Keychron Q5 Max Wireless Custom Mechanical Keyboard User Guide

Contents

1 Keychron Q5 Max Wireless Custom Mechanical Keyboard
2 Product Usage Instructions
3 Connect 2.4 GHz Receiver
4 Connect Bluetooth
5 Connect Cable
6 Warranty
7 Factory Reset
8 Troubleshooting
9 Documents / Resources
9.1 References
10 Related Posts

Keychron

Keychron Q5 Max Wireless Custom Mechanical Keyboard

Specifications:

- Connectivity: 2.4 GHz Receiver, Bluetooth, Type-C Cable
- Compatibility: Windows and Mac systems
- Key Settings: 4 layers available
- Backlight Control: Brightness adjustment, lighting effects
- Key Remapping: VIA Key Remapping Software support
- Warranty: Component replacement during the warranty period

Product Usage Instructions

Connecting the Keyboard
Connect the 2.4 GHz receiver to the device's USB port.

Switching Between Connectivity Modes

1. Switch to 2.4 GHz Mode: Toggle the switch to 'G' for 2.4 GHz mode.
2. Switch to Bluetooth Mode: Toggle the switch to 'BT', then press fn + 1 for 4 seconds to pair with the device named Keychron Q5 Max.

Adjusting Key Settings
Key Layer Settings: – Layer 0 and Layer 1 for Mac system – Layer 2 and Layer 3 for Windows system Remember to adjust Layer 2 settings when using in Windows mode.

Backlight Control

1. Adjust Backlight Brightness: – Press fn + W to increase brightness – Press fn + S to decrease brightness
2. Change Lighting Effect: – Press fn + Q to change the lighting effect – Press fn + tab to toggle backlight on/off

Key Remapping with VIA Software
Visit **usevia.app** to remap keys online. – Ensure the keyboard is connected via cable for VIA software to work

Troubleshooting and Factory Reset

1. Troubleshooting Steps: – Download firmware and QMK Toolbox – Switch the keyboard to Cable mode – Locate reset button under space bar keycap on PCB – Enter DFU mode by pressing fn + J + Z for 4 seconds
2. Factory Reset: – Contact support@keychron.com if needed – Press fn + G to factory reset the keyboard

Warranty Information
The keyboard components are customizable and can be rebuilt. Defective parts will be replaced during the warranty period.

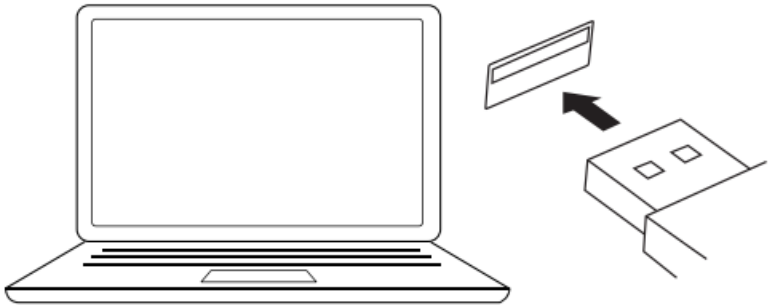
FAQ:

- Q: Can I use the keyboard with both Windows and Mac systems?
  A: Yes, the keyboard supports both Windows and Mac systems with different key layer settings.
- Q: How can I adjust the backlight brightness?
  A: Use fn + W to increase brightness and fn + S to decrease brightness.
- Q: What should I do if the keyboard is not responding?
  A: Follow the troubleshooting steps provided in the manual, including checking firmware and performing a factory reset if needed.

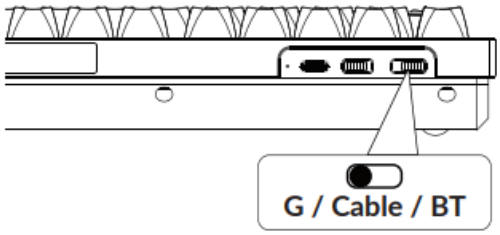
If you are a Windows user, please find the appropriate keycaps in the box, then follow the instructions below to find and replace the following keycaps.

