family Member

- Go to "Home management" under the profile section.
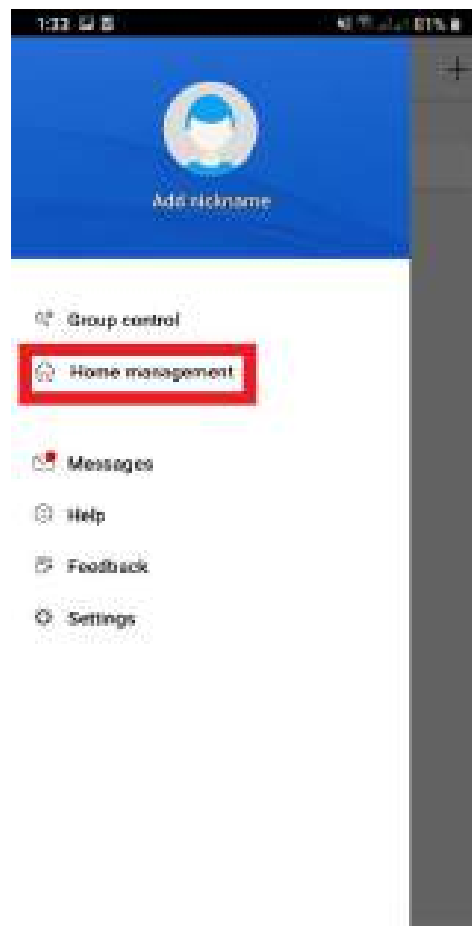
- Then tap "My Home"
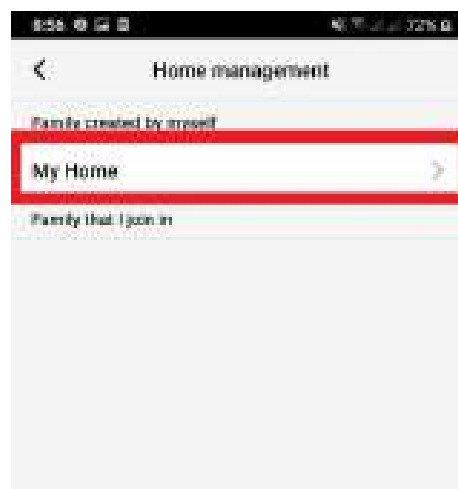
- Click "Invite member" then input the username / email of the family member you wish to invite.
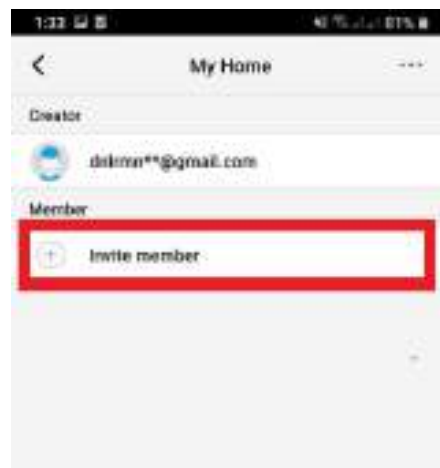
- Go back to homepage and tap the "my home" to view your family.

NOTE

- If the main user was disconnected then all the invited members in the family are also disconnected.
- For more organized operation, only the main user has the authority to invite other members to join the family.

MESSAGES
The Messages feature notifies the incoming information to the user about the status of the AC and the app.

HELP SECTION

- In Help Section, it assists the user in 3 different types of help categories. The three help categories presented are; account, appliance and others.

Account Category

It shows three phone screenshots of a Help screen.

Top screenshot shows the Account category with status bar "1:34" and "80%".

- How to sign up
- How to log in
- How to find back password
- How to change password
- What is family
- How to create family
- How to invite family member
- How edit/dismiss family

Then two labeled screenshots: "Appliance Category" and "Others Category".

Appliance Category:
- How to add appliance
- Why "Disconnected" is shown
- Why long distance control can not work
- Why the functions in App interface are different from the actual functions of product

Others Category:
- How to feedback
- How to add a Group control?
- How to execute a Group control?
- How to delete a Group control?

Help

Account   Appliance   Others

How to sign up >

How to log in >

How to find back password >

How to change password >

What is family >

How to create family >

How to invite family member >

How edit/dismiss family >

Appliance Category

Help

Account   Appliance   Others

How to add appliance >

Why "Disconnected" is shown >

Why long distance control can not work >

Why the functions in App interface are different from the actual functions of product >

Others Category

Help

Account   Appliance   Others

How to feedback >

How to add a Group control ? >

How to execute a Group control? >

How to delete a Group control? >

FEEDBACK

It indicates where the customer's reviews and suggestions can be address towards to the application.

SETTINGS

- Enable vibration alert feature to notify the user of any incoming messages that the app the AC encounters.
- About feature pertains to the version of the EWPE app.

Company will not be liable for any issues and problems caused by the internet, wireless router and smart devices. Please contact the original provider to get further assistance.
If you have any concerns, please contact us at the following:

- **Customer hotline:** (02) 8852-6868
- **Text hotline:** (0917)-811-8982
- **Email: customerservice@kolinphil.com.ph**

Also, please like and follow us on our following social media accounts:

- **Facebook:** Kolin Philippines
- **Instagram:** kolinphilippines
- **Youtube:** kolinphilippines

Documents / Resources

Kolin QUAD User Manual cover	**kolink KAG 75WCINV Quad Series Smart Controller** [pdf] User Manual KAG 75WCINV Quad Series Smart Controller, KAG 75WCINV, Quad Series Smart Controller, Series Smart Controller, Smart Controller

References

- **User Manual**

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