

# KINGFORCE Keyless Entry Door Lock with Handle User Manual

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KINGFORCE Keyless Entry Door Lock with Handle



# **Specifications**

· Recommended batteries: high-end alkaline AA batteries

• Battery voltage: minimum 1.5V

• Battery life: approximately 1 year

• Door requirements:

Hole in the door: 2-1/8" (54mm)

Backset: 2-3/8" or 2-3/4" (60 or 70mm)

Hole in the door edge: 1" (25mm)

Door thickness: between 1-3/8" and 2" (35mm and 50mm)

#### **FAQ**

# Q: What suggestions do we have for using this door lock?

A: To use this door lock, follow these steps:

1. Prepare the door by measuring the backset of the door.

# Q: What types of batteries do I need to use for this smart lock?

**A:** We recommend using high-end alkaline AA batteries for optimal performance. Rechargeable batteries are not suitable for this lock. Ensure the batteries have a minimum voltage of 1.5V to avoid potential non-working issues.

# Q: Why does my lock work well for only several weeks or months, and the deadbolt mechanism start to jam, not fully engaged?

**A:** Please check if the lock is having low battery, as low battery voltage might result in non-working issues. If yes, please try to replace with the new high-end batteries and reset the lock.

# Q: What if I keep getting a flashing red LED when I try to program my code?

**A:** If you are following the quick setup guide to correctly program the code and still get a flashing red LED, please try to take out the batteries, reset the lock by pushing the Reset button, reinstall the batteries, and restart the process.

# Q: How often do I need to replace the battery?

**A:** The battery life of our lock depends on your usage frequency and typically lasts about 1 year. Please rest assured that the low battery reminder will prompt you when the battery needs to be replaced, ensuring that your lock remains operational and secure.

# Q: What should I do if I forget my master code?

**A:** Perform a reset operation to erase all passwords. After the reset is complete, all passwords will be erased, and the master code will be restored to the default master code of 123456.

# Q: I want to purchase this King Force lock for my new house front door, and what is the dimension of installation?

**A:** King Force door locks fit most standard American doors, of which the requirements of dimension are as follow:

- 1. Hole in the door is 2-1/8 (54mm)
- 2. Backset is either 2-3/8 or 2-3/4 (60 or 70mm)
- 3. Hole in the door edge is 1 (25mm)
- 4. Thickness of the door between 1-3/8 and 2 (35mm and 50mm)

### Operation

# Q: How do I successfully program a code?

**A:** To successfully program a code, follow these steps:

To change the Master Code:

- 1. Press Kingforce twice, then enter the Master Code (Default Master Code: 123456), followed by Kingforce.
- 2. Wait for a long green light.
- 3. Press 1 and wait for the green light to flash.
- 4. Enter the New Master Code + Kingforce and wait for the green light to flash.
- 5. Enter the New Master Code + Kingforce and wait for the green light to flash again.
- 6. The New Master Code has been successfully set when the greenlight flashes.

To add the New User Code:

- 1. Press Kingforce twice, then enter the Master Code, followed by Kingforce.
- 2. Wait for a long green light.
- 3. Press 2 and wait for the green light to flash.
- 4. Enter the New User Code + Kingforce and wait for the green light to flash.
- 5. Enter the New User Code + Kingforce and wait for the green light to flash again.
- 6. The New User Code has been successfully set when the green light flashes.

### **FAQ**

### Installation

Q: I am looking for a replacement for my old entrance door lock, is the King Force lock able to replace it?

A: If your original door lock type is rim cylinder, mortise or integrated, the King Force door lock would not fit the existed hole dimensions. Otherwise, the King Force door lock could be installed if your door meets the following

#### dimension:

- 1. hole in the door is 2-1/8" (54mm);
- 2. backset is either 2-3/8" or 2-3/4" (60 or 70mm);
- 3. hole in the door edge is 1" (25mm);
- 4. thickness of the door between 1-3/8" and 2" (35mm and 50mm).

# Q: What suggestions do we have for using this door lock?

- 1. Prepare the door and check dimensions: Measure the backset of the door and confirm that the hole in the door is either 2-3/8" or 2-3/4" (60 or 70mm).
- 2. Install the latch and strike: Attach the latch and strike onto the door frame.
- 3. Install the exterior assembly: Attach the exterior assembly on the outside of the door.
- 4. Install the interior assembly: Attach the interior assembly on the inside of the door.
- 5. Determine left/right hand door installation: Identify whether the lock is suitable for a left-hand or right-hand door.
- 6. Change the master PIN code: Modify the default master PIN code by creating a new one.

# Q: What types of batteries do I need to use for this smart lock?

A: We recommend using high-end alkaline AA batteries for optimal performance.

Rechargeable batteries are not suitable for this lock. Ensure the batteries have a minimum voltage of 1.5V to avoid potential non-working issues.

