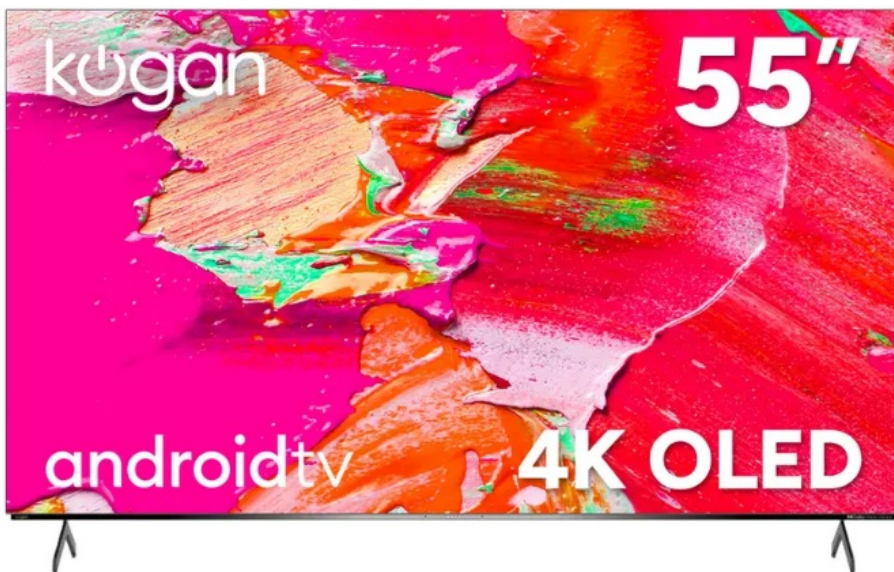


## kogan com KAOLED55X2SKA OLED 4K UHD Smart Android TV User Guide

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## SAFETY & WARNINGS

### WARNING:

To reduce the risk of electric shock do not remove cover (op back). No user serviceable parts inside. Prefer to qualified service personnel.



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated “dangerous voltage” within the products enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance(servicing) instructions in the literature accompanying the appliance.



## Important Safety Instructions







- Read these instructions – All the safety and operating instructions should be read before this product is operated.
- Keep these instructions – The safety and operating instructions should be retained for future reference.
- Heed all warnings – All warnings on the appliance and in the operating instructions should be adhered to.
- Follow all instructions – All operating and use instructions should be followed.
- Do not use this apparatus near water – The appliance should not be used near water or moisture – for example, in a wet basement or near a swimming pool and the like.
- Clean only with dry cloth.

- Do not block any ventilation openings. Install in accordance with the manufacturer 's instructions.
- Do not install near any heat sources such as direct sunlight, radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.
- Keep out of reach of young children. This television is not suitable for use by young children or infirm persons without supervision. Young children must be supervised to ensure that they do not play with the television.
- This television is not intended for use by persons (including young children) with reduce physical, sensory or mental capabilities or lack of experience and knowledge, unless they are supervised or have been given instructions concerning the use of the television by a person who is responsible for their safety.
- Protect the power cord from being walked on or pinched particularly at the plugs, convenience receptacles and at the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.



- Use only with the cart, stand, tripod, bracket or table specified by the manufacturer or sold with the apparatus. When a cart or rack is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- Unplug the apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally or has been dropped.
- **CAUTION:** These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.
- Do not install this equipment in a confined or building-in space such as a bookcase or similar unit and remain a well ventilation conditions at open site. The ventilation should not be impeded by covering the ventilation openings with items such as newspaper, tablecloths, curtains etc.
- Please refer the information on rear enclosure for electrical and safety information before installing or operating the apparatus.
- To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
- The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus. Do not use the set near dust place.
- For the terminals marked with symbol of “ ⚡ ” may be of sufficient magnitude to constitute a risk of electric shock. The external wiring connected to the terminals requires installation by an instructed person or the use of ready-made leads or cords.
- To prevent injury, use the stand/wall-mount bracket to securely install this apparatus on the table/wall in accordance with the installation instructions.
- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.
- The battery(battery or batteries or battery pack) shall not bee posed to excessive heat succahs sunshine, fire etc.
- This apparatus can be used in tropical and/or moderate climates.
- Excessive sound pressure from earphones and headphones can cause hearing loss. Listening to music at high volume levels and for extended durations can damage one's hearing. To reduce the risk of damage to hearing, one should lower the volume to a safe, comfortable level and reduce the amount of time listening at high levels.

- The appliance coupler is used as disconnect device, the disconnect device shall remain readily operable.
- When not in use and during movement, please take care of the power cord set, e.g., tie up the power cord set with cable tie or something like that. It shall be free from sharp edges and the like that can cause abrasion of the power cord set. When put into use again, please make sure the power cord set being not damaged, if any damages found, please look for the service person to replace the power cord set specified by the manufacturer or have the same characteristics as the original one.
- Attention should be drawn to environmental aspects of battery disposal.
-  Protective earthing terminal. The apparatus should be connected to a mains socket outlet with a protective earthing connection. (Only for Class I appliance)
- No naked flame sources, such as lighted candles, should be placed on the apparatus. To prevent the spread of fire, always keep candles or other open flames away from the apparatus
- If the apparatus does not have the symbol  in its rating label and its power cord has three pins, it means protective earthing connection is needed. The apparatus should be connected to a mains socket outlet with a protective earthing connection. (Only for Class I appliance)
- The following information are recommended to be included as far as applicable where applicable:

 Alternating current (AC)	 Class II equipment	 Stand-by
 Direct current (DC)	 Dangerous voltage	 Power ON