Connect 2.4 GHz Receiver

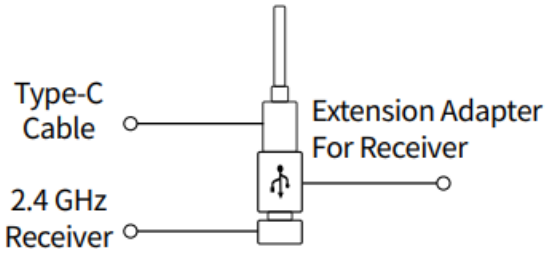
Connect the 2.4 GHz receiver to the device USB port.



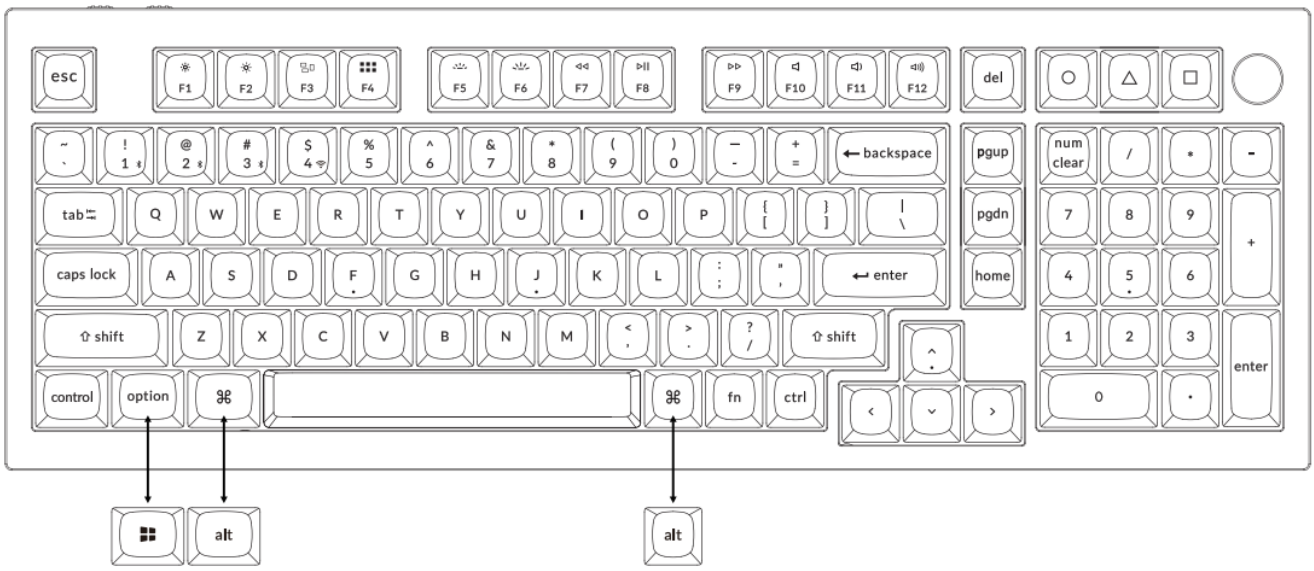
Switch toggle to 2.4 GHz mode



G = 2.4 GHz

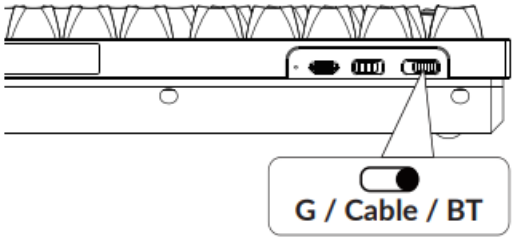


Note: For the best wireless experience, we recommend using the extension adapter for receiver and putting the 2.4 GHz receiver somewhere on your desk close to your keyboard for a low rate of latency and fewer signal interferences

