



KILOVIEW KIS Intercom Server User Manual

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Leading solution provider of IP-based video transmission
User Manual
Kiloview Intercom Server (KIS)
(Authorized Version)

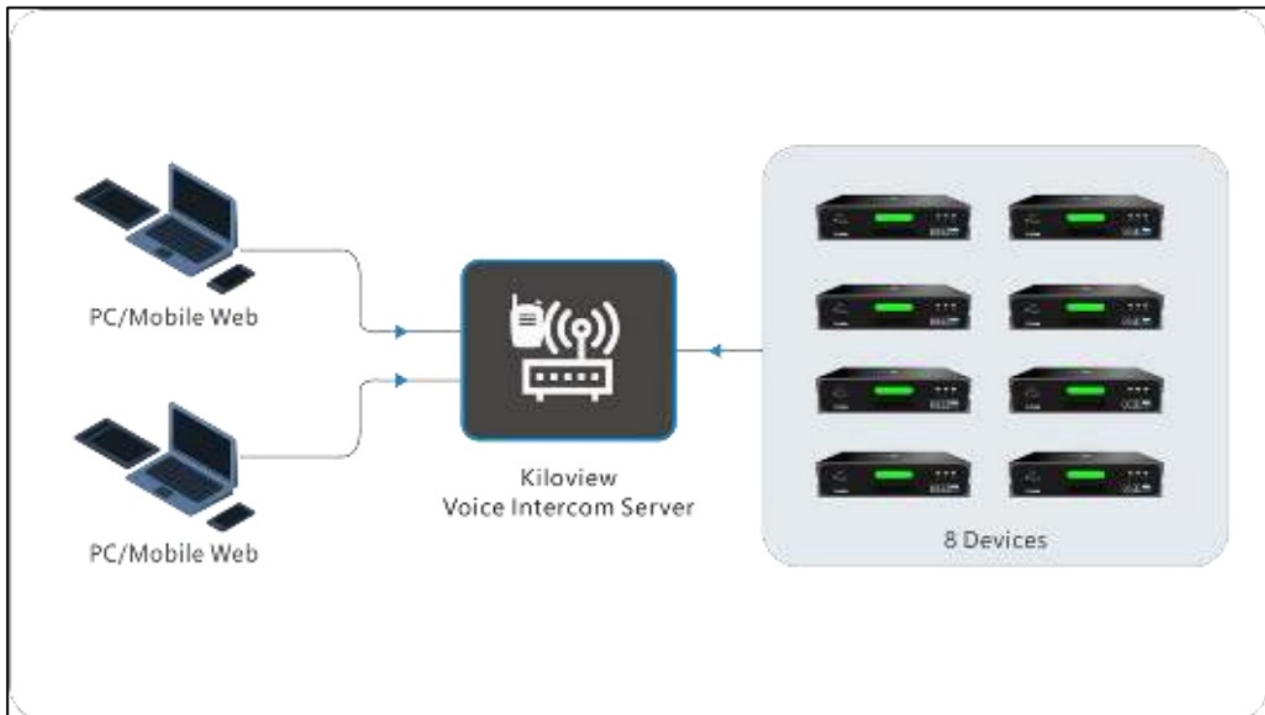
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KIS Intercom Server

Kiloview Intercom Server (KIS), is system that supports 32 terminals (8 users/device during trail period), which fully follows the video transmission system applications both local and across the network. As long as you are Kiloview users, you can easily realize the voice communication in the production site by Kiloview Intercom Server.