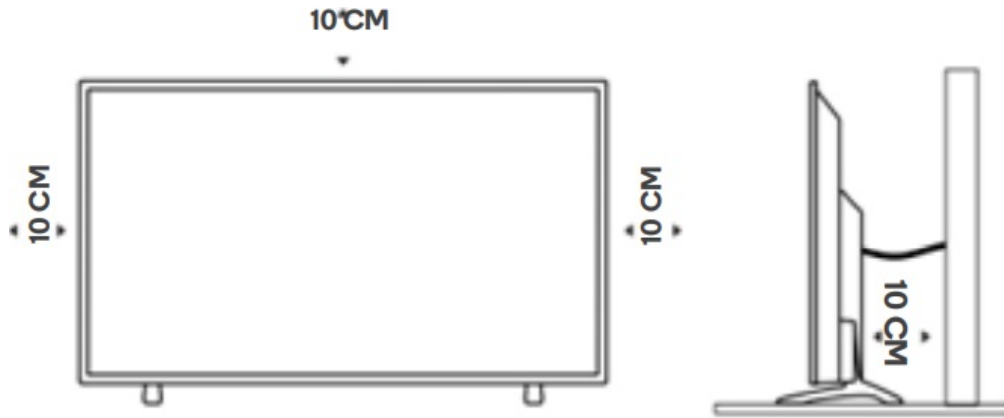
- Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:
  - Using cabinets or stands recommended by the manufacturer of the television set.
  - Only using furniture that can safely support the television set.
  - Ensuring the television set is not overhanging the edge of the supporting furniture.
  - Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
  - Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
  - Educating children about the dangers of climbing on furniture to reach the television set or its controls.

If the existing television set is going to be retained and relocated, the same considerations as above should be applied.

## Positioning the TV

- Install the display on solid horizontal surface such as a table or desk. For ventilation, leave a space of at least 10cm free around the unit. To prevent any fault and unsafe situations, please do not place any objects on top of the unit; or:

- Fix the rear of enclosure to wall following VESA mount instructions.

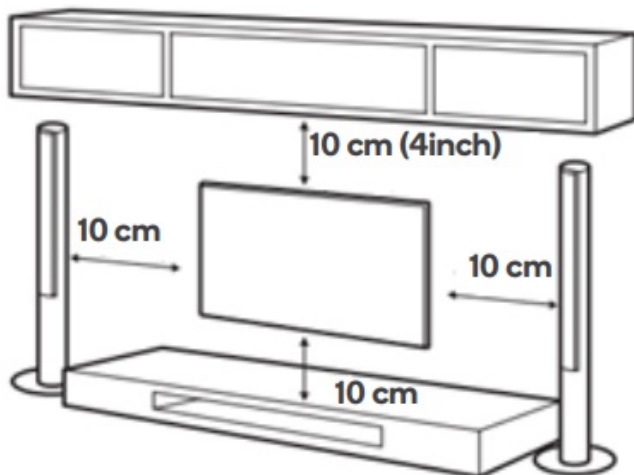


**Notes:** The pictures are only for reference.

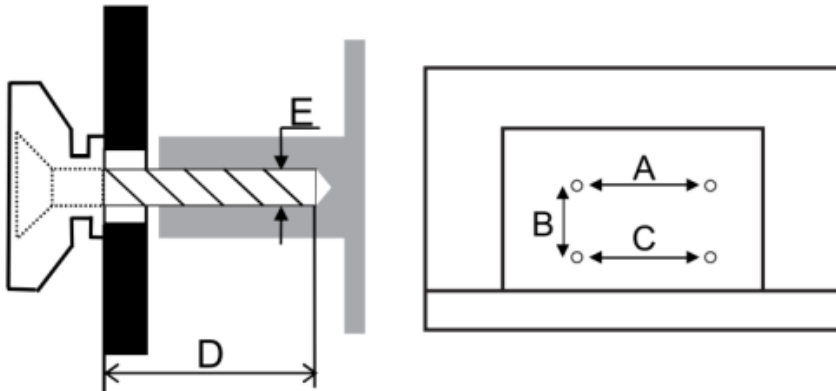
## Mounting on a Wall

An optional wall mount can be used with your television. Consult with your local dealer to purchase the recommended wall mount bracket. Carefully attach the wall mount bracket at the rear of the TV. Install the wall mount bracket on a solid wall perpendicular to the floor. If you are attaching the TV to other building materials, please contact qualified personnel to install the wall mount. Detailed instructions will be included with the wall mount. Please use a wall mount bracket where the device is adequately secured to the wall with enough space to allow connectivity to external devices.

- Disconnect the power before moving or installing the TV. Otherwise, electric shock may occur.
- Remove the stand before installing the TV on a wall mount by performing the stand attachment in reverse.
- If you install the TV on a ceiling or slanted wall, it may fall and result in severe injury. Use an authorized wall mount and contact the local dealer or qualified personnel. Otherwise, it is not covered by the warranty.
- Do not over tighten the screws as this may cause damage to the TV and void your warranty.
- To prevent injury, this apparatus must be securely attached to the wall in accordance with the installation instructions.
- Use the screws and wall mounts that meet the following specifications. Any damages or injuries by misuse or using an improper accessory are not covered by the warranty.



Screw	Diameter (mm) “E”		Top	Down
			M6	M6
	Depth (mm) “D”	Max	15	15
		Min	13	13
	Quantity		2	2
A * B * C			300 * 200 * 300	



#### Notes:

1. Images shown are for reference only.
2. For TV sets with terminals towards the wall, in order to leave enough space to use the terminals, a plastic spacer is needed together with each screw to fix the wall mount. It is a small hollow pillar, the height of which is >50mm.