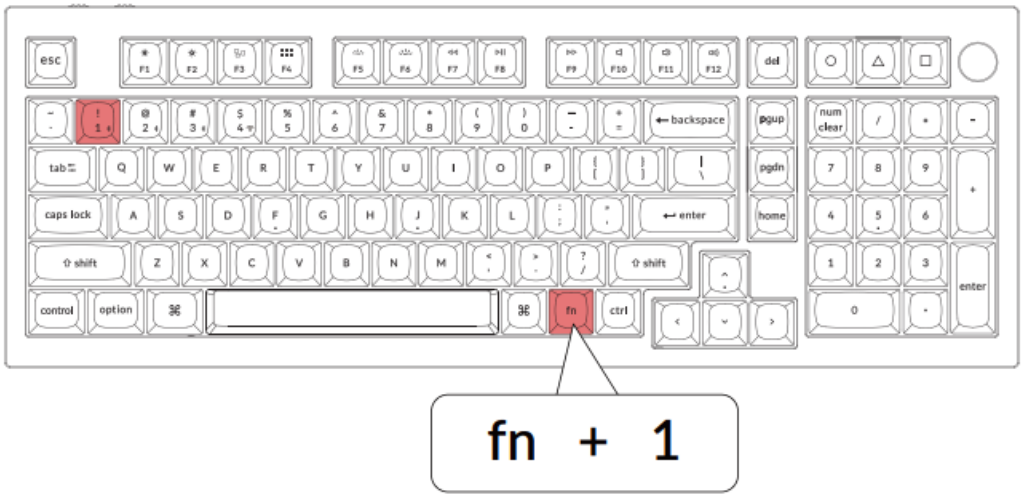


Connect Bluetooth

Switch toggle to Bluetooth



Press fn + 1 (for 4 seconds) and pair with device named Keychron Q5 Max

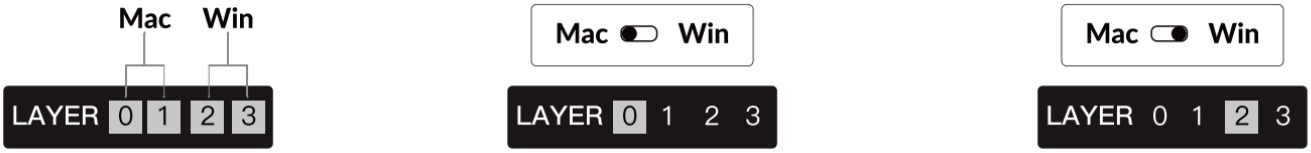


Connect Cable

The VIA Key Remapping Software

Please visit usevia.app to use the online VIA software to remap the keys. If the VIA cannot recognize your keyboard, please reach our support to get the instruction

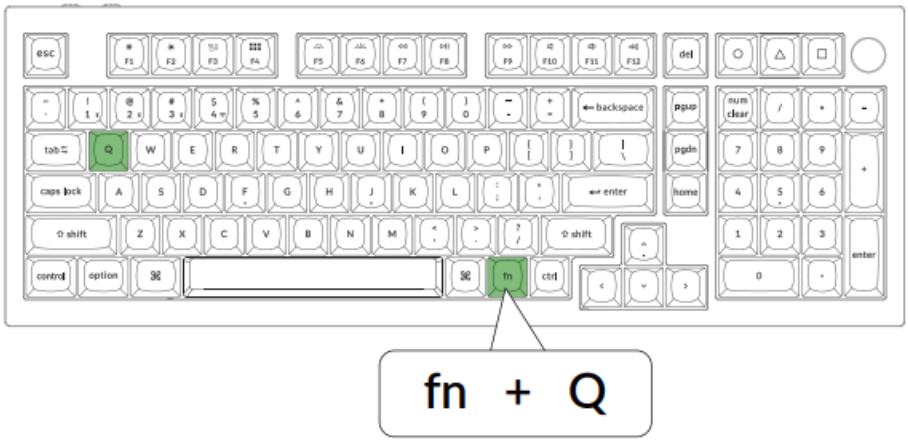
The Layers



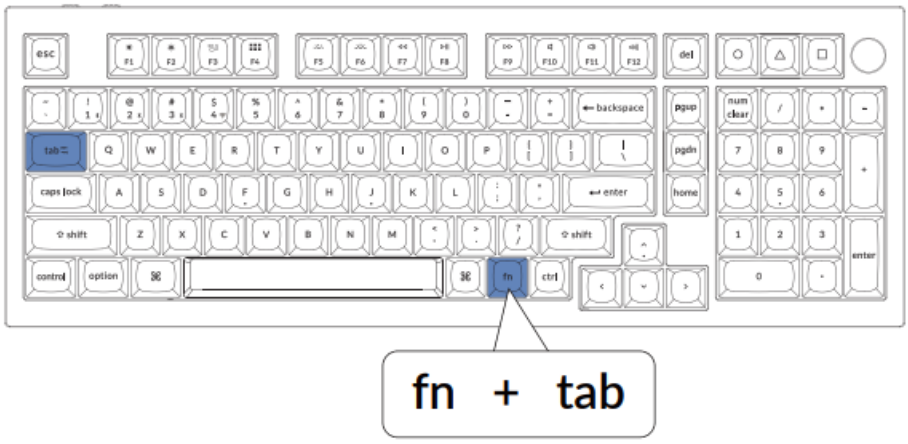
- There are four layers of key settings on the keyboard. Layer 0 and layer 1 are for the Mac system. Layer 2 and layer 3 are for the Windows system
- If your system toggle is switched to Mac, then the layer 0 will be activated.
- If your system toggle is switched to Windows, then layer 2 will be activated. Remember that if you are using it in Windows mode, please make changes to layer 2 instead of the top layer (layer 0). This is a common mistake people are making