KIS Introduction



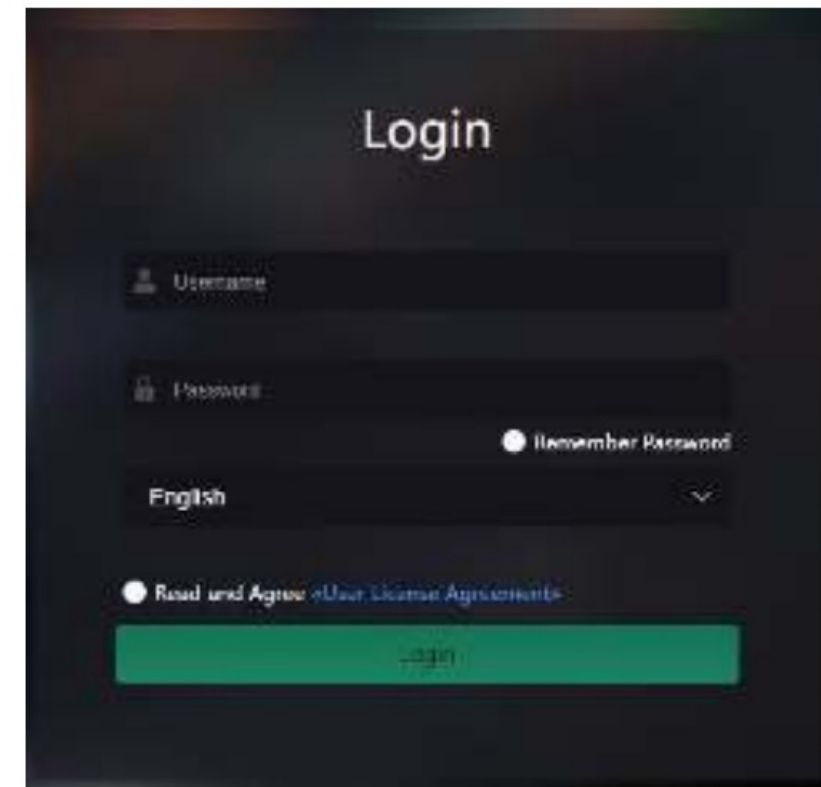
Introduction

KIS (Kiloview Intercom Server) mainly solves the problem of multi-user real-time voice communication, users can login the KIS platform through web browser Chrome, Edge, safari or device, QR code. KIS supports multi-user real-time voice communication by a common mixer algorithm even on low performance servers.

- Supported models: All Kiloview encoders and decoders.
- For undiscovered devices, it can be added to the list manually.
- Device update link: www.kiloview.com/en/support/download/.
- All devices currently only support intercom by using a USB headset connection.

KIS (Kiloview Intercom Server) Login

Login to Kiloview Intercom Server by <https://server> IP:443 in the web browser, both the username and password is admin.



Login

Username

Password

Remember Password

English

☐ Read and Agree [User License Agreements](#)

Login

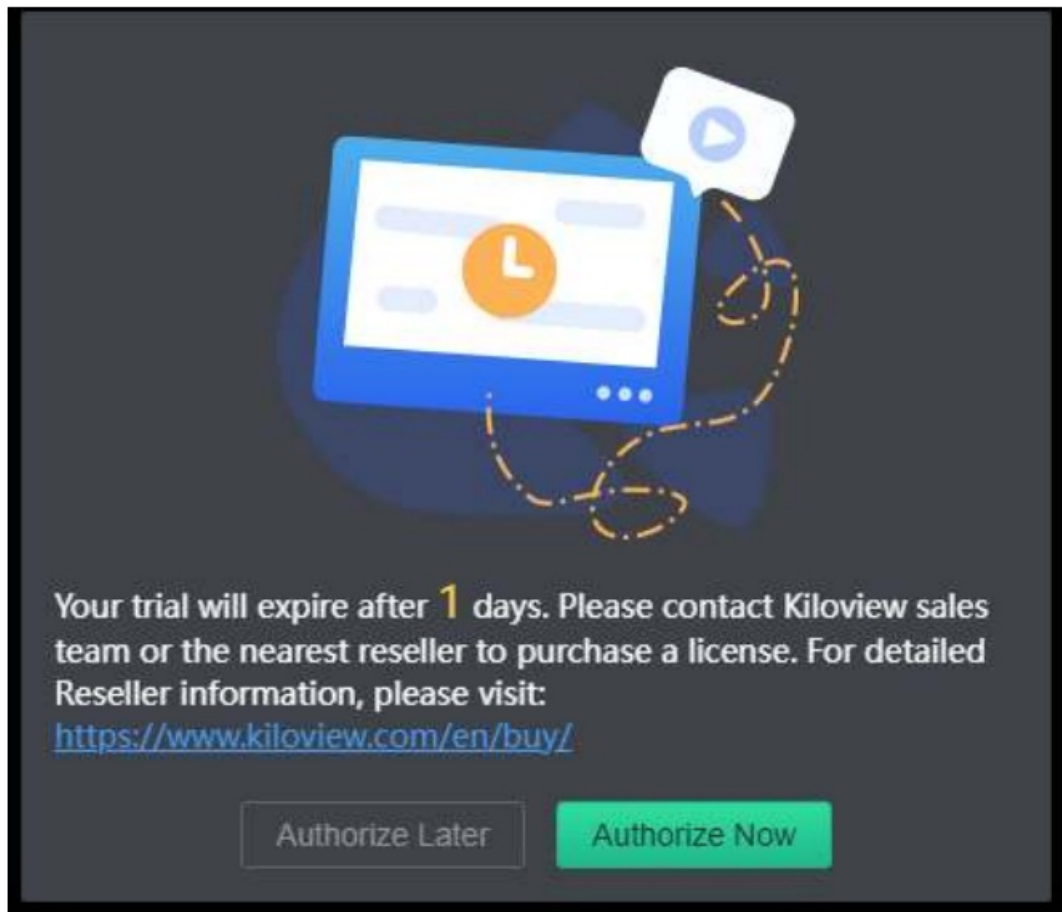


Note

- For information security, it is recommended to change the password after login for the first time.
- The default login port for Kiloview Intercom Server (KIS) is 443.