#### Precautions For Using Remote Control

- Use the remote control by pointing it towards the remote sensor. The items between the remote control and the remote sensor will interfere the normal operation.
- Do not make remote control vibrate violently. Also, do not splash liquid on the remote control, also do not put the remote control in high humidity place.
- Do not place remote control under direct sunlight which will cause deformation of the unit by heat.
- When the remote sensor is under direct sunlight or strong lighting, the remote control will not work. If so, please change the lighting or TV's position or operate the remote control closer to the remote sensor.
- Before Bluetooth searching, please make sure you have turned external Bluetooth devices in the pairing mode. For the Bluetooth remote control supplied with the TV (may not be available), you can press ◀ and **HOME** buttons together to open its pairing mode. For other Bluetooth devices, please read their own instruction manuals for opening the pairing mode.

#### Precautions For Using Battery

Improper using of the battery will cause leakage. So please do as the following methods and use carefully.

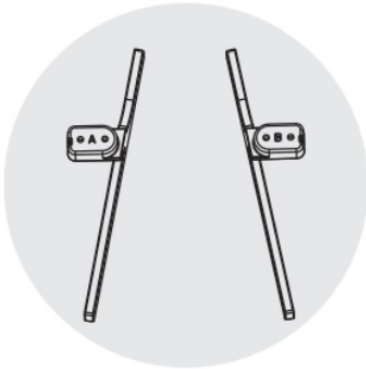
1. Please note the batteries' polarity, to avoid short circuit.
2. When the battery's voltage is insufficient which affect the use range, you should replace new battery. Remove the batteries from the remote-control unit if you donot intend to use it for a long time.
3. Do not use different types of batteries (for example, Manganese and Alkaline batteries) together.
4. Do not put the battery into fire and charge or decompose the battery.
5. Please dispose of batteries in compliance with relevant environmental protection regulations.

**WARNING:** The batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.

## COMPONENTS

### Standard Accessories

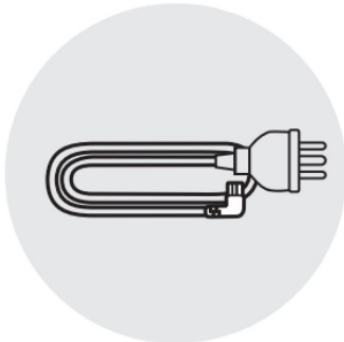
- Base Stand



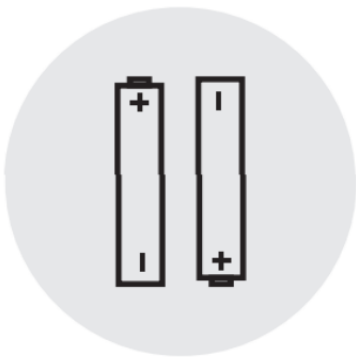
- Base Screws (x4)



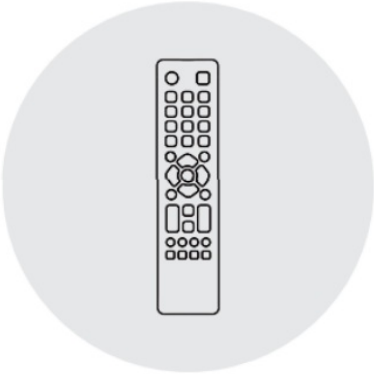
- Power Cord



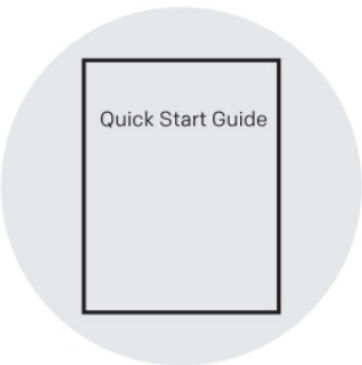
- AAA batteries (x2)



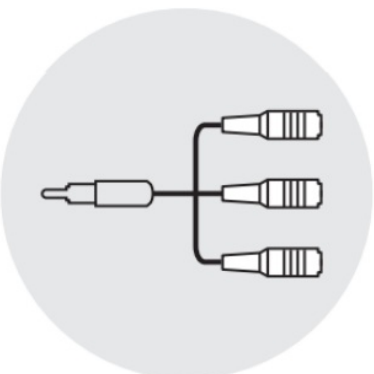
- Remote Control



- User Guide



- AV Converting Cable



- TV Restraining Brackets (x2)

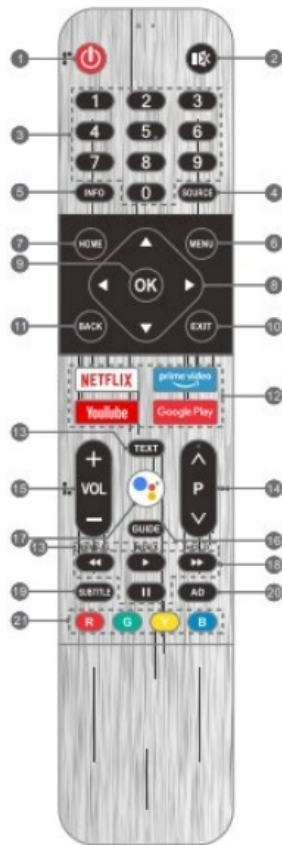





## REMOTE CONTROL

### Note:

The image, buttons and functions of remote control may be depending on the region or model.