The Backlight

Press fn + Q to change the lighting effect

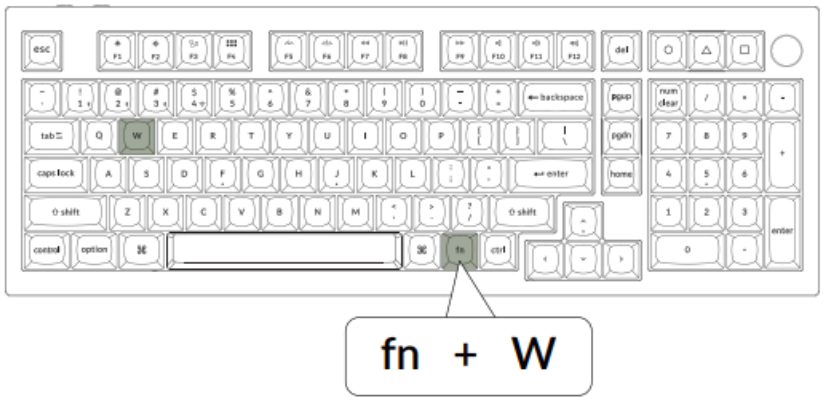


Press fn + tab to turn the backlight on/off

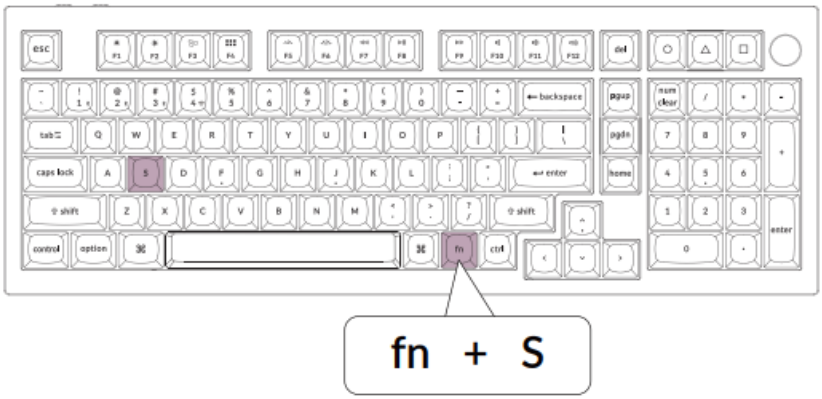


Adjust The Backlight Brightness

Press fn + W to increase the backlight brightness

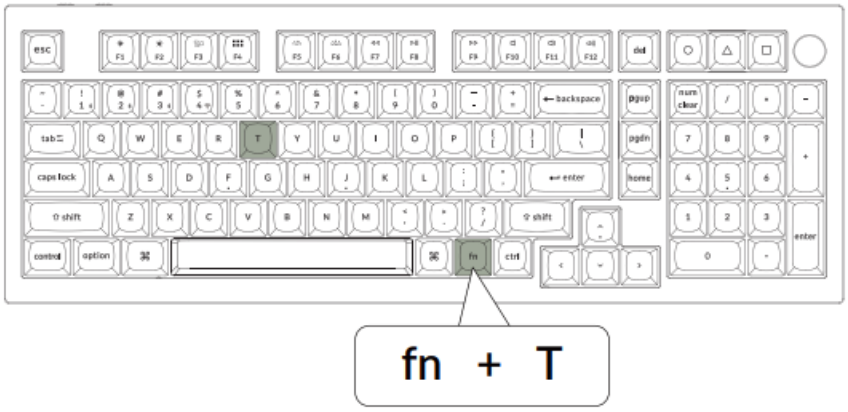


Press fn + S to decrease the backlight brightness

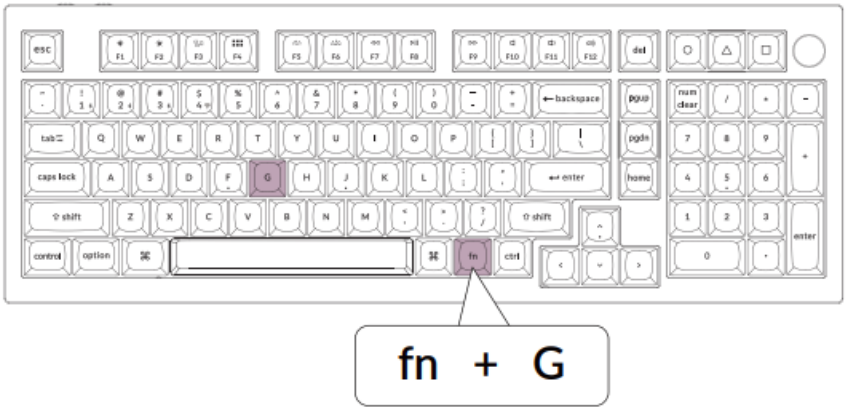


Adjust The Backlight Speed

Press fn + T to increase the light effect speed



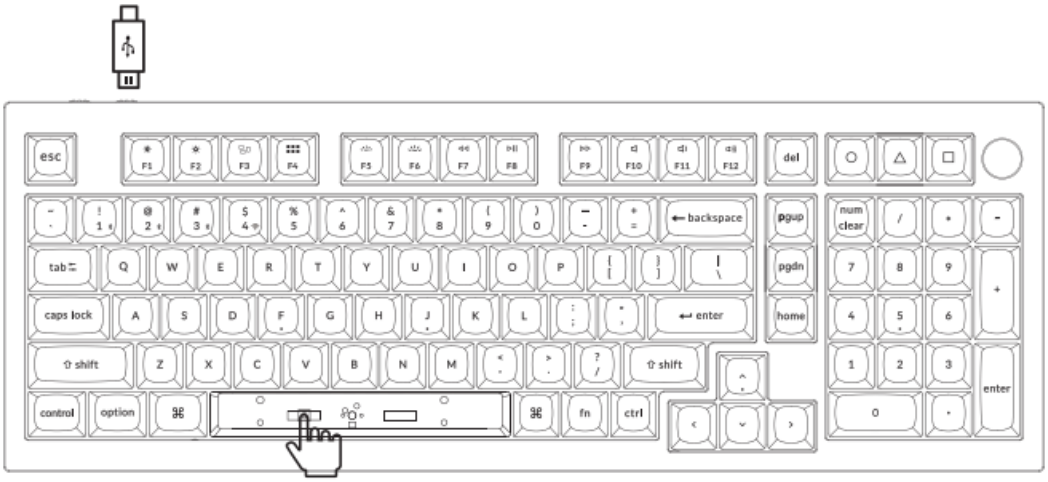
Press fn + G to decrease the light effect speed



Warranty

The keyboard is highly customizable and easy to rebuild. If anything goes wrong with any of the keyboard components of the keyboard during the warranty period, we will only replace the defective parts of the keyboard, not the whole keyboard.

Factory Reset



Troubleshooting

Don’t know what’s going on with the keyboard?

1. Download the right firmware and QMK Toolbox from our website.
2. Unplug the power cable and switch the keyboard to Cable mode.
3. Remove the space bar keycap to find the reset button on the PCB.
4. Hold the reset key first, then plug the power cable into the keyboard. Release the reset key after 2 seconds, and the keyboard will now enter DFU mode.
5. Flash the firmware with the QMK Toolbox.
6. Factory reset the keyboard by pressing fn + J + Z (for 4 seconds).
   Step by step guide can be found on our website.

Not Happy
support@keychron.com

Documents / Resources

	Keychron Q5 Max Wireless Custom Mechanical Keyboard [pdf] User Guide Q5 Max, Q5 Max Wireless Custom Mechanical Keyboard, Wireless Custom Mechanical Keyboard, Custom Mechanical Keyboard, Mechanical Keyboard, Keyboard

References

- User Manual

Manuals+, Privacy Policy

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth

SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.