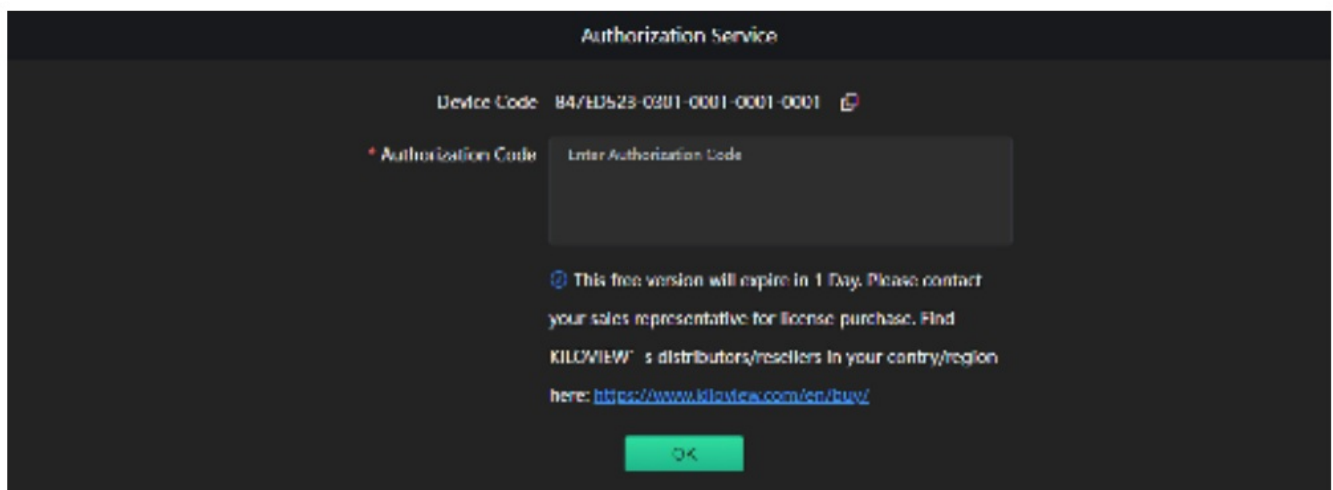
Authorization

After login, it will be prompted to authorize and show the remaining period of usage.



<https://www.kiloview.com/en/buy/>

Enter the authorization page after clicking Authorize Now, and send device code to Kiloview sales staff to get authorization code. Filling in the authorization code and click OK to complete the authorization. Click the arrow in the left upper corner and back to the dashboard.



<https://www.kiloview.com/en/buy/>



Introduction

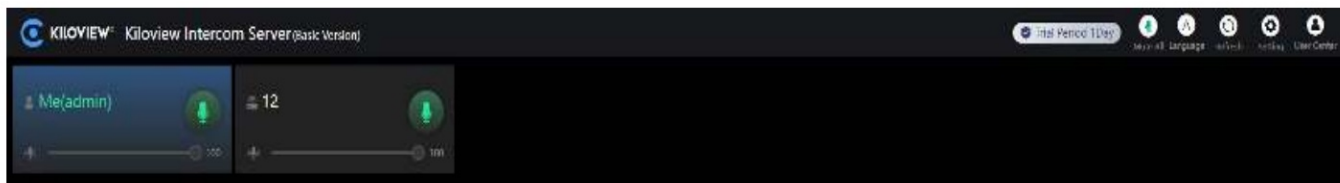
- **Device Code** The Device Code is an identification code generated by the program based on the hardware information of the server, which is unique.
- **Authorization Code** The authorization code is generated one-to-one based on the Device Code, so it is

exclusive.

User Management

4.1 User Management Interface

Enter the Web page, you can see the navigation bar on the right, including the functions: Mute All(on/off), language switching, refresh, members and user management center.