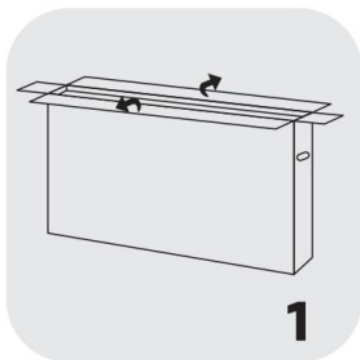
1. **Power** (⏻): Turn the TV on or to standby mode.
2. **Mute** (🔇): Mute or restore the TV sound.
3. **Number buttons (0~9)**: Select the channel directly or input a number.
4. **SOURCE**: Select the input source.
5. **INFO**: Access the INFO interface.
6. **MENU**: Access the menu of quick settings.
7. **HOME**: Access the home page.
8. **Navigation Buttons** (▲/▼/◀▶): Navigate the menu to select the content you need.
9. **OK**: Confirm, enter or execute the selected item or show the list of Quick Button.
10. **EXIT**: Exit the current operation.
11. **BACK**: Return to upper-level content or exit the current screen.
12. **Application Buttons**: Access specific applications directly.
13. **\*\*\*Teletext Buttons\*\*\***
  - **TEXT**: Access or exit the teletext menu.
  - **REVEAL**: Display or hide the concealed information.
  - **INDEX**: Display index page.
  - **HOLD**: Hold the teletext page on screen without updates or changes.
14. **Program Up/Down (P /▲/▼)**: Switch channels.
15. **Volume Up/Down (VOL +/-)**: Adjust the sound volume.
16. **GUIDE**: Access the EPG interface in DTV mode.

17. **MIC** (  ): Start using the near field voice function.
18. \*\*\* USB Play Control Buttons\*\*\*
- **Play** (▶): Start the playback.
  - **Pause** (⏸): Pause the playback.
  - **Fast Backward** (⏮): Fast backward the playback.
  - **Fast Forward** (⏭): Fast forward the playback.
19. **SUBTITLE**: Turn on or turn off the subtitle menu.
20. **AD**: Turn on or turn off the function of audio description.
21. **Colour Buttons (R/G/Y/B)**: Execute the prompt function in specific mode.

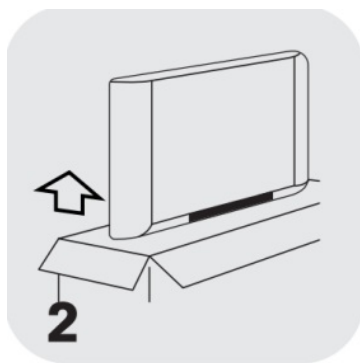
## INSTALLATION

### Unpacking

1. Open the package.



2. Take out the TV. Ensure to check all foam packaging for additional components before disposing



### Base Installation

#### Caution:

- Recommended two or more people to lift and handle a large TV.
  - Avoid touching the screen so as not to cause damage to the screen.
1. Remove all accessories from the packaging and ensure the below parts are all present before disposing of any packaging.

#### Base L



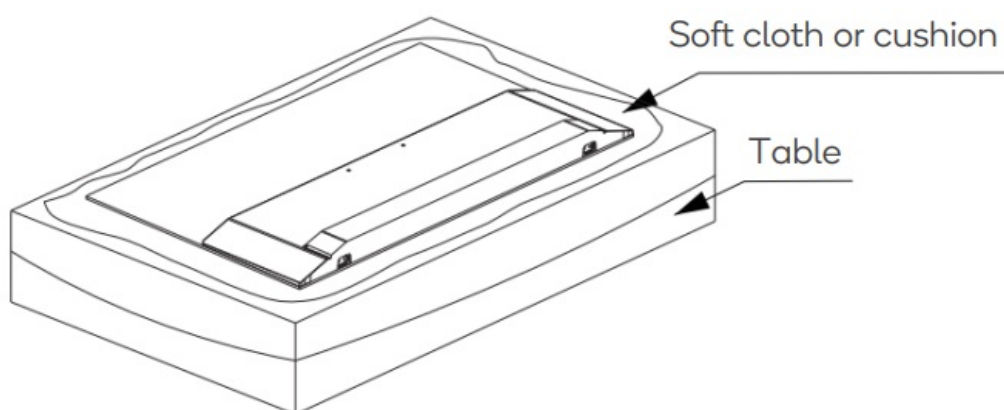
**Base R**



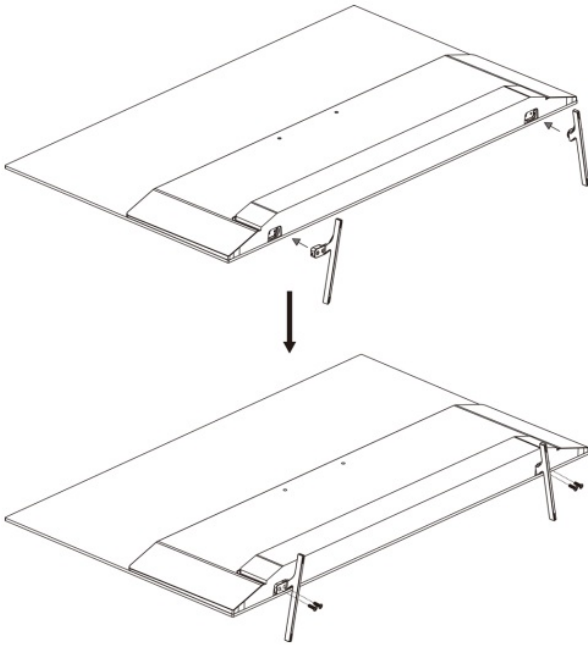
**Screw (x4)**



2. Take out the TV and carefully place it (screen facing down) on a stable and flat table with a soft cloth or cushion on it as shown below.

