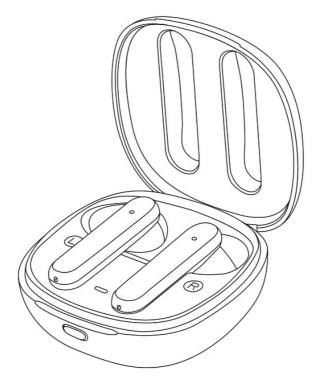


KMOUK KM-HTW001 True Wireless Earbuds User Guide

Home » KMOUK » KMOUK KM-HTW001 True Wireless Earbuds User Guide 🖔





KMOUK True Wireless Earbuds

KM-HTWOO1 User Guide P3-P18 /P19~P34

Contents

- 1 Important Safety Instructions
- 2 What's in the box
- **3 Product Overview**
- 4 How to Wear
- **5 Connect to New Device**
- **6 Operations and Functions -Left**
- 7 Operations and Functions -
- Right
- 8 How to Charge
- 9 How to Clean
- 10 Troubleshooting
- 11 Compliance
- 12 Specification
- 13 Customer Service
- 14 Documents / Resources
- **15 Related Posts**

Important Safety Instructions

Please read the user guide thoroughly before using this product and retain it for future reference.

- Place the earbuds back into the charging case when not in use and keep the product away from children to avoid choking hazards.
- Close attention is needed when using near children. Not recommended for children under age three.
- This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.
- A strong impact may cause damage to the internal parts of the product
- Avoid the charging case away from water, rain, snow, and any other liquid.
- Never submerge the earbuds in water for an extended period, or wear them while participating in water sports, such as swimming, waterskiing, and surfing,
- Never expose the product to excessive heat, such as fireplaces, radiators, heat registers, or other apparatus that produce heat.
- Remove earbuds immediately if you experience a warming sensation.
- Do not use the charging case in excess of its output rating, Overload outputs above rating may result in a risk
 of fire or injury to persons.
- Do not disassemble the charging case. Incorrect reassembly may result in the risk of fire, injury to persons, and warranty avoidance.
- Do not use a charging case that is damaged or modified.
- Always ask professional technicians or authorized personnel for repair.
- To avoid hearing damage, you would better use the earbuds at a comfortable and moderate volume level.
- Do not wear earbuds with high volume for a long time to avoid damaging your hearing.
- Turn the volume down on your device before you put the earbuds on, then turn the volume up gradually as per your preference.
- For your safety, do not use the earbuds when you are driving or doing other activities with potential danger, and

follow applicable laws regarding headphone use.

What's in the box

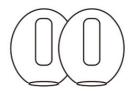
Carefully unpack the carton and confirm that the following parts are included:



Earbuds with Charging Case



Type-C Charging Cable

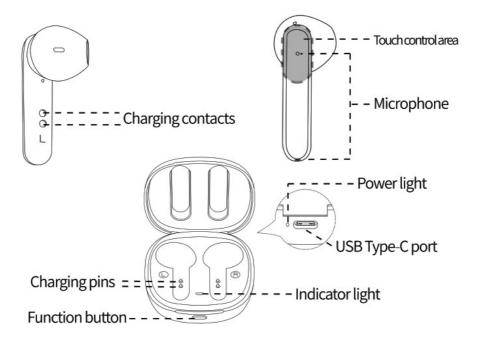


2 x Earbuds Cover Tips

Note:

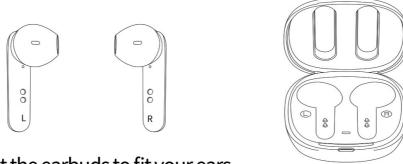
• If any part of the product is damaged, do not use it. Contact the seller or KMOUK customer service.

Product Overview

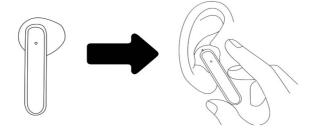


How to Wear

Check the left and right sides of the earbuds. The charging case and the earbuds have left and right ear labels, with "L" for the left ear and "R" for the right ear.



Adjust the earbuds to fit your ears.



How to Use Pairing

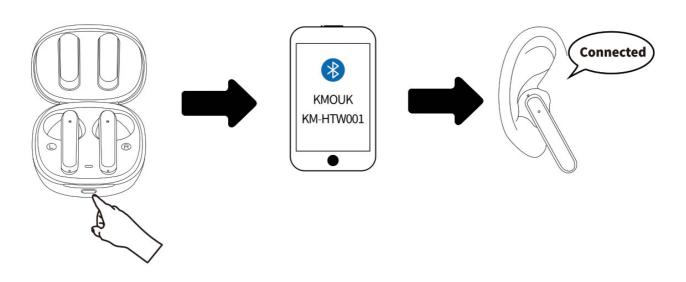
- 1. Open the lid of the charging case, keep the earbuds in the charging case. The indicator light will flash white, and the earbuds enter Bluetooth pairing mode.
- 2. Turn on the Bluetooth function on your device and select "KMOUK KM-HTWO01" from the device list.
- 3. After first-time pairing, when you open the lid, the earbuds will automatically connect to the most recently connected device.

Disconnect from Your Device

Place the earbuds in the charging case and close the lid, the Bluetooth connection will automatically terminate.

Connect to New Device

- 1. Turn off the Bluetooth function on the connected device.
- 2. Put the earbuds back into the charging case, then open the lid.
- 3. Press the function button for 3 seconds, the earbuds will enter the Bluetooth pairing mode. The indicator light will flash white.
- 4. Turn on the Bluetooth function on the new device and select "KMOUK HTVV001" from the device list.