# Q: Why does my lock work well for only several weeks or months, and the deadbolt mechanism start to jam, not fully engaged?

**A:** Please check if the lock is having low battery, as low battery voltage might result in non-working issues. If yes, please try to replace with the new high-end batteries and reset the lock.

### Q: What if I keep getting a flashing red LED when I try to program my code?

**A:** If you are following the quick setup guide to correctly program the code and still get a flashing red LED, please try to take out the batteries, reset the lock by pushing the Reset button, reinstall the batteries, and restart the process.

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- 3. hole in the door edge is 1" (25mm);
- 4. thickness of the door between 1-3/8" and 2" (35mm and 50mm).

# Operation

### Q: How do I successfully program a code?

A: The King Force lock allows you to set a password consisting of 4 to 10 digits.

We strongly recommend that you change your master password according to the following steps before using the door lock, which will help protect your home security.

# To change the Master Code:

- 1. Press "Kingforce" twice, then enter the Master Code(Default Master Code:123456), followed by "Kingforce".
- 2. Wait for a long green light.
- 3. Press "1" and wait for the green light to flash.
- 4. Enter the New Master Code+"Kingforce" and wait for the green light to flash.
- 5. Enter the New Master Code+"Kingforce" and wait for the green light to flash again.
- 6. The New Master Code has been successfully set when the green light flashes.

#### To add the New User Code:

- 1. Press "Kingforce" twice, then enter the Master Code, followed by "Kingforce".
- 2. Wait for a long green light.
- 3. Press "2" and wait for the green light to flash.
- 4. Enter the New User Code+"Kingforce" and wait for the green light to flash.
- 5. Enter the New User Code+"Kingforce" and wait for the green light to flash again.
- 6. The New User Code has been successfully set when the green light flashes.

### Q: To enable the automatic locking function, what steps should I take?

### A: To Set Auto Lock Time Delay:

- 1. Press "Kingforce" twice, then enter the Master Code, followed by "Kingforce".
- 2. Wait for a long green light.
- 3. Press "3" and wait for the green light to flash.
- 4. Enter the New Duration Time(10-99)+"Kingforce" and wait for the green light to flash.
- 5. The Auto Lock has been successfully set when the green light flashes.

### Q: How do I turn off the auto-lock feature?

**A:** The auto-lock feature is initially deactivated and needs to be manually activated. Once enabled, it supports automatic locking of the door lock within 10 to 99 seconds.

# **Other Common FAQs**

### Q: What are the differences in those types of door lock from King Force?

**A:** All KingForce keypad locks share the same functionality; distinctions now lie solely in color and the presence of a door handle. Regardless of your preference, both locks maintain a physical keyhole for emergencies.

# Q: Can I use a 3-digit password? If not, what is the minimum password length requirement?

A: The smart lock allows you to set a password consisting of 4 to 10 digits. This customizable feature ensures

that you can create a secure and easy-to-remember password to suit your preferences.

# Q: Can I set multiple one-time passwords?

A: Currently, our door lock only supports setting one one-time password.

Once the vacation mode is used or activated, this password will be invalidated.

# Q: What should I do if I enter the wrong code?

A: Press the "King Force" button once, then continue entering the code according to the usual steps.

### Q: Can I add new user codes?

**A:** Make sure that the entire code input process is completed within 10 seconds; otherwise, the unit will time out. Also, please ensure that the master code has been correctly entered. When the capacity is full, no new user codes will be accepted. Try deleting existing user codes and then adding new codes. User codes must be 4 to 10 digits.

# Q: Why is my keypad not responding?

**A:** First, make sure that the battery is installed correctly. If the battery indicator light continues to flash, it means that the battery is about to run out and needs to be replaced (use alkaline batteries only). Check if the cable is connected to the port and not damaged during installation. Also, please ensure that the lock is set up correctly and the latch direction is determined.

# Q: Why does the latch retract in and out several times when I try to lock/unlock the deadbolt?

**A:** This happens when the latch and the lock bolt are not aligned. Please make sure that the strike hole on the door frame is at least 1 inch deep so that the bolt can fully extend. Please check that the door can close correctly, and the deadbolt should not affect the bolt or door frame, it should go straight into the strike hole.

# Q: Why does my lock only work properly when the spare key is inserted? Why can't I remove the spare key while in the unlocked state?

**A:** You may need to reinstall the entire lock. Please make sure that the lock is in the unlocked state at the beginning of the installation; please make sure that the thumb turn is vertical. Please do not insert the spare key into the lock.

# **Documents / Resources**



KINGFORCE Keyless Entry Door Lock with Handle [pdf] User Manual

Keyless Entry Door Lock with Handle, Entry Door Lock with Handle, Door Lock with Handle, Lock with Handle, Handle

### References

User Manual