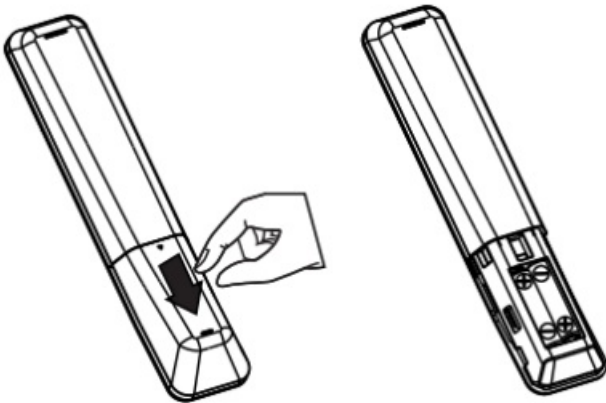


3. Attach the base stands to the TV by aligning them to the holes at the base and inserting the screws. Do not overtighten.



## Install Remote Control Batteries

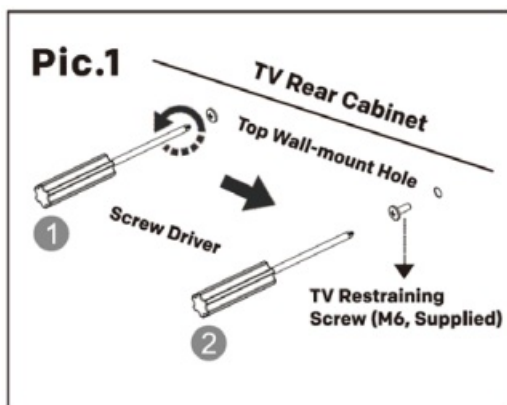
Place two AAA size batteries in the remote control's battery compartment, making sure to match the polarity markings inside the compartment.



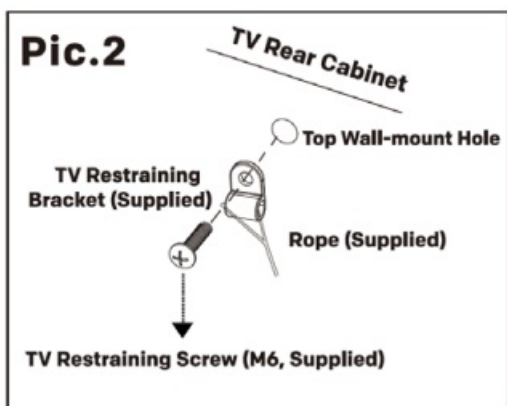
## Installation of Restraining Brackets

To prevent the TV from toppling over by some sudden circumstances (such as earthquake, shock, climbing by a child, etc.), we recommend installing the restraining brackets before using the TV. This is recommended when using with the base stands, and is not required if wall

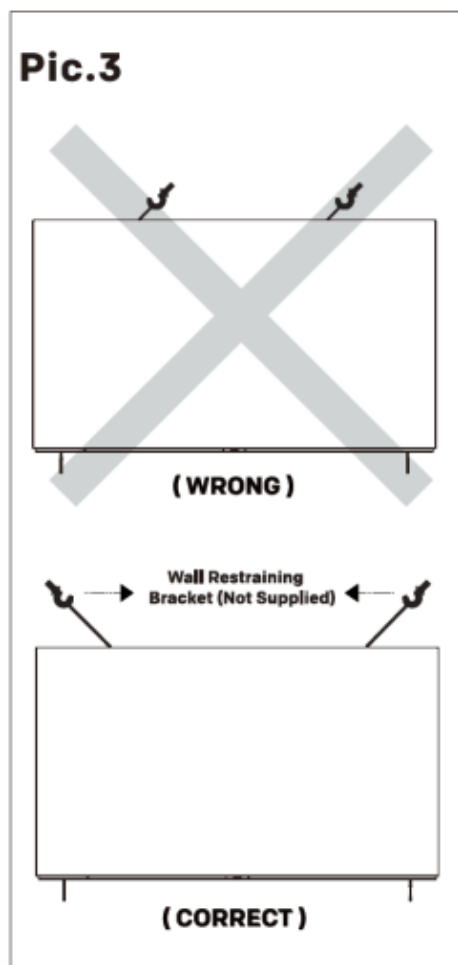
1. Takeout the accessories supplied with the TV from the package ( **pic 2**).
  - **TV Restraining Bracket: 2PCS**
  - **Rope: 2 PCS**
2. Remove the TV restraining screw from two to pawl mount holes on the TV rear cabinet with a screwdriver ( **pic 1**).



3. Use the TV restraining screws to fasten the TV restraining brackets on the TV rear cabinet ( **pic 2**).



4. Fix wall restraining brackets (not supplied) on the wall ( **pic 3**).



5. Connect the TV restraining bracket sand wall restraining brackets tightly with rope ( **pic 2 & 3**).

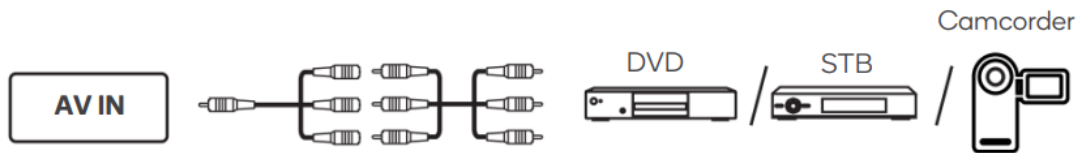
**Notes:**

- Ensure you've installed the TV near the wall so that it cannot fall backwards.
- Wall restraining brackets (2pcs) not supplied. Additional rope may also be required.