Language Switch Click the language switch in the upper right corner to switch the language version.English and Chinese are supported currently;

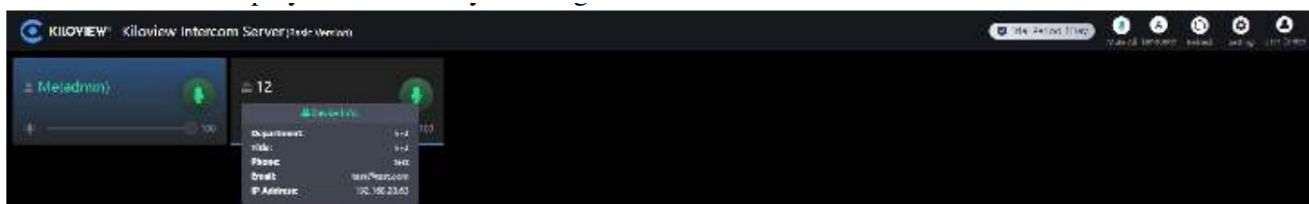
Refresh Update the device status and the number of users or devices;

Mute all It supports turning on/off all microphones.

4.2 User management

In the user management, the administrator account can control each device or user individually. The following is the functions:

1. The administrator can control the volume of a single user or device and turn on/off the microphone of a user.
2. The administrator can kick out a user or device. If the kicked user or device needs to log in again, the account needs to be enabled in the user management.
3. All users can display user details by clicking on the username.



Member management

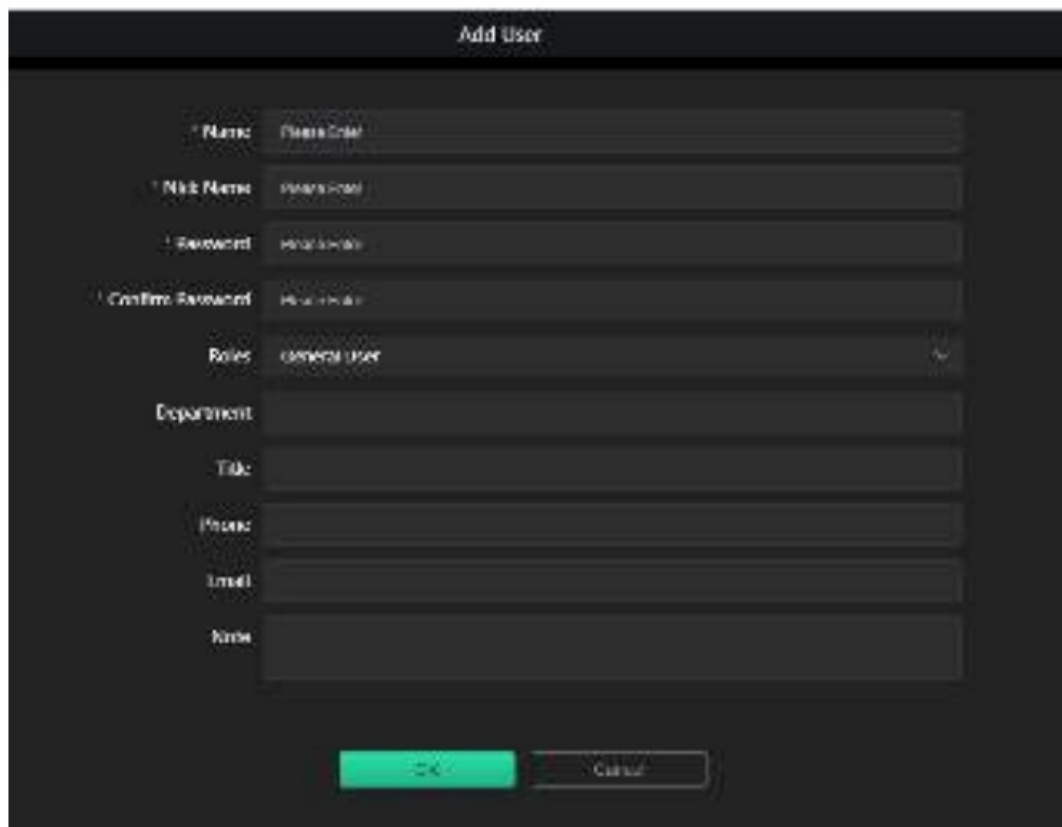
Member management supports the distinction between ordinary users and management users, which are divided into user management and device management.

5.1 User Management

In the user list, you can view all existing users, user information, and enable/disable users.