Clear Pairing List

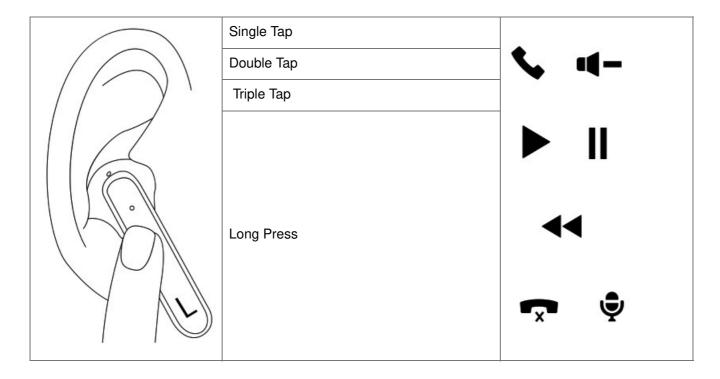
- 1. Put the earbuds back into the charging case and keep the lid open.
- 2. Press and hold the function button for 10 seconds, the indicator light will flash white 3 times.

Factory Reset

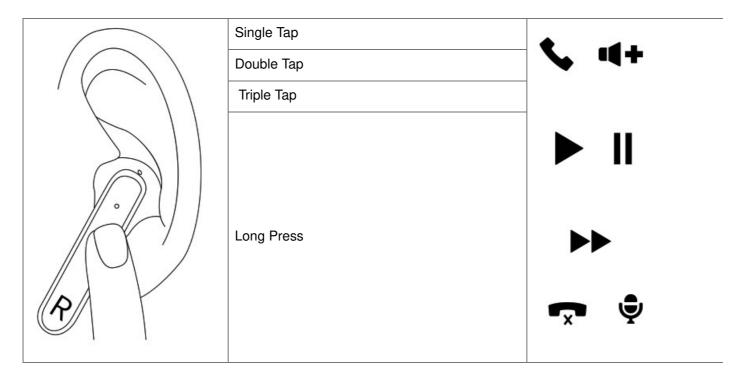
- 1. Put the earbuds back into the charging case and keep the lid open.
- 2. Hold the touch control with your finger on the left earbud, and hold the function button for 10 seconds at the same time. Do the same step for the right earbud.
- 3. Close the lid for 5 seconds and open the lid.

we locate the MIC Logo and ID and the Product Name, the Brand, the Model name on the Color box and on the instructions

Operations and Functions -Left



Operations and Functions -Right



How to Charge

Charge the Earbuds

- 1. Put the earbuds into the charging case.
- 2. Close the lid and the earbuds will start charging automatically.

Earbuds Battery Indicator Light

Light Color	Status
Stable green	Battery power is between 25% and 100%
Stable white	Battery power is lower than 25%

Charge the Case

Connect the USB type-c cable to the charging adapter and then plug the cable into the type-c port on the charging case. Plug the charging adapter into an electric socket.

Note: The charging adapter is not included in the package.0

Charging Case Battery Power Light

Light Color	Status
Stable white	Battery power is between 25% and 100%
Stable red	Battery power is between 11% and 25%
Flash red	Battery power is lower than 10%

Charging Case Charging Power Light

Light Color	Status
Stable white	Fully charged
Flash white	Charging and the battery is between 51% and 99%
Flash red	Charging and the battery is lower than 50%

How to Clean

Gently wipe off the dirt with a soft, dry cloth or cotton swab.

Note: Do not insert anything into the nozzle hole.

Troubleshooting

1. Can't find "KMOUK KM-HTVV001" in the Bluetooth device list.

Deactivate the Bluetooth function of the previously paired device.

2. Failed to pair the earbuds with the device.

Bring the earbuds into pairing mode as instructed in the "Mandatory Pairing" section.

3. No sound in the earbuds.

Check the volume level on your device and set the earbuds as an audio output device. If not work, do the "Factory Reset" section.

4. Can't hear the other person on the phone

Adjust the call volume on the device. Set the Bluetooth earbuds as an audio output device in the settings on an IOS device (such as an iPhone).

5. Failed to turn on the earbuds.

The earbuds are low battery, charge the earbuds.

6. The poor sound quality/easy connection interruption/sound delay.

Place the connected device close to the earbuds or remove the obstacles between them.

Note: If the above solutions do not work, contact the seller or KMOUK customer service for further help.

Compliance

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Specification

Bluetooth®Version	Bluetooth 5.2
Noise Cancellation	cVc 8.0
Effective Range	32.8ft
Driver	0.51in dynamic driver
Temperature Range	-14-122°F
Impedance	16Ω
Water Resistance Level	I PX8
Dimensions	2.09 x 2.09 x 1.lin
Weight	0.11lb.
Battery life	30h
Microphone	4

Customer Service

12-month Warranty Period

Within one year from the date of purchase, we will repair or replace the product free of charge if it does not work properly due to the quality of the product itself.

Contact Us

Mail: support@kmouk.com

Manufacturer

Name: Shenzhen YaFex E-Commerce Co., Ltd

Address: 102, 23 Baili Road, Bantian Street, Longgang District, Shenzhen, China.



FCC ID:2AYP9KM-HTWOO1



210-153443 Made in China

Documents / Resources

KMOUK KM-HTW001 True Wireless Earbuds [pdf] User Guide

KM-HTW001, KMHTW001, 2AYP9KM-HTW001, 2AYP9KMHTW001, KM-HTW001 True Wireless Earbuds, True Wireless Earbuds, Earbuds

Manuals+,