## CONNECTIVITY

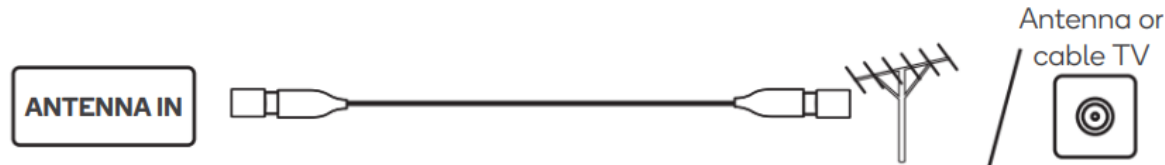
### AV IN

Receive audio and video signals from AV devices such as DVD.



### ANTENNA IN

Connect a coaxial cable to receive signals from the antenna or cable.



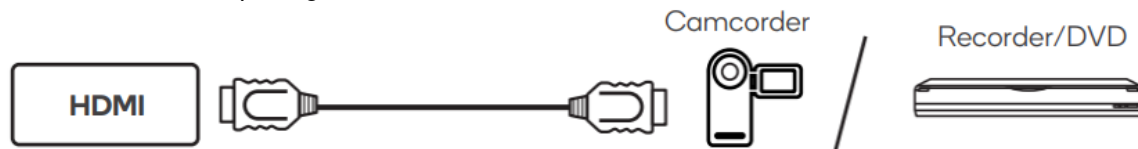
### USB

Connect a USB storage device.



### HDMI

Receive 4k video input signal from HDMI devices such as DVD.

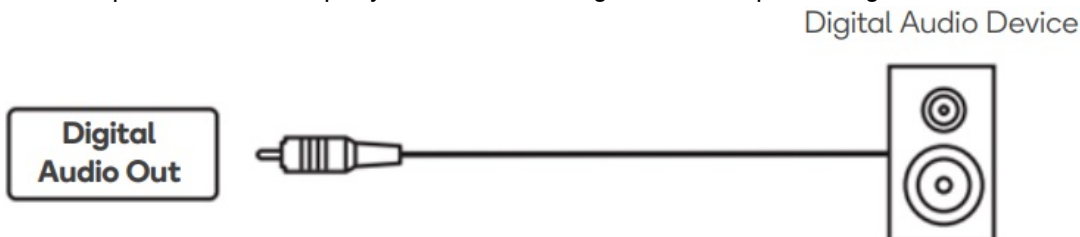


### Note:

HDMI input supports ARC (Audio Return Channel) function, connect ARC-enabled device with the TV via HDMI 1 terminal.

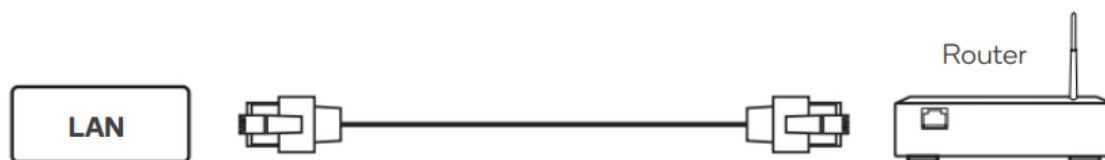
### DIGITAL AUDIO OUT

Use an optical cable to output your TV 's audio signal to a compatible digital audio receiver.



### LAN

Wired network port.



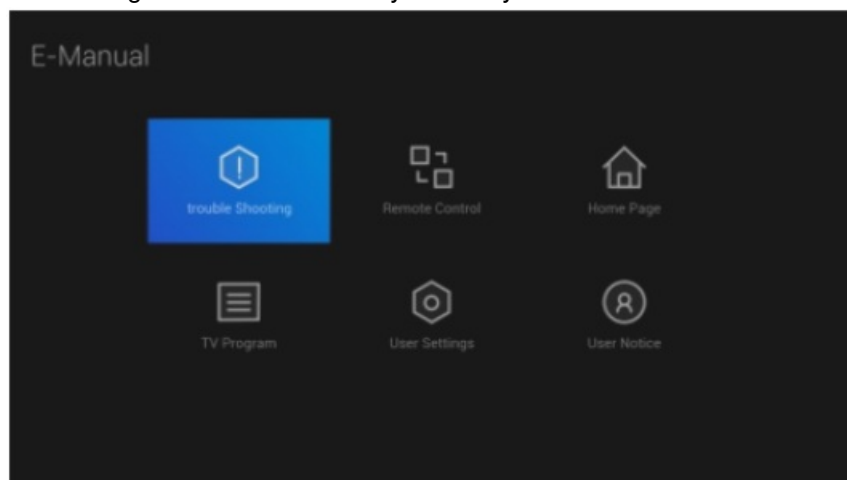
#### Notes:

- Terminal quantities and names may vary depending on the region or model.
- External equipment and cables shown herein are not supplied with the TV.

## OPERATION

### E-Manual

**Note:** Image is for reference only and may differ.

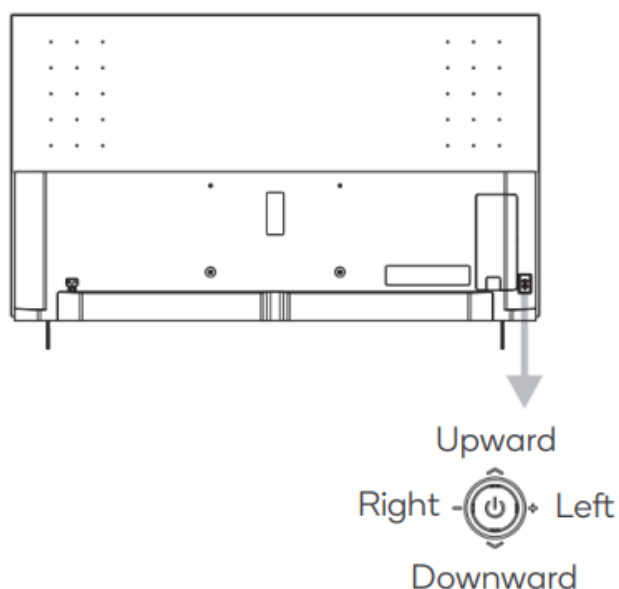


**E-Manual** is built into your TV and can be displayed on the screen. To learn more about your TV features, access your E-Manual by referring to the following:

1. Press **HOME** button to access the home page.
2. Press (▲/▼/◀/▶) and OK button to select “Apps” “E-Manual”.

**E-Manual** may not be available depending on the region or model.

### TV Control Button



## Press Middle:

1. In standby mode, press it to turn on the TV.
2. In working status,
  - Without the source list, short press it to access the source list.
  - With the source list, short press it to enter the selected source.
  - Long press it to exit the source list or turn the TV to standby mode.

**Push Left/Right:** Adjust the TV sound volume.

**Push Upward/Downward:** Switch channels or select the input source in source list.

## Recommended Picture Mode

There are several choices (User, Standard, Sport, etc.) in picture mode setting. The default one is Standard, which is recommended for home viewing. If you want to restore the picture mode to Standard, you can operate as one of the following routes.

1. **MENU** button → Picture Mode → Standard.
2. **MENU** button → More → TV Setting → Picture → Picture Mode → Standard.
3. **MENU** button → More → TV Setting → Setup → Reset Default.

**Notes:** All the user settings will lose completely after operating the feature of “Reset Default”.

## Eye-protection Function

Prolonged exposure to blue light may cause damage to your eyesight. This TV can protect your eyes by filtering the blue light. To activate, select **MENU** → More → Picture → Picture Mode → Movie, or **MENU** → More → Picture → Color Temperature → Warm.

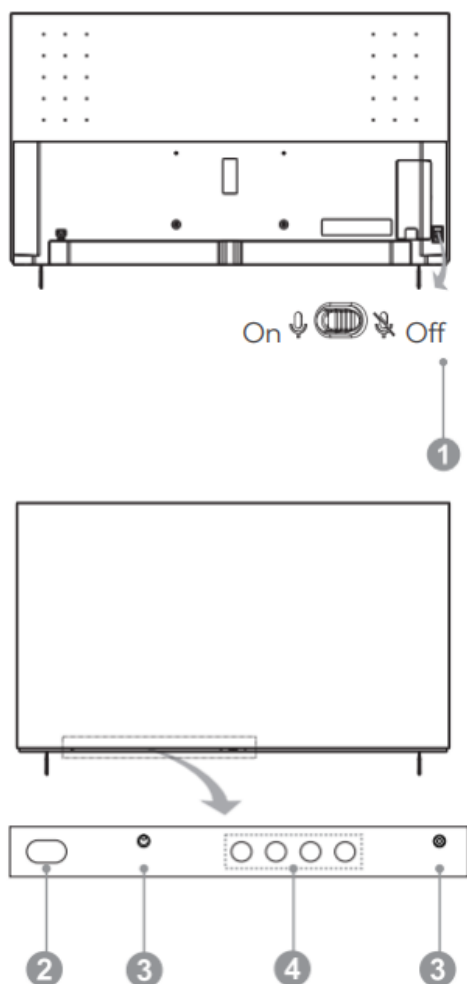
### Notes:

1. Don't watch TV for long time and please take a break every half an hour. Looking into the distance will help your eyes have a good rest.
2. Take eye exercise regularly, which can improve blood circulation, relieve asthenopia and prevent myopia.
3. The eye-protection function is only available for some models.

## VOICE FUNCTIONS

### Far Field Voice





### 1. Turn Far Field Microphone On/Off

Turn on or turn off the microphones of far field voice function. Only after turning on the far field microphones, successfully connecting your TV to the network and signing into your Google account, you can start to use the far field voice function by saying the hot word: “Ok Google” or “Hey Google”.

### 2. Power Indicator

Indicates the status of the TV power:

**Green:** in working mode.

**Red:** in standby mode.

**No light:** powered off.

### 3. Far Field Microphone

Microphones of far field voice function. It is best to keep yourself within 5 meters away from the far field microphones while using the far field voice function.

### 4. Far Field Indicator

Indicate the status of far field microphones and far field voice function.

**White:** far field microphones are turned on and far field voice function is being used.

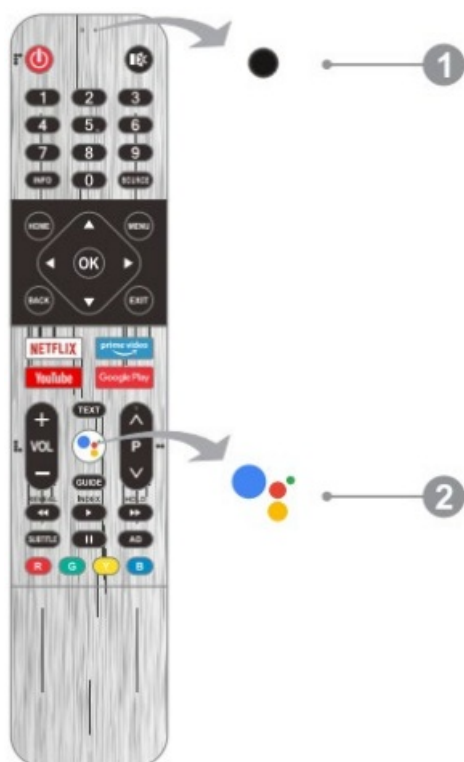
**No light:** far field microphones are turned on warning and far field voice function is not being used.