Name	Nick Name	Role	Department	Title	Phone	Email	Note	Create time	ON/OFF	Manage
admin	admin	Administrator								
12	12	Administrator						2022-04-25 18:04:03	ON	
1	1	Administrator						2022-04-21 17:20:22	ON	

After clicking “Add User”, there will be a list of information to be filled in, * means required to fill, the rest are optional. All Information will be displayed in the Web UI. Click OK to complete the adding.



The 'Add User' form contains the following fields:

- * Name:** Password
- * Nick Name:** Password
- * Password:** Password
- * Confirm Password:** Password
- Roles:** Admin User (dropdown menu)
- Department:**
- Title:**
- Phone:**
- Email:**
- Avatar:**

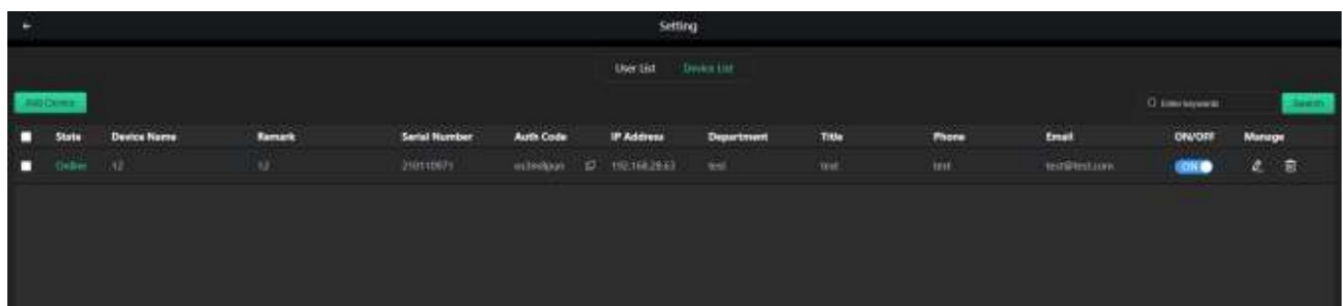
Buttons: OK, Cancel

User Name The username is the account number.

Role You can choose the account permission, which is divided into two types: administrators and users.

5.2 Device management

In the user list, you can view all existing users, user information, and the enabled/disabled devices.



Setting											
User List											Device List
Add Device											
Enter keywords											
State	Device Name	Remark	Serial Number	Auth Code	IP Address	Department	Title	Phone	Email	ON/OFF	Manage
Online	12	12	210110071	asdasdpan	192.168.20.63	test	test	test	test@test.com	ON	Manage

After clicking Add Device, there will be a list of information to be filled in, * means required to fill, the rest are optional and the information will be displayed in the management web UI at the same time. Click OK to complete the creation

Add Device

* Device Name:

* Remark:

* Serial Number:

* Auth Code: Generate

Device Model:

Title:

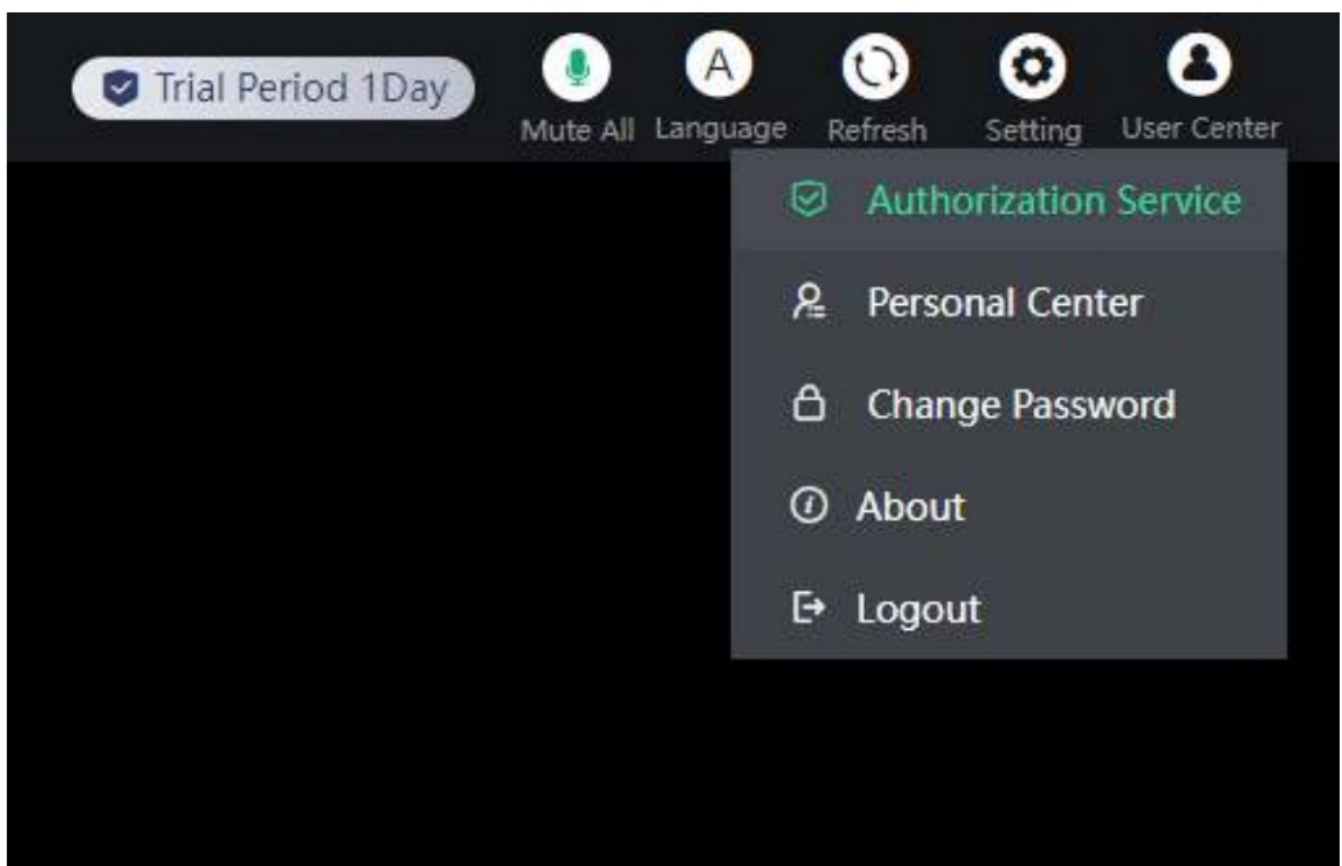
Place:

Email:

OK
Cancel

User Center

The user center supports authorization services, personal information changes, user password changes, and information of the current version.



1. **Authorizaiton service** Click the authorization service to view the Device Code and get a license
2. **Personal center** Click and enter into the personal center to modify the basic information
3. **Change password** Click to change password, follow the prompts to enter the new password twice, and click

OK to complete

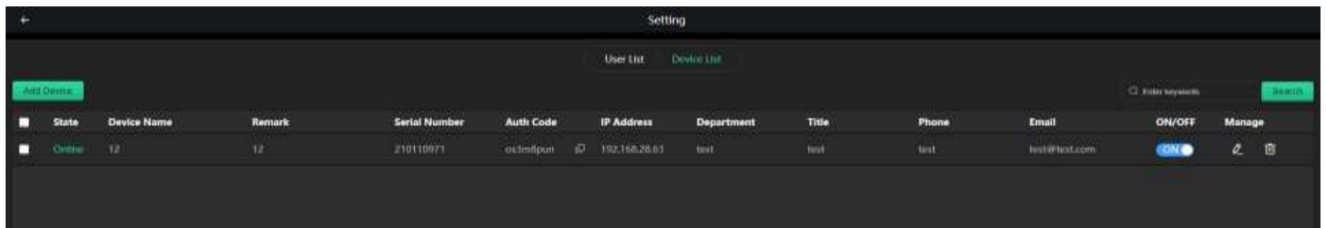
4. **About** Click “About” to view the current version number and supported devices/users connections
5. **Logout** Click “Logout” to return to the login interface.