**Orange:** far field microphones are turned off.

### Note:

The color of indicators lit in various modes or circumstances may vary depending on the region or model.

### Near Field Voice



### Near Field Microphone

Microphone for Near Field Voice function. It is best to keep your mouth within 5 cm of the microphone while using the near field voice function for optimal results.

### Mic Button of Near Field Voice Function

Press to start using the Near Field Voice function. For the function to work, ensure you have connected your TV to the network, paired the Bluetooth remote control with your TV and be signed into your Google account.

If you have turned your TV off using the Near Field Voice function, you can turn it back on using the function. If you have turned your TV off manually, the Near Field Voice will not be active.

### Pairing Bluetooth Remote During Initial Setup

For the remote control supplied with your TV, please finish pairing with your Android TV before using it for near field voice function. Follow the onscreen prompts to pair the remote with the TV, holding the **LEFT** and **HOME** buttons simultaneously. Your remote's LED light will flash while pairing, and the TV will display 'Remote control paired' when successful.

### Skipping Setup

To skip this step during the first-time setup, select 'Skip' in the bottom right corner of the screen. You can return to this later if desired.

### Returning to Bluetooth Pairing Later

To return to the Bluetooth pairing screen and pair your remote control, select 'Settings' from the home screen and navigate down to 'Remotes & Accessories'. From this submenu, select 'Add Accessory' and repeat the steps above to put the remote control into Bluetooth pairing mode (holding the **LEFT** and **HOME** buttons simultaneously).

After selecting 'Add Accessory', the TV will scan for nearby available devices. Your remote's **LED** light will flash while pairing, and the TV will display 'Remote control paired' when successful. This will allow you to use voice commands with your remote via the Near Field Voice function.

## SPECIFICATIONS

Specification	KAOLED55X2SKA	KAOLED65X2SKA
Dimensions (without stand) (WxHxD)	1226 x 710 x 69mm	1447 x 834 x 69mm
Net weight (without stand)	17.2kg	22.7kg
Working voltage	110-240V~ 50/60Hz	
RF aerial input	75ohm unbalanced	
System		
DTV	DVB-T/T2/C	
ATV	PAL BG/I/DK	
Channel coverage		
DVB-T/T2	174 MHz ~ 250 MHz470 MHz ~ 860 MHz	
DVB-C	48 MHz ~ 859 MHz	
ATV	47.2 5 MHz ~ 8d5.25 MHz	
Environment		
Working temperature	5°C ~ 40°C	
Working humidity	20% ~ 80%	
Storage temperature	-15°C ~ 45°C	
Storage humidity	10% ~ 90%, non-condensing	

## TROUBLESHOOTING

Before calling a service technician, please check the following table for a possible cause of the symptom and some solutions.

General Problem	Solution
Remote control does not work	Change the batteries. Check if batteries are installed correctly, paying attention to the polarity markings (+/-) on the batteries. Check if main power is connected. Check if there are some items between remote sensor and remote control.
Poor signal	This is usually caused by interference from electronic equipment or radio interference sources.
Picture & Sound	Solution
No picture, no sound	Check the signal source. Plug another electrical device into the outlet to check if it is working or turned on. Check if power plug is in good contact with the outlet.
No sound, picture okay	If no sound, unmute the sound or increase the volume. Open the sound menu and adjust 'Balance'.
Abnormal picture	For no colour or bad picture quality: <b>1.</b> Adjust the colour option in menu settings. <b>2.</b> Keep the TV at a sufficient distance from other electronic products. <b>3.</b> Try another channel.Bad TV signal (Display mosaic or snowflakes): <b>1.</b> Check the signal cable and adjust the antenna. <b>2.</b> Fine tune the channel. <b>3.</b> Try another channel.
Multimedia Player	Solution
'This file is invalid' / 'Unsupported audio' appears, or audio is normal but video is abnormal, or video is normal but audio is abnormal	The media file maybe damaged, check if the file can be played on PC or other devices. Check if video and audio codec is supported.
Network	Solution
Network failure	Check if the router is working correctly. Ensure the TV is connected to the router successfully.
Browser	Solution
Web page cannot be displayed completely	Some third-party extensions of the current web page may not be supported.
Browser is forced to be shut down	The current web page may include too many elements, and due to insufficient memory the browser is closed.
Remote Control	Solution
Skipped pairing steps in startup, can't pair	Select 'Settings' from the home screen and navigate down to 'Remotes & Accessories'. From this submenu, select 'Add Accessory' and repeat the steps above to put the remote control into Bluetooth pairing mode (holding the LE FT and HOME buttons simultaneously).

#### Notes:

- Appearances and specifications are subject to change without notice.
- In dry environments, due to static electricity, the product may restart and return to the main OSD interface, USB player interface, or the previous source mode. It is normal, continue to operate TV afterwards

## LICENCE



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### Need more information?

We hope that this user guide has given you the assistance needed for a simple set-up.

For the most up-to-date guide for your product, as well as any additional assistance you may require, head online to [help.kogan.com](https://help.kogan.com)

kogan.com

## Documents / Resources

	<a href="#">kogan.com KAOLED55X2SKA OLED 4K UHD Smart Android TV</a> [pdf] User Guide KAOLED55X2SKA, KAOLED65X2SKA, KAOLED55X2SKA OLED 4K UHD Smart Android TV, OLED 4K UHD Smart Android TV, UHD Smart Android TV, Smart Android TV, Android TV, TV
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## References

- [Kogan Help Centre](#)

- [🌐 Patents - DTS](#)
- [User Manual](#)

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