Join voice intercom

7.1 Join voice intercom on the device

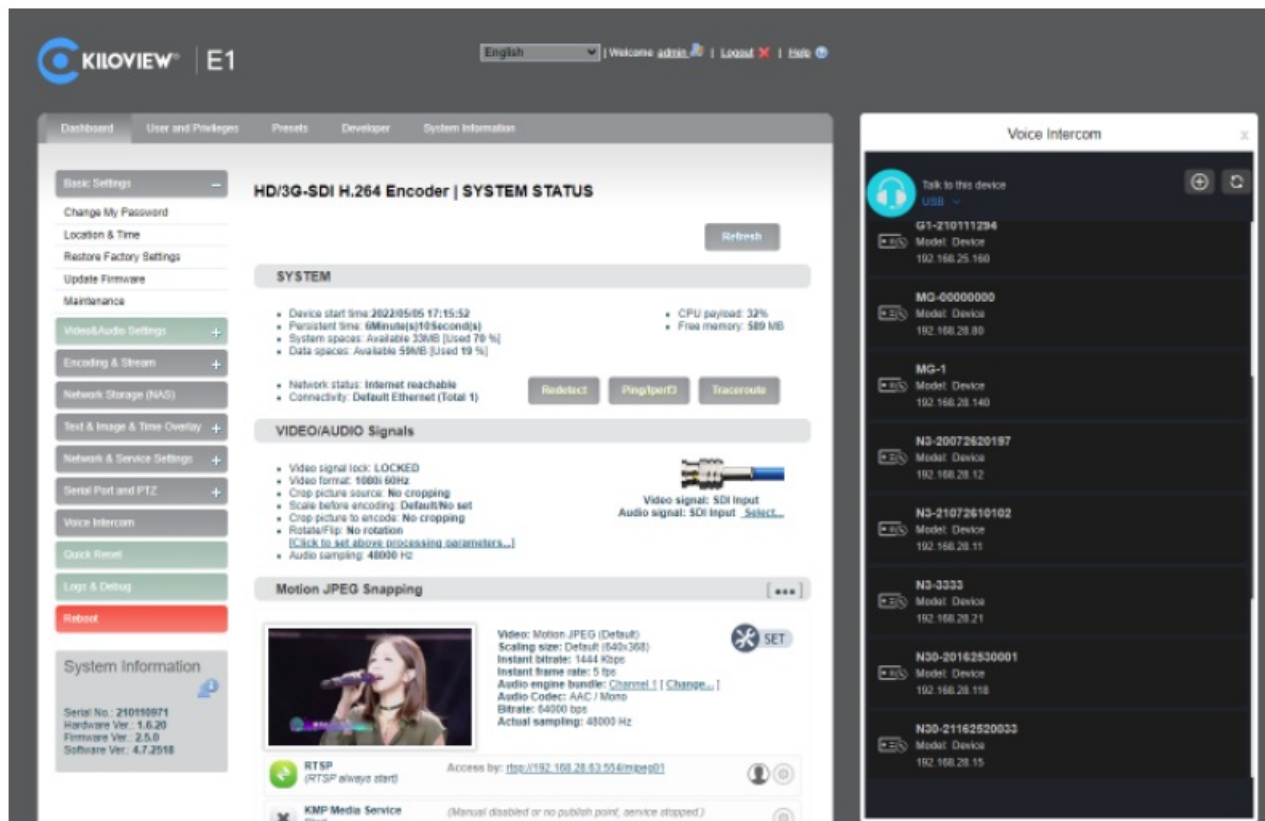
To join the voice intercom on the device, you need to update the firmware to the latest version and complete the authorization at the same time.

1. Add a device on the servers and get the authorization code of the device.



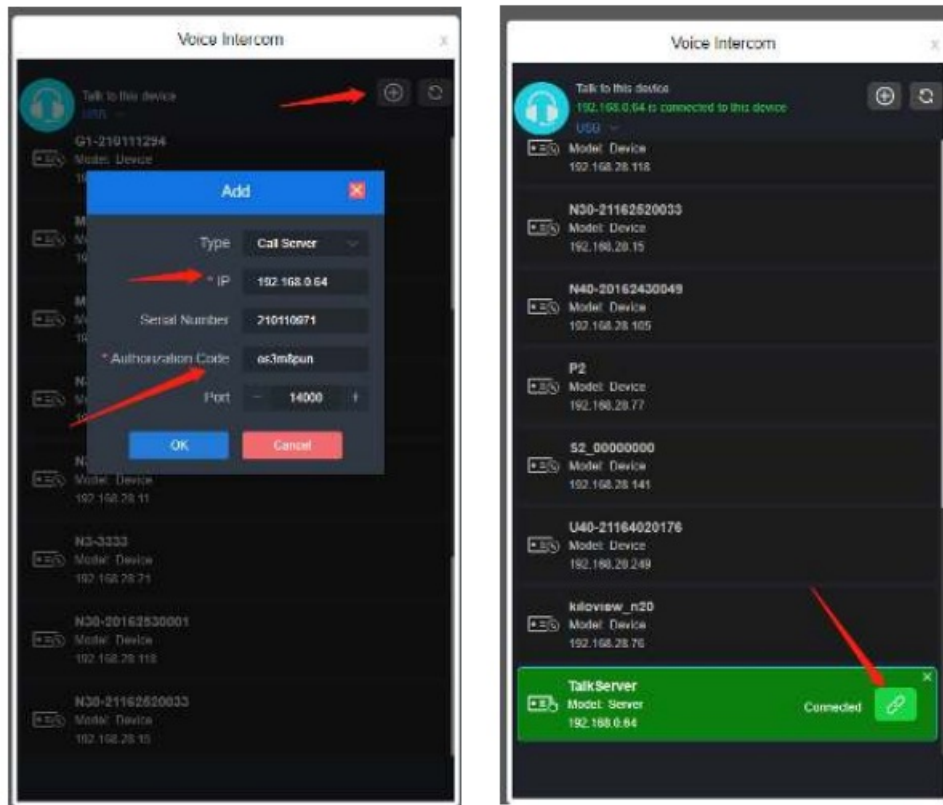
	State	Device Name	Remark	Serial Number	Auth Code	IP Address	Department	Title	Phone	Email	ON/OFF	Manage
+	Online	12	12	210110971	ox3mdpnt	192.168.28.63	test	test	test	test@test.com	ON	

2. Login to devices and turn on the voice intercom function.



The main interface shows the 'HD/3G-SDI H.264 Encoder | SYSTEM STATUS' page. The left sidebar contains navigation options like 'Base Settings', 'Change My Password', 'Location & Time', 'Restore Factory Settings', 'Update Firmware', 'Maintenance', 'Video & Audio Settings', 'Encoding & Stream', 'Network Storage (NAS)', 'Text & Image & Time Overlay', 'Network & Service Settings', 'Serial Port and PTZ', 'Voice Intercom', 'Quick Reset', 'Log & Debug', and 'Reboot'. The main content area displays system status, video/audio signals, and motion JPEG snapping settings. A 'Voice Intercom' window is open on the right, showing a list of devices with their IDs, models, and IP addresses.

3. Right Click + and select the call server in the drop-down box and fill in the IP address as well as authorization code. Then find the voice intercom server to connect, click, the device and KIS server are connected successfully.

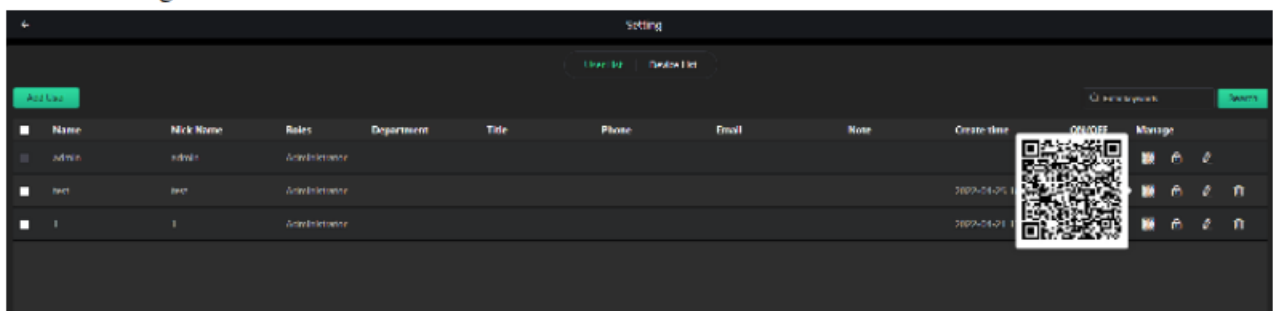


7.2 User join in the voice intercom

After creating a new user, use the account to log in to the KIS server (<http://server> IP:443) in a web browser (chrome, edge, safari) to join the voice intercom.



Users can also login by a QR code. After creating a user, the user list will generate a QR code, which can be scanned to log in.



<https://www.kiloview.com/cn/support/>

For more information and support, please visit Kiloview official website: <https://www.kiloview.com/en/support/>



<http://weixin.qq.com/r/OiqhuWrEqTfWrS7a938o>

KILOVIEW Electronics CO.,LTD

<https://www.kiloview.com/>

Add: B4-106/109, Jiahua Intelligence Valley Industrial Park, 877 Huijin Road, Yuhua District, Changsha, China

Email support@kiloview.com

Contact 18573192787



For more information about KIS, please visit:

<https://www.kiloview.com/cn/kiloview-intercom-server>

Documents / Resources

	KILOVIEW KIS Intercom Server [pdf] User Manual KIS Intercom Server, KIS, Intercom Server, Server
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References

- [Download Center – Kiloview](#)
- [IP Video Encoders, Decoders and NDI Converters - Kiloview](#)
- [Kiloview Intercom Server - Kiloview](#)
- [Support and Help Center – Kiloview](#)